Testing interview

interview 1 - Lily, 22, university student

actual race!

Setting: played in dorm with 3 friends before planning a weekend trip

- Q: Before playing, did you understand what the game was about?
 A: Kind of I knew it was about deciding where to go, but I didn't expect an
- 2. Q: How easy was it to start the game?

4. Q: How did the racing make you feel?

- A: Pretty easy. We typed ideas, and pressed ready.
- 3. Q: Did you understand the meaning of the stars during gameplay?A: After a few seconds, yes. At first, I didn't know each star represented
 - someone's travel plan, but once we realised, it made sense.
 - A: So fun! We screamed every time someone crashed. It kept everyone involved.
- 5. Q: Do you think the race helped solve group disagreements?
 - A: Yeah, because nobody argued we just played. The result felt fair and quick.
- 6. Q: What about the final result screen did you understand it?
 - A: Yes, the ranking and star counts were clear.
- 7. Q: Did the game reflect your personal choice accurately?
 - A: Yes. I got to "vote" by chasing the star I liked.
- 8. Q: What could be improved?
 - A: Maybe show whose idea each star is like a name or icon above it.
- 9. Q: Would you play it again?
 - A: Definitely, especially for deciding dinner or weekend plans.

Interview 2 – Tom, 28, software engineer

Setting: tested alone and later with office teammates

- Q: What did you think the goal of the game was before starting?
 A: To vote on group choices in a fun way. I liked that the idea was clear right
- 2. O: Was the onboarding intuitive?

from the title screen.

- A: The flow Host \rightarrow Join \rightarrow Ready was fine.
- 3. Q: During gameplay, did you feel in control of your car?

- A: Yes, though the movement could be slightly smoother.
- 4. Q: Did you understand that stars represent travel options?
 - A: Yes, after seeing the numbers. Maybe colours could match player inputs to make it more readable.
- 5. Q: How did you feel about the "double vote for the winner"?A: It's clever adds excitement and incentive to perform well, but still balanced.
- 6. Q: What was most confusing?
 - A: No
- 7. Q: Do you think this design solves the "argument" problem effectively? A: I think so it replaces discussion with quick, shared action.
- 8. Q: What insights did you gain about the design purpose?A: It's really about *equalising voices* making quieter users' choices count equally.
- 9. Q: Would you use or recommend this type of decision-making app? A: Yes, for workplaces or social groups it's a smart icebreaker.

Interview 3 – Yuna, 25, travel vlogger

Setting: tried TripRace with her travel content group

- 1. Q: What was your first reaction to the game?
 - A: I thought, "Finally, a decision tool that's not boring!"
- 2. Q: Did you understand how your input influenced the game?
 - A: Yes I entered "beach" and saw it as a star on the track, so it was very visual.
- 3. Q: How was the balance between play and purpose?
 - A: Perfect mix. It's not too serious, but still gives a result we can agree on.
- 4. Q: Did you ever feel lost during gameplay?
 - A: Only once when stars moved fast, I forgot which one was mine.
- 5. Q: What did you like about the design visuals?
 - A: The pastel colours are calming; it feels lighthearted.
- 6. Q: Was it clear who won and why?
 - A: Yes, the ranking screen was simple and satisfying.
- 7. Q: Do you feel this experience reflects real group travel?
 - A: Definitely chaotic, but in a fun and fair way.

8. Q: If you could add one feature, what would it be?

A: Maybe a short replay showing which stars people picked — like a recap.

Interview 4 – Ethan, 31, travel agency coordinator

Setting: tested TripRace with a tour group of six

1. Q: How did your team react to the idea?

A: They laughed at first, but got competitive once the game started!

2. Q: Was it easy to guide everyone into the same room?

A: Yes

3. Q: Did participants understand that each star = a travel suggestion?

A: After a short explanation, yes. The visual link could be emphasised more.

4. Q: How did the race affect communication between people?

A: It replaced verbal conflict with non-verbal action — that's clever.

5. Q: Did you notice any moments of confusion?

A: Some thought speed meant "winning" rather than "voting," so a short intro text might help.

6. Q: How effective do you think it is as a group-decision tool?

A: Quite effective — it lowers tension and creates a sense of fairness.

7. Q: Which feature impressed you most?

A: The ranking plus the double-weight winner rule — adds strategy.

8. Q: Any potential real-world use?

A: Team building, pre-tour voting, or even school trip planning.

9. Q: Any improvements?

A: Add a "results summary" with the winning location names for clarity.

Interview 5 – Sara, 26, design student

Setting: tested with classmates in a café environment

1. Q: As a design student, how do you view TripRace's interface?

A: It's minimal and readable — great contrast and consistent layout.

2. Q: Did the function of each button make sense immediately?

A: Mostly yes. The "Exit" is clear, but "Ready/Not" status could use clearer feedback.

3. Q: How did you interpret the star mechanic?

- A: Very intuitive I liked that collecting stars equals voting.
- Q: Were there moments when you didn't understand what to do?
 A: The first 10 seconds, yes maybe an on-screen tutorial or countdown could help.
- Q: How did you feel during the race?A: Engaged and slightly nervous like trying to represent my choice while avoiding crashes.
- 6. Q: Did the game successfully represent fairness?A: Yes, because every player had the same opportunity to influence the result.
- 7. Q: What was the social dynamic like?A: Everyone laughed, which eased the usual tension of choosing together.
- 8. Q: What's your key takeaway from this design?A: Turning conflict into play that's a brilliant concept for social computing.
- 9. Q: Any suggestion for improvement?A: Maybe sound feedback something satisfying when collecting a star!