Web Design Methods:

IDM Model – part 2 (P-IDM)

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Page design in IDM: Goal

Starting from L-IDM specs, to define at abstract (conceptual) level the complete "navigation architecture" and the main elements within a page

Warning!

Visual design (i.e., graphics and look&feel) is NOT part of page design as intended in IDM

What is inside pages?

CONTENT

+

LINKS

+

ORIENTATION INFO

P-IDM (Page-IDM): primitives

- PAGE
 - Topic Page
 - Entry Page
 - Transition Page
 - Introductory page
 - Home page
- LINK
 - Structural link
 - Transition Link
 - Group Link
 - Landmark
- ORIENTATION INFO
- NAVIGATION PATTERN

P-IDM main concept:PAGE

atomic presentation unit

visual **container** of

CONTENT (text, images, animation, video, audio)

AND

LINKS

Categories of pages

■ Topic Pages:

- The place where users consume contents about a given single topic or topic of a given kind
- Derived from at least one or more content dialogue acts

■ Transition Page

■ The place where users see what is related to what

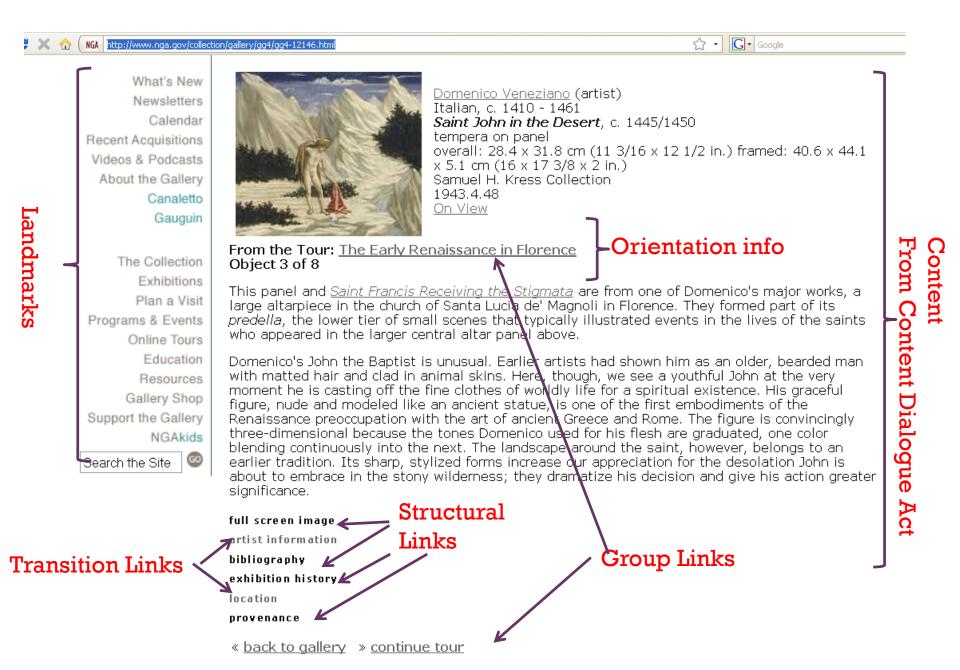
Introductory page

- The place where users understand what are a group is about, and what are its members, and decide to go on
- Derived from introductory act(s)

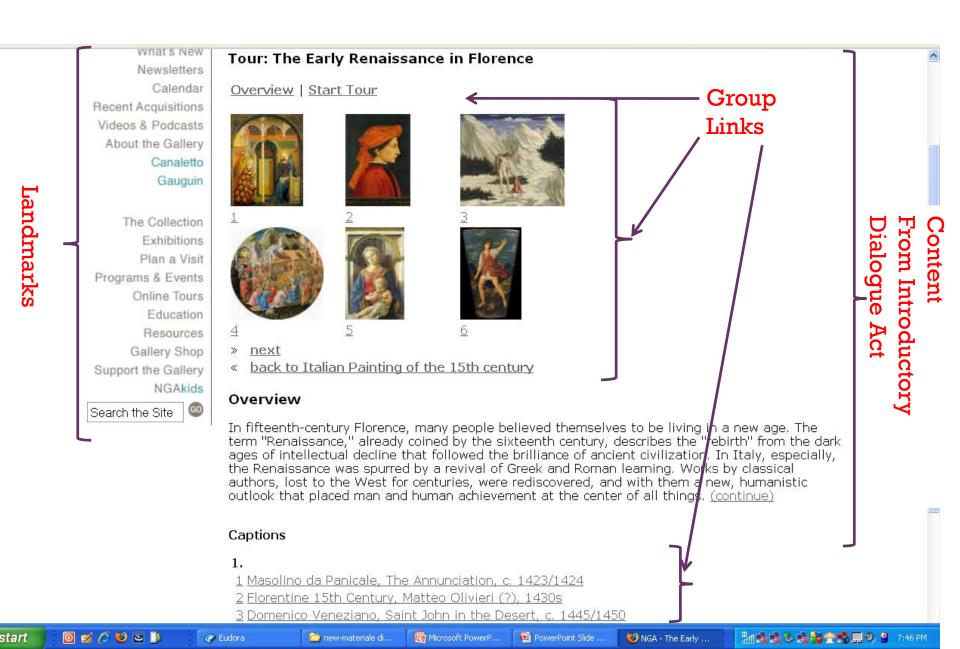
Entry Page of a Topic

- A "special" Topic Page
- **The** page about a topic where the user arrives when (s)he moves to that topic by effect of link traversing
- The **default** destination of any link to that topic

Example: Topic Page



Example: Introductory Page



Example: Topic Page



THE COLLECTION

NATIONAL GALLERY OF ART

What's New Newsletters Calendar Recent Acquisitions Videos & Podcasts About the Gallery Canaletto Gauguin

The Collection Exhibitions Plan a Visit Programs & Events Online Tours Education Resources Gallery Shop Support the Gallery NGAkids

Search the Site

Domenico Veneziano

Italian, c. 1410 - 1461

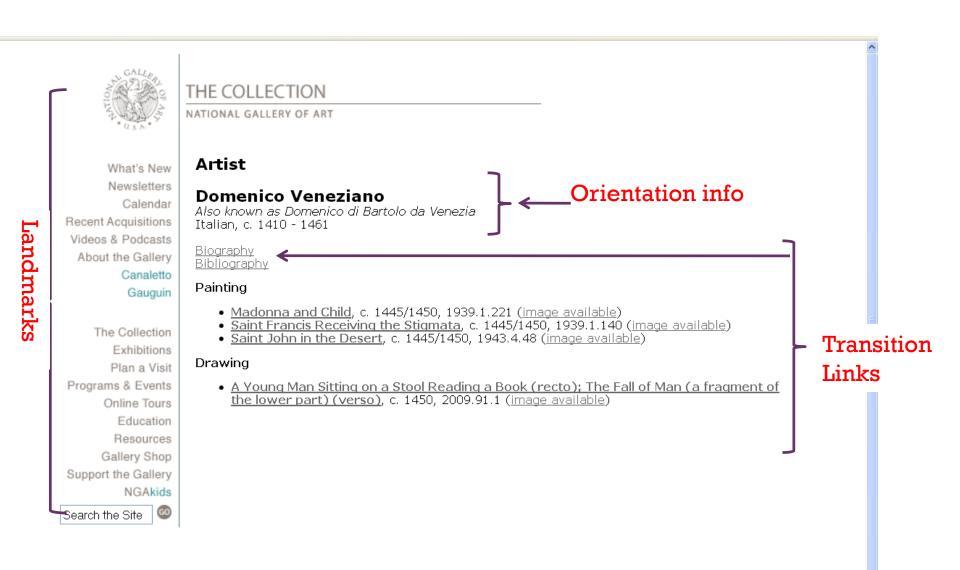
The earliest certain document concerning Domenico is a letter written by the painter from Perugia on 1 April 1438, addressed to the twenty-two-year-old Piero de' Medici. Its contents, in which the artist, at the time busy painting frescoes in the Umbrian city, offers his services to the son of Cosimo the Elder, indicate clearly that he was on familiar terms not only with that illustrious family (whom he could have met during the Medici's exile in Venice between 1433 and 1434), but also with the Florentine art world. This circumstance, as well as the confidence in the use of Brunelleschian perspective and the reflections of Donatello's art evident in Domenico's earliest known works, suggest that he probably arrived in Florence a few years before 1438 and completed his artistic training there. There seems to be no real justification in trying to find elements derived from Gentile da Fabriano in his painting, as has been supposed in the past. Instead of following this great master of late Gothic painting to Florence (where Gentile was active between 1420 and 1425), Domenico could instead have come to Tuscany with Filippo Lippi when the latter returned to Florence around 1435 after a stay in Venice. Domenico's early training in Venice or perhaps in Padua, close to artists like Giovanni d'Alemagna, left its mark in his attentive observations from nature, readily seen in his earliest works. Of these the first seems to be according to Vasari's account[1] but also on the basis of its style the decoration of the Carnesecchi tabernacle in Florence, which bears his signature (the frescoes, now detached, are in the National Gallery in London). Shortly after this work, characterized by the bold but not totally successful foreshortening of the throne, is the tondo of the Adoration of the Magi (Gemäldegalerie, Berlin), probably executed for the Medici after the artist's return to Florence, in which solid handling of the perspective is enlivened by minute description of nature in the landscape, recalling probable Flemish prototypes and perhaps also memories of the artist's early training in the Veneto. From the same period is a vigorous portrait of a young man in the museum in Chambéry (no. 364), usually attributed to Paolo Uccello.

In a subsequent phase the painter reveals his interest not only in the artistic language of Filippo

from Content Dialogue Act

Content

Example: Transition Page



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help | search | site map | contact us | privacy | terms of use | press | home

How are pages derived from L-IDM specifications?

MAPPING DIALOGUE ACTS INTO PAGE

"Default" mapping: 1-1 mapping from the set of Dialogue Acts to the set of pages

- 1 Content dialogue act → 1 Page
- 1 1-N relationship → 1 Page
- 1 Introductory Act \rightarrow 1 Page

Observation

Using the default rules:

if N is the set of Dialogue Acts defined in the L-IDM schema, the Pages defined in the P-IDM schema are N+1 (the HOME page)

BUT

sometimes there are also other as pages e.g,, "operational pages" (to perform operations such as payment, reservation), "data entry" pages - not modeled in IDM

Other content mappings

- ■N Content dialogue acts for the same topic→1 Page
- ■Transition Act → NO separate Page: all transition links EMBEDDDED in a Topic page; in this case:

Content Dialogue Act + Transition act \rightarrow 1 Page

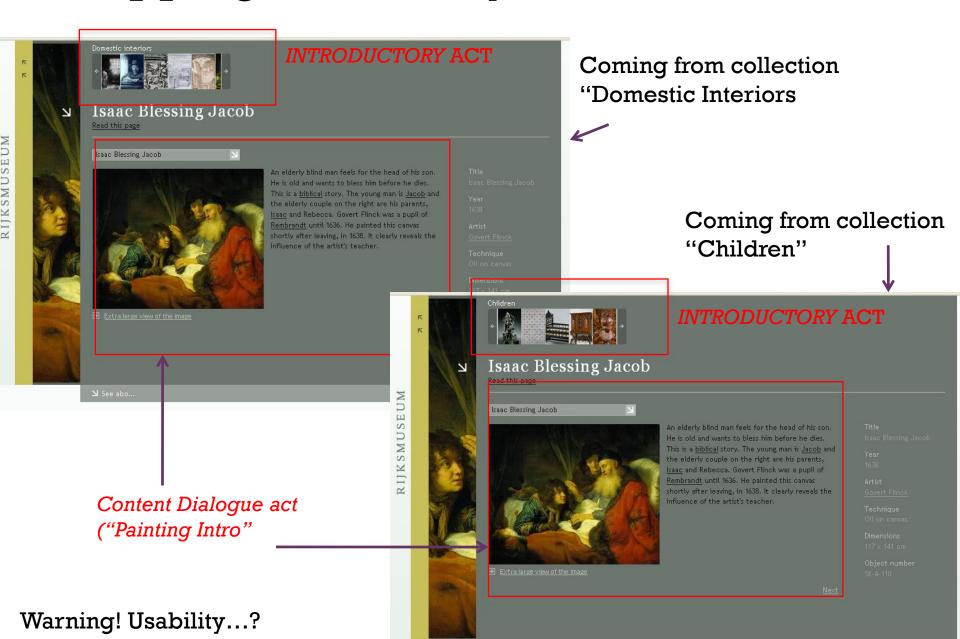
- Example
- ■One act=> multiple pages: to avoid! plan organization in advance - in C and L-IDM - as much as possible!

Other content mappings

- ■Multiple Introductory Acts → 1 Page
 - Example 1: Introductory Act for a Father Group + N Introductory Act for the Son Groups →1 Page
 - Example 2: 1 "Introductory Act for an "Important" Group + Other "related" Introductory Acts → 1 Page
 - <u>example</u>

In some cases, multiple parametric groups are merged in a single page listing all parameters; group items are dynamically displayed when a user selects a parameter

Mappings can be dynamic...



LINKS

Structural Links

Transition Links

Group Links

Landmarks

STRUCTURAL LINKS

- ■To other dialogue acts of the same topic
 - In the same page
 - In different pages
- ■They keep the user within the same topic (same "cognitive space")

TRANSITION LINKS

to move the user from a topic to a DIFFERENT topic ("cognitive jump")

GROUP LINKS

To support navigation across pages derived from the groups the topic belongs to

- Static (always available)
- **Dynamic** (i.e., depending on the navigation state)
 - ■Dynamic Group Links should be carefully designed: risk of usability problems

LANDMARKS

Links available in all pages

- ■General rule: all (or some of) the links available from the Home Page
- ■Small-Medium applications: landmarks are the same everywhere
- ■Some (very) large applications: few landmarks on every page and additional "section landmarks", different for each section

ORIENTATION INFO

- **Dynamic**" Content:
- ■Role: to clarify to the users the current position in the website "Where am I?" How did I get here?"
- ■Depends on the navigation context (the pages traversed so far)
- ■In simple cases "bread crumbs" work; in general cases they do not work
- Orientation info require advanced implementation skills and must be carefully designed to avoid usability problems

NAVIGATION PATTERNS

Navigation patterns

Compact specifications of some general "typical" navigation strategies

Inspired to the concept of **design patterns** (used in architecture and sw eng (see MVC-Model View-Control pattern)

A design pattern "... describes a *problem* which occurs over and over again in our environment, and then describes the core of the *solution* to that problem, in such a way that you can use this solution a million times over, without ever doing it the same way twice" [Alexander, 1979]. It provides a descriptive structure for integrating the analysis and the solution of a recurring problem, in a way that is sensitive to context, is informed by theory and evidence, and is *re-usable with a minimum degree of customization*. (C. Alexander, 1979)

Navigation Patterns

General Topologies of nodes (pages) and arcs (links) that have been proved effective and usable for navigation in large hypermedia structures

3 main navigazional patterns:

- GUIDED TOUR
- INDEX
- ALL-TO-ALL
- Can be intermixed and combined
- See paper

Garzotto F., Paolini P., Bolchini D., Valenti S. Modeling-by-Patterns" of Web Applications. In Proc. WWWCM'99 - World-Wide Web and Conceptual Modeling, ER'99 Workshop, Paris (Fr), Nov. 1999, Springer, 1999, Lecture Notes in Computer Science, 1823/1999

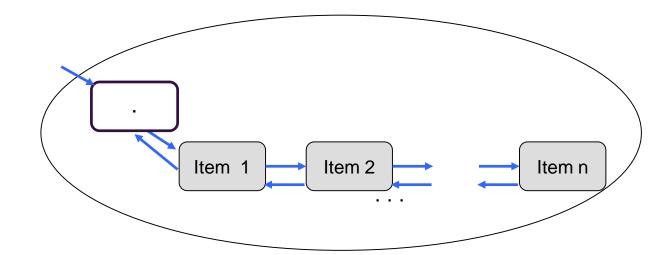
Guided tour pattern

Guided Tour (GT)

When to adopt this pattern?

Problem: To provide "easy-to-use" access to a small group of objects, assuming the user has no reason (or is unable) to select one of them.

Solution: The solution consists of identifying an order among the group members, and creating sequential bidirectional links among them.



Guided Tour Pattern: variants

A GT variant is the circular guided tour, where the last member is linked to the first (or to the second, if the first is an introduction to the group.

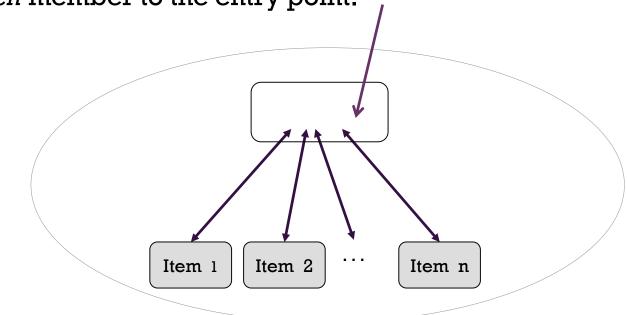
Circular Guided Tour (C-GT) – version 1 Item 1 Item 2 Item n Circular Guided Tour (C-GT) – version 2 Item 1 Item 2 Item n 4

Index Pattern

When to adopt this pattern?

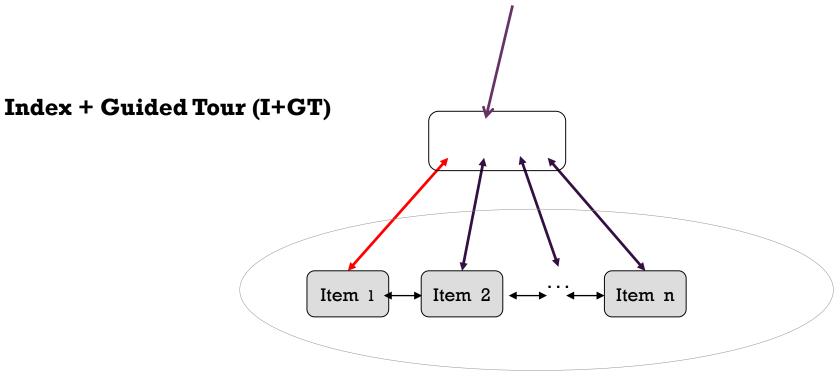
Problem: To provide fast access to a group of objects for users who are interested in one or more of them and are able to make a choice.

Solution: The core solution consists of defining links from the entry point of the group collection (the introductory page in IDM) to each member, and from each member to the entry point.

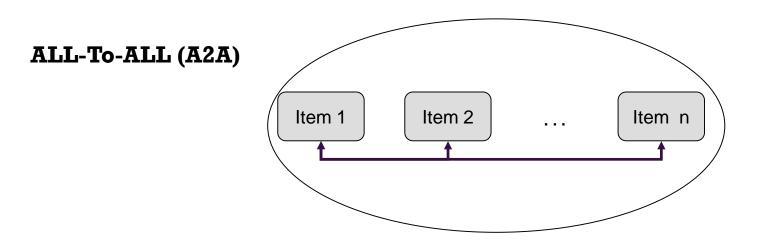


Index (I)

Combining Patterns: Index + Guided Tour Pattern



All-to-all Pattern



Problem: To speed up navigation in a group of objects, so that the user can jump directly from one member to another without returning to the collection entry point.

Solution: linking each member of the group to all other members of the collection,

How to use navigation patterns

- Navigation patterns provide an intensional, compact representation for a set of links among groups of pages
- They improve readibility of documentation: by "attaching" a pattern name to a group of pages, we specify all possible navigation paths and avoid defining each link explicitly and intensionally

Structural Links (in Topic Pages only)

+

Transition Links (in Topic and Transition Pages)

+

Group Links (in Topic and Introductory Pages)

+

Landmarks (in all pages)

Structural Links

One for each Dialogue Act of the Topic

Sometime missing if all Dialogue Acts are EMBEDDED in the same page: navigation mechanism replaced by scrolling (usability problems!)

TRANSITION LINKS

- For each outgoing "1-1 relation" (max cardinality = 1)
 - a direct link leading to the default page for the "target" topic
- For each outgoing "1-N relation" (max cardinality >1)

 Two possibilities:
 - A link leading to a "transition page"
 - 2. A "list of links" leading to all the default pages of the "target" topic (see next slide)
 - NB: in the second case the transition act is embedded in the topic page See Example

Group Links

UP; NEXT/PREVIOUS: depend on the **navigation pattern**

- "UP": To the Introductory Page of the Group the topic belongs to
- 2) NEXT-PREVIOUS: to the Default Page of the next/previous member in the CURRENT group
- Static (always available)
- **Dynamic** (i.e., depending on the navigation state, i.e., current group)

LINKS inside an INTRODUCTORY page

Group Links

- 1) **DOWN**: To the default pages of the group members:
 - ■To ALL group members
 - or/and to the **first** group member
- 2) **UP**: To the Introductory page of the FATHER group
- 3) **NEXT/PREVIOUS**: To the Introductory Pages of the SIBLING groups

LINKS inside a TRANSITION Page

TRANSITION LINKS

TO the Topic pages which has the chosen relationship with the Topic page the user is coming from

RETURN TO the Topic page the user is coming from

Design Issues and refocusing some concepts

Topic Page: Structure

- Title: what the page is about (from a user point of view) as defined in logical design
- Content : as defined in logical design
- Structural Links: (static) links to other dialogue acts of the same topic
- Transition Links: (static) a link for each "outgoing" relation
- Landmarks: (static) as defined from the Home Page or the section the page belongs to
- Orientation Info (often dynamic): where am I? How did I get here?
- Group Links: (often dynamic) to move within the current group

Transition Page: Structure

Transition Page = a page with a list of links corresponding to a relation

- E.G. Teacher \rightarrow Course (min=1, max=10)
 - Title: "courses taught by Franca Garzotto"
 - List of Links: a link to each target of the relation

e.g. (for each course taught by Garzotto) "name, subtitle, starting date"

NOTE: the "order" of the courses should be decided by the designer and made clear to the user

- Landmarks: as defined from the Home Page
- Orientation Info (often dynamic): where am I?

Transition Page: Design Issues

■ Each link is associated to some pieces of content – to be decided during L-IDM or postponed to P-IDM

e.g. a list of Paintings Masterpieces

Painting: Name?, date?, style?, technique? Comment? Thumbnail?

Design issues:

- Issue 1: **communicability** which pieces of information better represent the links?
- Issue 2: **orienting the user** are we dealing with a user who knows what is looking for or the user is just browsing around or do we want to attract the user toward specific items.....?
- Issue 3: **ordering** what's the best order for the links (from a user point of view)?

"Missing" Transition Links

- ■For optional relations (cardinality [0..1] or [0..N]) sometimes there is no link
- ■Three possibilities:
 - No link is shown (it can be confusing for the user)
 - A "non active" link is shown (it can be annoying for the user)
 - A "shaded" link (not active) is shown (it must convey the message that in this specific case the link is not there, but in other similar pages you may find it)

Introductory Pages: Structure

- Title: e.g. "OUR BEST COURSES"
- Introductory content (OPTIONAL): something to explain what are we talking about, to attract the user attention, to promote going "in depth"...

■ List of items:

Each item

- Some descriptive info (e.g. to the identify/characterize the course)
- A group link

NOTE: designer should be very conscious into choosing the proper decsriptive info and properly ordering the items

+ Landmarks, Orientation Info, ("GO ON" link)

Introductory Page: Design Issues

- "introductory" page: a way to start navigation to a group of topics
- ■The purpose of an Introductory Page is to present the members of the group of topics 2 Possibilities:
 - Textual representation (Index): listing all the members in a given order
 - Graphic representation: e.g. an interactive map
 - A combination of both

Additional elements in Introductory Pages

Optional navigation elements can be found in an introductory page

- *User Controlled Ordering*: letting users to control the ordering of the list of items (suggested for long lists of items)
- User Controlled Filtering: letting users to search within the list of items and/or filter their visualization according to some selection criteria (suggested for very long lists of items)

"Nested" Introductory Pages

Derived from Multiple Group of Topics e.g. Paintings by <u>Subject</u> (portrait, religion, countryside, ..)

Typical structure

- Parameter Introductory Page
 - Title (e.g. "Paintings by subject") + List of items = parameter values
 - Portrait \rightarrow (link)
 - Religion \rightarrow (link)
 - **.**.
 - + Landmarks, Orientation Info, ("GO ON")
- [Parametrized Introductory Page
- Title (e.g. "Portait Paintings") + List of items : corresponding to the parameter choice
 - Portrait-1 \rightarrow (link)
 - Portrait-2 \rightarrow (link)
 -
 - + Landmarks, Orientation Info

HOME PAGE

■ It is a Cover, an Index, an Introduction, a Brand communication, ...

- Specific Content
- GROUP Links

Homepage

The FIRST page has many different purposes:

- It establishes the "Brand" a b c d
- It offers the index/overview of the web site content
- It is the <u>invitation</u> ("please, come in": don't miss this opportunity")
- It is the "<u>appetizer</u>" "this is an example of what you're going to get"

Often a mix of all the above aspects

- Example:

Homepage

- When to design the "home-page"?
- Interaction Designers: At the starting of the design process
 - +setting the brand and the graphic style
 - -many things (almost everything) are still unknown
- Information Engineers: At the end of the design process
 - +the rest of the site is clear and the homepage may carefully reflect it

Documentation & Notation

P-Design: OUTPUT

- Graphical description: "Site Map" (graphical P-IDM schema)
- + (optional) textual comments

P-IDM graphical notation: TOPIC PAGE and HOME page

Topic Page containing **ONE**Content Dialogue act

Page name

Topic Page containing **SEVERAL**Content Dialogue acts for the same topic



To put a Transition Act **INSIDE** a Topic Page



Example:



Home page



P-IDM graphical notation: TOPIC PAGE

Set of pages corresponding to all Content Dialogue Acts of a SINGLE Topic



Set of pages corresponding to all Content Dialogue Acts of a MULTIPLE Topic



Entry Point "Marker" (where navigation within a topic starts from)



P-IDM graphical notation: INTRODUCTORY and TRANSITION PAGE

Introductory Page corresponding to the Introductory Dialogue Act of a single group



Introductory Page corresponding to the Introductory Dialogue Act of a Multiple group



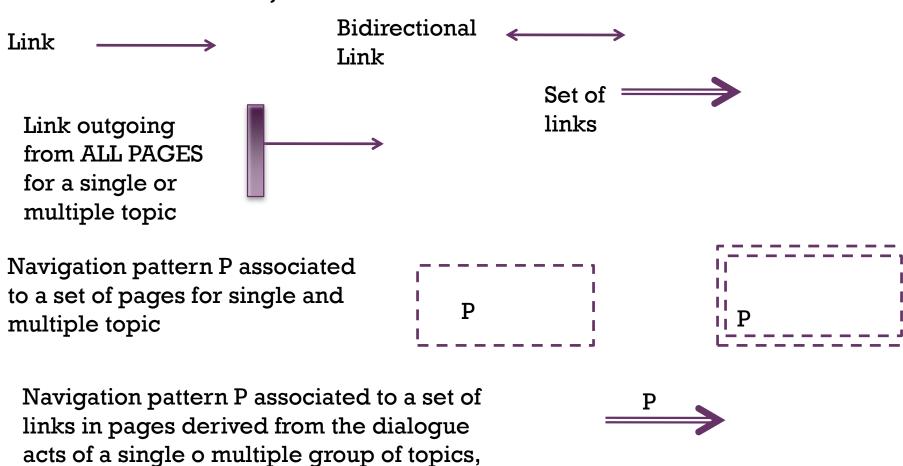
Introductory Page merging several Introductory Acts



Transition Page



P-IDM graphical notation: LINKS, LANDMARKS, and PATTERS

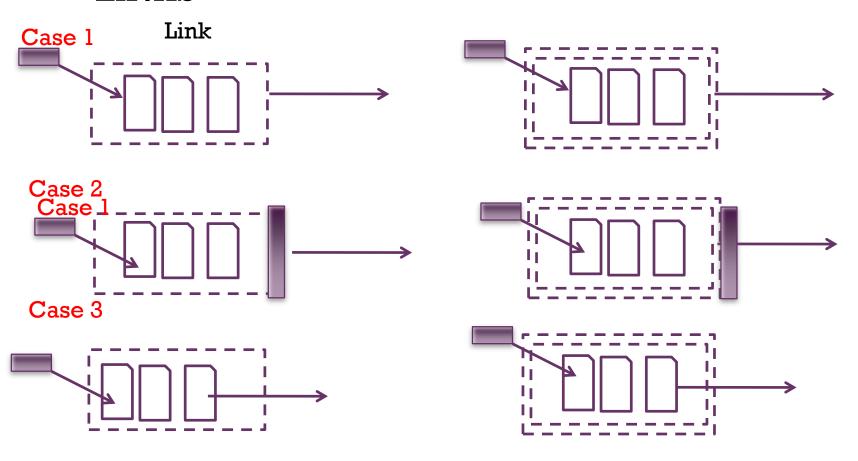


Page Destination of a Landmark Link

or related a sematic relationship



P-IDM graphical notation: Anchoring LINKS



Case 1: By default, a link anchored to a set of Topic pages ougoes from the Entry Point ony

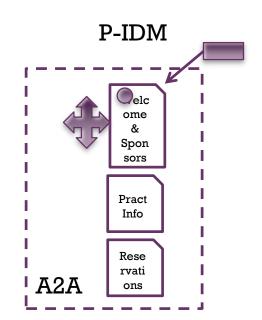
Case 2: A link outgoing from ALL topic pages

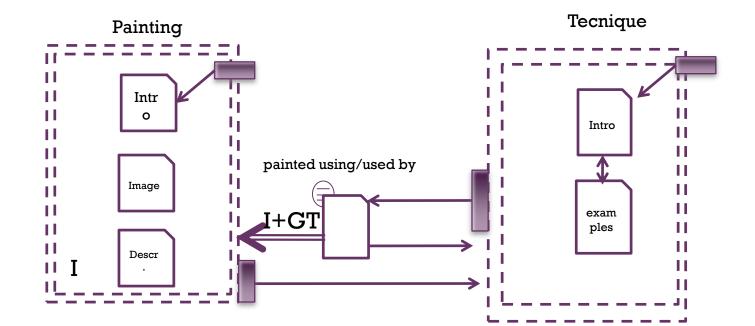
Case 3: A link ougoing from a topic page different from the entry point

Examples

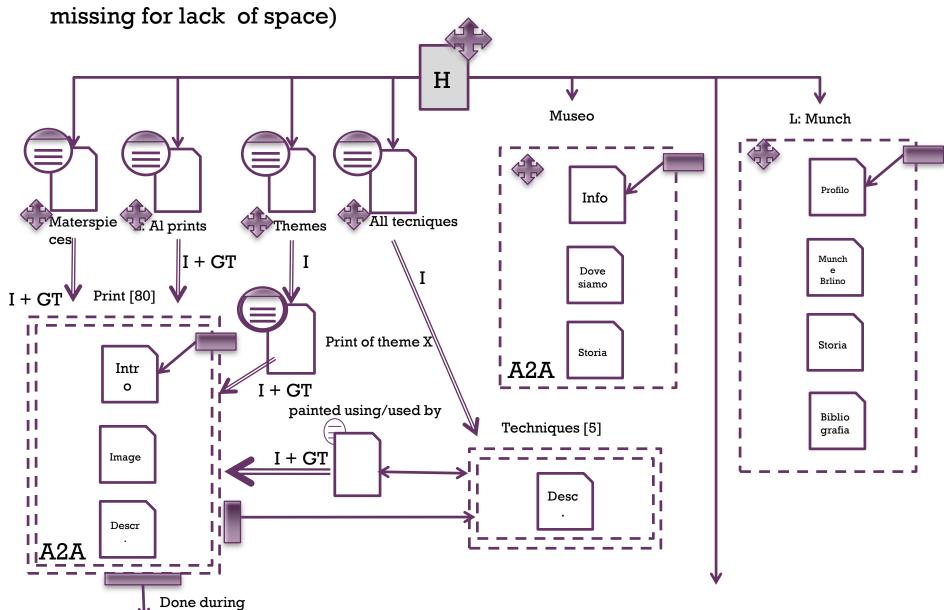
L-IDM Exhibition

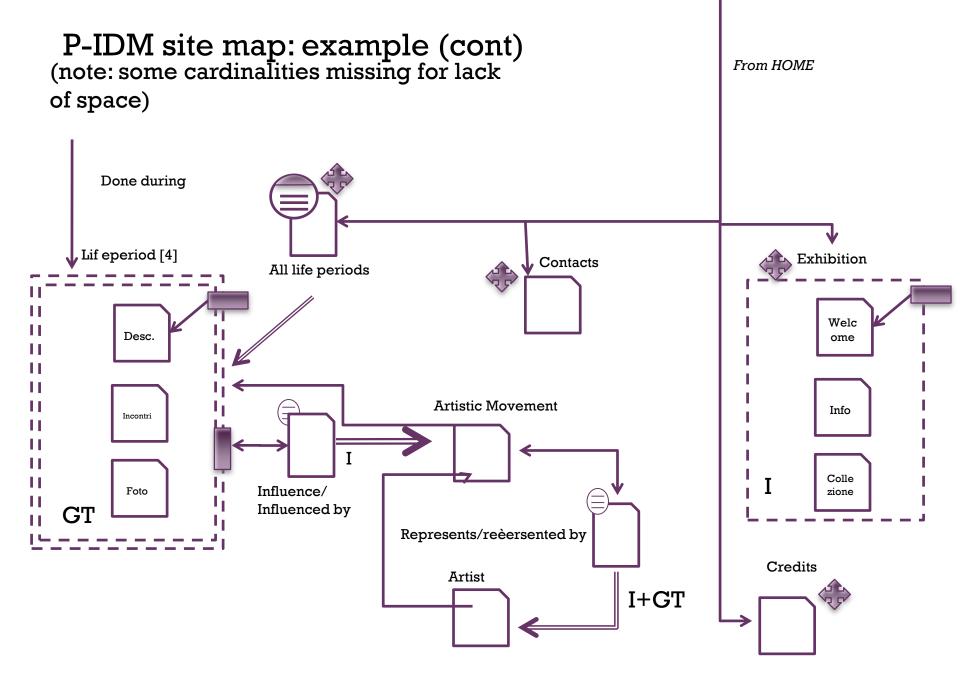






P-IDM site map: example (1) (note: some cardinalities





Exercises

- Perform reverse design of https://www.yoox.com/it/donna and create
 - C-IDM map
 - L-IDM map
 - P-IDM map
 - Discover navigation patterns in
 - http://www.nga.gov
 - http://www.rijksmuseum.nl/
 - http://amazon.com

