

EZEH VALENTINE CHINEDU

Flat 7, 383 Holderhurst Road,

Bournemouth, UK. BH8 9AL

Phone: +447778072745

Email: chivalen2000@yahoo.com

PROFILE SUMMARY

A dynamic and results driven professional with extensive experience in engineering, healthcare, and education. Demonstrates exceptional skills in problem solving, data analysis, and communication. Recently transitioned into healthcare support, offering compassionate care and dedicated service to patients. Proficient in leveraging technical and interpersonal skills to enhance operational efficiency and deliver exceptional results.

SKILLS AND COMPETENCIES

- **Healthcare Support:** Patient care, hygiene management, medication assistance, and care documentation.
 - **Technical Skills:** Defect/Failure Analysis, Root Cause and Corrective Action, Statistical Process Control (SPC), Design of Experiments (DOE), and MS Office Suite.
 - **Data Analysis:** Proficient in Excel, Minitab, and Tableau for business intelligence.
 - **Soft Skills:** Creative problem-solving, critical thinking, teamwork, leadership, and customer care.
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EDUCATION

- **Bournemouth University, Dorset, UK**
Master of Science in Data Science and AI
September 2023 – October 2024
 - **Federal University of Technology (FUTO), Owerri, Nigeria**
Bachelor's Degree in Materials and Metallurgical Engineering (B.Engr.)
May 2006 – November 2014
Overall GPA: 3.27/4.0
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WORK EXPERIENCE

Healthcare Support Worker

Beri Recruitment Agency, UK

October 2023 – Present

- Assisted patients with daily living activities, including personal hygiene, dressing, and mobility.
- Monitored patient conditions and documented care plans accurately.
- Supported nursing staff in administering medications and maintaining a safe environment.
- Provided emotional support to patients and families, ensuring compassionate care.
- Assisted with feeding and ensuring patients' nutritional needs were met.
- Supported patients in physical therapy and rehabilitation exercises.
- Maintained a clean and sanitary environment in patient care areas.
- Trained new staff on best practices in patient care and safety protocols.

Crew Trainer

McDonald's Restaurant, UK

October 2023 – Present

- Provided excellent customer service by greeting and serving guests promptly.
- Supported team operations during peak hours, handling tasks like cashiering, cooking, and drive-thru management.
- Ensured cleanliness and compliance with safety standards.
- Trained and mentored new crew members, ensuring they adhered to company policies and procedures.

Engineer II

National Institute for Pharmaceutical Research and Development, Nigeria

August 2020 – August 2023

- Developed and optimized processes for plant oil extraction.
- Digitized data documentation for moisture and dry test analysis.
- Conducted routine maintenance of laboratory and pilot plant equipment.
- Designed P&ID drawings to integrate modern laboratory equipment.

Mechanical Engineer

EP Integral Solutions, Lagos, Nigeria

February 2016 – November 2019

- Ensured effective, efficient, and safe operations of systems and processes.
- Collaborated with design engineers and liaised with clients, suppliers, and contractors.
- Ensured compliance with health and safety regulations.

Procurement Officer

Hybrid Integrated Energy Services Limited, Port-Harcourt, Nigeria

August 2015 – January 2016

- Coordinated procurement, logistics, and stock management activities.
- Ensured cost-effective delivery of goods and services.

Head Teacher (NYSC)

Tebidaba High School, Southern Ijaw LGA, Bayelsa State, Nigeria

August 2014 – July 2015

- Supervised teachers and ensured adherence to the teaching curriculum.
- Taught multiple subjects, including Maths, Agricultural Science, and Computer Science.
- Organized and managed inter-school sports competitions.

Safety Officer (Industrial Trainee)

Hurlag Engineering Services Limited, Lagos, Nigeria

March 2011 – September 2011

- Conducted safety training and developed policies for accident prevention.
- Ensured accessibility of safety equipment and maintained safety compliance.

DEGREE PROJECT

Mechanical Properties of Heat-Treated Low Carbon Steel

Conducted experiments to determine the effects of heat treatment on low-carbon steel, focusing on stress, strain, and hardness testing.

PROFESSIONAL CERTIFICATIONS

- **Core Health Care Certifications:** CPR, First Aid, Moving and Handling, Safeguarding Adults, and Infection Control (Beri Recruitment Agency Training).
 - **JAVA Programming** (May 2013)
 - **Basic Offshore Safety Induction and Emergency Training (BOSIET OPITO)** (October 2018)
 - **ISPS Code/MTSA Certification** (November 2018)
 - **STCW Basic Safety Training** (January 2019)
 - **Interactive Healthcare Training** (September 2023)
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ADDITIONAL SKILLS

- Creative problem-solving and troubleshooting.
 - Excellent critical thinking and numeracy skills.
 - Strong communication and interpersonal abilities.
 - Team leadership and collaboration.
 - High attention to detail and flexibility.
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REFERENCES

Available upon request.