

# William Palmer

Savannah, GA

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## Professional Summary

A full stack developer in Ruby and Python. Currently improving my skillset and continuing to learn new programs and programming languages. Knowledgeable on both Mac and PC formats. Over ten years of professional experience in IT and development with a strong desire to develop engaging web experiences.

## Technical Toolbox

Front End :	HTML5, CSS3, jQuery, JSON
Database:	MongoDB, MySQL, SQLite
Languages:	JavaScript, Python, Ruby, Rails
Frameworks:	Bootstrap, Django, Express, Materialize
Design:	Photoshop, Illustrator, InDesign

## Experience

### Coding Dojo (McLean, VA)

(02/17 – current)

An immersive full stack development program focusing on Python, Ruby on Rails, and MEAN Stack. Developed a working proficiency in JavaScript, HTML, and CSS as well as a wide range of other frameworks and libraries.

- Ability to develop a web app from initial concept and design to back-end and front-end and finally to deployment
- Experienced in RESTful routes, CRUD operations, and API integration
- Knowledgeable in SQL and NoSQL ERD diagrams to establish connection between multiple datasets

### Gallery Espresso (Savannah, GA)

Manager (03/12 – 2/17)

- Execute managerial duties including bank deposits, inventory management, new employee orientation and training
- Setup and maintenance of new equipment and maintained wireless network

### Bob & Betty's Grocery (Brooklyn, NY)

Store Manager (03/11 – 09/11)

- Execute managerial duties including opening and closing of store, bank deposits, inventory management
- Ensure high level of customer satisfaction, customer retention and employee training and scheduling

### Convergys (Savannah, GA)

SR Analyst, Business Systems (01/09 – 02/10)

- Provided in depth analysis of and incorporated new functionality for cellular phone billing software code
- Work with development team testing and debugging code changes on a pre-build release schedule
- Provided after hours technical support for client production environments
- Facilitated client requested changes by supplying the client with necessary documentation for changes and making the requested changes for legacy and next generation billing software groups

### Verisign (Savannah, GA)

Business Objects Administrator/Software Engineer (06/02 – 12/08)

- As a Business Objects Administrator, oversaw publishing of daily reports to client servers
- Ensuring the correct report versions were published to requested QA and production environments
- Work with developer and QA team identify to resolve reporting issues

### HO Systems (Savannah, GA)

Software Engineer (12/99 – 09/01)

- Provide support for Flash based online payment service.
- Worked closely with ASP and java developers to support online payment service
- Maintained client corporate branding for online-payment service
- Created Flash based demos of future products for trade shows

## Education

### University of Alabama

(8/89 – 12/94)

BA Graphic Design

### Savannah College of Art and Design

(6/97 – 12/99)

MFA Graphic Design

### Coding Dojo

(02/17 – current)

1000+ hours immersive programming focusing on Python, Django, Ruby, TDD, Rails, Angular, Node, Express, and JavaScript