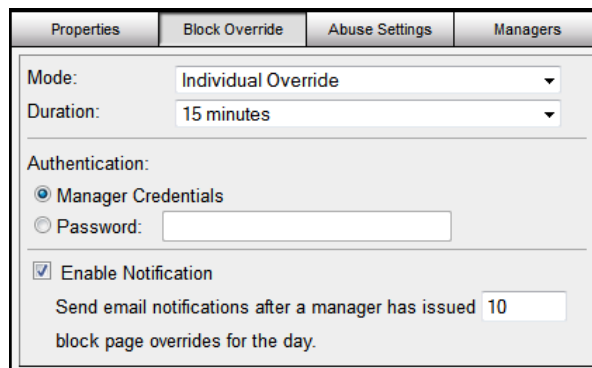


NetSpective Enabling Block Page Overrides

With NetSpective, we have the ability to customize our block page as we see fit as well as the ability to have a manager issue a block page override right from the block page. Below are the steps we can take to set these features up as well as a look at how we can customize these block pages.

1. Enable Block Page Overrides

From the Group section, select a group you wish to manage and proceed to that group's properties page, then select the Block Override tab. From here you can configure the Block Override page to function on an entire group level or at a user level, the duration of the override, as well as whether you want the override to use a manager's credentials or a legacy password that you may set here. There is also the option to have an email notification sent based on the number of overrides given in a day.

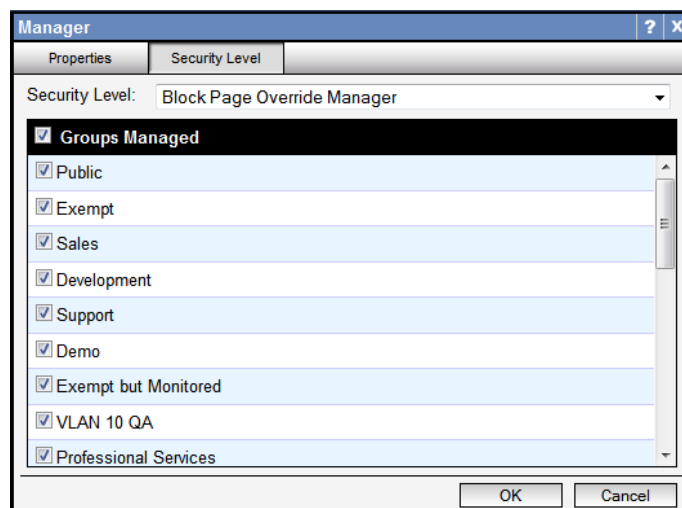


The screenshot shows the 'Block Override' tab in a configuration window. It has four tabs: 'Properties', 'Block Override', 'Abuse Settings', and 'Managers'. The 'Block Override' tab is active. It contains the following fields:

- Mode:** A dropdown menu set to 'Individual Override'.
- Duration:** A dropdown menu set to '15 minutes'.
- Authentication:** Two radio buttons: 'Manager Credentials' (selected) and 'Password:'. The 'Password' option has an adjacent text input field.
- Enable Notification:** A checked checkbox.
- Notification Text:** A text area containing 'Send email notifications after a manager has issued 10 block page overrides for the day.' The number '10' is in a small input field.

2. Create a Manager capable of issuing Block Page Overrides

From the Managers section, you can either create a manager locally, setting their password manually, or create a manager from the LDAP Groups or Users tab, pulling their password information from your LDAP source. Once you have a manager created, configure the Security Level of that manager. The types of managers that can issue a block page override are System Administrators, Group Managers, and Block Page Override Managers.



The screenshot shows the 'Manager' configuration window with the 'Security Level' tab selected. It has two tabs: 'Properties' and 'Security Level'. The 'Security Level' tab is active. It contains the following fields:

- Security Level:** A dropdown menu set to 'Block Page Override Manager'.
- Groups Managed:** A list of groups with checkboxes next to them, all of which are checked. The groups are: Public, Exempt, Sales, Development, Support, Demo, Exempt but Monitored, VLAN 10 QA, and Professional Services.
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

3. Customize the Block Page (Optional)

From the Filter Settings -> Customization page you can customize the Block Page text, the Override text, as well as several other pages such as the Policy Reminder and Portal pages. The text for all of these pages will accept HTML code, but be warned that any scripts will need to be written all on one line or they will not work. For your convenience we added some predefined macro buttons for some of the popular text functions such as Policy URL, Group, Category, etc. When you are finished, you may test out the block page by clicking on the preview button.


Customization	Authentication	Define Categories	YouTube Schools	SIP Options	Advanced
---------------	----------------	-------------------	-------------------	-------------	----------

Block Page | Policy Reminder | Standard Portal | Mobile Compatible Portal | Mobile Pairing |

You may customize NetSpective's block page using the text entries below. Click a toolbar icon to insert a predefined macro (for example, the URL that was blocked). You may also customize the colors shown for an abuse warning or abuse lockdown. Click Preview to view a sample block page.

Language: English [Select Group] [Select Mode] Preview

Blocked Text



[blockedurl] has been categorized as [category]. It has been blocked per your organization's [policy]Internet Usage Policy[/policy] for group [group].

Policy URL:

Override Text

If you would like to override the block of this site for [duration] minutes, please enter the override password below:

Label (User):

User Name:

Label (Password):

Password:

Button:

Override

Display Options

☒ Foreground Graphic
 ☒ Background Graphic

Abuse Options

Warning Color:

[None]

Lockdown Color:

Orange

4. Lock Down Categories with the Block Page Override Flag (Optional)

From the group policy section, find any sensitive categories you do not want a manager to be able to override. The first column after the name shows a little triangle at the top of the screen. By clicking in this column you can flag these categories with the Block Page Override flag, which will prevent these categories from being overridden by Managers.

[illegible]