

Notice for Existing Customers

Upgrading to

NetSpective P12H 10Gbps Appliance

The NetSpective P12H 10Gbps appliance does not support Syslog Logging. This is due to the increased amount of traffic and log files generated. Your new P12H Appliance will not be licensed for Syslog Logging and restoring a backup with Syslog enabled could potentially cause issues. Before implementing your new 10Gbps appliance we recommend the following steps.

- On your current appliance, under the System Control heading, Click on Device Settings > Logging. You'll want to change your settings from "Syslog Settings" to "FTP Settings". Simply fill out the FTP fields and click on the Save button to save the configuration. These FTP fields are mirrored on the NetAuditor client when you "Create a New Instance" under the FTP Client tab.
- Next under the System Control heading, click on Backup & Restore. Click on the Backup Settings (Download) button to save the configuration file to your desktop.
- On your P12H Appliance, after you have implemented the device in your network and assigned an IP address, you'll want to restore that configuration. Under the System Control heading, click on Backup & Restore. Click on the Restore Settings (Upload) button and select the file you saved in the previous step. This will restore all of your settings to the new appliance.

With these steps we can ensure that the new P12H 10Gbps appliance does not attempt to enable Syslog Logging. All of your previous settings will be applied to the new appliance, minimizing any configuration time.