

## **William Shearn**

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### **Professional Summary**

Ambitious and driven individual with a strong work ethic and a passion for technology. Currently pursuing a degree in Computer Technology at FSCJ, with experience in customer service and proficiency in Microsoft Office tools.

### **Education**

#### **Florida State College at Jacksonville (FSCJ)**

*Pursuing a Degree in Computer Technology*

### **Work Experience**

#### **Arby's February 2021 – August 2024**

- Provided excellent customer service in a fast-paced environment.
- Managed daily tasks including food preparation, cash handling, and teamwork coordination.
- Developed strong problem-solving and multitasking skills.

### **Skills**

- Microsoft Excel, Word, and PowerPoint
- Customer Service & Communication
- Time Management & Teamwork

