

William Shearn

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Professional Summary

Ambitious and driven individual with a strong work ethic and a passion for technology. Currently pursuing a degree in Computer Technology at FSCJ, with experience in customer service and proficiency in Microsoft Office tools.

Education

Florida State College at Jacksonville (FSCJ)

Pursuing a Degree in Computer Technology

Work Experience

Arby's February 2021 – August 2024

- Provided excellent customer service in a fast-paced environment.
- Managed daily tasks including food preparation, cash handling, and teamwork coordination.
- Developed strong problem-solving and multitasking skills.

Skills

- Microsoft Excel, Word, and PowerPoint
- Customer Service & Communication
- Time Management & Teamwork