**William Shearn**

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**Professional Summary**

Ambitious and driven individual with a strong work ethic and a passion for technology. Currently pursuing a degree in Computer Technology at FSCJ, with experience in customer service and proficiency in Microsoft Office tools.

**Education**

**Florida State College at Jacksonville (FSCJ)**  
*Pursuing a Degree in Computer Technology*

**Work Experience**

**Arby’s** February 2021 – August 2024

* Provided excellent customer service in a fast-paced environment.
* Managed daily tasks including food preparation, cash handling, and teamwork coordination.
* Developed strong problem-solving and multitasking skills.

**Skills**

* Microsoft Excel, Word, and PowerPoint
* Customer Service & Communication
* Time Management & Teamwork