David Williams

Rockwood, MI | David@DavidDev.net | 734-846-9785 | linkedin.com/in/DavidWillliamsDev

EDUCATION

Schoolcraft College | *Associate's in Programming*

Livonia, MI | **08/2022 - Present**

• Cumulative GPA: 3.9+/4.00

Schoolcraft College | *Certificate in Computer Information Systems*

Livonia, MI | 08/2016 - 04/2018

Cumulative GPA: 3.904/4.00

Relevant Coursework

Programming w/ Java | Database Management | Intro C++ | Intro C# | Intro Networking | Intro Linux, Intro
Programming Logic | Software Applications

EXPERIENCE

Server/Bartender | Black Rock Bar and Grill

Woodhaven, MI | 04/2021 to Present

- Ensured an excellent service in a fast-paced work environment
- Displayed proficiency in multitasking while serving a large number of guests
- Handled training for incoming front-of-house workers
- Tracked and produced increasing sales numbers on a weekly basis

Licensed Realtor | Century 21 Real Estate

Dearborn Heights, MI | 12/2020 to 03/2021

- Applied different customer acquisition methods to build a client list
- Assisted Clients through every step of the home-buying process
- Provided expert customer support and assistance to all clients
- Maintained and managed an active client database

Store Manager | Metro Detroit Phone Repair

Taylor, MI | 12/2018 to 6/2020

- Directed multiple technicians to expedite quality repairs
- Delivered quality customer service
- Managed parts inventory and weekly purchase order
- Facilitated conflict resolution between a number of technicians
- Promoted sales for repairs and products leading to a monthly increase

SKILLS

• Technical Skills Java | C++ | C# | Microsoft Access | Troubleshooting

• Soft Skills Problem Solving L

Problem Solving | Communication | Self-starter