WILSON ONJORE

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I aspire to exploit my potential as I learn and apply innovative I.C.T solutions in the business environments that I am privileged to work and grow with, and ultimately evolve into an all rounded accomplished I.C.T professional.

Core Competencies

- Relational database creation and manipulation using **SQL**, **Postgre SQL**, **MYSQL**.
- Back-end web development using **Laravel**.
- Front-end web development using **Vue JS**.
- NoSQL database creation and manipulation using **MongoDB** and **Firebase**.
- **API** development using **PHP** and **Laravel.**
- Knowledge of front-end **CSS** frameworks such as **Bootstrap**, **Vuetify** and **Tailwind**.
- Desktop app development using **Java**.

- **Big Data Analysis**.
- Big Data Analysis tools such as **Apache Hadoop** and **Apache Spark**.
- **E-Commerce** systems.
- Knowledge of big data analysis tools such as **Cloudera** and **Anaconda**.
- Knowledge of **PHP**, **HTML**, **CSS**, **JS** and **JQuery**
- Knowledge of **Ubuntu** OS.
- Knowledge of **Hive QL**.

Experience

FEBRUARY 2024 – PRESENT

Software Developer / ITN

Key Responsibilities

- Liaise with and consult with customers about software system design and maintenance.

- Develop and direct software system testing and validation procedures, programming, and documentation.

- Design, develop, and modify software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design.

- Analyse information to determine, recommend, and plan computer specifications and layouts, and peripheral equipment modifications.

Software Developer/ Ogilvista

Key Responsibilities

- Write code and tests, build prototypes, resolve issues, and profile and analysis of bottlenecks.

- Designing robust APIs to support mobile and web clients.

- Managing and optimizing scalable distributed systems in the cloud.

- Optimizing web applications for performance and scalability.

- Developing automated tests to ensure business needs are met, and allow for regression testing.

- Store, retrieve, and manipulate data for analysis of system capabilities and requirements.

NOVEMBER 2021 – NOVEMBER 2022
Network Operations Center Engineer / ICT Authority

Key Responsibilities

- Provide 1st, 2nd & 3rd line support to government facilities by resolving all logged incidents and requests, responding within agreed SLAs and effective follow-up on all incidents, requests and problems assigned.

- Diagnoses and close incidents/problems/changes logged in Service Desk and hence adherence to 100% efficiency in internal/external customer SLA expectations.

- Participate in planning sessions with Project Managers and development team members.

- Proactive monitoring of various production systems for performance, availability, and other critical parameters

- Proactively manage the LAN/WAN network and enforce strong recovery policies to ensure 99.99% availability.
- Troubleshooting network architecture and making recommendations for system fixes and enhancements.

- Conducting vulnerability assessments on the infrastructure and provide remediation strategy.
- Generate incident and problem reports on weekly and monthly basis for management.

- Diagnostics and troubleshoot: Finding solutions to hardware/software problems, peripheral equipment in liaison with the vendors for service or major/warranty fixes also; investigating solutions to user problems and fixing faults with the system.

- Ensure systemic problems discovered in penetration tests and vulnerability exercises are fully mitigated and closed.
- Documenting processes and monitoring network performance and metrics.

I.T Support Specialist / Symphony Technologies Limited

Key Responsibilities

- Repair and maintenance of UPSs.

- Logging and processing support calls.

- Installing and configuring computer hardware, software, systems, networks, printers and scanners.

- Planning and undertaking scheduled maintenance upgrades.

- Setting up accounts for staff, ensuring that they know how to log in.

- Solving password problems.

- Talking to clients and computer users to determine the nature of any problems they encounter.

- Ensure all PCs, Laptops, and servers on the domain/Network are running on an updated version of endpoint solutions updated and patched.

JAN 2018 – APRIL 2018

I.T Support Specialist / CFAO Motors Kenya

Key Responsibilities

- Investigating, diagnosing and solving computer software and hardware faults.

- Repairing equipment and replacing parts(CPU's, Monitors)

- Checking computer equipment for electrical safety.

- Maintaining records of software licenses.

- Planning and undertaking scheduled maintenance upgrades.

- Solving password problems.

JANUARY 2017 – FEBRUARY 2017

Volunteer / Hodari

Key Responsibilities

- Adding new books to the records in an Excel spreadsheet.

- Translating documents from English to Kiswahili. (religious documents)

- Stock taking of inventory and updating details of the stock in the spreadsheets.

Education

JUNE 2023 - PRESENT
University of East London/ Masters in Computer Science

JUNE 2021 - DECEMBER 2022
Institute of Software Technologies / Diploma in Full Stack Web Development

JUNE 2022 – OCTOBER 2022
Cisco Networking Academy/ Cisco Cyber Ops Certificate

JUNE 2022 – OCTOBER 2022
Coursera / Google I.T Support Certificate

APRIL 2022 – JUNE 2021
Digital Opportunity Trust Kenya / Website Development with WordPress

JANUARY 2022 – MARCH 2022
ArcGIS / GIS Basics

FEBRUARY 2022 – MAY 2022
Cisco Networking Academy / CCNA Switching, Routing and Wireless Essentials

DECEMBER 2021 – FEBRUARY 2022
Cisco Networking Academy / CCNA Essential Training

JUNE 2015 – JUNE 2019
Strathmore University/ Bachelor of Business Information Technology

JANUARY 2015 – MAY 2015
Institute of Advanced Technology / Computer Packages

FEBRUARY 2011 – NOVEMBER 2014
UpperHill School / Kenya Certificate of Secondary Education

Referees

Mr. Chumari Wachaga, Group Head of IT

AutoExpress Limited, Kenya

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