Potential Responses

EIS Node Failure Messages	Typical Resolution
There were no documents to process.	Attach a zip file containing your submission as part of the flow through CDX.
The EIS node accepts a single document, but received XX.	Check that only one zip file is submitted through CDX at a time.
The EIS node does not accept documents of the format XX.	Zip the file for submission.
Unable to process any XML documents in the zip file.	Check that the zip file contains a valid XML document.
No matches for " + fileName + " in the zip file.	A file that was specified in the XML Exchange Header did not exist in the zip file. Check that this file is included.
There was more than one XML document in the zip file.	Check that only one XML document in the zip file.
There was no XML document in the zip file.	Check that there is one XML document in the zip file.
XML submission contained an invalid Exchange Header.	Validate the XML document and refer to Section 5 of the NEIP for required elements.
XML submission contained an invalid CERS document.	Validate the XML document against the CERS schema.
XML submission is missing a CERS document.	Validate the XML document against the CERS schema.
XML submission contained multiple payloads. The XML file must contain a single payload. A payload can only contain a single data category.	Check that there is only one <hdr:payload> component.
XML validation error: XXX	Validate the XML document against the CERS schema.
The EIS node experienced an internal error during processing.	Try resubmitting at a later time.
The Exchange Header is missing a value for the "SubmissionType" value. The value must be "QA" or "Production".	Check that this value is contained in the XML Exchange Header.
The Exchange Header contained an invalid "DataCategory" property. The property must be "FacilityInventory", "Point" ,"Nonpoint", "Onroad", "Nonroad", or "Event".	Check that this value is contained in the XML Exchange Header.
NCD Data is only accepted for Onroad and Nonroad data categories.	Check that the data category in the XML Exchange Header is either Onroad or Nonroad when attempting to submit an NCD file.
System unavailable.	Try resubmitting at a later time.

EIS Node Notification Messages	Typical Resolution
EIS node received submission – in queue for processing.	Normal behavior. Wait for a completed notification.
Batch processing completed. A submission feedback report is available for download from the EIS Gateway at https://eis.epa.gov/eis-system-web/.	Normal behavior. Please visit the Gateway for specific results of the submission.
Batch processing failed due to one of the following conditions: 1) UserIdentifier is not authorized for agency specified 2) UserIdentifer does not have write permission for agency specified 3) UserIdentifier is not an existing EIS account 4) User has not accepted Terms and Conditions on the EIS Gateway 5) User has not accepted User Profile on the EIS Gateway	Refer to the Gateway for permissions associated with that account to determine the exact cause.