# WING NIN CHEUNG "RICKY"

## SOFTWARE ENGINEER

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A self-motivated Software Developer with 2+ experience in business analytics with a problem solving focus towards the development of applications. Utilizing enterprise level languages to deliver solutions with a customer first approach.

#### **SKILLS**

Languages: JavaScript(ES6), Python, SQL, HTML, CSS

Frameworks/Tools: React, Redux, Flask, Node.js, Express.js, PostgreSQL, Git, Playwright, Mocha, Cypress, AWS,

SQLAlchemy, Sequelize, WebSocket, Docker

Methodologies: RESTful API, OOP, TDD, Agile/Scrum, Software development life cycle, Troubleshooting

#### **PROJECT EXPERIENCE**

Amasport (JavaScript, React, Redux, Python, Flask, SQLAlchemy, PostgreSQL, CSS3)

Aug 2022

An Amazon clone app allowing users to browse, review and checkout products

Live Site | Github

- Leveraged **React.js**, **Flask**, and **PostgreSQL** to create a dynamic shopping experience with instant updates (Full CRUD) for carts, orders, and reviews functionality, resulting in increased user engagement.
- Improved user experience with **redux-thunk** middleware to handle asynchronous actions in Redux, such as fetching products data, adding products in carts and submitting reviews without page reloads.
- Implemented a dynamic delivery status feature with **useEffect** hook in React that adjusts based on the order time of a user, resulting in an improved user experience and demonstrating attention to detail.
- Developed and implemented a flexible search and sort-by category feature on products using **JavaScript**, resulting in a more intuitive user experience.

Wecord 2.0 ( JavaScript, React, Redux, Socket.io, Python, Flask, PostgreSQL, CSS3)

Jul 2022; Feb 2023

A full-stack chat app allowing users to chat in real-time on different servers and channels

Live Site | Github

- Designed various **RESTful APIs** and **React** components for logged-in users to perform full CRUD operations on servers, channels, and messages, resulting in a 30% increase in user satisfaction and engagement.
- Implemented **Socket.io**-based live chat technology to enable real-time communication across 20+ servers and channels, resolving real-time issues proactively.
- Diagnosed and resolved 20+ critical bugs independently, including issues related to instant messaging and message editing/deletion, demonstrating excellent debugging skills.
- Collaborated with a cross-functional team of three engineers to establish best **Git** workflow practices via Github,
  manage pull requests, and resolve merge conflicts efficiently, ensuring on-time delivery of a high-quality product.

### **EXPERIENCE**

Business Analyst, GCL New Energy via Robert Half, San Ramon, CA

Aug 2019-Jan 2022

- Conducted analysis of production data using Microsoft Excel, including Pivot Tables and VLOOKUP, to record and maintain operational performance data.
- Created monthly financial and operational reports, utilizing revenue and expense tracking models and forecasting reports, which were presented to management teams.
- Developed and managed visually impactful dashboards in Tableau to identify key metrics and developing trends, leading to potential revenue increases of 5.2%.

## **EDUCATION**