Ethical Dilemma Response: Misuse of Licensed Software

Scenario:

As an IT Supervisor, I discovered that a few members of my team were using our organization's licensed software — specifically a paid design tool — for personal freelance work outside business hours. Additionally, a junior employee suggested temporarily installing a cracked version of similar software on a non-production system to speed up internal testing on a tight project deadline.

Ethical Issue:

This scenario raises two serious concerns:

- 1. Unauthorized use of licensed software for non-business purposes
- 2. Proposing the use of pirated or unlicensed software to meet internal deadlines

Both actions violate our organization's software usage policies, vendor license agreements, and potentially copyright law. More importantly, they conflict with core ethical principles of integrity, accountability, and professional responsibility.

My Decision:

I immediately decided to escalate the situation through proper internal reporting channels while initiating a confidential team-wide review of software use and licensing compliance. I privately met with the employees involved to explain why such behavior is unethical and exposes both them and the company to legal risk. I declined the request to use pirated software and insisted that all testing be performed using approved tools, even if it meant adjusting the project timeline.

Ethical Principle Applied:

This decision is guided by the principle of **integrity**—doing what is right even when it is inconvenient. As a supervisor, I must model ethical behavior and uphold company policy. Bending the rules or tolerating misuse of company resources sends a dangerous message and erodes team trust.

Justification as a Leader:

Allowing the unauthorized use of licensed software could set a precedent that policy violations are acceptable under pressure. My role is not only to protect the company from legal and reputational harm but to mentor employees in responsible decision-making. I used this moment as a learning opportunity, reinforced ethical standards in our team, and worked with HR and procurement to explore cost-effective alternatives for future tool needs.