

# WINSTON ORTEGA RIVERA

## IT PROFESSIONAL

[Website](#)    [LinkedIn](#)

(506) 8958-7393

wortegarivera@gmail.com

### PROFILE

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Professional with a strong foundation in software development. Proven ability to solve complex problems and work effectively in team environments. Eager to leverage technical skills and innovative mindset to contribute to the success and growth of a dynamic company.

### EDUCATION

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**Bachelor's Degree in Business Informatics |**  
**Universidad de Costa Rica | 2018 - Present**

**Middle Technician in Business Informatics | CTP**  
**Abelardo Bonilla Baldares | 2017**

### JOB EXPERIENCE

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#### **IT Support Technician**

*COSERMU S.A. | 2017-2023*

- Responsible for providing support to users with computer problems
- Software support and maintenance
- Network and routing administration
- Installation and administration of APACHE, PHP, MYSQL services

### PERSONAL SKILLS

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- Adaptability
- Communication
- Proactivity
- Problem solver
- Critical thinking
- Teamwork

### TECHNICAL SKILLS

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- English B2
- SQL
- Python
- Java
- Html/CSS
- Jira
- Scrum
- C#

### COMPLEMENTARY EDUCATION

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**Scrum Fundamentals Certified (SFC™) | SCRUMstudy |**  
**2023**