Customer: E-Commerce Site

Responsibility:

To provide a smooth and convenient shopping experience for customers interested.

Collaborator:

Software developer in charge of keeping Low-Latency on the website

Customer: Payment Provider

Responsibility:

To provide customers with multiple ways to pay for items on website whether it be credit car, PayPal, etc.

Collaborator:

Companies which receive payments are ensuring customers safely pay for items through their payment server Customer: Confirmation Email

Responsibility:

To ensure customers receive confirmation about orders through their email address which will include order number, shipping company and estimated time of arrival

Collaborator:

Email address system will be in charge of making sure customer receives confirmation email along with shipping company details.

Customer: Login Credentials

Responsibility:

To ensure customers have a safe way to access their accounts on the website

Collaborator:

Web developer who will use SQL back-end to store user data on a server and allow access when correct credentials are input