

## User Stories:

### Explicit Instructions

**Narrative:** As a Software developer, I would like a clean set of instructions to maintain the customer requirements. So that I can ensure that the customer is satisfied with the product.

**Acceptance Criteria:** Given that the software developer would like a clear set of instructions when they start the project.  
Then an initial meeting with the customer will take place, so that the requirements are carefully outlined and agreed upon before starting the project.

### Project Outline

**Narrative:** As a facilitator, I want to meet the requirements and deadlines set by the customer so that the customer is happy with the project.

**Acceptance Criteria:** Given that the software developer would like a clear set of instructions when they start the project.  
Then an initial meeting with the customer will take place, so that the requirements are carefully outlined and agreed upon before starting the project.

### User Friendly Interface

**Narrative:** As a customer, I want the product to be user friendly so that more people will want to use it.

**Acceptance Criteria:**

#### Scenario 1: User friendly website

Given that the customer would like the product to be user friendly when used by the end users.

Then as software developers work on the product, it will be a priority to keep it friendly. Tests will also be conducted with this in mind.

### Cancel/ refund purchase

**Narrative:** As a user, I want to be able to cancel my purchase or even refund it so that I am not stuck with a product I don't like and I'll be more comfortable while shopping.

**Acceptance Criteria:**

#### Scenario 1: Cancel order

Given that the user may not like an item when they've purchased it.

Then they should be able to cancel their order and stock availability and their purchase history should be updated.

#### Scenario 2: Refund order

Given that the user was not satisfied with their order when they received it, or if it did not get delivered.

Then they should be able to submit a refund explaining their reason as well as instructions on how to refund.

### **Compare prices and apply discounts**

**Narrative:** As a user, I want to be able to compare the prices of different products and apply discount codes so that I can have a better shopping experience and be satisfied with my purchase.

#### **Acceptance Criteria:**

##### **Scenario 1: Compare prices**

Given that the user wants to compare prices of different products when browsing.  
Then a feature should be in place where the user can compare prices of similar items.

##### **Scenario 2: Apply discounts**

Given that the user wants to be able to apply discount codes.  
Then a feature should be in place while checking out to apply a discount code for current promotions.

### **Display stock availability**

**Narrative:** As a user, I want the product to display updated stock counts so that I know if a product is available to purchase while browsing.

#### **Acceptance Criteria:**

##### **Scenario 1: Show live stock count**

Given that the user wants to display updated stock counts,  
Then a feature with a live stock count should be placed on that product page and updated constantly.