

## Access Order History

User will be able to access their order history. History will be displayed from the back end database.

### Information

<b>Rank</b>	Unspecified
<b>ID</b>	
<b>Status</b>	Unspecified
<b>Justification</b>	
<b>Primary Actors</b>	User, Website
<b>Supporting Actors</b>	

### Scenarios

#### Scenario

1. User logs in to the site
2. User clicks on order history
3. Full order history is displayed from most recent to least

### Details

<b>Level</b>	N/A
<b>Complexity</b>	N/A
<b>Use Case Status</b>	N/A
<b>Implementation Status</b>	N/A
<b>Preconditions</b>	Purchases has been made. User has an account.
<b>Post-conditions</b>	Previous are displayed to the user.
<b>Author</b>	N/A
<b>Assumptions</b>	N/A

## Confirm Status

Store confirms that the order is eligible for cancel/refund.

### Information

**Rank** Unspecified

**ID**

**Status** Unspecified

**Justification**

**Primary Actors** Store

**Supporting  
Actors**

### Scenarios

#### Scenario

1. Store receives request
2. Store checks if refund is eligible
3. Store sends notice to credit card company and customer

### Details

**Level** N/A

**Complexity** N/A

**Use Case Status** N/A

**Implementation  
Status** N/A

**Preconditions** A request has been placed.

**Post-conditions** Both credit card company and customer have been notified.

**Author** N/A

**Assumptions** N/A

## Initial Meeting

The engineers and clients meet to discuss the project.

### Information

<b>Rank</b>	Unspecified
<b>ID</b>	
<b>Status</b>	Unspecified
<b>Justification</b>	
<b>Primary Actors</b>	Engineers, Clients
<b>Supporting Actors</b>	

### Scenarios

#### Scenario

1. Clients and engineers meet
2. Project is outlined clearly
3. Records are kept for reference

### Details

<b>Level</b>	N/A
<b>Complexity</b>	N/A
<b>Use Case Status</b>	N/A
<b>Implementation Status</b>	N/A
<b>Preconditions</b>	Meeting date is set
<b>Post-conditions</b>	Everyone understands the requirement and limitations of the project.
<b>Author</b>	N/A
<b>Assumptions</b>	N/A

## Issue Refund

Credit card service will issue refund for approved requests.

### Information

<b>Rank</b>	Unspecified
<b>ID</b>	
<b>Status</b>	Unspecified
<b>Justification</b>	
<b>Primary Actors</b>	Credit Card Service
<b>Supporting Actors</b>	

### Scenarios

#### Scenario

1. Customer receives confirmation on refund
2. Customer receives the refund.
3. Confirmation is sent to both the store and customer

### Details

<b>Level</b>	N/A
<b>Complexity</b>	N/A
<b>Use Case Status</b>	N/A
<b>Implementation Status</b>	N/A
<b>Preconditions</b>	Request for cancel/refund is approved.
<b>Post-conditions</b>	Money is deposited to users account.
<b>Author</b>	N/A
<b>Assumptions</b>	N/A

## Outline Requirements

The outline of requirements are given to the engineers.

### Information

**Rank** Unspecified

**ID**

**Status** Unspecified

**Justification**

**Primary Actors** Clients

**Supporting  
Actors**

### Scenarios

#### Scenario

1. Clients outline what they require from the project
2. Requirements are agreed upon by all parties

### Details

**Level** N/A

**Complexity** N/A

**Use Case Status** N/A

**Implementation  
Status** N/A

**Preconditions** Clients understand what they want in the website.

**Post-conditions** Requirements for the website are understood by all parties.

**Author** N/A

**Assumptions** N/A

## Provide capabilities/deadlines

Engineers tell clients what they are able to do and project scope timeline

### Information

**Rank** Unspecified

**ID**

**Status** Unspecified

**Justification**

**Primary Actors** Engineers

**Supporting  
Actors**

### Scenarios

#### Scenario

1. Engineers understand what is required in the site
2. Engineers analyze cost and time of requirements
3. Engineers communicate these parameters to client

### Details

**Level** N/A

**Complexity** N/A

**Use Case Status** N/A

**Implementation  
Status** N/A

**Preconditions** Requirements where outlined.

**Post-conditions** Both parties agree on timeline, cost and final product.

**Author** N/A

**Assumptions** N/A

## Submit Cancel/Refund Request

User will submit a form requesting to cancel or refund of their order. Can only be canceled if it has not been shipped otherwise they must submit a refund request.

### Information

**Rank** Unspecified

**ID**

**Status** Unspecified

**Justification**

**Primary Actors** User

**Supporting  
Actors**

### Scenarios

#### Scenario

1. Place an order
2. View order history
3. Cancel order if it has not shipped, or Submit a request for a refund

### Details

**Level** N/A

**Complexity** N/A

**Use Case Status** N/A

**Implementation  
Status** N/A

**Preconditions** User has placed an order. For canceling order the order must have not been shipped.

**Post-conditions** User has received money back. Store has received the item.

**Author** N/A

**Assumptions** N/A

## Update Stock Count

After receiving item or canceled order, the stock count on the web site is updated.

### Information

<b>Rank</b>	Unspecified
<b>ID</b>	
<b>Status</b>	Unspecified
<b>Justification</b>	
<b>Primary Actors</b>	Back-end database
<b>Supporting Actors</b>	

### Scenarios

#### Scenario

1. Back end database is updated with new stock.
2. New stock is displayed on the site.

### Details

<b>Level</b>	N/A
<b>Complexity</b>	N/A
<b>Use Case Status</b>	N/A
<b>Implementation Status</b>	N/A
<b>Preconditions</b>	Store receives item back or canceled order.
<b>Post-conditions</b>	Stock count is changed.
<b>Author</b>	N/A
<b>Assumptions</b>	N/A