

# Digital marketing attribution modelling IN R



**Code examples:** <https://goo.gl/M567GT>



**Slides:** <https://goo.gl/oGpAqd>



# Hello!

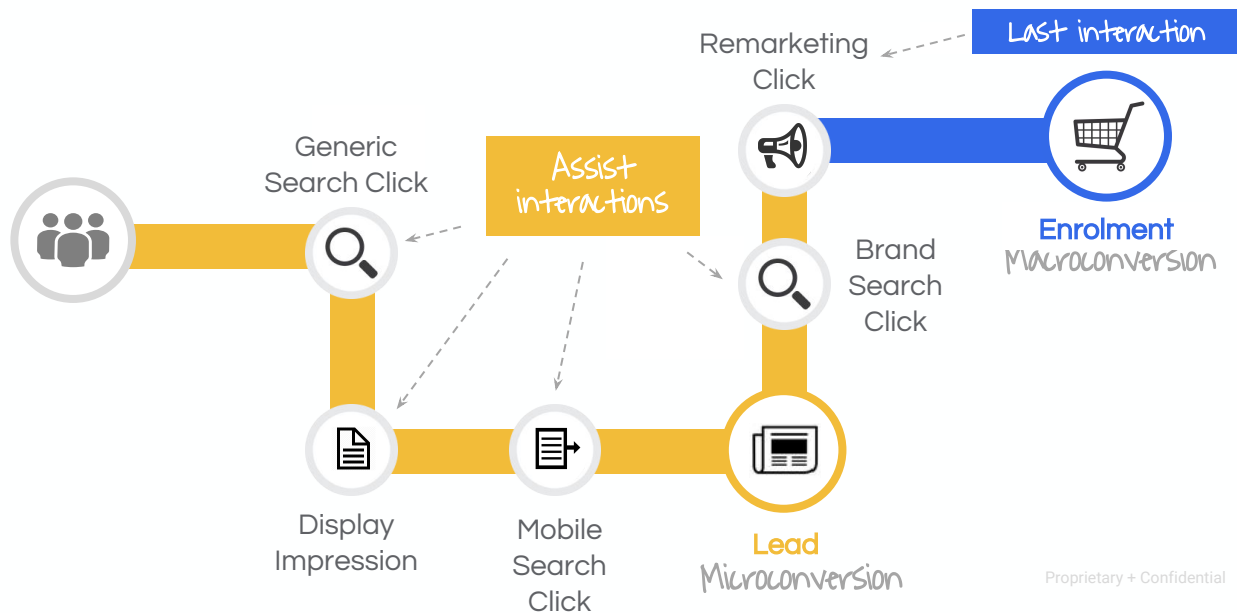
**I am Dan Booth**

You can contact me at  
<https://www.linkedin.com/in/danielbooth1/>



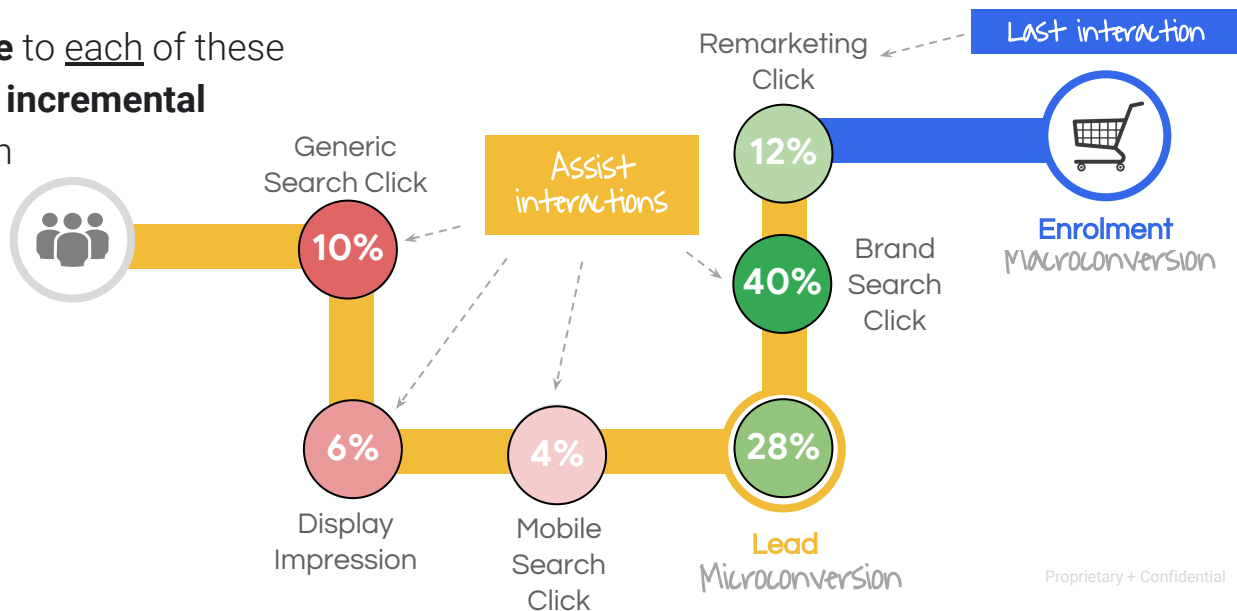
# First, what is Attribution?

- In a marketing context, Attribution involves identifying **the set of user actions** ("events" or "touchpoints") that contribute in some manner to a **desired outcome**



# First, what is Attribution?

- In a marketing context, Attribution involves identifying **the set of user actions** ("events" or "touchpoints") that contribute in some manner to a **desired outcome**
- Our goal is to **assign a value** to each of these touchpoints that reflects its **incremental contribution** to a conversion



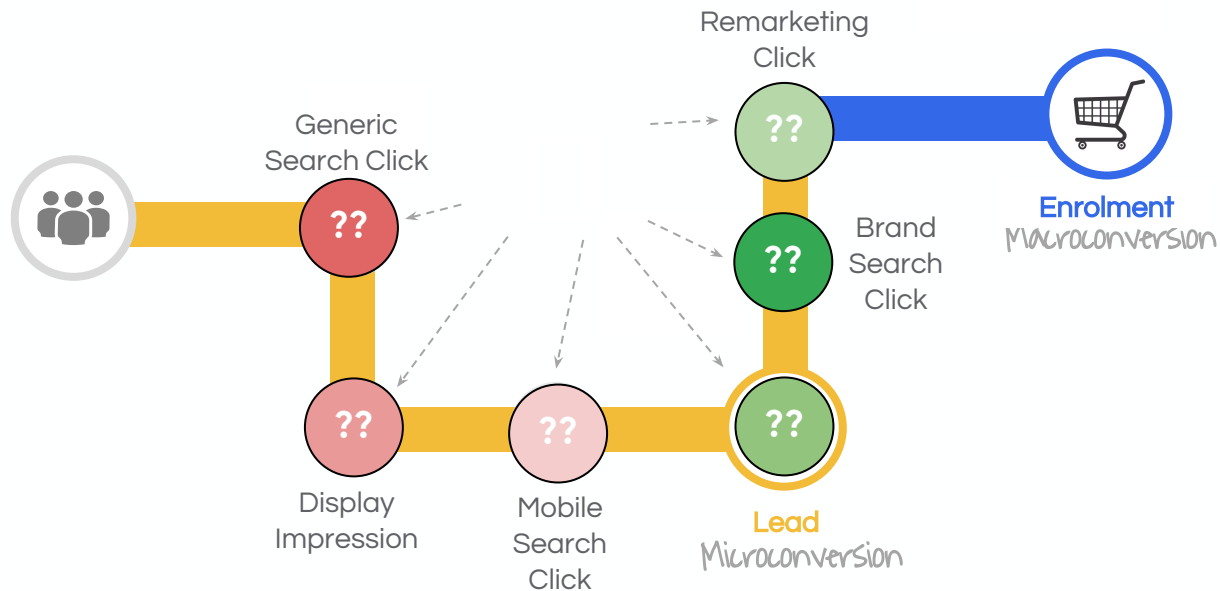
# How attribution is used?

- Then we **aggregate the attributed value** across **all the customers** to get a high-level channel report like this:

| Attribution Report    |                 |                        |                         |      |
|-----------------------|-----------------|------------------------|-------------------------|------|
| channel               | DDA Attribution | DDA Attributed Revenue | Actual Spend (Ads, etc) | ROAS |
| Direct                | 40,451          | \$2,948,878            | N/A                     | N/A  |
| Paid Search - Generic | 28,852          | \$2,103,311            | \$1,237,242             | 1.70 |
| Paid Search - Brand   | 10,785          | \$597,732              | \$711,585               | 0.84 |
| Organic Search        | 25,033          | \$1,291,828            | N/A                     | N/A  |
| Email                 | 807             | \$41,645               | \$44,303                | 0.94 |
| Referral              | 19,803          | \$1,021,934            | \$811,059               | 1.26 |
| ...                   |                 |                        |                         |      |

# But...

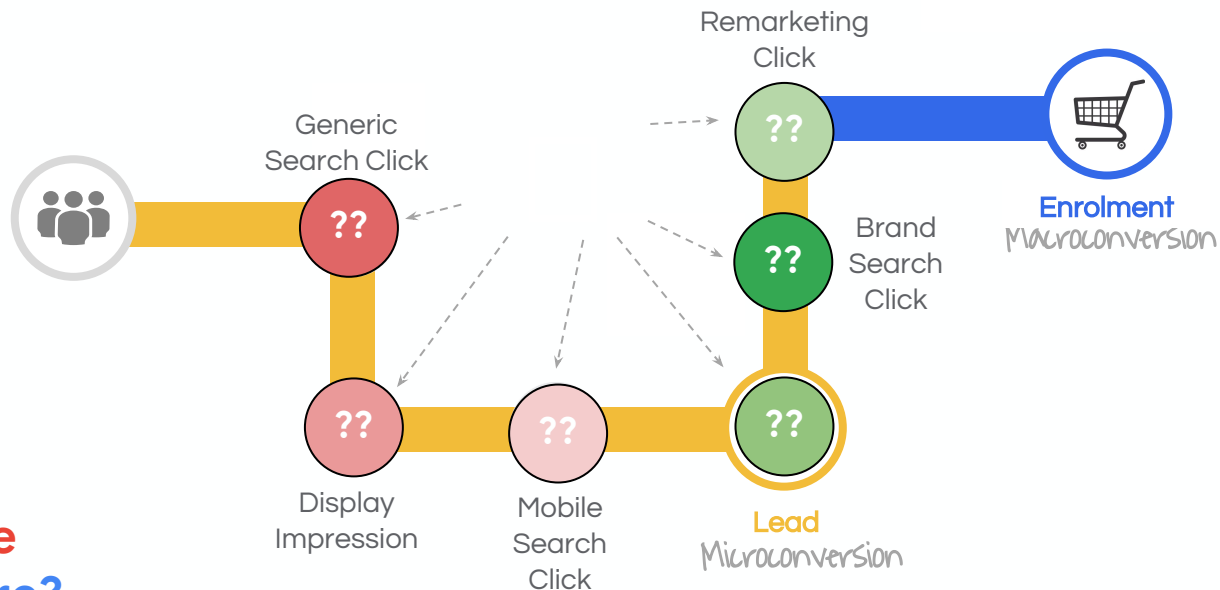
How do we  
calculate the  
fractional  
contribution?



# But...

How do we  
calculate the  
fractional  
contribution?

Where does **revenue**  
come into the picture?



| Attribution Report    |                 |                        |                         |      |
|-----------------------|-----------------|------------------------|-------------------------|------|
| channel               | DDA Attribution | DDA Attributed Revenue | Actual Spend (Ads, etc) | ROAS |
| Direct                | 40,451          | \$2,948,878            | N/A                     | N/A  |
| Paid Search - Generic | 28,852          | \$2,103,311            | \$1,237,242             | 1.70 |
| Paid Search - Brand   | 10,785          | \$597,732              | \$711,585               | 0.84 |
| Organic Search        | 25,033          | \$1,291,828            | N/A                     | N/A  |
| Email                 | 807             | \$41,645               | \$44,303                | 0.94 |
| Referral              | 19,803          | \$1,021,934            | \$811,059               | 1.26 |
| ...                   |                 |                        |                         |      |

# How to calculate the fractional contribution?

## Rule based

- Last interaction / Last touch



- Last non-direct touch

- First interaction / First touch



- Linear



- Time decay



- Position based





# How to calculate the fractional contribution?

## Rule based

- Last interaction / Last touch
- Last non-direct touch
- First interaction / First touch
- Linear
- Time decay
- Position based



## Algorithm based

- Logistic regression
- Conditional probabilistic methods
- Causal analysis
- Shapley value / Game theoretical approaches
- Survival modelling
- Hidden markov model
- Bayesian inference

# How to calculate the fractional contribution?

## Rule based

- Last interaction / Last touch
- Last non-direct touch
- First interaction / First touch
- Linear
- Time decay
- Position based



## Algorithm based

- Logistic regression
- Conditional probabilistic methods
- Causal analysis
- Shapley value / Game theoretical approaches
- Survival modelling
- Hidden markov model
- Bayesian inference

Really nice comparison paper: **Attributing Conversion Credit in an Online Environment: An Analysis and Classification** (C. H. W. Jayawardane; S. K. Halgamuge; U. Kayande | University of Melbourne).

# How to calculate the fractional contribution?

## Rule based

- Last interaction / Last touch



- Last non-directed touch

- First interaction / First touch



- Linear

- Time decay

- Position based

Today's focus



## Algorithm based

- Logistic regression
- Conditional probabilistic methods
- Causal analysis
- Shapley value / Game theoretical approaches
- Survival modelling
- Hidden markov model
- Bayesian inference

Really nice comparison paper: **Attributing Conversion Credit in an Online Environment: An Analysis and Classification** (C. H. W. Jayawardane; S. K. Halgamuge; U. Kayande | University of Melbourne).

How to calculate revenue?

Most marketers are familiar with **Last touch attribution** (and other rule based approaches).

| Attribution Report    |                        |
|-----------------------|------------------------|
| channel               | Last touch attribution |
| Direct                | 40,951                 |
| Paid Search - Generic | 20,852                 |
| Paid Search - Brand   | 9,785                  |
| Organic Search        | 26,533                 |
| Email                 | 2807                   |
| Referral              | 25,803                 |
| ...                   |                        |

We can use a **data-driven attribution** approach to improve this.

| Attribution Report    |                        |                 |
|-----------------------|------------------------|-----------------|
| channel               | Last touch attribution | DDA attribution |
| Direct                | 40,951                 | 40,451          |
| Paid Search - Generic | 20,852                 | 28,852          |
| Paid Search - Brand   | 9,785                  | 10,785          |
| Organic Search        | 26,533                 | 25,033          |
| Email                 | 2807                   | 807             |
| Referral              | 25,803                 | 19,803          |
| ...                   |                        |                 |

You can assign a default conversion value to these conversions to help you **calculate revenue**.

| Attribution Report    |                        |                 |                    |
|-----------------------|------------------------|-----------------|--------------------|
| channel               | Last touch attribution | DDA attribution | Attributed Revenue |
| Direct                | 40,951                 | 40,451          | \$2,588,864        |
| Paid Search - Generic | 20,852                 | 28,852          | \$1,846,528        |
| Paid Search - Brand   | 9,785                  | 10,785          | \$690,240          |
| Organic Search        | 26,533                 | 25,033          | \$1,602,112        |
| Email                 | 2807                   | 807             | \$51,648           |
| Referral              | 25,803                 | 19,803          | \$1,267,392        |
| ...                   |                        |                 |                    |

Conversion Value: \$64

$$40,451 \times \$64 = \$2,588,864$$

$$807 \times \$64 = \$51,648$$

We take this one step further. Where everything is **user-level**.

| Attribution Report    |                 |                        |                         |      |   |
|-----------------------|-----------------|------------------------|-------------------------|------|---|
| channel               | DDA Attribution | DDA Attributed Revenue | Actual Spend (Ads, etc) | ROAS |   |
| Direct                | 40,451          | \$2,948,878            | N/A                     | N/A  | <div>\$2,103,311</div> <div>\$1,237,242</div> |
| Paid Search - Generic | 28,852          | \$2,103,311            | \$1,237,242             | 1.70 |   |
| Paid Search - Brand   | 10,785          | \$597,732              | \$711,585               | 0.84 |   |
| Organic Search        | 25,033          | \$1,291,828            | N/A                     | N/A  |   |
| Email                 | 807             | \$41,645               | \$44,303                | 0.94 |   |
| Referral              | 19,803          | \$1,021,934            | \$811,059               | 1.26 |   |
| ...                   |                 |                        |                         |      |   |

$$= \text{sum}(\text{direct}) = 0.459 + 0.784 + 0.573 + \dots$$

$$= \text{sum}(\text{direct revenue}) = \$45.90 + \$223.62 + \$13.77 + \$8.31 + \dots$$

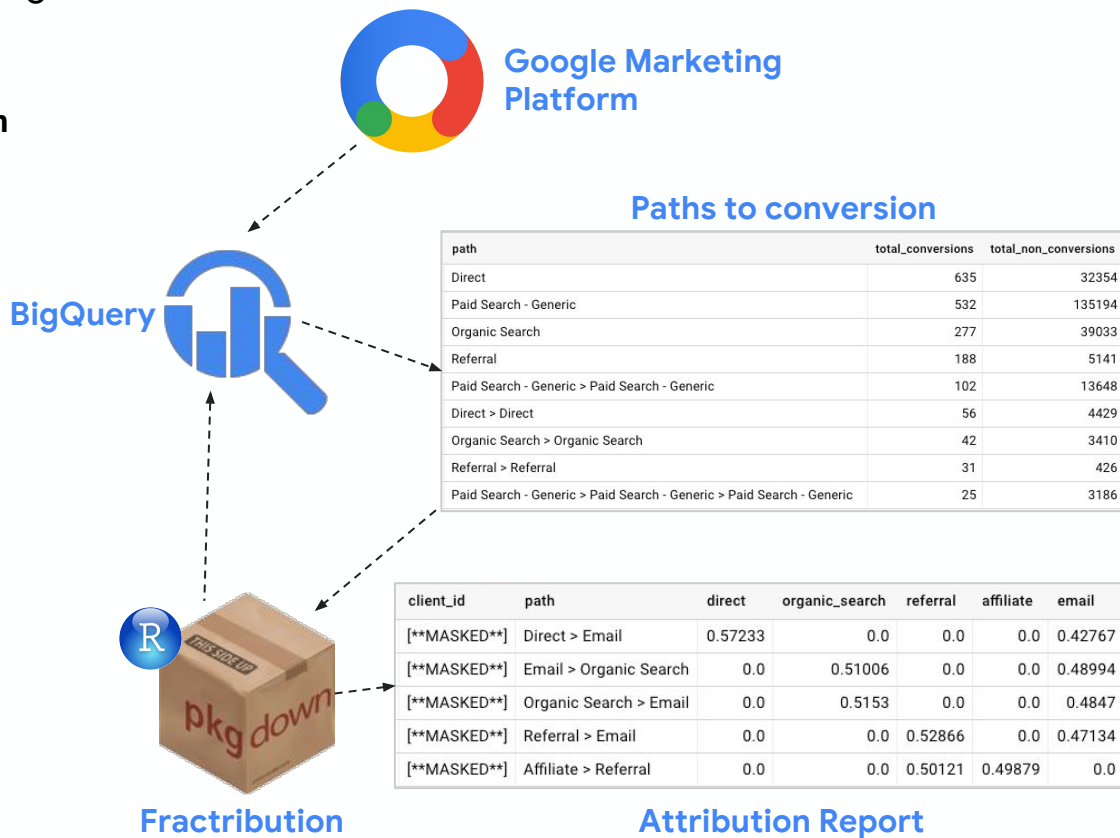
| path   | direct |
|--|--------|
| Direct > Paid Search - Generic > Paid Search - Brand | 0.459  |
| Direct > Paid Search - Generic                       | 0.784  |
| Direct > Paid Search - Brand                         | 0.573  |
| ...  |        |

| direct revenue |
|----------------|
| \$45.90        |
| \$223.62       |
| \$13.77        |
| \$8.31         |
| ...            |



This methodology is available as an R package: **Fractribution**.

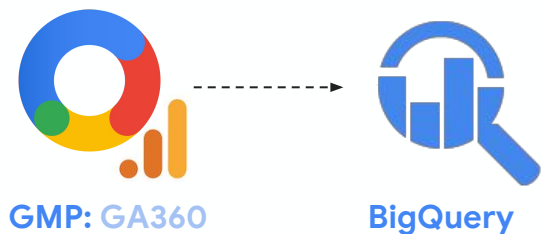
- An **R package** that drives an automated end-to-end **user-level fractional attribution model**.
- A **generalisable** process that can run on any **custom event log** (currently supporting GA360 sessions).
- The attribution algorithm uses a simplified **Shapley Value method**.
- It is an ideal solution for clients who find that the Data-Driven Attribution solutions built into GA360/DV360 are suboptimal for their specific use cases. E.g. regulation or data policy prevents ecommerce/revenue events being shared with GMP.



# How Fractribution works?

# First, we need some data.

- The **BigQuery export** for Analytics 360, gives clients access to their **GA sessions data in BigQuery**. (See [here for configuration details](#) and [schema](#)).
- This dataset is super valuable for Data Science, as you are able to quickly query *all* of your Google Analytics data.
- Google have released a **sample BigQuery dataset** which contains Google Analytics 360 data from the [Google Merchandise Store](#), a real ecommerce store. (See [here for setup](#)).
- You can explore yourself at:  
``bigquery-public-data.google_analytics_sample.ga_sessions_*`` or visually in this [data studio dashboard](#).



| fullVisitorId       | visitStartTime_utc  | source      | medium   | device_os | geo_country   | hits.hitNumber | hits.pagePath                                    |
|---------------------|---------------------|-------------|----------|-----------|---------------|----------------|--|
| 6631067223324142886 | 2017-08-02 05:21:09 | youtube.com | referral | Windows   | Netherlands   | 1              | /google+redesign/shop+by+brand/youtube           |
|                     |                     |             |          |           |               | 2              | /google+redesign/shop+by+brand/youtube           |
|                     |                     |             |          |           |               | 3              | /google+redesign/shop+by+brand/youtube/quickview |
| 0045120268929000634 | 2017-08-01 08:13:07 | youtube.com | referral | Windows   | United States | 1              | /google+redesign/shop+by+brand/youtube           |
|                     |                     |             |          |           |               | 2              | /google+redesign/apparel/womens/womens+outerwear |
|                     |                     |             |          |           |               | 3              | /google+redesign/apparel/womens+performance+wear |
| 1989451073741192712 | 2017-08-01 19:29:03 | youtube.com | referral | Windows   | Russia        | 1              | /google+redesign/shop+by+brand/youtube           |
|                     |                     |             |          |           |               | 2              | /google+redesign/apparel/mens                    |
|                     |                     |             |          |           |               | 3              | /google+redesign/accessories/fun                 |
| 1957458976293878100 | 2017-08-01 18:58:05 | dfa         | cpm      | Windows   | United States | 1              | /home  |
|                     |                     |             |          |           |               | 2              | /home  |
|                     |                     |             |          |           |               | 3              | /asearch.html                                    |

| fullVisitorId       | visitStartTime_aest | channel               |
|---------------------|---------------------|-----------------------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral              |
| 1464282128005036096 | 2018-03-21 08:08:16 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 00:36:26 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:05 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:54 | Referral              |
| 1464282128005036096 | 2018-03-30 03:56:45 | Display - Prospecting |
| 1464282128005036096 | 2018-03-30 11:51:41 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:24:13 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:55:59 | Organic Search        |
| 1464282128005036096 | 2018-03-31 08:59:13 | Unmatched Channel     |
| 1506295747200511732 | 2018-02-25 00:58:35 | Paid Search - Generic |
| 1506295747200511732 | 2018-03-02 11:57:42 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-02 12:37:17 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-03 07:30:29 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 08:09:15 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 12:10:07 | Display - Retargeting |
| 1632881112157734750 | 2018-03-04 12:09:49 | Direct                |
| 1632881112157734750 | 2018-03-04 12:54:49 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 13:05:36 | Paid Search - Brand   |

1

## Session event log

Demonstration  
data. Not real.

| fullVisitorId       | visitStartTime_aest | channel               |
|---------------------|---------------------|-----------------------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral              |
| 1464282128005036096 | 2018-03-21 08:08:16 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 00:36:26 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:05 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:54 | Referral              |
| 1464282128005036096 | 2018-03-30 03:56:45 | Display - Prospecting |
| 1464282128005036096 | 2018-03-30 11:51:41 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:24:13 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:55:59 | Organic Search        |
| 1464282128005036096 | 2018-03-31 08:59:13 | Unmatched Channel     |
| 1506295747200511732 | 2018-02-25 00:58:35 | Paid Search - Generic |
| 1506295747200511732 | 2018-03-02 11:57:42 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-02 12:37:17 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-03 07:30:29 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 08:09:15 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 12:10:07 | Display - Retargeting |
| 1632881112157734750 | 2018-03-04 12:09:49 | Direct                |
| 1632881112157734750 | 2018-03-04 12:54:49 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 13:05:36 | Paid Search - Brand   |

1

## Session event log

We see each visitor's sequence of events during some defined reporting window (here it's 22 Feb to 31 Mar 2018)

1

## Session event log

| fullVisitorId       | visitStartTime_aest | channel               |
|---------------------|---------------------|-----------------------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral              |
| 1464282128005036096 | 2018-03-21 08:08:16 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 00:36:26 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:05 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:54 | Referral              |
| 1464282128005036096 | 2018-03-30 03:56:45 | Display - Prospecting |
| 1464282128005036096 | 2018-03-30 11:51:41 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:24:13 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:55:59 | Organic Search        |
| 1464282128005036096 | 2018-03-31 08:59:13 | Unmatched Channel     |
| 1506295747200511732 | 2018-02-25 00:58:35 | Paid Search - Generic |
| 1506295747200511732 | 2018-03-02 11:57:42 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-02 12:37:17 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-03 07:30:29 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 08:09:15 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 12:10:07 | Display - Retargeting |
| 1632881112157734750 | 2018-03-04 12:09:49 | Direct                |
| 1632881112157734750 | 2018-03-04 12:54:49 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 13:05:36 | Paid Search - Brand   |

2

## Target endpoints

| fullVisitorId       | registration_time_aest |
|---------------------|------------------------|
| 1464282128005036096 | 2018-03-31 04:05:27    |
| 1506295747200511732 | 2018-03-03 07:34:01    |
| 1632881112157734750 | 2018-03-04 13:33:46    |

| fullVisitorId       | visitStartTime_aest | channel               |
|---------------------|---------------------|-----------------------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral              |
| 1464282128005036096 | 2018-03-21 08:08:16 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 00:36:26 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:05 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:54 | Referral              |
| 1464282128005036096 | 2018-03-30 03:56:45 | Display - Prospecting |
| 1464282128005036096 | 2018-03-30 11:51:41 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:24:13 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:55:59 | Organic Search        |
| 1464282128005036096 | 2018-03-31 08:59:13 | Unmatched Channel     |
| 1506295747200511732 | 2018-02-25 00:58:35 | Paid Search - Generic |
| 1506295747200511732 | 2018-03-02 11:57:42 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-02 12:37:17 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-03 07:30:29 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 08:09:15 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 12:10:07 | Display - Retargeting |
| 1632881112157734750 | 2018-03-04 12:09:49 | Direct                |
| 1632881112157734750 | 2018-03-04 12:54:49 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 13:05:36 | Paid Search - Brand   |

## 1 Session event log

## 3 Join to find each endpoint position

## 2 Target endpoints

| fullVisitorId       | registration_time_aest |
|---------------------|------------------------|
| 1464282128005036096 | 2018-03-31 04:05:27    |
| 1506295747200511732 | 2018-03-03 07:34:01    |
| 1632881112157734750 | 2018-03-04 13:33:46    |



7 days

4

Collect events within a  
lookback window

1

Session event log

3

Join to find  
each  
endpoint  
position

2

Target endpoints

7 days

7 days

| fullVisitorId       | timestamp           | event                 |
|---------------------|---------------------|-----------------------|
| 132881112157734750  | 2018-03-31 08:59:13 | Unmatched Channel     |
| 1464282128005036096 | 2018-03-31 03:55:59 | Organic Search        |
| 1464282128005036096 | 2018-03-31 03:24:13 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 11:51:41 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:56:45 | Display - Prospecting |
| 1464282128005036096 | 2018-03-30 03:51:54 | Referral              |
| 1464282128005036096 | 2018-03-30 03:51:05 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 00:36:26 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1506295747200511732 | 2018-03-03 12:10:07 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 08:09:15 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 07:30:29 | Display - Retargeting |
| 1506295747200511732 | 2018-03-02 12:37:17 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-02 11:57:42 | Paid Search - Brand   |
| 1506295747200511732 | 2018-02-25 00:58:35 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 13:05:36 | Paid Search - Brand   |
| 1632881112157734750 | 2018-03-04 12:54:49 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 12:09:49 | Direct                |

| fullVisitorId       | registration_time_aest |
|---------------------|------------------------|
| 1464282128005036096 | 2018-03-31 04:05:27    |
| 1506295747200511732 | 2018-03-03 07:34:01    |
| 1632881112157734750 | 2018-03-04 13:33:46    |





| fullVisitorId       | visitStartTime_aest | channel  |
|---------------------|---------------------|----------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral |

## 5

| fullVisitorId       | visitStartTime_aest | channel               |
|---------------------|---------------------|-----------------------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral              |
| 1464282128005036096 | 2018-03-21 08:08:16 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-21 08:42:47 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 00:36:26 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:05 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-30 03:51:54 | Referral              |
| 1464282128005036096 | 2018-03-30 03:56:45 | Display - Prospecting |
| 1464282128005036096 | 2018-03-30 11:51:41 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:24:13 | Paid Search - Generic |
| 1464282128005036096 | 2018-03-31 03:55:59 | Organic Search        |
| 1464282128005036096 | 2018-03-31 08:59:13 | Unmatched Channel     |
| 1506295747200511732 | 2018-02-25 00:58:35 | Paid Search - Generic |
| 1506295747200511732 | 2018-03-02 11:57:42 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-02 12:37:17 | Paid Search - Brand   |
| 1506295747200511732 | 2018-03-03 07:30:29 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 08:09:15 | Display - Retargeting |
| 1506295747200511732 | 2018-03-03 12:10:07 | Display - Retargeting |
| 1632881112157734750 | 2018-03-04 12:09:49 | Direct                |
| 1632881112157734750 | 2018-03-04 12:54:49 | Paid Search - Generic |
| 1632881112157734750 | 2018-03-04 13:05:36 | Paid Search - Brand   |

## Additional non-converting visitors

6

## Construct your non-converting paths

7 days  
7 days

7 days

7 days  
7 days

| fullVisitorId       | visitStartTime_aest | channel               |
|---------------------|---------------------|-----------------------|
| 1321955548994962358 | 2018-03-22 21:21:41 | Referral              |
| 1000616322209632382 | 2018-02-27 10:48:58 | Paid Search - Brand   |
| 1000616322209632382 | 2018-02-27 10:49:16 | Organic Search        |
| 1000598485220432643 | 2018-02-27 03:44:33 | Paid Search - Brand   |
| 1000598485220432643 | 2018-03-09 07:55:53 | Paid Search - Brand   |
| 1000598485220432643 | 2018-03-11 02:01:28 | Paid Search - Brand   |
| 1000598485220432643 | 2018-03-12 08:08:42 | Paid Search - Brand   |
| 1000598485220432643 | 2018-03-30 04:12:18 | Paid Search - Brand   |
| 1000408875265680585 | 2018-02-26 21:10:24 | Paid Search - Brand   |
| 1000408875265680585 | 2018-02-27 11:37:29 | Paid Search - Brand   |
| 1000408875265680585 | 2018-02-28 16:37:25 | Paid Search - Brand   |
| 1000408875265680585 | 2018-03-22 04:09:48 | Paid Search - Brand   |
| 1000408875265680585 | 2018-03-22 07:04:10 | Paid Search - Brand   |
| 1000408875265680585 | 2018-03-27 04:06:06 | Paid Search - Brand   |
| 1000408875265680585 | 2018-03-29 20:52:43 | Paid Search - Brand   |
| 1000201269471321813 | 2018-03-29 00:55:34 | Email                 |
| 1000201269471321813 | 2018-03-30 23:07:55 | Email                 |
| 1000185760342848879 | 2018-03-10 21:37:34 | Referral              |
| 1000152126453468655 | 2018-03-05 06:50:09 | Paid Search - Generic |
| 1000088225928354082 | 2018-03-07 10:26:43 | Organic Search        |

Referral

Paid Search - Brand &gt; Organic Search

Paid Search - Brand

Paid Search - Brand &gt; Paid Search - Brand

Email &gt; Email

Referral

Paid Search - Generic

Organic Search

| path   | total_conversions | total_non_conversions |
|--|-------------------|-----------------------|
| Direct   | 2236              | 89137                 |
| Organic Search                                   | 1296              | 137741                |
| Referral   | 1051              | 16372                 |
| Paid Search - Generic                            | 863               | 118292                |
| Display - Prospecting                            | 732               | 129677                |
| Paid Search - Brand                              | 691               | 8537                  |
| Direct > Direct                                  | 233               | 10353                 |
| Organic Search > Organic Search                  | 223               | 12362                 |
| Paid Search - Generic > Paid Search - Generic    | 147               | 12670                 |
| Paid Search - Brand > Paid Search - Brand        | 132               | 1397                  |
| Affiliate  | 123               | 2017                  |
| Referral > Referral                              | 116               | 1146                  |
| Display - Prospecting > Display - Prospecting    | 74                | 10764                 |
| Unmatched Channel                                | 62                | 8853                  |
| Direct > Referral                                | 53                | 486                   |
| Direct > Direct > Direct                         | 51                | 3339                  |
| Direct > Organic Search                          | 50                | 1052                  |
| Organic Search > Referral                        | 45                | 253                   |
| Organic Search > Paid Search - Brand             | 42                | 254                   |
| Organic Search > Organic Search > Organic Search | 38                | 2562                  |

7

Create the path summary table

Pull down  
into R



Fractribution

8

## Run the attribution algorithm to calculate fractions

| Fractional Attribution                               |        |                     |                   |                |       |          |     |
|--|--------|---------------------|-------------------|----------------|-------|----------|-----|
| path   | direct | paid_search_generic | paid_search_brand | organic_search | email | referral |     |
| Direct > Paid Search - Generic > Paid Search - Brand | 0.459  | 0.174               | 0.367             | 0.0            | 0.0   | 0.0      | ... |
| Direct > Paid Search - Generic                       | 0.784  | 0.216               | 0.0               | 0.0            | 0.0   | 0.0      |     |
| Direct > Paid Search - Brand                         | 0.573  | 0.0                 | 0.427             | 0.0            | 0.0   | 0.0      |     |
| Paid Search - Generic > Paid Search - Brand          | 0.0    | 0.198               | 0.802             | 0.0            | 0.0   | 0.0      |     |
| Direct > Email                                       | 0.572  | 0.0                 | 0.0               | 0.0            | 0.428 | 0.0      |     |
| Email > Organic Search                               | 0.0    | 0.0                 | 0.0               | 0.510          | 0.490 | 0.0      |     |
| Organic Search > Email                               | 0.0    | 0.0                 | 0.0               | 0.515          | 0.485 | 0.0      |     |
| Referral > Email                                     | 0.0    | 0.0                 | 0.0               | 0.0            | 0.471 | 0.529    |     |
| Display - Prospecting > Referral                     | 0.0    | 0.0                 | 0.0               | 0.0            | 0.0   | 0.501    |     |
| ...  |        |                     |                   |                |       |          |     |

etc...

Getting to ROAS?

## 1

## Path to fullVisitorId mapping

| Path to fullVisitorId                                |                     |
|--|---------------------|
| path   | fullVisitorId       |
| Direct > Paid Search - Generic > Paid Search - Brand | 2248281639583218707 |
| Direct > Paid Search - Generic > Paid Search - Brand | 8647436381089107732 |
| Direct > Paid Search - Generic                       | 2055839700856389632 |
| Direct > Paid Search - Brand                         | 0750846065342433129 |
| Direct > Paid Search - Brand                         | 0573427169410921198 |
| Paid Search - Generic > Paid Search - Brand          | 8313021323030224050 |
| Direct > Email                                       | 9161549067325106850 |
| Direct > Email                                       | 7712738124831804349 |
| Direct > Email                                       | 6644155147493409979 |
| ...  |                     |

We establish this mapping through the path summary table creation process.

## 1 Path to fullVisitorId mapping

| Path to fullVisitorId                                |                     |
|--|---------------------|
| path   | fullVisitorId       |
| Direct > Paid Search - Generic > Paid Search - Brand | 2248281639583218707 |
| Direct > Paid Search - Generic > Paid Search - Brand | 8647436381089107732 |
| Direct > Paid Search - Generic                       | 2055839700856389632 |
| Direct > Paid Search - Brand                         | 0750846065342433129 |
| Direct > Paid Search - Brand                         | 0573427169410921198 |
| Paid Search - Generic > Paid Search - Brand          | 8313021323030224050 |
| Direct > Email                                       | 9161549067325106850 |
| Direct > Email                                       | 7712738124831804349 |
| Direct > Email                                       | 6644155147493409979 |
| ...  |                     |

## 2 fullVisitorId to crm\_id mapping

| fullVisitorId to crm_id |                          |
|-------------------------|--------------------------|
| fullVisitorId           | crm_id                   |
| 2248281639583218707     | ca978112ca1bbdcafac231b3 |
| 8647436381089107732     | 2e7d2c03a9507ae265ecf5b5 |
| 2055839700856389632     | 3f79b27b435b05321651daef |
| 0750846065342433129     | cd0aa9856147b6c5b4ff2b7d |
| 0573427169410921198     | de7d1b721a1e0632b7cf04ed |
| 8313021323030224050     | 3e23e8160039594a33894f65 |
| 9161549067325106850     | 18ac3e7343f016890c510e93 |
| 7712738124831804349     | 252f10c83610ebca1a059c0b |
| 6644155147493409979     | aaa9402664f1a41f40ebbc52 |
| ...                     |                          |

Note: If your session event log is keyed on the crm\_id anyway, no need for this step.



## 1 Path to fullVisitorId mapping

| Path to fullVisitorId                                |                     |
|--|---------------------|
| path   | fullVisitorId       |
| Direct > Paid Search - Generic > Paid Search - Brand | 2248281639583218707 |
| Direct > Paid Search - Generic > Paid Search - Brand | 8647436381089107732 |
| Direct > Paid Search - Generic                       | 2055839700856389632 |
| Direct > Paid Search - Brand                         | 0750846065342433129 |
| Direct > Paid Search - Brand                         | 0573427169410921198 |
| Paid Search - Generic > Paid Search - Brand          | 8313021323030224050 |
| Direct > Email                                       | 9161549067325106850 |
| Direct > Email                                       | 7712738124831804349 |
| Direct > Email                                       | 6644155147493409979 |
| ...  |                     |

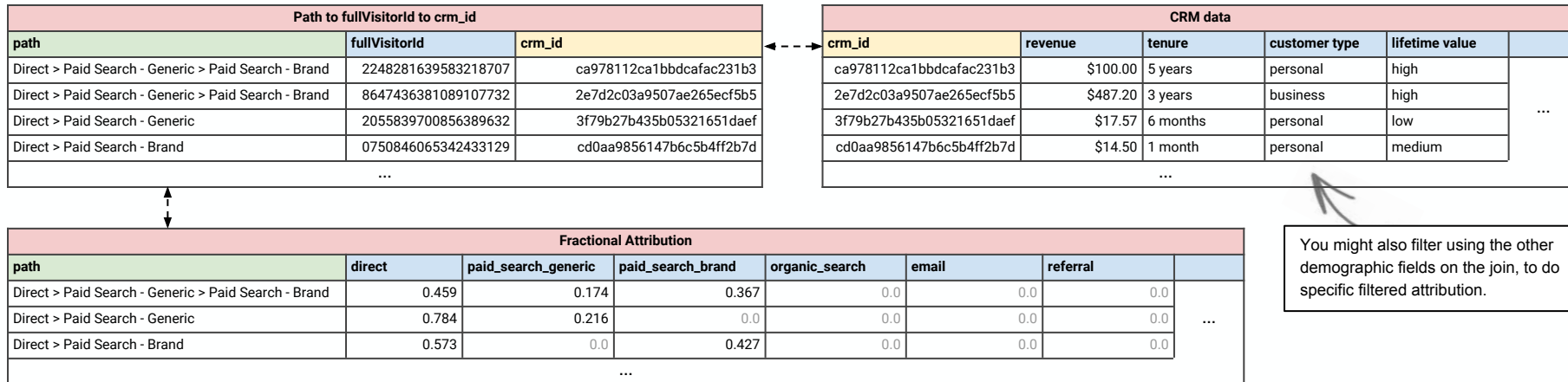
## 2 fullVisitorId to crm\_id mapping

| fullVisitorId to crm_id |                          |
|-------------------------|--------------------------|
| fullVisitorId           | crm_id                   |
| 2248281639583218707     | ca978112ca1bbdcafac231b3 |
| 8647436381089107732     | 2e7d2c03a9507ae265ecf5b5 |
| 2055839700856389632     | 3f79b27b435b05321651daef |
| 0750846065342433129     | cd0aa9856147b6c5b4ff2b7d |
| 0573427169410921198     | de7d1b721a1e0632b7cf04ed |
| 8313021323030224050     | 3e23e8160039594a33894f65 |
| 9161549067325106850     | 18ac3e7343f016890c510e93 |
| 7712738124831804349     | 252f10c83610ebca1a059c0b |
| 6644155147493409979     | aaa9402664f1a41f40ebbc52 |
| ...                     |                          |

## 3 CRM data, with revenue and demographics

| CRM data                 |          |          |               |                |          |             |                  |                       |
|--------------------------|----------|----------|---------------|----------------|----------|-------------|------------------|-----------------------|
| crm_id                   | revenue  | tenure   | customer type | lifetime value | age band | gender      | custom segment   |                       |
| ca978112ca1bbdcafac231b3 | \$100.00 | 5 years  | personal      | high           | 55+      | female      | Mobile first     | ...<br><br>Proprietor |
| 2e7d2c03a9507ae265ecf5b5 | \$487.20 | 3 years  | business      | high           | N/A      | N/A         | Loyalists        |                       |
| 3f79b27b435b05321651daef | \$17.57  | 6 months | personal      | low            | 20 to 30 | unspecified | Disengaged       |                       |
| cd0aa9856147b6c5b4ff2b7d | \$14.50  | 1 month  | personal      | medium         | 16 to 18 | male        | Aspiring minnows |                       |

## 4 Join all to establish a link between revenue and attribution fractions



## 4 Join all to establish a link between revenue and attribution fractions

| Path to fullVisitorId to crm_id                      |                     |                          | CRM data                 |          |          |               |                |     |
|--|---------------------|--------------------------|--------------------------|----------|----------|---------------|----------------|-----|
| path   | fullVisitorId       | crm_id                   | crm_id                   | revenue  | tenure   | customer type | lifetime value |     |
| Direct > Paid Search - Generic > Paid Search - Brand | 2248281639583218707 | ca978112ca1bbdcfac231b3  | ca978112ca1bbdcfac231b3  | \$100.00 | 5 years  | personal      | high           | ... |
| Direct > Paid Search - Generic > Paid Search - Brand | 8647436381089107732 | 2e7d2c03a9507ae265ecf5b5 | 2e7d2c03a9507ae265ecf5b5 | \$487.20 | 3 years  | business      | high           |     |
| Direct > Paid Search - Generic                       | 2055839700856389632 | 3f79b27b435b05321651daef | 3f79b27b435b05321651daef | \$17.57  | 6 months | personal      | low            |     |
| Direct > Paid Search - Brand                         | 075084606534233129  | cd0aa9856147b6c5b4ff2b7d | cd0aa9856147b6c5b4ff2b7d | \$14.50  | 1 month  | personal      | medium         |     |
| ...  |                     |                          | ...                      |          |          |               |                |     |

| Fractional Attribution                               |        |                     |                   |                |       |          |     |
|--|--------|---------------------|-------------------|----------------|-------|----------|-----|
| path   | direct | paid_search_generic | paid_search_brand | organic_search | email | referral |     |
| Direct > Paid Search - Generic > Paid Search - Brand | 0.459  | 0.174               | 0.367             | 0.0            | 0.0   | 0.0      | ... |
| Direct > Paid Search - Generic                       | 0.784  | 0.216               | 0.0               | 0.0            | 0.0   | 0.0      |     |
| Direct > Paid Search - Brand                         | 0.573  | 0.0                 | 0.427             | 0.0            | 0.0   | 0.0      |     |
| ...  |        |                     |                   |                |       |          |     |

## 5 Distribute revenue by customer over the fractional attribution values

| Fractional Revenue                                   |                          |                |                             |                           |                        |               |     |
|--|--------------------------|----------------|-----------------------------|---------------------------|------------------------|---------------|-----|
| path   | crm_id                   | direct revenue | paid_search_generic revenue | paid_search_brand revenue | organic_search revenue | email revenue |     |
| Direct > Paid Search - Generic > Paid Search - Brand | ca978112ca1bbdcfac231b3  | \$45.90        | \$17.40                     | \$36.70                   | \$0.0                  | \$0.0         | ... |
| Direct > Paid Search - Generic > Paid Search - Brand | 2e7d2c03a9507ae265ecf5b5 | \$223.62       | \$84.77                     | \$178.80                  | \$0.0                  | \$0.0         |     |
| Direct > Paid Search - Generic                       | 3f79b27b435b05321651daef | \$13.77        | \$3.80                      | \$0.0                     | \$0.0                  | \$0.0         |     |
| Direct > Paid Search - Brand                         | cd0aa9856147b6c5b4ff2b7d | \$8.31         | \$0.0                       | \$6.19                    | \$0.0                  | \$0.0         |     |
| ...  |                          |                |                             |                           |                        |               |     |

$$0.427 \times \$14.50 = \$6.19$$

6

## Aggregate channels to get attributed conversions, and attributed revenue

| Attribution Report    |                        |                    |                         |      |
|-----------------------|------------------------|--------------------|-------------------------|------|
| channel               | Attributed Conversions | Attributed Revenue | Actual Spend (Ads, etc) | ROAS |
| Direct                | 40,451                 | \$2,948,878        | N/A                     | N/A  |
| Paid Search - Generic | 28,852                 | \$2,103,311        | \$1,237,242             | 1.70 |
| Paid Search - Brand   | 10,785                 | \$597,732          | \$711,585               | 0.84 |
| Organic Search        | 25,033                 | \$1,291,828        | N/A                     | N/A  |
| Email                 | 807                    | \$41,645           | \$44,303                | 0.94 |
| Referral              | 19,803                 | \$1,021,934        | \$811,059               | 1.26 |
| ...                   |                        |                    |                         |      |

\$2,103,311  
\$1,237,242

= sum(direct) = 0.459 + 0.784 + 0.573 + ...

= sum(direct revenue) = \$45.90 + \$223.62 + \$13.77 + \$8.31 + ...

| path   | direct |
|--|--------|
| Direct > Paid Search - Generic > Paid Search - Brand | 0.459  |
| Direct > Paid Search - Generic                       | 0.784  |
| Direct > Paid Search - Brand                         | 0.573  |
| ...  |        |

| direct revenue |
|----------------|
| \$45.90        |
| \$223.62       |
| \$13.77        |
| \$8.31         |
| ...            |

# Demos



**Code examples:** <https://goo.gl/M567GT>

01\_google\_merchandise\_store\_demo.Rmd

02\_fractribution\_model\_quick\_start.Rmd

03\_attribution\_fit\_details.Rmd

10\_channelattribution\_overview.Rmd

# Thanks!

## Any questions?



Code examples: <https://goo.gl/M567GT>



Slides: <https://goo.gl/oGpAqd>



GitHub: **dan-booth**

LinkedIn: <https://www.linkedin.com/in/danielbooth1/>