**Task1- 1.3**  
**Test Cases**: Verify viewing Gift Card balance from Customer Service page

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| Step # | Step Description | Expected Result |
| TC-1 | Navigate to https://amazon.com | Amazon homepage is loaded successfully with  'Hello, **sign in'** |
| TC-2 | Log in using valid credentials | Amazon logged-in page with 'Hello, **Amazon** |
| TC-3 | Click on Customer Service tab | 'Welcome to Amazon Customer Service' text is visible on the page. |
| TC-4 | Click on Managing Your Account section | 'Cancel Items or Orders' text is visible on the page. |
| TC-5 | Select View Your Gift Card Balance | The message 'You can view your Amazon.com Gift Card balance' is visible on the page. |