

Andres Perez

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launch_code

JUNIOR WEB DEVELOPER IN DEERFIELD BEACH, FL

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To pursue a passionate career as a full-stack developer. I will use my unique skills to contribute to an organization and be an asset to their team. I want to be a part of a community of driven individuals who desire to further the vision of the company. My overall goal is to serve customers with respect, integrity, and excellence.

LANGUAGES		FRAMEWORKS	DATABASES	TOOLS
• C#	• HTML5/CSS3	• .NET	• MySQL	• GIT
• Python	• JavaScript	• Flask	• PHPmyAdmin	• Visual Studio

PROJECT EXPERIENCE

Tech Jobs OO — Tech Job Search Page

- Written in C# using the ASP.NET Core framework.
- The project required the student to go through a list of tasks in order to fix certain issues and add new features.
- By use of object oriented programming I was tasked with completing a feature which allows for new Jobs (objects) to be created and added to the system.
- <https://github.com/Witness327/TechJobsOO>
- DEMO: <http://techjobsoo.azurewebsites.net/>

Build a Blog — Blog Social Network

- Created with Python and Flask.
- This site gives the user the ability to login and create a username and password.
- The data is stored in the PHPmyAdmin database by use of SQLAlchemy.
- Both username/email and password are hashed and salted. This allows for the email and password that are stored to remain private to anyone looking at the database. The user is able to log in securely a password encrypted via sha256 and SALT.
- Users are able to create blog posts and view other users posts.
- <https://github.com/Witness327/blogz>

Realtor Profile — Freelance Site for Real Estate

- Created with HTML/CSS.
- A button was created and linked to a Google Form which allowed the user to click and be redirected to a custom questionnaire for the real estate agent to begin the home search.
- This site was created with a mobile first response.
- The site is stackable for a mobile, tablet, and desktop view in mind.
- In mobile view, the navigation bar, profile image, and footer navigation are custom to the view.
- Has a minimalist look to avoid clutter or too much content.
- In tablet and desktop view, the Navigation bar take up the top margin of the site. A new profile image has been added to complement the gray and white background image.
- <https://witness327.github.io/Real-Estate-Landing-Page/>

WORK EXPERIENCE

Customer Care Representative-Trividia Health, Fort Lauderdale, FL

April 2015 - Present

- Assist customers who use our TRUE brand of products ranging from diabetic meters, lancing devices, TRUEmanager AIR IOS/Android application, TRUEmanager software, ketone test strips, glucose gels, and tablets.
- Intake in product inquiries, and complaints. Inbound calls, and emails. Responding to customers on the Apple App Store, and Google Play Store.
- Instrumental in the training and onboarding of over half a dozen Customer Care Representatives and Customer Care Coordinators.
- Quality Assurance associate and trainer for bilingual representatives at Trividia Health.

Tech Support — First Choice Tech Support, Boynton Beach, FL

February, 2015- April, 2015

- Assisted customers with troubleshooting their computers.
- After diagnosing their PC, I would connect them with a technician to have their computer serviced.
- Used remote access (team viewer) in order to connect with the customer's computer and resolve their concerns.

Sales Representative — Infinity Sales Group LLC, Boca Raton, FL

September, 2014 - February, 2015

- Received inbound calls from customers inquiring about internet in their area.
- Matched customers with the right internet package that would fit their needs.
- Experience with having a weekly sales quota.

Dispatcher — Call4Health, Boca Raton, FL

November 2010 - Sept 2014

- Worked on various accounts such as after hours emergency lines, appointment scheduler, and switchboards.
- Dispatched calls to doctors via SMS, pager, or email.
- Would forward messages from nurses, patients, doctors, hospitals and other practices.
- Led training classes which included about 15 new trainees at a time.
- Monitored calls for quality assurance purposes.
- Sales Representative for brachytherapy seeds.

EDUCATION

LaunchCode, LC101 Programming Course — 2019

Treehouse, Tech Degree — 2019

Palm Beach State College, Associate of Arts Degree — 2015

