Gerald Mico S. Facistol

Packaged App. Development Sr. Systems Analyst

Contact

Phone
+63 9531599179

Email
gmfacistol@outlook.com

Address
10 U206 Tarraville Subdivision,
Novaliches, Quezon City

Education

2024 - Present
Masters Information Technology
Philippine Christian University

2012 - 2016 - Graduate
BS in Information Systems
Manuel L. Quezon University

2016 - Honoris Causa
BS in Information Technology
Regent Evangelical Colleges

2012 - 2015 Graduate
Assoc. in Computer Programming
Manuel L. Quezon University

2008 - 2012
Secondary Education
Quirino High School

2002 - 2008
Primary Education
Krus Na Ligas Elementary School

Social

Github
https://github.com/WizKaMico

LinkedIn
linkedin.com/in/gerald-mico-6b26b2241/

Experience

2022 - Present
Accenture (Philippines) | Robinsons Cybergate Towers 1, 2 And 3
EDSA, cor Pioneer St, Mandaluyong, 1554 Metro ManilaCity

Packaged App. Development Sr. Systems Analyst

• Assist in defining and reviewing requirements and use cases for the application
• Design the application to meet the business process design and application requirements
• Configure, build, and test the application or technical architecture components
• Participate in transitioning the designs to the developers, code reviews and transitions of the application or technical architecture components to the testers
• Fix any defects and performance problems discovered during testing
• Create technical and functional/end-user operational documentation for the software or system

2021 - 2022
CVG-Concentrix (Philippines) UG/F Worldwide Corporate Center,
Shaw Boulevard, Mandaluyong City

Sr. Technical Advisor

• Assisting product specific concerns for Quickbooks Online.
• Payroll management assistance for clients who wants to keep track of their employees
• Bank integration, assisting clients to integrate their bank towards the system.
• Bank reconciliation, assisting clients on how to reconcile their latest bank statements.
• Account creation, assisting clients on how to create their account
• Record Migration, assisting clients on how to migrate their account from previous quickbooks provider.

2020 - 2021
Unlimited Network Of Opportunities (Philippines) West Insula
Condominium, West Avenue, Quezon City, Philippines

Lead Web Developer / I.T Auditor

Experience

- System development to integrate the previous internal system created .
- Migration of database for the previous system into the new cloud
- Cloud storage creation, creating a system specific cloud to hold a large array of data.
- Internal / External system development for our distributors / clients.
- System maintenance

SYSTEM DEVELOPED :

- UNO E-TRACKING : A tracking system which is intra connected with UNO's ecommerce platform, it is created to avoid the burden of each distributors going in to the office just to know the location of its order, it is also integrated with a courier site which makes the whole system updated when the client search of the latest whereabout of its shipment, it was created via PHP & Mysqli. Hosted and deployed via Hostinger, and database is under cloud hosting using MariaDB

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2018 - 2020

GP NEXT (Gameplan Marketing Solutions) (Philippines) 74 Don A. Roces Ave, cor Sct. Santiago, Quezon City, 1103 Metro Manila

Customer Experience Supervisor / Software Engineer

- System development for clients specification
- Project management towards each client who purchases the system.
- Systems integration between clients database
- API management towards each clients
- System maintenance
- System deployment

Experience

SYSTEM DEVELOPED :

• AIR21 - (CHATBOT)
A chatbot created in react js, php, html / css (bootstrap) and node js, the chatbots aims is to answer customers concern and assist the current team who handles the claims and concerns of air21 client.

• ABI (Asia Brewery Incorporated) - (CHATBOT)
A chatbot created in react js, php, html / css (bootstrap) and node js, the chatbots aims is to answer customers concern and assist the current team who handles the claims and concerns of air21 client.

• CLOUDFONE - (CHATBOT)
A chatbot created in react js, php, html / css (bootstrap) and node js, the chatbots aims is to answer customers concern and assist the current team who handles the claims and concerns of Cloudfone client.

• RadioWealth Finance Company - (CHATBOT)
A chatbot created in react js, php, html / css (bootstrap) and node js, the chatbots aims is to answer customers concern and assist the current team who handles the claims and concerns of RFC client.

• Pioneer Your Insurance - (CHATBOT)
A chatbot created in react js, php, html / css (bootstrap) and node js, the chatbots aims is to answer customers concern and assist the current team who handles the claims and concerns of Pioneer client.

2018 - 2018

Dominican Colleges | Santa Rosa (Philippines)
College Instructor

• Teaching of students intro to web programming using PHP
• Teaching of students intro to web designing system.
• Teaching of game development using C# (Unity)

Languages / Framework

HTML | CSS | JAVASCRIPT

BOOTSTRAP

VUE | REACT | ANGULAR

PHP | C# | NODE

SSMS | MARIADB | MYSQL | ORACLE SQL

GITHUB | AZURE DEV OPS

Hosting / Services

ISS CONFIG/HOSTING | HOSTINGER HOST | HEROKU

Windows Server

WORDPRESS | PHOTOSHOP