

Gerald Mico S. Facistol

10 U206 Tarra Ville Sudd., Brgy.
Sta. Lucia, Novaliches
Quezon City, 1101
(63) 09271832418
tricore012@gmail.com

EXPERIENCE [INFORMATION TECHNOLOGY]

CVG-Concentrix, SHAW BLVD. — Technical Advisor II

SEPTEMBER 2021 - PRESENT

- Assisting product specific concerns for Quickbooks Online.
- Payroll management assistance for clients who wants to keep track of their employees
- Bank integration, assisting clients to integrate their bank towards the system.
- Bank reconciliation, assisting clients on how to reconcile their latest bank statements.
- Account creation, assisting clients on how to create their account
- Record Migration, assisting clients on how to migrate their account from previous quickbooks provider.

CERTIFICATES :

- Intuit Cyber Security L1

Unlimited Network Of Opportunities, Quezon Ave., — Lead Web Developer, I.T Auditor.

JANUARY 2020 - AUGUST 2021

- System development to integrate the previous internal system created .
- Migration of database for the previous system into the new cloud
- Cloud storage creation, creating a system specific cloud to hold a large array of data.
- Internal / External system development for our distributors / clients.
- System maintenance

SYSTEM DEVELOPED :

- UNO E-TRACKING : A tracking system which is intra connected with UNO's ecommerce platform, it is created to avoid the burden of each distributors going in to the office just to know the location of its order, it is also integrated with a courier site which makes the whole system updated when the client search of the latest whereabouts of its shipment, it was created via PHP & Mysql. Hosted and deployed via Hostinger, and database is under cloud hosting using MariaDB

SKILLS

Website Designing with the use of HTML / CSS.

Website Development via PHP & Mysql.

Website Development via Wordpress.

Proficient in english

WEB LANGUAGES

- PHP
- REACT JS
- EXPRESS JS
- VUE JS.

WEB DESIGN

- HTML / CSS [BOOTSTRAP]
- Angular Js.

- UNO E-BANK : An internal system which is used by the accounting department to create a record of there transaction and generate a daily report about all of the transactions. it was created via PHP & Mysqli. Hosted and deployed via Hostinger, and database is under cloud hosting using MariaDB
- UNO APP (LOCAL) : An application created to cater to the growing inquiries of UNO's Philippine members. It is equipped with all of the sites that UNO has to inform and also encourages distributors to know the latest products and news about the company. Created using Java, designed using HTML / CSS. database is connected via PHP and Mysqli. Hosted in Hostinger cloud stored in AWS.
- UNO APP (PREMIER) : An application created to cater to the growing inquiries of UNO's international members. It is equipped with all of the sites that UNO has to inform and also encourages distributors to know the latest products and news about the company. Created using Java, designed using HTML / CSS. database is connected via PHP and Mysqli. Hosted in Hostinger cloud stored in AWS.
- UNO SHOP : Shopify developed system, it was an online sales platform for our distributor to have sales.

**GP NAGATA [GAMEPLAN], Don A. Roces, Quezon City —
Software Engineer / Customer Experience Supervisor.**

JANUARY 2018 - DECEMBER 2019

- System development for clients specification
- Project management towards each client who purchases the system.
- Systems integration between clients database
- API management towards each clients
- System maintenance
- System deployment

SYSTEM DEVELOPED :

- ABI KA-Negosyo : Creation of chatbot to serve as an e-commerce for customers / distributors of ABI (Asia Brewery Inc.). System is created using Node Js. Express & React Js. Deployed in AWS and hosted in AWS
- PIONEER Your Insurance : Creation of chatbot to serve as a

Customer Service Rep. that will handle the application of upcoming customers for pioneer. System is created using Node Js. Express & React Js. . Deployed in AWS and hosted in AWS

- RadioWealth Finance : Creation of chatbot to serve as a Customer Service Rep. that will handle the application of upcoming customers. System is created using Node Js. Express & React Js. . Deployed in AWS and hosted in AWS
- Cloudfone : Creation of chatbot to serve as a Customer Service Rep. that will handle the application of upcoming customers. System is created using Node Js. Express & React Js. . Deployed in AWS and hosted in AWS
- Air21 (Anne Bilis) : Creation of chatbot to serve as a Customer Service Rep. that will handle the application of upcoming customers. System is created using Node Js. Express & React Js. . Deployed in AWS and hosted in AWS

DOMINICAN COLLEGE STA. ROSA, Sta. Rosa, Laguna — College Instructor .

JANUARY 2018 - JUNE 2018

- Teaching of students intro to web programming using PHP
- Teaching of students intro to web designing
- Teaching of game development using C# (Unity)

EXPERIENCE [BPO]

GREYBRIDGE, Emerald Square, Ortigas — Educational Advisor.

TELEIMAN, One Corporate Center, Ortigas — Outbound Sales Representative.

SYNNEX CONCENTRIX , E-commerce plaza, Eastwood, Libis — T2 Dr. Dish.

EDUCATION

REGENT EVANGELICAL COLLEGES — BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

**MANUEL L. QUEZON UNIVERSITY , DILIMAN — *BACHELOR
OF SCIENCE IN INFORMATION SYSTEM***

**MANUEL L. QUEZON UNIVERSITY , DILIMAN
—ASSOCIATES IN COMPUTER SCIENCE**