Karen Shew

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Education

University of Auckland   Mar 2019 - Nov 2022
Bachelor of Science (BSc) in Computer Science

Work Experience

Salesperson - Hobby Trend NZ   Nov 2023 - Present
- Assisted customers in finding and demonstrating suitable products given their budget and needs
- Repaired damaged products brought in by customers
- Resolved customer enquiries in store and over the phone

Web Developer Contractor - Hobby Trend NZ   Jan 2022 - Apr 2023
- Implemented Afterpay for online store which saw an increase in online sales
- Researched and presented information about shipping prices based on delivery location and product size to mitigate loss
- Adjusted shipping prices based on delivery location to mitigate loss
- Tested online order procedure to ensure smooth ordering experience
- Resolved website errors to improve online shopping experience

IT Support Intern - Summerset   Mar 2018 - Oct 2018
- Resolved technological issues for residents and staff
- Installed and updated hardware drivers for staff
- Collaborated with a resident to draft and design a new welcome pack for new residents

Projects

Work In Progress: Gone Phishing | C#, Unity
- Collaborated in a team of 6 to create a game for a client that educates and enhances users' confidence in thwarting phishing attacks
- Created development timeline and assigned tasks to team members
- Developed various scenes by putting together backgrounds and UI elements to create cohesive game experience
- Developed C# scripts for game UI functionality
- Created testing plans to identify bugs
- Tested game and resolved bugs to create smoother user experience

Portfolio Website | Bootstrap, HTML, CSS, JavaScript

- Developed a website to showcase projects and previous work
- Implemented ratufa.io for backend form to email submission

<u>Skills</u>

Languages: Python, SQL, C#, Java, HTML, CSS, JavaScript, C++, C
Development: Github, Trello
Frameworks: Bootstrap

<u>Extracurricular</u>

WDCC x SESA Hackathon 2021
Terrible Ideas Hackathon 2021
Kiwijam 2021
Kiwijam 2019