SCIT

School of Computing and Information Technology

CSIT321 - Project

Project Topic: Crowdfunding for the Sick

Topic Code: CSIT-20-S4-01

User Manual Guide

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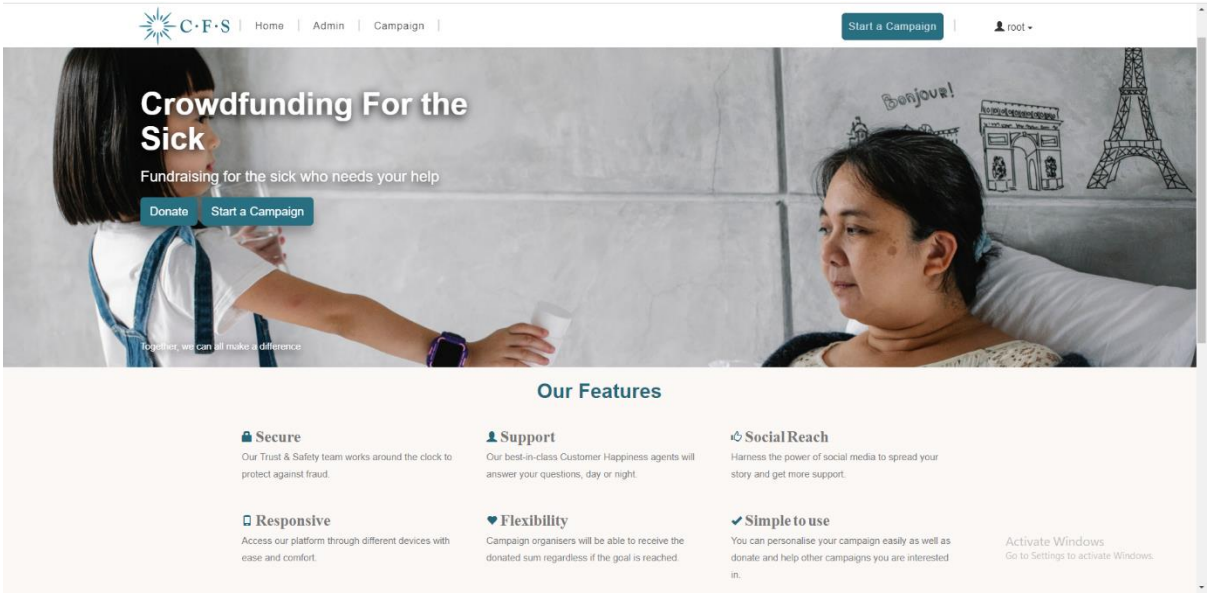
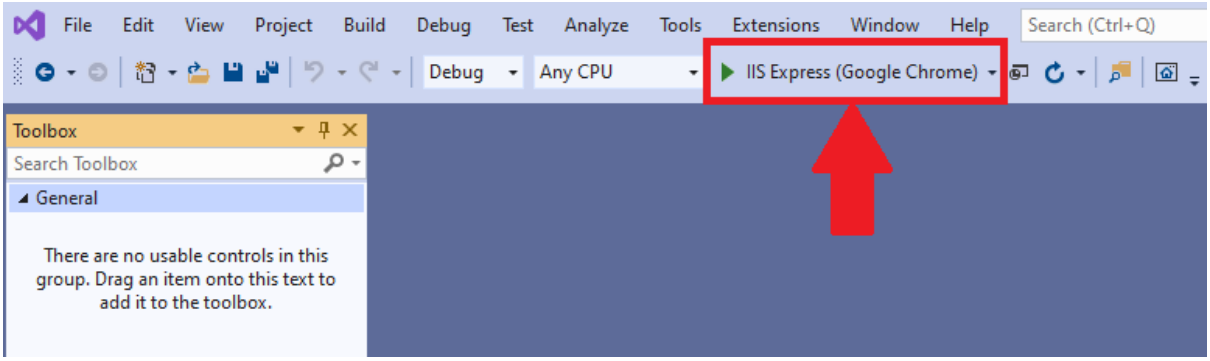
1. Introduction



This document is a preliminary user manual that is done for our online fundraising platform. It is to assist users in using our platform as well as guiding them through the different functionalities of our platform.

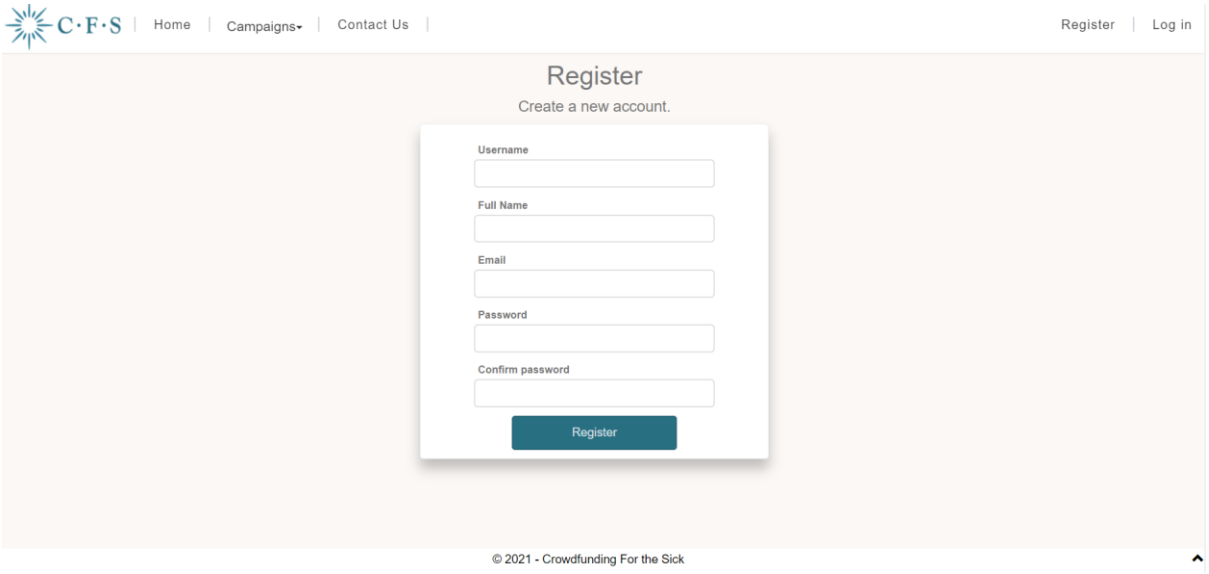
2. Website

2.1 Prerequisites



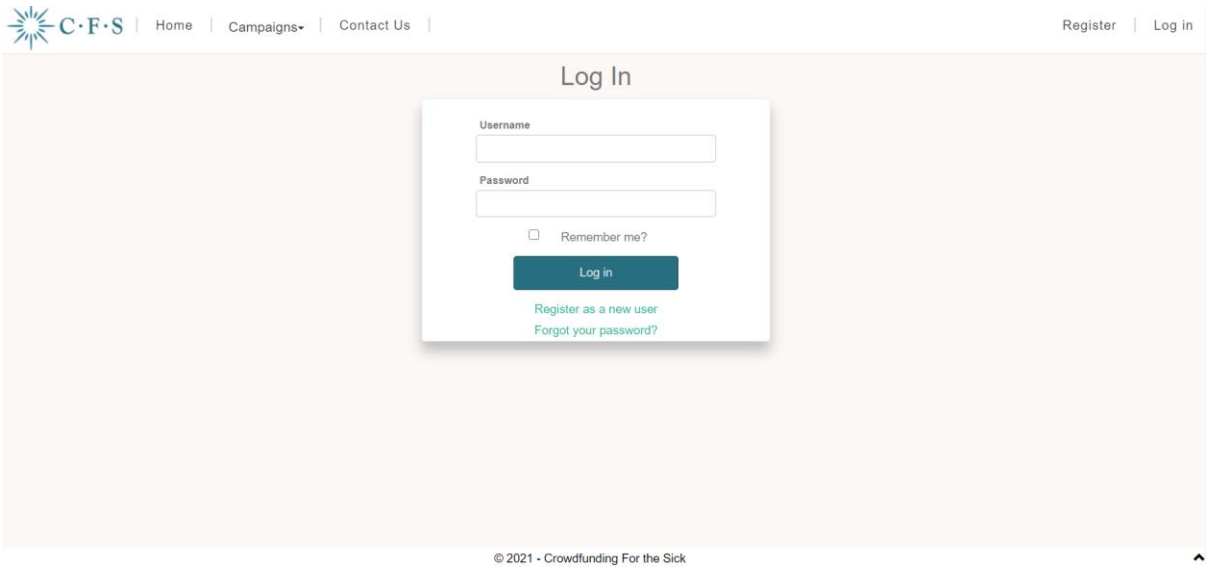
For Local hosts, users must have Microsoft Visual Studio 2019 Community Edition installed and must also have the project source file. Users can then double click on the solution file (.sln) to open the project. Once the project is opened, click on the IIS Express(Google Chrome) to load the website. The website is also hosted on http://crowdfundingforthesick.azurewebsites.net/.

2.1.1 Register



For Registration, users must enter their Username, Full Name and Password. The user can then click on the register to be redirected to the home page while logged into his/her newly created account. If the fields are invalid, it will return an error message.

2.1.2 Login



For Login, a user must enter a valid Username and Password that exists in the database. If it is not valid, it will return an error message.

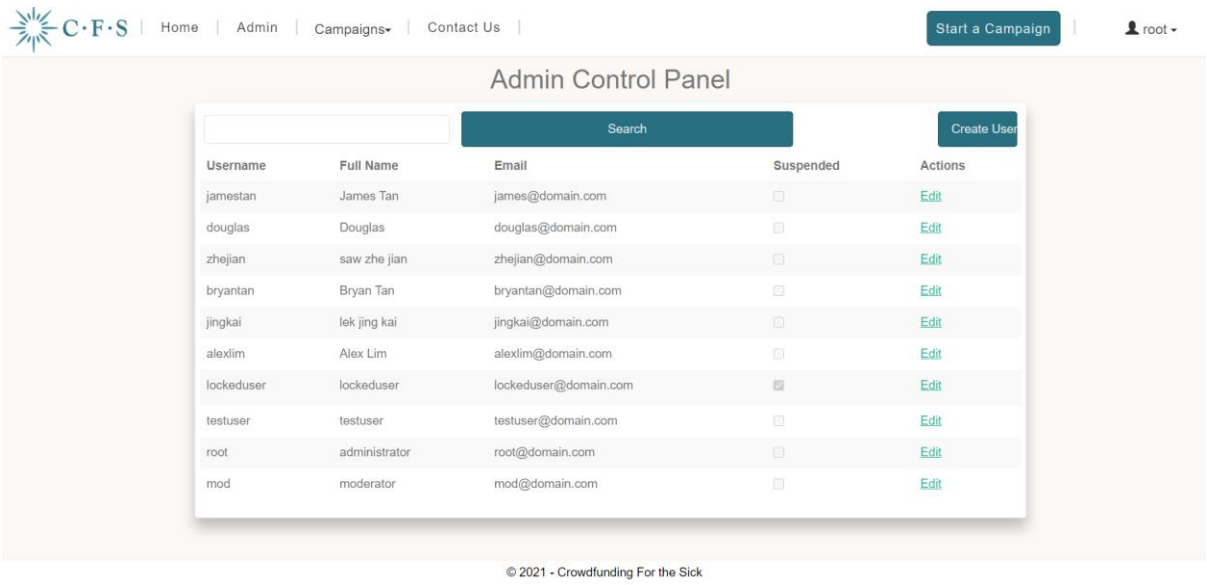
2.2 Admin

To access the Admin functionalities, you will need to log in to the Admin account.

Username: root

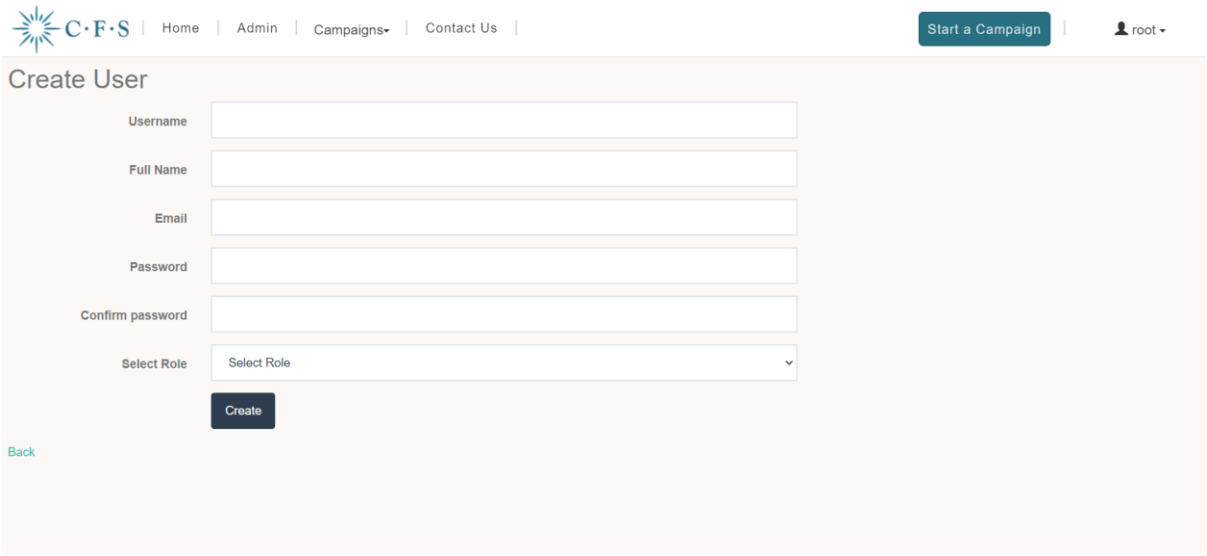
Password: @Abc123

2.2.1 Admin Control Panel



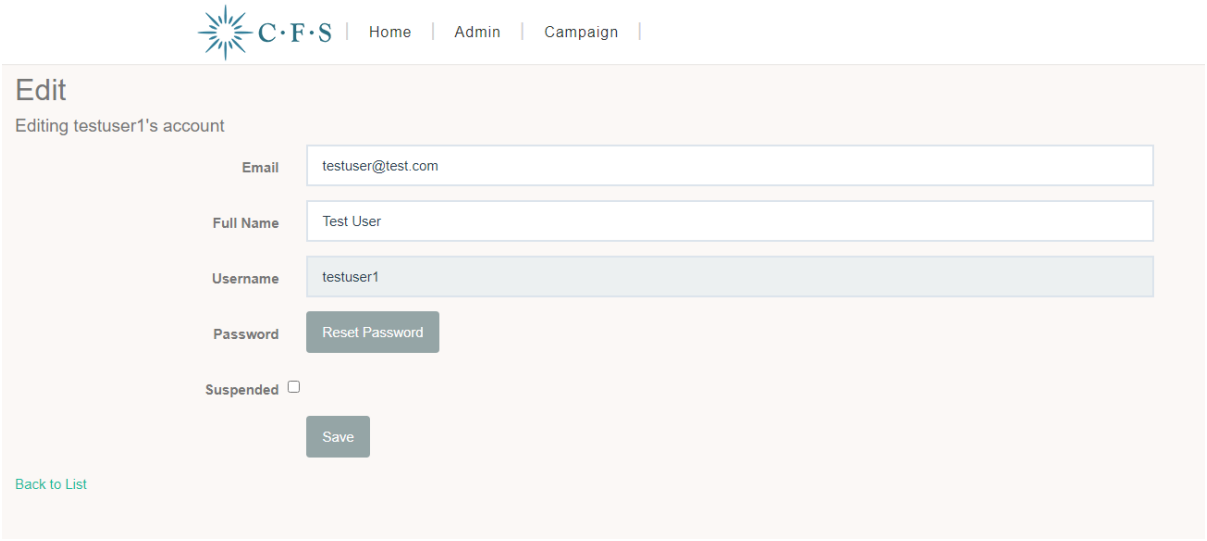
In the Admin Control Panel, the Admin can view the list of registered users and their information. He is then able to search/edit/modify/create accounts.

2.2.2 Create User



In the Create User page, the Admin must enter all necessary details and select the role of the user. If the fields are not valid, an error message will be returned.

2.2.3 Edit Users



In the Edit page, the Admin can edit the information of a certain user or even suspend them. Once a user is suspended, he or she will no longer be able to access the platform using that account.

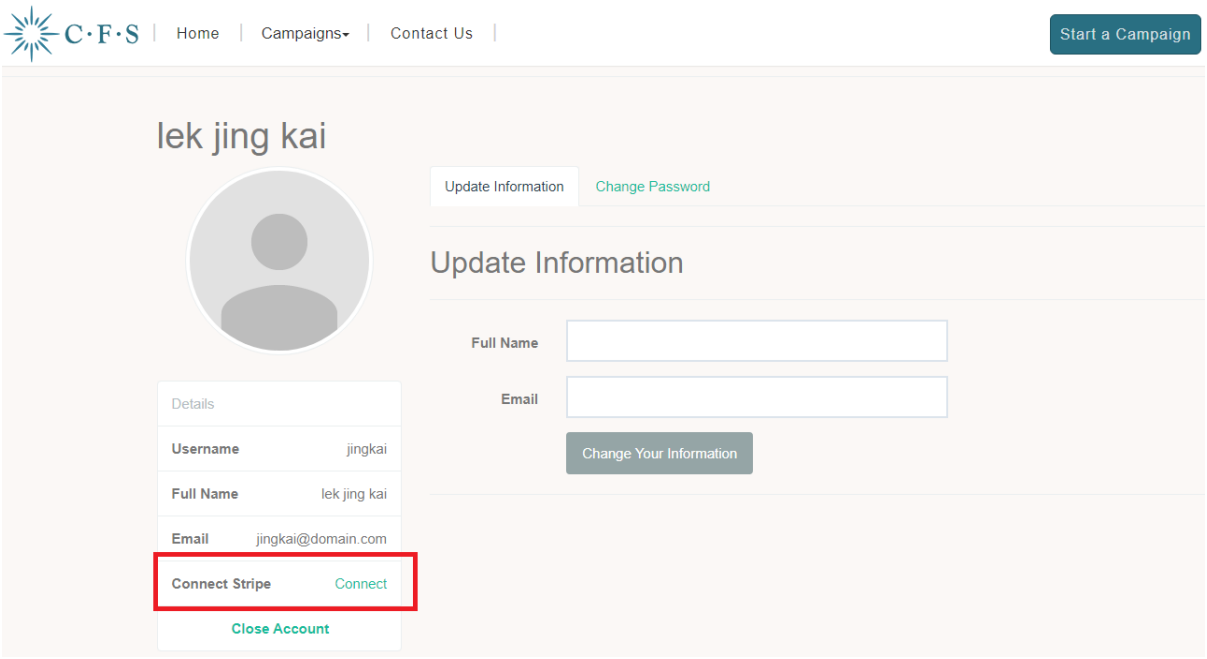
2.3 User

2.3.1 Create Campaign part 1

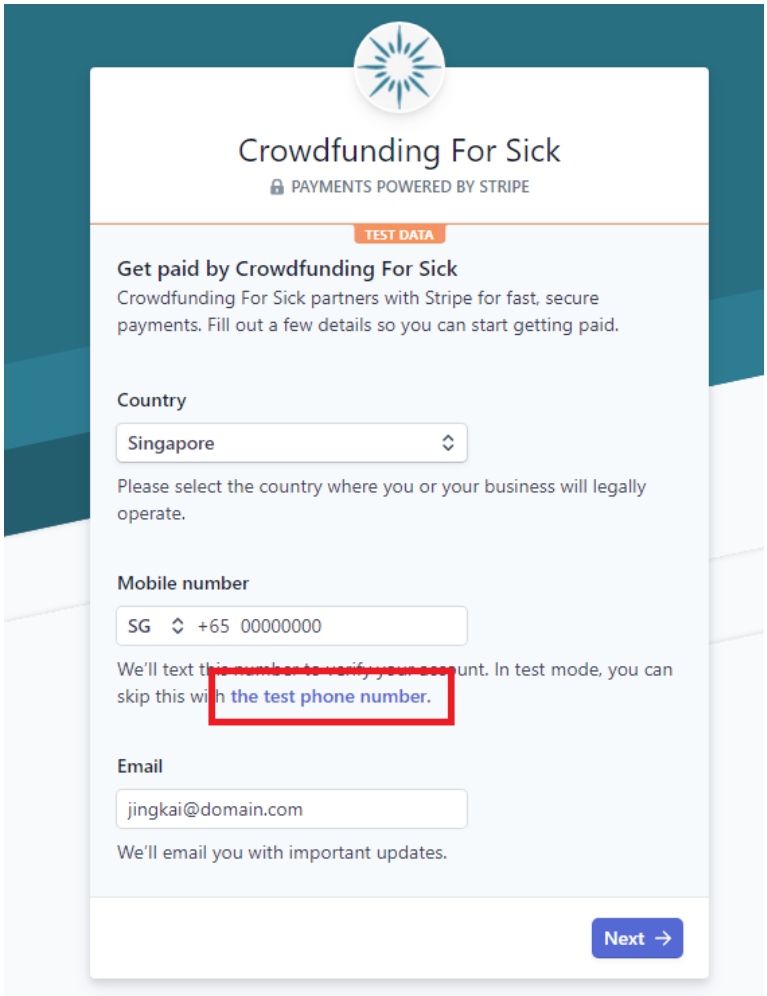
Pre-requisites

Users must have their account connected to Stripe before they can create a campaign. Go to the profile information page to do so.

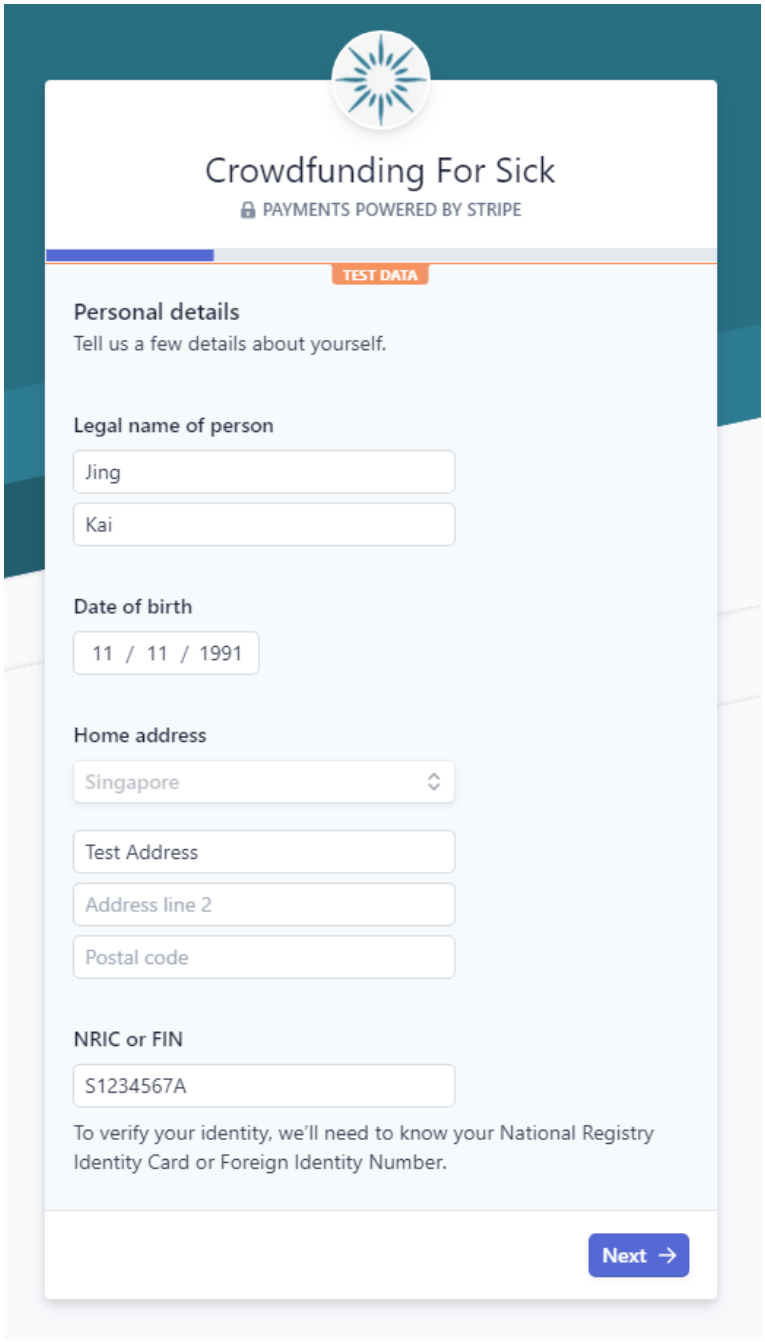
1. Click on the Connect button to be redirected to Stripe.



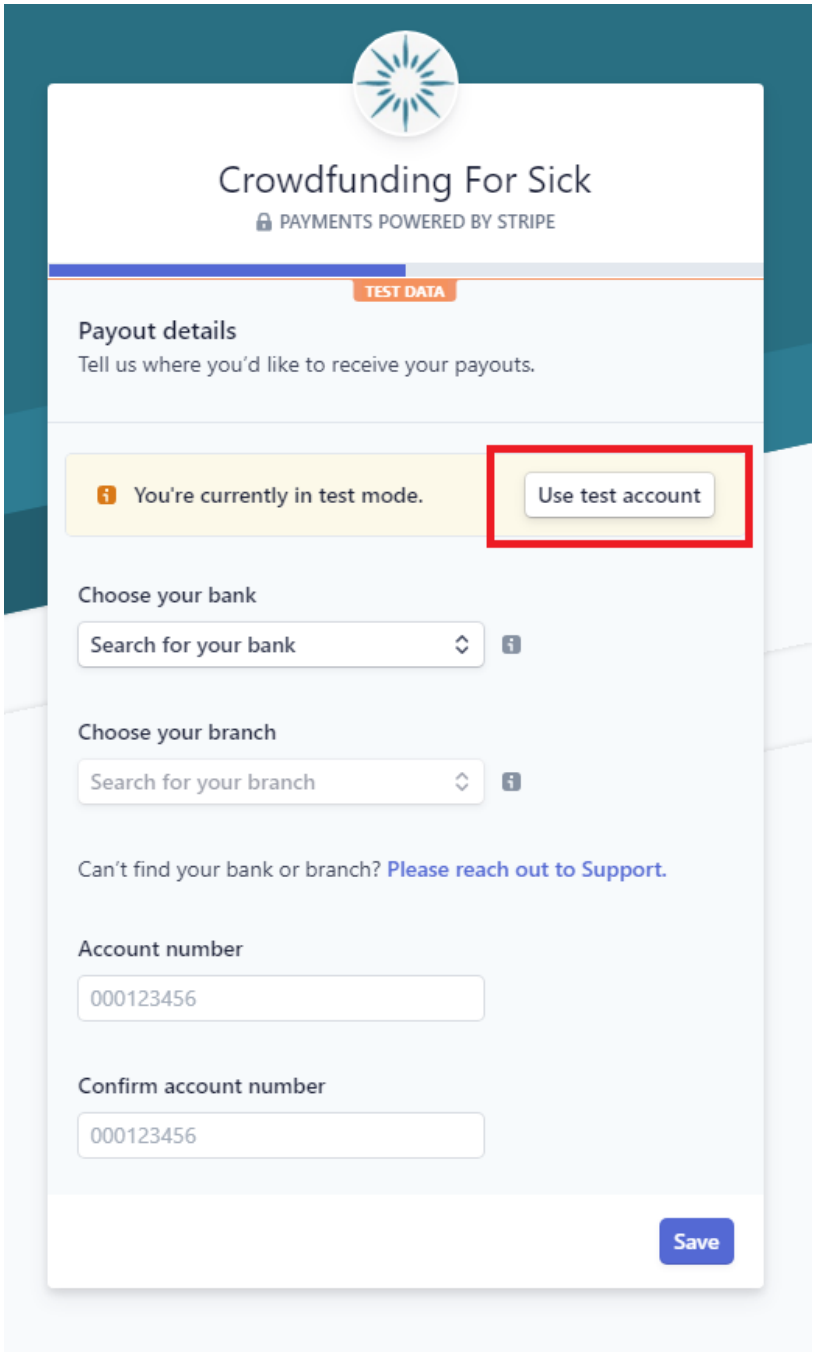
2. Click on test phone number and enter a random email address and click next.



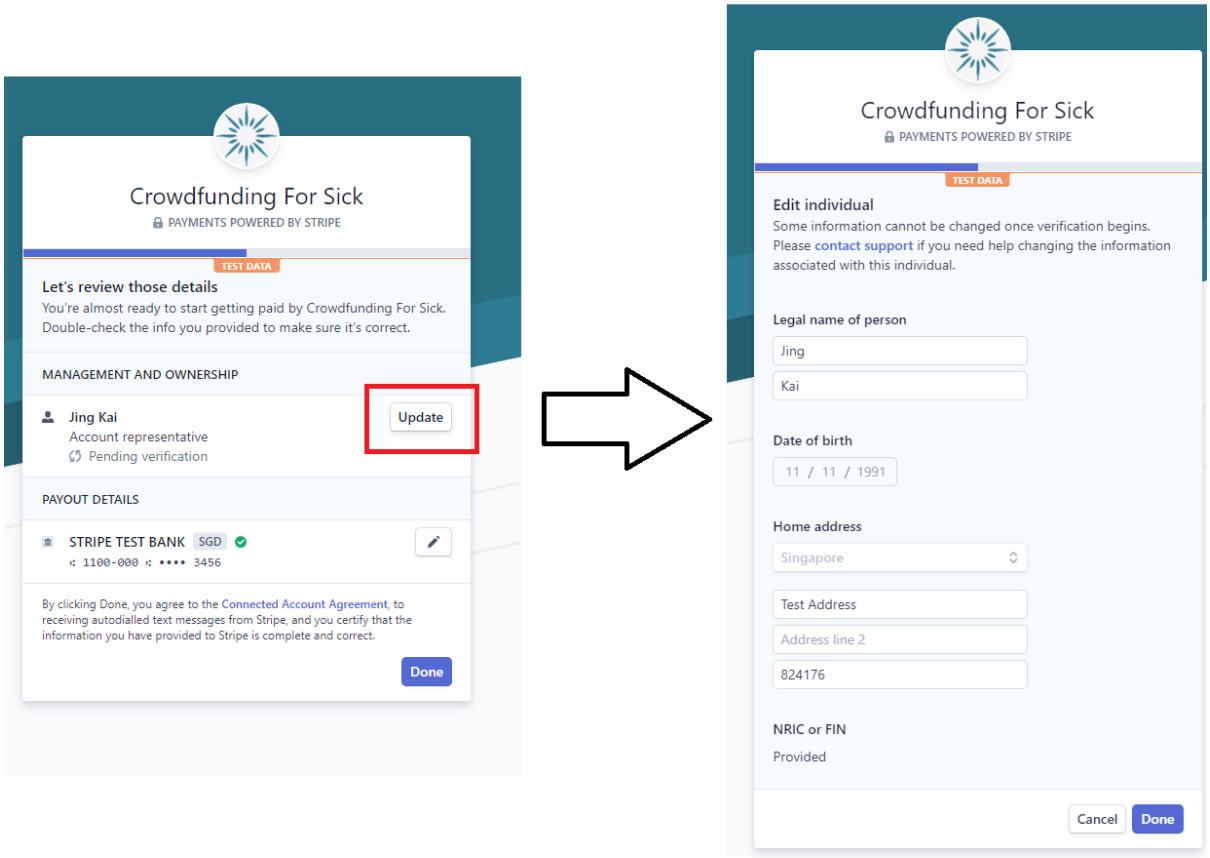
3. Fill in the details with random information and click next.



4. Click on use test account and click next.

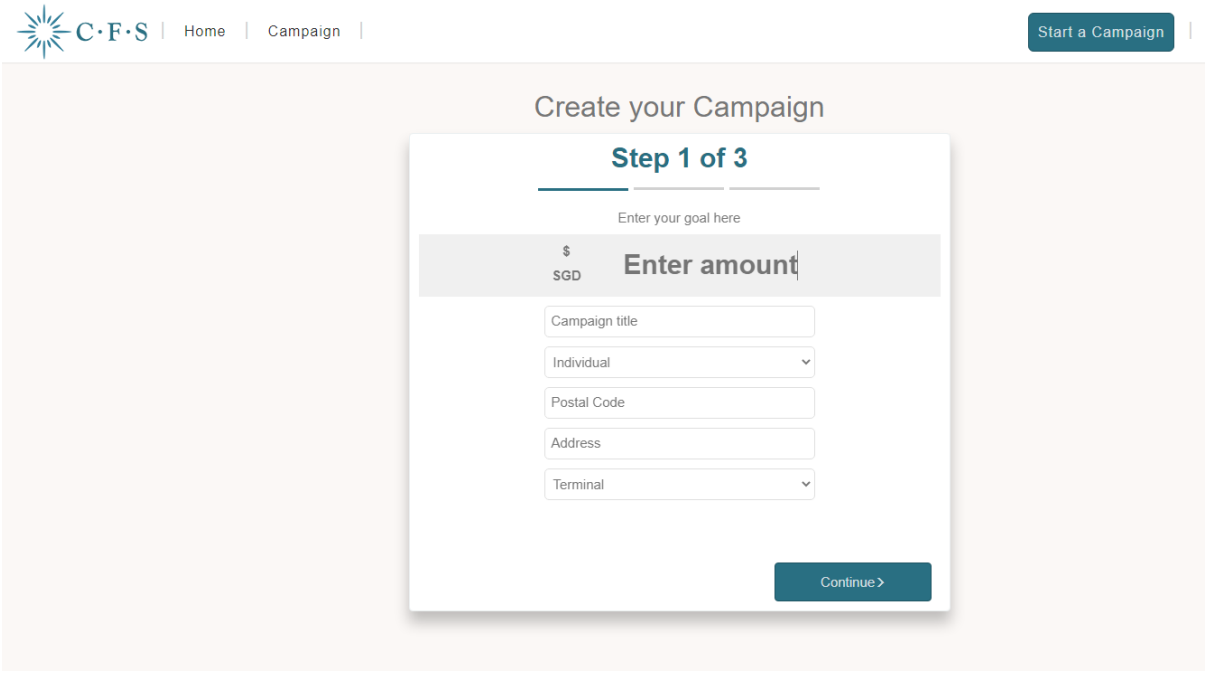


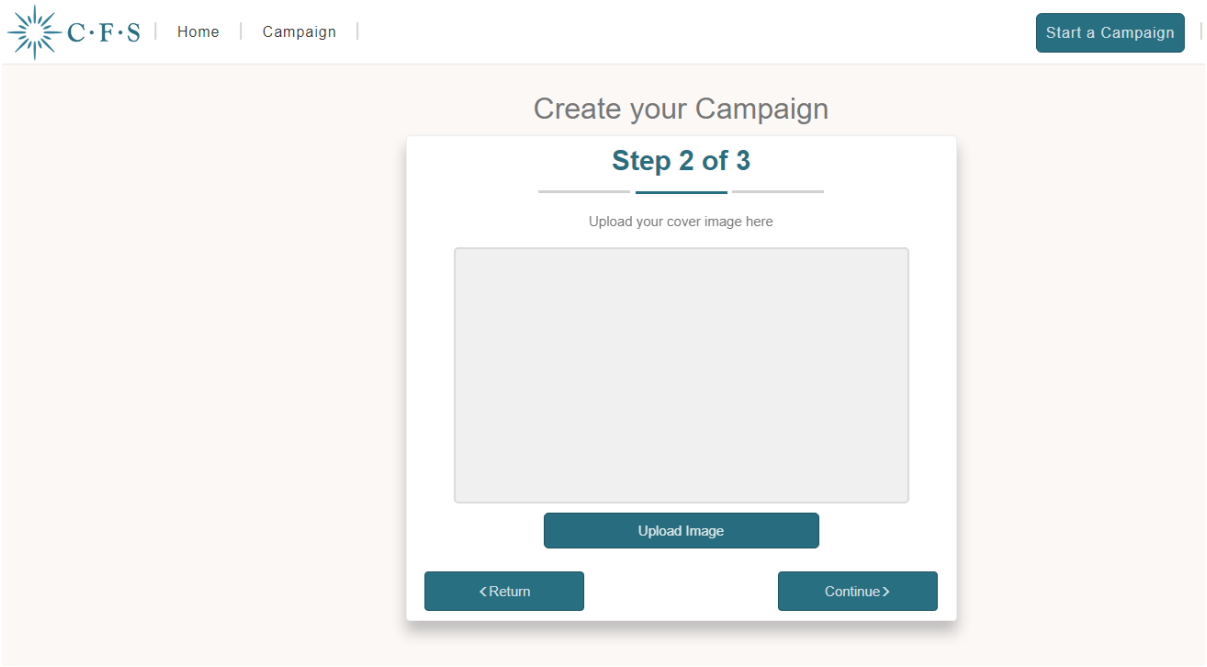
5. Click on Update and fill in a random postal code. Click done and click done again.

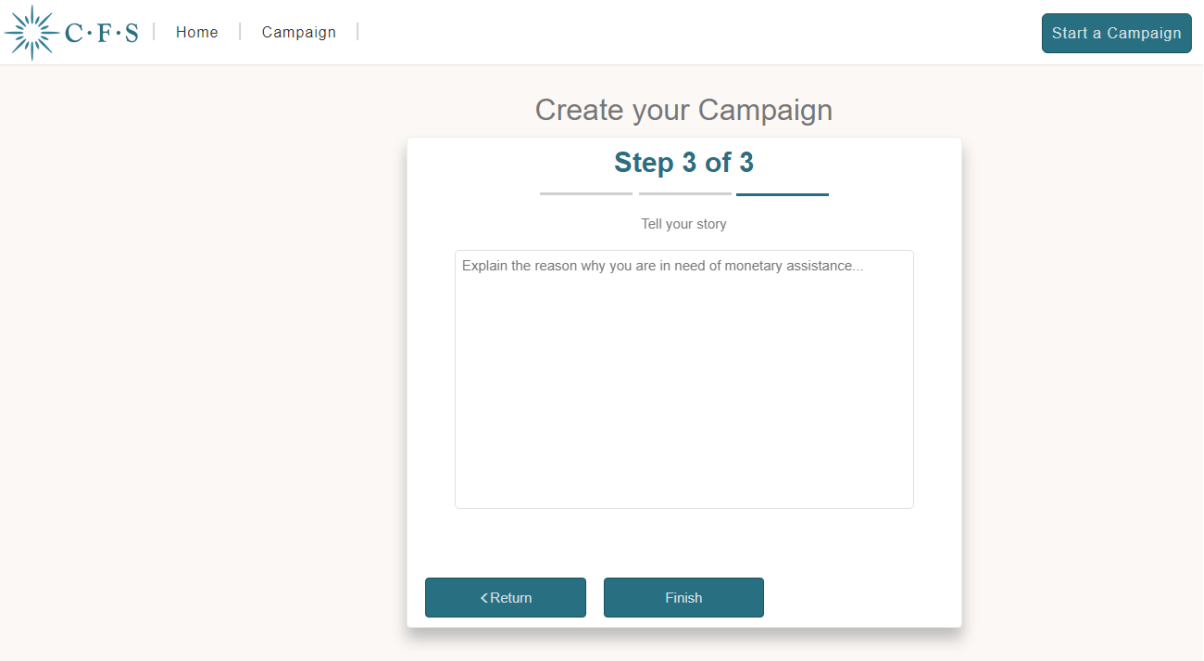


6. You have now successfully connected Stripe to your account, and you can now create a campaign.

2.3.1 Create Campaign part 2

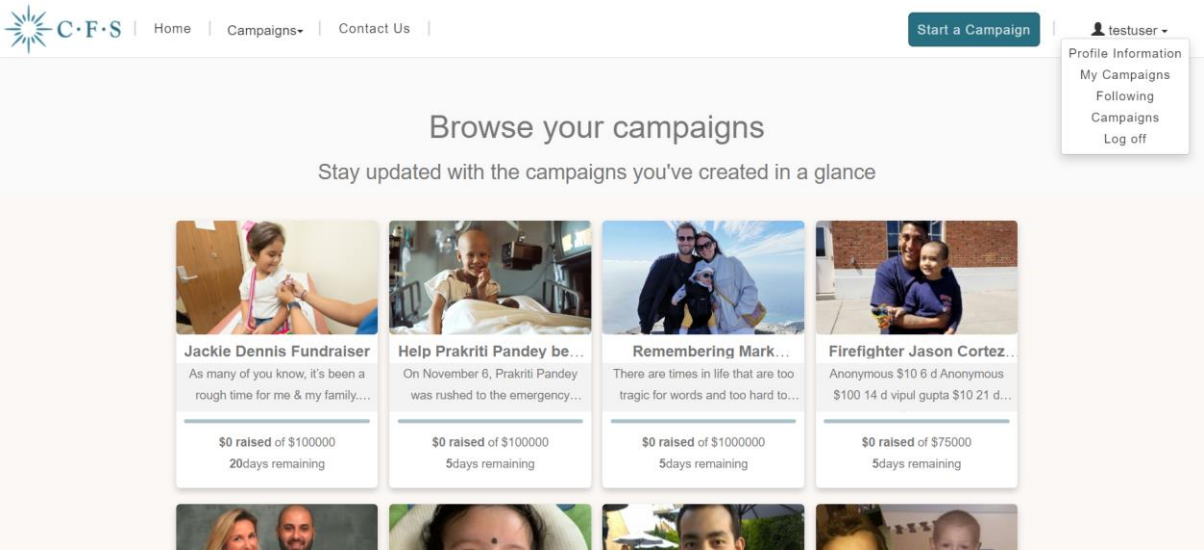






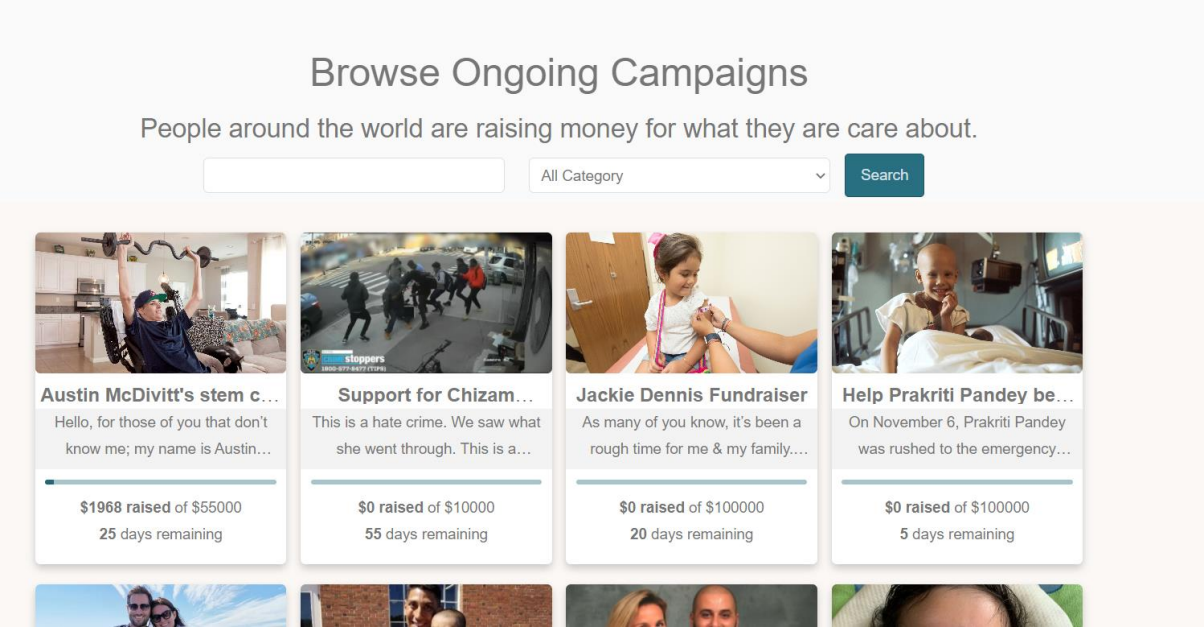
For the Create Campaign page, the user will have to fill in all the required fields for all three steps. Once done, they can click on the finish button to successfully create their own campaign. If the fields are invalid, an error message will be returned.

2.3.2 Browse Created Campaigns



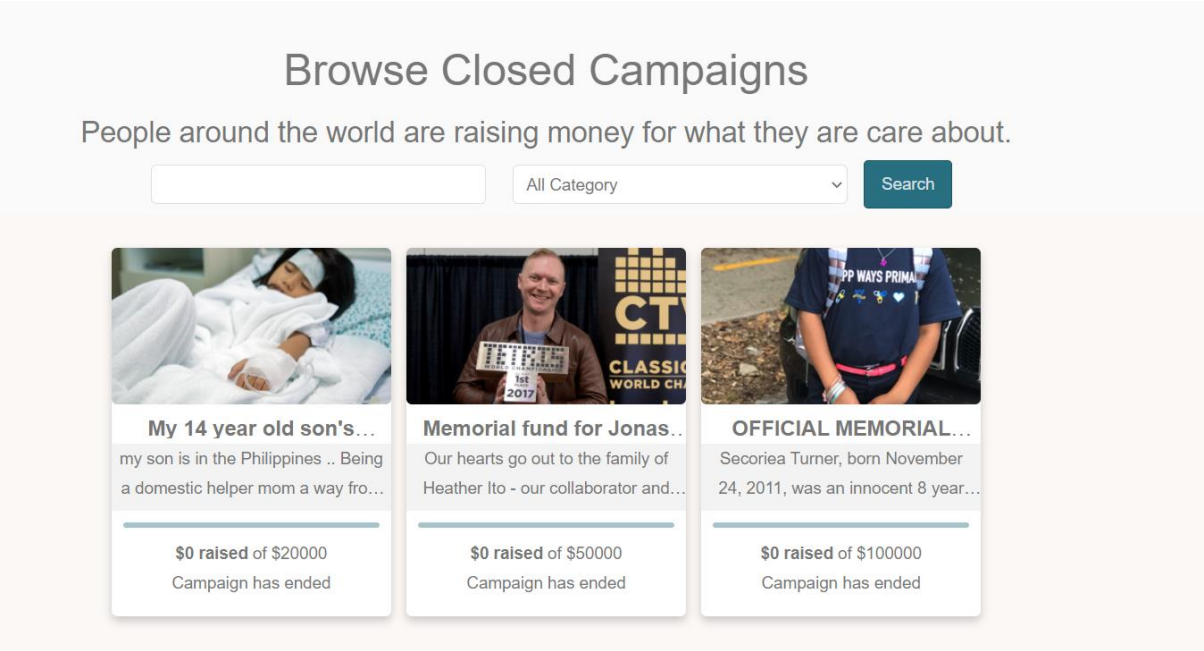
Once the user has created at least one campaign, they can click on the “My Campaigns” tab under the username dropdown button and they will be redirected to the created campaigns list.

2.3.3 Browse Ongoing Campaigns



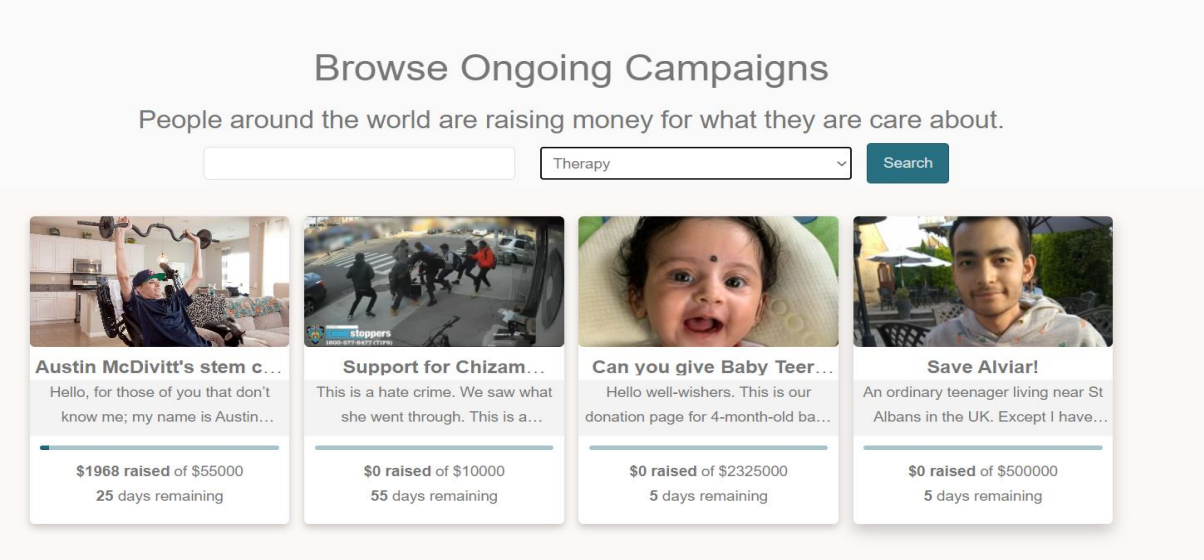
Users can view the list of campaigns created by others/himself here. He can then click on the campaign that piqued his interest to view more information regarding the campaign.

2.3.4 Browse Closed Campaigns



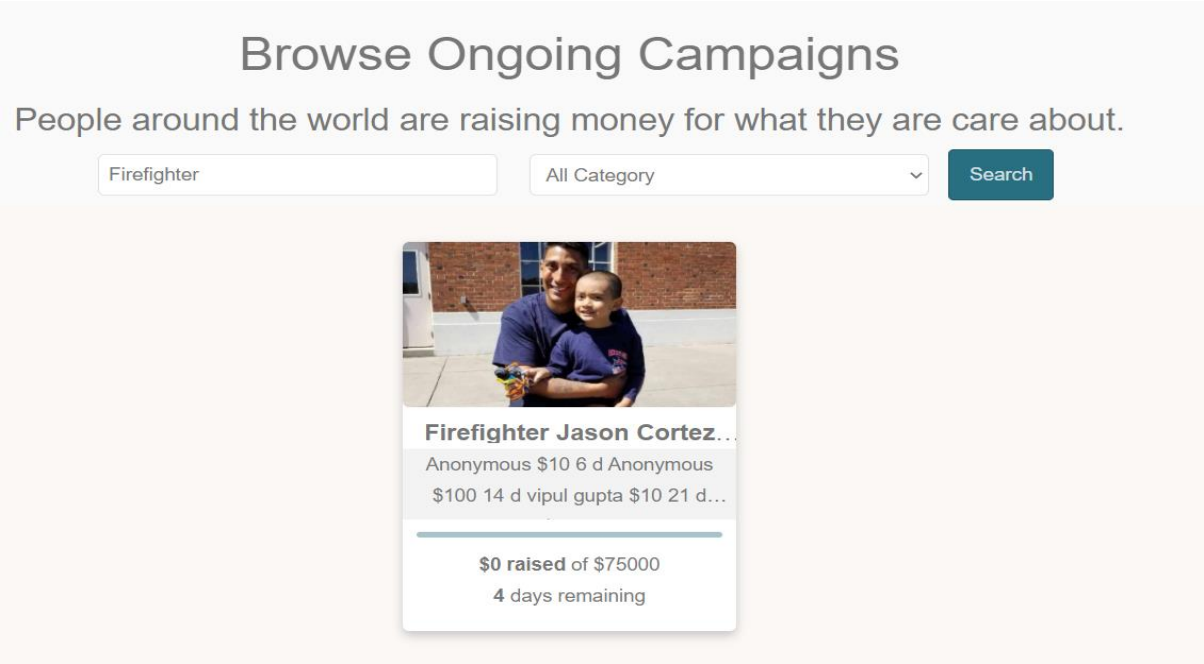
Users can view the list of campaigns that have ended here. He can then click on the campaign that piqued his interest to view more information regarding the campaign.

2.3.5 Filter Campaign List



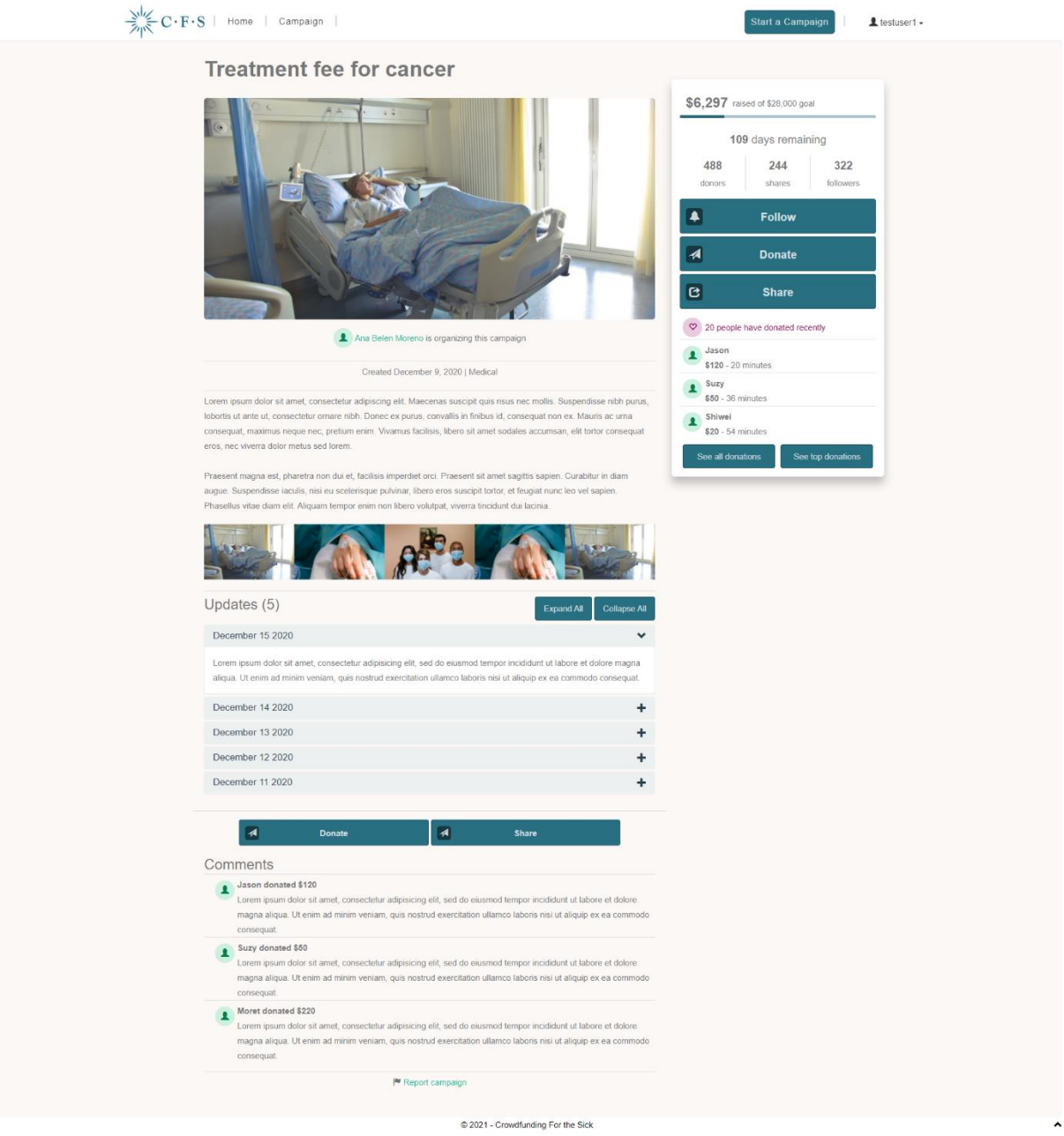
Users can filter the campaigns by selecting the different tags under the category list. Once the search button is pressed, the list will refresh and only the campaigns with the tag will be shown.

2.3.6 Search for a Campaign



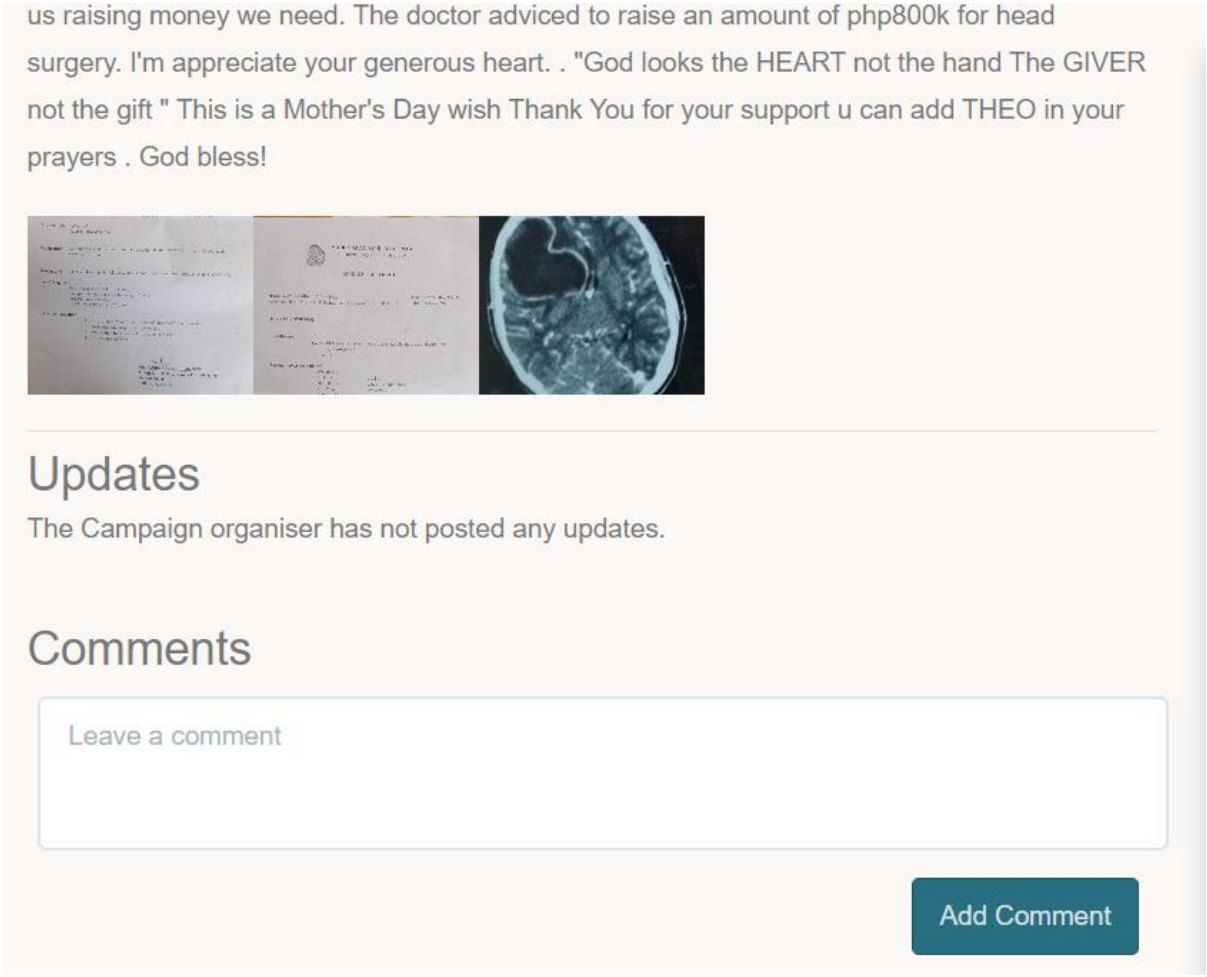
Users can search a campaign by type in the keyword of the campaign into the search bar. Once the search button is pressed, the list will refresh and only the campaigns with the keyword will be shown.

2.3.7 View Campaign Information



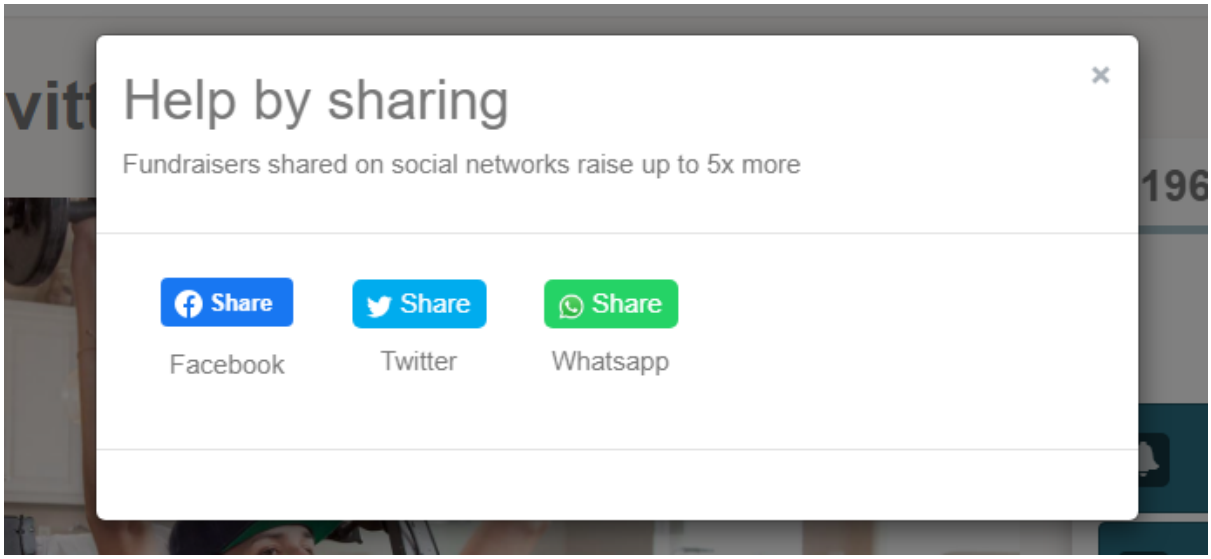
In the View Campaign Information page, the details about the campaign will be shown. Users can then choose to follow, donate, or share the campaign. The donation goal as well as the progress will be shown.

2.3.8 Leave a Comment



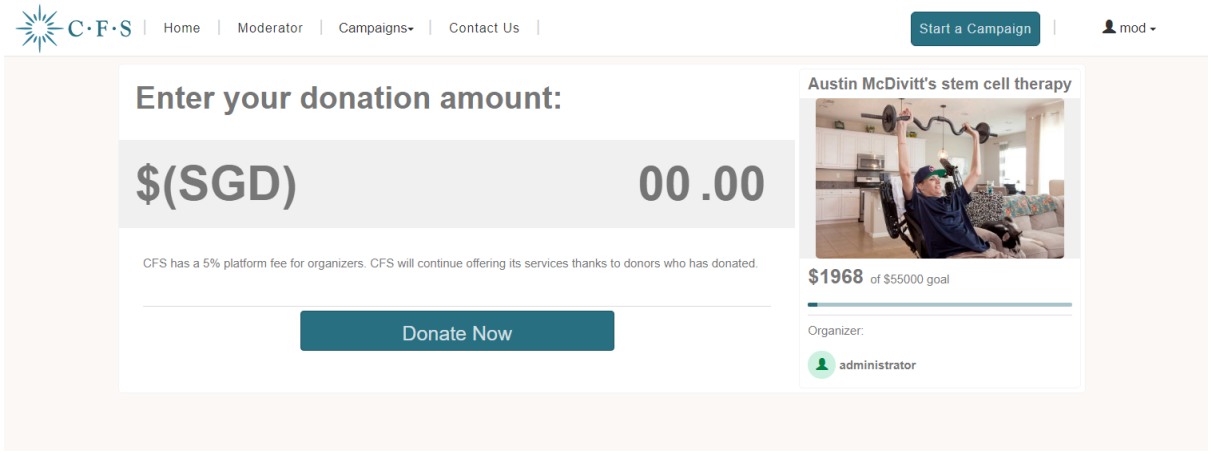
The User can type in their comments about the campaign under the View Campaign Information page and clicks on the “Add Comment” button.

2.3.9 Sharing Campaign



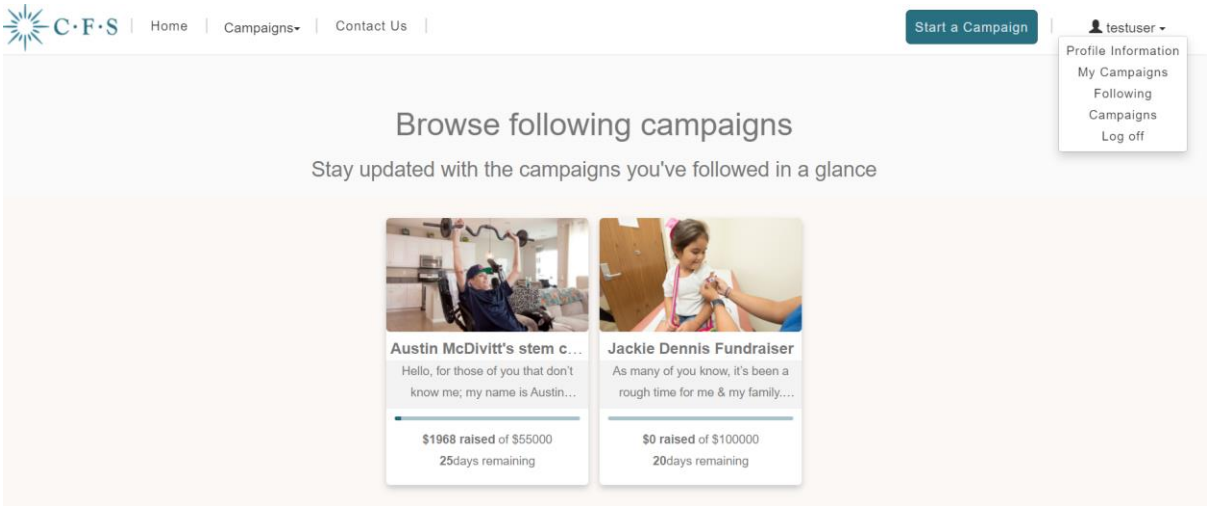
When users click on the share button, they can choose different social platforms to share the campaign to.

2.3.10 Donating to campaigns



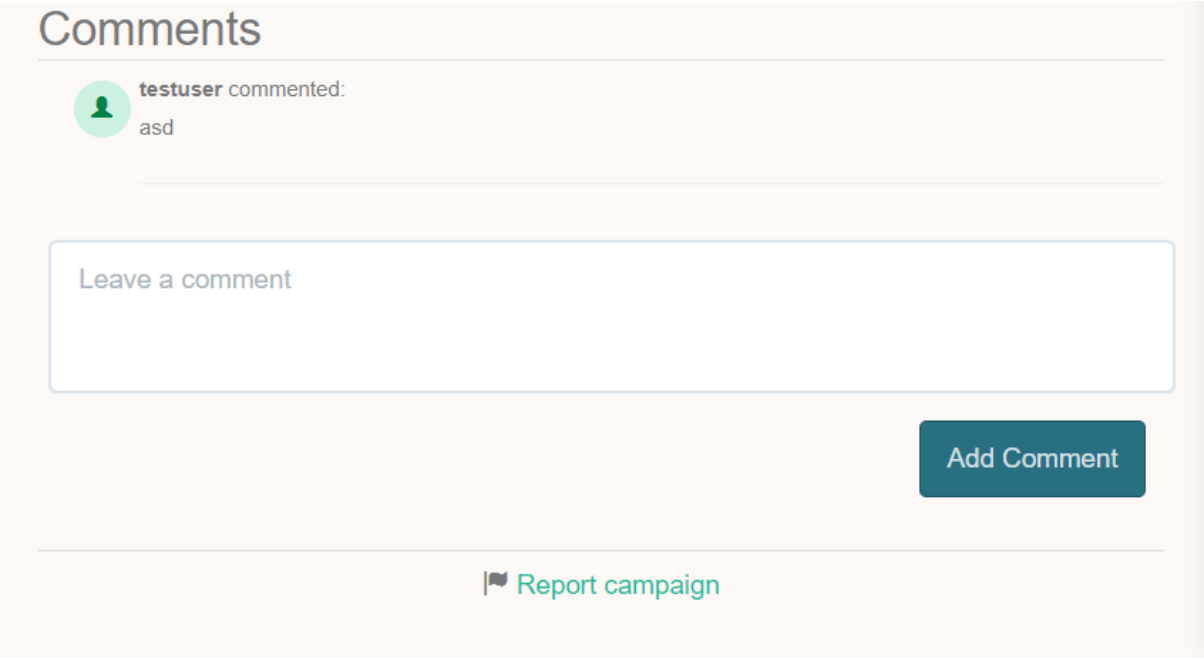
Once the user has chosen the campaign they want to donate to, they can enter the amount they want to donate. Once done, they can proceed to payment by clicking on the donate now.

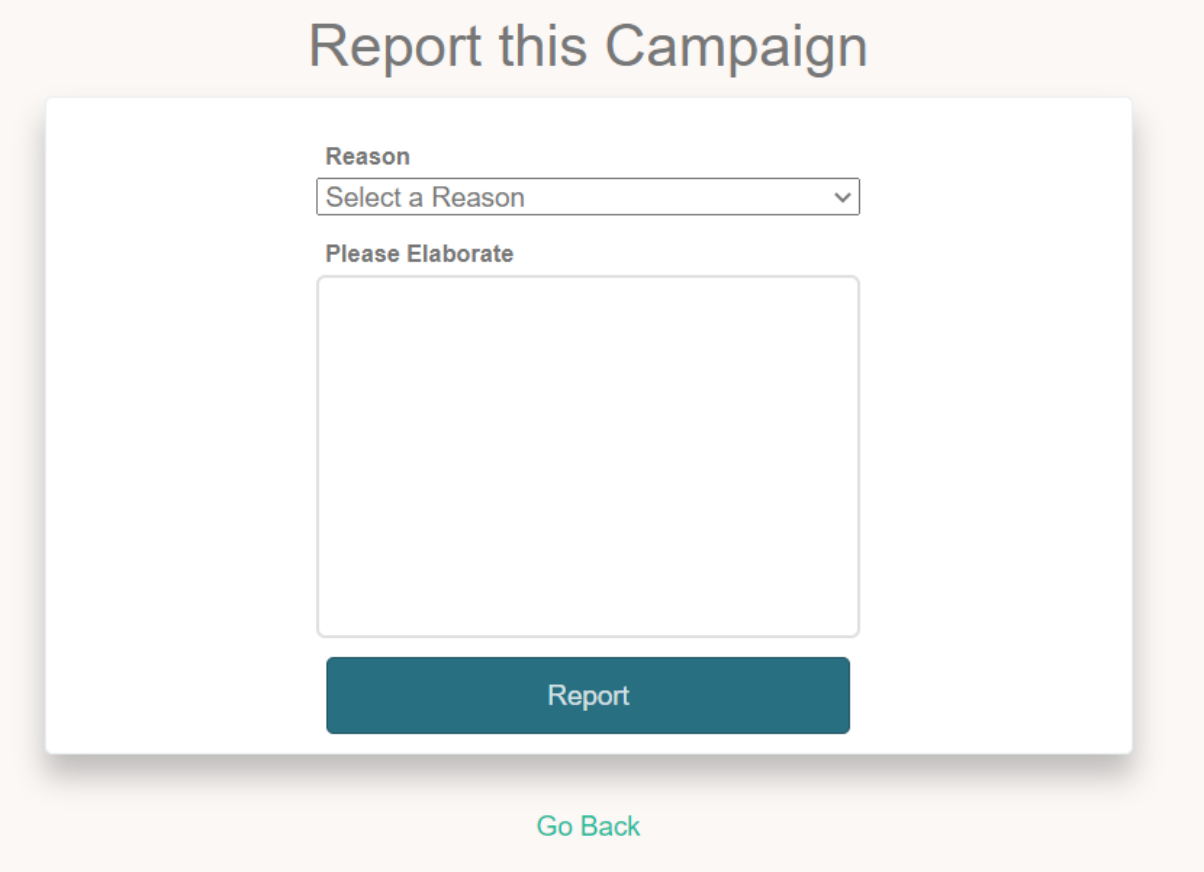
2.3.11 View Followed Campaign



Once the user has followed at least one campaign, they can click on the "Following Campaigns" tab under the username dropdown button and they will be redirected to the following campaigns list.

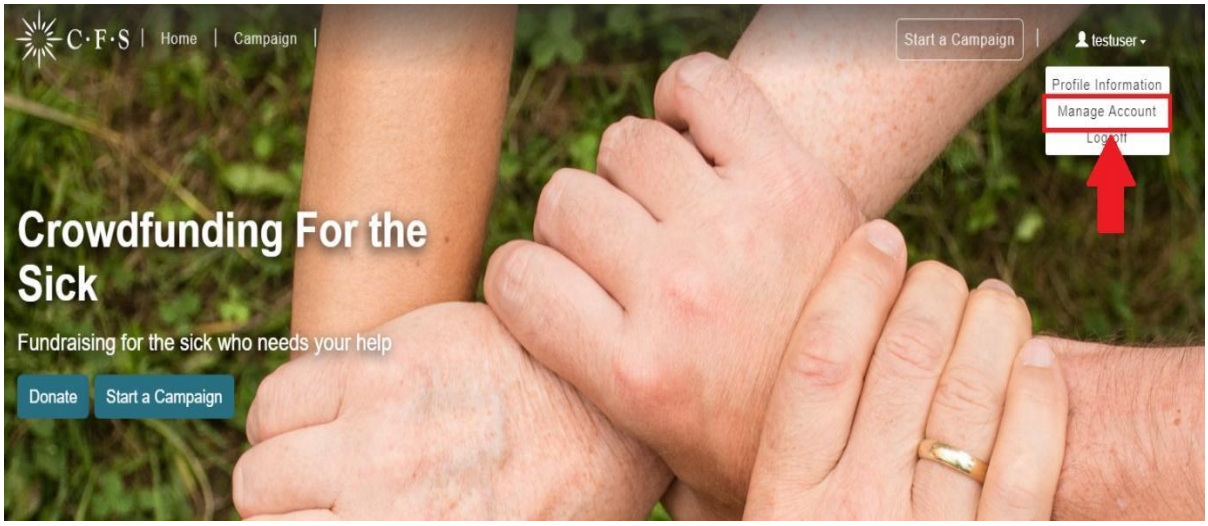
2.3.12 Report a Campaign

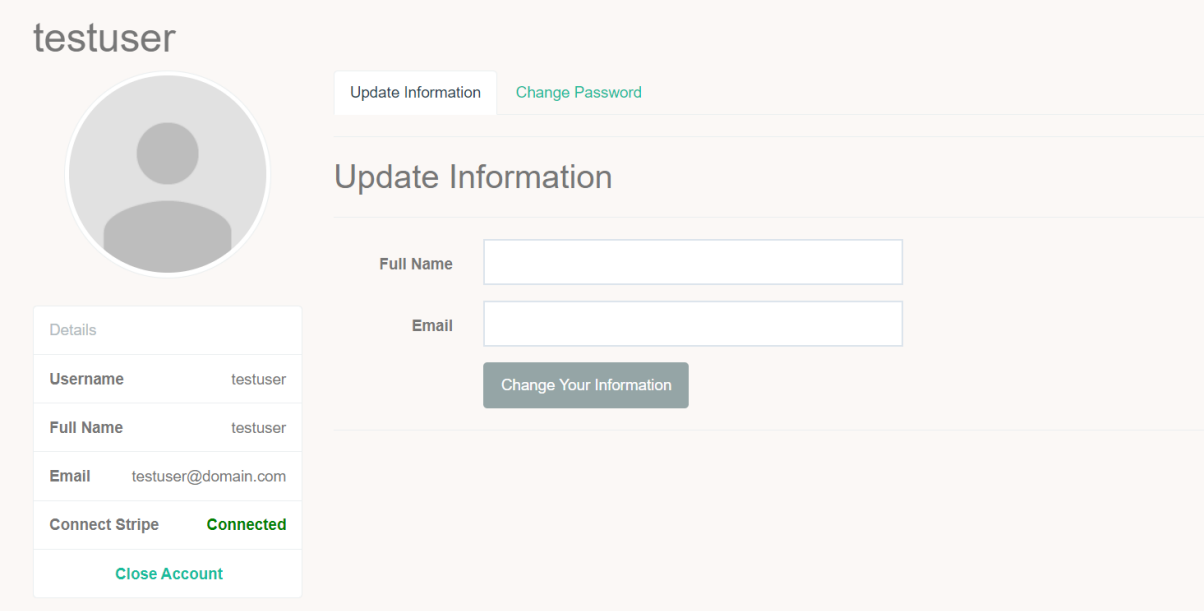


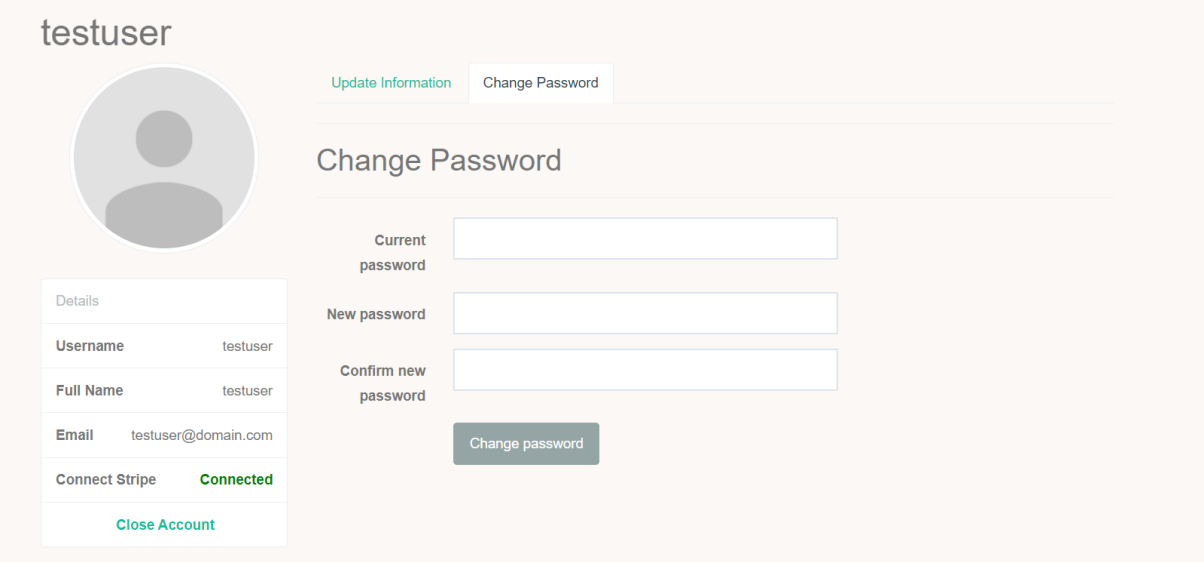


In the View Campaign Information page, the User can click on the “Report Campaign” button and submit a report against the campaign.

2.3.13 Manage Account

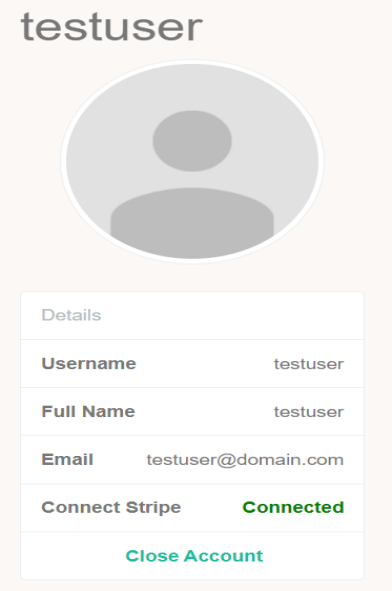


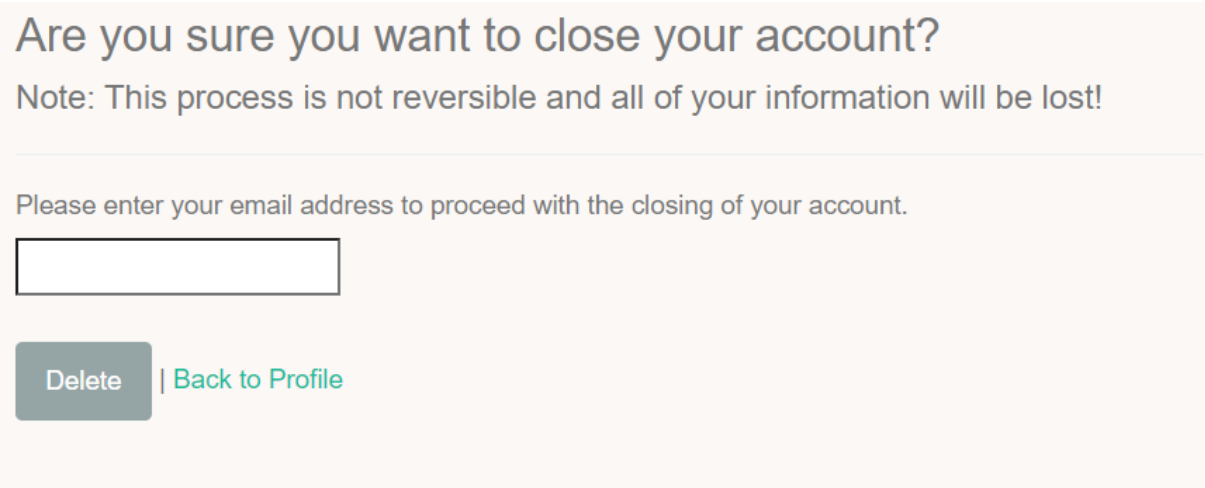




The User can manage their account by changing the password or profile information if they want to.

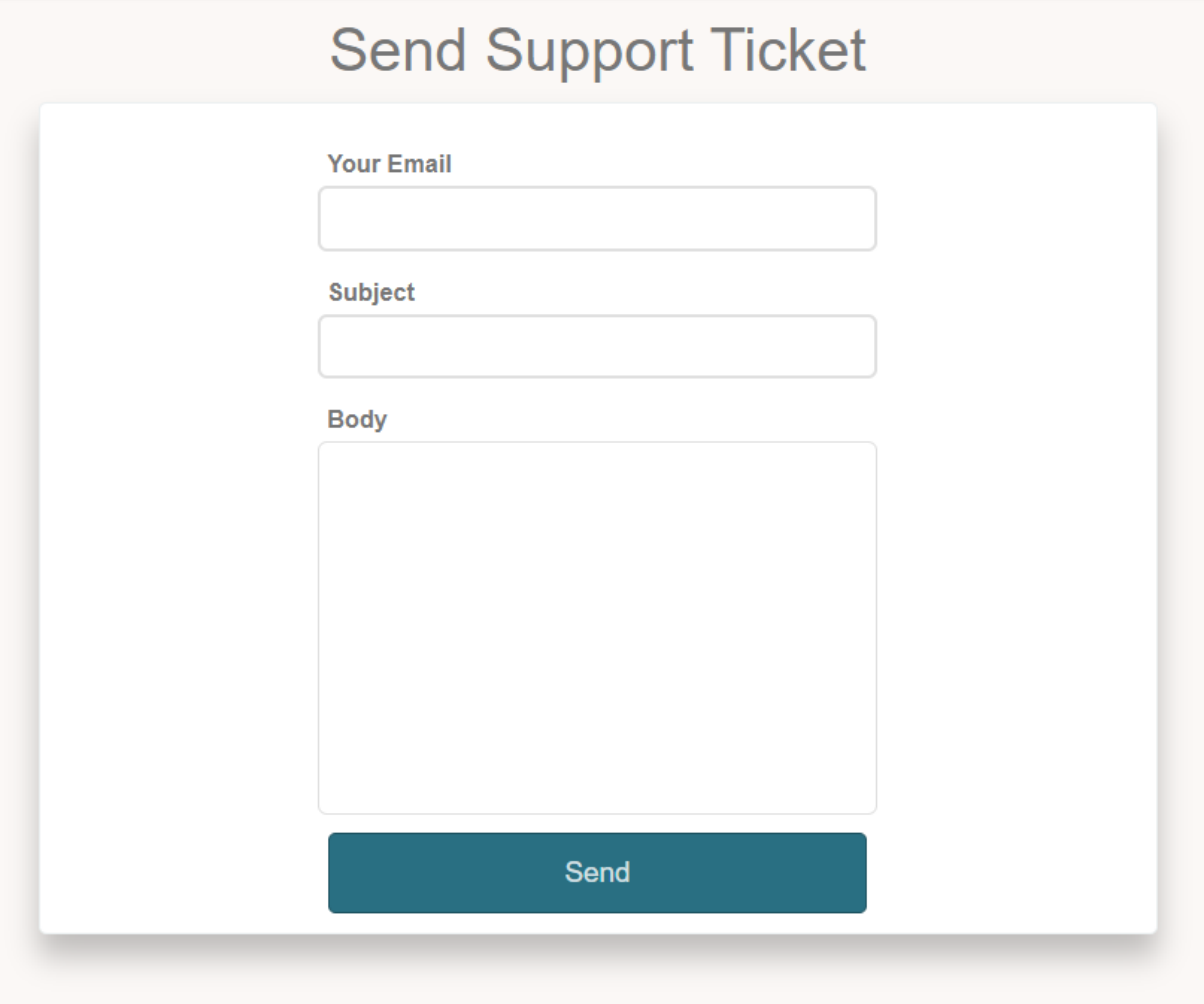
2.3.14 View Account Information and Delete Account





The User can view their profile information on this page. The User can close their account by clicking the “Close Account” button, fill in their email address and click on the “Delete” button.

2.3.15 Submit Support Ticket



The User can submit a support ticket to acquire assistance from the platform's administrator.

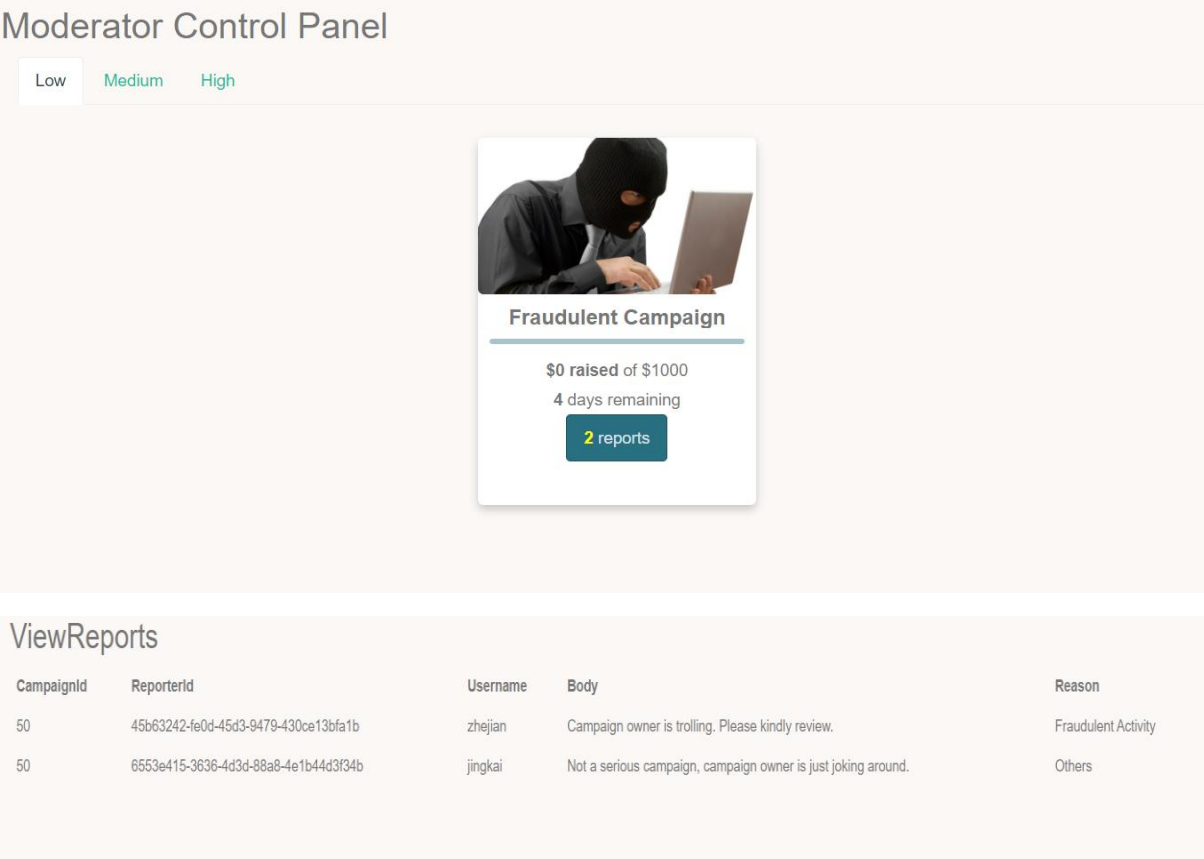
2.5 Moderator

To access the Moderator functionalities, you will need to log in to the Moderator account.

Username: mod

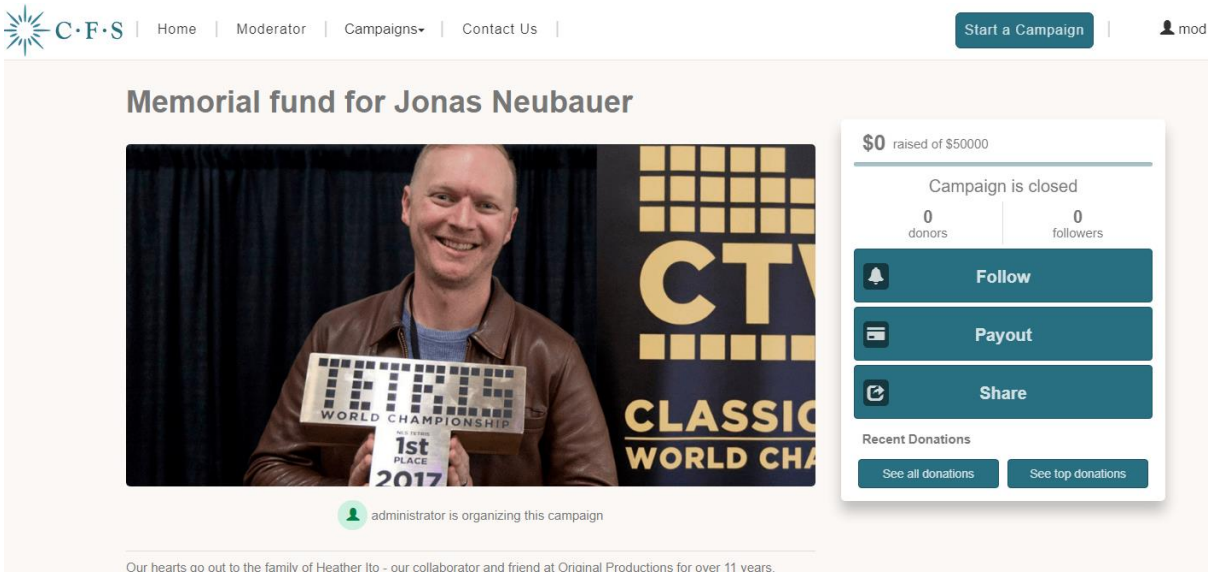
Password: @Abc123

2.5.1 View Campaign Report List



Moderator can check on the moderator control panel to see the reports that the user had made against the campaigns that might be fraud.

2.5.2 Moderator Issue Payout



Once the campaign has ended, the moderator can click on the payout button to release the funds to the campaign organiser.

2.4 Post-Requisites

2.4.1 Logout

User can click on his username at the top right hand to display a drop down menu and click on Log off, to log out of their account.