

# SCIT

## School of Computing and Information Technology

### CSIT321 - Project

**Project Topic:** Crowdfunding for the Sick

**Topic Code:** CSIT-20-S4-01

### User Manual Guide

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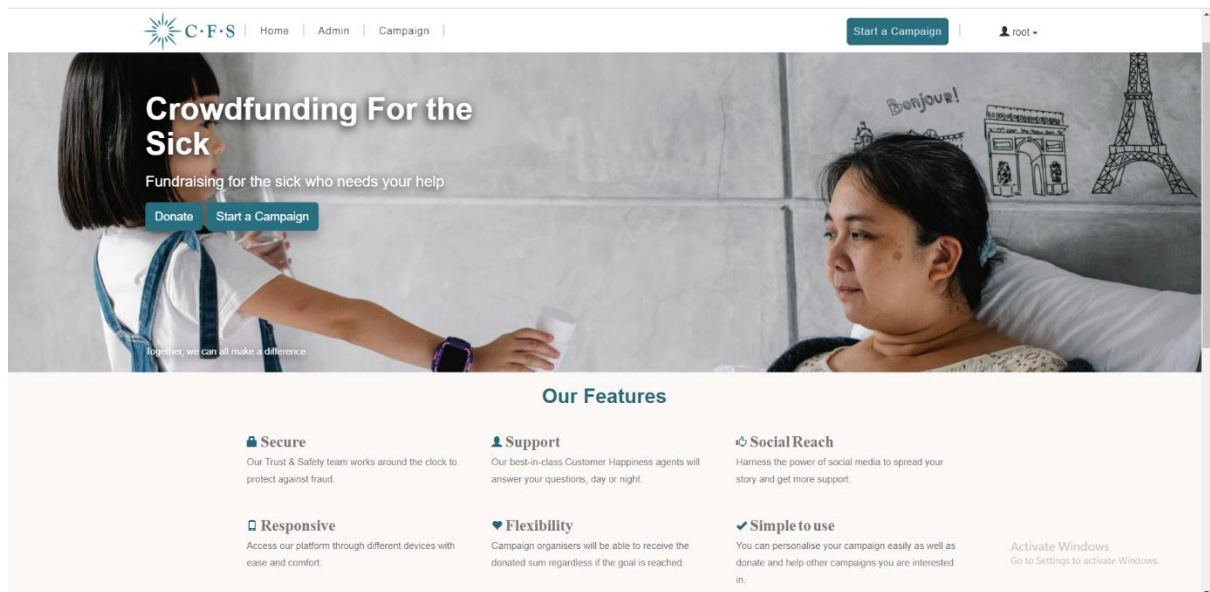
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<b>Introduction</b>	4
<b>Website</b>	4
2.1 Prerequisites	4
2.1.1 Register	5
2.1.2 Login	5
2.2 Admin	6
2.2.1 Admin Control Panel	6
2.2.2 Create User	7
2.2.3 Edit User	6
2.3 User	8
2.3.1 Create Campaign	8
2.3.2 Browse Created Campaigns	14
2.3.3 Browse Ongoing Campaigns	15
2.3.4 Browse Closed Campaigns	15
2.3.5 Filter Campaign List	16
2.3.6 Search for a Campaign	16
2.3.8 Leave a Comment	18
2.3.9 Sharing Campaign	19
2.3.10 Donating to campaigns	19
2.3.11 View Followed Campaign	20
2.3.12 Report a Campaign	20
2.3.13 Manage Account	21
2.3.14 View Account Information and Delete Account	23
2.3.15 Submit Support Ticket	24
2.5 Moderator	25
2.5.1 View Campaign Report List	25
2.5.2 Moderator Issue Payout	20
2.4 Post-Requisites	26
2.4.1 Logout	26



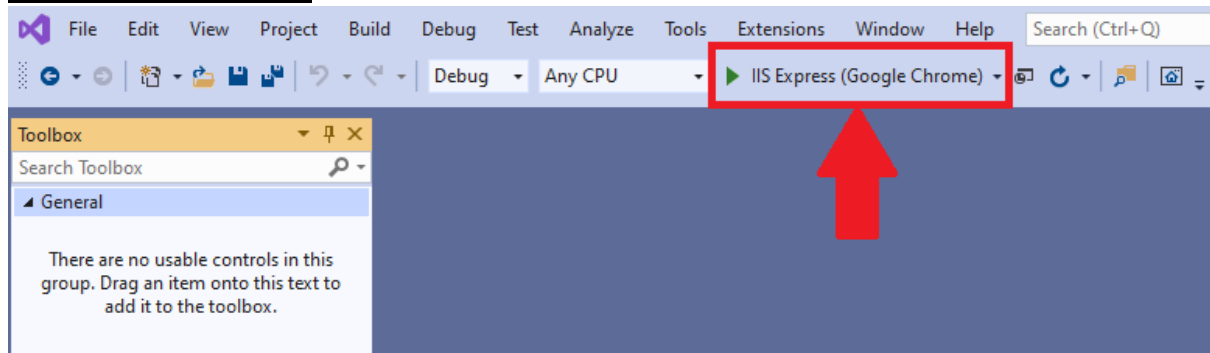
# 1. Introduction



This document is a preliminary user manual that is done for our online fundraising platform. It is to assist users in using our platform as well as guiding them through the different functionalities of our platform.

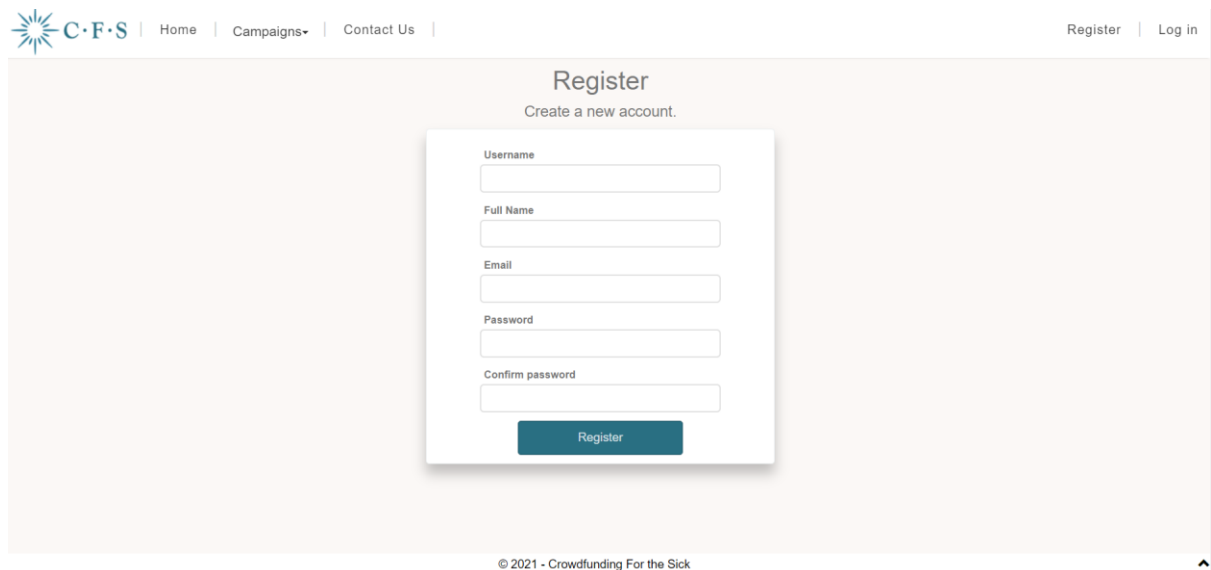
## 2. Website

### 2.1 Prerequisites



For Local hosts, users must have Microsoft Visual Studio 2019 Community Edition installed and must also have the project source file. Users can then double click on the solution file (.sln) to open the project. Once the project is opened, click on the IIS Express(Google Chrome) to load the website. The website is also hosted on <http://crowdfundingforthesick.azurewebsites.net/>.

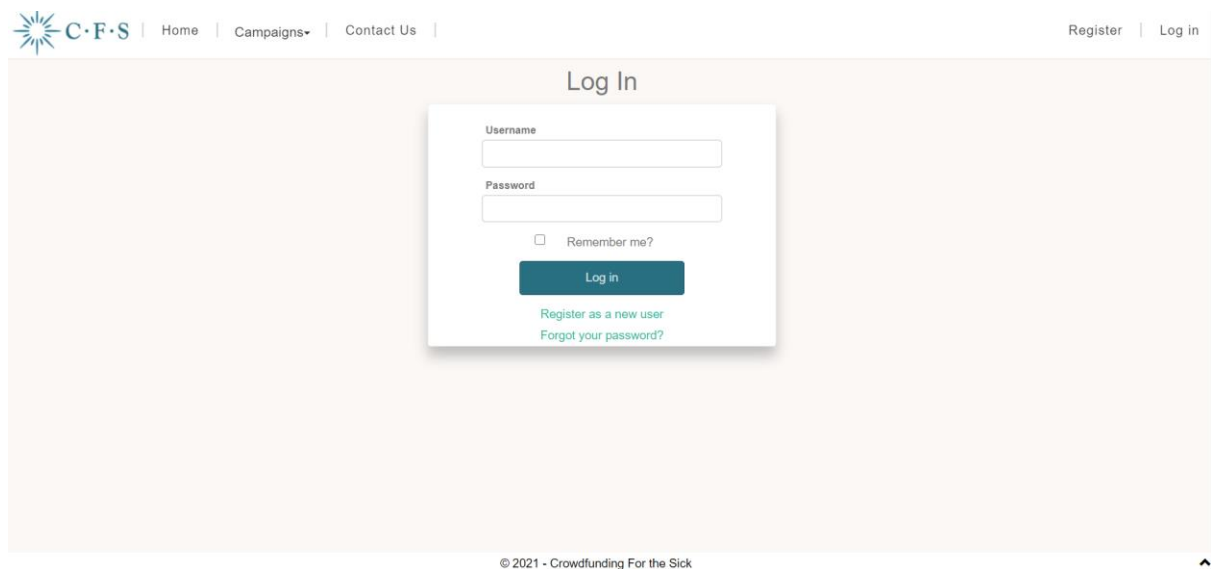
### 2.1.1 Register



The screenshot shows the 'Register' page of the 'Crowdfunding For the Sick' website. The header includes the logo and navigation links: Home, Campaigns, and Contact Us. On the right, there are links for 'Register' and 'Log in'. The main content area is titled 'Register' with the subtitle 'Create a new account.' Below this is a registration form with the following fields: Username, Full Name, Email, Password, and Confirm password. A 'Register' button is located at the bottom of the form. The footer contains the copyright notice '© 2021 - Crowdfunding For the Sick'.

For Registration, users must enter their Username, Full Name and Password. The user can then click on the register to be redirected to the home page while logged into his/her newly created account. If the fields are invalid, it will return an error message.

### 2.1.2 Login



The screenshot shows the 'Log In' page of the 'Crowdfunding For the Sick' website. The header is identical to the Register page. The main content area is titled 'Log In'. Below this is a login form with the following fields: Username and Password. There is a 'Remember me?' checkbox below the password field. A 'Log in' button is located at the bottom of the form. Below the button are two links: 'Register as a new user' and 'Forgot your password?'. The footer contains the copyright notice '© 2021 - Crowdfunding For the Sick'.

For Login, a user must enter a valid Username and Password that exists in the database. If it is not valid, it will return an error message.

## 2.2 Admin

To access the Admin functionalities, you will need to log in to the Admin account.

Username: root

Password: @Abc123

### 2.2.1 Admin Control Panel

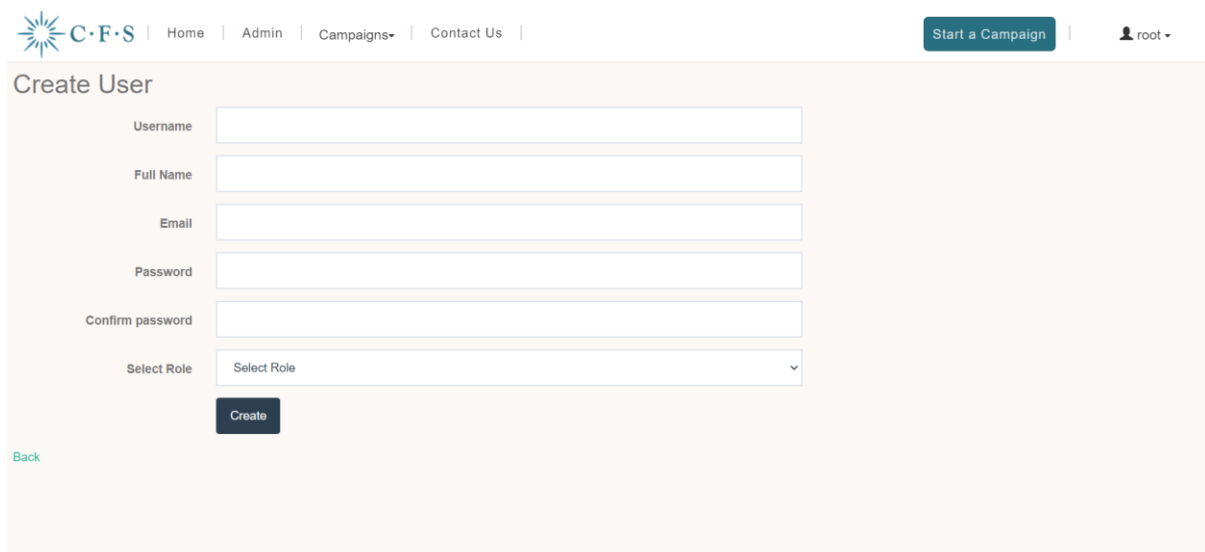
The screenshot displays the Admin Control Panel interface. At the top, there is a navigation bar with the 'C.F.S' logo and links for 'Home', 'Admin', 'Campaigns', and 'Contact Us'. On the right side of the navigation bar, there is a 'Start a Campaign' button and a user profile indicator for 'root'. The main content area is titled 'Admin Control Panel' and features a table of registered users. Above the table, there is a search bar and a 'Create User' button. The table has five columns: 'Username', 'Full Name', 'Email', 'Suspended', and 'Actions'. The 'Suspended' column contains checkboxes, and the 'Actions' column contains 'Edit' links for each user.

Username	Full Name	Email	Suspended	Actions
jamestan	James Tan	james@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
douglas	Douglas	douglas@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
zhejian	saw zhe jian	zhejian@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
bryantan	Bryan Tan	bryantan@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
jingkai	lek jing kai	jingkai@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
alexlim	Alex Lim	alexlim@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
lockeduser	lockeduser	lockeduser@domain.com	<input checked="" type="checkbox"/>	<a href="#">Edit</a>
testuser	testuser	testuser@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
root	administrator	root@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>
mod	moderator	mod@domain.com	<input type="checkbox"/>	<a href="#">Edit</a>

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In the Admin Control Panel, the Admin can view the list of registered users and their information. He is then able to search/edit/modify/create accounts.

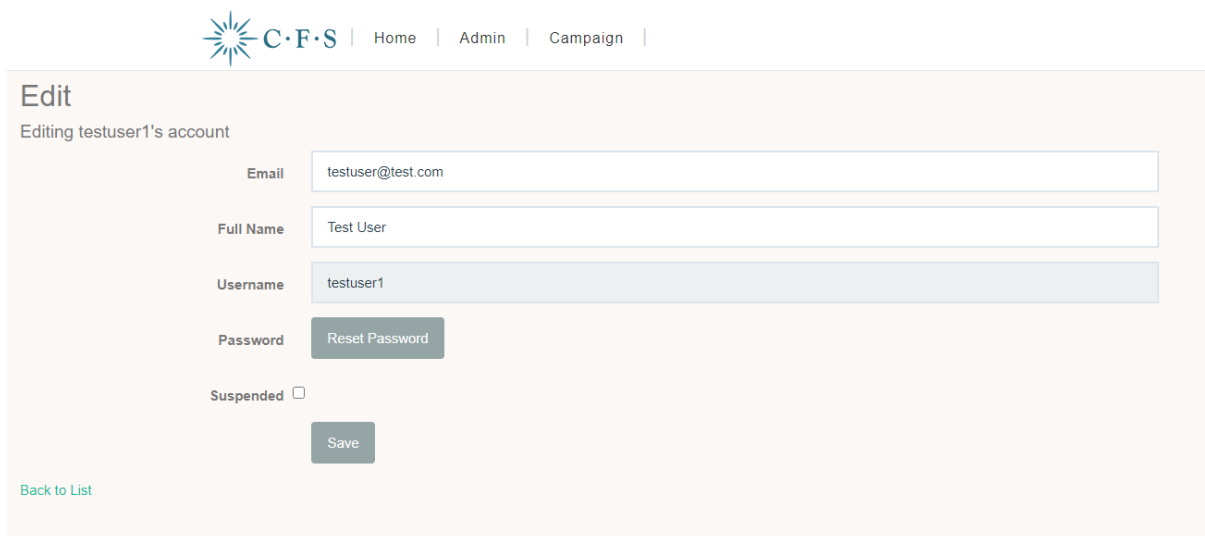
### 2.2.2 Create User



The screenshot shows the 'Create User' form in the C.F.S. application. The header includes the C.F.S. logo and navigation links: Home, Admin, Campaigns, and Contact Us. A 'Start a Campaign' button and a user profile icon labeled 'root' are on the right. The form itself has a title 'Create User' and several input fields: Username, Full Name, Email, Password, and Confirm password. Below these is a 'Select Role' dropdown menu with the text 'Select Role' and a downward arrow. A 'Create' button is at the bottom of the form. A 'Back' link is located at the bottom left of the form area.

In the Create User page, the Admin must enter all necessary details and select the role of the user. If the fields are not valid, an error message will be returned.

### 2.2.3 Edit Users



The screenshot shows the 'Edit' form for a user account in the C.F.S. application. The header includes the C.F.S. logo and navigation links: Home, Admin, and Campaign. The form has a title 'Edit' and a subtitle 'Editing testuser1's account'. It contains several input fields: Email (testuser@test.com), Full Name (Test User), and Username (testuser1). The Password field is disabled and has a 'Reset Password' button next to it. There is a 'Suspended' checkbox which is currently unchecked. A 'Save' button is at the bottom of the form. A 'Back to List' link is located at the bottom left of the form area.

In the Edit page, the Admin can edit the information of a certain user or even suspend them. Once a user is suspended, he or she will no longer be able to access the platform using that account.

## 2.3 User

### 2.3.1 Create Campaign part 1

#### Pre-requisites

Users must have their account connected to Stripe before they can create a campaign. Go to the profile information page to do so.

1. Click on the Connect button to be redirected to Stripe.

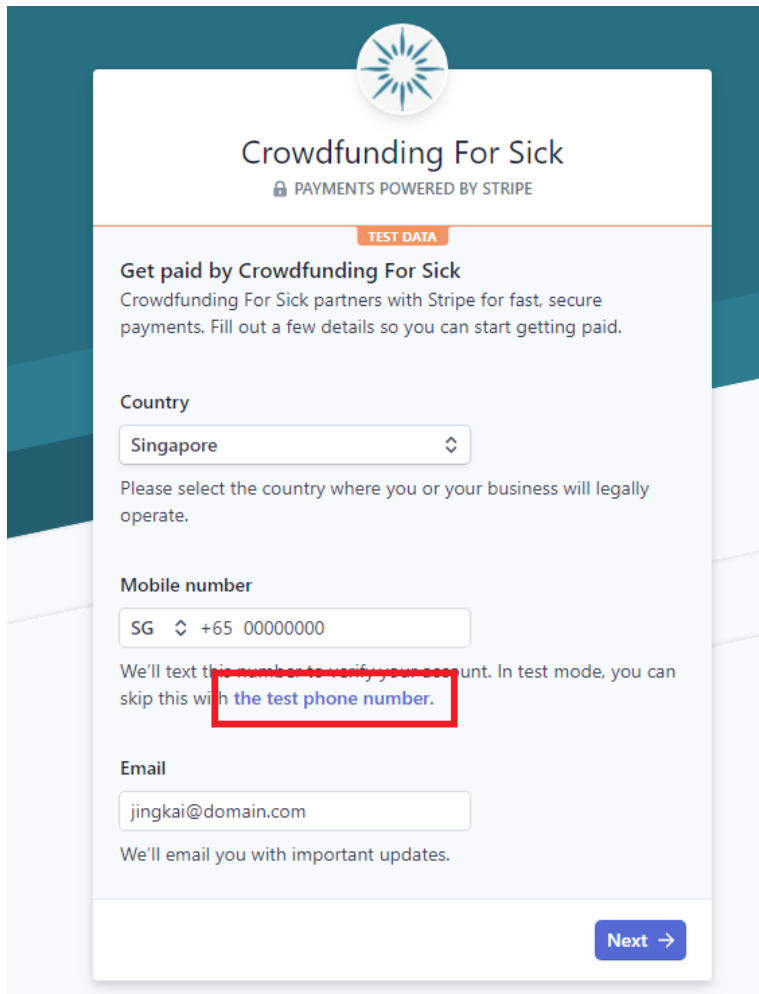
The screenshot shows a user profile page for 'lek jing kai'. The page has a navigation bar at the top with the logo 'C·F·S' and links for 'Home', 'Campaigns', and 'Contact Us'. A 'Start a Campaign' button is in the top right. The profile section includes a circular placeholder for a profile picture, the name 'lek jing kai', and links for 'Update Information' and 'Change Password'. Below the name is a 'Details' table with the following information:

Details	
Username	jingkai
Full Name	lek jing kai
Email	jingkai@domain.com
Connect Stripe	<a href="#">Connect</a>

Below the table is a 'Close Account' link. To the right of the profile picture is an 'Update Information' section with input fields for 'Full Name' and 'Email', and a 'Change Your Information' button. The 'Connect Stripe' button in the details table is highlighted with a red rectangular box.



2. Click on test phone number and enter a random email address and click next.



The screenshot shows a registration form for 'Crowdfunding For Sick'. At the top is a logo and the text 'Crowdfunding For Sick' with 'PAYMENTS POWERED BY STRIPE' below it. A 'TEST DATA' button is visible. The form has three main sections: 'Country' with a dropdown menu set to 'Singapore', 'Mobile number' with a dropdown set to 'SG' and a text input containing '+65 00000000', and 'Email' with a text input containing 'jingkai@domain.com'. A red box highlights the text 'the test phone number.' in the mobile number section. A 'Next →' button is at the bottom right.

**Crowdfunding For Sick**  
PAYMENTS POWERED BY STRIPE

TEST DATA

**Get paid by Crowdfunding For Sick**  
Crowdfunding For Sick partners with Stripe for fast, secure payments. Fill out a few details so you can start getting paid.

**Country**  
Singapore

Please select the country where you or your business will legally operate.

**Mobile number**  
SG +65 00000000


We'll text this number to verify your account. In test mode, you can skip this with [the test phone number.](#)

**Email**  
jingkai@domain.com

We'll email you with important updates.

Next →

3. Fill in the details with random information and click next.

  
**Crowdfunding For Sick**  
PAYMENTS POWERED BY STRIPE

**TEST DATA**

**Personal details**  
Tell us a few details about yourself.

**Legal name of person**

**Date of birth**


**Home address**

**NRIC or FIN**

To verify your identity, we'll need to know your National Registry Identity Card or Foreign Identity Number.


**Next →**



4. Click on use test account and click next.



  
**Crowdfunding For Sick**  
PAYMENTS POWERED BY STRIPE

**TEST DATA**

**Payout details**  
Tell us where you'd like to receive your payouts.

 You're currently in test mode. **Use test account**

**Choose your bank**  
Search for your bank  

**Choose your branch**  
Search for your branch  

Can't find your bank or branch? [Please reach out to Support.](#)

**Account number**  
000123456

**Confirm account number**  
000123456

**Save**

5. Click on Update and fill in a random postal code. Click done and click done again.

The image shows two screenshots of the Crowdfunding For Sick interface, connected by a large black arrow pointing from left to right.


**Left Screenshot:** The page is titled "Crowdfunding For Sick" with the subtitle "PAYMENTS POWERED BY STRIPE". Below this is a "TEST DATA" tab. The main heading is "Let's review those details" with a subtext: "You're almost ready to start getting paid by Crowdfunding For Sick. Double-check the info you provided to make sure it's correct." The page is divided into two sections: "MANAGEMENT AND OWNERSHIP" and "PAYOUT DETAILS". Under "MANAGEMENT AND OWNERSHIP", there is a profile for "Jing Kai" (Account representative, Pending verification) and an "Update" button highlighted with a red rectangle. Under "PAYOUT DETAILS", it shows "STRIPE TEST BANK" (SGD) with a card number "1100-0000 1234 5678 9010" and a "Done" button at the bottom right.

**Right Screenshot:** This is the "Edit individual" form. It has the same header and "TEST DATA" tab. The heading is "Edit individual" with a note: "Some information cannot be changed once verification begins. Please [contact support](#) if you need help changing the information associated with this individual." The form fields are: "Legal name of person" (Jing, Kai), "Date of birth" (11 / 11 / 1991), "Home address" (Singapore, Test Address, Address line 2, 824176), and "NRIC or FIN" (Provided). At the bottom right are "Cancel" and "Done" buttons.

6. You have now successfully connected Stripe to your account, and you can now create a campaign.



### 2.3.1 Create Campaign part 2

 C.F.S. | [Home](#) | [Campaign](#) | [Start a Campaign](#)

## Create your Campaign


### Step 1 of 3

Enter your goal here

\$  
SGD

Enter amount

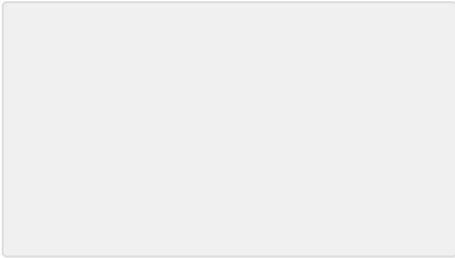
Continue >

 C.F.S. | [Home](#) | [Campaign](#) | [Start a Campaign](#)

## Create your Campaign

### Step 2 of 3

Upload your cover image here



Upload Image

< Return

Continue >

### Create your Campaign

#### Step 3 of 3

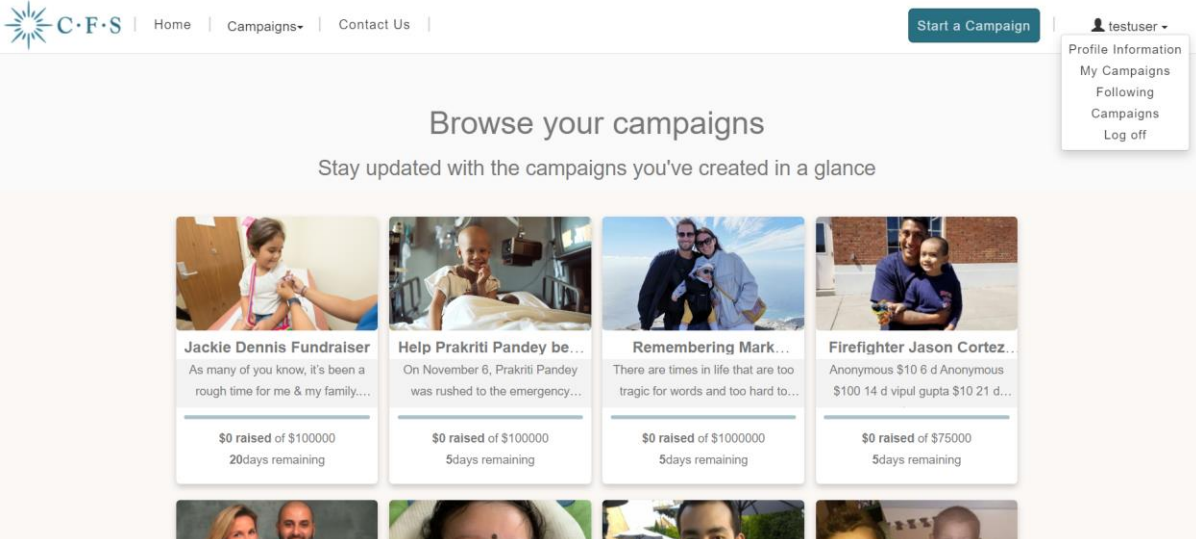
Tell your story

Explain the reason why you are in need of monetary assistance...

< Return Finish

For the Create Campaign page, the user will have to fill in all the required fields for all three steps. Once done, they can click on the finish button to successfully create their own campaign. If the fields are invalid, an error message will be returned.

### 2.3.2 Browse Created Campaigns



The screenshot shows the 'Browse your campaigns' page. At the top, there's a navigation bar with the C.F.S. logo, 'Home', 'Campaigns', and 'Contact Us'. A 'Start a Campaign' button is on the right. Below the navigation bar, the heading 'Browse your campaigns' is centered, followed by the subtext 'Stay updated with the campaigns you've created in a glance'. On the right side, there's a user profile dropdown menu for 'testuser' with options: 'Profile Information', 'My Campaigns', 'Following', 'Campaigns', and 'Log off'. The main content area displays a grid of campaign cards. Each card includes a photo, a title, a brief description, and a progress bar showing the amount raised and the time remaining.

Campaign Title	Description	Amount Raised	Target Amount	Time Remaining
Jackie Dennis Fundraiser	As many of you know, it's been a rough time for me & my family...	\$0	\$100000	20days remaining
Help Prakriti Pandey be...	On November 6, Prakriti Pandey was rushed to the emergency...	\$0	\$100000	5days remaining
Remembering Mark...	There are times in life that are too tragic for words and too hard to...	\$0	\$1000000	5days remaining
Firefighter Jason Cortez...	Anonymous \$10 6 d Anonymous \$100 14 d vipul gupta \$10 21 d...	\$0	\$75000	5days remaining

Once the user has created at least one campaign, they can click on the “My Campaigns” tab under the username dropdown button and they will be redirected to the created campaigns list.

### 2.3.3 Browse Ongoing Campaigns

**Browse Ongoing Campaigns**

People around the world are raising money for what they are care about.

Search

**Austin McDivitt's stem c...**  
Hello, for those of you that don't know me; my name is Austin...  
\$1968 raised of \$55000  
25 days remaining

**Support for Chizam...**  
This is a hate crime. We saw what she went through. This is a...  
\$0 raised of \$10000  
55 days remaining

**Jackie Dennis Fundraiser**  
As many of you know, it's been a rough time for me & my family...  
\$0 raised of \$100000  
20 days remaining

**Help Prakriti Pandey be...**  
On November 6, Prakriti Pandey was rushed to the emergency...  
\$0 raised of \$100000  
5 days remaining

Users can view the list of campaigns created by others/himself here. He can then click on the campaign that piqued his interest to view more information regarding the campaign.

### 2.3.4 Browse Closed Campaigns

**Browse Closed Campaigns**

People around the world are raising money for what they are care about.

Search

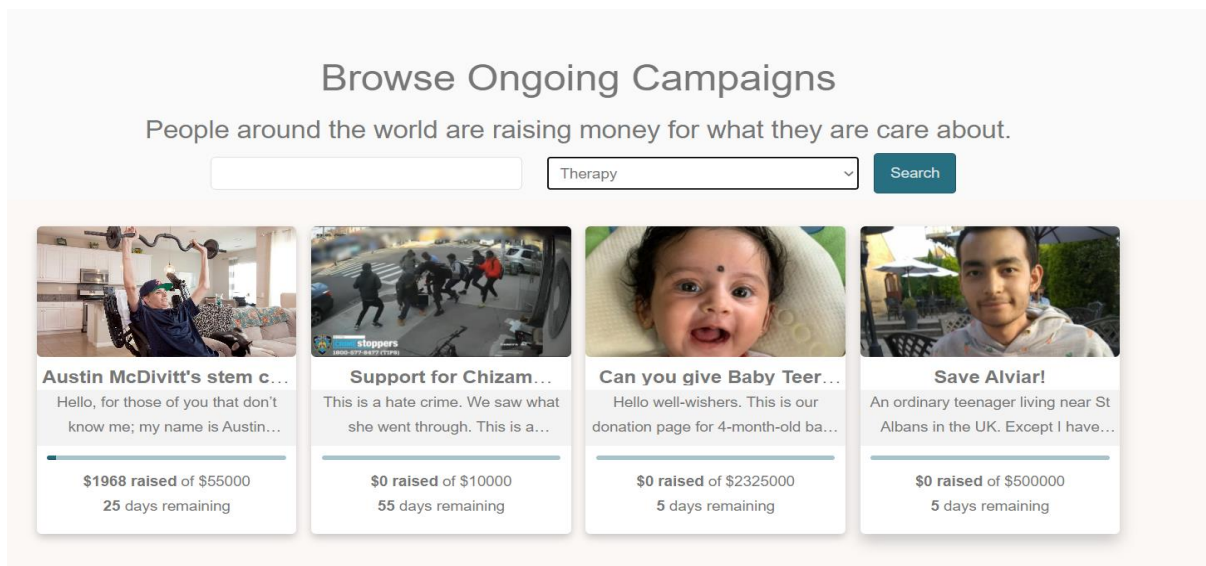
**My 14 year old son's...**  
my son is in the Philippines .. Being a domestic helper mom a way fro...  
\$0 raised of \$20000  
Campaign has ended

**Memorial fund for Jonas...**  
Our hearts go out to the family of Heather Ito - our collaborator and...  
\$0 raised of \$50000  
Campaign has ended

**OFFICIAL MEMORIAL...**  
Secoriea Turner, born November 24, 2011, was an innocent 8 year...  
\$0 raised of \$100000  
Campaign has ended

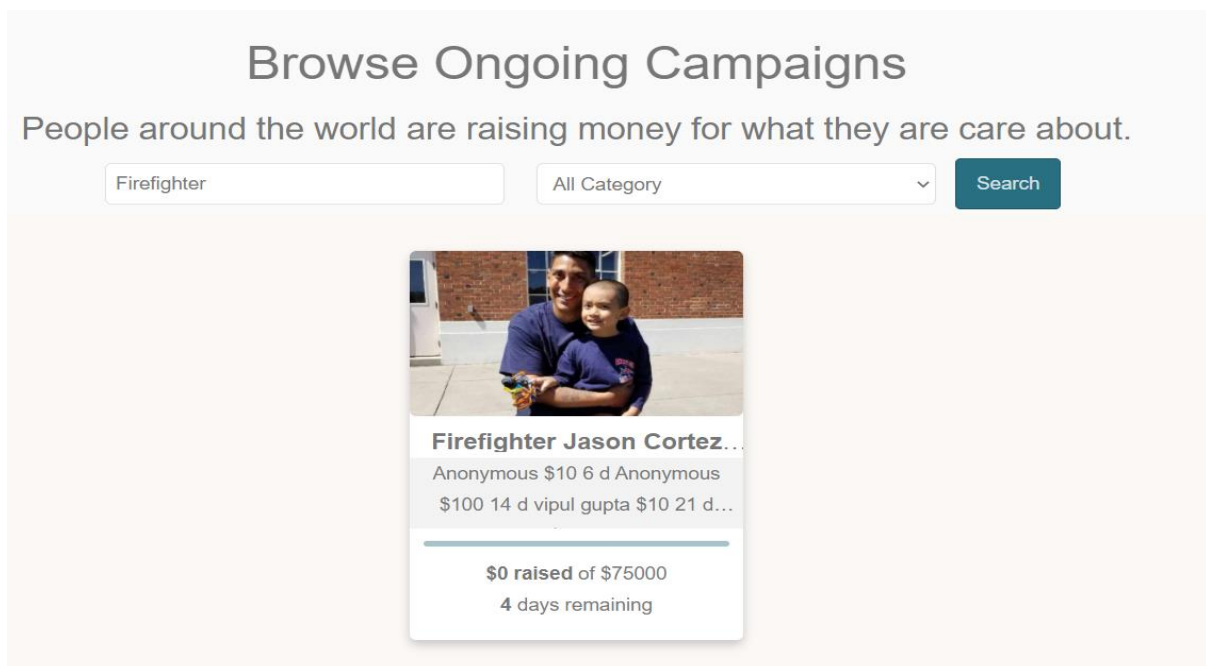
Users can view the list of campaigns that have ended here. He can then click on the campaign that piqued his interest to view more information regarding the campaign.

### 2.3.5 Filter Campaign List



Users can filter the campaigns by selecting the different tags under the category list. Once the search button is pressed, the list will refresh and only the campaigns with the tag will be shown.


### 2.3.6 Search for a Campaign



Users can search a campaign by type in the keyword of the campaign into the search bar. Once the search button is pressed, the list will refresh and only the campaigns with the keyword will be shown.


### 2.3.7 View Campaign Information





[Home](#) | [Campaign](#)

[Start a Campaign](#) | [testuser1](#)

## Treatment fee for cancer




 Ana Belen Moreno is organizing this campaign

Created December 9, 2020 | Medical

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Maecenas suscipit quis risus nec mollis. Suspendisse nibh purus, lobortis ut ante ut, consectetur ornare nibh. Donec ex purus, convallis in finibus id, consequat non ex. Mauris ac urna consequat, maximus neque nec, pretium enim. Vivamus facilisis, libero sit amet sodales accumsan, elit tortor consequat eros, nec viverra dolor metus sed lorem.

Praesent magna est, pharetra non dui et, facilisis imperdiet orci. Praesent sit amet sagittis sapien. Curabitur in diam augue. Suspendisse iaculis, nisi eu scelerisque pulvinar, libero eros suscipit tortor, et feugiat nunc leo vel sapien. Phasellus vitae diam elit. Aliquam tempor enim non libero volutpat, viverra trincidunt dui lacinia.



Updates (5) [Expand All](#) [Collapse All](#)

December 15 2020

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

December 14 2020

+

December 13 2020

+

December 12 2020


+

December 11 2020


+

[Donate](#) [Share](#)


### Comments

 Jason donated \$120

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

 Suzy donated \$50

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

 Moret donated \$220

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

[Report campaign](#)

\$6,297 raised of \$28,000 goal

109 days remaining

488 donors

244 shares


322 followers

[Follow](#)


[Donate](#)

[Share](#)


20 people have donated recently

 Jason

\$120 - 20 minutes

 Suzy

\$50 - 36 minutes

 Shiwei

\$20 - 54 minutes

[See all donations](#)

[See top donations](#)

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In the View Campaign Information page, the details about the campaign will be shown. Users can then choose to follow, donate, or share the campaign. The donation goal as well as the progress will be shown.

### 2.3.8 Leave a Comment

us raising money we need. The doctor advised to raise an amount of php800k for head surgery. I'm appreciate your generous heart. . "God looks the HEART not the hand The GIVER not the gift " This is a Mother's Day wish Thank You for your support u can add THEO in your prayers . God bless!



## Updates

The Campaign organiser has not posted any updates.

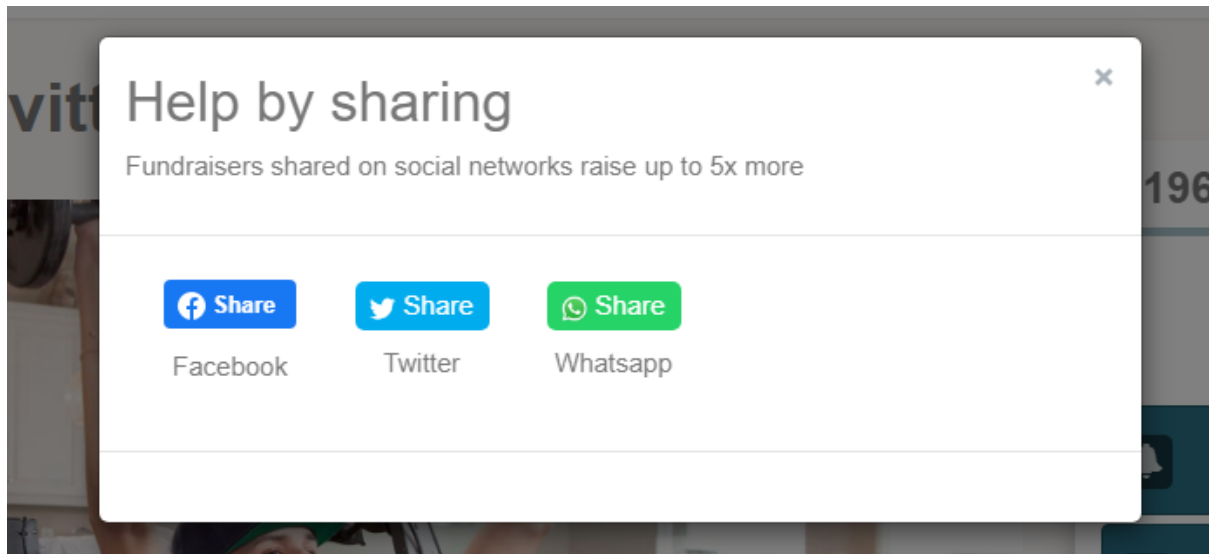
## Comments

Leave a comment

Add Comment

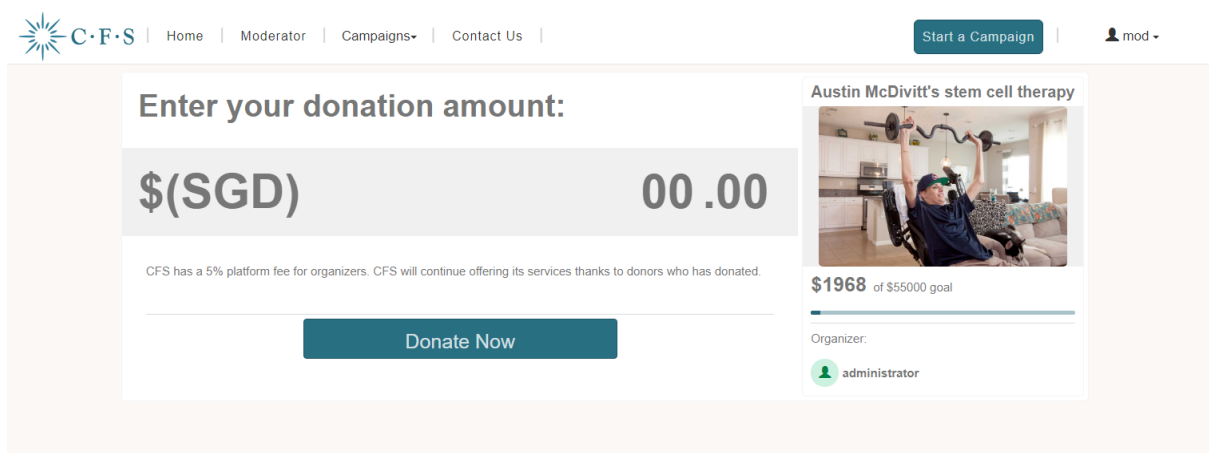
The User can type in their comments about the campaign under the View Campaign Information page and clicks on the “Add Comment” button.

### 2.3.9 Sharing Campaign



When users click on the share button, they can choose different social platforms to share the campaign to.

### 2.3.10 Donating to campaigns



Once the user has chosen the campaign they want to donate to, they can enter the amount they want to donate. Once done, they can proceed to payment by clicking on the donate now.

### 2.3.11 View Followed Campaign

The screenshot shows the 'Browse following campaigns' page. At the top, there is a navigation bar with the C.F.S. logo, links for Home, Campaigns, and Contact Us, a 'Start a Campaign' button, and a user profile dropdown for 'testuser' with options for Profile Information, My Campaigns, Following, Campaigns, and Log off. The main heading is 'Browse following campaigns' with the subtitle 'Stay updated with the campaigns you've followed in a glance'. Below this, two campaign cards are displayed:

- Austin McDivitt's stem c...**: A photo of a person in a wheelchair. Text: 'Hello, for those of you that don't know me, my name is Austin...'. Progress: '\$1968 raised of \$55000', '25days remaining'.
- Jackie Dennis Fundraiser**: A photo of a young girl. Text: 'As many of you know, it's been a rough time for me & my family...'. Progress: '\$0 raised of \$100000', '20days remaining'.

Once the user has followed at least one campaign, they can click on the “Following Campaigns” tab under the username dropdown button and they will be redirected to the following campaigns list.

### 2.3.12 Report a Campaign

The screenshot shows the 'Comments' section. The heading 'Comments' is at the top. Below it, a comment by 'testuser' is shown with the text 'asd'. There is a large text input field with the placeholder 'Leave a comment'. To the right of the input field is an 'Add Comment' button. At the bottom, there is a 'Report campaign' link with a flag icon.

## Report this Campaign

**Reason**

Select a Reason ▼

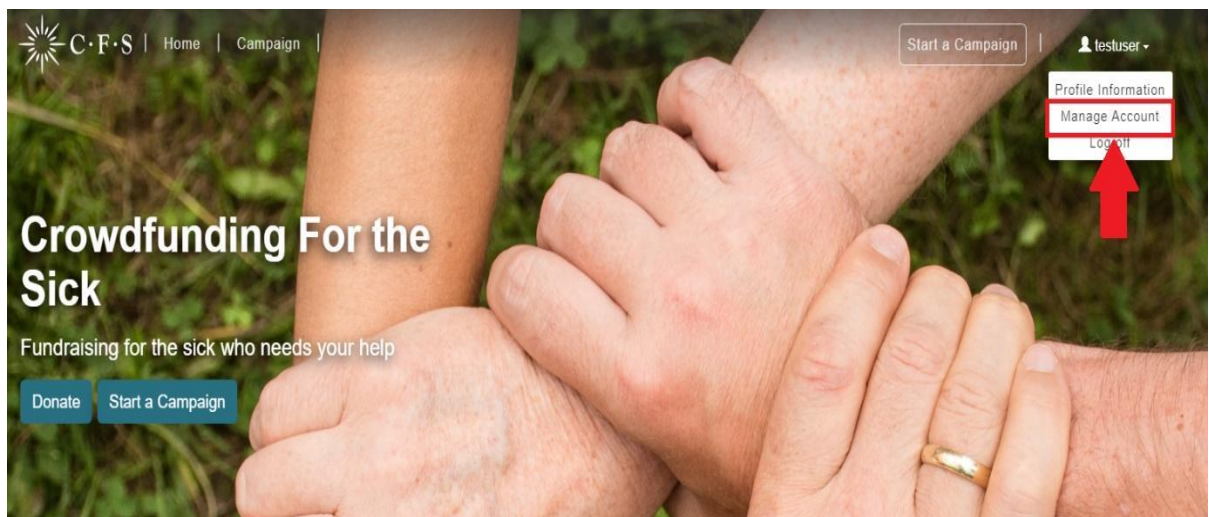
**Please Elaborate**

Report


[Go Back](#)

In the View Campaign Information page, the User can click on the “Report Campaign” button and submit a report against the campaign.

### 2.3.13 Manage Account



testuser



Update Information

Change Password

Details

Username	testuser
Full Name	testuser
Email	testuser@domain.com
Connect Stripe	Connected
<a href="#">Close Account</a>	


Update Information

Full Name

Email

Change Your Information

testuser



Update Information

Change Password

Details

Username	testuser
Full Name	testuser
Email	testuser@domain.com
Connect Stripe	Connected
<a href="#">Close Account</a>	

Change Password

Current password

New password


Confirm new password

Change password

The User can manage their account by changing the password or profile information if they want to.

### 2.3.14 View Account Information and Delete Account

testuser



Details

Username	testuser
Full Name	testuser
Email	testuser@domain.com
Connect Stripe	Connected

Close Account

Are you sure you want to close your account?

Note: This process is not reversible and all of your information will be lost!

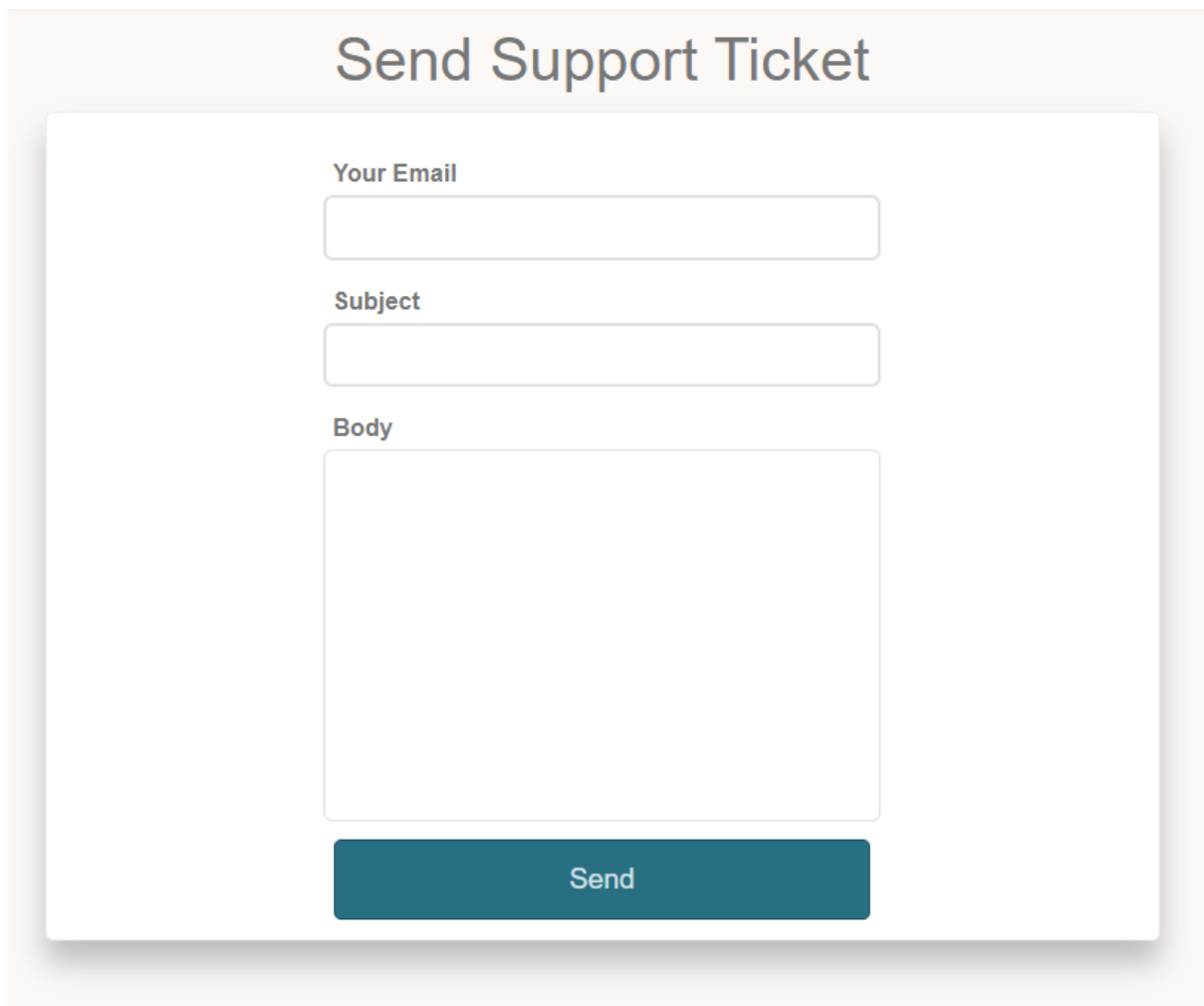
Please enter your email address to proceed with the closing of your account.

Delete

 | [Back to Profile](#)

The User can view their profile information on this page. The User can close their account by clicking the “Close Account” button, fill in their email address and click on the “Delete” button.

### 2.3.15 Submit Support Ticket

A screenshot of a web form titled "Send Support Ticket". The form is centered on a light beige background. It consists of a white rounded rectangle containing three input fields: "Your Email" (a single-line text box), "Subject" (a single-line text box), and "Body" (a larger multi-line text area). Below these fields is a dark teal button labeled "Send".

**Send Support Ticket**

**Your Email**

**Subject**

**Body**

**Send**

The User can submit a support ticket to acquire assistance from the platform's administrator.



## 2.5 Moderator

To access the Moderator functionalities, you will need to log in to the Moderator account.

Username: mod

Password: @Abc123


### 2.5.1 View Campaign Report List

Moderator Control Panel

Low

Medium

High



**Fraudulent Campaign**

\$0 raised of \$1000

4 days remaining

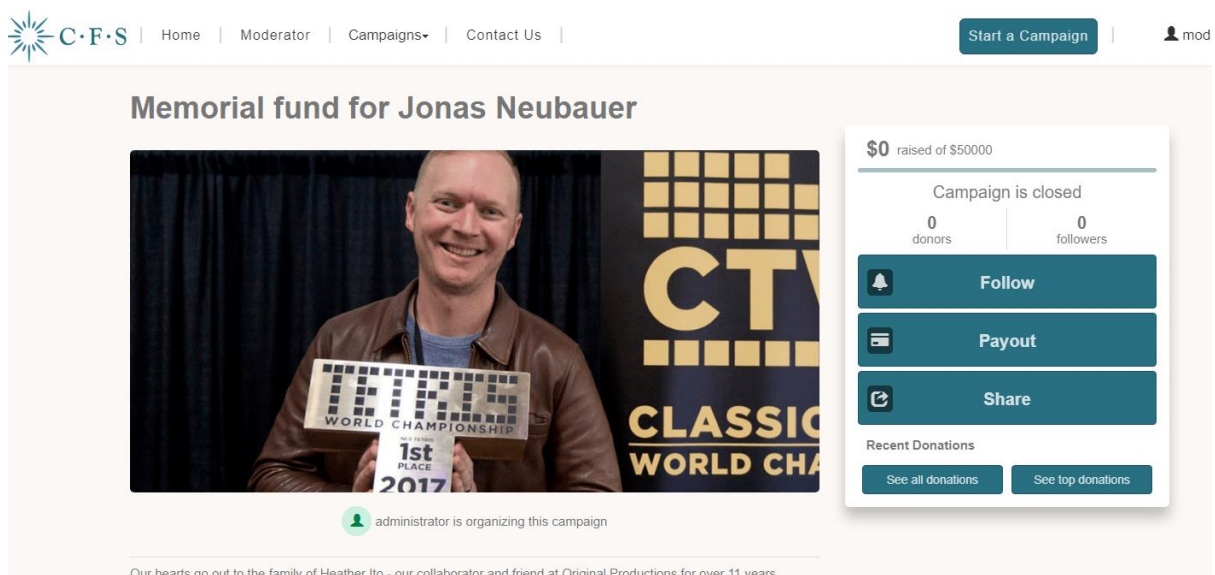
2 reports

ViewReports

CampaignId	ReporterId	Username	Body	Reason
50	45b63242-fe0d-45d3-9479-430ce13bfa1b	zhejian	Campaign owner is trolling. Please kindly review.	Fraudulent Activity
50	6553e415-3636-4d3d-88a8-4e1b44d3f34b	jingkai	Not a serious campaign, campaign owner is just joking around.	Others

Moderator can check on the moderator control panel to see the reports that the user had made against the campaigns that might be fraud.

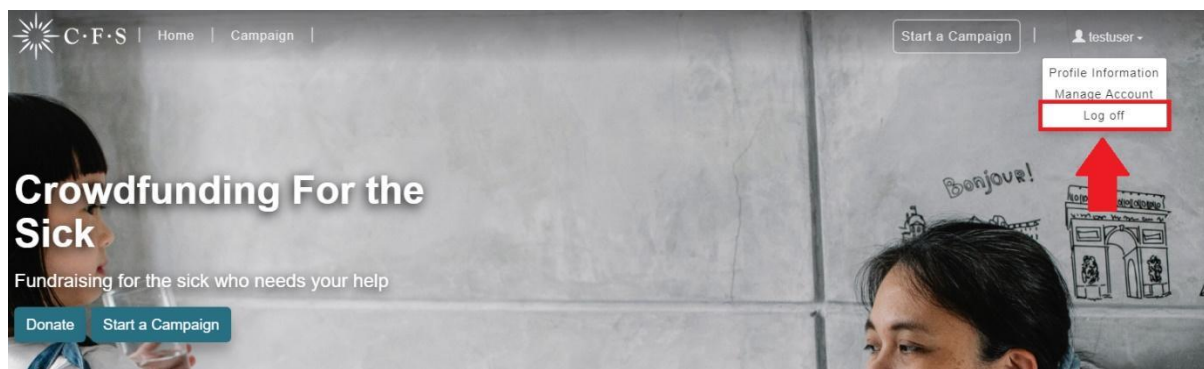
## 2.5.2 Moderator Issue Payout



Once the campaign has ended, the moderator can click on the payout button to release the funds to the campaign organiser.

## 2.4 Post-Requisites

### 2.4.1 Logout



User can click on his username at the top right hand to display a drop down menu and click on Log off, to log out of their account.