
SCIT

School of Computing and Information Technology

CSIT321 - Project

Project Topic: Crowdfunding for the Sick

Topic Code: CSIT-20-S4-01

Design Specification

Version 1.7

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Document Control

Title	Crowdfunding for the Sick (CFS)
Documentation Name	Design Specification

Owner	Current Version	Last Change On		Approved By
		Date	Time	
Pearlyn Ooi	V1.7	19 th February 2021	5PM	Whole Team

Distribution List

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Record of Revision

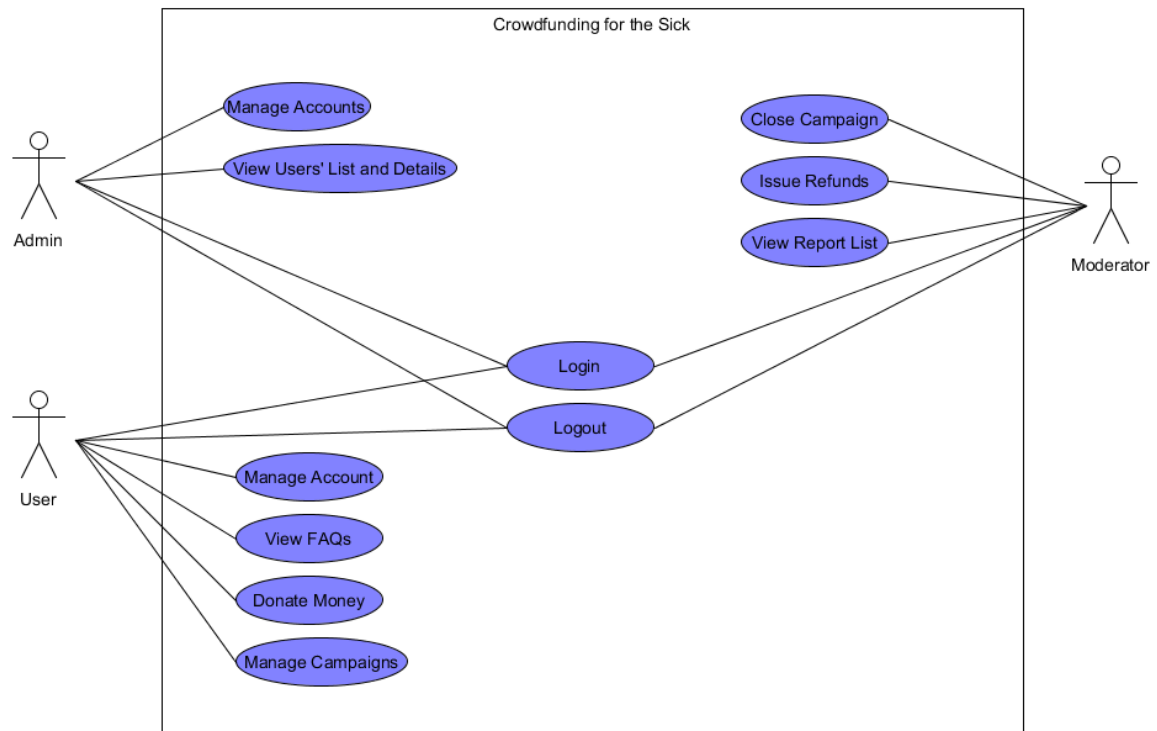
Revision Date	Description	Section Affected	Changes Made By	Version After Revision
11 th January 2021	1 st draft of the document	Entire Document	Pearlyn Ooi	V0.1
13 th January 2021	Update Sequence Diagrams	User & Moderator	Ng Ming Yao	V0.2
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	Add in Test Cases	Moderator	Pearlyn Ooi	V1.4
	Add in Database Design	Design Specification	Saw Zhe Jian	V1.5
15 th February 2021	Add in Test Cases / Logs	Test Cases / Logs	Pearlyn Ooi	V1.6
19 th February 2021	Final draft of the document	Entire Document	Pearlyn Ooi	V1.7

Overview

Our business is a non-profit organization in Singapore consisting of a small group of people that wants to help the sick who are fighting a serious disease like cancer, etc. Moreover, they are in need for money for their medical treatment. Treatment for these diseases will cost a fortune for the patients as it requires long term treatment and it might become a heavy burden for them and their family members. Therefore, we wish to develop and host a website with the aim of supporting patients to support their treatment cost starting from Singapore and then expanding to all the needy around the world in near future by fundraising donations through our platform.

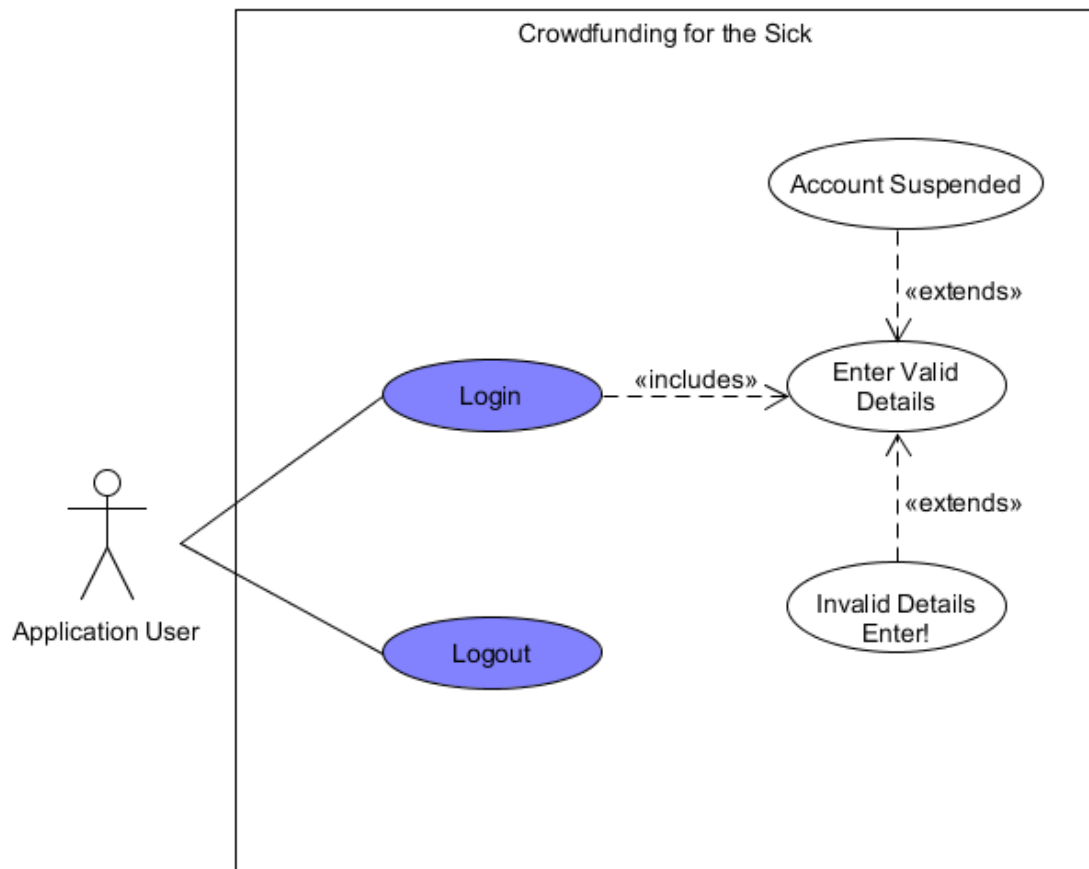
Functional Requirement Specification

Overview

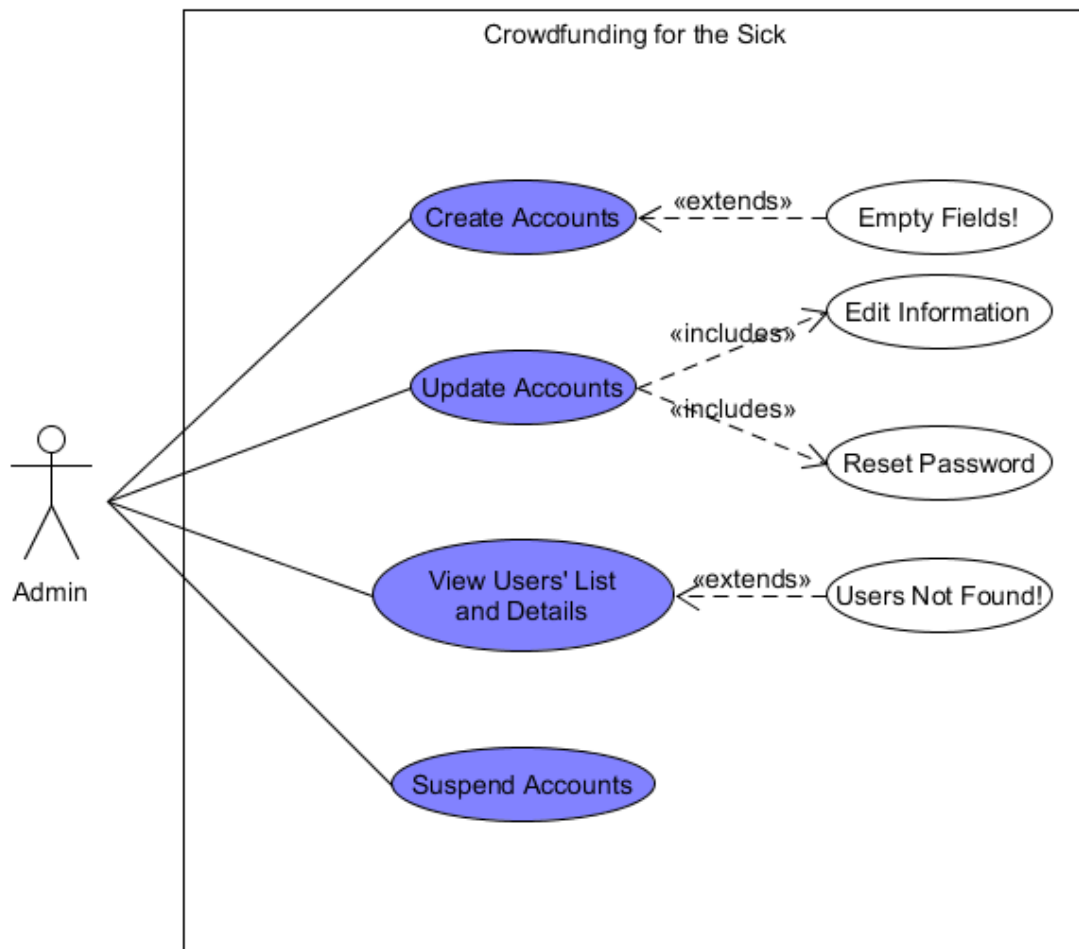


Use Case Diagrams

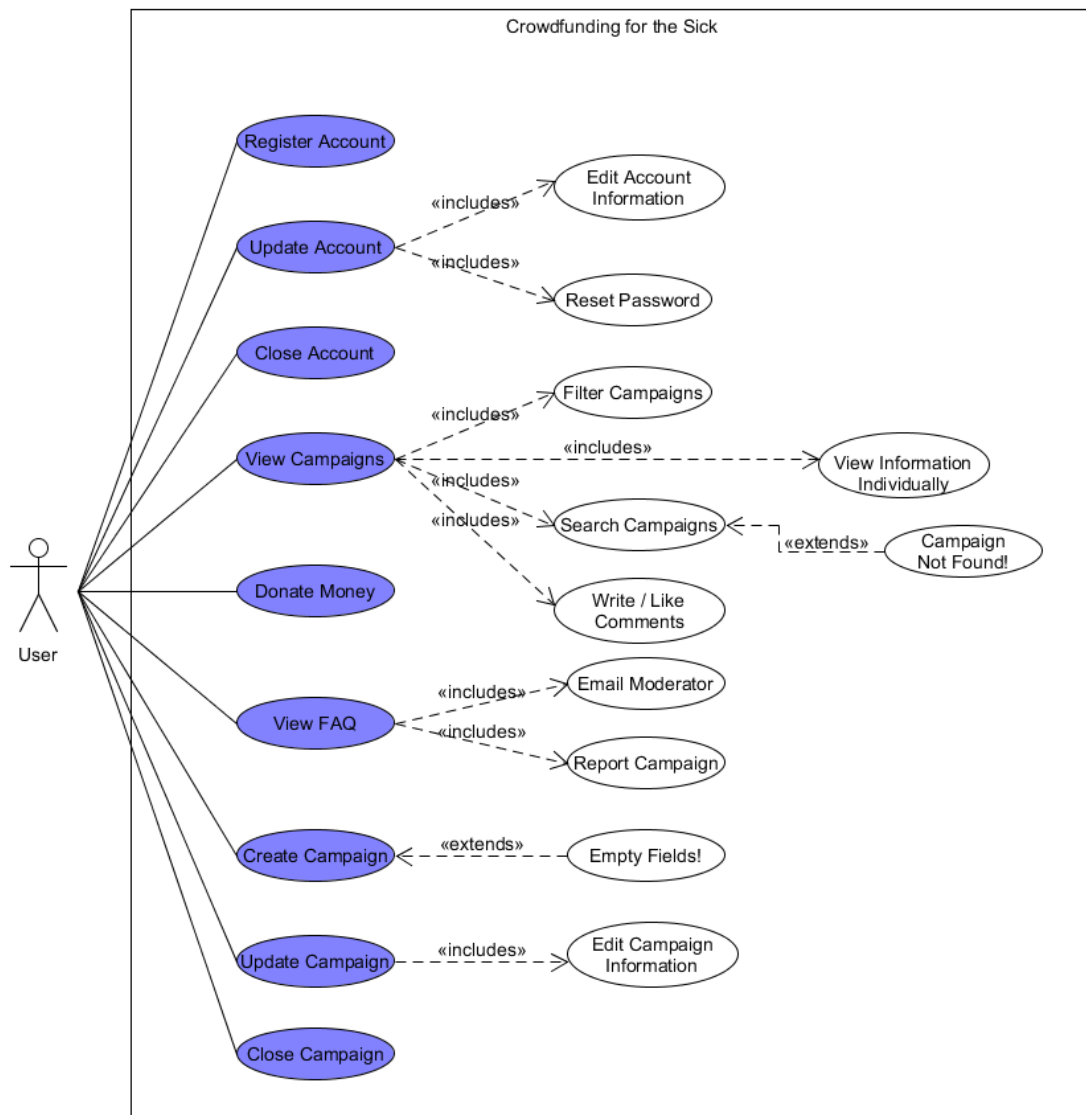
Actor: All Roles



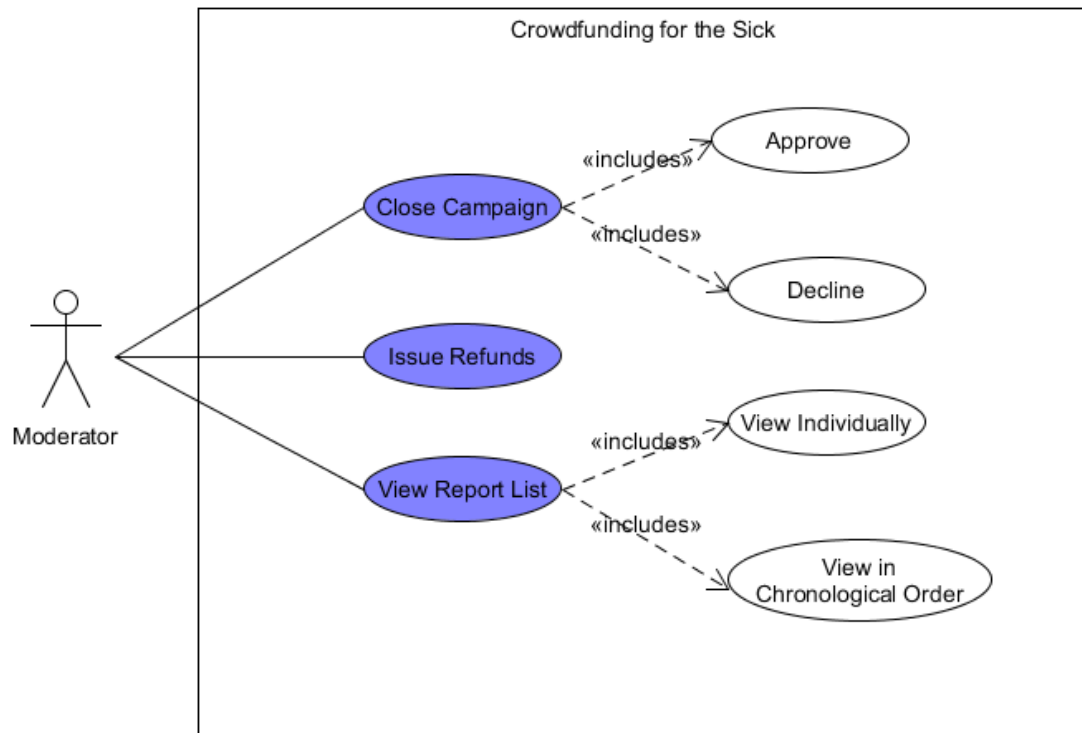
Actor: Admin



Actor: User



Actor: Moderator



User Stories

Actor: Admin

S/No.	Descriptions
1	As an Admin, I want to be able to create different users' account so that I can test the system.
2	As an Admin, I want to be able to retrieve the list of all users' account so that I can keep track of the number of users on the learning platform and view the accounts' information.
3	As an Admin, I want to be able to search for a user's account so that I can find the user more efficiently and effectively.
4	As an Admin, I want to be able to update an account so that I can help to reset the password or change other information if needed.
5	As an Admin, I want to be able to suspend accounts so that I can keep the platform safe and regulated.

Actor: User

S/No.	Descriptions
Supporting	
1	As a User, I want to be able to register for an account so that I have the platform privileges, to be able to learn about the different campaigns and help those in need.
2	As a User, I want to be able to login to my account so that I can access the platform to make donations to raise funds for people struggling with healthcare expenses.
3	As a User, I want to be able to log out of my account so that I can end my session on the platform.
4	As a User, I want to update my personal details so that I can keep my information about me up to date.
5	As a User, I want to view the campaigns without needing to login so that I'm able to understand what this platform is about without forcing me to create an account and login.
6	As a User, I want to view the campaigns that have ended so that I can see what campaigns have been created in the past.
7	As a User, I want to be able to view the campaigns I followed so that I can keep track of them easily.
8	As a User, I want to be able to view the campaigns I have created so that I can keep track of them easily.
9	As a User, I want to donate money through a payment platform on the website so that I can support the campaigns.
10	As a User, I wish to filter through the campaigns so that I can view campaigns that are relevant to a certain tag.
11	As a User, I want to be able to search for a specific campaign so that I am able to find the campaign that I want to support.
12	As a User, I want to see the full information about a campaign so that I'm able to understand what the campaign is about.
13	As a User, I wish to subscribe to a campaign so that I can stay updated about the campaigns I'm interested in.
14	As a User, I want to be able to share the campaign to social media so that I can increase awareness.

15	As a User, I want to be able to close my account so that I am no longer associated with the platform.
16	As a User, I want to be able to leave comments so that I can share my opinion on the platform.
17	As a User, I wish to email a moderator or write a support ticket so that I the moderator can help me on an existing issue that I currently have.
18	As a User, I want to report against a campaign if I find that this campaign inadequate or suspicious.
Organising	
19	As a User, I want to be able to create a campaign so that I seek financial assistance from users that are willing to support my cause.

Actor: Moderator

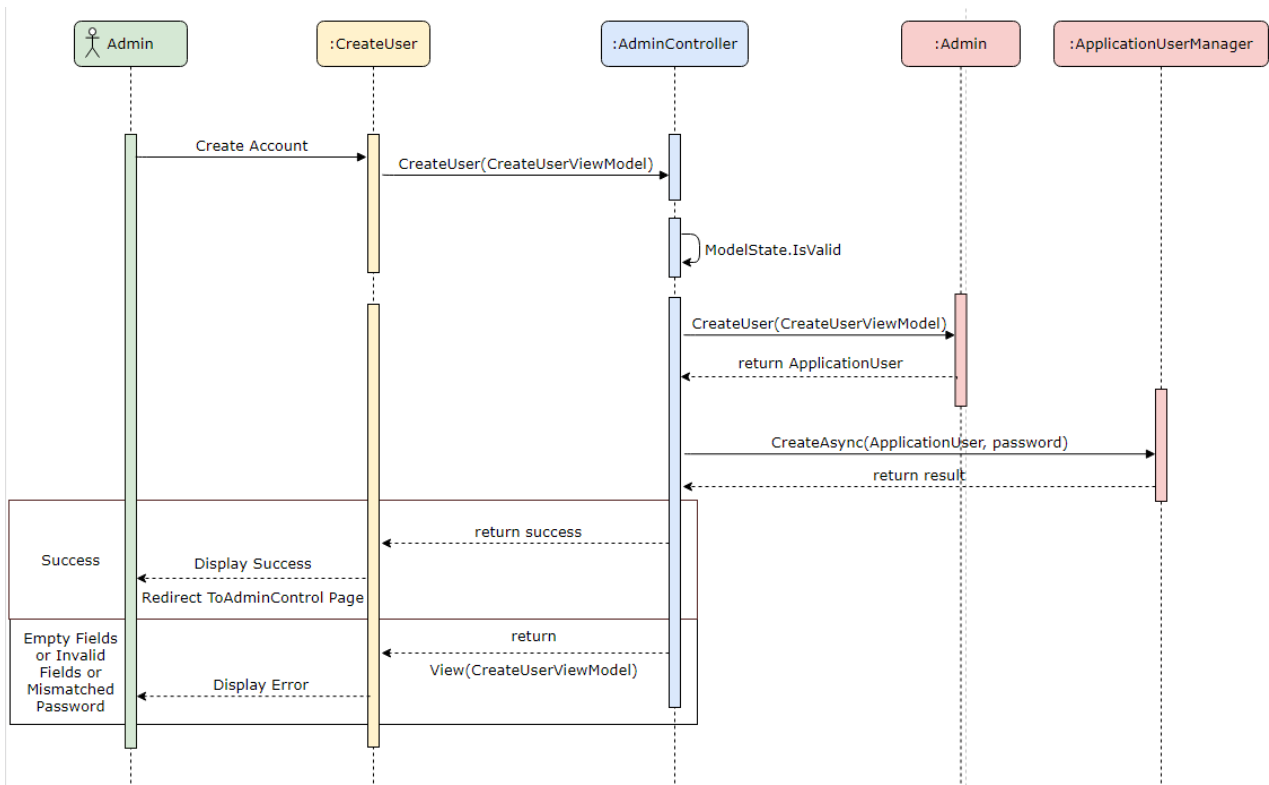
S/No.	Descriptions
1	As a Moderator, I want to be able to view a list of reports so that I can moderate any fraudulent activities or toxic behaviours.

Use Case Descriptions, Sequence Diagrams & Wireframes**Actor: Admin**

1. As an Admin, I want to be able to create different users' accounts so that I can create moderator or admin account if required.

Use Case: Admin Create Accounts		ID: #
Stakeholders and Goals:	Admin User – To create account	
Description:	Admin User can create an account for any user.	
Actors:	Admin	
Pre-Condition:	Admin must be logged in	
Post-Condition:	Admin has created an account for a User, Moderator, or an Admin.	
Trigger:	The admin wants to create an account for others	
Normal Flow: <ol style="list-style-type: none">Admin user clicks on the “Admin” button.The system displays the list of all users’ accounts with their details.Admin user clicks the “Create User” button.The system displays the Create User form for the Admin.Admin user completes the form and clicks the “Create” button.The system registers the new user into the system.Admin completes the account creation successfully.The system redirects back to the “Admin” page.End		
Sub-Flows:	None	
Alternative/Exceptional Flows: <ol style="list-style-type: none">Empty fields: The system displays an error message for each empty field and the Admin must complete the fields.Invalid Username: The system displays an error message and the Admin must enter a different username.Invalid Email: The system displays an error message and the User must enter a valid email.Email already exists: The system displays an error message and the Admin must enter another email.Invalid Password: The system displays an error message and the Admin must enter a password that matches the given criteria.Passwords do not match: The system displays an error message and the Admin must match both passwords.		

Sequence Diagram: Admin Create Accounts



Wireframe: Admin Create Accounts

[Home](#) [Hello root!](#) [Log off](#)

Create User

UserName

FullName

Email

Password

Select Role

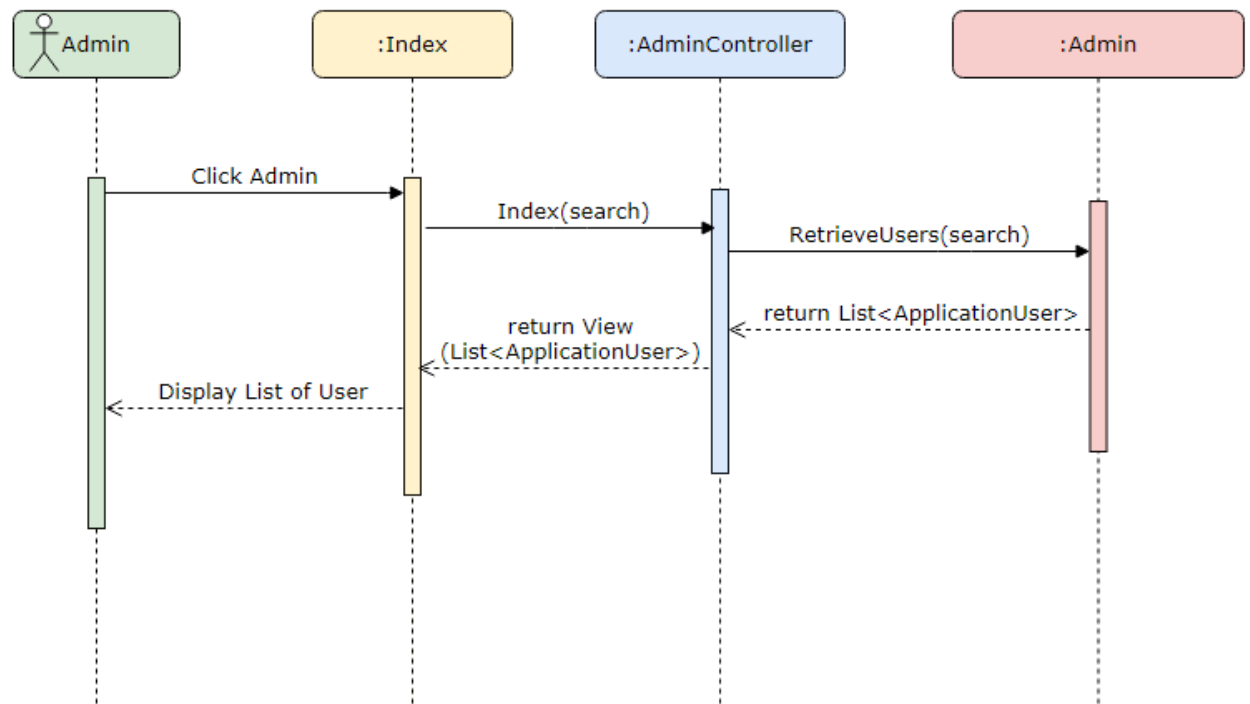
Select Role ▼

Create

2. As an Admin, I want to be able to retrieve all the list of all users' accounts so that I can keep track of the number of users on the learning platform and view the accounts' information.

Use Case: Admin to Retrieve List of Users' Account		ID: #
Stakeholders and Goals:	Admin – Wants to view the list of all users' accounts with details	
Description:	An Admin wants to view the list of all users' accounts with details so that he/she can keep track of the number of users on the platform.	
Actors:	Admin	
Pre-Condition:	Admin must be logged in	
Post-Condition:	The list of users' accounts with their details is displayed to the Admin	
Trigger:	The Admin wants to view the list of all users' accounts.	
Normal Flow: 1. The Admin clicks on the “Admin” button. 2. The system displays the list of all users' accounts with their details. 3. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: Admin to Retrieve List of Users' Account



Wireframe: Admin to Retrieve List of Users' Account

Home

Hello root!

Log off

Control Panel

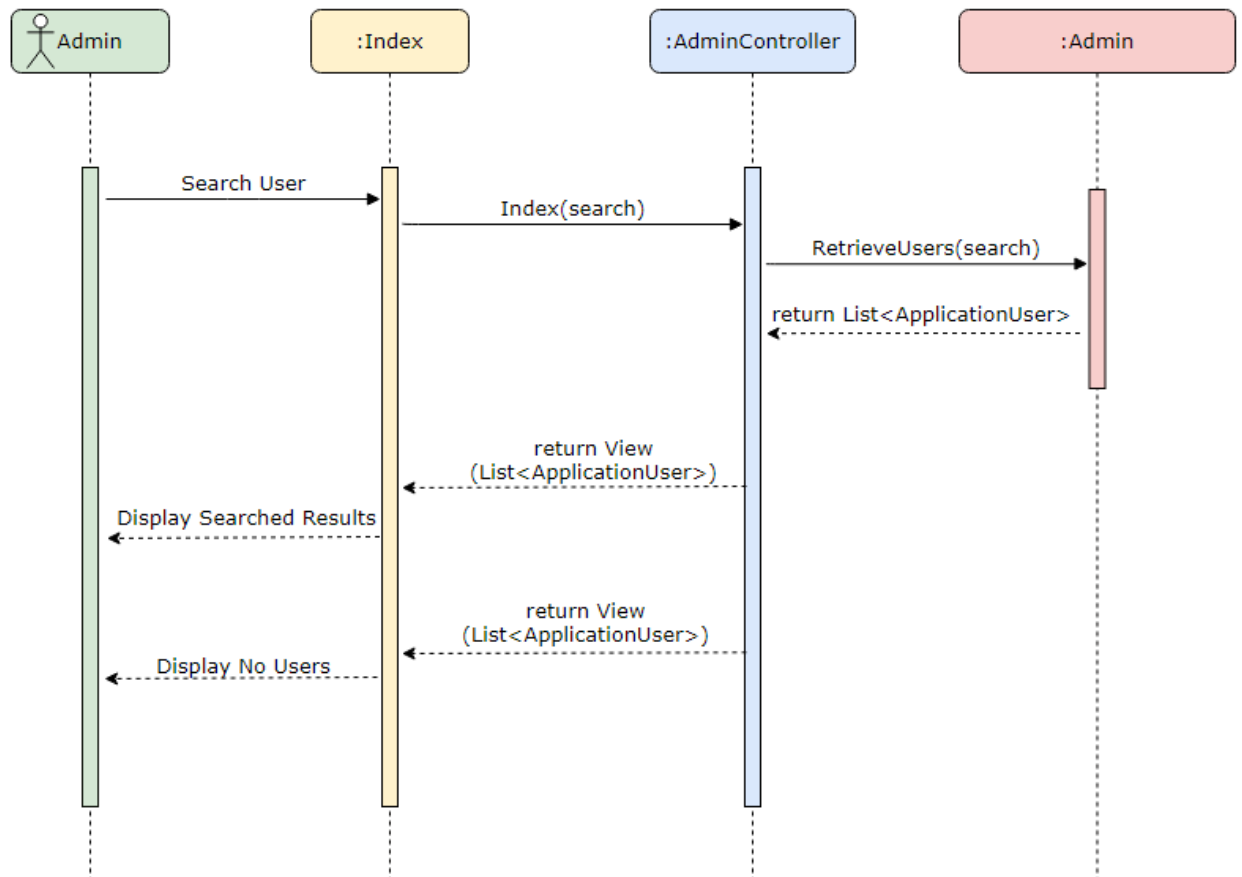
UserName	Full Name	Email	Suspended	
Jacky	Jacky Chan	jackychan@domain.com	<input type="checkbox"/>	Edit
Tom	Tom Tom	tomtom@domain.com	<input type="checkbox"/>	Edit
Jake	Jake Paul	jakepaul@domain.com	<input type="checkbox"/>	Edit

Design Specification

3. As an Admin, I want to be able to search for a user's account so that I can find the user more efficiently and effectively.

Use Case:		ID: #
Stakeholders and Goals:	Admin – wants to search for a user	
Description:	An Admin wants to search for a user in the list of all users’ accounts.	
Actors:	Admin	
Pre-Condition:	Admin must be logged in.	
Post-Condition:	The searched user’s account is displayed to the Admin.	
Trigger:	The Admin opens the list of user accounts and wants to find a specific user quickly.	
Normal Flow: <ul style="list-style-type: none">1. The Admins goes to the top of the list and clicks the search field.2. The Admin fills in the search bar and clicks the “Search” button.3. The system retrieves the information from the search string.4. The system displays the list of the account(s) where the username partially or fully matches the searched string.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: <ul style="list-style-type: none">4a. No matching User: The system does not display any user.		

Sequence Diagram:



Wireframe:

Home
Hello root!
Log off

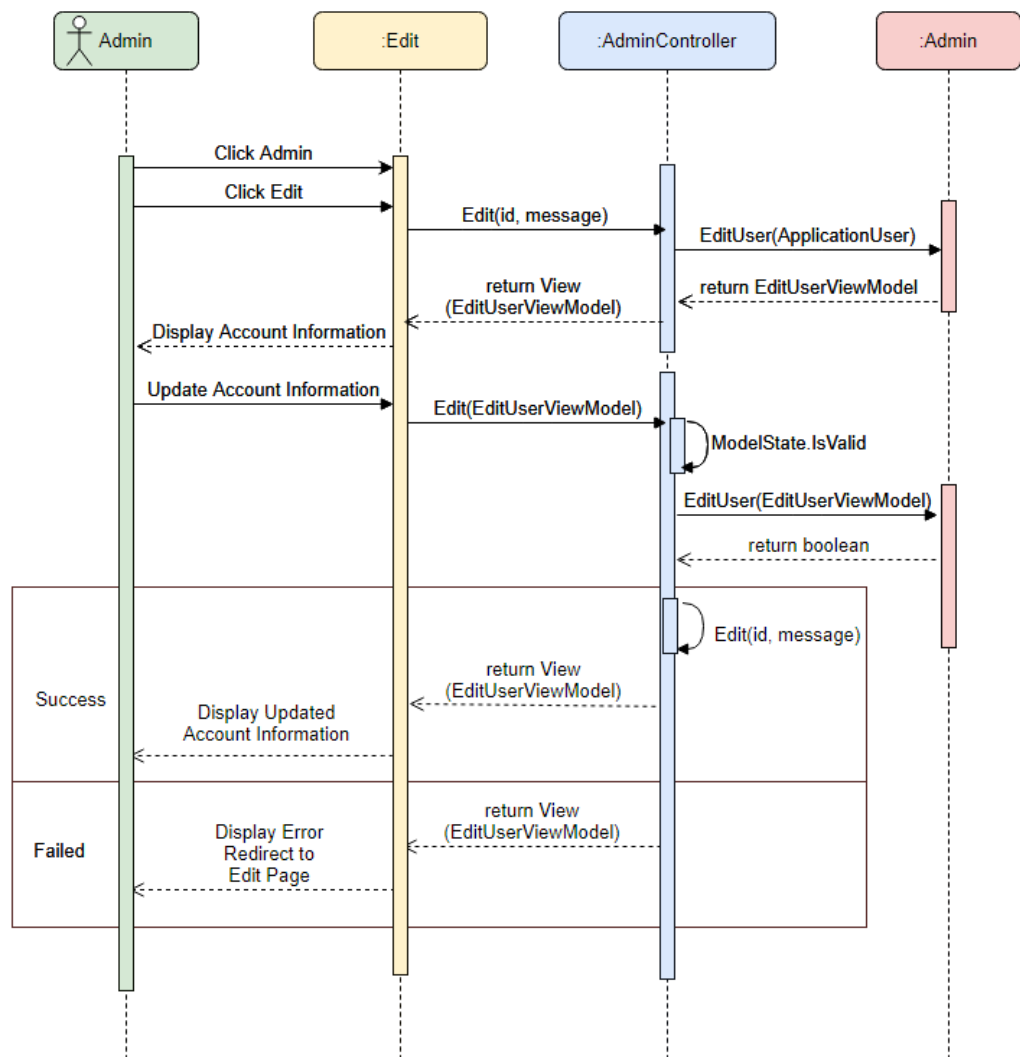
Control Panel

UserName	Full Name	Email	Suspended	
Jacky	Jacky Chan	jackychan@domain.com	<input type="checkbox"/>	Edit
Tom	Tom Tom	tomtom@domain.com	<input type="checkbox"/>	Edit
Jake	Jake Paul	jakepaul@domain.com	<input type="checkbox"/>	Edit

4. As an Admin, I want to be able to update an account so that I can help to reset the password or change other information if needed.

Use Case: Admin to Update User's Account		ID: #
Stakeholders and Goals:	Admin – wants to update account information for others	
Description:	An Admin wants to update a user's account information or reset a user's password if needed.	
Actors:	Admin	
Pre-Condition:	Admin must be logged in	
Post-Condition:	Admin has updated the information or has reset the password of an account	
Trigger:	The User/Moderator requests to reset or update account information	
Normal Flow: <ol style="list-style-type: none">1. The Admin clicks on the “Admin” button.2. The system displays the list of all users’ accounts.3. The Admin clicks on “Edit” beside the account he/she wishes to update.4. The system displays the selected account’s current information with editable fields.5. The Admin updates the form and clicks “Save”.6. The system redirects back to the list of all users’ accounts.7. End.		
Sub-Flows:	<ol style="list-style-type: none">1. The Admin clicks on the “Admin” button.2. The system displays the list of all users’ accounts.3. The Admin clicks on “Edit” beside the account he/she wishes to update.4. The system displays the selected account’s current information with editable fields.5. The Admin clicks on “Reset Password”.6. The System displays the reset password form.7. The Admin completes the form and clicks “Reset password”.8. The system redirects back to the “Edit” page.9. End.	
Alternative/Exceptional Flows: <p>5a/S7a. Empty fields: The system displays an error message for each empty field and the User Admin has to complete the fields.</p> <p>5b. Invalid Email: The system displays an error message and the User Admin has to enter a valid email.</p> <p>5c. Email already exists: The system displays an error message and the User Admin has to enter another email.</p>		

Sequence Diagram: Admin to Update User's Account



Wireframe: Admin to Update User's Account

[Home](#)
Hello root! [Log off](#)

Editing User's Account

UserName

FullName

Email

Password

Reset Password

Suspended

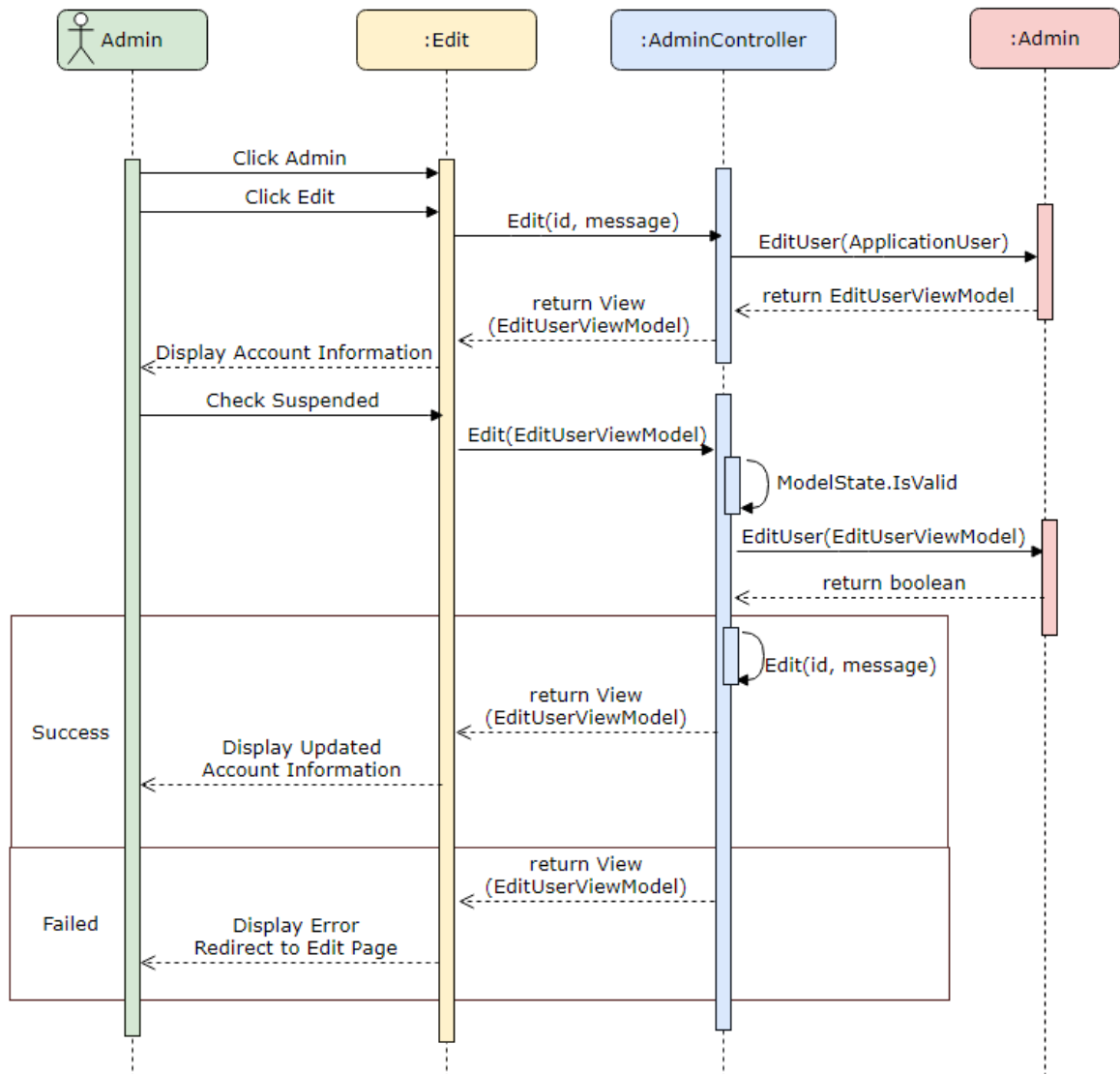
☐

Save

5. As an Admin, I want to be able to suspend accounts so that I can keep the platform safe and regulated.

Use Case: Admin to Suspend User’s Account		ID: #
Stakeholders and Goals:	Admin – wants to suspend a user’s account	
Description:	An Admin wants to suspend a user’s account when needed.	
Actors:	Admin	
Pre-Condition:	Admin must be logged in	
Post-Condition:	Admin has suspended an account	
Trigger:	The Moderator submits a request to terminate an account due to suspicious activity	
Normal Flow: <div><div>1. The User Admin clicks on the “Admin” button.</div><div>2. The system displays the list of all users’ accounts.</div><div>3. The User Admin clicks on “Edit” beside the account he/she wishes to suspend.</div><div>4. The system displays the selected account’s current information with editable fields.</div><div>5. The User Admin checks the “Suspended” checkbox.</div><div>6. The User Admin clicks on the “Save” button.</div><div>7. The system redirects back to the list of all users’ accounts.</div><div>8. End</div></div>		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: Admin to Suspend User's Account



Wireframe: Admin to Suspend User's Account

[Home](#)
Hello root! [Log off](#)

Editing User's Account

UserName

FullName

Email

Password

Reset Password

Suspended

☐

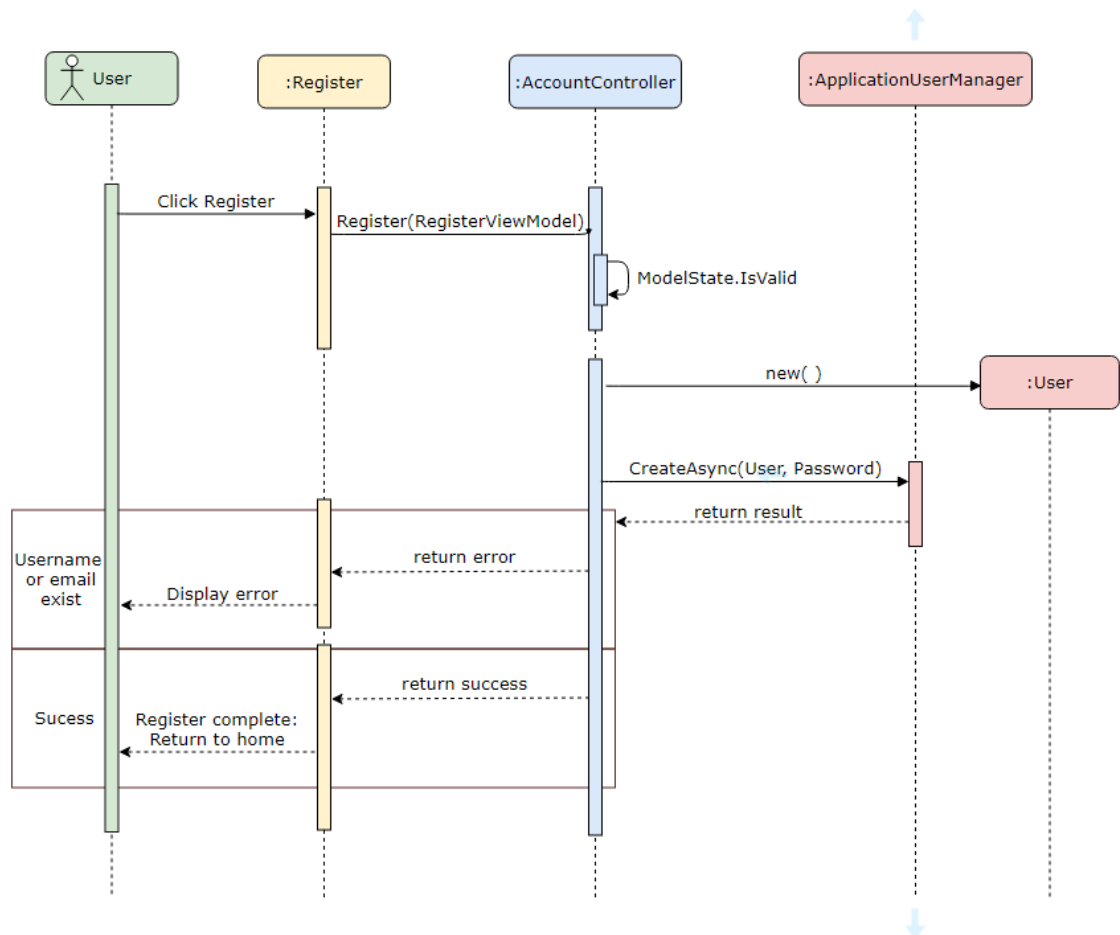
Save

Actor: User

1. As a User, I want to be able to register for an account so that I have the platform privileges to be able to learn about the different campaigns and help those in need.

Use Case: User to register an account		ID: #
Stakeholders and Goals:	User – wants to register for an account	
Description:	A User wants to register for an account to access the crowdfunding platform.	
Actors:	User	
Pre-Condition:	None	
Post-Condition:	User account is created and stored into the database.	
Trigger:	User without an account wants to access the platform.	
Normal Flow: <ul style="list-style-type: none">1. The User clicks the “Register” button.2. The system displays the register form.3. The User completes the form and clicks “Register”.4. The system redirects back to the homepage.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: <ul style="list-style-type: none">3a. Empty fields: The system displays an error message for each empty field and the User has to complete the fields.3b. Invalid Username: The system displays an error message and the User has to enter a different username.3c. Invalid Email: The system displays an error message and the User has to enter a valid email.3d. Email already exists: The system displays an error message and the User has to enter another email.3e. Invalid Password: The system displays an error message and the User has to enter a password that matches the given criteria.3f. Passwords do not match: The system displays an error message and the User have to match both passwords.		

Sequence Diagram: User to register an account



Wireframe: User to register an account

[Home](#)
[Register](#)
[Login](#)

Register

Create new account

UserName

FullName

Email

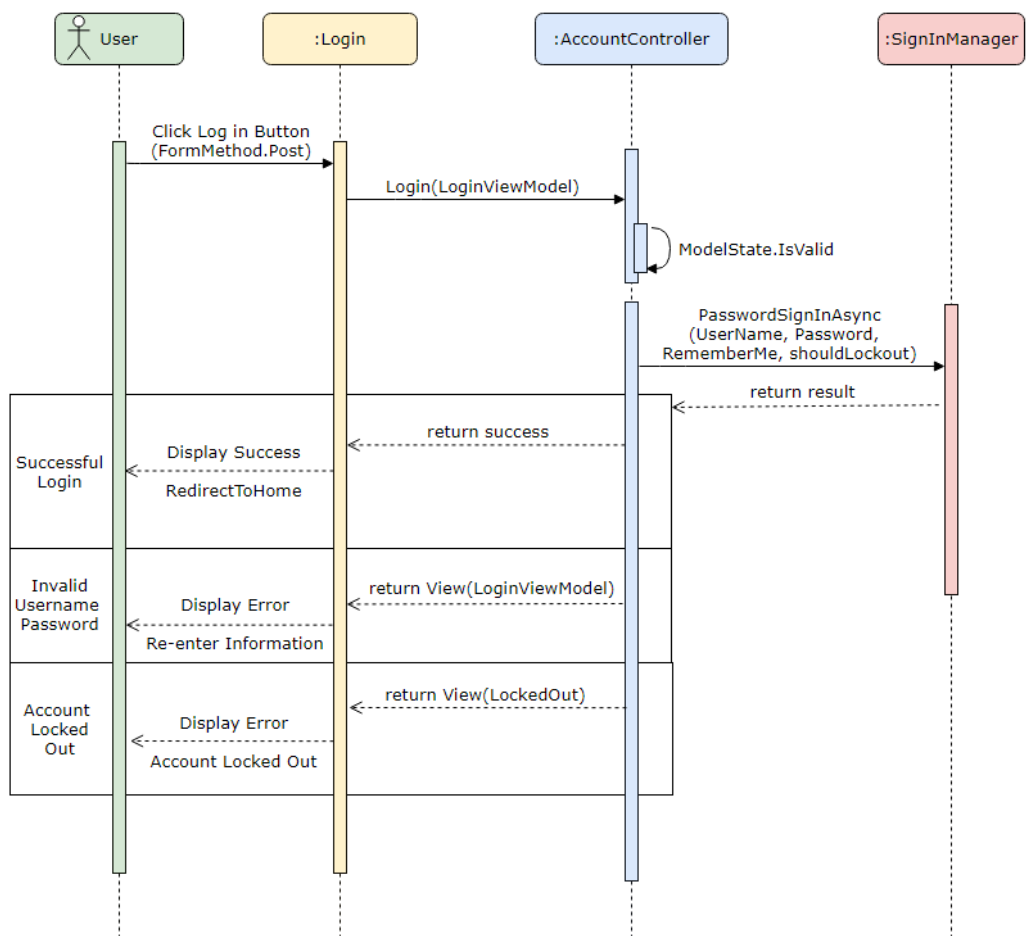
Password

ConfirmPassword

2. As a User, I want to be able to log in to my account so that I can access the platform to make donations to raise funds for people struggling with healthcare expenses.

Use Case: User Login to the Platform		ID: #
Stakeholders and Goals:	User – wants to log in to the platform.	
Description:	A User wants to log in to the crowdfunding platform so that he/she can create, donate to or share a campaign.	
Actors:	User	
Pre-Condition:	User must have a registered account	
Post-Condition:	User is logged in to the platform	
Trigger:	The User opens up the platform and wants to log in	
Normal Flow:		
<div>1. The User clicks the “Register” button.</div> <div>2. The system displays the login page.</div> <div>3. The User enters his username and password and clicks login.</div> <div>4. The system logs the User in and redirects back to the homepage.</div> <div>5. End.</div>		
Sub-Flows:	None	
Alternative/Exceptional Flows:		
<div>2a Username or Password is not found: The system displays an error message and the User has to enter the correct username or password.</div> <div>2b Account is suspended: The User is unable to log in unless the Admin lifts the suspension.</div>		

Sequence Diagram: User Login to the Platform



Wireframe: User Login to the Platform

Home

Register

Login

Login

UserName

Password

☐ Remember me?

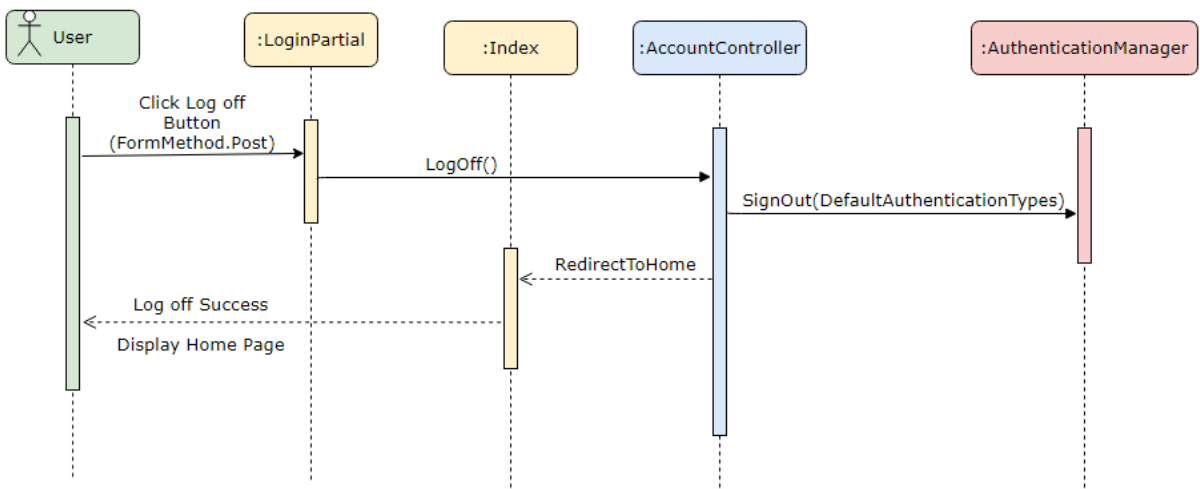
Login

[Register as a new user](#)

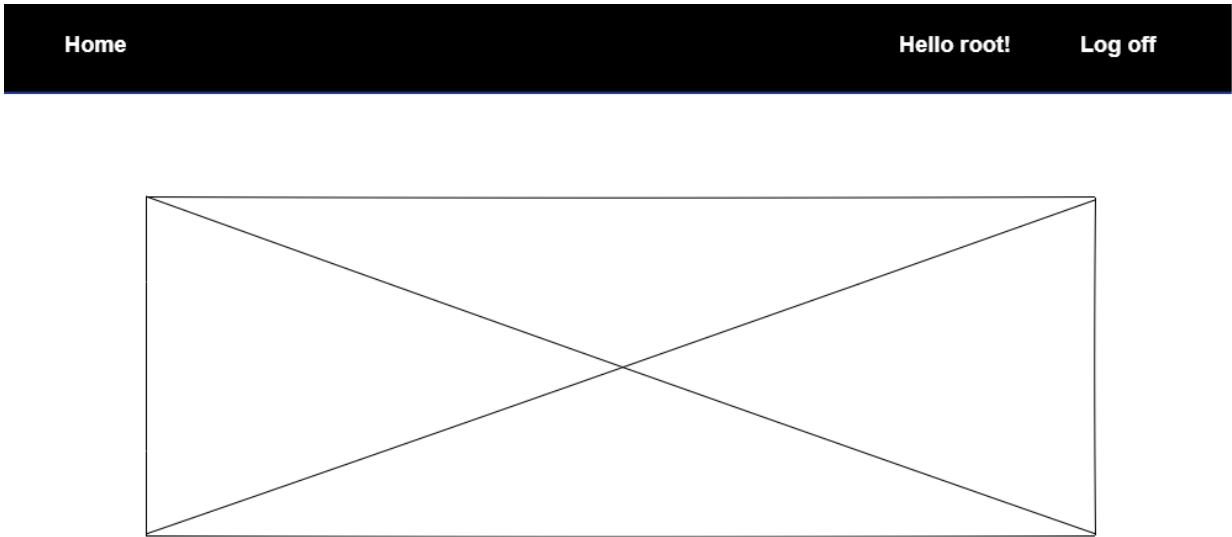
3. As a User, I want to be able to log out of my account so that I can end my session on the platform.

Use Case: User Logout from the Platform		ID: #
Stakeholders and Goals:	User – wants to logout from the platform	
Description:	A User wants to end the session after using the crowdfunding platform.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	User is logged out of the platform	
Trigger:	The User wants to log out	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the “Logout” button.2. The system authenticates the logout.3. The system logs the User out.4. The system redirects to the default homepage of the platform.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: User Logout from the Platform



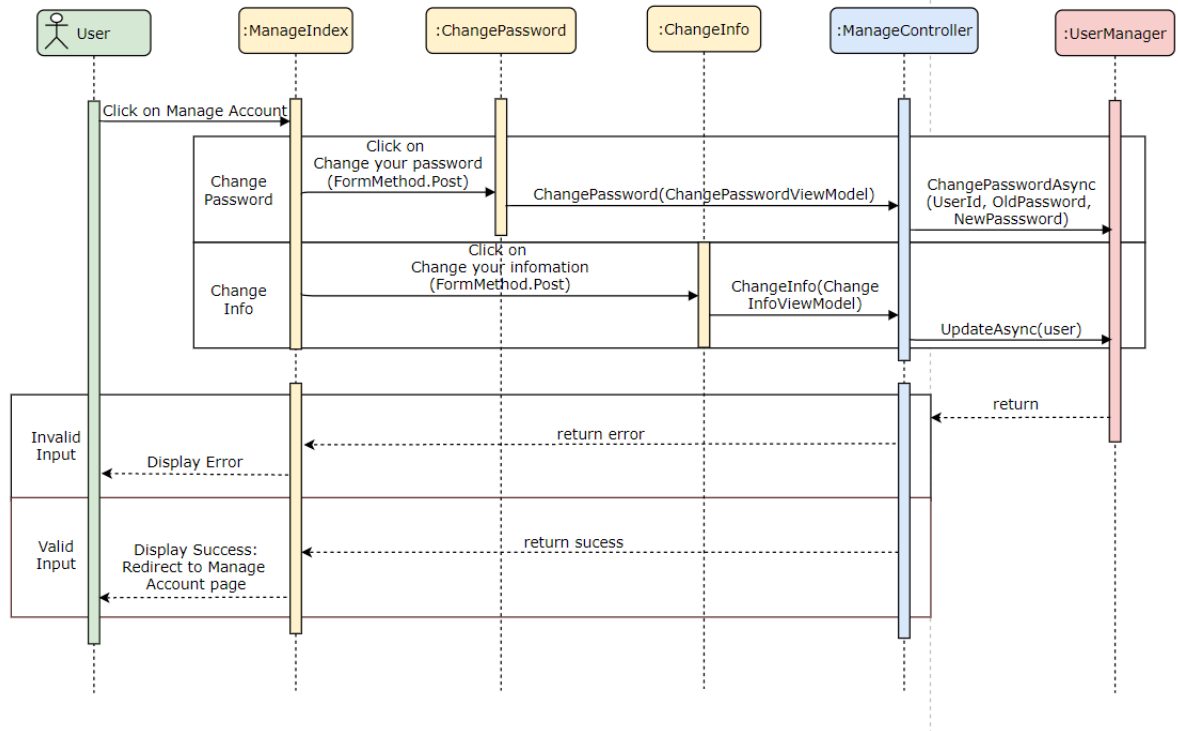
Wireframe: User Logout from the Platform



4. As a User, I want to update my personal details so that I can keep my information about me up to date.

Use Case: User to Edit Personal Details		ID: #
Stakeholders and Goals:	User - wants update personal details	
Description:	A User wants to update his personal details on the platform.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	Users’ details are updated.	
Trigger:	Users want to update personal details.	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the “Edit Profile” button.2. The System redirects the user to edit profile pages.3. The User changes all needed fields.4. The User clicks on the “Confirm” button.5. A pop-up screen shows that the details have been saved.6. The System redirects the user back to the campaign main page with the campaign latest news shown.7. End.		
Sub-Flows:	<ol style="list-style-type: none">1. The User clicks on the username dropdown list.2. The system displays the dropdown list.3. The User clicks on the “Profile Information” button.4. The system redirects the user to edit profile pages.5. The User clicks on the “Change Password” tab.6. The system displays the “Change Password” form.7. The User changes all needed fields and clicks on the “Change Password” button.8. The system redirects back to the update information tab and displays a message that shows that the details have been saved.9. End.	
Alternative/Exceptional Flows: None		

Sequence Diagram: User to Edit Personal Details



Wireframe: User to Edit Personal Details

[Home](#)
Hello root!
[Log off](#)

Username

No Image

Details

Close Account

Change Information

Change Password

Update Information

Full Name:

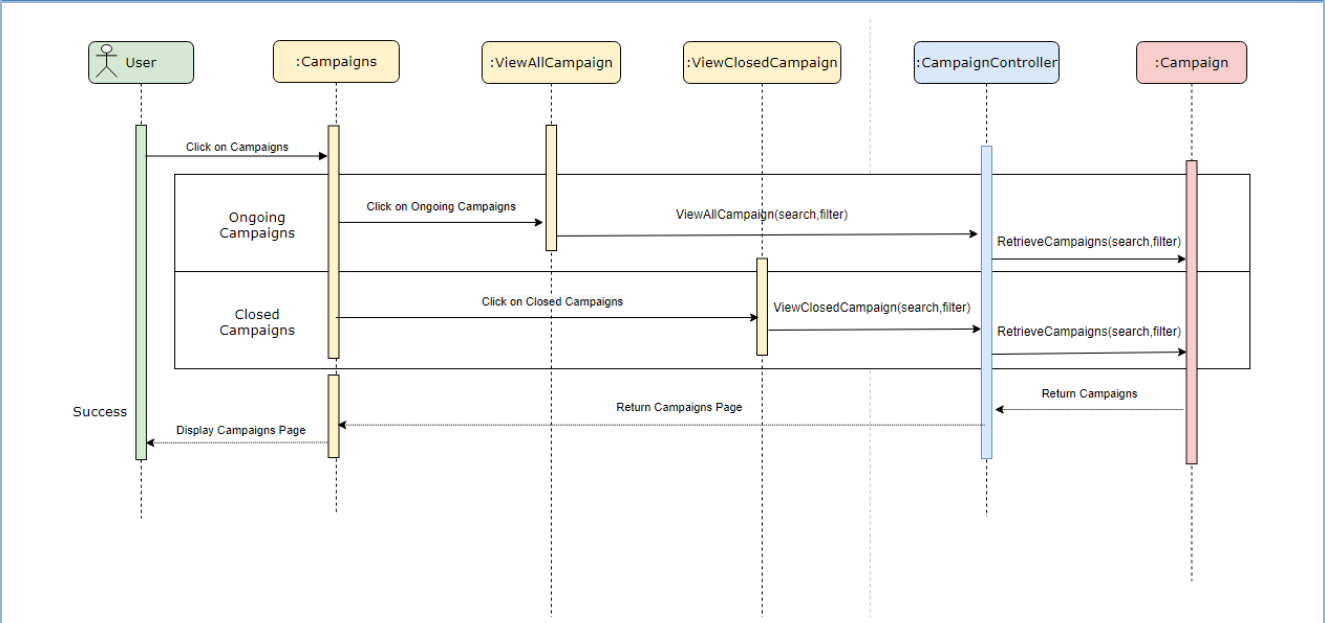
Email:

Update

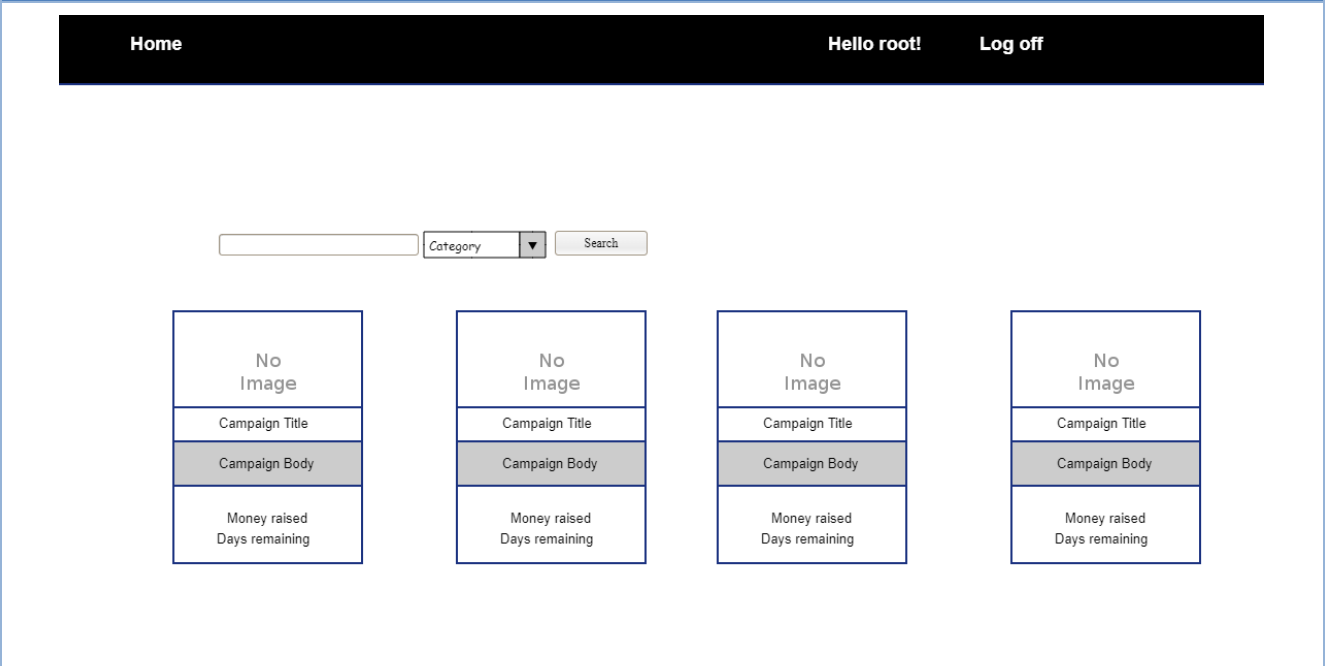
5. As a User, I want to view the campaigns without needing to login so that I'm able to understand what this platform is about without forcing me to create an account.

Use Case: User to View All Campaigns		ID: #
Stakeholders and Goals:	User - wants view campaigns without log in into the platform.	
Description:	A User wants to view campaigns on the platform without having an account on the platform.	
Actors:	User	
Pre-Condition:	None	
Post-Condition:	Users viewed the campaigns.	
Trigger:	Users want to view campaigns on the platform without logging in.	
Normal Flow: <ol style="list-style-type: none">1. The User enters the platform through a link.2. The System redirects the user to the website.3. The User clicks on the Campaign button at the navbar menu.4. The User then clicks on Ongoing campaigns.5. The User is redirected to View All Ongoing Campaigns.6. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: User to View All Campaigns



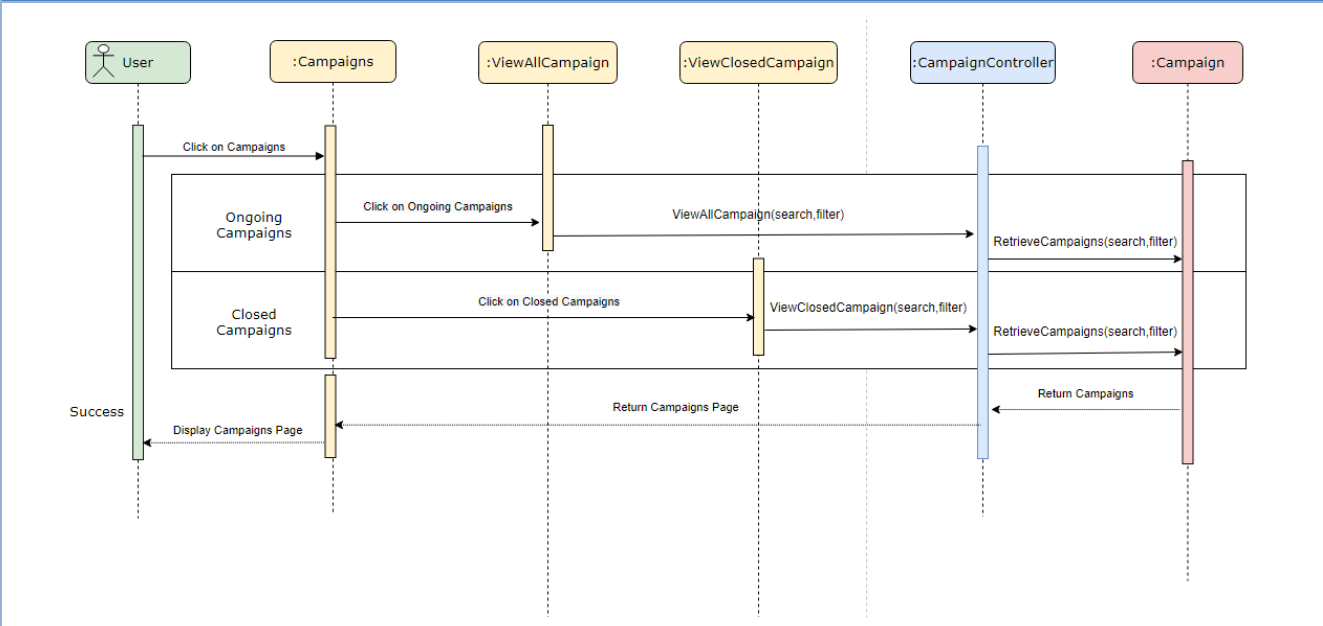
Wireframe: User to View All Campaigns



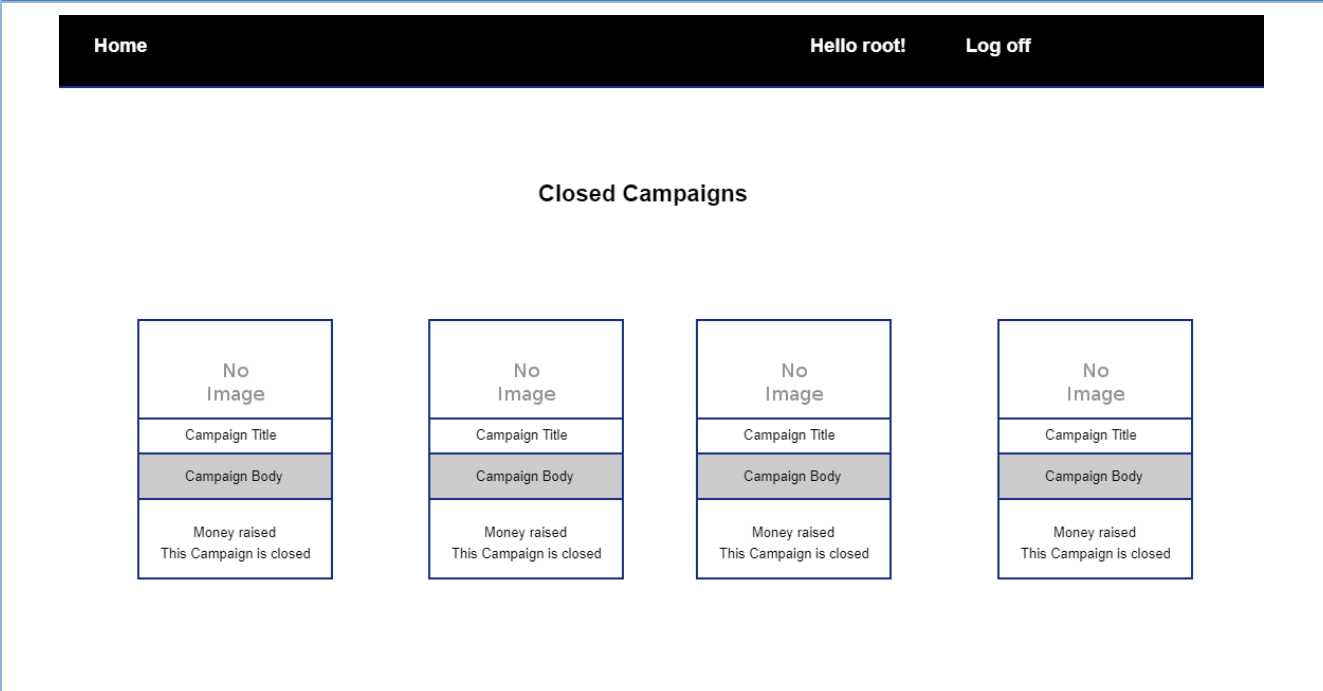
6. As a User, I want to view the campaigns that have ended so that I can see what campaigns have been created in the past.

Use Case: User to View Close Campaigns		ID: #
Stakeholders and Goals:	User – want to view past campaigns	
Description:	A User wants to view past campaigns that have ended.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	User viewed past campaigns	
Trigger:	User want to view past campaigns	
Normal Flow: <div><div>1. The User clicks on the “Campaigns” dropdown list.</div><div>2. The system shows the dropdown list.</div><div>3. The User clicks on the “Closed Campaigns” button.</div><div>4. The system redirects to the closed campaigns page.</div><div>5. End.</div></div>		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: User to View Close Campaigns



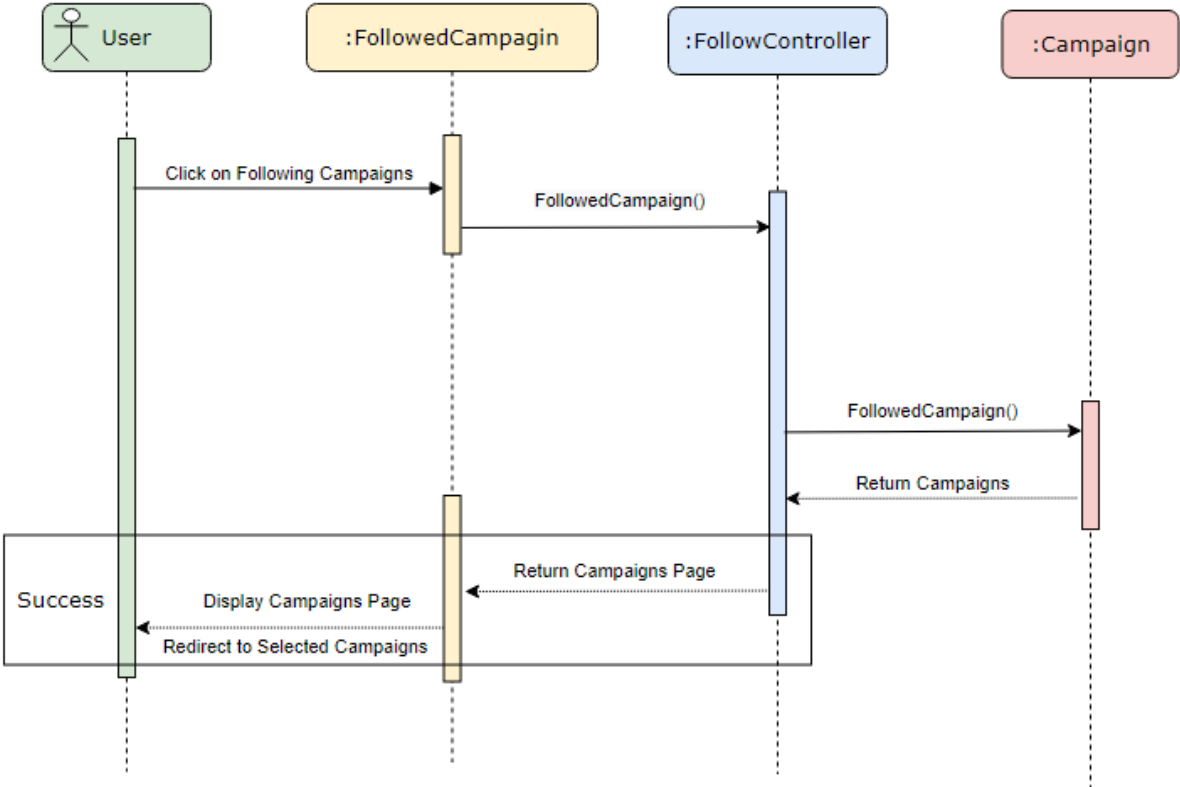
Wireframe: User to View Close Campaigns



7. As a User, I want to be able to view the campaigns I followed so that I can keep track of them easily.

Use Case: User to View Followed Campaigns		ID: #
Stakeholders and Goals:	User – want to keep track of followed campaigns	
Description:	A User wants to view followed campaigns to keep track of them easily.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	User viewed followed campaigns	
Trigger:	User want to view followed campaigns to keep track easily.	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the username dropdown list.2. The system displays the dropdown list.3. The User clicks on the “Following Campaigns” button.4. The system redirects the user to following campaigns pages.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: User to View Follower Campaigns



Wireframe: User to View Follower Campaigns

Home

Hello root!

Log off

Followed Campaigns

No Image

Campaign Title

Campaign Body

Money raised
Days remaining

No Image

Campaign Title

Campaign Body

Money raised
Days remaining

No Image

Campaign Title

Campaign Body

Money raised
Days remaining

No Image

Campaign Title

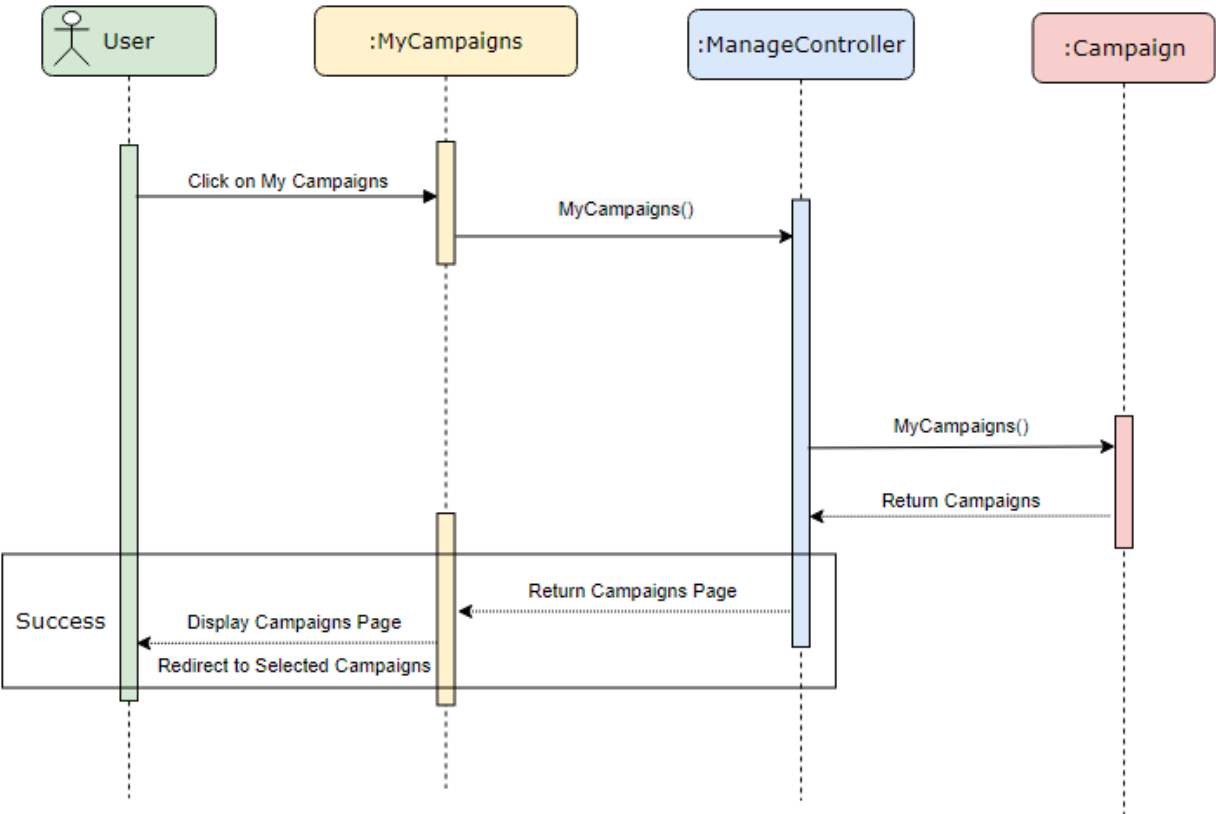
Campaign Body

Money raised
Days remaining

8. As a User, I want to be able to view the campaigns I have created so that I can keep track of them easily.

Use Case: User to View Created Campaigns		ID: #
Stakeholders and Goals:	User – wants to keep track of campaigns created by themselves	
Description:	A User want to view campaigns created to keep track of them easily.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	User viewed created campaigns	
Trigger:	User want to view campaigns created to keep track easily.	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the username dropdown list.2. The system displays the dropdown list.3. The User clicks on the “My Campaigns” button.4. The system redirects the user to created campaigns pages.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: <ol style="list-style-type: none">4. Created Campaign not found: The system redirects to an empty page of created campaigns.		

Sequence Diagram: User to View Created Campaigns



Wireframe: User to View Created Campaigns

[Home](#) [Hello root!](#) [Log off](#)

Followed Campaigns

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

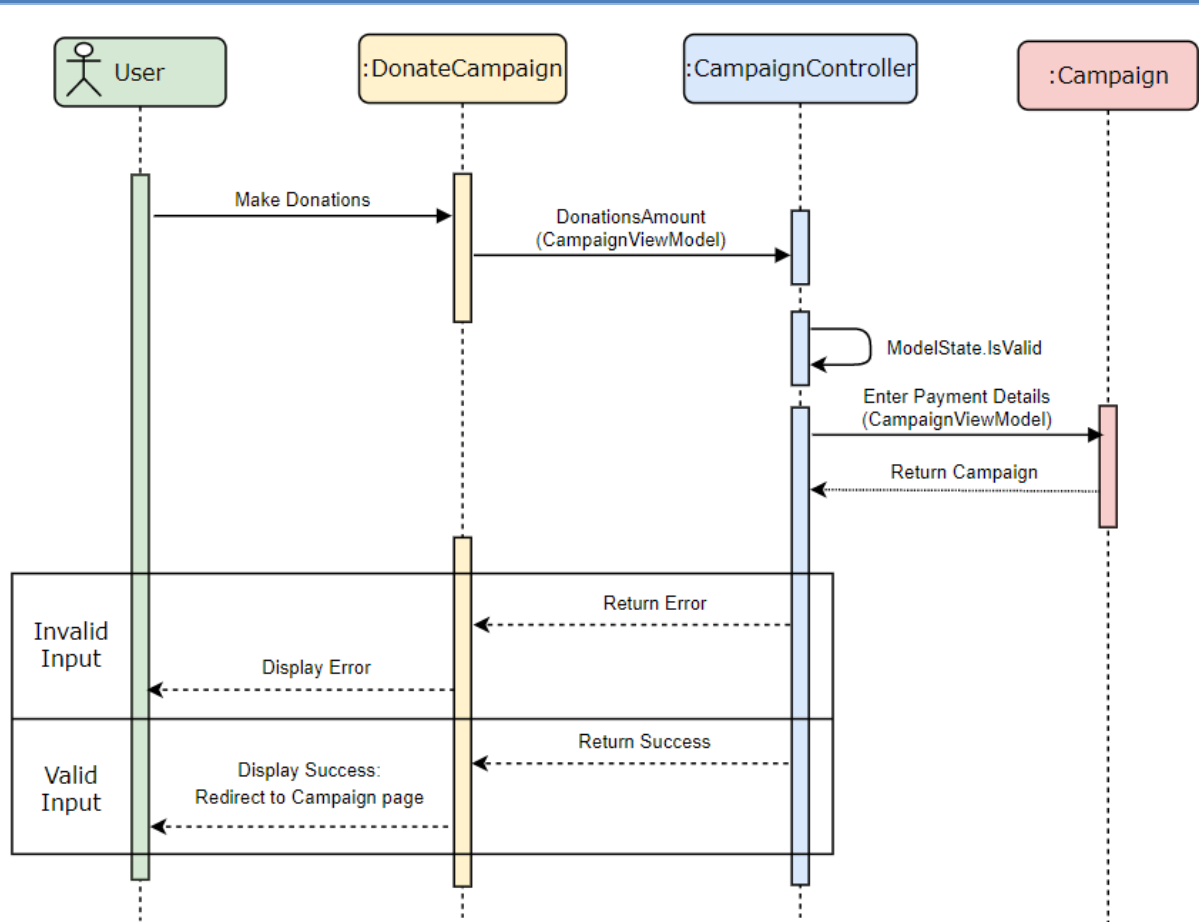
No Image
Campaign Title
Campaign Body
Money raised
Days remaining

Page 37 | 68

9. As a User, I want to donate money through a payment platform on the website so that I can support the campaigns.

Use Case: User to Make Donation		ID: #
Stakeholders and Goals:	User - wants to donate money to support campaigns.	
Description:	A User wants support campaigns by donating money to them through the platform.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	Users donated money for the campaigns.	
Trigger:	Users want to donate money.	
Normal Flow: <div><div>1. The User clicks on a campaign he wants to support.</div><div>2. The system redirects the user to the campaign details page.</div><div>3. The User clicks on the “Donate” button.</div><div>4. The system redirects the user to the payment page.</div><div>5. The User fills in the payment details and clicks on the “Checkout” button.</div><div>6. The system redirects the user to the Stripe payment page to fill in his card details and clicks on the “Donate” button.</div><div>7. The system redirects the user back to the campaign main page after payment.</div><div>8. End.</div></div>		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: User to Make Donation



Wireframe: User to Make Donation

[Home](#)

Hello root! Log off

Enter your donation amount:

SGD\$00.00

Donate Now

Campaign Title

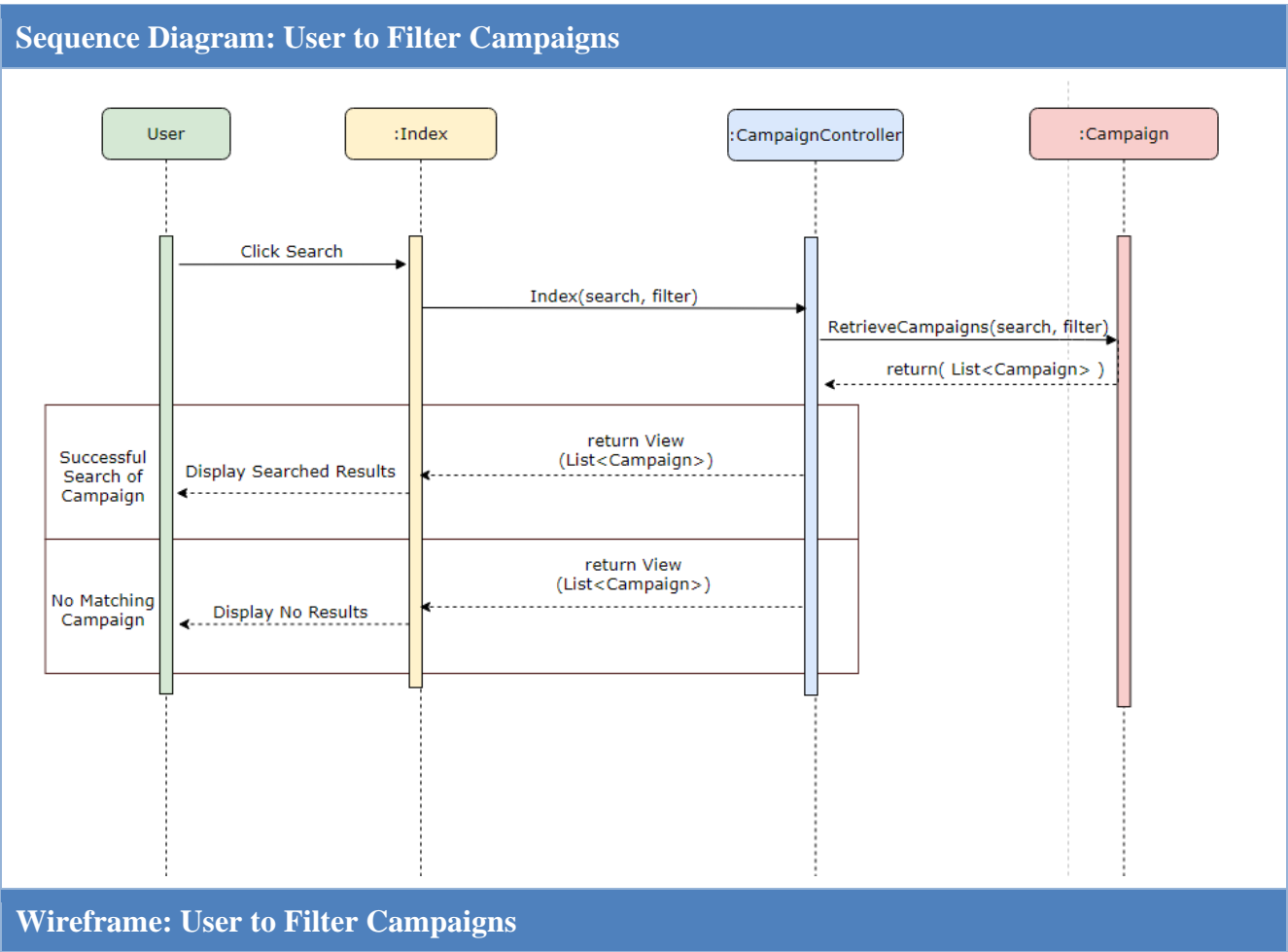
255 x 194

\$1000 Raised of \$5000

Organiser

10. As a User, I wish to filter through the campaigns so that I can view campaigns that are relevant to a certain tag.

Use Case: User to Filter Campaigns		ID: #
Stakeholders and Goals:	User - wants to filter campaigns through certain tags.	
Description:	A User wants to filter campaigns by different tags to have a better view of the list of campaigns.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	Campaigns are sorted according to the tag.	
Trigger:	Users want to sort the campaigns.	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the “All Category” button at the Ongoing Campaign page.2. The system displays the dropdown list of tags.3. The User selects on the tag he wants and clicks on the “Search” button.4. The sorted campaign list is displayed on the platform.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		



[Home](#)
Hello root!
[Log off](#)

Category ▼

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

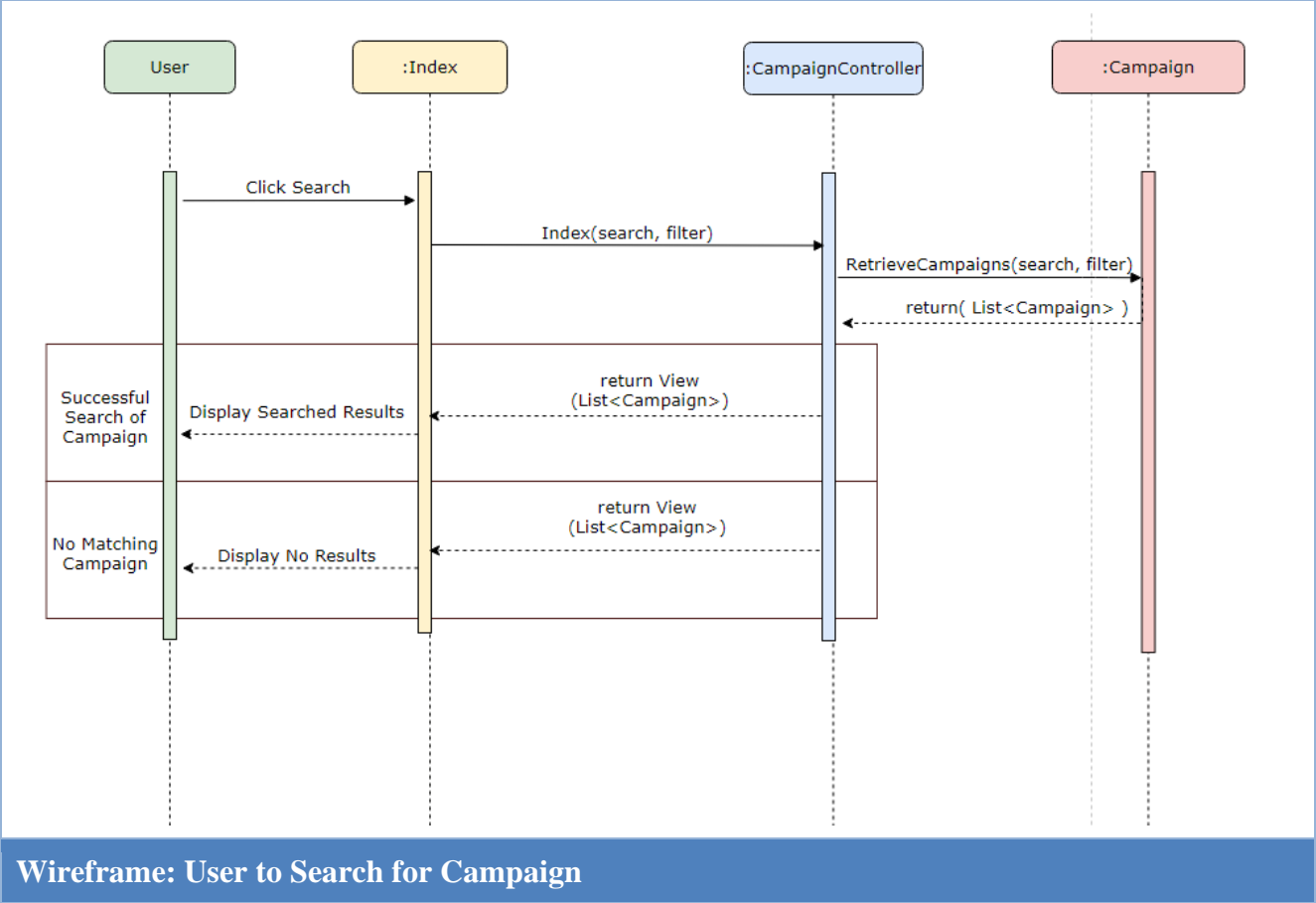
No Image
Campaign Title
Campaign Body
Money raised
Days remaining

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

11. As a User, I want to be able to search for a specific campaign so that I am able to find the campaign that I want to support.

Use Case: User to Search for Campaign		ID: #
Stakeholders and Goals:	User - wants to search for a specific campaign	
Description:	A User wants to search for a specific campaign on the platform through the search engine.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	The specific campaign is shown.	
Trigger:	Users want to search for a campaign.	
Normal Flow: <ol style="list-style-type: none">1. The User enters the keyword at the search bar in the Ongoing Campaign page and clicks on the “Search” button.2. The campaigns that are related to the keyword are displayed on the platform.3. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: 4a Campaign is not found: The system displays that the campaign is not found.		

Sequence Diagram: User to Search for Campaign



[Home](#)
[Hello root!](#)
[Log off](#)

Category ▼

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

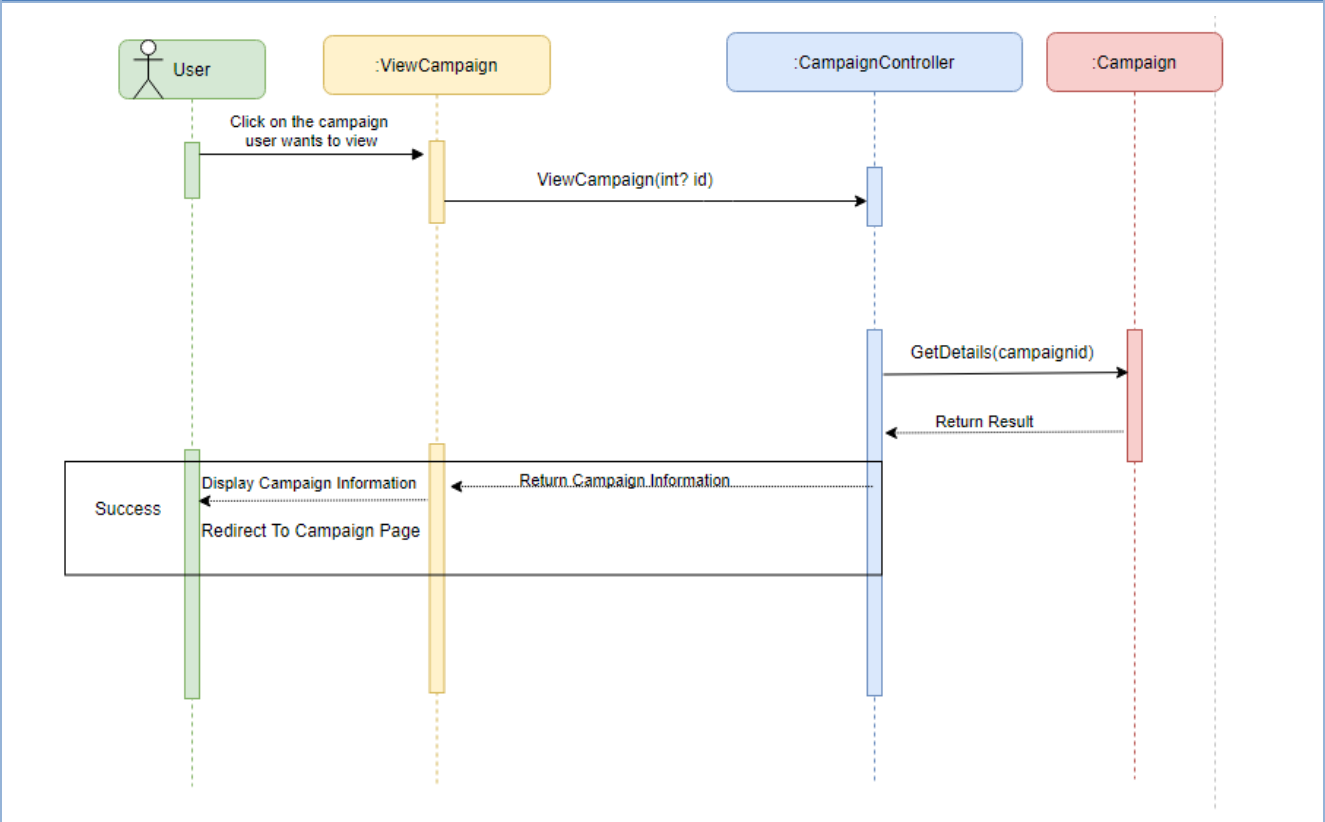
No Image
Campaign Title
Campaign Body
Money raised
Days remaining

No Image
Campaign Title
Campaign Body
Money raised
Days remaining

12. As a User, I want to see the full information about a campaign so that I'm able to understand what the campaign is about.

Use Case: User to View the Campaign Details		ID: #
Stakeholders and Goals:	User - wants to see event details	
Description:	A User wants to view the details of a campaign to know more about it.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	The campaign details are shown.	
Trigger:	Users want to view event details.	
Normal Flow: <ul style="list-style-type: none">1. The User clicks on the campaign he wants to view on the Ongoing Campaigns page.2. The System redirects the user to the campaign detailed page.3. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: User to View the Campaign Details



Wireframe: User to View the Campaign Details

Home

Hello root! Log off

Campaign Title

No Image

root is organising this event

Campaign Body

No Image

No Image

No Image

No Image

No Image

Updates

Comments

[Report Campaign](#)

Comment

\$0 Raised out of \$100

10 Days Remaining

0 Donors

0 Shares

0 Followers

Follow

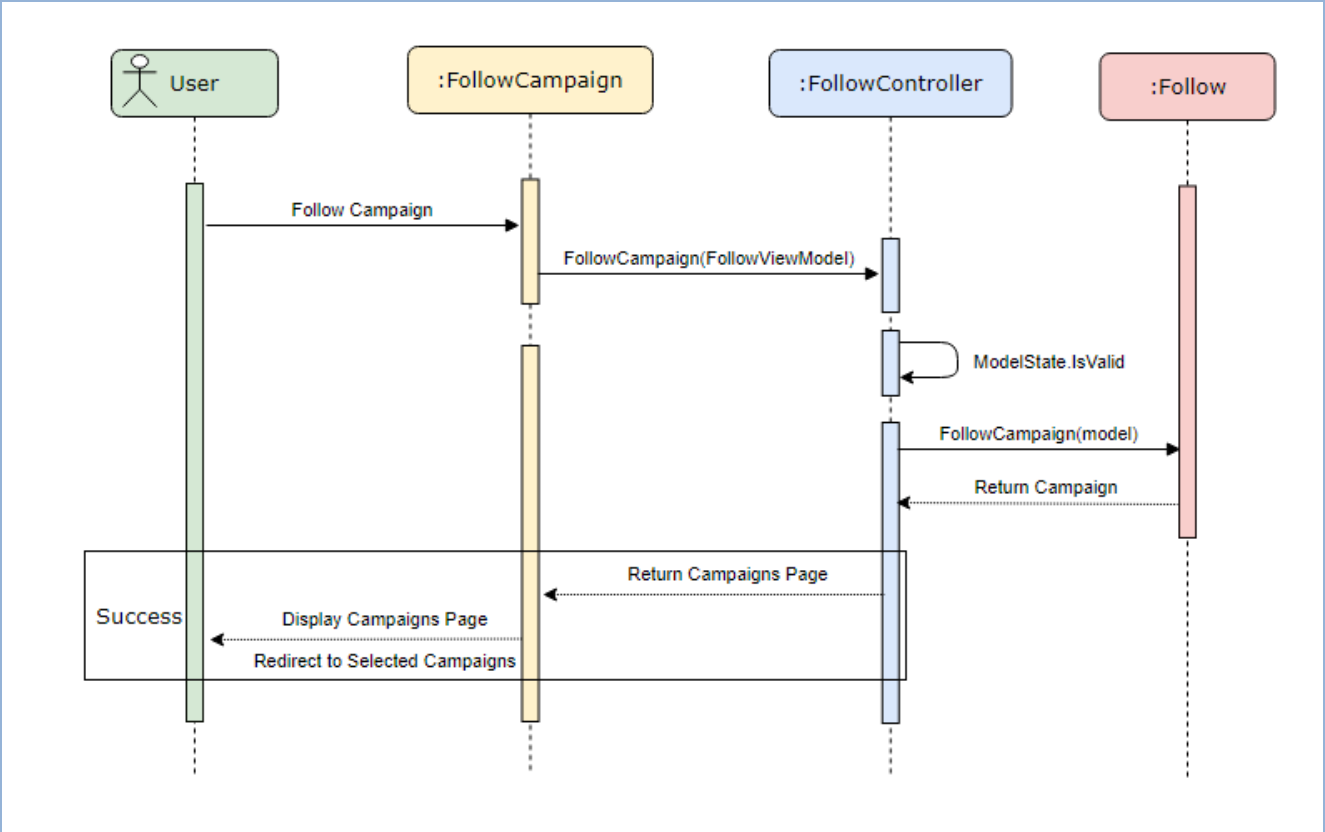
Donate

Share

13. As a User, I wish to subscribe to a campaign so that I can stay updated about the campaigns I'm interested in.

Use Case: User to Subscribe to a Campaign		ID: #
Stakeholders and Goals:	User - wants to subscribe to a campaign	
Description:	A User wants to subscribe to a campaign they are interested in.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	Users can subscribe to the campaign.	
Trigger:	Users want to subscribe to a campaign	
Normal Flow: <ul style="list-style-type: none">1. The User clicks on the campaign he wants to view on the Ongoing Campaigns page.2. The System redirects the user to the campaign detailed page.3. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: <ul style="list-style-type: none">1a. No “Follow” button available in the campaign detailed page: the user needs to login to the website.		

Sequence Diagram: User to Subscribe to a Campaign



Wireframe: User to Subscribe to a Campaign

Home

Hello root! Log off

Campaign Title

No Image

root is organising this event

Campaign Body

No Image No Image No Image No Image

Updates

Comments

Report Campaign

Comment

\$0 Raised out of \$100

10 Days Remaining

0 Donors 0 Shares 0 Followers

Follow

Donate

Share

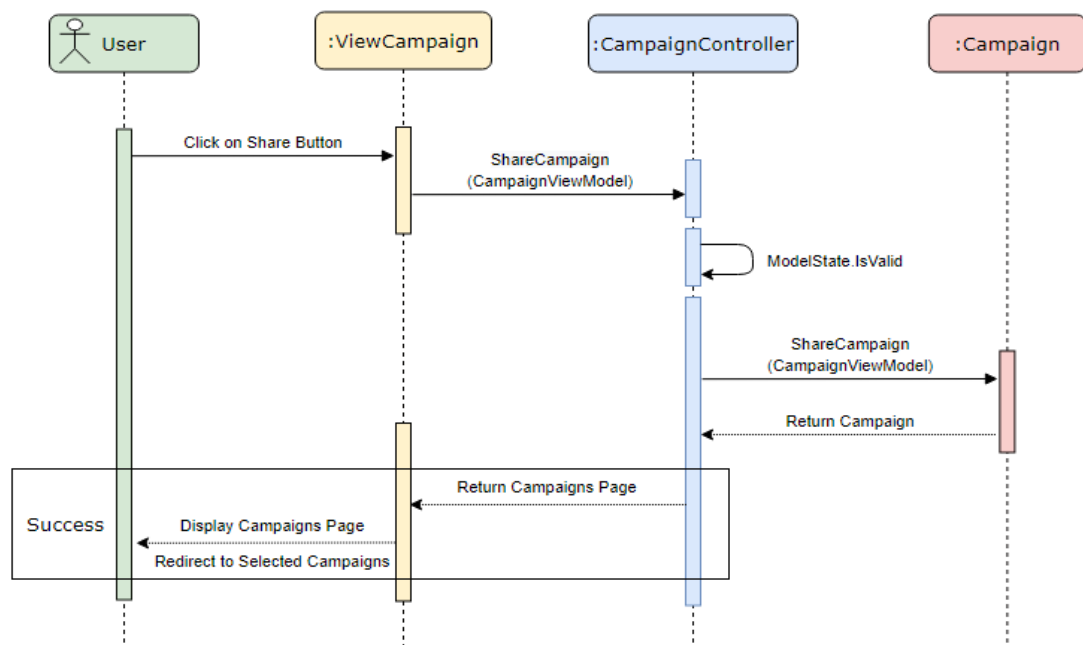
14. As a User, I want to be able to share the campaign to social media so that I can increase awareness.

Use Case: User to Share a Campaign		ID: #
Stakeholders and Goals:	User - wants to share a campaign	
Description:	A User wants to share a campaign on social media.	
Actors:	User	
Pre-Condition:	Use must be logged in	
Post-Condition:	Campaign details are shared on social media	
Trigger:	Users want to share a campaign to social media.	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the “Share” button on the campaign detailed page.2. The system shows a pop-up page that allows the user to choose the social media platform.3. The User selects on one social media.4. The system redirects the user to the social media page to share the campaign.5. The User shares it on his social media.6. The system redirects the user back to the campaign detailed page.7. End.		
Sub-Flows:	None	

Alternative/Exceptional Flows:

2a. Social media not logged in: The user needs to login to his social media account to share the campaign.

Sequence Diagram: User to Share a Campaign



Wireframe: User to Share a Campaign

15. As a User, I want to be able to close my account so that I am no longer associated with the platform.

Use Case: User to Close Account		ID: #
Stakeholders and Goals:	User - wants to close the account	
Description:	A User wants to close his/her account for the crowdfunding platform.	
Actors:	User	
Pre-Condition:	User must be logged in User must not have any ongoing campaigns	
Post-Condition:	User closes his/her account successfully.	
Trigger:	User want to close the account	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the “Close Account” button on the Edit Profile page.2. The system redirects the user to the close account form.3. The User enters his email and clicks the “Delete” button.4. The System redirects to the login page.5. End.		

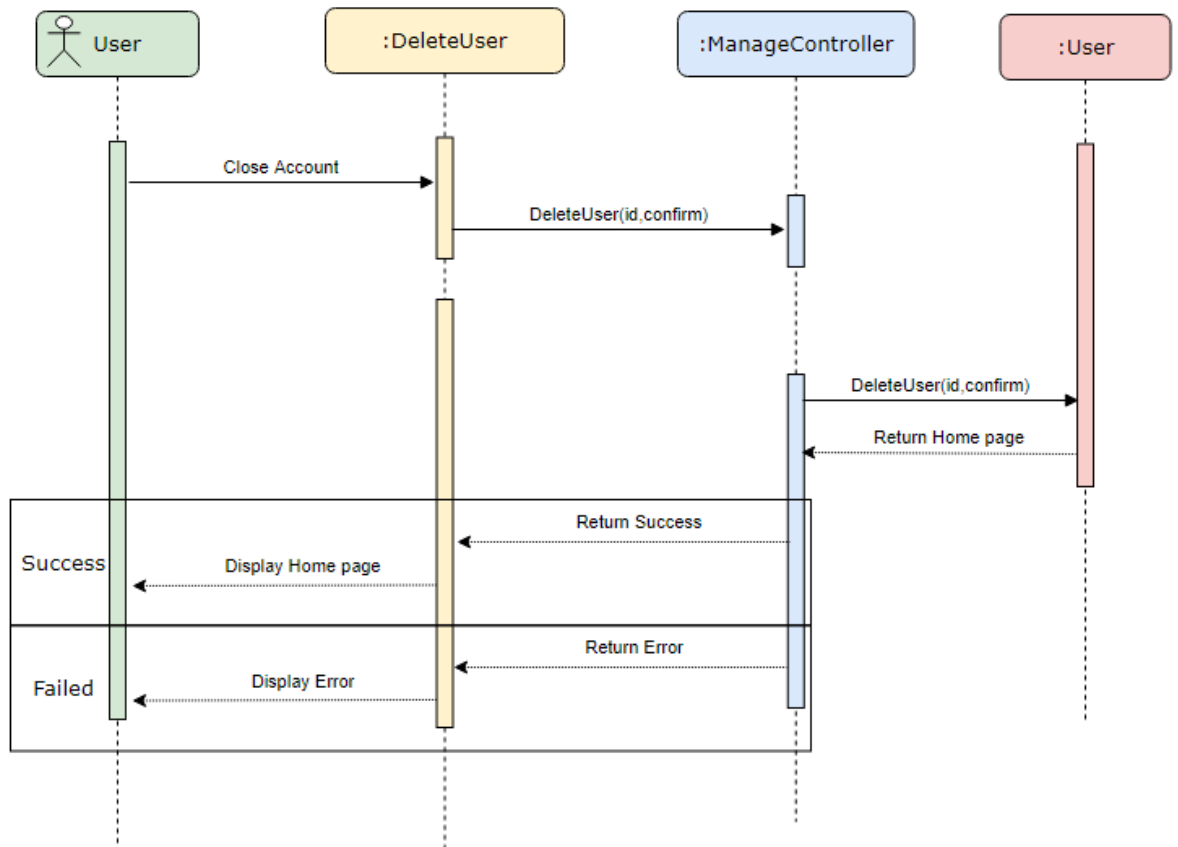
Sub-Flows:

None

Alternative/Exceptional Flows:

3a. User not able to close account as he/she have ongoing campaigns.

Sequence Diagram: User to Close Account



Wireframe: User to Close Account

Home

Hello root!

Log off

Are you sure you want to close your account?

Note: This process is irreversible

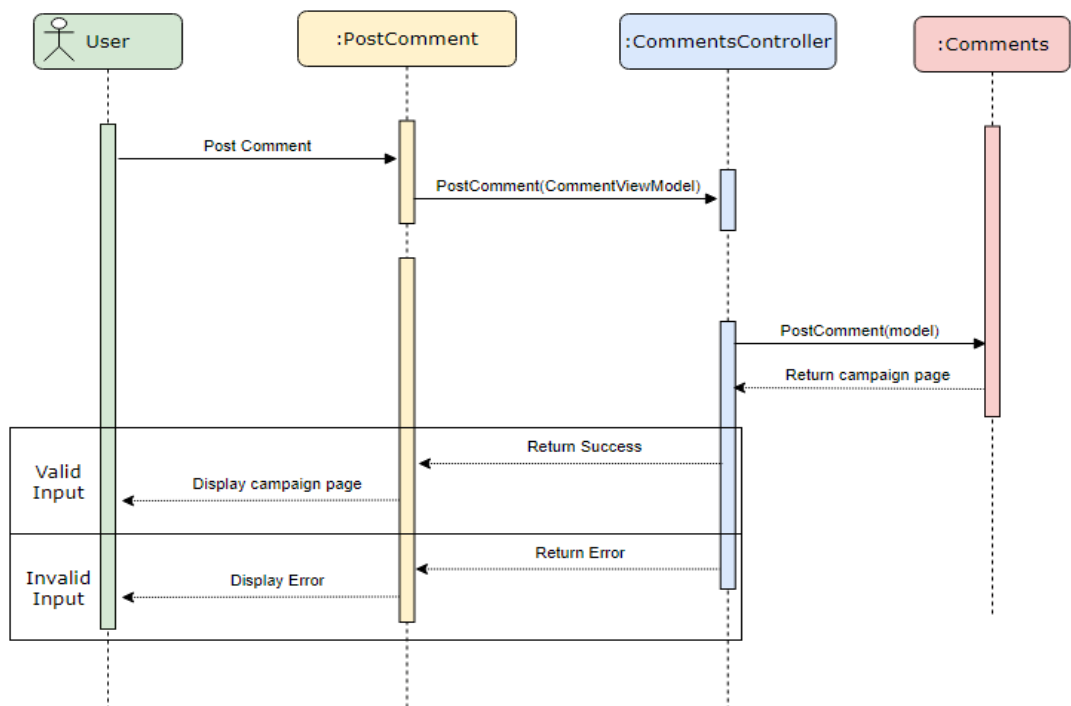
Please enter your email address to close your account

Close

16. As a User, I want to be able to leave comments so that I can share my opinion on the platform.

Use Case: User to Leave Comments		ID: #
Stakeholders and Goals:	User - wants to leave comments	
Description:	A User wants to leave comments on the campaign page.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	Comments successfully leave on the campaign page.	
Trigger:	Users want to leave a comment	
Normal Flow: <ol style="list-style-type: none">1. The User enters his comments in the comment text field in the campaign detailed page and clicks on the “Add Comment” button.2. The system redirects the user back to the campaign detailed page with the comments shown.3. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: 2a. The user is not able to post comments: the user has to write some words in the comment textbox.		

Sequence Diagram: User to Leave Comments



Wireframe: User to Leave Comments

Home

Hello root!

Log off

Campaign Title

No Image

root is organising this event

Campaign Body

No Image No Image No Image No Image No Image

Updates

Comments

[Report Campaign](#)

Comment

\$0 Raised out of \$100

10 Days Remaining

0 Donors0 Shares0 Followers

Follow

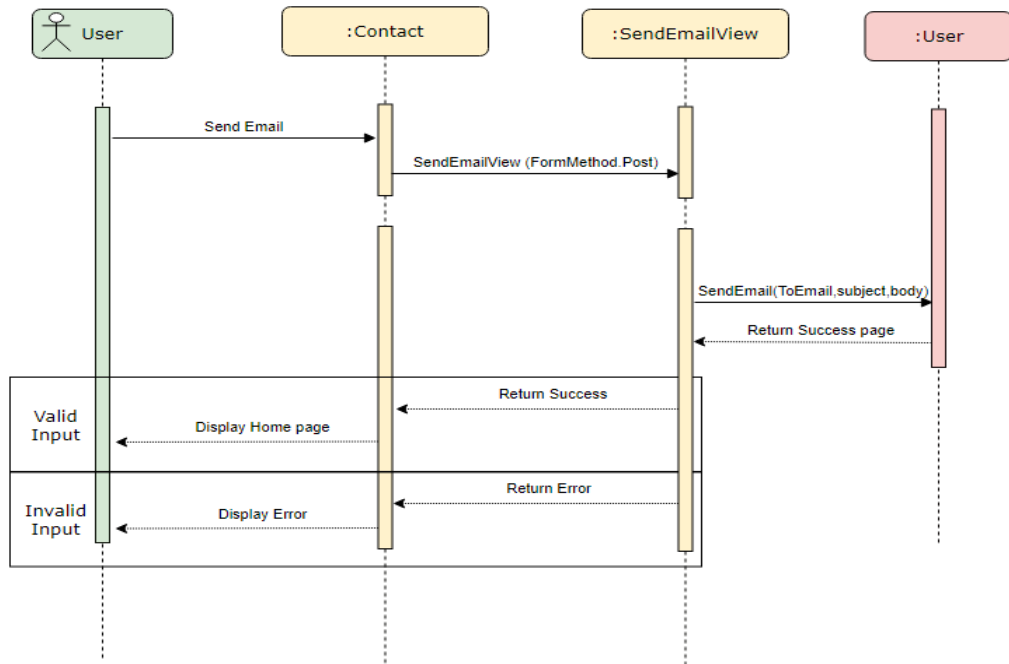
Donate

Share

17. As a User, I wish to email a moderator or write a support ticket so that I the moderator can help me on an existing issue that I currently have.

Use Case: User to Email/Write Support Ticket		ID: #
Stakeholders and Goals:	User - want to submit a support ticket	
Description:	A User wants to report an existing issue.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	User’s support ticket is submitted.	
Trigger:	Users want to report an issue.	
Normal Flow: <ul style="list-style-type: none">1. The User clicks on the “Contact Us” button.2. The system displays the support page.3. The User fills in the support ticket form and clicks the “Send” button.4. The system redirects the user back to the homepage.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: 3a. Empty fields: The system displays an error message for each of the empty fields the user has to complete the fields.		

Sequence Diagram: User to Email/Write Support Ticket



Wireframe: User to Email/Write Support Ticket

[Home](#)
Hello root!
[Log off](#)

Send Support Ticket

Your Email

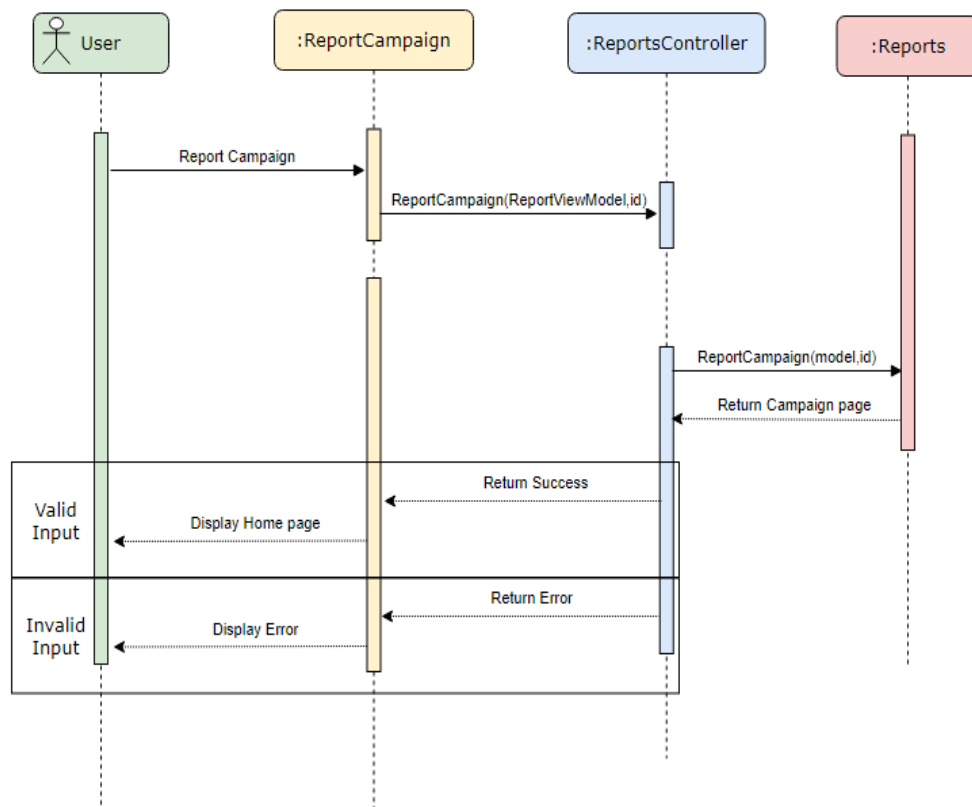
Subject

Body

18. As a User, I want to report against a campaign if I find that this campaign inadequate or suspicious.

Use Case: User to Report Campaigns		ID: #
Stakeholders and Goals:	User - want to report an ongoing campaign	
Description:	A User wants to report a campaign on the platform.	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	The report is submitted and waiting to be investigated.	
Trigger:	Users want to report a campaign.	
Normal Flow: <ol style="list-style-type: none">1. The User clicks on the “Report campaign” button on the detailed campaign page.2. The system displays the report page.3. The User fills in the report form and clicks the “Report” button.4. The system displayed a message showing that the report has been submitted and redirects the user back to the homepage.5. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: 3a. Empty fields: The system displays an error message for each of the empty fields the user has to complete the fields.		

Sequence Diagram: User to Report Campaigns



Wireframe: User to Report Campaigns

[Home](#)
Hello root!
[Log off](#)

Report this Campaign

Reason

Select a Reason ▼

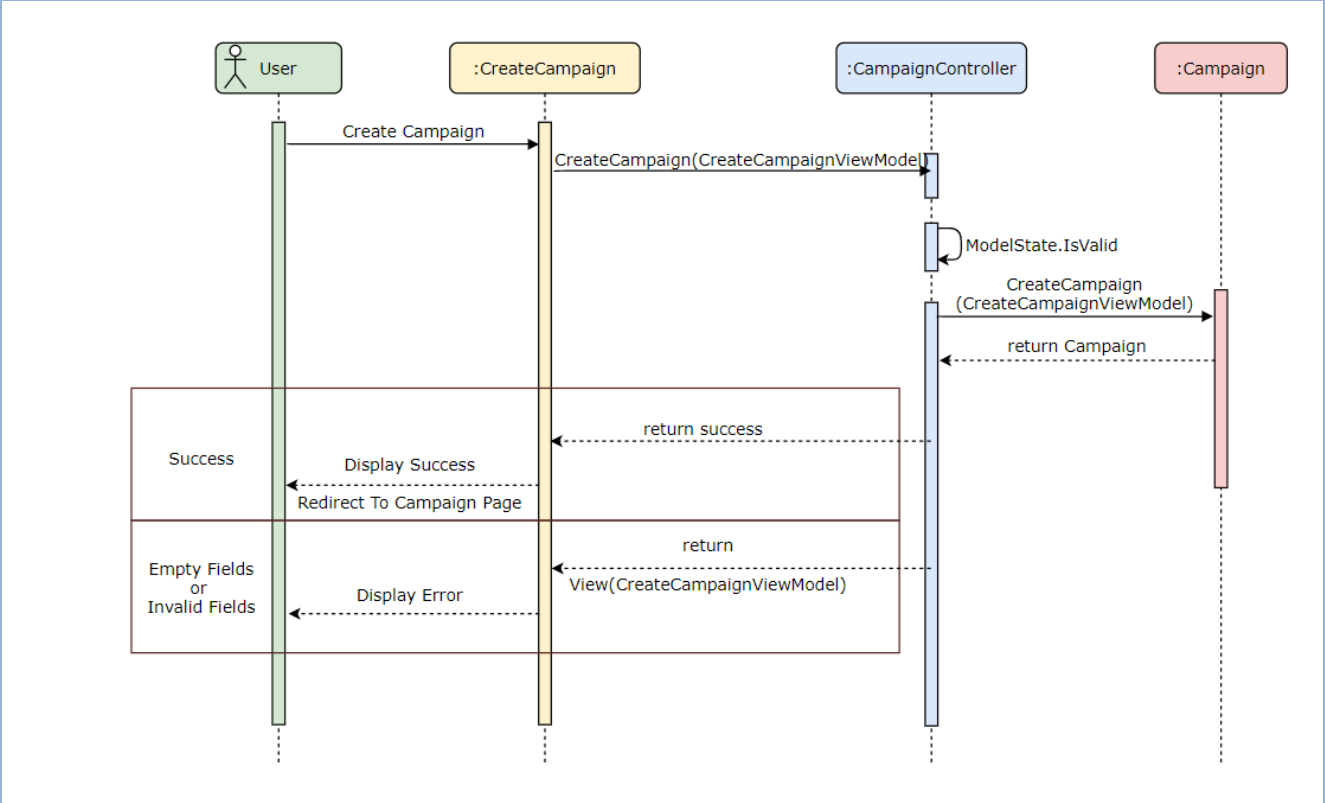
Body

Report

19. As a User, I want to be able to create a campaign so that I seek financial assistance from users that are willing to support my cause.

Use Case: User to Create a Campaign		ID: #
Stakeholders and Goals:	User - wants to create a campaign	
Description:	A User wants to host a campaign on the crowdfunding platform	
Actors:	User	
Pre-Condition:	User must be logged in	
Post-Condition:	Details of campaign submitted to be reviewed	
Trigger:	User want to create campaign	
Normal Flow: <div><div>1. The User clicks on the “Start a Campaign” button.</div><div>2. The system redirects the User to the create campaign page.</div><div>3. The User fills in all the required fields in the page.</div><div>4. The User clicks on the “Submit” button.</div><div>5. The system redirects to the detailed campaign page of the created campaign.</div><div>6. End.</div></div>		
Sub-Flows:	None	
Alternative/Exceptional Flows: <div>4a. Fields are empty/invalid, return error message</div>		

Sequence Diagram: User to Create a Campaign



Wireframe: User to Create a Campaign

Home

Hello root!

Log off

Create your Campaign

Step 1 of 3

Enter your Goal

SGD

0

Campaign Title

Type

Postal Code

Address

Category

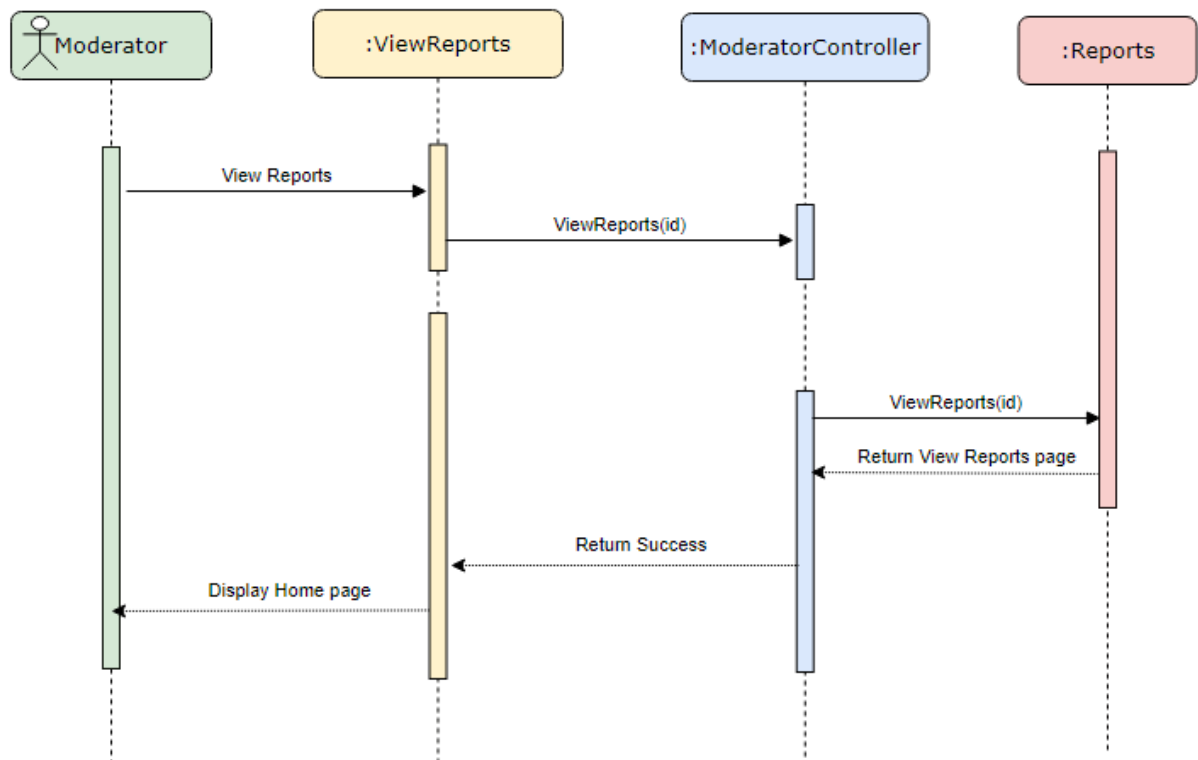
Next

Actor: Moderator

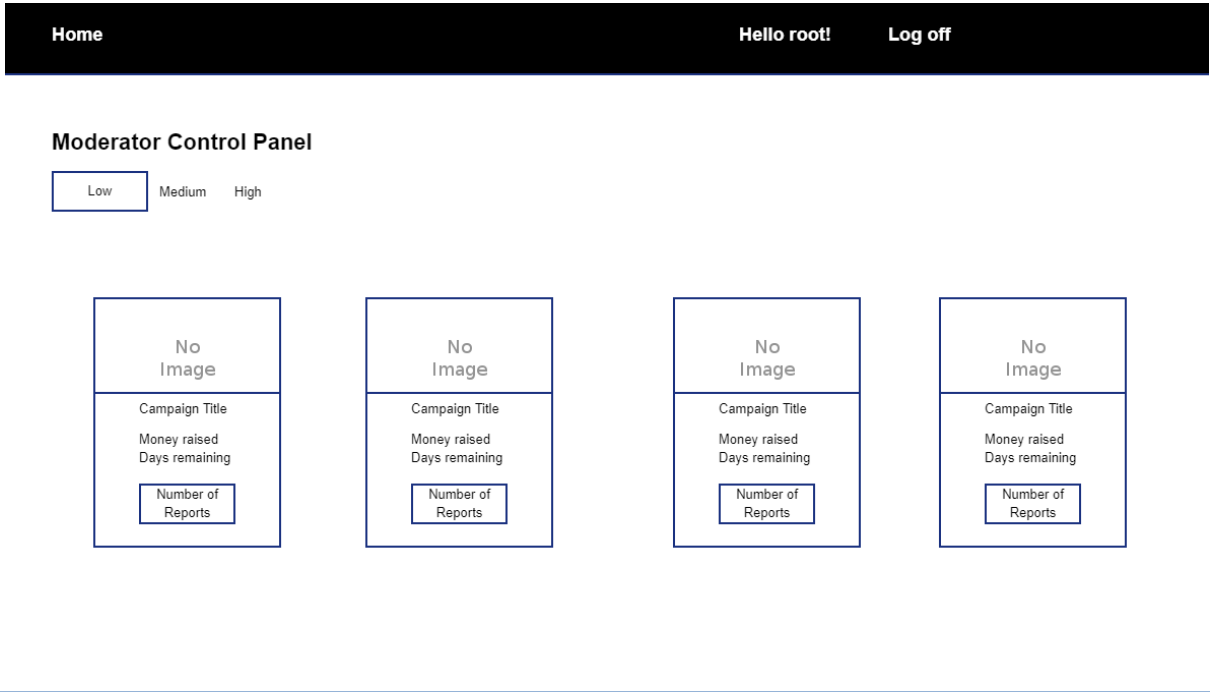
1. As a Moderator, I want to be able to view a list of reports so that I can moderate any fraudulent activities or toxic behaviours.

Use Case: Moderator to View Reports		ID: #
Stakeholders and Goals:	Moderator - view a list of reports	
Description:	A Moderator wants to view a list of reports on the platform to prevent inappropriate behaviours from happening.	
Actors:	Moderator	
Pre-Condition:	Moderator must be logged in	
Post-Condition:	Moderator is able to view the reports of the platform.	
Trigger:	Moderators want to view a list of reports on the platform.	
Normal Flow: 1. The Moderator clicks on the “Moderator” button. 2. The system displays the list of all the campaigns that have been reported. 3. End.		
Sub-Flows:	None	
Alternative/Exceptional Flows: None		

Sequence Diagram: Moderator to View Reports



Wireframe: Moderator to View Reports



Future Implementations

Actor: User

S/No	Descriptions
1	As a User, I want to be able to donate anonymously so that my identity is kept a secret.
2	As a User, I want to view a list of the campaigns I've donated so that I'm able to see how much I've supported each campaign.
3	As a User, I wish to view a profile of another user so that I can find out information about this user.
4	As a User, I wish to view the FAQ (Frequently-Asked-Questions) so that I can clear my doubts about the platform or how it works.
5	As a User, I want to be able to like a comment so that I am able to show that I sympathise with the person.
6	As a User, I want to be able to edit my campaign so that I can update campaign information if necessary.

Actor: Moderator

S/No	Descriptions
1	As a Moderator, I want to be able to send a request to the User Admin to suspend an account for improper behaviour or fraudulent activity.

Non-Functional Requirements

Platform Requirements

Usability

Our platform should be user-friendly and easy to use without an in-built user guide so that users can perform their tasks easily. Users should also be able to run the website on multiple devices concurrently and be able to run it on all types of browsers. The website should also be responsive so that it will be mobile-friendly and improve user experience on mobile devices.

Performance

Our platform should always be able to define how fast it is able to respond to a user's action not more than three seconds. This is to ensure the effectiveness and efficiency of the system.

Supportability

Our platform should be capable enough to handle multiple users using the system at once without crashing. The database of the software should be capable enough to store a large number of users without fail.

Reliability

Our online platform should always be up for service. Thus, we should always try to ensure that our service's minimum acceptable uptime is as close to 99.99% as possible and on the other hand keeping the maximum acceptable downtime as low as possible.

Maintainability

Our platform should be easily maintained and allow extension of functionality to this platform. The code written should be neat, structured and well commented with the purpose of the function. Naming for files, classes, functions and variables should be clearly and relevantly. Having any other developer to review the code for maintenance should be easy as the code should be readable to any other developers. The final product should also be extensible and easily modularized in future.

Recoverability

Our platform should ensure that all the operation performed on our website is described in a log before it is performed on your databases. This is done in order to ensure that an operation can be recovered in the event of an untimely platform failure. Backup of the database should also be done in an acceptable interval to ensure that the data is always ready to be recovered in any accident.

Security

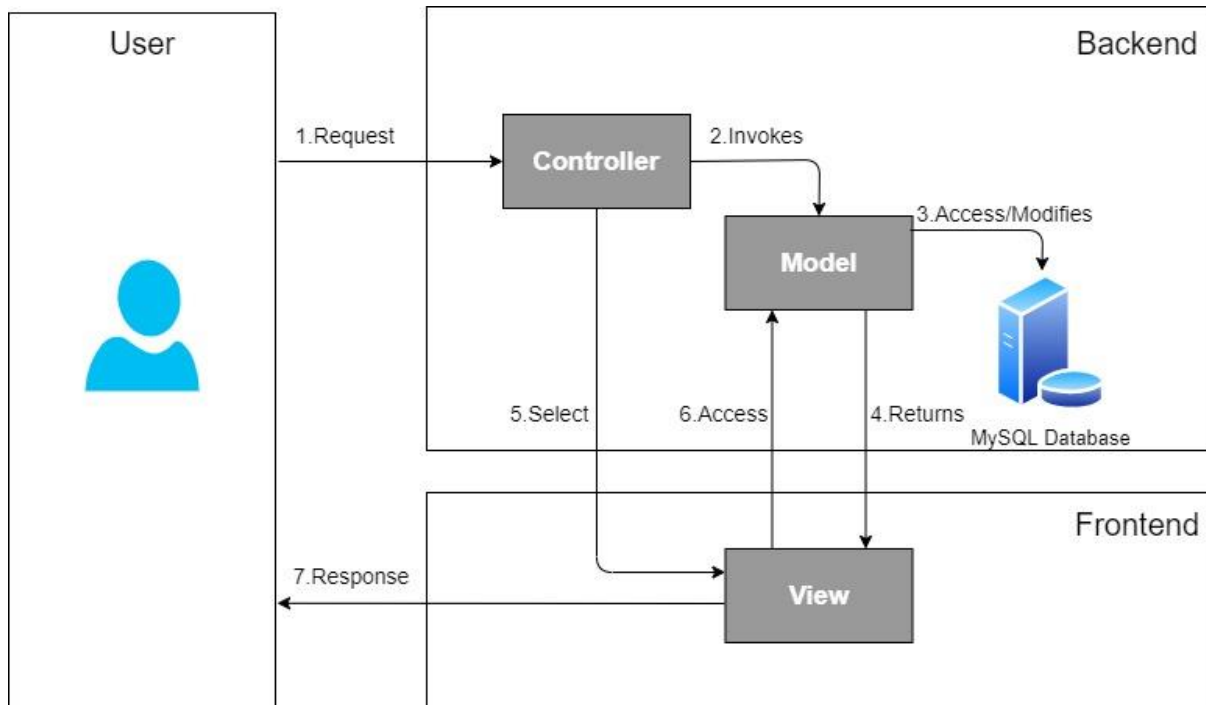
User details such as password, payment information, emails and other personal information should be hashed and encrypted while keeping it safely in the database. Our platform should also try to keep as little information as possible to minimize the damage to the user if any data loss happened. The online platform should also be using secured SSL/TLS protocol and others to ensure that all the activities of users will be secured. Our platform will also not give unauthorized personnel access to important information. The platform will lock users out for

a set period of time if they failed to login within five tries and also to ensure that the user password is strong, it will require registering users to input passwords containing symbols, numbers and letters containing both uppercase and lowercase characters. Furthermore, we should practice all the good practices in security such as the principle of least privilege, having the SSL certificate, installing scanning and monitoring tools, getting a website firewall on our system. All these could help in preventing threats such as SQL injection, cross-site scripting (XSS), Dos/DDoS attack etc.

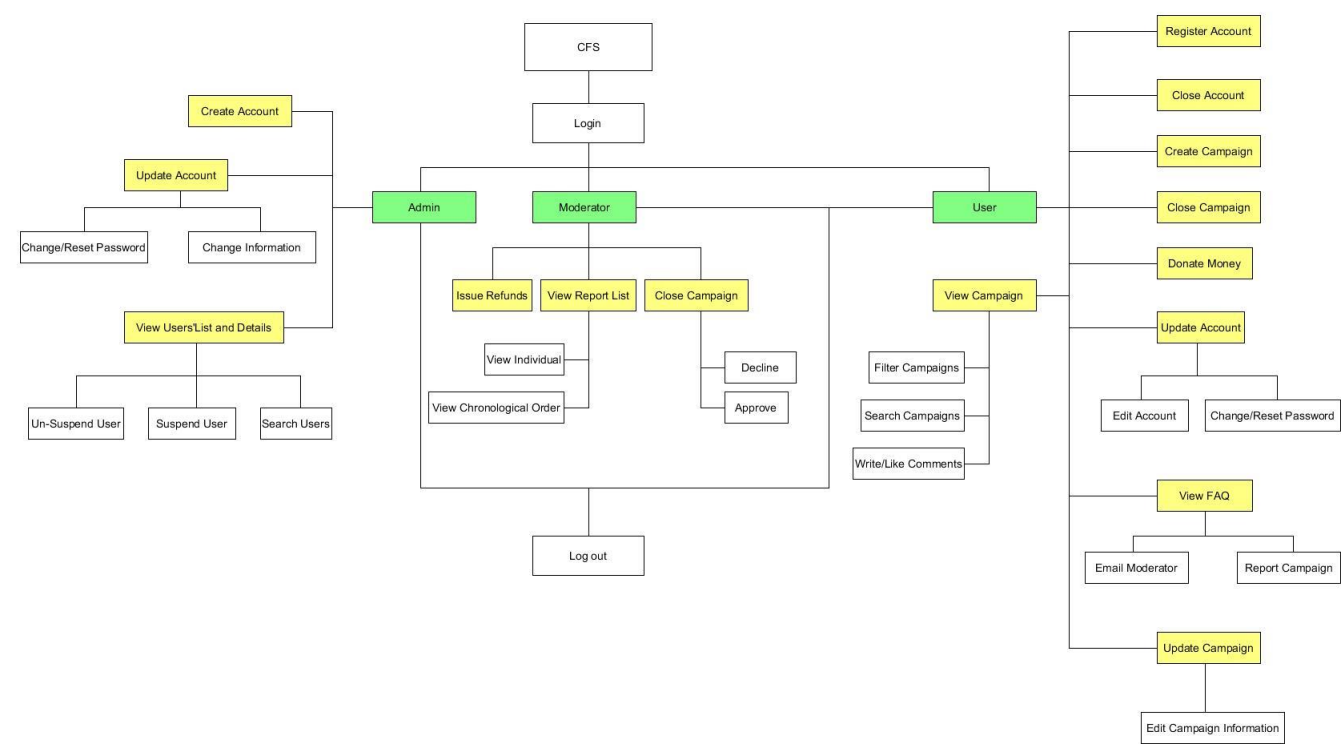
Design Specification

Architecture Diagram

For the Architecture diagram, we are using the MVC framework which comprises the Model, View and Controller for this project. When the user first accesses the site/page, a HTTP request will be sent to the controller. This controller will then invoke the model to access or modify the database. It will then return a view. The controller will then select this view and this view will access the model to retrieve latest data and this view will be returned to the user and displayed as the webpage which is the frontend.



Hierarchical Diagram



Database Design

