Making Commuting More Affordable for: Workforce Opportunity Services

October 2015

WageWorks everyone benefits

Eligible Expenses for 2015

Up to \$130 pre-tax per month Buses Trains Subways Ferries Yanpool
Ineligible Expenses
E-Z Pass X Telecommuting Carpools X Walking



easier and less expensive commute. We believe everyone deserves an

- Ease of use via innovative technology
- Proprietary web-based ordering system
- Personal attention with a team approach
- **Excellent Customer Service**
- Dedicated Account Managers to provide periodic Business Reviews



- We are the experts it's all we do! Our Sole focus is on providing commuter benefits
- National coverage Local expertise -compliant programs
- With TransitChek/WageWorks Everyone Benefits!
- Substantial employee savings due to partnerships with Central Parking & Zip Car



Company We Keep

Clients spread across a broad range of industries and all 50 states.

Provider of choice to:
50% of Fortune 100
36% of Fortune 500

Healthcare	HCA Inspiral Corporation of America	CardinalHealth	Abbott	Baxter	Pfizer
Retail	Lowe's		NORDSTROM	MasterCaro	STOP.
Transportation & Distribution	SOUTHWEST	FedEx	AMTRAK	BOEING	Gailedh Enterprises
Financial Services	MetLife	Bank of America	WELLS	Nationvide On Your Side	VIBCOM Morgan Stanley
Media	© CBS	Comcast.	at&t	NBCOUNIVERSAL	VIACOM
High Tech	Microsoft		Google	\$	facebook
Manufacturing	%	(FR) Ingersoll Rand Inspiring Rogness*	Hord	Weyerhaeuser	Company Company



Comprehensive Product Offering

National coverage

- 350 metropolitan areas
- 600 transit authorities

132,000 passes in catalog

- Covers >98.6% of transit ridership
- Most comprehensive transit catalog in the industry

More than 6 million commuter orders fulfilled annually

Largest transit pass purchaser in the nation







Flexible Transit Payment Options

Transit Pass Delivery



- Over 132,000 pass options
- Automatic delivery every month
- Participants order exact fare media online

Smart Card



- Wave of the future
- · Active programs across the country: Boston, Chicago, New York, San Francisco, San Diego, Seattle, and Washington D.C.

Commuter Card



- 100% IRS compliant
- Reusable stored value card used to purchase transit tickets and passes
- Recharged automatically every month

Vouchers



- Vouchers are available for transit agencies that offer them
- Automatic delivery every month



The Premium TransitChek® MetroCard

Premium TransitChek® MetroCard®

- Annual MetroCard[®] (good for an entire year)
- True Calendar Monthly Unlimited (31st day is free during the months of January, March, May, July, August, October and December)
- Unlimited rides 24/7 on NYC subways and local buses
- The Premium TransitChek MetroCard is mailed directly to your home once a year.
- Premium TransitChek MetroCards can be replaced if lost, stolen or damaged by filling out a certification form and contacting our Customer Service Department.
- Our walk-in Customer Service Center is also available for Premium TransitChek MetroCard replacements. You must have valid ID upon arrival. Please call our Customer Service Department or initiate the replacement process online.

Available only through TransitChek® by WageWorks in the **NYC** Market





Flexible Parking Payment Options

Pay My Parking



- Direct payment to parking garages
- Works like an online bill payment service
- No receipt, claims or vouchers required

Parking Card



- 100% IRS compliant
- · Convenient for commuters who drive part of the time or park in different lots / garages

Pay Me Back



- Convenient for commuters who utilize parking meters or cash boxes
- 48-hour claims turn-around
- Daily reimbursement via check or direct deposit



Why WageWorks?

Two Different Approaches

- WageWorks focuses on a <u>direct delivery</u> model – centered on convenience and comprehensive in coverage.
- Direct Home Delivery
- Direct Payment to Parking Garages
- Direct Loading to Transit SmartCards
- Competition has old-style cash reimbursement model and try to selectively cover the holes in that approach.



Why WageWorks?

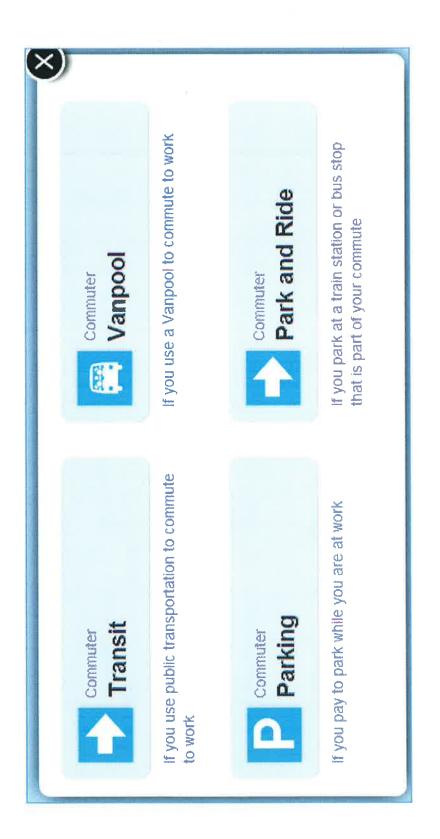
Choice and Flexibility

- Recognize the variety of transit and parking situations throughout the country
- Recognize the variety of employee benefit situations including local programs unique to a particular location
- Support corporate, regional or individual subsidy situations
- Special tools for employer-owned or controlled parking lots





Participant Experience - Place Your Commuter Transit Order





Participant Experience - Select an Operator





Participant Experience - Select Your





Participant Experience - Select Your Parking Option





Parking Select Your Facility Location Participant Experience - Pay My





Participant Experience - Pay My Parking Setup Your Payment







Support & FAQ

How can we help you today?

Search

Return to Support & FAQ

Transit

Q. When can I enroll in, change, or cancel my enrollment in my Commuter Transit Account?

At any time! But keep in mind that there is a deadline for when your order should be placed/changed/cancelled. Log into your WageWorks account to find out your deadlines for changing or canceling orders.

Was this answer helpful to you?

Yes No

Permalink

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Q. What is a Commuter Transit Account?

A Commuter Transit Account is a pre-tax benefit account used to pay for public transit—including train, subway, light rail, bus, and ferry—as part of your daily commute to work. It's a great way to put extra money in your pocket each month and make your commute more convenient and affordable. You may contribute to your account up to \$130 per month on a pre-tax basis to pay for transit expenses, which means you end up paying less in taxes and taking home more of your paycheck.

Was this answer helpful to you?

Yes No

Permalink

Share

Q. What happens to the money in my Commuter Transit Account when I leave my employer?

If your employer has the Commuter Account Model or Commuter Express benefit program, any scheduled recurring order will be cancelled on the date of your termination or the date that WageWorks receives your termination date from your employer—whichever date is later. If you have unused funds in your account, you may submit new ordering instructions, and you have ninety (90) days from the date of termination of your employment to use the funds in your account for eligible expenses. Any unused pre-tax funds will be forfeited to your employer, and any post-tax funds will be refunded to you at the end of the ninety (90)-day period.

Was this answer helpful to you? Yes No

Permalink Share

View All Questions

Parking

Q. What is a Commuter Parking Account?

A Commuter Parking Account is a pre-tax benefit account used to pay for parking as part of your daily commute to work, including parking at or near you place of work or at a location near where you take public transportation to get to work. It's a great way to put extra money in your pocket each month and make your commute more convenient and affordable.

You may contribute to your account up to \$250 per month on a pre-tax basis to pay for parking expenses, which means you end up paying less in taxes and taking home more of your paycheck. Plus, you can opt to have your parking provider paid directly taking one item off your to do list.

No

Was this answer helpful to you? Yes

Permalink Share

Q. How much can I contribute to my Commuter Parking Account each month?

The pre-tax contribution limit for 2015 is \$250 per month. Please keep in mind that this limit is set by the IRS and can change each year. Depending on the type of Commuter Parking Account your employer has set up, your employer may take post-

tax deductions, or you also may be able to add post-tax dollars to your account using your personal credit card if your order exceeds the pre-tax balance in your account.

Log into your WageWorks account and check your Dashboard. If your Commuter Parking Account allows you to add post-tax dollars to your account, you will see a Add Funds button. Simply click the button and follow the prompts.

Was this answer helpful to you? Yes No

Permalink Share

Q. How do I use my Commuter Parking Account?

There are three ways to use your Commuter Parking Account to pay for eligible parking expenses:

- Pay My Provider. You can arrange for your parking provider to be paid directly from your account.
- Pay Me Back. You can have funds deposited directly into your bank account or a check mailed to reimburse you for eligible parking expenses you've already paid.
- Pay By Debit Card. Depending on your employer's plan, you may use the convenient WageWorks Commuter Parking Card to pay for eligible parking expenses directly from your account.

No

Was this answer helpful to you? Yes

Permalink Share

View All Questions

Vanpool

- Q. What is a Commuter Vanpool Account?
- Q. How does a vanpool work?
- Q. How much can I contribute to my Commuter Vanpool Account each month?

View All Questions

Bicycle



WageWorks® Commuter Account

If you take public transportation to work or pay for parking even if you only commute a few days a week, a WageWorks Commuter Account saves you money on your commute by paying transit and parking expenses with pre-tax dollars. It's a great way to put extra money in your pocket each month.

Move funds from your paycheck to pay for the train, subway, bus ferry, trolley or vanpool before taxes are taken out. You save while you commute. It's that simple.

NO RISK, JUST REWARD:

- Funds are automatically deducted from your paycheck
- No "use it or lose it" policy—balances in your account can be rolled over year to year
- · Use the same tickets, vouchers, and passes you normally use with fast and free home delivery
- · Pay for transit and parking with a pre-loaded debit card or make automatic online payments
- Manage all facets of your commuter account easily—online or from your mobile device
- · Easily pause or cancel contributions to your account without penalty



Tax Benefit of a WageWorks Commuter Account

Without Commuter Account

\$60,000 your gross annual pay (estimate)

- **\$18,000** your estimated tax rate (30%)

=\$42,000 your net annual pay

- \$3,360 your annual commute expenses

=\$38,640 your final net annual pay

With Commuter Account

\$60,000 your gross annual pay (estimate)

- \$3,360 your annual commute expenses

=\$56,640 your adjusted gross pay

-\$16,992 your estimated tax rate (30%)

=\$39,648 your final net annual pay

You take home \$1,008 more with a Commuter Account

Check out your potential savings with our online calculator at

www.wageworks.com/mycommute





Easy to Use, Easy to Save

Using your WageWorks Commuter Account is as easy as 1,2,3.

- ESTIMATE how much you spend on public transportation and parking each month and make monthly pre-tax contributions of up to \$130* for transit expenses and \$250* for parking expenses to your commuter account.
- 2. PAY for eligible transit and parking expenses using the WageWorks Commuter Card, which works just like a debit card. Choose from several no-hassle reimbursement options:
 - Access your commuter account on line and fill out a simple form to make direct payments to your transit agency or parking provider
 - Arrange for commuter funds to be transferred to your checking account or a check to be mailed to reimburse you for expenses you've already paid
- SAVE on your commute. Depending on your annual income and expenses, you could increase your take-home pay by an average of \$1,008 per year by paying for transit and parking with pre-tax dollars.

EASY TO SIGN UP

Sign up for a WageWorks Commuter Account at any time – you don't need to wait for open enrollment.

Questions?

- · Contact the person or organization managing your commuter benefits
- · Visit www.wageworks.com for online resources



Distribution Email

Welcome to WageWorks your commuter benefits program. Demo Company has established your commuter account on your behalf. Follow the instructions below to place your first commuter order and start taking advantage of the pre-tax savings.

The initial value of your WageWorks Parking Account is \$240.00.

1. Go to http://www.wageworks.com and create an online account.

Your Parking Account number is: 9993343011

First Name: Erin

Last Name: Wentland

If your first name or last name is spelled incorrectly, please contact your employer's program administrator before logging in and have them correct the spelling in the WageWorks system.

- 2. Choose your parking selection from our online catalog. Remember you must place your order by the 10th of the month for the following month. (Example: Order by October 10th for November parking)
- 3. The money in your WageWorks account will be deducted and applied to your order.

Note: If you also have a WageWorks Transit Account, you can use either your transit or parking account number to log into http://www.wageworks.com

This guide contains step-by-step instructions for using the WageWorks website to enroll, change or cancel your order. Click the following link to obtain a user guide. https://www.wageworks.com/forms/PE309CXQSP.pdf

Need more information or assistance? Browse http://www.wageworks.com or send us an email expresshelp@wageworks.com. Our customer service representatives are here to assist you.





ENROLLMENT/CHANGE FORM TRANSIT AND PARKING

SAVE UP TO 30%* ON \$255 WORTH OF MONTHLY TRANSIT EXPENSES AND/OR \$255 WORTH OF MONTHLY ELIGIBLE PARKING** EXPENSES IN FOUR EASY STEPS:

- 1. Use the order form below to tell your company how much you want to contribute each month to your commuter benefits program. Please note: Transit amounts may *only* be spent on transit, and Parking amounts may *only* be spent on eligible parking**—they cannot be mixed.
- 2. A Transit and/or Parking Account will be set up on your behalf. A \$70 train ticket will cost you only about \$49. A \$120 monthly parking space will cost you about \$84.* If your pass or parking cost is more than the pre-tax limit, you can pay the balance with a personal credit card.
- Use your Transit Account to buy transit passes and vanpool vouchers from our online catalog at wageworks.com. Use your Parking Account to place your parking order.
- 4. Get your transit pass delivered free to your home or your parking payment sent directly to your parking provider.

SAVE MONEY: Use pre-tax dollars and save up to 30% on the cost of transit passes.

SAVE TIME: Get your transit pass delivered free to your home, or your parking payment sent directly to your parking provider.

Go to wageworks.com and click on the Public Transportation demo to see our selection of thousands of transit passes and vanpool vouchers from 330 metro areas in all 50 states.

ALSO.

Select "Every Month" at **wageworks.com** and you'll automatically get the same transit, vanpool, or parking order every month until you change or cancel it. Or, place a new order each month at **wageworks.com**.

1	Employee Name				
	Email ID Code (last 4 digits) [†]				
2	This is (check one):				
	Transit Account Election	New/Change	Stop	Effective Date 0 1 7 7 7	
	Parking Account Election	New/Change	Stop	Effective Date M 0 1 Y Y Y	
3	A. Please enter the Transit election you want each month (Any amount between \$25 and \$255. This amount can be exact, i.e., \$75.25.)			\$ <u> </u>	
	B. Please enter the Parking election you want each month (Any amount between \$25 and \$255. This amount can be exact, i.e., \$185.75.)			\$ <u> </u>	
2	Employee Signature				
	By submitting this form on paper or electronically you agree that your employer is authorized to deduct the amount you elected from your regular pay.				

† Your ID Code is the last 4 digits of your Social Security Number, your Employee Number or other reference number assigned by your program sponsor. Please check the enrollment instructions provided by your program sponsor for more information about your ID Code.

^{*} You save taxes on the first \$255/month in eligible transit and vanpool expenses and the first \$255/month in eligible parking expenses. If your federal marginal tax rate is 18%, your state marginal tax rate is 4.35%, and you pay FICA (including Medicare) of 7.65%, then you will save 30%, or \$21 on a \$70 pass and \$36 on a \$120 parking space. If your marginal tax rates are higher, you would save more, if lower, you would save less.

^{** &}quot;Eligible Parking" is parking at or near work, or parking at or near public transportation you use to get to work. Visit wageworks.com for more information.



Employer Compliance Form – Offer of Commuter Benefits

Under NYC's Commuter Benefits Law, we must offer commuter benefits to existing full-time non-union employees beginning January 1, 2016 or four weeks after an employee begins full-time work, whichever is later. Commuter benefits allow employees to save money on the cost of their commute to work using public transportation or vanpool.

We are providing you this form to comply with the NYC Commuter Benefits Law. Your participation is voluntary. You may decline to enroll in the program, or you may cancel your participation at any time. You may also choose to enroll in the program at a later date.

To ensure compliance you must fill out this form and return it at your earliest convenience.

EMPLOYEE INFORMATIO	N		
Name (First/Middle/Last)			
Address			
City/State/ZIP Code			
Phone Number			
Email Address			
Date of Hire			
I, my employer's offer to use permitted under federal law	pre-tax income to pay		name) Accept Decline ortation benefits to the extent
Employee Signature		Date	
By enrolling in the commuter matter if you take the subwa		•	our commute to work. It doesn't
This form will help us to con	nply with the NYC Co	mmuter Benefits Lav	V.





WAGE WORKS/TRANSIT CHECK WAIVER FORM

Waiving Benef	fit — I elect <u>not to participate</u> in the V	Vage Works/Transit Check Benefit.
Employee Name		-
Employee Signature		Date: