

Frequently Asked Questions (FAQ)

Q: What is your return policy?

A: You can return any item within 30 days of purchase for a full refund.

Q: Do you offer international shipping?

A: Yes, we ship to most countries worldwide. Shipping fees may vary.

Q: How can I track my order?

A: Once your order is shipped, you will receive a tracking number via email.

Q: What payment methods do you accept?

A: We accept Visa, MasterCard, American Express, PayPal, and Apple Pay.

Q: How do I contact customer service?

A: You can reach us via our contact form, email at support@example.com, or call us at 1-800-123-4567.

Q: Can I change or cancel my order?

A: Yes, but only within 12 hours of placing the order. Contact support immediately for assistance.

Q: Do you have a physical store?

A: No, we are an online-only store.

Q: Are your products eco-friendly?

A: Yes, we are committed to sustainability and use eco-friendly materials whenever possible.