
Raymond Lacrouts

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Summary

Safety conscious individual offering several years of expertise in aviation industry. Knowledgeable and real go-getter. Using diverse experience in below wing airline services.

Skills

- Electrical Power Connections
- Load Planning Communication
- Cargo Equipment Operation
- Hazardous Materials
- Item Transport
- Ground Support Services
- Heavy Lifting
- Weight and Balance Determination
- Live Cargo Handling
- Problem-Solving
- FAA Regulations
- Traveler Escort
- Team Leadership
- Arrival/Departure Procedures
- Security Processes
- TSA Collaboration
- Baggage Service Collaboration
- Ramp Checklist Completion
- Inclement Weather Tolerance
- Safety Procedures
- Equipment Inspection
- Aircraft Safety Checks
- Baggage Management
- Work Order Following
- Hand and Power Tool Operation
- Loading Dock Operations
- Manual Dexterity
- Decision Making
- Quality Assessment and Assurance
- Problem Solving
- Physical Strength and Stamina
- Loading and Unloading
- Cargo Sorting
- Equipment Operation

Experience

RAMP AGENT | 12/2018 - 10/2022

Quantum Aviation - Lehigh Acres, FL

- Loaded and unloaded aircraft cargo, passenger baggage and freight.
- Operated conveyor belts, push-back tractors and aircraft tugs daily.
- Handled passenger luggage, mail and cargo in accordance with safety and privacy protocols.
- Connected electrical power units and service hoses to aircraft.
- Collected, sorted and checked baggage tags against flight lists.
- Positioned and pushed aircraft from remote airport locations to specified areas for operation.
- Protected customers' baggage from loss, theft and damage.
- Loaded and unloaded baggage and other cargo, transporting to and from aircraft.
- Operated equipment to support on-ground operations in between flights.
- Maintained on-time connections by guiding aircraft to and from gate positions.
- Oversaw and managed loading, unloading and security of aircraft cargo.
- Used scanners to track parcel information, condition or receipt.
- Followed customer instructions about placement of items and special considerations for handling.

- Protected items by wrapping in cling film, padded moving blankets and tape.
- Secured items in truck by strapping over protective padding.
- Juggled shift duties, prioritizing immediate tasks to streamline operations.
- Exceeded specific team goal by partnering with staff to share and implement best practices.
- Assisted [Job title] with [Type] duties to maintain organizational efficiency.
- Performed pre-shift and post-shift equipment inspections and accurately completed reports to support company policy.
- Employed heavy equipment operation best practices resulting in minimal complaints or incidents.
- Followed signals from ground crew and other operators to safely move materials and prevent dangerous interactions or missed cues.
- Maneuvered motorized heavy equipment to accurately remove and place materials.

CAR WASH EMPLOYEE | 03/2012 - 11/2014

Kings Auto Spa - Lehigh Acres, FL

- Cleaned wheels, tires, hub caps and wheel covers to protect wheels and wheel components from deterioration.
- Greeted each customer and supplied service-level options and pricing, including promotional and membership information.
- Used scrapers, brushes, clothes, cleaners, disinfectants, insecticides, acid, abrasives, vacuums and hoses to clean and protect interior and exterior of vehicle.
- Detailed inside of vehicles, including scrubbing, shampooing and vacuuming interior.
- Maintained vacuums, pressure washers and [Type] equipment for car wash and self-service areas.
- Maintained supply inventory and monitored cleaning equipment and machinery for proper operation and maintenance.
- Operated cash register and processed cash, credit card and check payments.
- Mixed cleaning solutions and abrasive compositions according to formulas.
- Pre-soaked or rinsed machine parts and equipment by immersing objects in cleaning solutions or water.
- Preserved exterior paint by carefully cleaning cars with proper techniques and solutions.
- Used vacuum cleaners and buffers to clean interior of vehicles.
- Drove [Number] manual and automatic vehicles per day to guide through carwash.
- Washed vehicle exteriors, detailed interior and applied external sealant or polish.
- Maintained cleanliness and presentation of stockroom and organized chemical racks by size, style and color for visual appeal.

Education and Training

Coronado High School Florida - Fort Myers, Florida | High School Diploma

06/2014