RITCHIE CHU BATINO

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Languages: English, Tagalog, Arabic
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21+ years of experience as a TECHNICIAN

WORK EXPERIENCE:

CCTV MANAGEMENT SYSTEM OPERATOR *cum* SUPPORT OPERATION
Digitek technical service LLC.
Dubai, United Arab Emirates
May 20 2022 - July 30 2023

Responsibilities:

➢ Troubleshoots network connectivity problems for both direct network connections and VPN.
➢ Installation and troubleshoot of Security System and Equipment CCTV Cameras**,** Access Control**,** Intruder Alarm**,** BGM**,** EAS (Electronic ArticleSurveillance).
➢ Repairs and maintenance of CCTV Cameras / U.P.S. (Uninterrupted Power Supply).
➢ Provides technical support for complex problems in a timely manner.
➢ Uses appropriate test equipment, such as UTP cable tester, network protocol analyzer, fiber optic cable test equipment to diagnose and isolate networkproblems.
➢ Regularly monitor servers.
➢ Installsandconfiguresvoice,data,andvideocommunicationcableandhardware,e.g.,work-groupswitch, gateway or functional server, using established procedures.
➢ Performs moderately complex installations & troubleshoots use of ITS supported applications & clients, TCP/IP client installations e.g., Telnet, FTP, web, email clients, network setup & connection (both direct & VPN, RDC network connections).
➢ Routine check of printers and laptop, desktop computer.
➢ Installs, configures, and optimizes operatingsystems.
➢ Analyzes and defines system and/or project specific requirements.
➢ Configure and Install &Maintaining.
➢ Installing electrical lines in preparation to computer setting arrangement for local area networking.
➢ Installing lighting's troubleshooting, wire termination and re-wiring's, fabrication of cable trays and cable pooling, fixing panel board and junction boxes and serve request as per department. And repair the power tolls.

FIRE ALARM TECHNICIAN / ELECTRICIAN
WPD SAFETY GEARS AND DEVICES TRADING
Tanza, Cavite
April 30, 2021, - AUG., 2021

Responsibilities:

➢ Installing electrical lines in preparation.
➢ Installing electrical wiring to Jacky pump, water pump, and booster pump.
➢ Terminate connection Delta motor wiring.
➢ Preparing Panel Box System in Jacky Pump, Water Pump, and Booster Pump.
➢ Analyzing and understanding the project before the job begins Maintenance and repairing of electrical equipment.

CCTV MANAGEMENT SYSTEM OPERATOR cum SUPPORT OPERATION
Digitek technical service LLC.
Dubai, United Arab Emirates
September 2, 2019 - September 2020

Responsibilities:

➢ Troubleshoots network connectivity problems for both direct network connections and VPN.
➢ Installation and troubleshoot of Security System and Equipment CCTV Cameras**,** Access Control**,** Intruder Alarm**,** BGM**,** EAS (Electronic Article Surveillance).
➢ Repairs and maintenance of CCTV Cameras / U.P.S. (Uninterrupted Power Supply).
➢ Provides technical support for complex problems in a timely manne1.
➢ Uses appropriate test equipment, such as UTP cable tester, network protocol analyzer, fiber optic cable test equipment to diagnose and isolate network problems.
➢ Regularly monitor servers.
➢ Installs and configures voice, data, and video communication cable and hardware, e.g., workgroup switch, gateway, or functional server, using established procedures.
➢ Performs moderately complex installations & troubleshoots use of ITS supported applications & clients, TCP/IP client installations e.g., Telnet, FTP, web, email clients, network setup & connection (both direct & VPN, RDC network connections).
➢ Routine check of printers and laptops, desktop computers.

- ➢ Installs configures and optimizes operating systems.
- ➢ Analyzes and defines a system and/or project-specific requirements.
- ➢ Configure and Install & Maintaining.
- ➢ Installing electrical lines in preparation for computer setting arrangement for local area networking.
- ➢ Installing lighting's troubleshooting, wire termination, and re-wiring's, fabrication of cable trays and cable pooling, fixing panel board and junction boxes, and serving request as per department. And repair the power tolls.

GPS/FLEET MANAGEMENT SYSTEM OPERATOR cum SUPPORT OPERATION
Creation Heavy Equipment Trading
Ajman, United Arab Emirates
January 2, 2018, - Finished Contract (2 years)

Responsibilities:

- ➢ Troubleshoots network connectivity problems for both direct network connections and VPN.
- ➢ Installation and troubleshoot of Security System and Equipment CCTV Cameras**,** Access Control**,** Intruder Alarm**,** BGM**,** EAS (Electronic Article Surveillance).
- ➢ Repairs and maintenance of CCTV Cameras / U.P.S. (Uninterrupted Power Supply).
- ➢ Provides technical support for complex problems promptly.
- ➢ Uses appropriate test equipment, such as UTP cable tester, network protocol analyzer, fiber optic cable test equipment to diagnose and isolate network problems.
- ➢ Regularly monitor servers.
- ➢ Installs and configures voice, data, and video communication cable and hardware, e.g., work-group switch, gateway, or functional server, using established procedures.
- ➢ Performs moderately complex installations & troubleshoots use of ITS supported applications & clients, TCP/IP client installations e.g., Telnet, FTP, web, email clients, network setup & connection (both direct & VPN, RDC network connections).
- ➢ Routine check of printers and laptops, desktop computers.
- ➢ Installs configures and optimizes operating systems.
- ➢ Analyzes and defines a system and/or project-specific requirements.
- ➢ Configure and Install & Maintaining.
- ➢ Installing electrical lines in preparation for computer setting arrangement for local area networking.
- ➢ Installing lighting's troubleshooting, wire termination, and re-wiring's, fabrication of cable trays and cable pooling, fixing panel board and junction boxes, and serving requests as per department. And repair the power tolls.
- ➢ Responsible for Installing the Software from the client-server.
- ➢ Responsible for making the Database for the Client (Adding all important data / Details from the Database).
- ➢ Responsible for teaching the client administrator to know everything regarding the Software.
- ➢ Providing all reports needed from the Software client-server.
- ➢ Importing / Exporting Important Reports from the System.
- ➢ Responsible for All Incoming Calls, and Attending all complaint issues from the client/project sites.
- ➢ Installation / Troubleshoots solar panel system.

CCTV SUPPORT OPERATION TECHNICIAN
FAST VISION LLC
Dubai, United Arab Emirates
December 2014, - Finished Contract (2 years)

Responsibilities:

- ➢ Installation and troubleshoot of Security System and Equipment
- ➢ CCTV Cameras**,** Access Control**,** Intruder Alarm**,** BGM**,** EAS
- ➢ (Electronic Article Surveillance)
- ➢ Product Demonstrations and Commissioning
- ➢ Conduct Maintenance and estimate replacement to quote
- ➢ Decision making and planning of daily installations, repair, and maintenance
- ➢ Prepare Service Report for Invoices and records.

CCTV / COMPUTER TECHNICIAN
Jaidah Motor & Trading Company
P.O. Box 150 Doha, Qatar
June 09, 2011, - Finished Contract (2 years)

Responsibilities:

- ➢ Troubleshoots network connectivity problems for both direct network connections and VPN
- ➢ Installation of CCTV Cameras / Access Control and DB power Source
- ➢ Repairs and maintenance of CCTV Cameras / U.P.S. (Uninterrupted Power Supply)
- ➢ Provides technical support for complex problems promptly
- ➢ Uses appropriate test equipment, such as UTP cable tester, network protocol analyzer, fiber optic cable test equipment to diagnose and isolate network problems
- ➢ Regularly monitor servers
- ➢ Installs and configures voice, data, and video communication cable and hardware, e.g., work-group switch, gateway, or functional server, using established procedures.
- ➢ Performs moderately complex installations & troubleshoots use of ITS supported applications & clients, TCP/IP client installations e.g., Telnet, FTP, web, email clients, network setup & connection (both direct & VPN, RDC network connections)
- ➢ Routine check of printers and laptop, desktop computer
- ➢ Installs configures and optimizes operating systems
- ➢ Analyzes and defines a system and/or project-specific requirements
- ➢ Configure and Install & Maintaining
- ➢ Installing electrical lines in preparation for computer setting arrangement for local area networking.

- Installing lighting's troubleshooting, wire termination, and re-wiring's, fabrication of cable trays and cable pooling, fixing panel board and junction boxes, and service request as per department. And repair the power tolls.

FIRE ALARM TECHNICIAN
Safe and Secure Fighting Co.
Sharjah, United Arab Emirates
January 30, 2009, - Finished Contract (2 years)

Responsibilities:

- Wiring & install a smoke detector, heat detector & programs control panel system
- Assisting the staff of Electrical Engineer at the site project until the end of the project
- Repairing the fire system control panel & troubleshooting the line of smoke, heat detector
- Analyzing and understanding the project before the job begins
- Maintenance and repairing of electrical equipment
- Updating and making daily job report to the management.

LINEMAN TECHNICIAN
DATELCOM Corporation (Telecommunication Co.)
Pampanga, Philippines
August 15, 2007, - Finished Contract (2 years)

Responsibilities:

- Lead and determine the required length route of the cable, pulling and laying on cable tray of sub-station internal cables and installing telephone lines at homes, offices, and malls
- Maintenance and repairing of electrical equipment and telecommunication system
- Testing of new electrical equipment/plant and solving troubleshoot problems as they arise
- Assists the foreman in the supervision of cable cladding works and terminations
- Provides technical advice on electrical power and distribution systems including suggesting modifications to systems and assisting in the design of new installations are required
- Ensures that the company's safety regulations are adhered to, particularly about the isolation of electrical equipment, and ensures compliance with electrical work permit procedures.

COMPUTER AND MOBILE TECHNICIAN
Al Kaltham Mobile Repair Shop
Dammam, Kingdom of Saudi Arabia
January 2003- Finished Contract (2 years)

Responsibilities:

- Master in computer and mobile software/hardware
- Repairing any unit of mobile problems like water damages, no power, dead set, auto shut-off, not charging and no signals and Computer assembling, formatting, reprogramming, and networking
- Upgrading mobile and computer software
- Installing of logos, ringing tones, screen saver backs up lights and games
- Installing a new program, hardware, or software like MS Office Tools, Anti-Virus, scanner, printer, and internet connection lines.
- Monitors breakdown and maintenance developments and make recommendations for change or modification of any part of schedules of procedures and ensure that work is carried out with a minimum of disruption to operating activities.

ELECTRONICS TECHNICIAN cum SALESMAN
ASIA Electronics
Buraydah Tower
Buraydah, Kingdom of Saudi Arabia
October 10, 2000- Finished Contract (2 years)

Responsibilities:

- Good practical knowledge in electrical power generating systems, and conventional electrical equipment's like Audio and Videos system, USB ports, and home appliances.
- Reviews and updates, regularly, stocks of spare parts, tools, and materials of the store.
- Responsible for the customers' satisfaction and Making daily sales reports and updating the files.
- Promoting the high quality of the products to the customers.

TRAINING ATTENDED:

Executive Technical Consultants Trade Test and Training Center
ELECTRONIC TECHNICIAN (Radio/TV)
Manila, Philippines
21 June 2001
Subject: Repair Applier, Repair TV & Radio, Assemble AM / FM Tuner

EDUCATIONAL BACKGROUND:

CERTIFICATE COURSE
Computer Engineer
Dubai,United Arab Emirates
S.Y. 2022-2023

COLLEGE COURSE
APPLIED ELECTRONICS
Don Honorio Ventura College of Arts and Trades
Bacolor, Pampanga, Philippines
S.Y. 1993-1995

VOCATIONAL COURSE
COMPUTER TECHNICIAN
Evening Class
AMA Computer Learning Center
San Fernando, Pampanga, Philippines
S.Y. 1993-1994

PERSONAL INFORMATION:

Date of Birth	:	Oct.15, 1975
Age	:	49
Civil Status	:	Single
Religion	:	Catholic
Height	:	5'9"

PERSONAL KNOWLEDGE:

Web Designer & Creator	80%
HTML, CSS, JS, UI/UX.	80%
Frontend Developer	80%
Graphic Designer	80%
Repairing & Formatting Desktops & Laptops).	100%
Illustrator Editing.	80%
PhotoShop Editing.	80%
AutoCad	80%

Goal-oriented, determined, hardworking, reliable trustworthy

RITCHIE C. BATINO
Signature