Robert Half
Technology

4140 Parklake Ave.Ste. #500
Raleigh, NC 27612
Phone: 919.782.5111
Fax: 919.782.9625

Name: QA Engineer

SOFTWARE TEST ENGINEER

Highly resourceful, well-qualified and skilled technical professional with 5 years of experience in Computer Software with demonstrated testing success in software development processes, testing expertise, and technology deployments. Continuously recognized as a team player, creative thinker and great attention to detail. I am a Software Test Engineer, who has been a part of every phase of a software product life. I understand and appreciate the value of manual testing, identifies the power of automated testing and how it fits into business processes. I possess knowledge on how, why and what to convert--within a manual test case suite--to an automated test case. These skills are coupled with experience in a fast-paced agile environment along with diverse project experience expertise.

TECHNOLOGY & TESTING TOOLS

- **Knowledge in Software Tools:** SQL and some Selenium IDE, MS Team Foundation Server, HP Testing Suite
- **Languages:** HTML, CSS, some Java, familiar with C# and XML
- **Software/Systems:** MS Office Suite, Windows, iOS

PROFESSIONAL EXPERIENCE

IPREO, Raleigh, NC | Dec 2013 – Current
Software Test Engineer
- Contributing to converting company-wide SDLC from waterfall to agile
- Coordinated the conversion of entire testing platform from manual to automated within a year –CI/CD
- Created daily QA status reports and coordinate onshore and offshore testing
- Represent QA in project status meetings with Development and Product teams
- Actively participate in the definition process, collaborating with the team on functional and NFRs / Acceptance Criteria
- Coordinate and present team sprint demos and test script walkthroughs
- Excels in finding, documenting and reporting bugs, errors or other issues before product releases
- Improved the documentation of the testing practice to enhance their execution, while saving time and money using best practices
- Records defects and drives Bugs towards resolution; proposes and designs retest cases and data
- Write integration / system test cases to improve testing procedures using Gherkin; practiced some Selenium

Foxconn, Durham, NC | Aug 2013 – Dec 2013
QA Software Tester
- Primary responsibilities include installing and testing software on servers
- Executed test plans, documented defects, and reported results to Coordinators
- Troubleshoot and tested new systems using Linux commands
- Problem-solved hardware issues on servers and hard drives
- Established a presence as a primary resource for bug fixes using SQL, C# and linux

Gander Mountain, Greenville, NC | June 2012 – July 2013
SEO Analyst
- Reviewed marketing analytics and closely measured performance, promotions and usability through weekly/monthly reports
- Utilized Web Analytic software to track sales metrics—ROI, revenue from natural/paid search, CTR, CPC, conversions—for managed search terms
- Illustrated and suggested solutions improvements to capture blended opportunity rank that assisted with increase of company sales by 20-30%
- Used HTML and CSS regularly

EDUCATION

East Carolina University, Greenville, NC | *Aug 2007 – May 2012*
Bachelor of Science - Management Information Systems
Cumulative GPA: 3.0; Graduated

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