

Your account number 950183924

To ask about this bill call 1850 372 372

Open Mon - Sat, 8am - 8pm

MISS HEATHER MCMANNUS  
FRONT BASEMENT FLAT  
8 RODEN PLACE  
DUNDALK  
CO. LOUTH



For emergencies or  
electricity interruptions

ESB Networks

call 1850 372 999

Open 24 hours, 7 days a week

Please have this MPRN number ready

MPRN

MPRN	10 013 909 120	
DG	MC	Profile
DG1	MCC03	1
Date of issue		18 Nov 16
Invoice number		5799013

## Your electricity bill at a glance

Replacement invoice

Full details of your account are on the back of this bill

### Billing period

26 Aug 16 to 17 Nov 16

84 days

### Reading type

You read your meter

### Bill summary

Your last bill	None
Balance brought forward	€0.00
Charges for this period	€6.65 cr
Your Savings	€0.08 cr
VAT	€22.72

**Total due €15.99**

Pay by

Direct Debit

Payment terms are 14 days from date of bill issue or immediately if overdue.  
Information on the Fuel Mix and environmental impact is on the back of this bill.

Your Direct Debit is due for collection on 01/12/16. Thank You.

**The  
PSO Levy  
has  
increased  
from  
1st  
Oct 2016**

See  
back of bill  
for further  
details

Electric Ireland is a registered  
trademark of ESB

VAT Reg No IE 8F 52100V

E&amp;OE



0001 9501839249 000000015997 798258



93-20-86  
Bank date/Brand

Bank Giro Credit Transfer  
Allied Irish Banks plc.  
7/12 Dame Street, Dublin 2  
Giro No. 81900087

950183924

MISS HEATHER MCMANNUS

Date		
Notes/Coins	€	
Total cash	€	
Cheques etc	€	
<b>Total amount</b>	<b>€</b>	<b>15.99</b>

&lt;950183924&gt; 798258

9501839249

15997

# Your electricity bill in more detail

Abbreviations a: actual reading e: estimated reading c: customer reading p: price change cr: credit

## Your last bill

Your last bill	None
Balance brought forward	0.00

## Your electricity usage Tariff Domestic

meter number	current reading	previous reading	unit usage	unit price €	unit type	Amount
5786	56553	56165 c	388	0.1513	General	58.70
	56951 p	56553	398	0.1513	General	60.22
6857	11850	11850 c	0	0.0798	Night Heat	0.00
			0	0.0798	Night Heat	0.00
Total electricity charges						118.92

## Standard charges and other items

Standing Charge	41 days @ €0.3514 / day	14.41
Standing Charge	42 days @ €0.3514 / day	14.76
Night Heating Standing Charge	41 days @ €0.0295 / day	1.21
Night Heating Standing Charge	42 days @ €0.0295 / day	1.24
PSO Levy Aug/Sep		10.02
PSO Levy Oct		5.90

## Your electricity usage Tariff ValueReward

meter number	current reading	previous reading	unit usage	unit price €	unit type	Amount
	56961 c	56951 p	10	0.1513	General	1.51
			0	0.0798	Night Heat	0.00
Total electricity charges						1.51
Your Savings(DD/Online Billing)						0.08 cr

## Standard charges and other items

Standing Charge	1 day @ €0.3514 / day	0.35
Night Heating Standing Charge	1 day @ €0.0295 / day	0.03
VAT	13.5% on €168.27	22.72
Ex Gratia Credit		175.00 cr

This invoice replaces inv no 001506311608 issued on the 13 Oct 16.

Energy consumption on this bill amounts to approx. 185 kg of carbon emissions.

## The Public Service Obligations (PSO) Levy

The PSO Levy, determined by the Commission for Energy Regulation, is charged to all electricity customers and relates to the recovery of any additional costs associated with meeting the obligation to purchase electricity generated from sustainable, renewable and indigenous sources.

## Do bhille as Gaeilge

Má theastaíonn uait do bhille a fháil i nGaeilge, sheol ríomhphoist chuig eolas@electricireland.ie nó glaoigh ar 1850 372 372, agus beimid sásta an socrú sin a dhéanamh duit.

## Customer Service

Please have your account number to hand when you contact us. **We can only discuss account information with the account holder.**

**1850 372 372** Mon-Sat 8am-8pm

Minicom 1850 372 707 (for hearing impaired customers with Minicom equipment)

+353 1 852 9534 (International customers)

Email: [service@electricireland.ie](mailto:service@electricireland.ie)

Address: Electric Ireland, PO Box 841, South City Delivery Office, Togher, Cork

## Emergency

For emergencies, electricity interruptions or to report dangerous situations call ESB Networks:

**1850 372 999**

## Complaints

Call: **1850 372 372**

Email: [service@electricireland.ie](mailto:service@electricireland.ie)

If not resolved to your satisfaction, please write to Electric Ireland, Complaints Facilitator, PO Box 12523, Dublin 9 or email: [complaintsfacilitator@electricireland.ie](mailto:complaintsfacilitator@electricireland.ie)

If you have completed the complaints process and you feel your complaint still has not been resolved to your satisfaction, you can contact the Customers Care Team at the Commission for Energy Regulation: 1890 404 404 or email: [customercare@cer.ie](mailto:customercare@cer.ie)

## Payment Options

See [www.electricireland.ie/payments](http://www.electricireland.ie/payments) for all payment options

### Direct Debit

[www.electricireland.ie/directdebit](http://www.electricireland.ie/directdebit) or call 1850 372 372

### Equaliser

Pay the same amount every month by Direct Debit call 1850 372 372

### Debit/Credit Cards

[www.electricireland.ie/pay-by-card](http://www.electricireland.ie/pay-by-card) or call 1850 372 372

### Cash

Payzone, PayPoint, AIB and most other banks, PostPoint and An Post.

### Electronic Funds Transfer

You will need the following details to pay via EFT: Your Electricity Account Number

**IBAN:** IE36AIBK93208681900087

**BIC:** AIBKIE2D

### Cheque

Cheques to be made payable to Electric Ireland, PO Box 12152, Dublin 15 together with a completed Bank Giro Slip.

Please do not send cash by post.

**Please allow up to 5 working days for payments to appear on your account.**

## Pay As You Go

For a simple and convenient way to control your energy costs call **1850 305 095** to sign up.

## Electric Ireland Fuel Mix Disclosure Label

Applicable period: January 2015 to December 2015

Electricity supplied has been sourced from the following fuels	Electricity supplied by Electric Ireland (All Island) (% of total)	Average All Island Market for comparison (% of total)
Coal	16.5	16.0
Natural Gas	52.2	36.4
Renewables	24.6	41.1
Peat	6.1	5.9
Other	0.7	0.7
<b>Total</b>	<b>100%</b>	<b>100%</b>

## Environmental Impact

CO <sub>2</sub> Emissions	476g/kWh	393g/kWh
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For more information on the environmental impact of your electricity supply visit [www.electricireland.ie](http://www.electricireland.ie) or call 1850 372 372

