**Joseph Foster**

[**josephrfoster@protonmail.com**](mailto:josephrfoster@protonmail.com) **|** [**Linkedin**](https://www.linkedin.com/in/joseph-roger-foster/) **|** [**github**](https://github.com/Woodenman23) **|** [**website**](http://www.josephfoster.me/) **| San Francisco | +1 628 298 9374**

**Skills:**  Python, CI/CD (GitLab, Jenkins), AWS, Docker/Kubernetes, IaC, Ansible, Linux, Windows, Mac OS, Bash, Network & Server Management, Agile (Jira and Confluence), Javascript, Technical Documentation, SQL/PLSQL, Oracle database, Postgres, Customer Service, Technical Support, Azure, Apache, Nginx, enterprise switches/firewalls, KVM, Vmware, Debugging, LDAP, Active Directory, Intune, Office 365, RDP, VPN, DNS, VLANs, Nagios, Zabbix, Prometheus, Grafana

**Experience:**

**Orchid Specialist | Brookside Orchids***October 2024 – Present*

* **Providing Bespoke Customer Service to High Net Worth Clients:** Developed relationships with customers with differing needs for delivery and cultivation.
* Reorganized Delivery Route for Increased Efficiency: Showcased organizational skills by creating efficient route, leading to 20% decrease in delivery time, reducing payroll costs accordingly.

**IT Support Technician | Blu Wireless Technology***September 2022 – August 2024*

* Automated Deployment Processes: Developed fully tested and production-ready **Python** automation tools that reduced manual deployment tasks by 40% (working alongside software development team).
* Built Ansible Configuration System: Created an Ansible configuration management system to automate server provisioning and updates, reducing OS deployment times by 50%.
* Day to day System Admin: Firewall management, network configuration and troubleshooting, monitoring with Icinga2/nagios/Zabbix, deploying VMs using KVM and virsh, scripting in Bash/Python, data back-ups, user admin with LDAP/AD and patch management
* Led Server Migration: Spearheaded a company-wide server migration to the Rocky Linux operating system, coordinating with stakeholders to ensure a smooth transition with minimal downtime and operational disruptions.

Work and Travel | Latin America (Peru, Mexico, Guatemala, United States)  
*September 2021 - August 2022*

* Adapted to Diverse Cultural and Work Environments: Navigated varied social and professional settings, strengthening my cross-cultural communication skills and adaptability.
* Problem-Solving Under Pressure: Managed unexpected challenges with resourcefulness, enhancing my resilience and ability to make quick, well-considered decisions in new and demanding environments.

**Education:**

**MPhys Theoretical Physics, 2:1 (GPA Equivalent: 3.5)**

*University of Liverpool, Department of Mathematical Sciences, (United Kingdom) Graduated: 2015*

* Developed Strong Analytical Skills: My mathematics andphysics degree required me to apply logical reasoning and precision, training me to approach complex tasks with clarity.
* Mastered Complex Problem-Solving: I learned to dissect intricate systems and concepts, making it easier to find solutions and handle large, multifaceted projects.
* Adapted Quickly to New Concepts: Physics training taught me to absorb and apply new theories rapidly, a skill that prepared me to excel in fast-paced, evolving environments.
* **Physics Outreach Group:** Gave presentations and led workshops in local schools to promote STEM education to children of diverse backgrounds.

**Further Experience:**

**Horticultural Assistant | Fleurie Nursery Ltd, UK***February 2021 - September 2021*

* Implemented efficient watering and fertilization schedules, reducing water usage by 25% while maintaining optimal soil conditions.
* Collaborated with international teams to coordinate plant shipments and ensure quality standards were met during transport.

**Kitchen Team Leader | George, South Woodford, London, UK***June 2018 – February 2021*

* Led daily record-keeping and compiled comprehensive monthly reports to track kitchen performance and inventory.
* Implemented changes to food stock storage procedures, increasing efficiency and enhancing hygiene standards.

**Work and Travel | 30 Countries***January 2016 – December 2019*

* Conducted self-led expeditions to dozens of countries, including a year of working in Australia. Adapted to dynamically moving cultural environments with initiative and repeated success.
* Highlights: Taj Mahal, Jeruselum, Angkor Wat, Everything about Japan, Hiking in Himalayas, Yoga teacher training in India, 10-day silent meditation in Nepal