Dear Anatomage team,

My name is Joe.

I'm a bit of a jack of all trades in IT systems, having worked for two years as an IT Support Technician in a small UK tech firm called Blu Wireless. This position gave me exposure to all layers of our IT systems from troubleshooting network issues, to configuring and managing our physical server stack, backing up data, administering access control (Active directory/LDAP) to providing first line support to users and building relationships with suppliers.

I particularly enjoyed learning and understanding how all the systems integrate together and finding ways to efficiently monitor and manage these systems. I built a configuration management system for our physical server stack and used it to administer updates and later in the process of migrating the entire server infrastructure from CentOS 7 (now out of support) to Rocky Linux 9. I enjoyed the process of documenting implementations and leaving lasting user guides and take pride that automation systems (in both IT and devOps) are still being used to this day.

Whenever I had downtime between tasks I would be interacting with the Software Engineering team and learning about their work. Soon was able to take on some extra work developing a release note generation tool to enhance their DevOps CI/CD pipeline. I loved this project and the opportunity to develop my coding skills. I continued to work closely with the team until I emigrated to the Bay Area last summer.

Now I am living in San Francisco and am excited to take my skills and bring them into a role in which I can grow and develop by taking what I know and using it to strengthen and develop the IT infrastructure. Though I have specific skills in infrastructure management and building efficient and robust Python automation tools, I like to stay agnostic to the specific technology and focus on the business problem that needs to be solved. I am drawn to a dynamic and fast-growing company like Anatomage in order to apply my passion for tech and problem solving.

I love communicating and providing support for users, I have a masters degree in Mathematics and Physics and I have 2 years of experience in a technical role. I am also constantly tinkering with linux automation, talking to LLMs and building side projects in my spare time. I believe this makes me a great candidate for the position.

Thanks and have a great day,

Joseph Foster