Dear Hiring Manager,

I am writing to express my interest in the Software QA Engineer position at BetterHelp. With a background in software development, quality assurance, and automation within a UK startup, I have the expertise and attitude to make a valuable contribution from day one. Having benefited from therapy in my personal life, and having a strong interest in personal development and growth, I sympathize greatly with the company’s mission.

In my previous role at Blu Wireless Technology, I contributed to the software team as a DevOps engineerand gained valuable experience in software testing and continuous improvement. I have written unit tests using pytest, incorporating the Red-Green-Refactor methodology to ensure reliable, well-tested code. Additionally, I have worked with testing gateways in Jenkins, Zuul, and GitLab as part of the CI/CD pipeline to ensure smooth integration and delivery of code across teams. During code reviews in Gerrit, I collaborated with developers to identify issues early and propose solutions, further enhancing the quality of the software.

At Blu Wireless I worked on many projects but my favourite was building a release note generation system for the software development team. The tool takes Jira ticket references from commit messages and then collects the release note from Jira and compiles them on a confluence page. This can be viewed by management and allows for more cross-department insight and collaboration. The tool also generates PDF release note documents, making it easy to share detailed reports for each product release. The project began in my downtime between tasks and after work in order to gain experience but led to me splitting my role between the departments. The code reviews and mentorship I received during this time was hugely beneficial in my growth as a developer.

Though I do not have direct experience in Cypress or Playwright, I have a strong learning mindset and understand the basics of JavaScript so am sure that I can translate what I know about testing python code to this new environment. Through 3 years of teaching myself how to code, and adapting my role at Blu Wireless to include end-to-end development and delivery of software (including test suites), I have shown a strong aptitude for working with minimal direction and the getting-things-done attitude required to build something great.

In addition to my professional experience, I have developed a variety of personal projects including a Cover Letter Writing application powered by AI. This is a web application complete with backend including an SQL database. Recently I have become enthralled with Bash scripting and automation jobs on my PC.

Thank you for considering my application. I look forward to the opportunity to discuss how my experience can contribute to BetterHelp’s mission.

Sincerely,  
Joseph Foster