**Joseph Foster**

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**Skills:**

**Python, AWS, Docker, Apache/nginx, Linux/Unix, Ansible, Postgres, Jenkins, Git, Gerrit, Zuul, Bash scripting, Network management, Server management, Boundless curiosity**

**Education:**

**MPhys Theoretical Physics, 2:1 (GPA Equivalent: 3.5)**

***University of Liverpool, Department of Mathematical Sciences***

***Graduated: 2015***

**Work History:**

**IT Support Technician | Blu Wireless Technology***September 2022 – June 2024*

* Developed Python automation tools that reduced manual deployment tasks by 40%, increasing team productivity.
* Spearheaded a company-wide server migration, coordinating with stakeholders to ensure a smooth transition while minimizing downtime and disruptions to operations.
* Provided day-to-day IT support, managing both hardware and software issues, including server administration, network troubleshooting, and software installations.
* Built an Ansible configuration system, automating server provisioning and updates, cutting setup times by 50%.
* Collaborated with engineering teams to streamline DevOps workflows, enhancing system reliability and reducing deployment errors.
* Conducted regular system performance checks and applied updates to ensure optimal performance and security across infrastructure.
* Collaborated with cross-functional teams to identify and implement innovative solutions, resulting in a 25% reduction in incident response times and improved overall system reliability.

**Horticultural Assistant | Fleurie Nursery Ltd***February 2021 - September 2021*

* Assisted in the cultivation and maintenance of a diverse range of plants, contributing to a 30% increase in overall plant health and growth rates.
* Implemented efficient watering and fertilization schedules, reducing water usage by 25% while maintaining optimal soil conditions.
* Collaborated with international teams to coordinate plant shipments and ensure quality standards were met during transport.
* Participated in plant health assessments and pest management initiatives, resulting in a 20% reduction in pest-related damage.

**Chef | Frankie and Benny’s, Chichester***January 2020 - February 2021*

* Memorized an extensive menu quickly, leading to promotion to a high-traffic section within the restaurant.
* Praised for efficiency and organizational skills, consistently delivering quality service during peak hours.

**Kitchen Team Leader | George, South Woodford***June 2018 - September 2019*

* Led daily record-keeping and compiled comprehensive monthly reports to track kitchen performance and inventory.
* Implemented changes to food stock storage procedures, increasing efficiency and enhancing hygiene standards.

**Teach Physics Intern | Ogden Trust, Cleeve School***June - July 2015*

* Assisted in delivering physics lessons and supporting classroom activities, fostering a positive learning environment for students.
* Collaborated with teachers to develop engaging materials that enhanced students' understanding of complex physics concepts.