

Muhammad Hamza

Junior Web developer & UI UX designer

Career Objective

I am a passionate and dedicated Junior MERN Stack Web Developer with the ability to build full-stack web applications from concept to deployment. With hands-on experience in both frontend and backend development, I also bring a good understanding of UI/UX design principles and collaboration tools. Driven by a strong interest in technology, I transitioned from a successful background in customer support—where I developed excellent communication and problem-solving skills—into web development. Between 2019 and 2023, I worked in outbound call centres as a Sales Agent and Customer Support Representative. This experience helped shape my ability to work in fast-paced environments, adapt quickly, and collaborate effectively—qualities I now apply in my tech career.

Work Experience



CSR Sales Agent (2020 to 2023)

- I worked as a Sales Agent in various outbound call center's, where I handled multiple international campaigns, including Travel, Medicare, HVAC Cleaning, Home Interior, Telecom (Internet), and UAE Internet campaigns. My key responsibilities involved telemarketing, social media outreach (particularly via Facebook), product promotion, and client engagement. During this time, I developed strong communication, persuasion, and problem-solving skills while consistently achieving sales targets and maintaining high levels of customer satisfaction.

Skill Development & Technical Training (2023 to 2025)

- I have successfully completed a 2-year diploma in web and mobile development from Aptech. During this program, I worked on UI/UX design projects using Figma, where I created basic layouts and user-centered design prototypes. I gained hands-on experience with various technologies, including HTML, CSS, JavaScript, MySQL, Git, GitHub, PHP (basics), SQL Server, ASP.NET MVC, Angular, jQuery, Firebase, and Dart & Flutter. Additionally, I presented a static project at Aptech Vision, which allowed me to demonstrate my practical web design and development skills.

Contact Info



<https://workforuse.github.io/myportfolio>



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D7C PIB Colony, Karachi

Qualification

- **2 Years Certification**
Diploma – Aptech
March 2023 – March 2025
- **Intermediate**
May 2020 – August 2022

SKILLS

- **MERN Stack** – Intermediate
- **UI/UX Design** – Intermediate
- **CSS Frameworks** – Experienced
- **Familiar with REST API** – Beginner
- **Frontend (React.js)** – Intermediate
- **Database** – Beginner
- **Backend Development** – Junior Level