Rural Hospital Metrics Framework

# Access to Care

* Patient Travel Distance: Avg. miles patients travel to access care
* ER Wait Time: Average time to be seen in ER
* Clinic Availability Index: # of clinics per 1,000 residents
* Telehealth Utilization Rate: % of visits conducted virtually

# Quality & Safety

* 30-Day Readmission Rate: % of patients readmitted within 30 days
* Infection Control Score: Infections per 1,000 admissions
* Patient Satisfaction: CMS HCAHPS score
* Preventable Admission Rate: Rate of admissions for chronic conditions

# Financial Sustainability

* Operating Margin: Net income as % of revenue
* Days Cash on Hand: Days hospital can operate without new revenue
* Payer Mix: Share of Medicare/Medicaid/private/uninsured
* Uncompensated Care Rate: Charity and bad debt as % of charges

# Workforce Stability

* Nurse Turnover Rate: % of nurses who left in past year
* Provider Coverage Gaps: # of unfilled provider positions
* Rural Staffing Ratio: Providers per 1,000 population
* Staff Wellness Index: Burnout or satisfaction scores

# Community & Equity Impact

* Charity Care per Capita: Community benefit per resident
* Equity Access Index: Service access by race, income, geography
* Language Access Score: % of patients served in preferred language
* Social Driver Screening Rate: % screened for social needs