Microsoft 365

Copilot for Microsoft 365

Your AI assistant at work

Workplace Ninja – February 9th, 2024

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Copilot for Microsoft 365 is transforming work

60%

of leaders say a lack of innovation or breakthrough ideas is a concern

64%

of people have struggled with finding time and energy to get their work done

70%

of people indicated they would delegate as much as possible to AI to lessen their workloads

68%

said Copilot improved the quality of their work

70%

said Copilot made them more productive

77%

said they didn't want to give Copilot up

Work trend Index Annual Report: Will AI Fix Work? Microsoft. 9 May 2023 | Microsoft Work Trend Index: What can Copilot's Earliest Users Teach Us About Generative AI at Work?: Microsoft. 15 November 2023

Copilot for Microsoft 365

Natural Language

Large Language Models + Microsoft Graph - Your Data - + Microsoft 365 Apps + The Web

Copilot for Microsoft 365

Unlock productivity and unleash creativity

+

M365 Chat

Copilot for Microsoft 365

1

Security foundation

2

AI at work

3

Culture shift

Copilot for Microsoft 365

1

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Common questions we hear from customers

- **How** do we know our data is secure?
- **When** will we be able to audit Copilot usage?
- **What** can I do to avoid overexposing our data?
- **Where** is my data processed?

Copilot for Microsoft 365

Built on Microsoft's comprehensive approach

Microsoft protects your data and enables you to control it

Protecting your data through the LLMs

Security and Compliance

Data Usage and Privacy

Committed to responsible AI

Inheriting Microsoft 365 policies and controls

- Data access & permissions
- User-tenant focus
- Customer data protection
- Data processing and residency

Microsoft 365 Security and Compliance controls for Copilot

Baseline security

Copilot +
Office 365 E3

Multi-factor Authentication with security defaults

Manual sensitivity and retention labels for content that can be processed by Copilot (Office only)

Core security controls

Copilot +
Microsoft 365 E3

Conditional Access policies based on identity, device, location, and network

Manual sensitivity and retention labels for content that can be processed by Copilot (Office + non-Office files, e.g., pdf)

Unified Endpoint management capabilities

Best in class security controls

Copilot +
Microsoft 365 E5

User/session risk and access control

Automatic sensitivity and retention labels for content that can be processed by Copilot

Discover and evaluate the risk of 400+ **AI apps** & implement **controls for their use** at work

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1

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2

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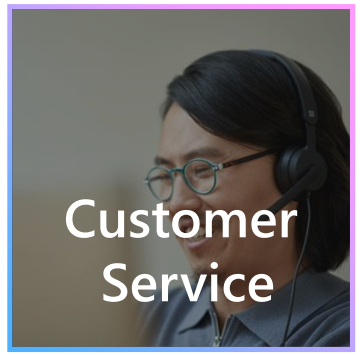
Microsoft Copilot empowers every end user

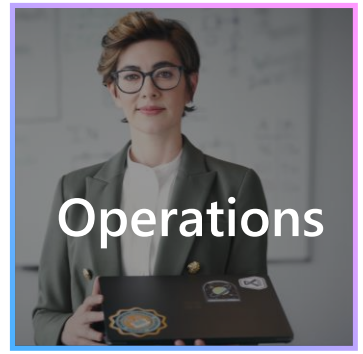
Jumpstart the creative process and generate ideas while writing

Stay focused on closing deals with an AI assistant for email



Stay coordinated as a team to resolve more customer issues

Quickly search across all your data to solve your most complex problems



Simplify quality reporting and data validation

Effectively manage shared projects and track progress

Store, access, and prioritize notes in a fraction of the time

Public Preview

Copilot Studio

In Copilot for Microsoft 365

Make Copilot work for you

Connect Copilot to your data everywhere

Customize copilot to your business needs and workflows

Control & manage customizations centrally

Early Access Program survey results

All Up Value

70% are more **productive**
68% improved the **quality of their work**
37% feel more **fulfilled at work**
71% spend less time on **mundane tasks**

Value by Workflow

64% spend less time **processing email**
75% spend less time searching for **information in their files**
84% find it easier to **take action after a meeting**
3.8x faster at catching up on **missed meetings**
85% get to a good **first draft faster**

Value by Role / Function

79% reduced their **administrative workload**
68% keep their CRM **up to date with less effort**
67% spend more time with their **customers**
64% better personalize customer **engagements**

How much is Copilot worth **to users?**

77% choose Copilot over free lunch

77% would not want to go back to working without Copilot

30% access to Copilot would influence my choice of employer

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1

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2

AI at work

3

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Common questions we hear from customers

Who do I give the first Copilot seats to?

How do I get employees up and running quickly?

What are the ways to measure impact?

Copilot for Microsoft 365

Three-phase approach to business progress

01 Phase

Readiness

- Concentrate licenses in a few key teams
- Start with quick wins
- Create an AI council.

02 Phase

Adoption

- Create a Copilot user community
- Identify Copilot champions and early adopters
- Manage expectations
- Communicate best practices early and often

03 Phase

Measurement

- Quantify impact with the Microsoft Copilot Dashboard
- Meet with your AI council biweekly
- Publicly celebrate successes

5 essential steps to nail your adoption

Get your data house in order

- The magic of Copilot lies in its ability to reason over all your organization's data and content

Be intentional about your roll-out

- Becoming an AI-powered organization doesn't happen overnight. It requires a unique strategy

Identify champions to lead the way

- Enthusiastic advocates can drive AI adoption. Find champions who understand the technology and can inspire others

Prioritize skilling

- Equip your workforce with the necessary skills to leverage AI effectively

Help people build new habits

- AI transforms workflows. Encourage employees to adapt by emphasizing the benefits

Microsoft Copilot Dashboard

Enable IT and business leaders to plan their AI readiness, drive adoption, and measure the impact of their Microsoft Copilot investment

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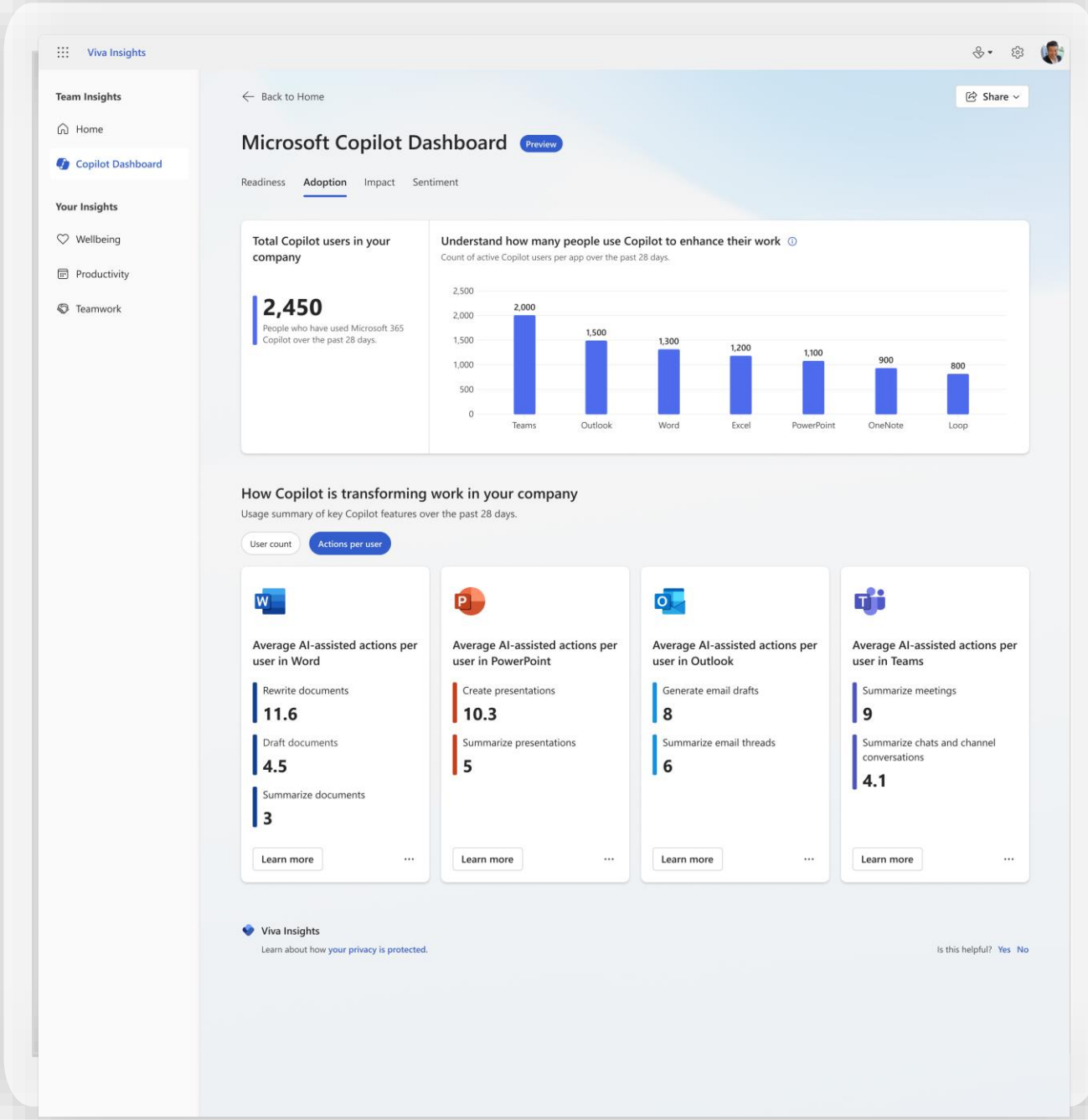
Public preview



Microsoft 365

Thank you!