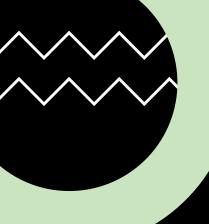# Managing Dell Devices using Intune like a boss!

9th of August 2024 – Mads Johansen
from APENTO, evil365.com

# Agenda

- Managing Dell Devices with Intune

- Live Demos: Managing Drivers, Firmware, and BIOS

- Custom Compliance Policies

- Additional Topics

# Why Update?

**Security**

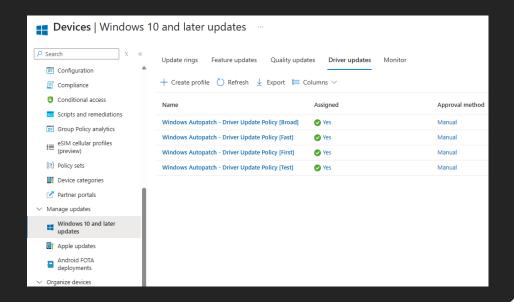**Performance and Compatibility**

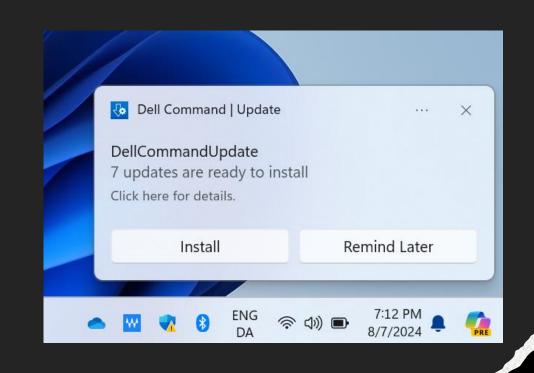**New features**

**Bugs**

UPDATE

# Intune Driver/Firmware Management

- Intune native experience to manage Driver/Firmware/BIOS
- Set it and forget it or manually approve each driver
- Basic reporting
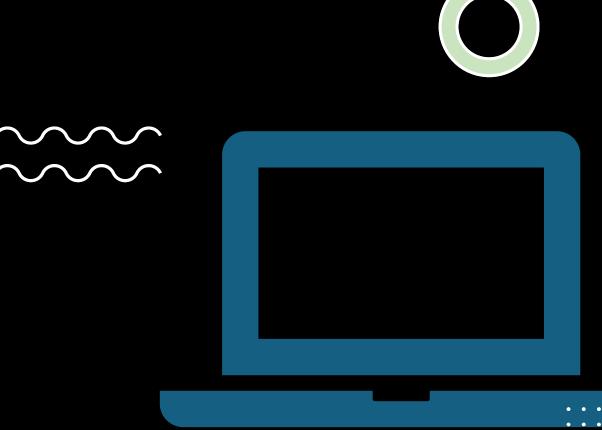- Generally slow to receive new critical updates from HW Vendors

# Managing Drivers and firmware using Dell Command | Update from Intune

- Native tools for Dell Devices
- Instant availability vs Windows Updates
- Security + Functionality updates instantly available

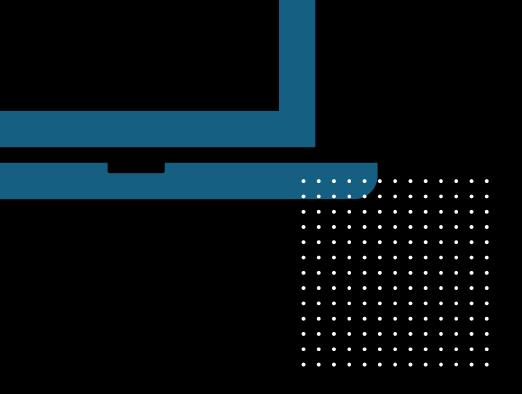# Live Demo – Configuring DCU natively with Intune

# Managing Dell BIOS Settings and Passwords using Intune

- Manage BIOS Settings on Dell Devices
- Why Manage BIOS passwords

# Live Demo – Configuring BIOS Password/Settings from Intune
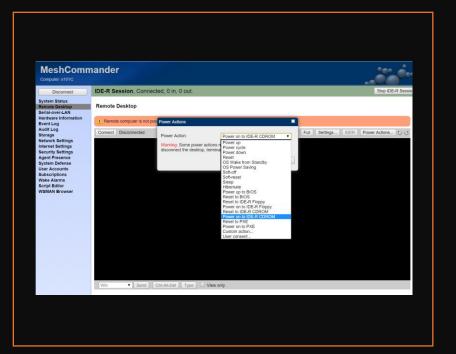
# Custom Compliance Policies

# Live Demo – Custom Compliance for Dell Devices
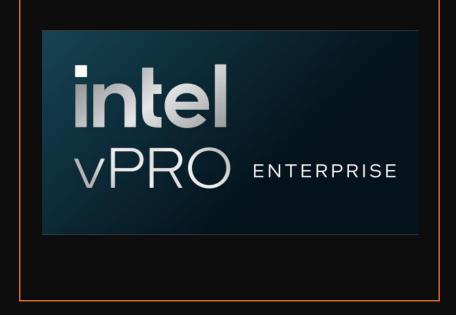
# Additional Topics

# Intel vPro

- What is Intel vPro
- Dell Command vPro Out of Band
- Intel AMT and Intel EMA – For when shit hits the fan...
- Crowdstrike? ☺

# Overview of Dell SupportAssist

WHAT IS DELL
SUPPORTASSIST

HOW TO ACCESS

BENEFITS

# Great sources

- Sven Riebe Github: svenriebedell (Sven Riebe @ Dell) (github.com)
- Christian Eilskov from Dell – Subscribe to his newsletter, Christian.eilskov@dell.com