



BigCommerce Worldpay Payment Gateway installation guide

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Introduction

The Worldpay Payment Gateway Connector for BigCommerce is a customizable Payment Facilitator Plugin that offers a comprehensive suite of payment and admin features. We built it with your integration and business needs in mind. It features:

- **Quick and easy installation.** Clear, succinct documentation designed to enable developers to be productive as quickly as possible
- **Lowest possible PCI DSS burden (SAQ-A).** We'll help you reach and maintain compliance with minimum effort
- **Full support whenever you need it.** Our support teams are there for you – 24/7 for payment incident support and 24/5 for any other issues. Please get in touch with your Worldpay support contact. If you do not know who your support contact is do not worry, you can call our customer service team on 0800 096 3997.

Overview of Worldpay Plugin Features

The table below lists the main features of our plugin.

Features	Description
Supported credit cards	Visa, MasterCard, Maestro, etc.
Hosted Payment Page (HPP)	Take payments and still qualify for SAQ-A – the lowest PCI compliance level – with Worldpay Hosted Page SDK.

Before you start

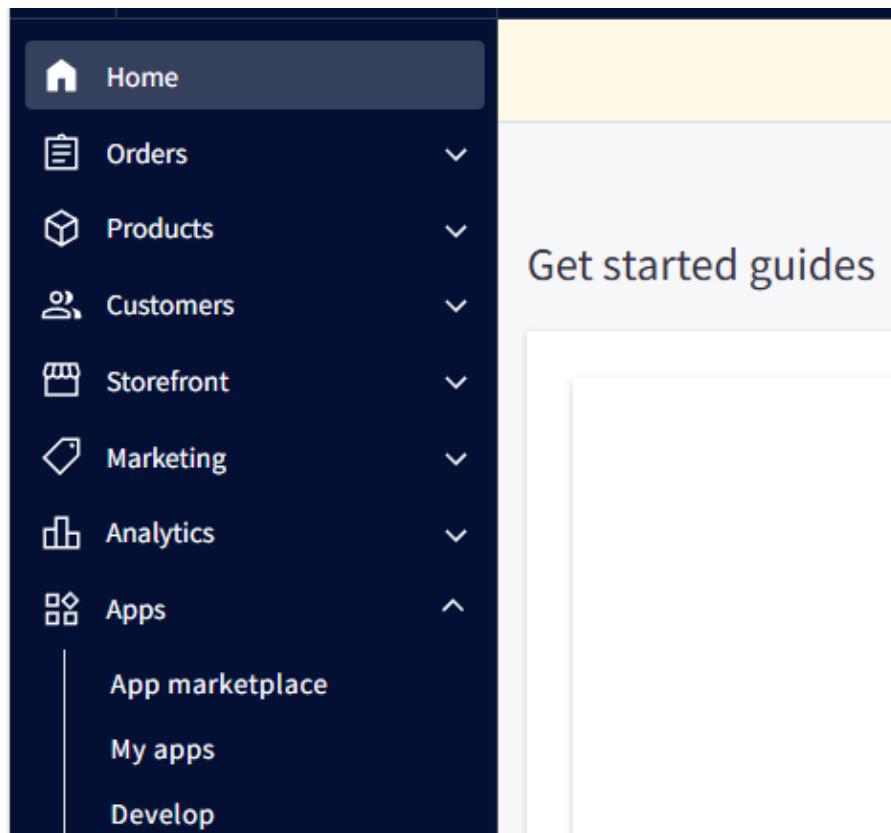
Prerequisite:

- You must contact your implementation manager to gather the following required credentials from WorldPay, they will be able to guide you through these steps:
 - For all Worldpay payments requests, we require a Merchant Code and associated xml username and password
 - For HPP payment flows, we require Installation Id.
- You must have onboarded one merchant code and added the general configuration for the particular merchant on the dashboard.
- A username and password for the [Worldpay Merchant Administration Interface](#)
- A username and password for the Worldpay App admin panel for the following environments:
 - Testing Environment - <https://bigcommerce-wpg-test.worldpay.com>
 - Live Environment - <https://bigcommerce-wpg.worldpay.com>

Installation Guide:

Once you have gathered all the credentials and setups detailed above you can begin the installation:

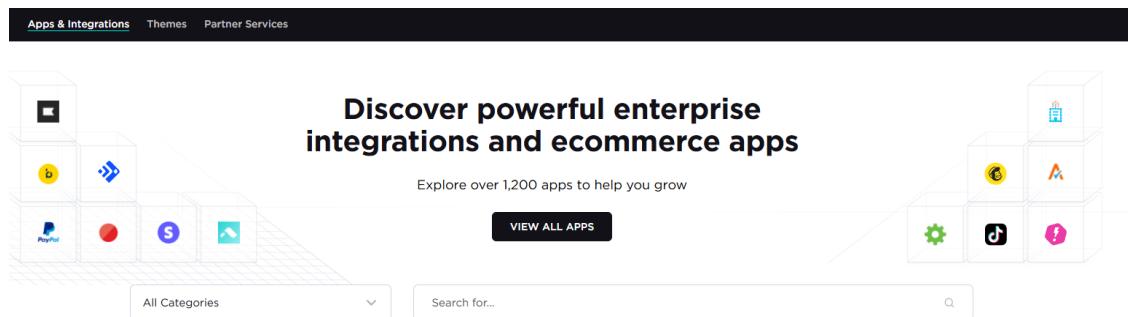
- Log in to BigCommerce [Log In - BigCommerce](#) and navigate to the Apps Section: on the left sidebar, click on "Apps"



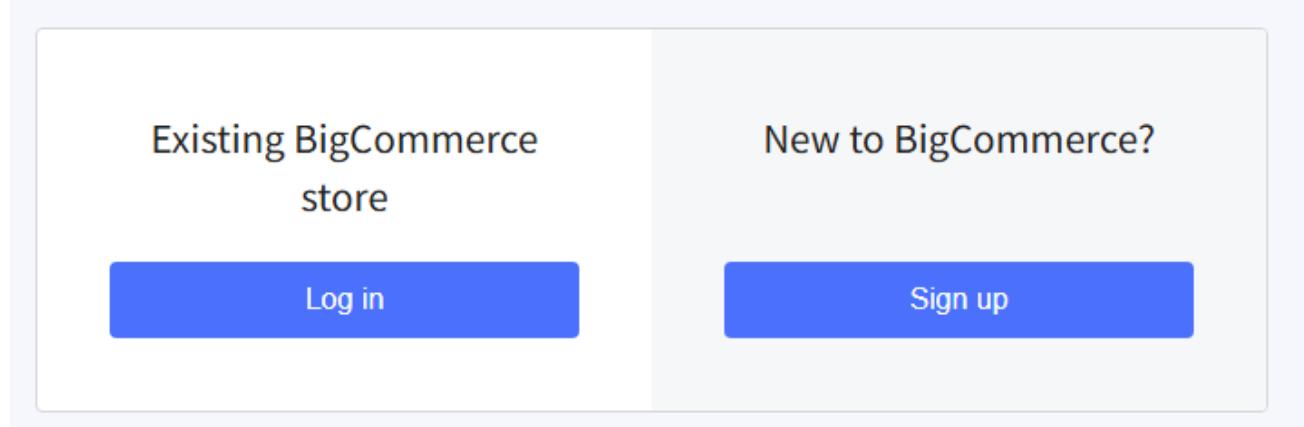
- Find the App Marketplace: under the "Apps" section, click on "App marketplace" and then when the page loads, click on "Discover the apps in the App Marketplace"

A screenshot of the BigCommerce 'App marketplace' page. The sidebar on the left is identical to the previous screenshot. The main content area has a light gray background. At the top right, there is a message: 'Make your store even more powerful.' Below this, there is a section titled 'Featured apps for businesses like yours' with a small description: 'Apps allow you to add and integrate functionality to help you run your business. Install apps to see your active apps here.' There are two buttons at the bottom right: a blue button labeled 'Discover apps in the App Marketplace' and a smaller white button labeled 'Learn more'.

- App Marketplace should open in a new tab. Use the search bar to search for the app "Worldpay WPG Test"



- Click on "GET THIS APP" button
- Login to the BigCommerce Back Office



- Click on the "Install" button

The Worldpay WPG connector is quick and simple to integrate Worldpay payments within your BigCommerce store. This provides you with a comprehensive suite of payment options with security features and partial refunds. It was designed to be easily integrated in your business with the following payment methods available: Credit cards, 3DS, Google Pay, Apple Pay, iDeal, ACH Pay, SEPA. To improve the customer experience, the payment methods will be shown in an embedded iFrame (Hosted Payment Pages), so customers are not redirected to an external page.

Fast installation - clear, succinct documentation speeds up development time.
Lowest possible PCI DSS burden - reach and maintain PCI compliance with minimum effort and qualify for SAQ-A.
24/7 support - payment incident support is available 24/7 and support is available 24/5 for most other issues. Contact your Worldpay support contact or our customer service team on 0800 096 3997.

The screenshot shows the BigCommerce app store interface. On the left is a dark sidebar menu with options like Home, Orders, Products, Customers, Storefront, Marketing, Analytics, Apps (selected), App marketplace, My apps, Develop, Worldpay WPG (selected), Worldpay Local, Channels, and Settings. The main content area has a back button and displays the following information:

- Worldpay WPG Test** is requesting to update its access to your BigCommerce store.
- By installing this app, Worldpay WPG Test will be able to:
 - View carts
 - View and Modify Checkouts
 - View and modify content on checkout pages
 - View and modify site content
 - View customer information
 - View basic store configuration settings
 - View and modify orders
 - View products
- Worldpay WPG Test will not be able to:
 - Access your password

A checkbox is checked, indicating acceptance of terms. A blue "Confirm" button is present. Below the main content, a small note states: "Your use of the Worldpay WPG Test is governed by the Provider's Terms of Service and Privacy Policy, and by providing this App access to your BigCommerce store, you are agreeing to such terms. BigCommerce does not guarantee the performance, security, functionality, or compliance of the App, and you are solely responsible for ensuring the App and its terms meet your requirements."

- Once the app is installed and loaded, click on the “Connect” button

worldpay

Welcome to Worldpay!

Thank you for installing our app. We're excited to have you on board! Below you'll find some important information to help you get started:

What is Worldpay?

Worldpay provides Hosted Payment Page (HPP) payment gateway.

Getting Started:

Step 1: Create an Account.

Step 2: Explore Payment Gateway Options.

Step 3: Integrate Worldpay into Your Platform.

Why Choose Us?

We offer a wide range of payment options for your convenience.

Secure and reliable payment processing.

Easy integration with your existing platform.

Need Help?

If you have any questions or need assistance, feel free to reach out to our support team at support@worldpay.com.

Stay Updated:

Follow us on social media platforms to stay updated with the latest news and updates.

Note:

Click on Connect button to connect the Worldpay plugin with Worldpay payment services.

In order to get connect credentials, reach out to Worldpay support for onboarding.

Ready to get started? Click the button below to connect or register and unlock the full potential of Worldpay!

[Connect](#)

[Register](#)

- Fill in the following form and click on “Save” button.

 1. Store Domain field should contain the domain of your store, without the “https://”. Example, if the URL is https://store-domain.com/login, inside the Store Domain field, you should write store-domain.com
 2. Connector Key field should be filled in with the connector key value received from Worldpay

- If the store is successfully connected with the connector key, you will be redirected to the following page, having the Store Domain auto filled (meaning that everything worked fine).