



BigCommerce Worldpay Payment Gateway installation guide

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Contents

| | |
|--|----------|
| Introduction..... | 2 |
| Overview of Worldpay Plugin Features | 3 |
| Before you start | 3 |
| Installation Guide: | 4 |

Introduction

The Worldpay Payment Gateway Connector for BigCommerce is a customizable Payment Facilitator Plugin that offers a comprehensive suite of payment and admin features. We built it with your integration and business needs in mind. It features:

- **Quick and easy installation.** Clear, succinct documentation designed to enable developers to be productive as quickly as possible
- **Lowest possible PCI DSS burden (SAQ-A).** We'll help you reach and maintain compliance with minimum effort
- **Full support whenever you need it.** Our support teams are there for you – 24/7 for payment incident support and 24/5 for any other issues. Please get in touch with your Worldpay support contact. If you do not know who your support contact is do not worry, you can call our customer service team on 0800 096 3997.

Overview of Worldpay Plugin Features

The table below lists the main features of our plugin.

| Features | Description |
|----------------------------------|--|
| Supported credit cards | Visa, MasterCard, Maestro, etc. |
| Hosted Payment Page (HPP) | Take payments and still qualify for SAQ-A – the lowest PCI compliance level – with Worldpay Hosted Page SDK. |

Before you start

Prerequisite:

- You must contact your implementation manager to gather the following required credentials from WorldPay, they will be able to guide you through these steps:
 - For all Worldpay payments requests, we require a Merchant Code and associated xml username and password
 - For HPP payment flows, we require Installation Id.
- You must have onboarded one merchant code and added the general configuration for the particular merchant on the dashboard.
- A username and password for the [Worldpay Merchant Administration Interface](#)
- A username and password for the Worldpay App admin panel for the following environments:
 - Testing Environment - <https://bigcommerce-wpq-test.worldpay.com>
 - Live Environment - <https://bigcommerce-wpg.worldpay.com>

Mandatory configurations in [Worldpay Merchant Administration Interface](#):

- Account -> Redirect MAC Algorithm, should be HMACSHA256



- The redirect MAC secret must be **WuUgv\$TL5pWf\$TmkBuKZ**
- Integration -> Installations -> Payment Page Designer, Configuration -> Merchant, "Send URL parameters" should be ENABLED for the related installation id. Please make sure you publish the changes.

The screenshot shows the "Hosted Payment Pages" section with a red header bar and a green "Payment Page Designer" button. The main area has a white background with a grey sidebar on the left.

worldpay Installation 1074624 Publish

Styles Stylesheet Font Logo

Configuration Payment Method Payment Page Merchant

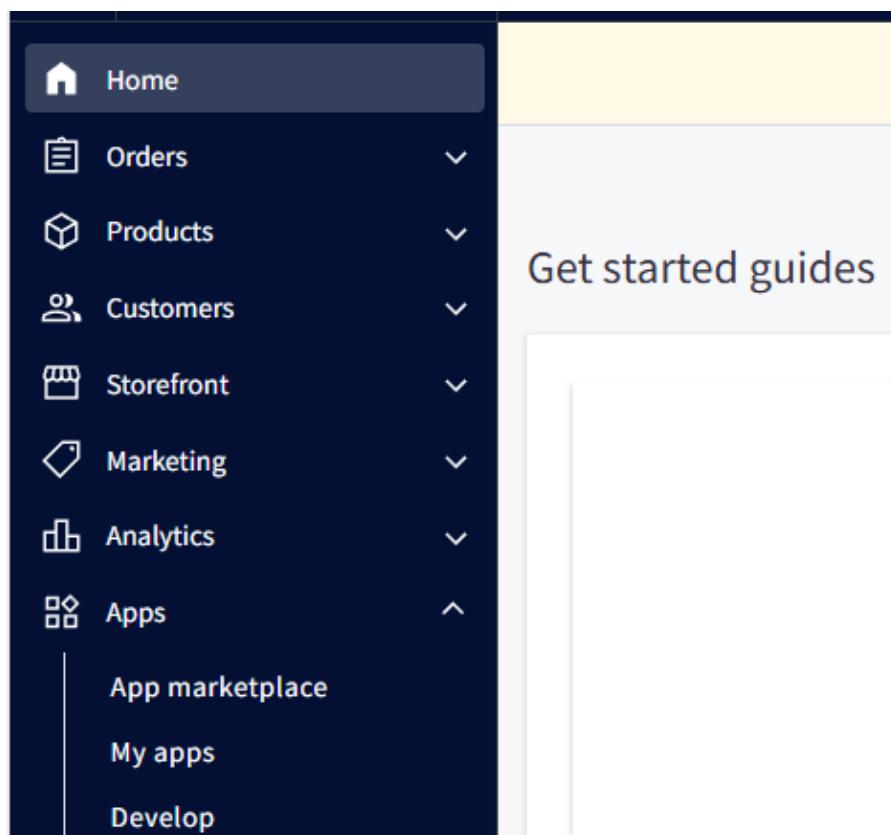
Merchant Configuration

- Send URL parameters
- Disable strict redirect URLs
- Return error reasons in URL
- Extra URL parameters:
Enter text...
- Whitelist result URLs:
Enter text...

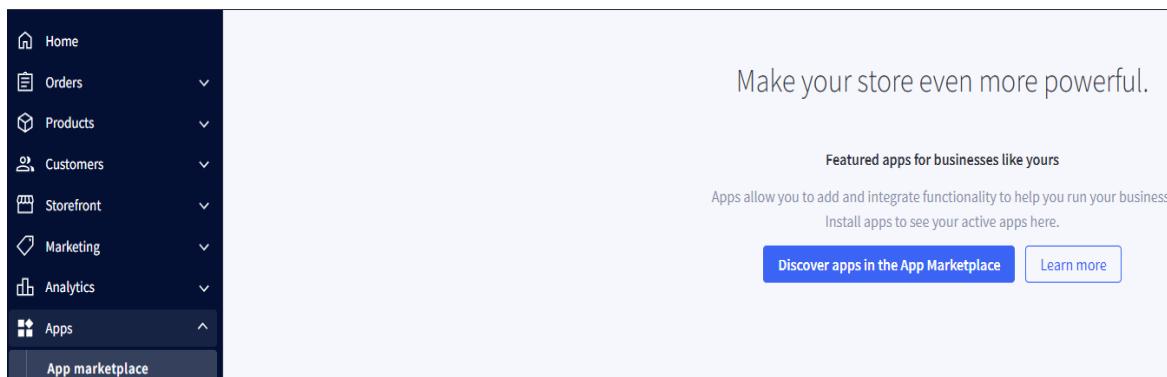
Installation Guide:

Once you have gathered all the credentials and setups detailed above you can begin the installation:

- Log in to BigCommerce [Log In - BigCommerce](#) and navigate to the Apps Section: on the left sidebar, click on "Apps"



- Find the App Marketplace: under the "Apps" section, click on "App marketplace" and then when the page loads, click on "Discover the apps in the App Marketplace"



- App Marketplace should open in a new tab. Use the search bar to search for the app "Worldpay WPG" and click on the app.

This screenshot shows the BigCommerce App Marketplace search results for 'worldpay wpg'. At the top, there's a banner with the text 'Discover powerful enterprise integrations and ecommerce apps' and a 'VIEW ALL APPS' button. Below the banner, there are two search filters: 'All Categories' and a search bar with the placeholder 'Search for...'. The main area displays a grid of app icons, with one specific app, 'worldpay', highlighted in a larger box on the right. This box contains the app's logo, name, category ('Payments & Security'), a brief description, pricing information ('Custom Pricing'), and a five-star rating icon.

This screenshot shows the same BigCommerce App Marketplace search results for 'worldpay wpg' but with more detailed filters visible on the left. The filters include 'All Categories', 'SUBCATEGORY' (with 'All Categories (1)' and 'Payments & Security (1)' options), 'SORT BY' (with 'Featured' selected), 'PRICE' (with 'All' selected), and other advanced filtering options like 'Advanced Search' and 'CSV Import'. The 'worldpay' app listing is shown in a large, prominent box on the right, identical to the one in the previous screenshot.

- Click on "GET THIS APP" button

The screenshot shows the BigCommerce App Marketplace. At the top, there are navigation links for Platform, Services, Resources, and Pricing, along with a 'REQUEST A DEMO' button. Below this is a search bar with dropdown menus for 'All Categories' and 'Search for...'. The main content area features a card for the 'Worldpay WPG' app, which includes a red 'W' logo, the app name, and two buttons: 'GET THIS APP' and 'CONTACT PARTNER'.

- Login to the BigCommerce Back Office

The screenshot shows the BigCommerce login screen. It has two main sections: 'Existing BigCommerce store' with a 'Log in' button, and 'New to BigCommerce?' with a 'Sign up' button.

- Click on the "Install" button

The screenshot shows the BigCommerce App marketplace. On the left is a sidebar with navigation links like Home, Orders, Products, Customers, Storefront, Marketing, Analytics, Apps, App marketplace, My apps, Develop, and Channels. The main area displays the 'Worldpay WPG Test' app page. It includes a brief description: 'The Worldpay WPG connector is quick and simple to integrate Worldpay payments within your BigCommerce store.' Below this are two screenshots of the app's interface. At the bottom, there is more descriptive text about the connector's features and support. On the right, there is an 'App Installation' panel with a 'Price: Free' label, an 'Install' button, and a list of permissions: View carts, View and modify checkouts, View and modify content on checkout pages, View and modify site content, View customer information, View and modify basic store information, View and modify orders, and View products. There is also a note about agreeing to BigCommerce's Terms of Service and Worldpay WPG Test's privacy policy and terms of service.

Worldpay WPG Test is requesting to update its access to your BigCommerce store.

By installing this app, Worldpay WPG Test will be able to:

- ✓ View carts
- ✓ View and Modify Checkouts
- ✓ View and modify content on checkout pages
- ✓ View and modify site content
- ✓ View customer information
- ✓ View basic store configuration settings
- ✓ View and modify orders
- ✓ View products

Worldpay WPG Test will not be able to:

- ✗ Access your password

By checking this box, you acknowledge that PCI-DSS compliance (or non-compliance) of this application is entirely your own responsibility and you agree to release, hold harmless, indemnify and defend BigCommerce from any liability relating to the use of this application or for any known or unknown PCI-DSS vulnerabilities, data breach, fines, penalties, or non-compliance.

Confirm

Your use of the Worldpay WPG Test is governed by the Provider's Terms of Service and Privacy Policy, and by providing this App access to your BigCommerce store, you are agreeing to such terms. BigCommerce does not guarantee the performance, security, functionality, or compliance of the App, and you are solely responsible for ensuring the App and its terms meet your requirements.

- Once the app is installed and loaded, click on the “Connect” button

worldpay

Welcome to Worldpay!

Thank you for installing our app. We're excited to have you on board! Below you'll find some important information to help you get started:

What is Worldpay?

Worldpay provides Hosted Payment Page (HPP) payment gateway.

Getting Started:

Step 1: Create an Account.

Step 2: Explore Payment Gateway Options.

Step 3: Integrate Worldpay into Your Platform.

Why Choose Us?

We offer a wide range of payment options for your convenience.

Secure and reliable payment processing.

Easy integration with your existing platform.

Need Help?

If you have any questions or need assistance, feel free to reach out to our support team at support@worldpay.com.

Stay Updated:

Follow us on social media platforms to stay updated with the latest news and updates.

Note:

Click on Connect button to connect the Worldpay plugin with Worldpay payment services.

In order to get connect credentials, reach out to Worldpay support for onboarding.

Ready to get started? Click the button below to connect or register and unlock the full potential of Worldpay!

Connect

Register

- Fill in the following form and click on “Save” button.
1. Store Domain field should contain the domain of your store, without the “https://”. Example, if the URL is https://store-domain.com/login, inside the Store Domain field, you should write store-domain.com
 2. Connector Key field should be filled in with the connector key value received from Worldpay Implementation managers

- If the store is successfully connected with the connector key, you will be redirected to the following page, having the Store Domain auto filled (meaning that everything worked fine).