

BigCommerce Worldpay Payment Gateway installation guide

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Introduction

The Worldpay Payment Gateway Connector for BigCommerce is a customizable Payment Facilitator Plugin that offers a comprehensive suite of payment and admin features. We built it with your integration and business needs in mind. It features:

- **Quick and easy installation.** Clear, succinct documentation designed to enable developers to be productive as quickly as possible
- **Lowest possible PCI DSS burden (SAQ-A).** We'll help you reach and maintain compliance with minimum effort
- **Full support whenever you need it.** Our support teams are there for you – 24/7 for payment incident support and 24/5 for any other issues. Please get in touch with your Worldpay support contact. If you do not know who your support contact is do not worry, you can call our customer service team on 0800 096 3997.

Overview of Worldpay Plugin Features

The table below lists the main features of our plugin.

Features	Description
Supported credit cards	Visa, MasterCard, Maestro, etc.
Hosted Payment Page (HPP)	Take payments and still qualify for SAQ-A – the lowest PCI compliance level – with Worldpay Hosted Page SDK.

Before you start

Prerequisite:

- You must contact your implementation manager to gather the following required credentials from WorldPay, they will be able to guide you through these steps:
 - For all Worldpay payments requests, we require a Merchant Code and associated xml username and password
 - For HPP payment flows, we require Installation Id.
- You must have onboarded one merchant code and added the general configuration for the particular merchant on the dashboard.
- A username and password for the [Worldpay Merchant Administration Interface](#)
- A username and password for the Worldpay App admin panel for the following environments:
 - Testing Environment - <https://bigcommerce-wpg-test.worldpay.com>
 - Live Environment - <https://bigcommerce-wpg.worldpay.com>

Mandatory configurations in [Worldpay Merchant Administration Interface](#):

- Account -> Redirect MAC Algorithm, should be HMACSHA256

Redirect MAC algorithm	HMACSHA256 ▼
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- The redirect MAC secret must be **WuUgv\$TL5pWf\$TmkBuKZ**
- Integration -> Installations -> Payment Page Designer, Configuration -> Merchant, “Send URL parameters” should be ENABLED for the related installation id. Please make sure you publish the changes.

Hosted Payment Pages

Payment Page Designer

worldpay

Installation

Publish

Styles ^

Stylesheet

Font

Logo

Configuration ^

Payment Method

Payment Page

Merchant

Merchant Configuration

Send URL parameters ☒

Disable strict redirect URLs ☒

Return error reasons in URL ☐

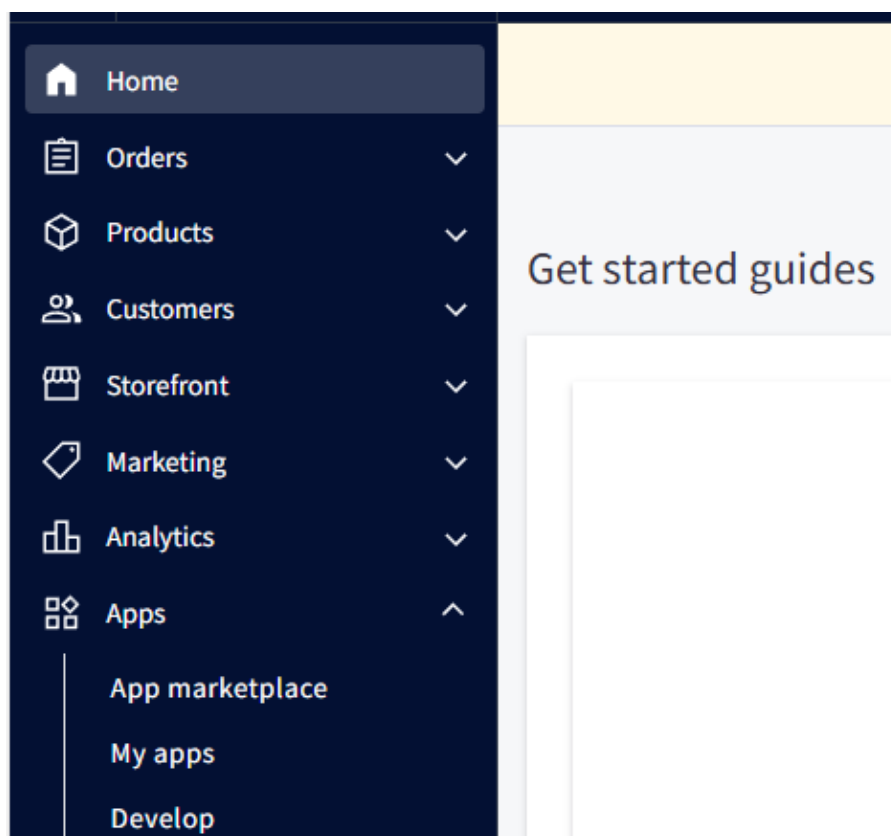
Extra URL parameters

Whitelist result URLs

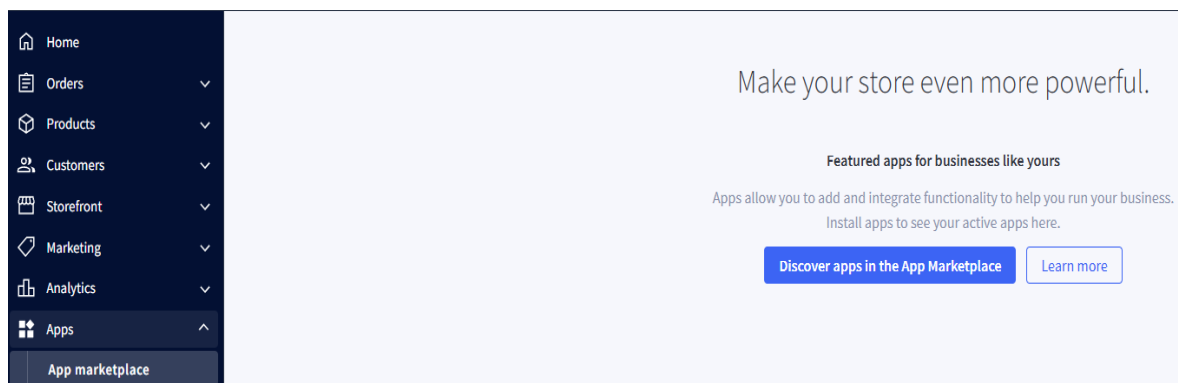
Installation Guide:

Once you have gathered all the credentials and setups detailed above you can begin the installation:

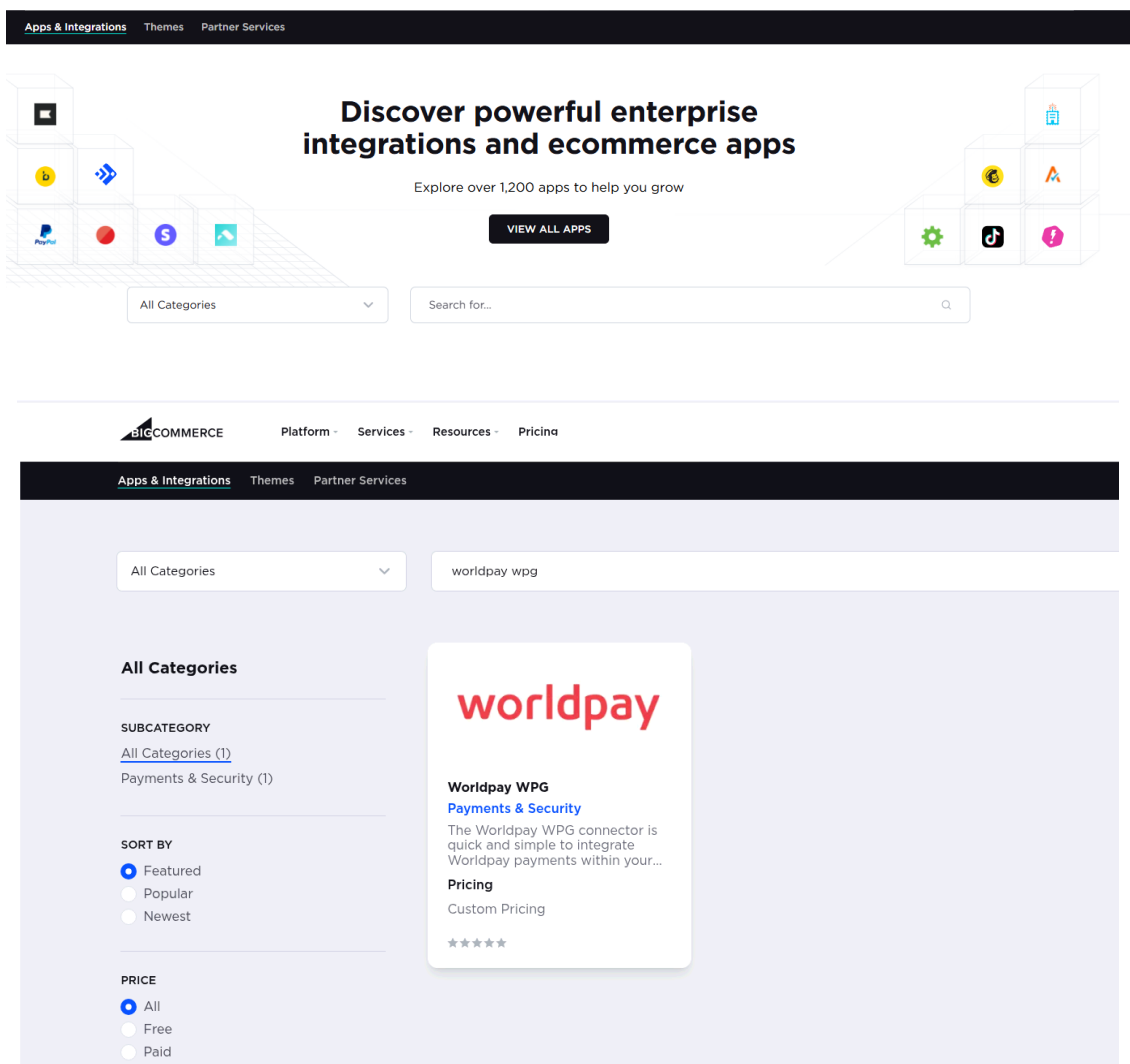
- Log in to BigCommerce [Log In - BigCommerce](#) and navigate to the Apps Section: on the left sidebar, click on "Apps"



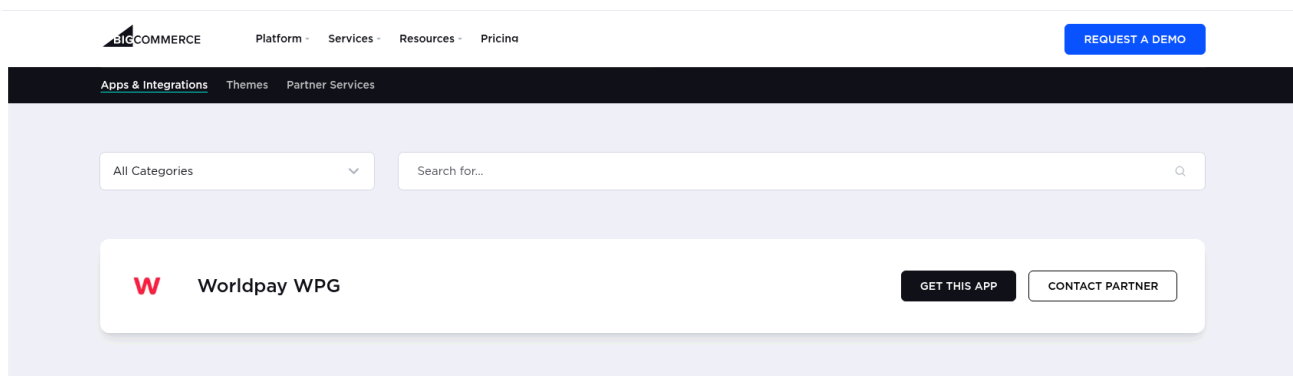
- Find the App Marketplace: under the "Apps" section, click on "App marketplace" and then when the page loads, click on "Discover the apps in the App Marketplace"



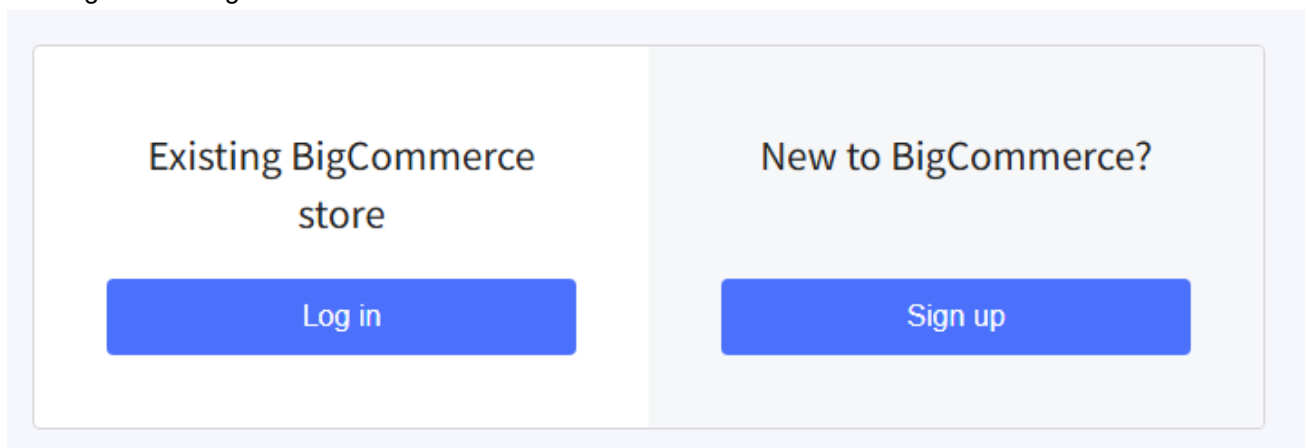
- App Marketplace should open in a new tab. Use the search bar to search for the app "Worldpay WPG" and click on the app.



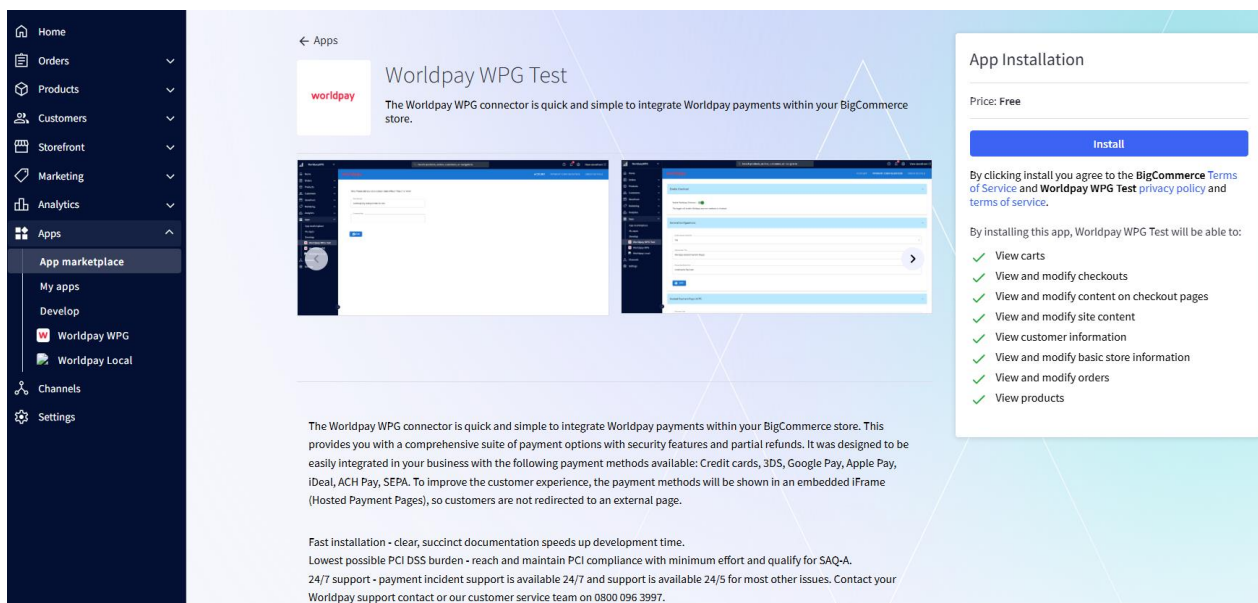
- Click on "GET THIS APP" button

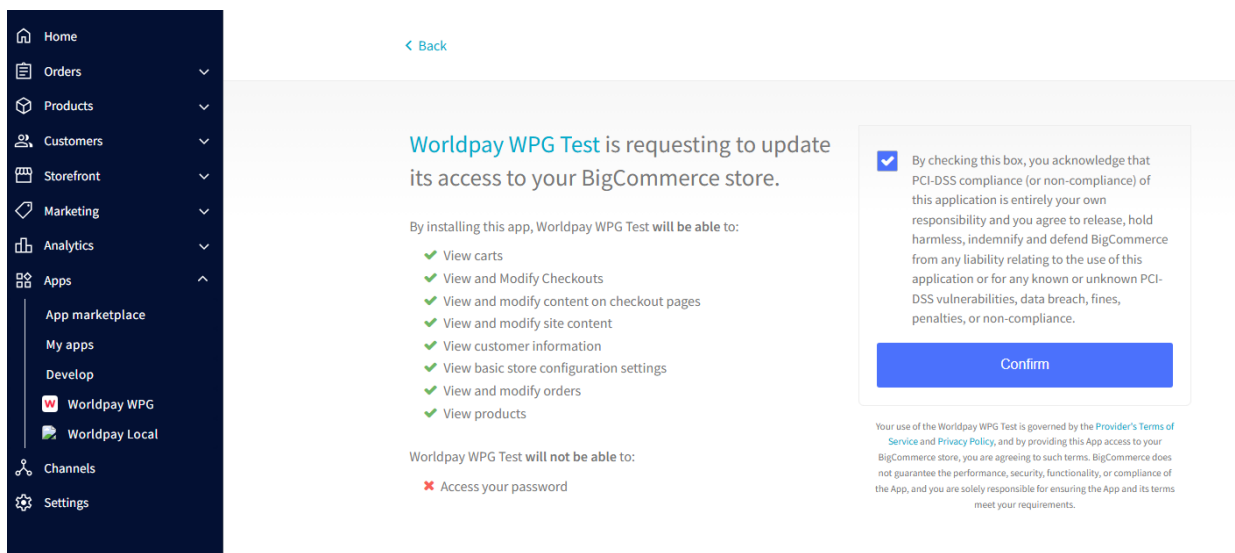


- Login to the BigCommerce Back Office



- Click on the “Install” button





- Once the app is installed and loaded, click on the “Connect” button



Welcome to Worldpay!

Thank you for installing our app. We're excited to have you on board! Below you'll find some important information to help you get started:

What is Worldpay?

Worldpay provides Hosted Payment Page (HPP) payment gateway.

Getting Started:

Step 1: Create an Account.

Step 2: Explore Payment Gateway Options.

Step 3: Integrate Worldpay into Your Platform.

Why Choose Us?

We offer a wide range of payment options for your convenience.

Secure and reliable payment processing.

Easy integration with your existing platform.

Need Help?

If you have any questions or need assistance, feel free to reach out to our support team at support@worldpay.com.

Stay Updated:

Follow us on social media platforms to stay updated with the latest news and updates.

Note:

Click on Connect button to connect the Worldpay plugin with Worldpay payment services.

In order to get connect credentials, reach out to Worldpay support for onboarding.

Ready to get started? Click the button below to connect or register and unlock the full potential of Worldpay!

[Connect](#)

[Register](#)

- Fill in the following form and click on “Save” button.
1. Store Domain field should contain the domain of your store, without the “https://”. Example, if the URL is https://store-domain.com/login, inside the Store Domain field, you should write store-domain.com
 2. Connector Key field should be filled in with the connector key value received from Worldpay Implementation managers

- If the store is successfully connected with the connector key, you will be redirected to the following page, having the Store Domain auto filled (meaning that everything worked fine).