



Payments plugin for Magento 2

User guide

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1. Introduction

The Worldpay payments plugin for Magento 2 is highly customisable and offers a comprehensive suite of payment and admin features, and we built it with your integration and business needs in mind. It features:

Quick and easy installation. Clear, succinct documentation enables developers to be as productive as possible

Lowest possible PCI DSS burden. We'll help you reach and maintain compliance with minimum effort

Full support whenever you need it. Our support teams are there for you – 24/7 for payment incident support and 24/5 for any other issues. Please get in touch with your Worldpay support contact. If they're not available, call our customer service team on 0800 096 3997.

2. Overview of features

The table below lists the main features of our plugin.

Features	Description
Supported credit cards	Visa, MasterCard, Maestro, American Express, Diners, Discover, JCB, Carte Bancaire, Carte Bleue, Dankort
3DS authentication	3D Secure authentication (strong customer authentication) for direct credit card integration and hosted payment pages
Exemption engine	Request real-time risk analysis of transactions to exempt as many as possible from strong customer authentication
Tokenization	Token creation for sending authorisation requests with stored card details that are PCI compliant
Stored credentials	With detailed ways of improving authorisation rates and ensuring compliance
Co-branded	If co-branded is enabled in WPG, co-badged functionality will be displayed in both HPP checked as well as direct payment.
Stored credentials: disclaimer message	Ask for shoppers' consent before saving their card during checkout

Hosted payment page	Redirection to the PCI-compliant payment page that Worldpay hosts
Apple Pay and Google Pay	Process Apple Pay and Google Pay payments
Google Chrome: payment service API	A payment service API for Chrome that helps shoppers with express checkout
MOTO	Your customer service team can make mail orders and telephone orders using the Create Order interface in Magento
Supported APMs	PayPal, Klarna, Union Pay, IDEAL, ACH, AliPay, SEPA, P24, Mistercash/Bancontact, Sofort/Pay.Now
Instant page checkout	Express checkout
Multiple partial capture	Support for multiple partial capture with Worldpay, allowing you to ship goods as they are available and capture only the funds required at that time
Merchant profile override	Override your merchant profile so you can (for example) support different payment methods in different stores using one merchant ID
Repeat payments	Support for regular payments (such as subscriptions) and for recurring orders

Before you start

Prerequisite: You need to have installed and correctly set up your Magento 2 store. If you have any problems with your Magento set-up, please visit the Magento support centre.

How to get started

Make sure your Implementation Manager or support contact has given you:

- A merchant code (or codes)
- A username and password for the [Worldpay Merchant Administration Interface](#)

Once you receive your login credentials to log in to the [Merchant Administration Interface](#), follow the steps below to configure your XML connection credentials:

1. Click **ACCOUNT**, then select **Profile** from the top menu.
2. Note your new username for the connection.
3. Click the pencil icon next to **XML Password**.
4. Enter your new password and click **Save XML Password**.

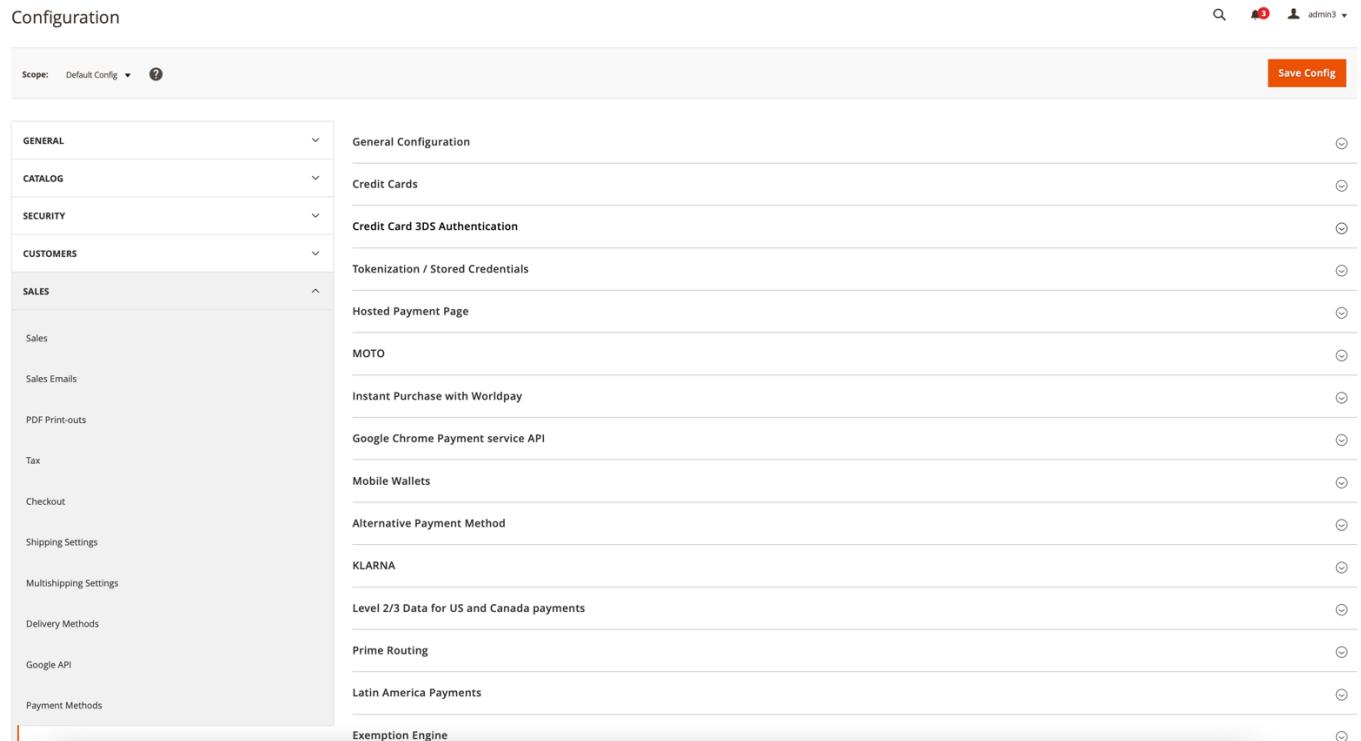
If you need support

Please get in touch with your Worldpay support contact. If they're not available, call our customer service team on 0800 096 3997.

Basic configuration

After you've installed the extension, follow this menu path to configure it:

Stores/Configuration/Sales/Worldpay:



The screenshot shows the 'Configuration' section of the Magento 2 admin panel for the Worldpay extension. The left sidebar lists various configuration categories under 'SALES': GENERAL, CATALOG, SECURITY, CUSTOMERS, and SALES. Under 'SALES', there are sub-options: Sales, Sales Emails, PDF Print-outs, Tax, Checkout, Shipping Settings, Multishipping Settings, Delivery Methods, Google API, and Payment Methods. The main content area displays a hierarchical list of configuration options under 'GENERAL'. These include: General Configuration, Credit Cards, Credit Card 3DS Authentication, Tokenization / Stored Credentials, Hosted Payment Page, MOTO, Instant Purchase with Worldpay, Google Chrome Payment service API, Mobile Wallets, Alternative Payment Method, KLARNA, Level 2/3 Data for US and Canada payments, Prime Routing, Latin America Payments, and Exemption Engine. Each option has a corresponding configuration page link and a refresh icon.

General Configuration

Enable Worldpay [store view]	Yes
Environment Mode [store view]	Test Mode
Test URL [store view]	https://secure-test.worldpay.com/jsp/merchant/xml/paymentService
Live URL [store view]	https://secure.worldpay.com/jsp/merchant/xml/paymentService.
Merchant Code [store view]	XXXXXX
XML Username [store view]	XXXXXX
XML Password [store view]	*****
Enabled Logging [store view]	Yes
Auto Invoice [store view]	Yes
Payment Method Selection [store view]	Radio Buttons
Description [store view]	WorldPay Order

The table below describes all the fields, and what you'll need to input to complete basic configuration.

Features	Description
Enable Worldpay	When set to Yes , shoppers will be able to process transactions using the Worldpay Payment Gateway at checkout
Environment Mode	Toggles between test and live modes. Set it to Live after testing is completed and before production launch
Test URL	The Worldpay test environment's URL
Live URL	The Worldpay production environment's URL
Merchant code	Your Worldpay merchant code, which your Worldpay support contact provides
XML username	Your Worldpay XML username, which you will find in the Worldpay Merchant Admin Interface
XML password	Your Worldpay XML password, which you can set in the Worldpay Merchant Admin Interface

Enable logging	If this is enabled, all requests, responses and other debug information, are logged at the Magento2Root/var/log/worldpay.log file. You should disable logging on production and enable it on staging for debugging. If you are troubleshooting, you might be asked to enable this feature
Auto invoice	If set to Yes , Magento automatically creates an invoice. This occurs so long as Worldpay authorises the transaction and sends a capture request. If set to No , an invoice will not be created until a capture order notification is received
Payment method selection	This has two options: payment methods can either be displayed as radio buttons or dropdowns in the payment section

3. Main configurations

Credit card configurations

The screenshot and the table below it describe your options for setting credit card configurations. The blue highlighted field in the screenshot shows that you can select multiple items.

Credit Cards

Enabled [store view]	Yes
Enable Intelligent Account Verification [store view]	No
Title [store view]	Credit Cards
Integration Mode [store view]	Direct
Set Hosted payment page by selecting Redirect	
Payment Methods [store view]	<p>American Express</p> <p>Visa</p> <p>MasterCard</p> <p>Carte Bancaire</p> <p>Carte Bleue</p> <p>Dankort</p> <p>Diners</p> <p>Discover</p> <p>Japanese Credit Bank</p> <p>Maestro</p>
Client Side Encryption Enabled [store view]	Yes
Public Key [store view]	<pre>1#10001#9dwwdwewxxxxedwe2923231312174e5d91f60afeeab06fa8d8f 936717d19f842adfdfdf344f05294cf05e8f0ae7ec7113c970bf6f9d5090421c 5122408ac8b293335ffd72202534227bf71d7d6bbec984be8cersdsdsgdssad z4f743f6d32bd72540ca8f0847153ad9dggrrgrcbc421e56321790c4ad60e08 0d76857b89489e1b368bc3922b59cc14d0831b72581a9ee9759fb61b0455fd a074e3d25dbdc3c3db5714fcf90f3ebdf74a618359655370b3a51b82328caff</pre> <p>For this detail, You must connect with your Worldpay contact.</p>
Require CVC [store view]	Yes

Credit card configuration	Description
Enabled	When set to Yes , credit card payments are available to shoppers at checkout
Enable intelligent account verification	When set to Yes , the intelligent account verification (IAV) feature will validate a credit card using zero/nominal auth
Title	The title that appears above the credit card payment section at checkout
Integration mode	<p>There are two integration modes for credit cards:</p> <ol style="list-style-type: none"> 1. Direct integration mode Card information is saved at the Magento online store and passed to Worldpay by server-to-server transfer in XML format. No card information is saved by the Worldpay plugin. This integration requires the highest level of PCI DSS compliance 2. Redirect integration mode The shopper will be redirected to the Worldpay payment page, and their card information will be captured at the Worldpay end. This integration requires the lowest level of PCI DSS compliance
Payment methods	Select which credit cards are available to shoppers at checkout
Client-side encryption enabled	If enabled, all card details are securely transferred to Worldpay in encrypted format. This is only required when using the direct integration mode. Using CSE with direct integration reduces the level of PCI DSS compliance that's required
Public key	Only required if client-side encryption is enabled. You can get this key from the Worldpay Merchant Admin Interface . If you do not see the option for it, contact your Worldpay representative for help
Require CVC	If enabled, a mandatory CVC form field appears in the card-detail entry form

Order notifications

Note: You must set up order notifications to ensure this plugin works properly.

Order notifications are transaction-status updates that Worldpay pushes to the Magento store.

To enable your Magento store to receive order notifications, you need to enter the URL below in your Worldpay merchant profile: <https://<brand url>/worldpay/notification/index>

The screenshot shows the 'Merchant Channel' tab selected in the top navigation bar. Below it, two sections are displayed: 'Merchant Channels (Production)' and 'Merchant Channels (Test)'. Both sections contain tables for configuring different communication protocols (email, http, shopper email) with their respective content types (cgi, xml, text), addresses, methods (POST), responses (OK), and various checkboxes for client certificate and idempotency key handling.

Merchant Channels (Production)							
Protocol	Active	Content	Address	Method	Response	Client Certificate	Send Idempotency Key
email	<input checked="" type="radio"/> yes <input type="radio"/> no	cgi	mgulati@sapient.com;rhuta.patel@worldpay.com				
http	<input checked="" type="radio"/> yes <input type="radio"/> no	xml	https://wpmage.uk/worldpay/notification/index/	POST	[OK]	<input type="radio"/> yes <input checked="" type="radio"/> no	<input type="radio"/> yes <input checked="" type="radio"/> no
shopper email	<input type="radio"/> yes <input checked="" type="radio"/> no	text		Configure AUTHORISED	Configure REFUSED		

Merchant Channels (Test)							
Protocol	Active	Content	Address	Method	Client Certificate	Send Idempotency Key	
email	<input checked="" type="radio"/> yes <input type="radio"/> no	cgi	enatarajan1@sapient.com;nsatyaj@worldpay.com				
http	<input checked="" type="radio"/> yes <input type="radio"/> no	xml	https://wpgqa.wpmage.uk/worldpay/notification/index/	POST	<input type="radio"/> yes <input checked="" type="radio"/> no	<input type="radio"/> yes <input checked="" type="radio"/> no	
shopper email	<input type="radio"/> yes <input checked="" type="radio"/> no	text	test uses the same messages and content settings as production				

If transactions are being processed asynchronously, you may notice some details of the transaction among your Magento order details.

The fully updated order details (Sales/Orders/Order View/Information) appear after Magento has received the order notification from Worldpay. Under **Payment Information** you should see:

Payment Information

Alternative Payment methods

The order was placed using GBP.

Worldpay Order Id **000000051-1583918751**
 Payment Status **SENT_FOR_AUTHORISATION**
 Payment Model **Redirect**
 Payment Method **KLARNA-SSL**
 Card Number
 AVS Result
 CVC Result
 Basic Risk Score

Shipping & Handling Information

Flat Rate - Fixed £5.00

Intelligent account verification (IAV)

IAV is a feature that validates a credit card.

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Cardholders submit a zero or nominal value (a payment with a value greater than zero) while Worldpay determines the amount with the best chance of approval. Any value above zero is automatically reversed following verification.

The processing of a nominal value (or zero) is an important part of verifying that an account is real and set up for transactions. Contact Worldpay Support to enable IAV for your company or organisation.

How to configure IAV

Follow these steps:

1. Go to Admin/Configuration/Sales/Worldpay/Credit Cards/Enable Intelligent Account Verification. The screen should appear similar to the screenshot below.

Credit Cards 🕒

Enabled [store view]	Yes	▼
Enable Intelligent Account Verification [store view]	Yes	▼
Title [store view]	Credit Cards	

The shopper can save a new card through IAV or through zero authorisation.

All form validations are handled through custom labels and custom alert messages.

To configure alerts or show customised messages, do the following:

1. Go to Store/Settings/Configuration/Sales/Worldpay Exception Codes.
2. The default alert messages are under **Customize Account Level Messages**. You can customise these messages and the custom message box:

IAVMA1

Please verify the Billing Address in your Address Book before adding new card



IAVMA2

Are you sure you want to delete the card?
Once the card is deleted, subscriptions associated with it will be cancelled



IAVMA3

The card has been added



IAVMA4

Your card could not be saved



Add

3. Click **Save Config** after updating the configurations.

Use the information in the table below to add the configurations above.

Message code	Actual message	Custom message
IAVMA1	Please verify the billing address in your address book before adding a new card	
IAVMA2	Are you sure you want to delete the card? Once the card is deleted, subscriptions associated with it will be cancelled	
IAVMA3	The card has been added	

IAVMA4

Your card could not be saved

Manage and customise labels

To manage or customise labels, do the following:

1. Go to Store/Settings/Configuration/Sales/Worldpay Custom Labels.
2. The default labels are under **My Account Labels**. You can customise these labels as well as the custom message box:

IAVAC1	Add New Card	
IAVAC2	Card type	
IAVAC3	Default Billing Address	
Add		

3. Click **Save Config** after updating the configurations.

Use the information in the table below to add or update the configurations above.

Message code	Actual message	Custom message
IAVAC1	Add new card	
IAVAC2	Card type	
IAVAC3	Default billing address	

The shopper's experience

A new form is added for saving new credit cards under Login/My Account/Saved cards/Add new card. See the screenshot below:

- My Account
- My Orders
- Order by SKU
- My Downloadable Products
- My Wish List
- Address Book
- Account Information
- Store Credit
- Stored Payment Methods
- Gift Card
- Reward Points
- Gift Registry
- My Product Reviews
- Newsletter Subscriptions
- My Invitations
- Saved Card
- My Subscriptions

Add New Card

Card Information

Credit Card Type *

Card type

Card Number

Card Holder Name

Expiry Month/Year

Month

▼

Year

▼

CVV *

(Important Disclaimer!)

Default Billing Address

Dienststelle Jena
Dismach Tech
Postfach 10 01 65
Berlin, Amazonas, 14390
Brazil
T: +493020259323

Save



Key XML update

Below is the example of Worldpay IAV with zero authorisation amount for saving new card.

```
<paymentDetails action="ACCOUNTVERIFICATION">  
  
<amount currencyCode="EUR" exponent="2" value="0"/>
```

The card is saved if ((lastEvent == 'AUTHORISED') || ((lastEvent == 'CANCELLED') && (riskScore[value] < 100 || riskScore[finalScore]< 100))). Otherwise, card will not be saved in the shopper's account.

Note: IAV works with AVS, CVC, 3DS, and checks made by a Worldpay fraud detection service, where available.

How to configure 3DS

3DS Flex is the most advanced product on the market for 3D Secure (3DS). It helps to increase issuer approvals for transactions affected by PSD2. For full details, [download the user PDF](#).

To use 3DS authentication, you must enable and configure 3DS at

Admin/Stores/Configuration/Sales/Worldpay

Under the **Credit Card 3DS Authentication** tab you will see this 3DS configuration panel:

Credit Card 3DS Authentication

Activate 3DS Authentication [store view]	<input type="button" value="No"/>
---	-----------------------------------

How to activate 3DS

1. Set **Activate 3DS Authentication** to Yes or No.

Credit Card 3DS Authentication

Activate 3DS Authentication [store view]	<input type="button" value="Yes"/>
Enable 3DS1 Authentication [store view]	<input type="button" value="No"/>
Enable 3DS2 Authentication [store view]	<input type="button" value="No"/>

2. If **Activate 3DS Authentication** is set to **Yes**, then set **Enable 3DS1 Authentication** to **Yes** or **No**:

Credit Card 3DS Authentication

Activate 3DS Authentication [store view]	<input type="text" value="Yes"/> <input type="button" value="▼"/>
Enable 3DS1 Authentication [store view]	<input type="text" value="Yes"/> <input type="button" value="▼"/>
Enable 3DS2 Authentication [store view]	<input type="text" value="No"/> <input type="button" value="▼"/>

3. If **Activate 3DS Authentication** and **Enable 3DS1 Authentication** are both set to **Yes**, then set **Enable 3DS2 Authentication** to **Yes** or **No**:

Credit Card 3DS Authentication

Activate 3DS Authentication [store view]	<input type="text" value="Yes"/> <input type="button" value="▼"/>
Enable 3DS1 Authentication [store view]	<input type="text" value="No"/> <input type="button" value="▼"/>
Enable 3DS2 Authentication [store view]	<input type="text" value="Yes"/> <input type="button" value="▼"/>

4. If **Activate 3DS Authentication** is set to **Yes**, **Enable 3DS1 Authentication** is set to **No**, and **Enable 3DS2 Authentication** is set to **Yes**, you can then configure 3DS2.

Note: If you enable both 3DS1 and 3DS2, the Worldpay gateway will detect the right authentication for the credit card.

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Configure 3DS2

JWT Event URL [store view]
For this detail, You must connect with your Worldpay contact.
• For this detail, You must connect with your Worldpay contact.
• For Live Use Cardinal Commerce URL, For Test Use https://secure-test.worldpay.com

JWT Api key [store view]
For this detail, You must connect with your Worldpay contact.

JWT Issuer [store view]
For this detail, You must connect with your Worldpay contact.

Organisational Unit Id [store view]
For this detail, You must connect with your Worldpay contact.

Test DDC URL [store view]
For this detail, You must connect with your Worldpay contact.

Production DDC URL [store view]
For this detail, You must connect with your Worldpay contact.

Test Challenge URL [store view]
For this detail, You must connect with your Worldpay contact.

Production Challenge URL [store view]
For this detail, You must connect with your Worldpay contact.

Challenge Preference [store view]

Challenge Window Type [store view]

See the sample values in the image above to configure 3DS2. After configuration, you must clear the Magento cache: `php bin/magento cache:clean`

Configuration	Description
Enable 3DS2 authentication	This enables or disables the 3DS2 feature. If 3DS2 is disabled, orders will be placed by 3DS1, so long as 3DS has been enabled. If both are disabled, then the order will be placed by normal credit card authorisation
JWT event URL	This is for capturing the session ID from the domain. For production mode, please use: https://centinelapi.cardinalcommerce.com . For test mode, please use: https://secure-test.worldpay.com

JWT API key, JWT issuer and organisational unit ID	Worldpay supplies these values. You must contact your Worldpay representative to register you for 3DS2
Test DDC (device data collection) URL	This is for creating the JWT session ID. For test mode, use: https://secure-test.worldpay.com/shopper/3ds/ddc.html
Production DDC URL	To create the JWT session ID in production mode, use: https://centinelapi.cardinalcommerce.com/V1/Cruise/Collect
Authentication method	This is added as risk data. It is a mechanism to authenticate shoppers: guestCheckout: the shopper is not authenticated localAccount: you authenticate the shopper using your own systems federatedAccount: you authenticate the shopper using a Federated ID fidoAuthenticator: you authenticate the shopper using FIDO Authenticator issuerCredentials: you authenticate the shopper using issuer credentials thirdPartyAuthentication: you authenticate the shopper using third-party authentication
Test challenge URL	This is the URL for the challenge page. For test mode, please use: https://secure-test.worldpay.com/shopper/3ds/challenge.html
Production challenge URL	This is the URL for the challenge page. For production mode, please use: https://centinelapi.cardinalcommerce.com/V2/Cruise/StepUp
Challenge preference	noPreference: You have no preference about whether a challenge is performed noChallengeRequested: You prefer that no challenge is performed challengeRequested: You prefer a challenge to be performed challengeMandated: There are local or regional mandates that mean that a challenge must be performed. This is an optional field
Challenge window type	The 3DS2 challenge form redirects shoppers either to a full page or an iframe. The full page redirects them to either Worldpay or Cardinal. The iframe challenge form appears in the same page

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Note: 3DS2 works with both Direct and Redirect modes. You can enable the integration mode at Stores/Configuration/Sales/Credit Cards. Please see main configurations.

Credit card configurations

For a detailed view of risk data, go to Sales/Orders/Order View/Information and look under Payment Information:

Payment & Shipping Method

Payment Information

Alternative Payment methods

The order was placed using USD.
 Worldpay Order Id **00000008-1582891513**
 Payment Status **SENT_FOR_AUTHORISATION**
 Payment Model **Redirect**
 Payment Method **SEPA_DIRECT_DEBIT-SSL**
 Card Number
 AVS Result
 CVC Result
 Basic Risk Score
 Advanced Risk Provider
 Advanced Risk Score
 Advanced Risk Threshold
 Advanced Risk Final
 Score
 Advanced Risk Id
 AAV Address Result Code
 AAV Postcode Result
 Code
 AAV Telephone Result
 Code
 AAV Email Result Code
 AAV Cardholder Name
 Result Code
 Interaction Type **ECOM**

Shipping & Handling Information

Flat Rate - Fixed \$75.00

Previously saved card not working after 3DS2 activation

If a shopper has saved their card before 3DS2 activation, they must update the card details in their **My Account** section. This is because the token created earlier may not work with 3DS2:

My Saved Card						
Card Brand #	Card Number	Card Holder Name	Card Expiry Month	Card Expiry Year	Update	Delete
ECMC	5454*****5454	Satya	3	2023	Update	Delete
ECMC	5555*****4444	Nitin	2	2027	Update	Delete
VISA	4111*****1111	Avishek	2	2022	Update	Delete
AMEX	3434*****3434	3D	6	2025	Update	Delete

Note: Card details are not saved. Only the token is saved at the Magento level.

US and Canadian domestic acquiring

This section covers features that only apply to merchants in the US and Canada.

Issuer Insights

This section describes the extra data available once Issuer Insights is enabled by WorldPay.

To view Issuer Insights, go to Sales/Order, and click **View**:

The screenshot shows the Magento 2 admin interface for managing orders. At the top, there's a search bar, a notifications icon (with 15 notifications), and a user dropdown for 'nitin'. Below the header are buttons for 'Go to Archive' and 'Create New Order'.

The main area is the 'Orders' grid. It has columns for Actions, ID, Purchase Point, Purchase Date, Bill-to Name, Ship-to Name, Grand Total (Base), Grand Total (Purchased), Status, Action, Signifyd Guarantee Decision, and Allocated sources. A single order is selected, showing details:

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	Allocated sources
000000628	Main Website Main Website Store Default Store View	Oct 13, 2020 10:20:44 AM	Dienststelle Jena	Dienststelle Jena	\$50.00	\$50.00	Pending	View		

Below the grid, the order details are expanded:

Payment Information		Shipping & Handling Information	
Credit Cards		Flat Rate - Fixed \$5.00	
The order was placed using USD.			
Worldpay Order Id	000000628-1602602442		
Payment Status	AUTHORISED		
Payment Model	Direct		
Client side encryption	YES		
Payment Method	ECMC-SSL		
Card Number	5454*****5454		
AVS Result	NOT CHECKED BY ACQUIRER		
CVC Result	NOT SENT TO ACQUIRER		
Basic Risk Score			
Advanced Risk Provider			
Advanced Risk Score			
Advanced Risk Threshold			
Advanced Risk Final Score	0		
Advanced Risk Id			
AAV Address Result Code	UNKNOWN		
AAV Postcode Result Code	UNKNOWN		
AAV Telephone Result Code	UNKNOWN		
AAV Email Result Code	UNKNOWN		
AAV Cardholder Name Result Code	UNKNOWN		
Interaction Type	ECOM		
Issuer Insights			
Source Type	PREPAID		
Available Balance	2000		
Reloadable	YES		
Prepaid Card Type	PAYROLL		
Affluence			
Issuer Country	GB		
Card Product Type	COMMERCIAL		
Virtual Account Number	FALSE		
Account Range Id	11		

ACH Direct Debit (US only)

This section describes how to configure ACH Direct Debit (US domestic wire transfer) to your integrations.

Note: This is applicable only for the US. You must have a US domestic bank account to use this feature.

To configure the system for ACH pay, do the following:

1. Go to Store/Settings/Configuration/Sales/Worldpay.

Alternative Payment Method



Enabled [store view]	<input type="text" value="Yes"/> ▼
Payment Methods [store view]	PayPal SoFort EU GiroPay Boleto Bancario AliPay SEPA (One off transactions) Klarna (Redirect) P24 Mistercash/Bancontact ACH Pay
ACH Account Types [store view]	Checking Savings Corporate Corp Savings
Title [store view]	<input type="text" value="Alternative Payment Methods"/>

2. Use the information in the table below to complete the configuration:

Configuration	Description
Enabled	If set to Yes , this will enable alternative payment methods
Payment methods	Select ACH Pay from the options provided. This feature is only available for the US
ACH account types	Configure the available bank account types

3. You can add the configuration to manage alerts/show customised messages by following these steps:

- a. Go to Store/Settings/Configuration/Sales/Worldpay Exception Codes
- b. Under **Customize Admin Worldpay Configuration Messages**, click the **Add** button and then add the configurations below:

AACH01	Void Sale Action Failed!!!	
AACH02	Void Sale executed Successfully!!! Please run Sync Status after sometime.	
<input type="button" value="Add"/>		

You must click **Add** after you add the configurations.

Use the table below to add the configurations in the screenshot above:

Message code	Actual message	Custom message
AACH01	Void sale action failed	
AACH02	Void sale executed successfully. Please run sync status after a while	

Under **Customize Checkout Messages**, you must click the **Add** button, then add the configurations below:

CACH03	Maximum allowed length of 17 exceeded	
CACH04	Required length should be 8 or 9	
CACH05	Maximum allowed length of 15 exceeded	
CACH06	Maximum allowed length of 40 exceeded	
<input type="button" value="Add"/>		

Payments plugin for Magento 2

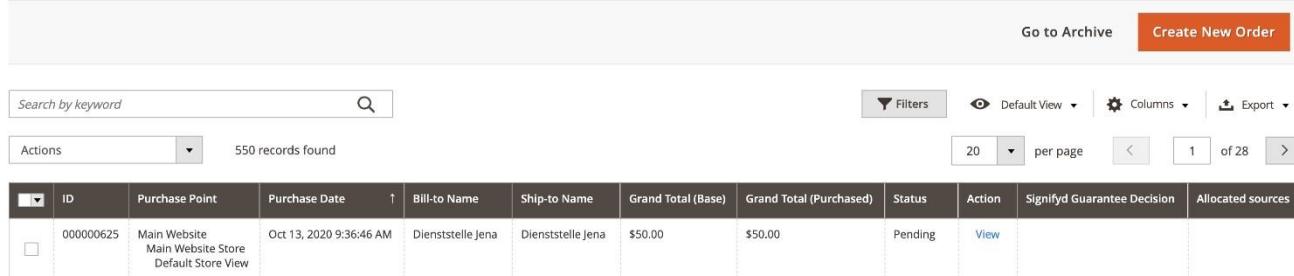
You must click **Add** after adding the configurations.

Use the information in the table below to add the above displayed configurations:

Message code	Actual message	Custom message
CACH03	Maximum allowed length of 17 exceeded	
CACH04	Required length should be 8 or 9	
CACH05	Maximum allowed length of 15 exceeded	
CACH06	Maximum allowed length of 40 exceeded	

4. In some cases, you might want to void a sale request. This must be done within the same US business day as the sale request.
 - a. To void a sale request, go to Sales/Orders
 - b. Search for the order id shared by the shopper: eg, 000000504

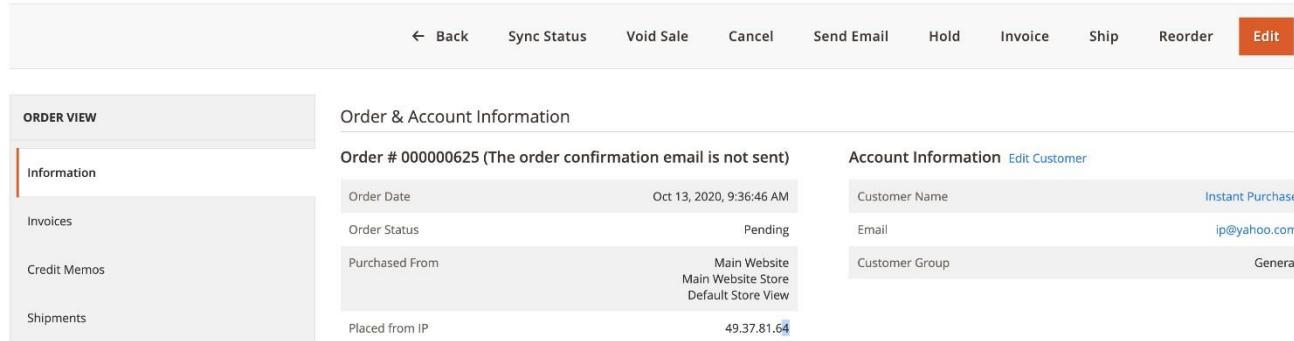
Orders



The screenshot shows the Magento 2 Orders grid. At the top, there are buttons for 'Go to Archive' and 'Create New Order'. Below the header, there are filters, a search bar, and pagination controls (20 per page, 1 of 28). The main grid displays columns for Actions, ID, Purchase Point, Purchase Date, Bill-to Name, Ship-to Name, Grand Total (Base), Grand Total (Purchased), Status, Action, Signifyd Guarantee Decision, and Allocated sources. The selected order (ID 000000625) has its details visible in the grid row.

- c. Click **View**, and the page below appears with option to void sale request

#000000625



The screenshot shows the Order View page for order #000000625. The top navigation bar includes Back, Sync Status, Void Sale, Cancel, Send Email, Hold, Invoice, Ship, Reorder, and Edit buttons. The main content area is divided into sections: ORDER VIEW, Order & Account Information, and Account Information. The Order & Account Information section shows details like Order Date (Oct 13, 2020, 9:36:46 AM), Order Status (Pending), Purchased From (Main Website Store Default Store View), and Placed from IP (49.37.81.64). The Account Information section shows Customer Name (Instant Purchase), Email (ip@yahoo.com), and Customer Group (General).

Note: The **Void Sale** button is visible within the same US business day as the sale request and only for ACH Pay orders.

If you choose to void the sale request, please do not send a refund request from the MAI site.

- d. You must click the **Void Sale** button to void a particular sale request. You will receive the message below on successful execution of the void-sale request.
- e.

#000000625

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The screenshot shows the 'Order View' page for order #000000625. The top navigation bar includes Back, Sync Status, Void Sale, Cancel, Send Email, Hold, Invoice, Ship, Reorder, and Edit buttons. A yellow banner at the top states: "✓ Void Sale executed Successfully!!! Please run Sync Status after sometime." The left sidebar has tabs for Information, Invoices, Credit Memos, and Shipments. The main content area displays 'Order & Account Information' for the order. It shows the order number, date, status, purchase details, and customer information. The customer is named 'Customer Name' with email 'ip@yahoo.com' and group 'General'. The page also shows the IP address '49.37.81.64' from which the order was placed.

This indicates that the request was executed successfully. After a while you must run the sync status, which will reflect the current state of the order status as well as the payment status.

Payments plugin for Magento 2

#000000625

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 Back Sync Status Send Email Reorder

ORDER VIEW	
Information	Order & Account Information
Invoices	Order # 000000625 (The order confirmation email is not sent)
Credit Memos	Order Date Oct 13, 2020, 9:36:46 AM
Shipments	Order Status Closed
Comments History	Purchased From Main Website Store Main Website Store Default Store View
Transactions	Placed from IP 49.37.81.64

Order & Account Information

Order # 000000625 (The order confirmation email is not sent)		Account Information	Edit Customer
Order Date	Oct 13, 2020, 9:36:46 AM	Customer Name	Instant Purchase
Order Status	Closed	Email	ip@yahoo.com
Purchased From	Main Website Store Main Website Store Default Store View	Customer Group	General

Address Information

Billing Address	Edit	Shipping Address	Edit
Dienststelle Jena Dismach Tech Postfach 10 01 65 Berlin, Federated States Of Micronesia, 14390 United States T: 03020259323		Dienststelle Jena Dismach Tech Postfach 10 01 65 Berlin, Federated States Of Micronesia, 14390 United States T: 03020259323	

Payment & Shipping Method

Payment Information		Shipping & Handling Information	
Alternative Payment methods		Flat Rate - Fixed \$5.00	
The order was placed using USD.	000000625-1602599804		
Worldpay Order Id	VOIDED		
Payment Status	Direct		
Payment Model	YES		
Client side encryption	ACH_DIRECT_DEBIT-SSL		
Payment Method			
Card Number			
AVS Result			
CVC Result	0		
Basic Risk Score	RiskManagement		
Advanced Risk Provider	0.0000		
Advanced Risk Score			
Advanced Risk Threshold			
Advanced Risk Final Score	-1		
Advanced Risk Id			
AAV Address Result Code			
AAV Postcode Result Code			
AAV Telephone Result Code			
AAV Email Result Code			
AAV Cardholder Name Result Code			
Interaction Type	ECOM		

If you click the **Void Sale** button after the request has been voided, you will see the error message below:

#000000504

   admin ▾

 Back Sync Status Void Sale Send Email Ship Reorder

 Void Sale Action Failed!!!: The void action is not available. Possible reason this was already executed for this order. Please check Payment Status below for confirmation.

ORDER VIEW	
Information	Order & Account Information
Invoices	

Order & Account Information

Order # 000000504 (The order confirmation email is not sent)		Account Information	Edit Customer
Order Date	Aug 7, 2020, 1:53:43 AM	Customer Name	Veronica Costello
Order Status	Complete	Email	roni_cost@example.com
		Customer Group	General

Note: The alert messages may vary depending on the availability of custom messages from the configuration. If the **Void Sale** button is unavailable or if the request fails, you'll need to submit a refund request.

The shopper's experience

Once you have configured your system, it has the following effects on your shoppers:

Shoppers see seven new fields in the alternative payment methods section when they select ACH pay:

- Bank account types
- Account number
- Routing number
- Check number
- Company name
- Email address
- Purpose of transaction text box

Alternative Payment Methods We Accept     

Bank Account Types *

Account Number *

Routing Number *

Check Number

Company Name

Email Address

Purpose of transaction

Purpose of transaction will reflect on your statement, only if it is supported by the selected payment method.
Purpose of transaction will be validated by the payment method before processing.
Please adhere to the **Statement Narrative** guidelines of the selected payment method before entering the Purpose of transaction.

The ACH Pay-specific fields appear once the admin has enabled them, and if the billing address is in the US.

ACH Pay-specific field	Storefront validation
Bank account types	The Select box will appear. Values for selection will depend on the account types configured by the admin
Account number	Only accepts up to 17 digits
Routing number	Only accepts digits with minimum length of 8 and maximum length of 9
Check number	Only accepts up to 15 digits
Company name	Accepts strings with a maximum length of 40 characters
Email address	Accepts standard email validation
Purpose of transaction	Accepts alphanumeric characters that will be truncated to 15 characters while sending the request.

Note: ACH Pay is only available in direct integration mode.

Prime routing (US only)

This section describes how to configure prime routing to your integrations.

Note: This is only applicable to the US and works only in direct integration mode. Once prime routing is enabled, the request is treated as a sales request.

To configure prime routing, do the following:

1. Go to Store/Settings/Configuration/Sales/Worldpay:

Prime Routing



<input type="checkbox"/> Enable Prime Routing <small>[store view]</small>	Yes
<input type="checkbox"/> Enable Advanced Prime Routing <small>[store view]</small>	
Yes	
Enable Advance Prime Routing to make use of Routing Preference and Debit Networks.	
<input type="checkbox"/> Routing Preference <small>[store view]</small>	pinlessDebitOnly
<input type="checkbox"/> Debit Networks <small>[store view]</small>	
<div style="border: 1px solid #ccc; padding: 5px; background-color: #f9f9f9;"> Accel AFFN CU24 Jeanie NYCE Pulse Shazam Star SouthEast Star West Star NorthEast </div>	
<input type="checkbox"/> Use system value	

2. Use the information in the table below to complete the configuration:

Configuration	Description
Enable prime routing	If set to Yes , this enables the prime routing feature
Enable advanced prime routing	If set to Yes , this lets you configure the routing preference and debit networks
Routing preference	This lets you configure the routing preference to specify how a particular transaction should be routed
Debit networks	This lets you configure the debit networks to specify how a particular transaction should be routed

You can add the configuration to manage alerts/show customised messages by following these steps.

1. Go to Store/Settings/Configuration/Sales/Worldpay Exception Codes.
2. Under **Customize Admin Worldpay Configuration Messages**, click the **Add** button and then add the configurations below:

AACH01	Void Sale Action Failed!!!	
AACH02	Void Sale executed Successfully!!! Please run Sync Status after sometime.	
Add		

Click **Save Config** after adding the configurations, and use the table below for adding the configurations:

Message code	Actual message	Custom message
AACH01	Void sale action failed	
AACH02	Void sale executed successfully Please run sync status after a while	

Under **Customize Checkout Messages**, click the **Add** button and then add the configurations below:

CPR01	Merchant is not enabled for prime routing.	
Add		

Click **Save Config** after adding the configurations and use the table below for adding the configurations:

Message code	Actual message	Custom message
CPR01	Merchant is not enabled for prime routing	

3. In some cases, you might want to void a sale request. This must be done within the same US business day as the sale request.
 - a. To void a sale request, go to Sales/Orders
 - b. Search for the order ID shared by the shopper: eg, 000000713

Orders

Actions	ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	Allocated sources
<input type="checkbox"/>	000000627	Main Website Main Website Store Default Store View	Oct 13, 2020 10:07:03 AM	Dienststelle Jena	Dienststelle Jena	\$50.00	\$50.00	Pending	View		

- c. Click on **View**, and you will see the page below, with the option to void the sale request:

#000000627

The **Void Sale** button is visible within the same US business day as the sale request and only for sale requests (prime routing requests) and ACH Pay orders.

Payments plugin for Magento 2



If you want to void the sale request, please do not send a refund request from the MAI site.

- d. You must click the **Void Sale** button to void a particular sale request. You will see the message below when the void sale request process is successful:

#000000627

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← Back Sync Status Void Sale Cancel Send Email Hold Invoice Ship Reorder Edit

✓ Void Sale executed Successfully!!! Please run Sync Status after sometime.

ORDER VIEW		Order & Account Information	
Information		Order # 000000627 (The order confirmation email is not sent)	
Invoices	Order Date	Oct 13, 2020, 10:07:03 AM	Customer Name
Credit Memos	Order Status	Pending	Instant Purchase
Shipments	Purchased From	Main Website Main Website Store Default Store View	Email
	Placed from IP	49.37.81.64	Customer Group

This indicates that the request was executed successfully. After a while, run the sync status. This status shows the current state of the order status as well as the payment status:

#000000627

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← Back Sync Status Send Email Reorder

ORDER VIEW		Order & Account Information	
Information		Order # 000000627 (The order confirmation email is not sent)	
Invoices	Order Date	Oct 13, 2020, 10:07:03 AM	Customer Name
Credit Memos	Order Status	Closed	Instant Purchase
Shipments	Purchased From	Main Website Main Website Store Default Store View	Email
Comments History	Placed from IP	49.37.81.64	Customer Group
Transactions			General
Address Information			
Billing Address Edit		Shipping Address Edit	
United States T: [REDACTED]		United States T: [REDACTED]	
Payment & Shipping Method			
Payment Information		Shipping & Handling Information	
Credit Cards The order was placed using USD. Worldpay Order Id Payment Status Payment Model Client side encryption		Flat Rate - Fixed \$5.00	
[REDACTED] VOIDED Direct YES			

- e. If you click the **Void Sale** button after the request has been voided, you will see the error message below:

#000000713

admin ▾

The screenshot shows the 'Order View' page for Order #000000713. The top navigation bar includes 'Back', 'Sync Status', 'Void Sale', 'Send Email', 'Ship', and 'Reorder'. A red alert message box states: 'Void Sale Action Failed!!!: The void action is not available. Possible reason this was already executed for this order. Please check Payment Status below for confirmation.' On the left, a sidebar menu lists 'Information', 'Invoices', and 'Credit Memos'. The main content area displays 'Order & Account Information' with details like Order Date (Sep 3, 2020, 2:00:24 AM), Order Status (Complete), and Purchased From (Main Website). To the right, 'Account Information' shows Customer Name (Veronica Costello) and Email (roni_cost@example.com), with Customer Group set to General.

Note: The alert messages may vary depending on the availability of custom messages from the configuration.

If the **Void Sale** button is unavailable, or if the request fails, you must submit a refund request.

Note: Prime Routing is available only in direct integration mode. If enabled, the request is treated as a sales request.

Level 2/3 data

Worldpay credit card processing data for VISA and MasterCard falls into two levels when being passed – Level 1 and Level 2/3.

Each level is defined by the amount of information that is required or passed as a set of extra data.

Level 1 processing has the lowest data requirements, but potentially the highest interchange fees. Level 2/3 processing demands card data that provides more information for business, commercial, corporate, purchasing and government cardholders.

Credit card transactions submitted with Level2/3 card data can obtain lower interchange fees and attract a lower processing cost, along with spending insights for shoppers. Naturally, it is in the best interest of merchants to submit Level 2/3 card data whenever possible.

You can supply Level 2 and Level 3 data through the following APIs:

- Direct XML (AUTHORISE and SALE)
- Redirect or HPP
- Capture or refund batch request
- Capture or refund order modification

Qualification criteria

MasterCard

- The transaction must be taxable
- Tax must be between 0.1% and 30% of the transaction amount
- For level 3, the transaction must use a corporate, business or purchasing card
- For level 3, at least one line-item must be included

Visa

- The transaction must be taxable
- Tax must be between 0.1% and 22% of the transaction amount
- For level 3, the transaction must use a corporate or purchasing card. Tax must be between 0.1% and 22% of the transaction amount
- For level 3, the transaction must use a corporate or purchasing card

Note: Qualification criteria are validated by the Worldpay gateway and not by the Magento 2 plugin.

How to set up level 2/3 data

Go to Stores/Configuration/Sales/Worldpay: Level 2/3 Data for US and Canada Payments.

Configuring level 2/3 data

Level 2/3 Data for US and Canada payments

Enable Level 2/3 Data [store view]	Yes
Card Acceptor TaxId [store view]	tzx -21122
Duty Amount [store view]	2.98
Unit Of Measure [store view]	each

Configuration	Description
Enable level 2/3 data	This field enables/disables level 2/3 data for US and Canada payments
Card acceptor tax id	This must be between 1-20 characters (9 digits for US-domiciled merchants)
Duty amount	Duty amount manageable by merchant for international shipping that has duties tax
Unit of measure	You can configure a product's unit of measure, with the value set as "each" by default. The unit of measure will be passed on to the Worldpay gateway

Product attribute values

Browse Catalog/Products. For any product type:

Level23 Data Configuration 

commodity code [website]	CO-1212
Unit of Measure [website]	Apparel Size

Configuration	Description
Commodity code	The commodity code to be configured by you for each product
Unit of measure	You configure the product's unit of measure and this value will overwrite the default value set under Stores/Configuration/ Sales/Worldpay: Level 2/3 Data for US and Canada Payment

Note: The Worldpay Magento 2 plugin adds two product attributes. These are **Commodity code** and **Unit of measure** for all the product types to support level 2/3 data needs after installation.

Sample payment request

Configuration

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd" >
<paymentService version="1.4" merchantCode="YOUR_MERCHANT_CODE">
    <submit>
        <order orderCode="YOUR_ORDER_CODE">
            <description>YOUR DESCRIPTION</description>
            <amount value="100" currencyCode="EUR" exponent="2"/>
    <orderContent>
        <![CDATA[]]>
    </orderContent>
    <paymentDetails>
        <CARD-SSL>
            <cardNumber>4444333322221111</cardNumber>
            <expiryDate>
                <date month="06" year="2019"/>
            </expiryDate>
            <cardHolderName>AUTHORISED</cardHolderName>
            <cvc>666</cvc>
            <cardAddress>
                <address>
                    <firstName>Mr Bert</firstName>
                    <address1>Worldpay</address1>
                    <address2>270-289 The Science Park</address2>
                    <address3>Milton Road</address3>
                    <postalCode>CB4 0WE</postalCode>
                    <city>Cambridge</city>
                    <countryCode>GB</countryCode>
                </address>
            </cardAddress>
        </CARD-SSL>
        <session shopperIPAddress="127.0.0.1" id="ssn818495445"/>
    </paymentDetails>
    <branchSpecificExtension>
```

```
<purchase>
    <invoiceReferenceNumber>INV12233566</invoiceReferenceNumber>
    <customerReference>CUST00000001</customerReference>
    <cardAcceptorTaxId>VAT1999292</cardAcceptorTaxId>
    <salesTax>
        <amount value="2400" exponent="2" currencyCode="USD"
    />
        </salesTax>
    <discountAmount>
        <amount value="0" exponent="2" currencyCode="USD" />
    </discountAmount>
    <shippingAmount>
        <amount value="100" exponent="2" currencyCode="USD" />
    </shippingAmount>
    <dutyAmount>
        <amount value="0" exponent="2" currencyCode="USD" />
    </dutyAmount>
    <shipFromPostalCode>CB40WD</shipFromPostalCode>
    <destinationPostalCode>CB40WD</destinationPostalCode>

<destinationCountryCode>GB</destinationCountryCode>
<orderDate>
    <date dayOfMonth="1" month="1" year="2018" />
</orderDate>
    <taxExempt>false</taxExempt>
    <item>
        <description>Mobile phone</description>
        <productCode>MOB1001</productCode>
        <commodityCode>COM10022</commodityCode>
        <quantity>1</quantity>
        <unitCost>
            <amount value="12000" exponent="2" currencyCode="USD" />
        </unitCost>
        <unitOfMeasure>each</unitOfMeasure>
        <itemTotal>
            <amount value="12000" exponent="2" currencyCode="USD" />
        </itemTotal>
        <itemTotalWithTax>
            <amount value="14400" exponent="2" currencyCode="USD" />
        </itemTotalWithTax>
        <itemDiscountAmount>
            <amount value="100" exponent="2" currencyCode="USD" />
        </itemDiscountAmount>
        <taxAmount>
            <amount value="2400" exponent="2" currencyCode="USD" />
        </taxAmount>
        </item>
    </purchase>
    <branchSpecificExtension>
        <order>
        </submit>
    </paymentService>
```

Note: Level 2/3 data is highlighted with blue font-colour.

Latin American payments

This section describes how to add Latin American payments to your integrations, including payments by instalment.

Prerequisite: You must have a legal entity in each Latin American country that you want to trade in.

Note: Please contact your Worldpay representative to set up the appropriate routing for the countries you want to trade in.

The plugin supports payments from these countries:

- Argentina
- Bolivia
- Brazil
- Central America (Costa Rica, Nicaragua, El Salvador, Honduras, Panama, Guatemala)
- Chile
- Colombia
- Ecuador
- Mexico
- Peru
- Uruguay



Latin America configurations

To begin the configuration: Go to Store/Settings/Configuration/Sales/Worldpay:

Latin America Payments

Enable CPF/CNPJ
[store view] Yes

You must enable CPF/CNPJ for only Brazil as billing country

Enable Instalment
[store view] Yes

If set to "Yes", This will enable shopper to select installment before making their payment for Latin America country only.

Instalment Configuration [store view]	Instalment Type	Country	Action
	Type 1 Installment	Argentina Belize Brazil Chile	
	Add		

The following are the Instalment types:

- Type1-Up to 12 instalment is applicable to AR and BR.
- Type2-Up to 18 instalment in sequence: 3; 6; 9; 10; 12; 15 is applicable to MX.
- Type3-Up to 36 instalments in sequence: 3; 6; 9; 10; 12; 18; 24; 36; is applicable to CO.
- Type4-Up to 48 instalments in sequence: 3; 6; 9; 10; 12; 18; 24; 36; 48; is applicable to BZ,CL,CR,SV,GT,HN,NI,PA,PE.

Use the information in the table below to complete the configuration:

Configuration	Description
Enable CPF/CNPJ	Set to Yes , a shopper is only required to submit their CPF (Cadastro de Pessoas Físicas) and CNPJ (Cadastro Nacional da Pessoa Jurídica) ID number for payments originating in Brazil*
Enable instalment	Set to Yes , shoppers can pay in instalments. If set to No , instalments are not available. This feature is only available for Latin American countries

Instalment configuration	This enables you to do instalment-type mapping for Latin American countries
Instalment type	Type1 up to 12 instalments are applicable to Argentina and Brazil. Type2 up to 18 instalments (3, 6, 9, 10, 12, 15) are applicable to Mexico Type3 up to 36 instalments (3, 6, 9, 10, 12, 18, 24, 36) are applicable to Colombia
	Type4 up to 48 instalments (3, 6, 9, 10, 12, 18; 24; 36; 48: are applicable to Brazil, Chile, Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama and Peru

* You must only enable CPF for Brazilian payments.

Administrators can use the **Instalment** configuration to map countries with instalment types, and must apply the configurations in the table below:

Country	Permitted types of instalments
Brazil and Argentina	Up to 12 instalments
Mexico	Up to 18 sequential instalments: 3, 6, 9, 10, 12, 15, 18
Columbia	Up to 12 instalments without interest. Up to 48 instalments with interest. Sequential instalments: 3, 6, 9, 10, 12, 18, 24, 36, 48
Peru and Central America	Up to 48 sequential instalments: 3, 6, 9, 10, 12, 18, 24, 36, 48

The shopper's experience

Once you have configured your system, it has the following effects on your shoppers:

Shoppers see three new fields in the credit-card payment section:

- CPF/CNPJ text box (only for Brazil)
- Instalments-type dropdown (only for LatAm countries)
- Purpose-of-transaction text box

Credit Cards
We Accept









Credit Card Type *

Use Saved Card

Credit Card Number



Card Holder Name

Month

Year

CVV



Save This Card ([Important Disclaimer!](#))

CPF/CNPJ *

Instalment *

Purpose of transaction *

The Latin America-specific fields (**CPF/CNPJ, Instalment and Purpose of transaction**) appear once the admin has enabled them, and if the billing address is in one of the Latin American countries.

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LatAm-specific field	Storefront validation
CPF	Accepts only digits up to 11
CPNJ	Accepts only digits up to 14
Instalment	Select box will appear. Values for selection will depend on selected billing country
Purpose of transaction	Accepts a maximum of 13 alphanumeric characters

Recommendation for Brazil only

There are three variations of fields that should be visible for payments from Brazil:

1. Only CPF is enabled. (The **CPF** and **Purpose of Transaction** fields are visible.)
2. Only Instalments is enabled. (The **Instalment** and **Purpose of Transaction** fields are visible.)

Both CPF and Instalments are enabled. (The **CPF**, **Instalment** and **Purpose of Transaction** fields are visible.)

Exemption engine

The exemption engine enables frictionless checkout during 3DS2 using transactional data to predict issuer behaviour. The engine requests real-time risk analysis of transactions to exempt as many as possible from SCA (strong customer authentication).

How to configure the exemption engine

Go to Stores/Configuration/Sales/Worldpay/Exemption Engine:

Exemption Engine

Enable Exemption Engine <small>[store view]</small>	<input type="text" value="Yes"/>	▼
Exemption Placement <small>[store view]</small>	<input type="text" value="OPTIMISED"/>	▼
	Optimised applies the exemption placement that has the highest probability of issuer acceptance as determined by the Exemption Engine.	
Exemption Types <small>[store view]</small>	<input type="text" value="OP - Optimised exemption"/>	▼
	OP has the highest probability of issuer acceptance determined by the Exemption Engine.	

Configuration	Description
Enable Exemption Engine	If set to Yes , transactions can be exempted from SCA, based on real-time risk analysis
Exemption Placement	AUTHORISATION: Applies exemption in the authorisation flow AUTHENTICATION: Applies exemption in the authentication flow OPTIMISED: Applies the exemption placement that has the highest probability of issuer acceptance as determined by the exemption engine
Exemption Types	LV: Low-value exemption (less than 30 EUR) LR: Low-risk exemption. OP: Optimised exemption (highest probability of issuer acceptance determined by the exemption engine).

In some cases, the exemption might not be accepted by the issuing bank. If this occurs the shopper is required to go through authentication

If an exemption is allowed, the liability for the transaction rests with you and not the issuing bank

Optimised is the recommended *Placement and Types*

4.

5. FraudSight

Fraudsight combines unparalleled data insights, industry-leading technology and fraud-prevention expertise that enable you to predict and prevent fraud.

Contact Worldpay Support to get FraudSight enabled on your system.

Configure FraudSight

Once FraudSight is enabled on your account it is automatically activated in the Magento plugin. The information in this section is important if you are to manage fraud-related cases effectively.

Manage alerts and messages

To manage alerts/show customised messages do the following:

1. Go to Store/Settings/Configuration/Sales/Worldpay Exception Codes.
2. Under Customize Admin Worldpay Configuration Messages, click the **Add** button and then add the configurations below.

AFR01	Cancel Action Failed	
AFR02	Order cancelled successfully. Please run Sync Status after sometime.	
Add		

3. Click **Save Config** after you've added the configurations.

Use the information in the table below to add to the above configurations.

Message Code	Actual Message	Custom Message
AFR01	Cancel action failed	
AFR02	Order cancelled successfully Please run sync status after a while.	

FraudSight response

Fraudsight response displays one of these messages:

- LOW-RISK
- REVIEW
- HIGH-RISK

To see messages, go to Sales/Orders, and messages appear under **FraudSight Message**:

	ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	Allocated sources	Worldpay FraudSight Message
<input type="checkbox"/>	000001930	Main Website Main Website Store Default Store View	Dec 15, 2020 9:00:05 AM	QA User	QA User	€38.00	€38.00	Pending	View			LOW-RISK
<input type="checkbox"/>	000001929	Main Website Main Website Store Default Store View	Dec 15, 2020 8:56:13 AM	Test Test	Test Test	€32.00	€32.00	Pending	View			REVIEW

When the message is received it is “in review.” The message is highlighted in red, to show that you need to take action.

You can also click **View** to see Fraudsight data. The Advance Risk Provider is FraudSight and under **Fraudsight Data**, you can see the message, score and reason codes if they are available.

Payment Information

Credit Cards

The order was placed using EUR.

Worldpay Order Id	000001841-1608005320
Payment Status	AUTHORISED
Payment Model	Redirect
Payment Method	MAESTRO-SSL
Card Number	6799*****0019
AVS Result	NOT SENT TO ACQUIRER
CVC Result	NOT SUPPLIED BY SHOPPER
Basic Risk Score	0
Advanced Risk Provider	FraudSight
Advanced Risk Score	0.0000
Advanced Risk Threshold	
Advanced Risk Final Score	0
Advanced Risk Id	
AAV Address Result Code	UNKNOWN
AAV Postcode Result Code	UNKNOWN
AAV Telephone Result Code	UNKNOWN
AAV Email Result Code	UNKNOWN
AAV Cardholder Name Result Code	UNKNOWN
Interaction Type	ECOM

Issuer Insights

Source Type	
Available Balance	
Reloadable	
Prepaid Card Type	
Affluence	
Issuer Country	
Card Product Type	
Virtual Account Number	
Account Range Id	

FraudSight Data

Fraudsight Message	review
Fraudsight Score	
Fraudsight ReasonCodes	



Order review

When the message received is “in review”, you might want to cancel the order or start a capture request.

Cancel an order

To cancel the order, do the following:

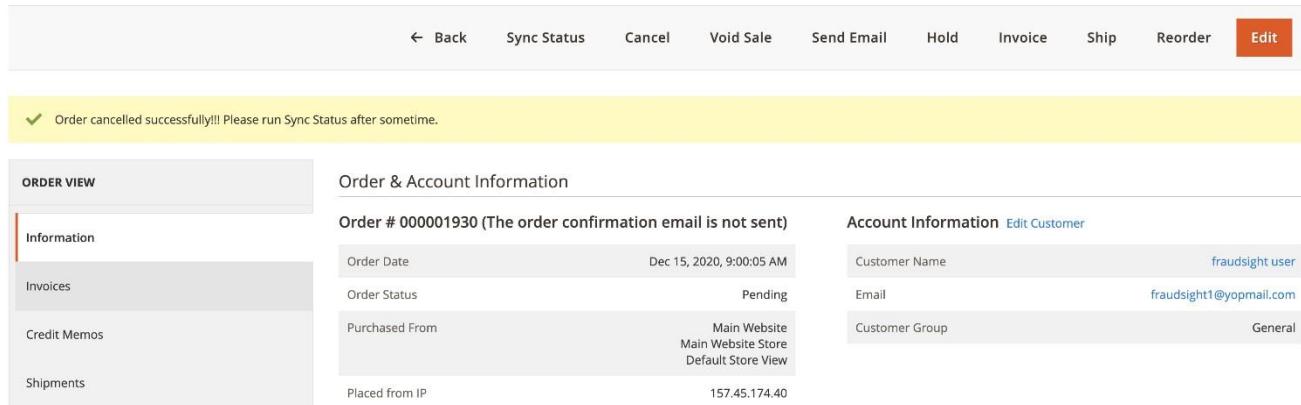
1. Go to Sales/Orders.
2. Click the checkbox next to the order that has a message in review:

Payments plugin for Magento 2

Orders

Orders												Go to Archive	Create New Order
	Actions	ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision	Fraudsight Message	
<input type="checkbox"/>	000000179	Main Website Main Website Store Default Store View	Oct 1, 2020 3:09:35 AM	QA Test	QA Test		\$50.00	\$50.00	Pending	View		LOW-RISK	
<input type="checkbox"/>	000000175	Main Website Main Website Store	Oct 1, 2020 2:25:18 AM	QA Test	QA Test		\$50.00	\$50.00	Pending	View		REVIEW	

3. Click the **Cancel** button to send a cancel request to Worldpay. The screenshot below shows an example of the message you receive after a successful cancellation.



The screenshot shows the 'Order View' page for order #000001930. A yellow banner at the top indicates 'Order cancelled successfully!!! Please run Sync Status after sometime.' The main content area displays 'Order & Account Information' with details like Order Date (Dec 15, 2020, 9:00:05 AM), Order Status (Pending), and Customer Information (Customer Name: fraudsight user, Email: fraudsight1@yopmail.com). The sidebar on the left shows tabs for ORDER VIEW, Information, Invoices, Credit Memos, and Shipments.

4. After a while, run the sync status. This shows the current order status as well as the payment status.

Errors

If you click the **Cancel** button after the request has been cancelled, you will see an error message, as in the screenshot below:

Payments plugin for Magento 2

worldpay
from FIS

← Back
Sync Status
Cancel
Reorder

ORDER VIEW

Information

- [Invoices](#)
- [Credit Memos](#)
- [Shipments](#)
- [Comments History](#)
- [Transactions](#)

Order & Account Information

Order # 000001803 (The order confirmation email was sent)

Order Date	Dec 14, 2020, 5:31:12 AM
Order Status	Canceled
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	157.45.183.239

Address Information

Billing Address Edit	Shipping Address Edit
Uma s 2002 Edmund Halley Reston, Virginia, 21091 United States T: 5544332211	Uma s 2002 Edmund Halley Reston, Virginia, 21091 United States T: 5544332211

Payment & Shipping Method

Payment Information	Shipping & Handling Information
Wallets	Free Shipping - Free €0.00
The order was placed using EUR.	
Worldpay Order Id	000001803-1607945471
Payment Status	CANCELLED
Payment Model	Direct

← Back
Sync Status
Cancel
Reorder

✖ Cancel Action Failed!!!: Cancel operation was already executed on this order. Please check Payment Status or Order Status below for confirmation.

← Back
Sync Status
Cancel
Reorder

ORDER VIEW

Information

- [Invoices](#)
- [Credit Memos](#)
- [Shipments](#)
- [Comments History](#)
- [Transactions](#)

Order & Account Information

Order # 000001803 (The order confirmation email was sent)

Order Date	Dec 14, 2020, 5:31:12 AM
Order Status	Canceled
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	157.45.183.239

Address Information

Billing Address Edit	Shipping Address Edit
Uma s 2002 Edmund Halley Reston, Virginia, 21091 United States T: 5544332211	Uma s 2002 Edmund Halley Reston, Virginia, 21091 United States T: 5544332211

The alert messages may vary depending on the availability of custom messages from the configuration.

Capture requests

To send a capture request, click **Invoice** and select **Capture Online**. If you have a redirect integration and FraudSight is enabled, use different methods to get FraudSight data. These methods are to use either order notification or to send order-inquiry requests. For order-inquiry requests, run Sync Status.

6.

7. Tokenization and stored credentials

Magento does not save credit card details. Instead, it delegates the responsibility of securely storing credit card details to Worldpay by using tokens. These tokens act as references to the actual credit card information stored on Worldpay's servers.

Magento only stores and uses these tokens for future transactions, providing an added layer of security by reducing the exposure of sensitive credit card data within its system.

Token generation

When a shopper makes a payment using a credit card and selects **Save this card** at checkout, instead of Magento storing the credit card details, Worldpay generates a unique token for that credit card.

This token generation process typically occurs on Worldpay's servers during the payment transaction.

Token initialisation and storage in the Magento database

After Worldpay generates the token, it sends it back to Magento. Magento then stores this token in its database, associating it with the customer's account or payment method. The token acts as a reference to the credit card details stored securely on Worldpay's servers.

Token usage for future authorisations

When the shopper returns to the website and initiates a new transaction, Magento retrieves the token associated with their saved payment method and shows it to the user on the checkout page under the **Use Saved Card** option.

When the shopper selects a card from the list and clicks **Place Order**, Magento sends the token to Worldpay during the checkout process instead of sending the actual credit card details. Worldpay then references its database to retrieve the corresponding credit card details linked to that token.

The payment authorisation process then proceeds using the retrieved credit card details and, if successful, the transaction is completed.

Token expiry

In production, tokens are created with an initial life of four years. In Sandbox, tokens are created with an initial life of seven days. For more details, read our [guidelines for connecting to tokenization](#).

How to configure tokenization and stored credentials

You can enable tokenization at Stores/Configuration/Sales/Worldpay/Tokenization:

Tokenization / Stored Credentials

Save Card [store view]	Yes	▼
Saved card will work only if, at least one from Tokenization or Stored credentials is enabled.		
Enable Tokenization [store view]	Yes	▼
If set to Yes, it will create token based on shopper ID.		
Enable Merchant Tokens [store view]	No	▼
If set to Yes, it will create token based on Merchant ID.		
Enable Stored Credentials [store view]	No	▼
If set to Yes, it will add required attribute for future recurring payments.		

Now follow these steps:

1. Set **Save Card** to **Yes** or **No**. Card-saving will only work if either **Tokenization** or **Stored Credentials** is enabled. Set **Enable Tokenization** to **Yes** or **No**.

Tokenization / Stored Credentials

Save Card [store view]	Yes	▼
Saved card will work only if, at least one from Tokenization or Stored credentials is enabled.		
Enable Tokenization [store view]	Yes	▼
If set to Yes, it will create token based on shopper ID.		
Enable Merchant Tokens [store view]	No	▼
If set to Yes, it will create token based on Merchant ID.		
Enable Stored Credentials [store view]	Yes	▼
If set to Yes, it will add required attribute for future recurring payments.		

ⓘ Configure Disclaimer

2. Set **Enable Stored Credentials** to **Yes** or **No**. If **Stored Credentials** is enabled, the required usage attribute is added, with values like FIRST and USED. This will also add the transactionIdentifier value of the FIRST response as schemeTransactionIdentifier in the USED request.

Read the [Worldpay online documentation](#) for more details about stored credentials.

Configuration	Description
Save Card	If set to Yes , the save card function is enabled so long as either tokenization or stored credentials is enabled
Enable Tokenization	Write the message that shoppers will see
Enable Merchant Tokens	If set to Yes , it will create a token based on the Merchant ID
Enable Stored Credentials	If set to Yes , stored credentials are enabled and a token with a long expiry time is created

A maximum of 16 cards can be saved under each authenticated shopper ID. Tokenization/stored credentials must be enabled to ensure compliance when storing card details. You can configure a disclaimer that shoppers must accept during checkout to save their card:

ⓘ Configure Disclaimer

Disclaimer Message <small>[store view]</small>	<div style="border: 1px solid #ccc; padding: 5px; width: 100%;">Show / Hide Editor</div> <div style="border: 1px solid #ccc; height: 200px; margin-top: 10px;"></div>
Show Disclaimer in Store Front <small>[store view]</small>	
<input checked="" type="checkbox"/> Yes	
Important Disclaimer Mandatory <small>[store view]</small>	
<input checked="" type="checkbox"/> Yes	

Configuration	Description
Enable Stored Credentials	If set to Yes , stored credentials is enabled
Disclaimer Message	Write the message that shoppers will see
Show Disclaimer In Store Front	If set to Yes , a pop-up link to the disclaimer message appears on the checkout page
Important Disclaimer Mandatory	If set to Yes , the shopper must agree to the disclaimer before they can save their card details

Note: See the [Worldpay support centre](#) for more details about disclaimers.

The shopper's experience with stored credentials enabled

Once stored credentials are enabled and a disclaimer is configured, the shopper enters a flow in which they can save the card after verifying the disclaimer.

This process typically involves the Magento merchant configuring a disclaimer message to tell users that their card details will be tokenised if they choose to save their card for future use.

The disclaimer gives the user transparency about how their payment information will be securely stored and used for future transactions. It outlines the tokenization process, assuring the user of the security measures in place to safeguard their sensitive data.

By presenting this disclaimer (as in the screenshot below), Magento merchants ensure that users can make informed decisions about saving their payment methods, fostering trust and confidence in the e-commerce platform:

● Credit Cards Section We Accept

Credit Card Type *

- Diners Club International
- Maestro
- Mastercard
- Visa
- American Express
- Discover
- CB
- Carte Bleue

maestro JCB

Credit Card Number

Card Holder Name

Month Year

CVV

Save This Card (Important Disclaimer!)

● Credit Cards Section We Accept

maestro JCB

Credit Card Type *

- Diners Club INTERNATIONAL
- Mastercard
- Visa
- American Express
- Discover
- CB
- Carte BLEUE

maestro JCB

4111111111111111

satya

02 - February 2022

123

Save This Card (Important Disclaimer!)

Please, Verify the disclaimer! before saving the card

If a shopper tries to place an order without verifying the disclaimer, they will be prompted to review and accept it before proceeding. This ensures that their card details can be saved securely. Also, if the disclaimer is not accepted, a token should not be created for future use, thereby preserving the user's choice and privacy:

Payment Method

All transactions are secure and encrypted.



Check / Money order

Credit Cards We Accept

Credit Card Type *

Use Saved Card

5555555555554444

John

02 - February 2027

123

Save This Card ([Important Disclaimer!](#))

My billing and shipping address are the same
EE DemoUAT
777 Brockton Avenue, Golden Street, Palm Desert, California 92261
United States
3044556555

[Edit](#)

Disclaimer!

Card detail storage information will be displayed here as provided in disclaimer message section.
Detail on what this should contain can be found here - <http://support.worldpay.com/support/kb/gg/stored-credentials-overview/>

[Agree](#) [Disagree](#)

PLACE ORDER

When the shopper clicks the **Important Disclaimer** link, they can either agree or disagree with the disclaimer. To place the order and save the card, the shopper must agree to the disclaimer.

If the shopper chooses to disagree with the disclaimer, the **Save This Card** option will remain unchecked, and the order will proceed without any saved card details.

The shopper's experience with card tokens stored in their account

Credit Cards We Accept

Credit Card Type *

      
   Use Saved Card

**Saved Card feature will be available only if enabled by Merchant.*

My billing and shipping address are the same
qa Nitin
27 RUE PASTEUR
CABOURG, 14390
France
[1122334455](#)

[Edit](#) **PLACE ORDER**

<input checked="" type="radio"/> Credit Cards	We Accept         
Credit Card Type * <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input checked="" type="radio"/> Use Saved Card	
Saved cards <input type="radio"/>  4111*****1111, 12 /2029	
Card Verification Number * <input type="text"/> 	
<i>*Saved Card feature will be available only if enabled by Merchant.</i>	

When the shopper clicks on **Use Saved Card**, they will be presented with all previously tokenized cards. The shopper can then select any one of the cards for payment.

Shoppers can view all their saved cards on the My Account/Saved Cards page:

My Saved Card

Card Brand	Card Number	Card Holder Name	Card Expiry Month	Card Expiry Year		
VISA	4111*****1111	Twinkle	12	2029	Update	Delete
VISA	4434*****0006	Twinkle	12	2029	Update	Delete

[Add New Card](#)

8. Hosted payment page

Shoppers can be redirected to a payment page hosted by Worldpay. To enable this, follow these steps:

Credit Cards

Enabled <small>[store view]</small>	<input type="text" value="Yes"/>
<hr/>	
Enable Intelligent Account Verification <small>[store view]</small>	<input type="text" value="No"/>
<hr/>	
Title <small>[store view]</small>	<input type="text" value="Credit Cards"/>
<hr/>	
Integration Mode <small>[store view]</small>	<input type="text" value="Redirect"/>
Set Hosted payment page by selecting Redirect	

1. Go to Stores/Configuration/Sales/Worldpay/Credit Cards. Set **Enabled** to **Yes** and **Integration Mode** to **Redirect**:

Hosted Payment Page

Enabled <small>[store view]</small>	<input type="text" value="No"/>
<hr/>	
Installation Id <small>[store view]</small>	<input type="text" value=""/>
<hr/>	
Hide address <small>[store view]</small>	<input type="text" value="No"/>
<hr/>	
Hosted Payment page Integration <small>[store view]</small>	<input type="text" value="Iframe"/>

2. Go to Stores/Configuration/Sales/Worldpay/Hosted Payment Page. Set **Enabled** to **Yes** and enter your Worldpay installation id.

Configuration	Description
Enabled	When set to Yes , a redirection to the hosted payment page is available at checkout
Installation Id	Enter the installation id you should have received from Worldpay. It looks like: 1111111

Hide address	Choose whether to hide the billing address of the shopper on the hosted payment page
Hosted payment page integration	Choose whether the hosted payment page appears as an iframe or a complete page

Once the hosted payment page is configured, shoppers can use the method below:

Credit Cards

New Card Use Saved Card

Save this card for future usage and recurring payments ([Important Disclaimer!](#))

My billing and shipping address are the same

TK S

LOW-RISK

TEST, Federated States Of Micronesia 12345-1234

United States

9876543210

CONTINUE TO WORLDPAY

worldpay

Test Mode - This is not a live transaction.

✓ Order summary

Reference: 000000828-1595445610
Description: Merchant Token
Amount (EUR): €105.00

Cardholder authentication



Change payment method

Please do not click the refresh or back button as this may interrupt or terminate your transaction.

To increase the security of online transactions, card issuers have introduced 3D secure. You have chosen a card that is part of 3D secure scheme so you will need to authenticate yourself with your bank.

This is a challenge window press OK

OK

Cancel

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

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1. The shopper selects their card type and continues to the Worldpay hosted payment page.
2. The hosted payment page appears in an iframe within the Magento application and requests payment details. The shopper completes the details and makes the payment.

Hosted payment page with 3D Secure

The shopper can complete 3D Secure authentication on the hosted payment page as shown below:

Test Mode - This is not a live transaction.

✓ Order summary

Reference: 000000731-1595353076

Description: Merchant Token

Amount (EUR): €66.00

Payment details
* Indicates a required field

Card number *
5555555555554444

Cardholder's name * ✓
3DS_V1_CHALLENGE_IDENTIFIED

Expiry date * ✓
02 / 27

Security code
123 Last 3 digits on the back of card

Instalments
Select

Cancel **Make Payment**

The hosted payment page opens in an iframe within the Magento application. The shopper can complete the details of 3D secure authentication and make the payment. The screenshot below shows the magic value used to simulate 3D secure authentication:

worldpay

Test Mode - This is not a live transaction.

✓ Order summary

Reference: 000000828-1595445610
Description: Merchant Token
Amount (EUR): €105.00

Cardholder authentication



ⓘ Change payment method

Please do not click the refresh or back button as this may interrupt or terminate your transaction.

To increase the security of online transactions, card issuers have introduced 3D secure. You have chosen a card that is part of 3D secure scheme so you will need to authenticate yourself with your bank.

This is a challenge window press OK

OK

Cancel

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

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Here, the shopper has chosen a card that is part of the 3D Secure scheme, so they must authenticate it with their bank using the challenge window.

9.

10. Mobile wallets

Apple Pay

The Apple Pay mobile payment and digital wallet service enables customers to make payments in person, in iOS apps and on the web. It is supported on the iPhone, Apple Watch, iPad and Mac.

Prerequisites

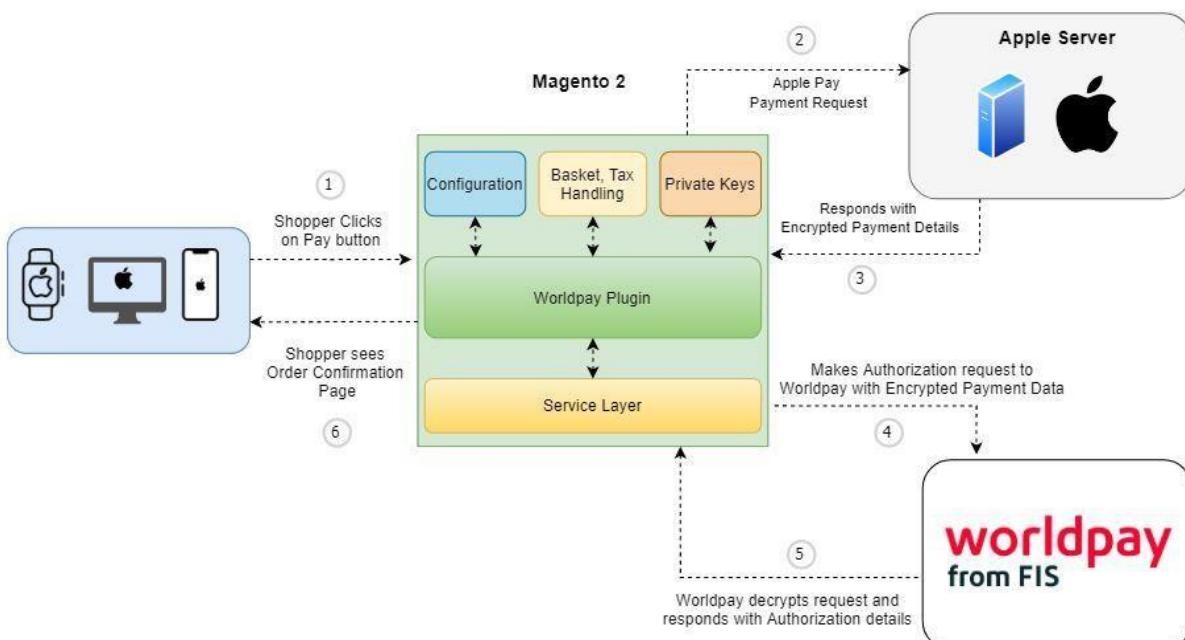
To enable Apple Pay for your customers, you'll need an Apple Developer account that is associated either with the Apple Developer Program or the Apple Developer Enterprise Program.

Your shoppers can only see Apple Pay as a payment option if they:

- Use an Apple Pay-compatible device
- Use Safari if they are paying on the web
- Are in a country or region where Apple Pay is available

How it works

You can see the transactional flow in the diagram below:



1. The shopper places the order.
2. Magento requests the encrypted payload from Apple Pay.
3. Apple Pay returns the encrypted payload after authentication.
4. Magento sends an XML Direct request for authorisation to Worldpay, containing the encrypted Apple Pay data.
5. Worldpay sends the payment response to Magento.
6. The Magento plugin informs the shopper of the outcome.

Implementation steps

1. [Create your merchant ID](#) (eg, merchant.com.worldpay.merchantAccount) then log in to your Worldpay merchant account.
2. Switch to the mode you'll be using (test or production), select **Integration** from the left-hand menu and **Apple Pay** in the top menu. You will see details as in the screenshot below:

The screenshot shows a navigation bar with tabs: Configuration Details, Merchant Environment, Merchant Channel, Installations, 3DS Flex, Client Side Encryption, **Apple Pay** (which is highlighted with a red arrow pointing to it), and Android Pay. Below the tabs, the page title is "Apple Pay - Key Management for SAPIENTNITROECOMMERCEV1". Under the title, there is a section titled "Current CSRs" with a table. The table has columns: Creation Date, Apple Merchant ID, Certificate Sign Request, Change Status, Delete, and Linked merchants. There are two rows of data:

Creation Date	Apple Merchant ID	Certificate Sign Request	Change Status	Delete	Linked merchants
2020-01-09 10:28:29	merchant.com.publicissapient.ecom	Download csr file	Enable	Delete	Manage
2020-03-04 10:35:34	merchant.com.publicissapient.ecom.live	Download csr file	Disable	Delete	Manage

3. Enter your Apple merchant ID and click the **Generate** button (if not generated already). Now you can see the certificate signing request (CSR) that you generated. Download that file so you can create your payment-processing certificate.
4. [Enable Apple Pay](#) on the Apple developer website.
5. [Create a payment processing certificate](#) on the Apple developer website, but please note the following:
 - Make sure you enter the Apple merchant ID you created in step 1
 - Skip the step in which you create an Apple-generated CSR
 - Instead, select the Worldpay CSR you generated step 1
 - Download and save the payment processing certificate you generated (.cer file)
6. When you have completed the steps on the Apple developer website, send the payment processing certificate you downloaded to Worldpay. You'll then need to wait until Worldpay confirms that the certificate is activated.

7. Register and validate your merchant domain with Apple. To do this, contact your Worldpay Relationship Manager or support team to register the domain for Apple Pay. Before you register your domains with Apple, you must add [this](#) file to each domain. Put the file on your domain at this path: `./.well-known/apple-developer-merchantid-domain-association`.
8. [Create a merchant identity certificate](#)

For each transaction, you must request a session from Apple using your merchant identity certificate. Please note the following when you create your Apple merchant identity certificate:

- When asked for your merchant ID, make sure you enter the Apple merchant ID you created in step 1
- Follow the instructions from Apple for creating a CSR yourself

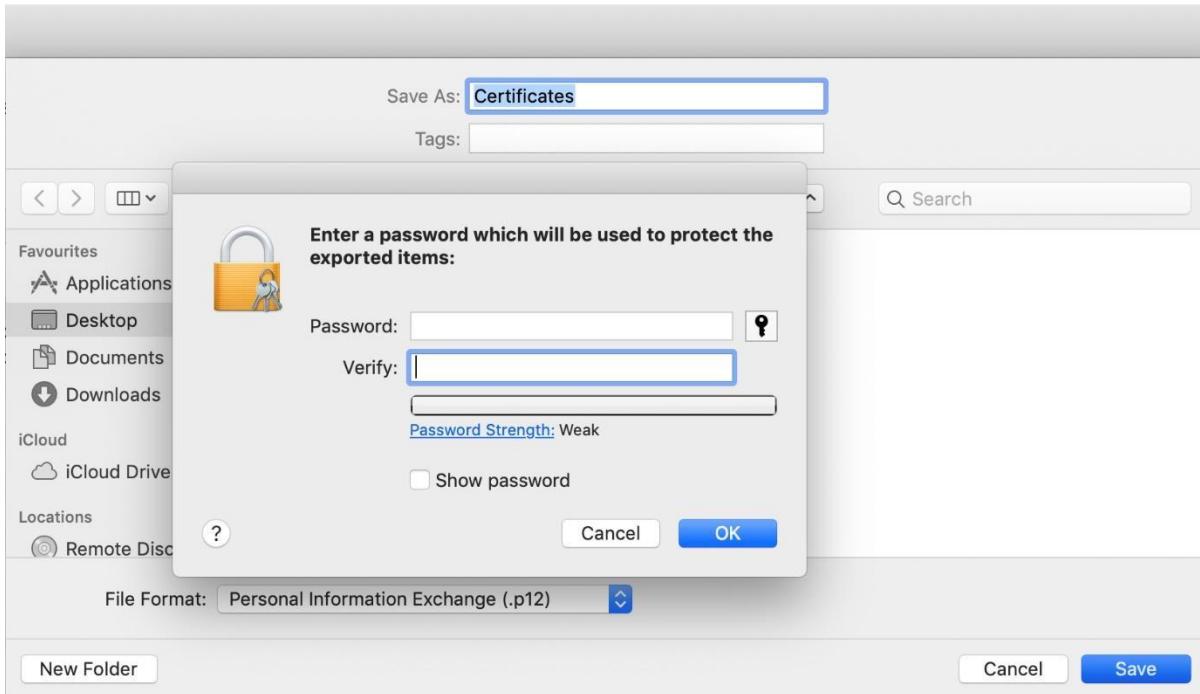
The CSR you generated from Worldpay can't be used for creating a merchant ID certificate. So, generate a CSR of your own and use that to generate the merchant ID certificate:

1. Download and save the generated merchant ID certificate (.cer file).
2. When you have completed the instructions from Apple, add the merchant ID certificate to your keychain.
3. When you create your own CSR, you might also get a private key. Add that file too in your keychain app.
4. Export the merchant ID certificate from your keychain as a p12 file (see screenshot below).



Payments plugin for Magento 2

5. Make a note of the password you entered in the field shown below:



6. You must now convert your p12 file to a PEM file using the following command:

```
openssl pkcs12 -in ApplePayMerchantIdentity_and_privatekey.p12 -out ApplePay.crt.pem
-clcerts -nokeys
```

```
openssl pkcs12 -in ApplePayMerchantIdentity_and_privatekey.p12 -out
ApplePay.key.pem -nocerts
```

7. When you generate these files, you might be asked for your password. If so, use the password you used in step 5. Upload both files to your server: eg, /var/www/html/apple-certs/

8. Use the following commands to verify the files:

```
openssl x509 -noout -modulus -in ApplePay.crt.pem | openssl md5
openssl rsa -noout -
modulus -in ApplePay.key.pem | openssl md5
```

9. The output of both commands should be the same. You can check this in the section below.

10. If the output of both commands is not the same, please double-check that you have followed all the previous steps accurately. If both outputs are the same, then you have enabled Apple Pay successfully.

How to configure Apple Pay

Go to Magento Admin/Stores/Configurations/Sales/Worldpay

You should see the Apple Pay configuration in the **Wallets** section. Complete and save these configurations, as shown below, and customers will now be able to use Apple Pay at checkout.

Apple Pay

Enabled <small>[store view]</small>	Yes
Certification Key <small>[store view]</small>	
/var/www/html/webroot-apple/publicis_ecom_live_mei	
<small>Location of the ApplePay.key.pem. eg. /var/www/html/cert/. Files should be have read access by the webserver</small>	
Certification Path <small>[store view]</small>	
/var/www/html/webroot-apple/publicis_ecom_live_mei	
<small>Location of the ApplePay.crt.pem. eg. /var/www/html/cert/. Files should be have read access by the webserver</small>	
Certification Password <small>[store view]</small>	
.....	
Merchant Name <small>[store view]</small>	
merchant.com.publicissapient.ecom.live	
<small>eg. merchant.com.myshop</small>	
Domain Name <small>[store view]</small>	
wpmage.uk	
<small>eg. mydomain.com</small>	

Configuration	Description
Wallet Enabled and Title	If set to Yes , the wallet section is available at checkout to enable payment by Apple Pay, Google Pay, etc The shopper sees the title you enter as the heading for the Mobile Wallet section
Enabled	When set to Yes , Apple Pay is available at checkout
Certification Key	The path of the certification key (pem) file in the server
Certification Path	The path of the certification CRT (pem) file in the server
Certification Password	Your certificates password
Merchant Name	Your Apple merchant ID

Payments plugin for Magento 2

worldpay
from FIS

Domain Name

The domain name you registered with Apple

Note: CSR keys are unique for test and production environments, and for each Merchant ID.

At checkout, customers see the Apple Pay option in the format in the screenshot below:

The screenshot shows the payment method selection step of a checkout process. At the top, there's a note: "CSR keys are unique for test and production environments, and for each Merchant ID." Below this, it says "At checkout, customers see the Apple Pay option in the format in the screenshot below:". The main content area displays the payment method selection interface. It includes a heading "Payment Method" and a sub-note "All transactions are secure and encrypted...". There are two radio button options: "Credit Cards" and "Alternative Payment Methods". Under "Credit Cards", it says "We Accept" followed by logos for Diners Club International, MasterCard, VISA, American Express, Discover, Maestro, and JCB. Under "Alternative Payment Methods", it says "We Accept" followed by logos for PayPal, Alipay.com, UnionPay, and Klarna. At the bottom, there are three buttons: "G Pay | MasterCard 00C", "Buy with Apple Pay", and "Samsung Pay". Below these buttons, there's a checked checkbox for "My billing and shipping address are the same". Further down, there are fields for "Name" (Ela Ela), "Address" (test, test), "City" (test, Alabama 12345), "Country" (United States), and "Phone" (242424224). At the very bottom, there are links for "Apply Discount Code" and "Apply Gift Card".

Apple Pay in PDP

You need to enable the admin configuration to display **Apple Pay in PDP**:

Payments plugin for Magento 2

⌚ Apple Pay on PDP

Enabled [store view]	Yes
Button Color [store view]	Black
Button Type [store view]	Buy
Button Locale [store view]	en-GB
Place Order Pop Up Button Text [store view]	Place Order with Apple Pay

The shopper's experience

Once Apple Pay on PDP is enabled, shoppers will see the Apple Pay button:

Breathe-Easy Tank

★★★★★ 2 Reviews [Add Your Review](#)

As low as

\$34.00

IN STOCK

SKU#: WT09

Size

XS S M L XL

Color

Qty

1

Buy with Apple Pay

Buy with Google Pay

Instant Purchase

Add to Cart

Ship To:

- Veronica Costello, 6146 Honey Bluff Parkway, Calder, Michigan 49628-7978, United States
- Veronica Costello, 27 RUE PASTEUR, CABOURG, 14390, France
- Veronica Costello, Test Address, barcssd, 12122-222, Brazil
- US Salam, 3064 Stuart Street, Fresno, California 93701, United States
- UAE Salam, Po Box 20920, Ajman, Ajman 20920, United Arab Emirates
- Veronica ankuj, 6146 Honey Bluff Parkway, Calder, Colima 49628-7978, Mexico

[New Address](#)

Shipping Method:

- \$0.00 Free Shipping - Free
- \$5.00 Flat Rate - Fixed
- \$15.00 Best Way - Table Rate

Billing Information:

My billing and shipping address are the same

Subtotal	\$34.00
Gift Wrapping	\$0.00
Shipping & Handling (Free Shipping - Free)	\$0.00
Tax	\$2.81
Grand Total	\$36.81

[Apply Discount Code](#)

[Place Order with Apple Pay](#)

[Cancel](#)

Apple Pay HPP

The Apple Pay HPP integration enables your customers to make payments using Apple Pay directly within WorldPay's hosted payment page.

This guide assumes you have a hosted payment page integration with Worldpay. If you do not, talk to your Worldpay Relationship Manager or support team before you proceed.

Prerequisites

Before you begin, you must:

- Have an HPP integration with Worldpay
- Verify your domain (iFrame/Lightbox only) with Apple Pay
- Have a Worldpay merchant code

There are two configurations available for Apple Pay HPP

- Full page redirect
- Lightbox/iframe integration

Full page redirect

There are no integration requirements for Apple Pay with Worldpay Hosted Payment Pages (HPP), but you must complete the registration process. To do this:

- 1) Login to the Production MAI. Go to the Apple Pay tab and scroll down to **Hosted Payment Pages**.
- 2) Contact your Worldpay Relationship Manager or support team to register the domain for Apple Pay HPP.
- 3) Review the Apple Pay terms and conditions.
- 4) Tick the box to confirm acceptance of the Apple Pay terms and conditions.

Hosted Payment Pages

Full Re-direct

1. Accept Terms and Conditions
2. Click Register button

Lightbox / iFrame

1. Accept Terms and Conditions
2. You will need to host the verification file you downloaded at your domain in the following location: <https://example.com/.well-known/apple-developer-merchantid-domain-association>
3. Input the domain(s) (e.g. worldpay.com) that you wish to enable Apple Pay for
4. Click Register button

If you would like to add additional domains after the first registration, please follow steps 2-4.

Apple Pay Terms and Conditions have already been accepted. To view [click here](#)

- 5) In the Production MAI you can enable/disable Secure Test and Production environments for this merchant code. The registration with Apple Pay applies to all your merchant codes but you must enable each code for Production individually.

Enable / Disable

Secure-Test Enabled ▾

Production Enabled ▾

Save

LightBox/iframe

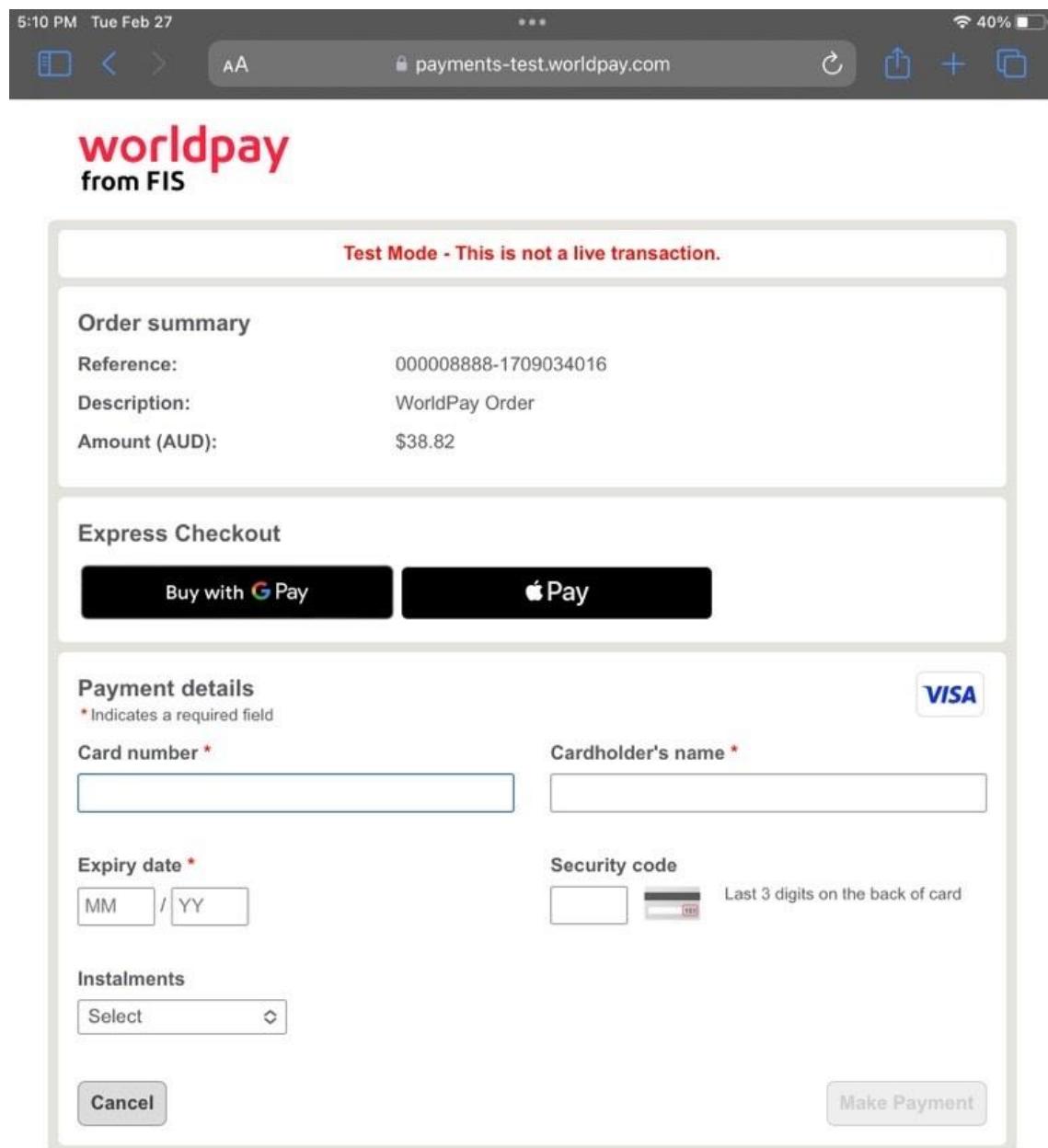
The process to enable apple pay HPP in lightbox/iframe is similar to full page redirect, but with one difference:

Before you register your domains with Apple you must add [this file](#) to each domain. Put the file on your domain at this path: ./well-known/apple-developer-merchantid-domain-association.

Payments plugin for Magento 2

The shopper's experience

Once the Apple Pay HPP configuration is done, the shopper will see the Apple Pay Express Checkout button on the HPP.



5:10 PM Tue Feb 27 payments-test.worldpay.com 40%

worldpay
from FIS

Test Mode - This is not a live transaction.

Order summary

Reference: 000008888-1709034016
Description: WorldPay Order
Amount (AUD): \$38.82

Express Checkout

Buy with  

Payment details

* Indicates a required field 

Card number *

Cardholder's name *

Expiry date * /  Last 3 digits on the back of card

Instalments

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

© Worldpay 2013-2024. All rights reserved.

The screenshot shows a dark-themed payment interface for WorldPay. At the top, it says "Test Mode - This is not a live transaction." Below that is an "Order summary" section with the following details:

Reference:	000008888-1709034016
Description:	WorldPay Order
Amount (AUD):	\$38.82

Below the order summary, there is an "Express Checkout" button and a "Buy with" dropdown menu which is currently open, showing an "Apple Pay" option. An "Apple Pay" overlay is displayed, showing a "Visa Test Card" with the number "0121". The payment amount is listed as "A\$38.82". There is a "Pay with Passcode" button at the bottom of the overlay. The background of the page includes fields for "Card number", "Expiry date", and "Instalments", along with "Cancel" and "Make Payment" buttons. At the bottom, there is a note about accepting WorldPay's privacy policy.

Test Mode - This is not a live transaction.

Order summary

Reference: 000008888-1709034016

Description: WorldPay Order

Amount (AUD): \$38.82

Express Checkout

Buy with

Apple Pay

Visa Test Card

0121

Payment details

* Indicates a required field

Pay Sapient Nitro Test Store

A\$38.82

Card number

Enter a valid card number

Expiry date *

MM / YY

Pay with Passcode

Instalments

Select

Cancel

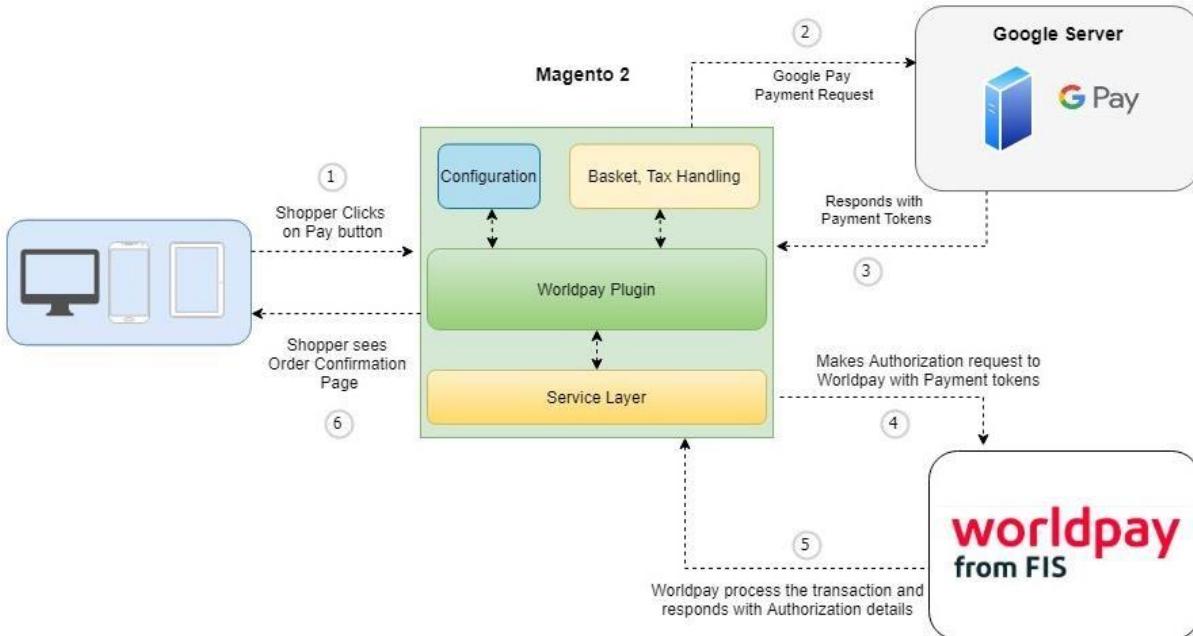
Make Payment

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

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Google Pay

Google Pay lets your customers pay with a single click, using payment methods saved in their Google account:



1. The shopper places the order.
2. Magento requests the payment token from Google Pay.
3. Google Pay returns the payment token.
4. Magento sends an XML Direct request for authorisation to Worldpay, containing the payment token.
5. Worldpay sends the payment response to Magento.
6. The Magento plugin informs the shopper of the outcome.

You can enable Google Pay payments, as seen in the screenshot below, at
Admin/Stores/Configuration/Sales/Worldpay/Mobile Wallets:

⌚ Google Pay

Enabled [store view]	Yes
Payment Methods [store view]	American Express Visa Discover
Auth Methods [store view]	Pan Only Cryptogram 3ds
Gateway Name [store view]	worldpay
Gateway MerchantId [store view]	b21b1d14ba43077
Google MerchantId [store view]	
This field only required for production mode. This can be generated from merchant's Google account	
Google MerchantName [store view]	worldpay

The highlighted fields indicate that you can select multiple items.

Note: To use production mode, you must first submit a request to Google to have your account activated.

You will also need to set the configurations shown in the screenshot above:

Configuration	Description
Enabled	When set to Yes , Google Pay is available at checkout
Payment Methods	Supported credit cards
Authentication Methods	PAN_ONLY: Personal account number CRYPTOGRAM_3DS:3D Secure authentication
Gateway Name	Set this to worldpay
Gateway MerchantId	Your Worldpay merchant ID
Google MerchantId	Your Google merchant ID
Google MerchantName	You can configure this in your Google merchant account

To change between test and production environments, go to the **General Configuration** section:

General Configuration

Enable Worldpay [store view]	<input type="text" value="Yes"/>
Environment Mode [store view]	<input checked="" type="radio"/> Test Mode <input type="radio"/> Live Mode
Test URL [store view]	<input type="text" value="https://secure-test.worldpay.com/jsp/merchant/xml/payn"/>
Live URL [store view]	<input type="text" value="https://secure.worldpay.com/jsp/merchant/xml/payment"/>

The shopper's experience

Once Google Pay is enabled, shoppers see it as an option at checkout:

Payment Method

All transactions are secure and encrypted...



Credit Cards

We Accept



Alternative Payment Methods

We Accept



G Pay | 000

Buy with Apple Pay

Samsung Pay

My billing and shipping address are the same

Ela Ela

test, test

test, Alabama 12345

United States

242424224

Payments plugin for Magento 2



After clicking the **Place Order** button, the shopper sees their saved card details in their Google account (so long as they have already signed in to their Google account). If they haven't signed in, Google asks them to.

If the shopper doesn't have a saved card in their Google account, they are asked to enter their card details:



Nishikant Singh

enishikant1@gmail.com



Mastercard 0007

CONTINUE

If the payment is approved by Google and Worldpay, the customer sees a success page:



Search entire store here...

What's New Women Men Gear Training Sale Gift Cards

Thank you for your purchase!

[Print receipt](#)

Your order number is: **000000707**.

We'll email you an order confirmation with details and tracking info.

[Continue Shopping](#)

Google Pay supports Strong Customer Authentication [3DS2](#).

Google Pay HPP

The Google Pay HPP integration enables your customers to make payments using Google Pay directly within WorldPay's hosted payment page.

Prerequisites

This guide assumes you have a hosted payment page integration with Worldpay. If you do not, talk to your Worldpay Relationship Manager or support team before you proceed.

How to enable the Google Pay HPP button on the HPP

You must have an admin user account to change the Google Pay settings in the MAI. Your admin user account must also have the permissions for Google Pay management ticked in the user settings.

1. Use your admin user account to log into the MAI.
2. Make sure you are in the production environment of the MAI. This environment has a grey background colour, and the toggle switch at the bottom of the column on the left says **Production Mode**. If you are in the Test environment, the background colour is purple, and the toggle switch says **Test Mode**. Click the purple button to change from test mode to production mode.
3. Click **INTEGRATION** from the menu on the left. The integration screen appears.
4. Click the **Google Pay** tab.
5. Tick the checkbox to accept Google's terms and conditions:

Hosted Payment Pages

Google's Terms and Conditions have already been accepted. To view [click here](#)

6. Change the Secure-Test switch to Enabled, and the Production switch to **Enabled**:

Hosted Payment Pages

Google's Terms and Conditions have already been accepted. To view [click here](#)

Enable / Disable

Secure-Test

Production

Save

7. Click **Save**.

The shopper's experience

Once the **Google Pay Express Checkout** button is enabled, the shopper sees it on the HPP:

Test Mode - This is not a live transaction.

Express Checkout

Buy with G Pay

Payment details
* Indicates a required field

Card number *	Cardholder's name *
<input type="text"/>	<input type="text"/> TK S
Expiry date *	Security code
<input type="text"/> MM / <input type="text"/> YY	<input type="text"/> Last 3 digits on the back of card

Instalments

Select

Cancel **Make Payment**

Test Mode - This is not a live transaction.

Express Checkout

Buy with G Pay

Payment details
* Indicates a required field

Card number *	TC One: Visa **** 1111 visa_1
----------------------	----------------------------------

Expiry date *

MM / YY

Instalments

Select

Cancel

Snipping Method

Google Pay - Google Chrome

pay.google.com/gp/p/ui/pay?ng=true#_WA_=7B"requestId"%3A"GPAY"%2C"return...

G Pay

Complete your purchase

twinkle.kumar.sharma.sapient@gmail.com >

PAYMENT METHOD

TC One: Visa **** 1111
visa_1 >

Get Google Pay emails with exclusive offers, tips, and invitations to give feedback (i)

Your payment method won't be charged because you're in a test environment

Continue

Payments plugin for Magento 2

worldpay
from FIS

Google Pay in PDP

You need to enable the admin configuration to display Google Pay in the PDP:

④ Google Pay on PDP

Enabled [store view]	<input type="text" value="Yes"/>
GooglePay button color [store view]	<input type="text" value="default"/>
GooglePay button type [store view]	<input type="text" value="Buy"/>
GooglePay button locale [store view]	<input type="text" value="en"/>
Place Order Button Text [store view]	<input type="text" value="Place Order with GooglePay"/>

The shopper's experience

Once **Google Pay on PDP** is enabled, shoppers see the Google Pay button in the PDP:

Breathe-Easy Tank

 2 Reviews [Add Your Review](#)

As low as

\$34.00

IN STOCK

SKU#: WT09

Size

Color

Qty

Buy with Apple Pay

Buy with Google Pay

Instant Purchase

Add to Cart

Payments plugin for Magento 2

Ship To:

- Veronica Costello, 6146 Honey Bluff Parkway, Calder, Michigan 49628-7978, United States
- Veronica Costello, 27 RUE PASTEUR, CABOURG, 14390, France
- Veronica Costello, Test Address, barcssd, 12122-222, Brazil
- US Salam, 3064 Stuart Street, Fresno, California 93701, United States
- UAE Salam, Po Box 20920, Ajman, Ajman 20920, United Arab Emirates
- Veronica ankuj, 6146 Honey Bluff Parkway, Calder, Colima 49628-7978, Mexico

[New Address](#)

Shipping Method:

- \$0.00 Free Shipping - Free
- \$5.00 Flat Rate - Fixed
- \$15.00 Best Way - Table Rate

Billing Information:

My billing and shipping address are the same

Subtotal	\$34.00
----------	---------

Grand Total	\$34.00
-------------	---------

[Apply Discount Code](#)

[Place Order with GooglePay](#)

[Cancel](#)

Samsung Pay

Samsung Pay features cutting-edge technology and backward compatibility that makes acceptance easy for everyone. Apple Pay, Google Pay and Samsung Pay are all digital wallets that use near-field communications (NFC). NFC enables secure data transmission from a mobile device to a point of sale (POS) system.

Pre-requisites

1. The shopper needs to have a Samsung Pay-enabled mobile device or PC.
2. The acquirer/issuer must support tokenised transactions for in-app as per the card network specifications.
3. The domain name and development IP address should be whitelisted from the Samsung server.
4. Worldpay needs to enable Samsung Pay on your account.

This enables support for PC and mobile browser-based payments using cards tokenised on mobile device user identification and device binding. This is based on the Samsung account ID (email ID) and requires server-to-server integration between Samsung and the partner's backend server. User authentication and payment credential generation occurs on the shopper's device.

Payment by PC

You can offer a Samsung Pay option on your website. A payment-requesting push message arrives on the shopper's device and the payment can be confirmed by user authentication. The generated payment cryptogram and data is passed to your system. Then it is passed to the payment gateway and card network side for approval.

Preparing for integration

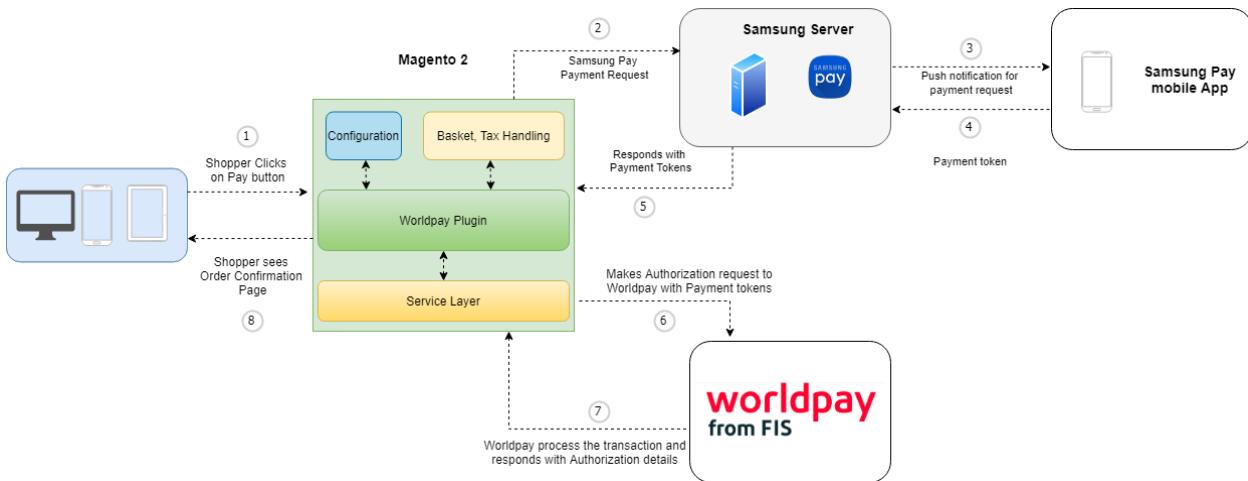
To become a new partner of the Samsung Pay web checkout service, you need to provide some details to the Samsung Pay team so that they can register them at the admin portal. After registration, the Samsung Pay team will give you your service ID.

Use your service ID to integrate with the Samsung Pay web checkout APIs and web checkout UI. You will need to supply the following details:

1. **Service name:** Supply the PG or merchant service name.
2. **Domains.** These are used for verifying the server-to-server API call. The Samsung web checkout API server uses this field to compare the domain or IP that calls the API. If they do not match, the transaction creation fails.
3. **CSR.** Provide your CSR (public) file to the Samsung Pay team. If you have separate files for both the development and production environment, supply both these files. The Samsung Pay team uses the admin portal to register them. Payment credential data is encrypted using this CSR.
4. **Development server IPs.** Supply your development server IPs. This is to register them in the firewall exception list in the Samsung dev environment. Once registered, the web UI and web checkout API server in the Samsung development environment are opened for these IP addresses.
5. **Production server IPs.** Provide your production server IPs to register them in the firewall exception list in the Samsung production environment for server-to-server connection. Once registered, the web checkout API server is opened for these IP addresses.
6. **Developer IPs:** For testing, developers must manually call web checkout APIs. To support this, Samsung needs the developers' IP addresses from your side. These should be external IP addresses such as a proxy server IP. The Samsung team will also register them.

After registration, the Samsung team will give you your service ID for the web checkout service. Your service ID is used for the whole flow of the web checkout service. The Samsung team will supply two service IDs, one for the dev environment and one for the production environment. [Read this document](#) for information.

This diagram shows the transactional flow:



1. Web checkout initiates the Samsung Pay wallet.
2. Samsung Pay returns the encrypted payload after shopper authentication.
3. The plugin sends the encrypted payload to your server.
4. The plugin sends an XML Direct request to Worldpay containing the encrypted Samsung Pay data.
5. Worldpay sends the authorisation response.
6. The plugin informs the shopper of the outcome (payment success/failure).

Admin configuration

You can find the Samsung Pay admin configuration under mobile wallets in Admin/Store/Configuration/Sales/Worldpay/Mobile Wallet/Samsung Pay:

Samsung Pay

Enabled [store view]	Yes
Service Id [store view]	4ddf389a8702a24e33a878
Samsung Merchant Shop Name [store view]	Worldpay Shop
Samsung Order Description [store view]	Test Samsung Order
Samsung Merchant Shop URL [store view]	dev.myshop.com



You can enable/disable Samsung Pay from this configuration.

Note: The Worldpay plugin's integration of Samsung Pay only supports payments made with Visa and MasterCard.

Test/Live mode

You can change the environment in the General Configuration section:

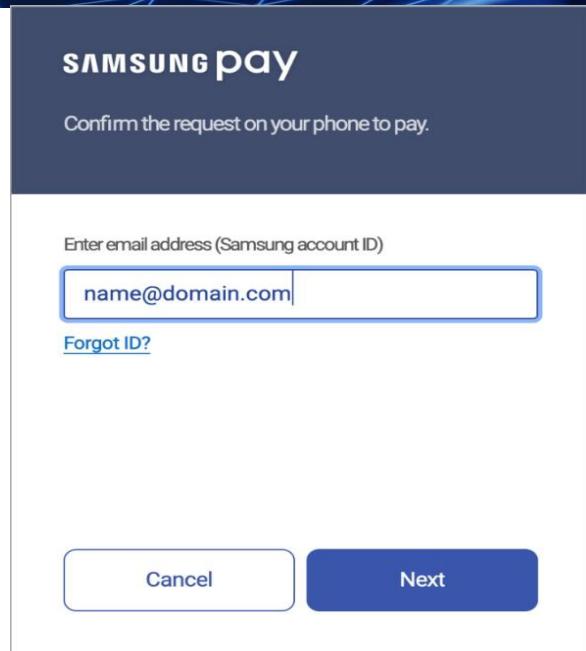
General Configuration

The screenshot shows the "General Configuration" section of the Magento admin. It includes two dropdown menus. The first dropdown, labeled "Enable Worldpay [store view]", has "Yes" selected. A note below it states: "If set to 'Yes', Worldpay will be available as a payment method." The second dropdown, labeled "Environment Mode [store view]", has "Test Mode" selected, indicated by a checked checkbox and a blue background. Other options in the dropdown are "Live Mode".

You don't need to change the API URL. It will be changed based on this selection.

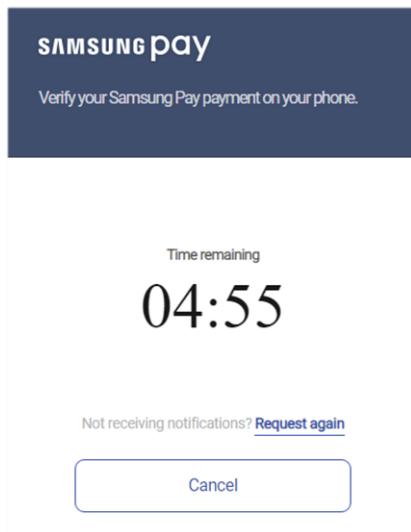
The shopper's experience

1. The shopper places an order using Samsung Pay from the Magento checkout page.
2. Once authentication is successful, the shopper is redirected to the Samsung Pay page:



The screenshot shows a Samsung Pay payment screen. At the top, it says "SAMSUNG PAY". Below that, a message reads "Confirm the request on your phone to pay." A text input field is present with the placeholder "Enter email address (Samsung account ID)" and the value "name@domain.com". A "Forgot ID?" link is below the input field. At the bottom, there are two buttons: "Cancel" on the left and "Next" on the right.

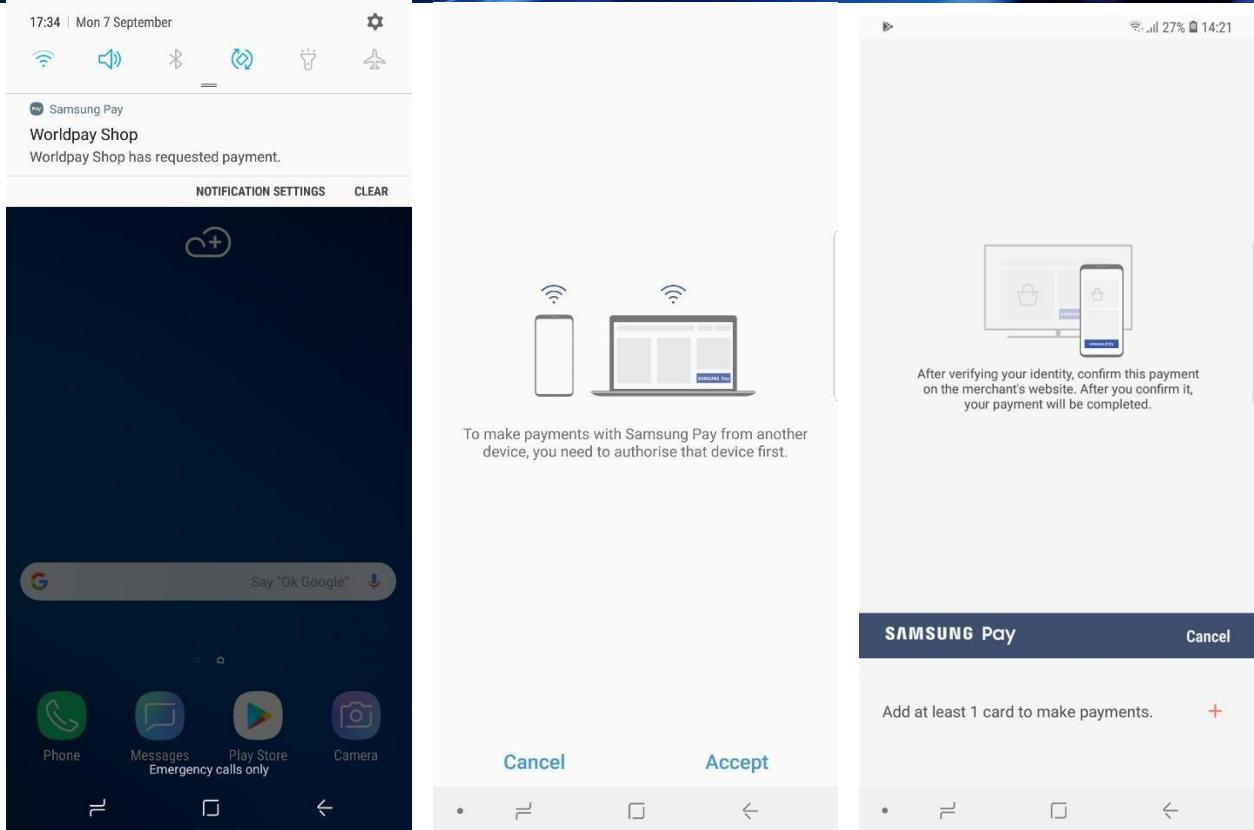
3. After providing their Samsung account ID, Samsung checks for the registered device under that account ID and triggers a push notification to that device. The shopper needs to accept/reject the payment in five minutes before this expires.



The screenshot shows a Samsung Pay verification screen. At the top, it says "SAMSUNG PAY". Below that, a message reads "Verify your Samsung Pay payment on your phone." A timer at the top center shows "Time remaining 04:55". At the bottom, there is a link "Not receiving notifications? Request again" and a "Cancel" button.

4. A push notification is triggered to the device, which the shopper needs to authorise:

Payments plugin for Magento 2



5. The shopper needs to add (or to have already added) a Visa or MasterCard card to make the payment. They can then continue with the payment using a Samsung Pay PIN.
6. Payment can be accepted and verified, or it can be rejected.

SAMSUNG pay

Verify your Samsung Pay payment on your phone.



Verified.

SAMSUNG pay

Confirm the request on your phone to pay.



The payment will be cancelled.

[Return to store](#)

7. The payment is now verified and the user is redirected to a success message:



What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale

Thank you for your purchase!

Your order number is: **000000121**.

We'll email you an order confirmation with details and tracking info.

[Continue Shopping](#)

8. You can see the order in the Magento admin in Sales/Order:

Payment Information

Wallets

The order was placed using USD.

Worldpay Order Id	000000121-1600774886
Payment Status	SENT_FOR_AUTHORISATION
Payment Model	Direct
Client side encryption	YES
Payment Method	SAMSUNGPAY-SSL
Card Number

9. If the payment has failed or if the shopper clicked the **Cancel Order** button, the shopper can click the **Return to Store** button from the Samsung Payment page and is redirected to the shopping cart page. The order will be cancelled, and the same cart is restored:

Shopping Cart

 Order #000000136 Cancelled

Item	Price	Qty	Subtotal
Push It Messenger Bag 	\$1.00	1	\$1.00

Move to Wishlist Edit 

Update Shopping Cart Proceed to Checkout

Summary	
Estimate Shipping and Tax	
Subtotal	\$1.00
Shipping (Free Shipping - Free)	\$0.00
Tax	\$0.08
Order Total	\$1.08

For more information, [read the Samsung developer's resource guide](#) and [the Worldpay guide to integrating Samsung Pay](#).

11.

12. Chrome Pay

Note: This feature is experiencing issues with Chrome version 100 and above. We will release a patch for this as soon as possible.

To speed up the checkout process, Chrome Pay collects saved data from the Google Chrome browser and displays it within the checkout forms.

Shoppers see a single pop-up window that they use to confirm or change their billing and shipping address, and their choice of saved cards.

To configure Chrome Pay, go to Store/Configuration/Sales/Worldpay/Google Chrome Payment Request API:

Google Chrome Payment service API

Enable Chrome Pay
[store view]

No



Chrome Pay Button Name
[store view]

Buy Now

Configuration	Description
Enable Chrome Pay	If set to Yes , Chrome Pay is available in the shopper's cart
Chrome Pay Button Name	Customise the Button label to access Chrome Pay

Note: The Chrome payment request API only works if the integration mode is set to Direct at Store/Configuration/Sales/Worldpay/Credit Cards



Once Chrome Pay is enabled, shoppers see a **Buy Now** button in their cart:

Shopping Cart

Item	Price	Qty	Subtotal
Rival Field Messenger	€100.00	1	€100.00



Move to Wishlist ▾ Edit Delete

Update Shopping Cart Buy Now

Summary

Estimate Shipping and Tax ▾

Subtotal	€100.00
Shipping (Flat Rate - Fixed)	€5.00
Order Total	€105.00

Proceed to Checkout

When the shopper clicks **Buy Now**, the Chrome payment request API displays the pop-ups shown below:

Review your payment

Order Summary	Erika Running Short	€45.00
	Advanced Pilates & Yoga (Streng...	€18.00
	3 more items	▶
	Total	EUR €68.00

Delivery Address	Sayanit PVT LTD, 27 RUE ... and 9 more	Choose
------------------	--	---

Payment	Visa •••• 1111	 ▶
	satya	

Contact Info	QA Test	▶
	+33 1 43 12 48 65	
	User736273279@yahoo.com	

You can manage cards and addresses in [Settings](#).



Cancel

Pay

Review your payment

Order Summary

Erika Running Short	€45.00
Advanced Pilates & Yoga (Streng...	€18.00
3 more items	
Total	EUR €68.00

Delivery Address

QA Test	
Sayanit PVT LTD, 27 RUE PASTEUR, 52 RUE DES F...	
+33 1 43 12 48 65	

Delivery Method

Flat Rate	
€5.00	

Payment

Visa •••• 1111	
satya	

Contact Info

QA Test	
+33 1 43 12 48 65	

chrome

Cancel

Pay

← Enter the CVC for Visa •••• 1111

Once you confirm, your card details will be shared with this site.



123

Confirm

Shoppers must:

1. Choose their shipping address and shipping method, then choose the payment method.
2. Click the **Pay** button to complete the order.
3. Enter their CVC details to confirm the payment.

Chrome Pay 3DS-2

The Chrome Pay payment services API supports 3DS2 strong customer authentication.

13. MOTO payments

This feature enables call centre staff to place mail-order and telephone orders on behalf of shoppers. It only supports direct credit card integration, with no 3D secure authentication.

MOTO

Enabled [store view]	Yes
Moto Integration Mode [store view]	Direct
For MOTO, we only support direct integration even though HPP/redirect integration is enabled for shopper's credit card journey.	
Moto Merchant Code [store view]	xxxxxxxxxxxxxxxxxxxxxx
Enter the merchant code for MOTO orders. If it is blank, global merchant code entered under General configuration will be applicable.	
Moto Username [store view]	xxxxxxxxxxxxxxxxxxxxxx
Enter the username for this MOTO specific Merchant code. If it is blank, global XML username entered under General configuration will be applicable.	
Moto Password [store view]	*****
Enter the password for this MOTO specific Merchant code. If it is blank, global XML password entered under General configuration will be applicable.	
Payment Methods [store view]	American Express Visa MasterCard Carte Bancale Carte Bleue Denikort Diners Discover Japanese Credit Bank Maestro
Title [store view]	Mail Order Telephone Order

Note: MOTO payments support hosted payment pages, which have a high level of PCI DSS compliance. However, the current version does not support client-side encryption or 3DS for direct integration, which have a low level of PCI DSS compliance.

Configuration	Description
Enabled	If set to Yes , MOTO payments are available for order processing in the Magento admin area
Moto Integration Mode	We only support direct integration even though HPP/redirect integration is enabled for the shopper's credit card journey
Moto Merchant Code	Enter your merchant code for MOTO orders. If it is blank, a global merchant code entered under General Configuration will be applied
Moto Username	Enter the username for this MOTO-specific merchant code. If it is blank, a global XML username entered in General Configuration will be applied
Moto Password	Enter the password for this MOTO specific merchant code. If it is blank, a global XML password entered under General Configuration will be applied
Payment Methods	Select the credit cards that are available to admin users in a dropdown
Title	Write the title that admin users see in the admin panel.

Note: To process a non-3DS payment, add your Moto merchant code, username and password details. You can then contact Worldpay and request a separate merchant code to process a non-3DS payment.

The shopper's experience

In the Magento admin area, in-store staff can generate MOTO payments as follows:

Payment Method

Get available payment methods

- When they select the billing country in the billing address, they click **Get available payment methods:**

Payment Method

- Check / Money order
- Moto

2. They can then select **MOTO** as the payment method:

Payment Method

- Check / Money order
- Moto

Credit Card Type *

Card Holder name *

Credit Card Number *

Expiration Date *

Month	<input type="button" value="▼"/>
Year	<input type="button" value="▼"/>

CVV *

Save card

After they select **Moto**, the credit card payment processing form opens, and the staff member can place the order:

#000000409

   admin ▾

← Back	Login as Customer	Sync Status	Cancel	Send Email	Hold	Invoice	Ship	Reorder	Edit
<p>You created the order.</p>									

14. Alternative payment methods

This section shows you how to configure alternative payment methods:

Alternative Payment Method

Enabled [store view] Yes ▾

Payment Methods [store view]

- Union Pay
- IDEAL
- Qiwi
- Yandex.Money
- PayPal
- SoFort EU
- GiroPay
- Boleto Bancario
- AliPay
- SEPA (One off transactions)

Title [store view] Alternative Payment Methods

Note: The blue highlighted payment methods in the screenshot above show that you can select multiple payment methods.

Configuration	Description
Enabled	If set to Yes , shopper can use alternative payment methods at checkout
Payment Methods	The alternative payment methods you select are available for payment processing during checkout

Dynamic narratives

A statement narrative is added to all the APMs that Worldpay supports. It is the narrative that appears on the shopper's statement, as well as the web page of some banks.

To enable **Dynamic Narrative**, go to Store/Configuration/Sales/Worldpay/Alternative Payment Methods/
Enable Statement Narrative

Configuration	Description
Enable Statement Narrative	If set to Yes , shopper can use purpose of transaction box for alternative payment methods at checkout.

The shopper's experience

There is a new text area where the shopper can add a narrative (max 255 characters) under the label

Purpose of transaction:

Alternative Payment Methods

We Accept














Purpose of transaction

Purpose of transaction will reflect on your statement, only if it is supported by the selected payment method.
Purpose of transaction will be validated by the payment method before processing.
 Please adhere to the **Statement Narrative** guidelines of the selected payment method before entering the **Purpose of transaction**.

My billing and shipping address are the same

Uma s

2000 Edmund Valley

Houston, Virginia 27039

United States

202-555-1234

PLACE ORDER

Payment XML changes

Worldpay supports 10 APMs: PayPal, IDEAL, Klarna, Mistercash/Bancontact, Union Pay, P24, AliPay, ACH, SoFort EU and SEPA (one-off transactions).

They all have the following element added to the order node in the payment service request xml:

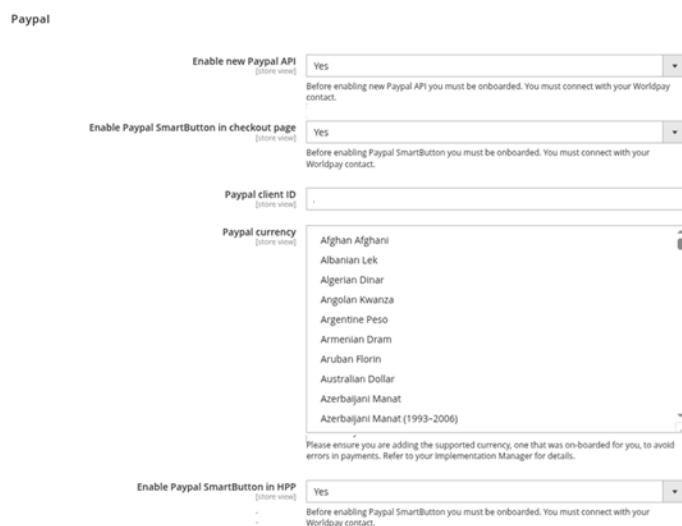
```
<statementNarrative>MERCHANT STATEMENT NARRATIVE</statementNarrative>
```

The DEAL APM expects the narrative to be passed in the description node within the order node, limited to a maximum of 35 characters.

Paypal

There is a new PayPal API available, please contact your Implementation Manager for more information. It will then be possible to switch to the new API, as well as add the PayPal SmartButton in HPP.

For the SmartButton to show up on the direct checkout page, the PayPal ID needs to be added (it can be found in the PayPal interface). Also, the currencies that are onboarded in Worldpay need to be selected.



Paypal

Enable new Paypal API [store view] Yes
Before enabling new Paypal API you must be onboarded. You must connect with your Worldpay contact.

Enable Paypal SmartButton in checkout page [store view] Yes
Before enabling Paypal SmartButton you must be onboarded. You must connect with your Worldpay contact.

Paypal client ID [store view]

Paypal currency [store view]
Afghan Afghani
Albanian Lek
Algerian Dinar
Angolan Kwanza
Argentine Peso
Armenian Dram
Aruban Florin
Australian Dollar
Azerbaijani Manat
Azerbaijani Manat (1993-2006)

Please ensure you are adding the supported currency, one that was on-boarded for you, to avoid errors in payments. Refer to your Implementation Manager for details.

Enable Paypal SmartButton in HPP [store view] Yes
Before enabling Paypal SmartButton you must be onboarded. You must connect with your Worldpay contact.

Klarna

Klarna is a buy now, pay later payment method that provides a fast checkout process. **It is a redirect payment flow, and shoppers will be redirected to the hosted payment page.**

There are three different product types that define when and how your shopper pays:

Value	Description	Available countries
KLARNA_SLICEIT-SSL	The shopper pays in instalments. During onboarding, the shopper agrees with Klarna the terms of the instalment timeframes	SE, NO, FI, DE, AT, UK, DK, US
KLARNA_PAYLATER-SSL	The shopper pays within a specified timeframe. This timeframe is 30 days for the UK/US and 14 days for Europe	SE, NO, FI, DE, NL, AT, CH, UK, DK, US
KLARNA_PAYNOW-SSL	The shopper pays the full amount immediately by bank transfer	SE, DE, NL, AT

Note: Shoppers only see the Klarna payment methods available in their respective countries (see the table above). This is when the shopper's billing country matches the site locale. See the [portal documentation](#) for the latest information on the countries available.

Klarna configurations

To configure Klarna, do the following:

1. Go to: Stores/Configuration/Sales/Worldpay/Klarna:

Payments plugin for Magento 2

worldpay
from FIS

Payment Methods

KLARNA

Worldpay

Worldpay Exception Codes

Worldpay Custom Labels

3D Secure

Gift Cards

Address Cleansing

YOTPO

DOTDIGITAL

SERVICES

ADVANCED

Enabled
[store view]

Yes

ⓘ Klarna Allowed Countries

Klarna General Country list
[store view]

Tuvalu
Uganda
Ukraine
United Arab Emirates
United Kingdom
United States
Uruguay
U.S. Outlying Islands
U.S. Virgin Islands
Uzbekistan
Vanuatu

ⓘ Configure Klarna PayLater

Type
[store view]

KLARNA_PAYLATER

Klarna PayLater Country list
[store view]

Austria
Denmark
Finland
Germany
Netherlands
Norway
Sweden
Switzerland
United Kingdom
United States

ⓘ Klarna Paylater Subscription Configuration

Subscription Days
[store view]

Country	Subscription Days	Action
Sweden	14	
Norway	14	
Finland	14	
Germany	14	
United Kingdom	30	

Configure Klarna PayNow

Type
[store view]

Klarna PayNow Country list
[store view]

- Austria
- Denmark
- Finland
- Germany
- Netherlands
- Norway
- Sweden**
- Switzerland
- United Kingdom
- United States

Configure Klarna Sliceit

Type
[store view]

Klarna Sliceit Country list
[store view]

- Austria
- Brazil
- Denmark**
- Finland
- Germany
- Netherlands
- Norway
- Sweden
- Switzerland
- United Kingdom

- Use the information in the table below to complete the configuration.

Configuration	Description
Enabled	When set to Yes , Klarna is available at checkout
Klarna Allowed Countries	Countries that support Klarna are: SE, NO, FI, DE, NL, AT, CH, UK, DK, US
Configure Klarna PayLater	Klarna Paylater countries: SE, NO, FI, DE, NL, AT, CH, UK, DK, US. Subscription days: 30 days for UK/ US and 14 days for Europe

Configure Klarna PayNow	Klarna Paynow countries: SE, DE, NL, AT
-------------------------	---

Configure Klarna Sliceit	Klarna Sliceit countries: SE, NO, FI, DE, AT, UK, DK, US
--------------------------	--

3. Follow these steps to add the configurations to manage alerts/show customized messages:

- Go to Store/Settings/Configuration/Sales/Worldpay Exception Codes
- Under CustomizeCheckout Messages, click the **Add** button and add the configurations below:



- Click **Save Config** after adding the configurations
- Use the information in the table below to add the configurations above

Code	Actual message	Custom message
AKLR01	The Klarna payment method is not available in this country	

- Under **Customize Admin Worldpay Configurations**, you must click the **Add** button then add the configurations below:

AAKL01	Please create Shipment with single tracking number.	
AAKL02	Multi shipping is currently not available, please add single tracking number.	
AAKL03	Tracking number can not be blank, please add.	
Add		

- f) Click **save config** after you add the configurations

Use the table below to add the configurations above:

Message code	Actual message	Custom message
AAKL01	Please create Shipment with single tracking number	
AAKL02	Multi shipping is currently not available, please add single tracking number	
AAKL03	Tracking number cannot be blank, please add	

4. If you might want to create a capture/partial capture request, do the following:

- i. Go to Sales/Orders.
- ii. Search for the order ID shared by the shopper (for example, 000001415.):

ID	Purchase Point	Purchase Date ↑	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Braintree Transaction Source	Worldpay FraudSight Message
000001415	Main Website Main Website Store Default Store View	Jun 7, 2021 7:53:39 AM	Veronica Costello Costello	Veronica Costello Costello	\$123.41	\$123.41	Pending	View			

- iii. Click **View**, and the page below appears with the 'Invoice' option to capture/partial capture the request:

← Back Login as Customer Sync Status Cancel Send Email Hold Invoice Ship Reorder **Edit**

ORDER VIEW		Order & Account Information	
Information	Order # 000001415 (The order confirmation email is not sent)		
Invoices	Order Date	Jun 7, 2021, 7:53:39 AM	
Credit Memos	Order Status	Pending	
Shipments	Purchased From	Main Website Main Website Store Default Store View	
		Customer Name	Veronica Costello
		Email	suchitha@example.com
		Customer Group	General

iv. Points to remember when you create the invoice:

- a) You must create an invoice with a tracking number, except for digital items: eg, downloadable videos, digital gift cards and bundle items, when you wish to ship items together).

Note: Magento will not let you create shipment for orders with bundle items (where bundle items are selected ship 'together' in catalog > products > ordered bundle item). Please follow below steps to create invoice with shipment:

- Go to Catalog/Products/Search ordered bundle items. Click on **Edit:**
-

ID ↓	Thumbnail	Name	Type	Attribute Set	SKU	Price	Quantity	Salable Quantity	Visibility	Status	W
52		Sprite Yoga Companion Kit	Bundle Product	Gear	24-WG080		0.0000		Catalog, Search	Enabled	Ma

- Select **Bundle Items Group** then select **Ship Bundle Items Separately**, as below:

Bundle Items

Ship Bundle Items [global]

Separately	▼
Together	
Separately	

Save the changes then go to **System**, update **Index Management** and flush **Cache Management**. You can create the tracking number by selecting the **Create Shipment** option on the invoice page and not using the **Ship** option on the **Order View** page.

Payments plugin for Magento 2



Note: You cannot create multiple tracking numbers, as the plugin does not support multi shipments.

Payment Information

Alternative Payment methods

The order was placed using USD.

Shipping Information

Best Way - Table Rate

Total Shipping Charges: \$0.00

Create Shipment

Carrier	Title	Number	Action
DHL	DHL	11111111111111	
Add Tracking Number			

Items to Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
Mona Pullover Hoodie SKU: WH01-S-Orange Size: S Color: Orange	\$57.00	Ordered 2	2	\$114.00	\$9.41	\$0.00	\$123.41

[Update Qty's](#)

Click on Submit invoice button on the bottom, to create invoice and shipment.

#000001415

admin2 ▾

[← Back](#) [Login as Customer](#) [Sync Status](#) [Cancel](#) [Send Email](#) [Credit Memo](#) [Hold](#) [Invoice](#) [Ship](#) [Reorder](#) [Create Returns](#)

You created the invoice and shipment.

ORDER VIEW		Order & Account Information	
Information		Order # 000001415 (The order confirmation email is not sent)	Account Information Edit Customer
Invoices		Order Date Jun 7, 2021, 7:53:39 AM	Customer Name Veronica Costello
Credit Memos		Order Status Processing	Email suchitha@example.com
Shipments		Purchased From Main Website Main Website Store Default Store View	Customer Group General
		Placed from IP 122.179.45.240	

Note: In an order modification request, only items with a tracking ID are displayed.

The shopper's experience

Once Klarna is enabled, shoppers see it as an option at checkout:

Alternative Payment Methods We Accept    

Purpose of transaction

Purpose of transaction will reflect on your statement, only if it is supported by the selected payment method.
Purpose of transaction will be validated by the payment method before processing.
Please adhere to the **Statement Narrative** guidelines of the selected payment method before entering the **Purpose of transaction**.

My billing and shipping address are the same
Veronica Costello
REVIEW
Calder, 49628-7978
United Kingdom
[\(555\) 229-3326](#)

PLACE ORDER

The screenshots below show how Klarna is displayed:



worldpay

Welcome to the Secure Test Simulator Page

Secure Test Simulator Page



Payment Method: KLARNA_V2

Please choose one of the available responses and press Continue button

Payment outcome: Authorised

CONTINUE 

The screenshot above is a Test simulator page. The Production/Live flow will display a different page for payment processing.

Note: For KLARNA_SLICEIT in Production mode, shoppers must select the **Installment** option before they click **Continue**.

If the payment is approved by Worldpay, the customer sees a success page:



LUMA

What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale Gift Cards

Thank you for your purchase!

Your order number is: **000000940**.

We'll email you an order confirmation with details and tracking info.

Continue Shopping

15. How to configure instant purchase

Use this feature to enable instant purchase on product-detail pages. This feature is for credit and debit cards only on the Worldpay gateway.

Note: The Magento 2 core vault data model has been updated with a token generated by Worldpay.

How to set up instant purchase

1. Go to Stores/Configuration/Sales/Instant Purchase and enable the default Magento option for instant purchase:

Instant Purchase

Enabled [store view]	Yes	<input checked="" type="checkbox"/> Use system value
Payment method with vault and instant purchase support should be enabled.		
Button Text [store view]	Instant Purchase	<input checked="" type="checkbox"/> Use system value

2. Go to Stores/Configuration/Sales/Worldpay/Quick checkout and enable **Instant Page Checkout**:

3.

Instant Purchase with Worldpay

Enable Instant Page Checkout [store view]	Yes	<input checked="" type="checkbox"/>
If set to "Yes", Worldpay as payment method will be available during Instant purchase.		

The shopper's experience

If the shopper has saved their credit card in the **My Account** section, they go to Store front/Login/Product Details Page. Once on the page, they click **Instant Purchase**:

Payments plugin for Magento 2

Olivia 1/4 Zip Light Jacket

Be the first to review this product

As low as

€77.00

IN STOCK

SKU#: WJ12

Size



Color



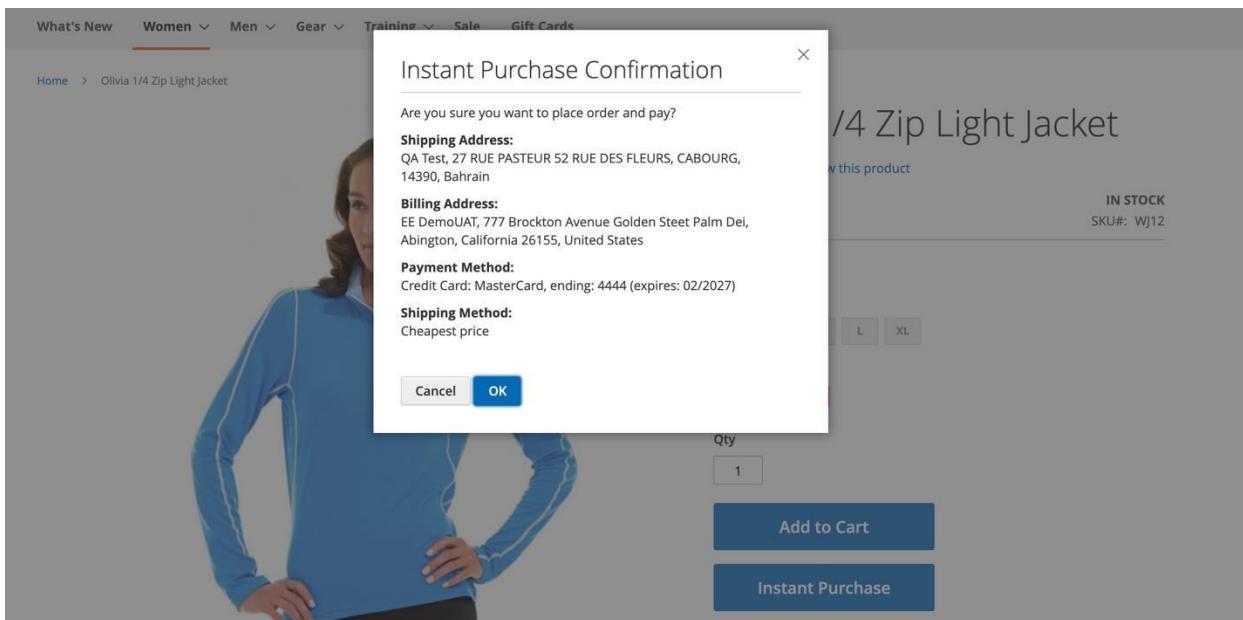
Qty

[Add to Cart](#)

[Instant Purchase](#)

[ADD TO WISH LIST](#) | [ADD TO COMPARE](#)

An instant purchase window opens, with the shipping and billing addresses set as default, along with the payment method:



The order is placed directly from the product-detail page:



Payments plugin for Magento 2

Home > Olivia 1/4 Zip Light Jacket

 Your order number is: 000000830.



Olivia 1/4 Zip Light Jacket

Be the first to review this product

€77.00

IN STOCK

SKU#: WJ12

Size S

XS M L XL

Color Blue

Black Blue Magenta

Qty

1

The Worldpay plugin feature for instant checkout supports [3DS2](#) strong customer authentication.

16. Multiple partial capture

Worldpay supports partial payment capture for credit card and mobile wallet orders, and for PayPal.

In general, a payment can only have funds captured once, and that applies to partial captures too. If you make a partial capture, the rest of the authorisation is cancelled. To capture the remaining amount, you must submit a new order to the Worldpay payment service for authorisation.

Prerequisite: Worldpay supports one-time partial captures by default. For multiple partial captures you must ask Worldpay to enable multiple partial capture for your account.

Implementing multiple partial capture

You can enable or disable multiple partial capture in Stores/Configuration/Sales/Worldpay:

1. Go to Stores/Configuration/Sales/Worldpay/General Configuration and set **Auto Invoice** to **No**. (If it is set to **Yes**, a full capture request is sent to Worldpay automatically from the Magento side):

General Configuration

Enable Worldpay [store view]	Yes
Environment Mode [store view]	Test Mode
Test URL [store view]	https://secure-test.worldpay.com/jsp/merchant/xm
Live URL [store view]	https://secure.worldpay.com/jsp/merchant/xml/pay
Merchant Code [store view]	SAPIENTNITROECOMMERCEV1
XML Username [store view]	MHAF6P5ABWKKIMAKLYXM
XML Password [store view]
Enabled Logging [store view]	Yes
Auto Invoice [store view]	No

2. Go to Stores/Configuration/Sales/Worldpay/Multiple Partial Capture and set **Partial Capture** to **Yes**.
This enables partial captures to be made multiple times at the line-item level within a single order.

How to execute partial capture from Magento

Go to Sales/Orders:

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status
000000008	Main Website Main Website Store Default Store View	Feb 28, 2020 6:05:15 AM	Magent upgrade	Magent upgrade	\$653.40	\$653.40	Pending
000000030	Main Website Main Website Store Default Store View	Mar 4, 2020 3:01:44 AM	Magent upgrade	Magent upgrade	\$68.00	\$68.00	Pending

1. Click and open an order with **Pending** status. Click **Invoice** to prepare for partial or full capture:

Payments plugin for Magento 2

← Back Sync Status Cancel Send Email Void Hold **Invoice** Ship Reorder Edit

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Olivia 1/4 Zip Light Jacket SKU: WJ12-S-Blue Size: S Color: Blue	Ordered	\$77.00	\$77.00	Ordered 4	\$308.00	\$0.00	0%	\$61.60	\$246.40

Notice that the **Qty** (quantity) **Ordered** is 4 but that the Qty to Invoice is an editable field. This is for partial capture and invoicing:

New Invoice

← Back Reset

Items to Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
Olivia 1/4 Zip Light Jacket SKU: WJ12-S-Blue Size: S Color: Blue	\$77.00	Ordered 4	4	\$308.00	\$0.00	\$61.60	\$246.40

In the screenshot below, the **Qty to Invoice** is updated to 2 and the **Update Qty's** button is enabled:

← Back

New Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
Olivia 1/4 Zip Light Jacket SKU: WJ12-S-Blue Size: S Color: Blue	\$77.00	Ordered 4	2	\$308.00	\$0.00	\$61.60	\$246.40
Overnight Duffle SKU: 24-WB07	\$45.00	Ordered 3	3	\$135.00	\$0.00	\$27.00	\$108.00
Voyage Yoga Bag SKU: 24-WB01	\$32.00	Ordered 4	4	\$128.00	\$0.00	\$25.60	\$102.40
Crown Summit Backpack SKU: 24-MB03	\$38.00	Ordered 4	4	\$152.00	\$0.00	\$30.40	\$121.60

Update Qty's

In the screenshot below, the quantity to be invoiced/captured is updated to 2, and the corresponding **Subtotal**, **Discount Amount** and **Row Total** are also automatically updated. The **Submit Invoice** button is enabled to start the invoice/capture:

Payments plugin for Magento 2

Items to Invoice						
Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount
Olivia 1/4 Zip Light Jacket SKU: W012-S-Blue Size: S Color: Blue	\$77.00	Ordered: 4	2	\$154.00	\$0.00	\$30.80
Overnight Duffle SKU: 24-WB07	\$45.00	Ordered: 3	3	\$135.00	\$0.00	\$27.00
Voyage Yoga Bag SKU: 24-WB01	\$32.00	Ordered: 4	4	\$128.00	\$0.00	\$25.60
Crown Summit Backpack SKU: 24-MB03	\$38.00	Ordered: 4	4	\$152.00	\$0.00	\$30.40
Update Qty's						

Order Total	Invoice Totals
Invoice History	Subtotal \$569.00
Invoice Comments	Discount -\$115.80
	Shipping & Handling \$75.00
	Grand Total \$530.20
	Amount <input type="button" value="Capture Online"/>
	<input type="checkbox"/> Append Comments
	<input type="checkbox"/> Email Copy of Invoice
	Submit Invoice

Note: Worldpay supports partial capture for payments made by credit card (Direct/HPP), PayPal, Google Pay and Apple Pay.

17. Merchant profile override

This enables you to override the global merchant profile (Worldpay merchant code) based on payment method. If the override is not set, then Magento uses your global merchant profile for all transactions.

To configure these settings, go to Stores/Configuration/Sales/Worldpay/Merchant Profile Override

Configuration:

Merchant Profile Override Configuration

Merchant Profile Configuration [Store view]		Payment Method	Merchant Code	Merchant Username	Merchant Password	Installation Id	Action
Diners		SAPIENTNIT	PO2NVX4AE			
Apple Pay		TNITROECO	XU5UIXKPP			
Add							

This enables you to use a different merchant code to process Diners and Apple Pay orders.

How to synchronise order status with Worldpay

To synchronise order status with Worldpay, use the following configurations:

Configuration	Description
Sync Order With Status	You must select the Magento order status to be available for status synchronisation with Worldpay status
Time Window	You must set n number of hours. All orders placed in the last n number of hours are considered for this synchronisation

Synchronize Order Status

Sync Order With Status
[store view]

Pending
Processing
Canceled
Complete

Time window
[store view]

24

Orders placed within the entered hours will be considered for synchronization.

Note: This job will synchronise the order status with Worldpay for all orders placed in the past 24 hours except those placed in the past 30 minutes:

Job Group: *worldpay_orders*

Job Name: *order_sync_status*

During a rare failover of the notification channel update, Magento might not update orders as expected. You can set up a cron job to update them as a failover mechanism.

Cron jobs can update and synchronise any type of order (Direct, Redirect, MOTO, etc) on the Worldpay server so long as the order was placed during the past 24 hours. However, you cannot update cancelled orders with a cron job.

Executing the cron job for Worldpay-specific orders

During normal operation, Magento includes plenty of cron jobs. You can run all the cron groups or you can run single groups. To avoid running all the groups, run the Worldpay_orders group. This updates Worldpay orders only. Run the command below to execute the script that will update only Worldpay orders:

```
php bin/magento cron:run --group="worldpay_orders"
```

When the job is done, you see the results in the CLI screen:

```
magento@ip-172-31-28-8:/var/www/html/webroot$ php bin/magento cron:run --group="worldpay_orders"
Ran jobs by schedule.
magento@ip-172-31-28-8:/var/www/html/webroot$ % Total    % Received % Xferd  Average Speed   Time     Time     Time  Current
          Dload  Upload   Total  Spent   Left  Speed
100  2678  100  2355  100  323    2029   278  0:00:01  0:00:01 --::--  2030
          % Total    % Received % Xferd  Average Speed   Time     Time     Time  Current
          Dload  Upload   Total  Spent   Left  Speed
100  1636  100  1313  100  323    2035   500  --::--  --::--  --::--  2035
          % Total    % Received % Xferd  Average Speed   Time     Time     Time  Current
          Dload  Upload   Total  Spent   Left  Speed
100   929  100   465  100   464     752    750  --::--  --::--  --::--   751
```

For more details about order inquiries, please visit the [Worldpay support site](#).

How to set up cron jobs in periodic time

To schedule cron jobs in periodic time, you must set them up on your server. First, use this command line to configure cron:

```
crontab -e
```

You can use the following command to execute a Worldpay cron job every minute (adding in your php.ini file path where indicated):

```
*/1 * * * * php -c {php.ini_path} {magento_path}/bin/magento cron:run-
group="worldpay_orders"
```

You can adjust the time setting to suit your requirements.

Dynamic currency exponents

Use this feature to configure the expected exponent value for different currencies. This value applies when sending requests to Worldpay.

Note: The exponent value determines how many decimal places there are when processing a currency. For example, GBP has an exponent value of 2.

How to setup dynamic exponent

Go to Stores/Configuration/Sales/Worldpay/Miscellaneous:

Miscellaneous

<p>Country Codes [store view]</p> <div style="border: 1px solid #ccc; padding: 2px; width: 150px;">JE-GB</div> <p>Note: Map the refused country code with accepted country code. e.g. JE-GB, JE (Jersey) is refused country code by worldpay and it is mapped to GB (Great Britain).</p>	<p>Global Currency Exponent [store view]</p> <div style="border: 1px solid #ccc; padding: 2px; width: 150px;">2</div> <p><input checked="" type="checkbox"/> Use system value</p>																				
<p>Override Global Currency Exponent [store view]</p> <div style="border: 1px solid #ccc; padding: 2px; width: 150px;">Yes</div> <p>Note: Enabling this option allows you to override the global currency exponent for a particular currency code using the below grid.</p>																					
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; padding: 2px;">Currency Code Exponents [store view]</th> <th style="text-align: left; padding: 2px;">Currency Code</th> <th style="text-align: left; padding: 2px;">Currency</th> <th style="text-align: left; padding: 2px;">Exponent</th> <th style="text-align: left; padding: 2px;">Action</th> </tr> </thead> <tbody> <tr> <td></td> <td style="text-align: center; padding: 2px;">BEF</td> <td style="text-align: center; padding: 2px;">Belgian Franc</td> <td style="text-align: center; padding: 2px;">0</td> <td></td> </tr> <tr> <td></td> <td style="text-align: center; padding: 2px;">XOF</td> <td style="text-align: center; padding: 2px;">CFA Franc BCEAO</td> <td style="text-align: center; padding: 2px;">0</td> <td></td> </tr> <tr> <td></td> <td style="text-align: center; padding: 2px;">XAF</td> <td style="text-align: center; padding: 2px;">CFA Franc BEAC</td> <td style="text-align: center; padding: 2px;">0</td> <td></td> </tr> </tbody> </table>		Currency Code Exponents [store view]	Currency Code	Currency	Exponent	Action		BEF	Belgian Franc	0			XOF	CFA Franc BCEAO	0			XAF	CFA Franc BEAC	0	
Currency Code Exponents [store view]	Currency Code	Currency	Exponent	Action																	
	BEF	Belgian Franc	0																		
	XOF	CFA Franc BCEAO	0																		
	XAF	CFA Franc BEAC	0																		

Configuration	Description
Global Currency Exponent	You can define a global value that applies to all currencies
Use system value	The default exponent defined at the Worldpay end is 2. Select this option to define the global value as 2
Override Global Currency Exponent	Enable this option to override the global exponent value for any particular currency

Currency Code Exponents

Use this feature to configure exponents to various currencies. This configuration is applied only when **Override Global Currency Exponent** is enabled. A currency that is not added to this list will take global exponent value 2.

How to set up currency code exponents

Go to Stores/Configuration/Sales/Worldpay/Miscellaneous/Currency Code Exponents:

Currency Code Exponents [store view]	Currency Code	Currency	Exponent	Action
	BEF	Belgian Franc	0	
	XOF	CFA Franc BCEAO	0	
	XAF	CFA Franc BEAC	0	
	XPF	CFP Franc	0	
	KMF	Comoro Franc	0	
	GRD	Greek Drachma	0	
	GNF	Guinea Franc	0	
	HUF	Hungarian Forint	0	
	IDR	Indonesian Rupiah	0	

Configuration	Description
Currency Code	A unique ISO currency code, used by the worldwide payment gateway
Currency	A unique ISO currency name, used by the worldwide payment gateway
Exponent	This enables you to configure the exponent value for each currency

Action

If you need to add a new currency code exponent during future development, a delete icon appears so you can delete the incorrect new value

Note: For more details, [read the online guide to currency exponents](#).

Subscriptions and recurring payments

You can use the plugin to configure different subscription plans (weekly/monthly/quarterly, etc) at a product level. Your shoppers can then place orders by subscribing to the associated payment plans.

How to configure subscription and payment plans

Prerequisite: Ask Worldpay to activate recurring payments on your merchant code.

To configure subscriptions:

1. Go to Stores/Configuration/Sales/Worldpay/Subscription Settings and set **Subscriptions Enabled** to **Yes**:

Subscription Settings

(

Subscriptions Enabled <small>[store view]</small>	<input type="text" value="Yes"/>  <small>Before enabling, make sure you connect with Worldpay contact.</small>
<hr/>	
End Date Enabled <small>[store view]</small>	<input type="text" value="Yes"/> 
<hr/>	
Enable Recurring Email <small>[store view]</small>	<input type="text" value="No"/> 
<hr/>	
Main Label for Subscription <small>[store view]</small>	<input type="text" value="Subscribe and Save"/>
<hr/>	
Subscription Checkbox Label <small>[store view]</small>	<input type="text" value="Add the product to Subscription"/>
<hr/>	
Start Date Label <small>[store view]</small>	<input type="text" value="Start Date"/>
<hr/>	
End Date Label <small>[store view]</small>	<input type="text" value="End Date"/>

2. Go to Catalog/Products. Open a product and expand the **Subscriptions** section:



Kenobi Trail Jacket-XS-Black

Gift Options

Subscriptions

Enabled
[website]  Yes

Allow Selectable Start Date
[website]  Yes

Payment Plans

Add Payment Plan

Configuration	Description
Enabled	If set to Yes , subscription is enabled at product level
Allow Selectable Start Date	If set to Yes , the shopper can set a start date for the subscription to begin
Add Payment Plan	Click to add payment plans for the shopper to subscribe to

3. Click **Add Payment Plan** to create a payment plan the shopper can subscribe to:

Add Payment Plan

Active Yes

Code *

Automatically prepended with product id plus underscore to help with uniqueness, total length should not exceed 25 characters.

Description

Maximum 100 chars.

Recurring Cycle *

Weekly

Recurring Amount *

Website

All Websites [EUR]

Configuration	Description
Active	If set to Yes , the subscription is enabled at product level
Code	The code retains the payment plan's uniqueness. If the code entered is a monthly plan, then the final sample code is Product ID_monthly-plan to maintain uniqueness
Description	An optional field to describe the payment plan
Recurring Cycle	Select a cycle (weekly/monthly/quarterly/ semiannually/annually). Future orders and payment capture are executed based on the cycle
Recurring Amount	The recurring amount overrides the product price if the shopper opts for subscriptions
Website	This payment plan is applicable to the whole website. (Default option)

- After you create the payment plan, the plan appears in the **Subscription** section. To change the order of payment plans, use Magento's drag-and-drop feature:

Payments plugin for Magento 2

Subscriptions

Enabled [website]

Allow Selectable Start Date [website]

Payment Plans

Code	Description	Recurring Cycle	Recurring Amount	Website	Active
5_Monthly Plan	Recurring Plan	Monthly	40.00	All Websites [EUR]	<input checked="" type="checkbox"/>

Add Payment Plan

The shopper's experience



Push It Messenger Bag

3 Reviews [Add Your Review](#)

\$15.00

IN STOCK
SKU#: 24-WB04

Subscribe and Save

- Add the product to Subscription
- \$15.00 paid monthly

Start Date *

End Date *

Add to Cart

ADD TO WISH LIST ADD TO COMPARE

Shopping Cart

Item	Price	Qty	Subtotal	Summary
 Push It Messenger Bag Subscription Details: paid weekly Subscription Start Date: 15-12-2020 Subscription End Date: 22-12-2020	€5.00	1	€5.00	Estimate Shipping and Tax Subtotal €5.00 Tax €0.00 Order Total €5.00

Please verify subscription data, before placing the order

Move to Wishlist

Update Shopping Cart

Proceed to Checkout

Check Out with Multiple Addresses

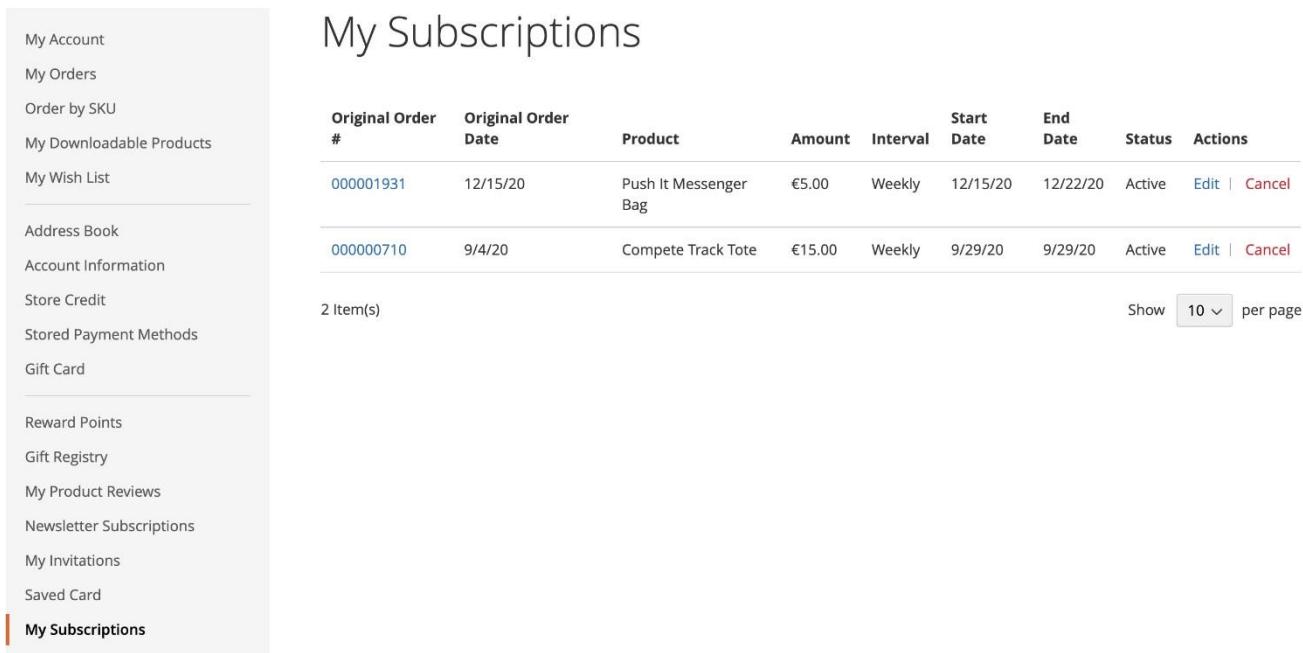
Gift options

Apply Discount Code

On the product-detail page, the shopper can select a payment plan. If the shopper selects **Add a Payment Plan**, all the active payment plans created under **How to Configure Subscriptions and Payment Plans** are available.

The product price is updated based on the selected plan (as in the screenshot above), and the shopper can set the subscription start date/end date if this is enabled. For more details, read the [Worldpay guide to configuring subscription and payment plans](#). The shopper can then complete the subscription after adding the product to their cart.

The shopper can see their subscription orders in **My Account/My Subscriptions**, where they can edit or cancel subscriptions and update their address:



The screenshot shows the 'My Subscriptions' page. On the left, there's a sidebar with links like 'My Account', 'My Orders', 'Order by SKU', 'My Downloadable Products', 'My Wish List', 'Address Book', 'Account Information', 'Store Credit', 'Stored Payment Methods', 'Gift Card', 'Reward Points', 'Gift Registry', 'My Product Reviews', 'Newsletter Subscriptions', 'My Invitations', 'Saved Card', and 'My Subscriptions'. The 'My Subscriptions' link is highlighted with an orange border. The main area has a title 'My Subscriptions' and a table with two items. The table columns are: Original Order #, Original Order Date, Product, Amount, Interval, Start Date, End Date, Status, and Actions. The first item is for 'Push It Messenger Bag' at €5.00 weekly, starting 12/15/20 and ending 12/22/20, with status 'Active'. The second item is for 'Compete Track Tote' at €15.00 weekly, starting 9/4/20 and ending 9/29/20, with status 'Active'. At the bottom, it says '2 Item(s)' and has a 'Show 10 per page' dropdown.

Original Order #	Original Order Date	Product	Amount	Interval	Start Date	End Date	Status	Actions
000001931	12/15/20	Push It Messenger Bag	€5.00	Weekly	12/15/20	12/22/20	Active	Edit Cancel
000000710	9/4/20	Compete Track Tote	€15.00	Weekly	9/29/20	9/29/20	Active	Edit Cancel

Recurring orders

When a subscription order is placed using stored credentials/tokenization, all future orders and transactions related to that subscription are handled as recurring orders.

Shoppers cannot place a subscription order unless they select the **Save Your Card** option. This prompts Worldpay to create an authorisation token. Magento saves this token for future recurring orders:

My Orders

Order #	Date	Ship To	Order Total	Status	Action
000001297	6/24/20	Veronica Costello	€34.00	Pending	View Order
000001295	6/24/20	Veronica Costello	€34.00	Pending	View Order
000001294	6/24/20	Veronica Costello	€34.00	Pending	View Order

To set up recurring orders, you must set up the cron job `worldpay_recurring_transactions` to run every 24 hours. This cron job checks all the subscriptions whose start date or next order date are queued over the next five days. The job creates recurring orders for all the subscriptions.

Once Magento creates a recurring order, it sends an authorisation request to Worldpay and, if successful, follow-up capture requests are triggered. After successful capturing/invoicing, recurring orders are fulfilled.

Products on Demand

Setting a product to On Demand allows you to authorise a saved credit card as a payment method of the shopper so that, once you issue the invoice, that respective payment is automatically completed. The invoicing and the payment can be done for the whole order or as a partial capture. Multiple partial capture can subsequently be issued up to the order completion.

This feature only works with direct integration (it does not work with HPP, iframe or full-page). Multi-shipping is not supported.

There are 2 settings that are overwritten when the shopping cart contains at least one Product On Demand

- Multiple Partial Capture setting: partial capture will always be available when the cart contains a Product On Demand.
- Auto Invoice setting will not initiate capture request automatically after authorization success. The capture will have to be manually triggered for all invoiced items.

Enabling Product on Demand requires the following steps:

- Enabling Product On Demand in the administration panel. Labels will have to be added for product description page, mini cart, cart and for checkout with multiple addresses disabled.

Product on Demand

Product on Demand Enabled [store view]	<input checked="" type="text"/> Yes
Shopper pays when merchant issues the invoice. Credit Cards > Integration Mode must be set to Direct.	
Product Description Page Label [store view]	Product Description Page Label
Mini Cart Label [store view]	Mini Cart Label
Cart Label [store view]	Cart Label
Checkout With Multiple Addresses Disabled Label [store view]	Checkout With Multiple Addresses Disabled Label

- Enabling Product on Demand for each product that should have this functionality.

Subscriptions

Level23 Data Configuration

Product on Demand

Enabled [website]  Yes

Country-code spoofing

Worldpay payments are based on country codes, and if a country's code is not accepted by Worldpay, then no payment methods appear in the checkout page. To overcome this, there is a country-code spoofing option.

Use this option to override a refused country code by mapping it to an accepted country code.

How does it work?

Magento assigns a country code to orders based on the customer's billing address. Worldpay then fetches the accepted payment methods for that country code.

Because Worldpay does not recognize country codes for areas such as Jersey (JE) and the Isle of Man (IM), you can opt to implement country-code spoofing. This ensures that a refused country code is mapped to an accepted country code.

To configure this, go to: Stores/Configuration/Sales/Worldpay/Miscellaneous:

Miscellaneous

Country Codes [store view]

JE-GB

Note: Map the refused country code with accepted country code. e.g. JE-GB, JE (Jersey) is refused country code by worldpay and it is mapped to GB (Great Britain).

As shown above, enter the text **JE-GB** where JE is the refused code and GB is the code you want to map. To enter multiple country-code spoofs, separate your entries with commas.

If an order is placed with a refused country code, the shopper sees the error message below:



paymentOptionsInquiry: countryCode 'JE' is not supported

Payment Method

Check / Money order

Credit Cards

Save This Card ([Important Disclaimer!](#))

Configurable alert messages

With this feature you can customise various alert messages that appear during checkout and in the **My Account** and **Admin** sections.

How to set up configurable alerts

Go to Stores/Configuration/Sales/Worldpay Exception Codes to choose the types of alerts you want to customise:

Customize Account Level Messages



Customize Admin Worldpay Configuration Messages



Customize Checkout Messages



Customize Account Level Messages: Customise the messages shoppers see in their **My Account** section

Customize Admin Worldpay Configuration Messages: Customise admin-level messages

Customize Checkout Messages: Customise the messages shoppers see during checkout

These three sections have identical configuration panels:

Payments plugin for Magento 2

worldpay
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Customize Account Level Messages

Configurable Alert Messages [store view]		Message Code	Actual Message	Custom Message	Action
MCAM0	You should login or register to buy a subscription.				
MCAM1	Choose any of the plan!				
MCAM2	Choose plan start date!				

Customize Admin Worldpay Configuration Messages

Configurable Alert Messages [store view]		Message Code	Actual Message	Custom Message	Action
ACAM0	Something went wrong, please reload the page				
ACAM1	Plan code should not exceed 25 characters.				
ACAM2	Plan with such code already exists				

Customize Checkout Messages

Configurable Alert Messages [store view]		Message Code	Actual Message	Custom Message	Action
CCAM0	The card number entered is invalid.				
CCAM1	Card number should contain between 12 and 20 numeric characters.				
CCAM2	This card number cannot be used to place 3DS2 order now, please go and update this from My account first.				

Configuration	Description
Message Code	A unique code used within the script to assign the alert message. This is a mandatory field.
Actual Message	The default message that the plugin displays. This is a mandatory field.
Custom Message	Enter the text that will replace the default message. This is an optional field but it does not accept entries made of white spaces (space or tab).
Action	If you need to add a different message in future, a delete icon appears so that you can delete the current, incorrect message.

The shopper's experience

Go to StorefrontLogin/Add to Cart/Proceed to checkout:

Actual message

Credit Cards

Credit Card Type *

   Use Saved Card

Card Holder Name *

veronica

Credit Card Number *

4111111111111111

The card number entered is invalid.

Custom message

Credit Cards

Credit Card Type *



Use Saved Card

Card Holder Name *

veronica

Credit Card Number *

4111111111111111

Invalid credit card!!!

Note: This feature only applies to the Worldpay plugin. Magento messages are not affected.

Extended response codes

If Worldpay has enabled them for you, these are the extended response codes you can get if Worldpay is your acquirer. There is also a feature at plugin level to override/customise the messages you receive from Worldpay.

How to customise Worldpay response messages

Go to Stores/Configuration/Sales/Worldpay Exception Codes:

Extended Response Codes



Response Codes [store view]	Error Code	Worldpay Response	Custom Response	Action
	1	Refer to card issuer OR Referred, Call Authorisation Center		
	2	Refer to card issuer, special condition		

In **Extended Response Codes**, you can review and customise the messages triggered by various response codes:

Configuration	Description
Error Code	The unique ISO code within the response sent by Worldpay
Worldpay Response	The messages sent by Worldpay with each ISO code
Custom Response	This enables you to override the messages Worldpay sends
Action	If a new message is needed during any future development, a Delete icon appears so you can delete any old or incorrect messages

The shopper's experience

The shopper goes to Store front/login/Add to Cart/Proceed to Checkout:

In the screenshot below, the magic code REFUSED5 returns this gateway response message from Worldpay:

Credit Cards

Credit Card Type *

Diners Club International American Express VISA EuroCard/MasterCard Discover Maestro JCB Use Saved Card

Card Holder Name *

Credit Card Number *

Expiration Date *

Card Verification Number *

Save This Card (Important Disclaimer!)

✖ Order 000000371 has been declined, Gateway Error: Declined

In the screenshot below, the magic code REFUSED13 returns this custom gateway response message from Worldpay:

Credit Cards

Credit Card Type *

Diners Club American Express VISA EuroCard/MasterCard DISCOVER maestro JCB Use Saved Card

Card Holder Name *

Credit Card Number *

Expiration Date *

Card Verification Number *



Save This Card (Important Disclaimer!)

 Order 000000373 has been declined, Gateway Error: Invalid amount OR Invalid amount (currency conversion overflow)

See the online [Test Values](#) and [Useful Tables](#) guides for more details, and to access more codes.

Configurable labels

This section describes how to customise the labels shown to shoppers, and shows developers how to implement these messages in the plugin.

To begin the configuration, go to Store/Settings/Configuration/Sales/Worldpay Custom Labels:

Checkout Labels 

My Account Labels 

Admin Labels 

You can configure labels using the three sections above: checkout labels, my account labels and admin labels.

Checkout labels

Use this screen to configure checkout labels:

Checkout Labels



Checkout Label [store view]	Label Code	Actual Label	Custom label	Action
	CO1	Credit Card Type		
	CO2	We Accept		
	CO3	Credit Card Number		

My account labels

Use this screen to configure the My Account labels:

My Account Labels



My Account Label [store view]	Label Code	Actual Label	Custom label	Action
	AC2	Card Brand #		
	AC3	Card Number		
	AC4	Card Expiry Month		

Admin labels

Use this screen to configure the Admin labels:

Admin Labels



Admin Label [store view]	Label Code	Actual Label	Custom label	Action
	AD3	Payment Plans		
	AD4	Code		
	AD5	Description		

Configuration	Description
Label Code	This is a unique code number assigned to labels
Actual Label	This displays the default label description already available from Worldpay
Custom Label	This enables you to add a custom label description against an actual label. This label will be displayed to the user
Action	If you add a new configuration clicking the Add button, there is an option to delete this configuration before clicking you click Save

You can add a new configuration at the end of each section using the **ADD** button. Once the admin/developer adds a new configuration, as a developer you can use it in the plugin.

Payments plugin for Magento 2



In the scenario below, the default label for credit card type is – *Credit Card Type*. If you haven't provided a custom label, this is the default label that the shopper will see:

Checkout Labels

Checkout Label [store view]	Label Code	Actual Label	Custom label	Action
	CO1	Credit Card Type		

Credit Cards We Accept

Credit Card Type *

Use Saved Card

**Saved Card feature will be available only if enabled by Merchant.*

My billing and shipping address are the same

Uma s
2000 Edmund Valley
Houston, Virginia 27109
United States
[View Address](#)

PLACE ORDER

If you have provided a custom label, then the shopper will see your custom label.

Checkout Labels

Checkout Label [store view]	Label Code	Actual Label	Custom label	Action
	CO1	Credit Card Type	Credit Card Type-Custom	

 Credit Cards	We Accept       
Credit Card Type-Custom * <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/> Use Saved Card	
<small>*Saved Card feature will be available only if enabled by Merchant.</small>	
<input checked="" type="checkbox"/> My billing and shipping address are the same D Nihy <small>12345 Greenleaf Avenue Benton Harbor, Michigan 12345</small> United States <small>1234567890</small>	
<input type="button" value="PLACE ORDER"/>	

Note: These configurations only apply to default labels provided by Worldpay and not for the labels provided by Magento.

Custom logo for payment

You can upload a new custom logo/icon for any payment method. To do this, go to Store/Settings/Configuration/Sales/Worldpay Logo Personalization of Payment Methods:

Logo Personalisation of Payment Methods

<input type="checkbox"/> Credit Card Logo Config <hr/> <input type="checkbox"/> APM Logo Config <hr/> <input type="checkbox"/> Wallets Logo Config	Enabled <small>[store view]</small> <div style="border: 1px solid #ccc; padding: 2px; width: 150px; display: inline-block;"> Yes <div style="float: right; font-size: small;">▼</div> </div>
--	--



Select the payment method and upload the new logo/icon:

Logo Personalisation of Payment Methods

Enabled [store view] Yes ▾

⊕ Credit Card Logo Config

⊕ American Express

Use Custom Logo [store view] Yes ▾

Logo Choose File no file selected
[store view] Allowed file types: jpg, jpeg, png, gif.
• Recommended size: Logo size should be (50*30)px and Max upto 50KB.

Global APM API call

You need to enable this to display all the payment methods available to the shopper if they are mapped under different merchant codes. You can configure this in the merchant profile override configuration section. We recommend you set this to **Yes**.

To enable this feature, go to Store/Settings/Configuration/Sales/Worldpay Load Payment Methods from Multiple Merchant Code:

Load Payment Methods from Multiple Merchant Code

Enable Global APM API Call [store view] Yes ▾

Please enable this to display all payment methods to the shopper, if different payment methods are mapped under different merchant codes and this is configured under Merchant profile override configuration below. We recommend this to be set to 'Yes'.

Worldpay API security alerts

This feature enables you to receive API security alerts and report the incident to Worldpay if the option **Do you want to report the error to Worldpay?** Is set to **Yes**.

To enable this feature, go to Store/Settings/Configuration/Sales/Worldpay Worldpay API security alerts:

Payments plugin for Magento 2

Worldpay API security alerts

Enable Worldpay Security Alerts [store view] Yes

This feature enables you to receive the API security alerts and report the incident to Worldpay (if set to "Yes" below).

Recipient Email(s) [store view]

Multiple emails can be added using comma separated(i.e abc@example.com,xyz@example.com)

Do you want to report the error(if appears) to worldpay? [store view] No

Note: If set to "Yes", this setting will send the security incident report to Worldpay.

Worldpay Team Email [store view] adobe@fisglobal.com

Worldpay multi-shipping

This feature enables you to support the multi-shipping feature on Worldpay orders. To enable it, go to Store/Settings/Configuration/Sales/Worldpay Worldpay Multi Shipping:

Worldpay Multishipping

Enable multishipping [store view] Yes

Set to yes if you want to enable the Worldpay Payment methods on multishipping orders.

Payments plugin for Magento 2



The shopper's experience

Go to Store front/login/Add to Cart/Cart/ Check Out with Multiple Addresses:

Shopping Cart

Item	Price	Qty	Subtotal
Affirm Water Bottle 	\$17.00	1	\$17.00
Dual Handle Cardio Ball 	\$12.00	1	\$12.00

Move to Wishlist

Summary

Estimate Shipping and Tax

Subtotal \$63.00

Tax \$0.00

Order Total \$63.00

Proceed to Checkout

Theo's 45th Birthday

Add All To Gift Registry

Check Out with Multiple Addresses

Here you can edit the shipping addresses and use the **Update Qty & Address** button, as in the screenshot below. Then click on **Go to Shipping Information**:

Ship to Multiple Addresses

Please select a shipping address for applicable items.

Product	Qty	Send To	
Affirm Water Bottle	1	Veronica Costello, 6146 Honey Bluff Parkway, Calder, 49628-7978, United States	Remove item
Dual Handle Cardio Ball	1	Veronica Costello, Test germany, test, Hamburg 1234567, Germany	Remove item
Breathe-Easy Tank	1	Veronica ankuj, HIGH-RISK, Calder, 49628-7978, Belgium	Remove item

Size: M
Color: White

[Go to Shipping Information](#) [Back to Shopping Cart](#) [Update Qty & Addresses](#) [Enter a New Address](#)

On this screen you can update the shipping method for each product and click **Continue to Billing Information:**

Select Shipping Method

Address 1 of 3

Shipping To Change	Shipping Method	Items Edit Items
Veronica Costello 6146 Honey Bluff Parkway Calder, 49628-7978 United States T: (555) 229-3326	Flat Rate <input type="radio"/> Fixed \$1.00 Best Way <input checked="" type="radio"/> Table Rate \$15.00	Product Name Qty Affirm Water Bottle 1
Do you have any gift items in your order?		
<input type="checkbox"/> Add Gift Options		

Address 2 of 3

Shipping To Change	Shipping Method	Items Edit Items
Veronica Costello Test germany test, Hamburg, 1234567 Germany T: 9876543210	Flat Rate <input checked="" type="radio"/> Fixed \$1.00	Product Name Qty Dual Handle Cardio Ball 1
Do you have any gift items in your order?		
<input type="checkbox"/> Add Gift Options		

Address 3 of 3

Shipping To Change	Shipping Method	Items Edit Items
Veronica ankuj Publicis Sapient HIGH-RISK Calder, 49628-7978 Belgium T: 5552293326	Flat Rate <input checked="" type="radio"/> Fixed \$1.00	Product Name Qty Breathe-Easy Tank 1 Size: M Color: White
Do you have any gift items in your order?		
<input type="checkbox"/> Add Gift Options		

[Continue to Billing Information](#)

[Back to Select Addresses](#)

Payments plugin for Magento 2

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You can change the billing address here before completing the sale, or go **Back to Billing Information**:

Payment Method
All transactions are secure and encrypted...

worldpay

<input type="checkbox"/> Use Store Credit (\$39.64 available)
<input type="radio"/> WP Credit Cards We Accept       
<input checked="" type="radio"/> WP Alternative Payment Methods We Accept      
<input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/> 

Buy with  **Buy with**  **SAMSUNG Pay >**

Add or remove gift cards

Grand Total: **\$80.00**

Place Order [Back to Shipping Information](#)

Worldpay Pay by Link

This feature creates a payment link as an alternate way for your shopper to make payments. Shoppers can pay using a secure payment link hosted by Worldpay, and shared with the shopper by email.

To enable this feature, go to Store/Settings/Configuration/Sales/Worldpay Pay By Link:

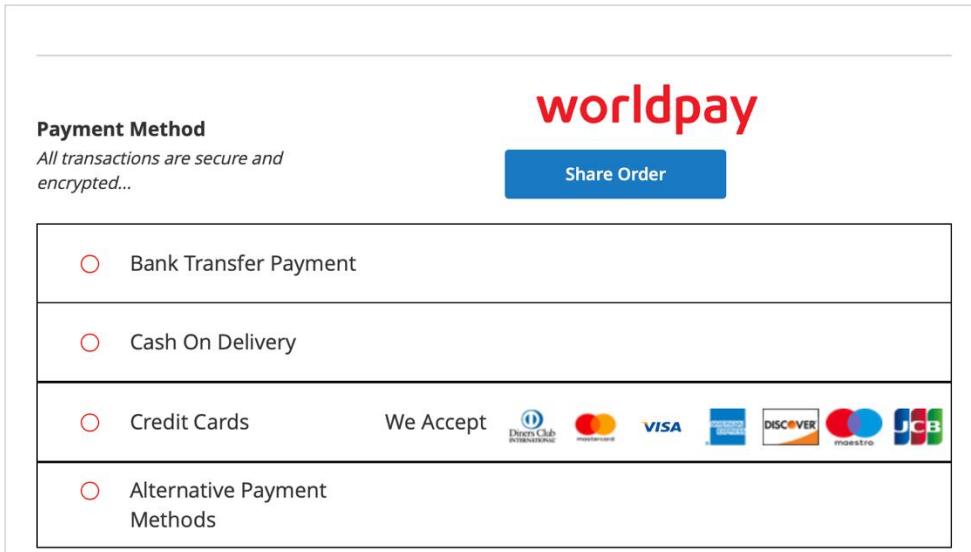
Pay By Link Payment Service API

Enable Pay By Link [store view]	<input type="checkbox"/> Yes
If set "Yes", it will enable shopper to do a quick checkout using pay by link.	
Pay By Link Button Name [store view]	<input type="text"/> Share Order

Payments plugin for Magento 2

The shopper's experience

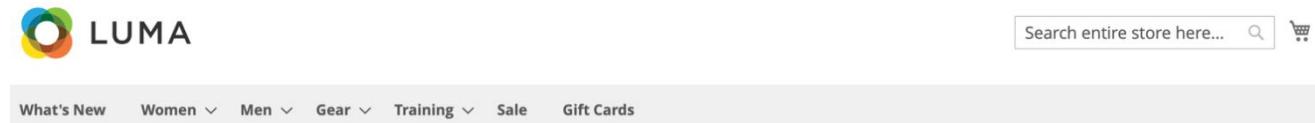
Go to Store front/login/Add to Cart/Cart/ Checkout Page:



A screenshot of a payment method selection interface. At the top right, the "worldpay" logo is displayed. Below it, a blue button labeled "Share Order" is visible. To the left, a section titled "Payment Method" contains the text "All transactions are secure and encrypted...". Below this, there are four options listed in a vertical stack, each preceded by a red circular radio button:

- Bank Transfer Payment
- Cash On Delivery
- Credit Cards We Accept       
- Alternative Payment Methods

After clicking the **Share Order** button, you will be redirected to an order success page, and you will receive an email with a secure payment link:



A screenshot of a Magento 2 store's order success page. At the top left is the LUMA logo. To its right is a search bar with the placeholder "Search entire store here..." and a magnifying glass icon. At the top right is a shopping cart icon. Below the header, a navigation bar includes links for "What's New", "Women", "Men", "Gear", "Training", "Sale", and "Gift Cards". The main content area displays a message: "Payment link has been generated! Please check your email". Below this message, two lines of text provide order details: "Your order number is: **000003767** has been created but not confirmed.." and "An email has been sent to your email id with the payment link. Please do the payment.". A blue "Continue Shopping" button is located at the bottom left of the message area.

 LUMA

Dear John Milten,

Your Order **000003767** has been created but not confirmed. Please complete the payment using the below button.

Pay Now

Shipping Info	Order Total
John Milten Test Test Test, Alabama, 12345 United States T: 1234567	\$22.00

After you click the **Pay Now** button you will be redirect to a Worldpay hosted payment page:

worldpay
from FIS

Test Mode - This is not a live transaction.

Order summary

Reference:	000003767-1673605073
Description:	WorldPay Order
Amount (USD):	\$22.00

Select payment method

Cancel

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

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Payments plugin for Magento 2

To proceed, select a payment method:

worldpay
from FIS

Test Mode - This is not a live transaction.

Order summary	
Reference:	000003767-1673605073
Description:	WorldPay Order
Amount (USD):	\$22.00

Payment details	
* Indicates a required field	
Card number * ✓	Cardholder's name * ✓
4111 1111 1111 1111	John Milten
Expiry date * ✓	Security code
11 / 24	233 Last 3 digits on the back of card
Instalments	
Select	
Cancel	Make Payment

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#).

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After entering the card details and successfully completing the payment, you will be redirected to an order success page:

 [Search entire store here...](#) 

What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale Gift Cards

Thank you for your purchase! [Print receipt](#)

Your order number is: **000003767**.
We'll email you an order confirmation with details and tracking info.

[Continue Shopping](#)

Eftpos payments, Australia

Worldpay supports the Australian card system eftpos as an acquirer. It facilitates multi/dual debit transactions in real time with low cost of acceptance. If you want to offer eftpos services, you must have a business entity in Australia.

Features of eftpos

Payment Type	Card
Country	Australia
Acceptance Currency	AUD
Settlement Currency	AUD
Service Level	C
Value-Added Services (VAS)	3DSv2, stored credentials, mobile wallets, WPG tokenization
Integration	Direct
Transaction Type	Sale, Refund

Note: This product is still in beta mode, and some features are under testing or in the development phase.

Admin configuration

You can locate the eftpos configuration at Admin panel/Navigate to Stores/Configuration/Sales/Worldpay.

Expand the "Eftpos Payments Australia" section to access the admin configuration settings:

Payments plugin for Magento 2

EFTPOS Payments AUSTRALIA



Enable EFTPOS PAYMENTS [store view]	<input type="text" value="Yes"/> ▼
If set to "Yes", EFTPOS will be the default network for transactions	
Merchant Code [store view]	<input type="text"/>
For this detail, You must connect with your Worldpay contact.	
EFTPOS XML Username [store view]	<input type="text"/>
For this detail, You must connect with your Worldpay contact.	
EFTPOS XML Password [store view]	<input type="text"/>
For this detail, You must connect with your Worldpay contact.	
Routing MID [store view]	<input type="text"/>
For this detail, You must connect with your Worldpay contact.	
Enabled Debugging [store view]	<input type="text" value="No"/> ▼

When you enable eftpos with the mode set to **Direct**, all transactions will be processed via the eftpos AU network. It's important to note that eftpos does not support the **Redirect HPP** mode. So, if you have enabled eftpos and set the mode to **Redirect**, eftpos functionality will not be available.

eftpos operates similarly to credit/Debit Direct checkout, with the primary difference being the handling of transactions, which is managed by eftpos.

To obtain configuration details for eftpos:

1. Connect with your Worldpay Relationship Manager, who will facilitate onboarding with eftpos.
2. Access the Merchant Admin Interface to retrieve these details.

Least-cost routing

When a shopper makes a payment (with their multi-network card) you may choose to send the transaction via the debit network of their choice, achieving a lower cost of acceptance.

Worldpay can configure your routing preferences to route all eligible transactions to a specific scheme. Contact your Worldpay Relationship Manager or support team to have this set with your scheme preference. The route is set to prefer eftpos by default.

You can also determine scheme preference at the transaction level using the Routing MID Configuration in admin.

3DS process

To enable 3DS, you must obtain the 3DS configuration details from the Merchant Acquirer Interface. Afterwards, you need to enter these details into the 3DS configuration section found at the following path:

Admin panel/Navigate to Store/Configuration/Sales/Worldpay/Credit Card 3DS Authentication:

Credit Card 3DS Authentication

Activate 3DS Authentication
[store view]

Yes



Enable 3DS1 Authentication
[store view]

No



Enable 3DS2 Authentication
[store view]

Yes



Configure 3DS2

JWT Event URL
[store view]

- For this detail, You must connect with your Worldpay contact.
- For Live Use Cardinal Commerce URL, For Test Use <https://secure-test.worldpay.com>

JWT Api key
[store view]

For this detail, You must connect with your Worldpay contact.

JWT Issuer
[store view]

For this detail, You must connect with your Worldpay contact.

Organisational Unit Id
[store view]

For this detail, You must connect with your Worldpay contact.

Test DDC URL
[store view]

For this detail, You must connect with your Worldpay contact.

Production DDC URL
[store view]

For this detail, You must connect with your Worldpay contact.

Test Challenge URL
[store view]

For this detail, You must connect with your Worldpay contact.

Production Challenge URL
[store view]

For this detail, You must connect with your Worldpay contact.

Challenge Preference
[store view]

Challenge Mandated

Challenge Window Type
[store view]

Iframe

Payments plugin for Magento 2

worldpay
from FIS

The shopper's experience

Payment Method
All transactions are secure and encrypted...

worldpay

Credit Cards We Accept  

Credit Card Type *

   Use Saved Card

CCNumber-Custom 

Card Holder Name

Month Year

CVV 

Save This Card ([Important Disclaimer!](#))

**Saved Card feature will be available only if enabled by Merchant.*

My billing and shipping address are the same

TK S
83 Kogil Street
Warialda Rail, New South Wales 2402
Australia
9876543210

PLACE ORDER

Sample XML requests and responses can be referenced [here](#).

Invoice processing, shipments, refunds:

The process of generating invoices, creating shipments and processing refunds is the same as for regular orders in Magento.

Content Security Policy Compatibility

The module is compatible with Content Security Policy. If you need to add new domains, use your website's csp_whitelist.xml file, as described in the Magento documentation.

How to report bugs

Please report any bugs on [GitHub](#).