# Worldpay Technical Guide

**Version 19.1.0-SM** 

# Worldpay from FIS



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#### 1. SUMMARY

This document provides technical overview and implementation details for each Worldpay service integrated within SFCC platform. The Worldpay cartridges (int\_worldpay and int\_worldpay\_core) extends the functionality of reference eCommerce Storefront, enabling synchronous and asynchronous access to Worldpay payment transaction services listed below.

- Payment Methods:
  - 1) Sofort
  - 2) IDeal
  - 3) Alipay
  - 4) Mistercash
  - 5) Paypal
  - 6) China Union Pay
  - 7) Giropay
  - 8) Poli
  - 9) Konbini
  - 10) Przelewy24
  - 11) Sepa DD
  - 12) Klarna
  - 13) 3D/Non 3D Credit Cards (XML Direct with client side encryption and tokenzation features)
  - 14) 3D/Non 3D Credit Cards (XML Redirect with tokenzation and hosted payment pages lightbox/iframe feature)

#### Added as a part of SFRA:

- 15) WeChat Pay
- 16) MOTO
- 17) Google Pay
- Order Notification Job
- Order Enquiry Job
- Order Cancel Or Refund Job for mac Issue identified orders
- Order CleanUp Batch Job
- APM Look Up Service
- Multiple Merchant ID support
- Statement Narrative support
- Brazil Integration

# 2. Change Log

Release Version	Date	Description
19.2.0	August 31, 2019	<ul> <li>Best Practices</li> <li>Automation Test Suite</li> <li>US Domestic Acquiring (Prime Routing)</li> <li>Tokenization (My Account-Add Card/Delete Card)</li> <li>Stored Credential Improved Flow</li> <li>3ds2</li> <li>Security Fixes</li> <li>CodeCept JS</li> <li>Previous Releases Feedbacks</li> </ul>
19.1.0	Mar 20, 2019	<ul> <li>Google Pay</li> <li>Stored Credentials</li> <li>Release 18.3.0 Feedback</li> </ul>
18.3.0	Feb 18, 2019	<ul> <li>WeChat implementation</li> <li>Alternative payment method</li> <li>Merchant token</li> <li>MOTO payment method</li> </ul>
18.2.0	Jul 16, 2018	Complete SFRA implementation

#### 3. COMPONENT OVERVIEW

#### 3.1 Functional Overview

#### 3.1.1 Payment Methods

All the supported Payment Methods are broadly categorized into XML DIRECT and XML REDIRECT Model based upon the manner in which they are integrated.

#### 1.1.1.1 XML Direct Request

Merchants who collect and store their shoppers' payment details on their own platform can use the XML Direct model as an effective payment-processing gateway. With this model, the merchant collects both order and payment details and then communicates the relevant payment details on a per order basis with Worldpay, for processing. The XML Direct model only allows for using a select number of on-line payment methods, where no consumer interaction is involved. In view of the cost involved in establishing appropriate security measures this model only applies for merchants with established high transaction volumes. Find below that list of supported Payment Methods that are XML DIRECT based:

- 1) Sofort
- 2) iDEAL
- 3) Alipay
- 4) Mistercash
- 5) Paypal
- 6) GiroPay
- 7) Poli
- 8) Konbini
- 9) Przelewy24
- 10) SEPA DD
- 11) Credit Card- Direct (3D/Non 3D)
- 12) Klarna

#### Added as a part of SFRA:

- 13) WeChat Pay
- 14) MOTO
- 15) Google Pay

#### 1.1.1.2 XML Redirect Request

Merchants can also redirect the users to Worldpay Hosted page to collect payment details. It allows for real-time processing of payments and ensures a maximum number of up-to-date payment methods. The Hosted Payment Page service is secure, provides Worldpay with required information to perform active fraud risk assessment and, is the fastest way to get up and running with on-line payments. Find below the list of supported Payment Methods that are XML REDIRECT based

- 1) China Union Pay
- 2) Credit Card Redirect (3D/Non 3D)
- 3) Klarna-Hosted Payment Pages

#### 3.1.2 Capture Service

Capturing a payment can be done with tracking ID and without tracking ID for partial payment and full payment. A tracking ID is the shipment ID identifier that merchant should use to track the delivery of your order.

#### Capture Service with Tracking ID Request

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService
v1//EN" "http://dtd.worldpay.com/paymentService v1.dtd">
<paymentService merchantCode="YOUR_MERCHANT_CODE" version="1.4">
 <modify>
  <orderModification orderCode="jsxml000000000">
   <capture>
    <amount value="10000" currencyCode="GBP" exponent="2"</pre>
debitCreditIndicator="credit"/>
    <shipping>
     <shippingInfo trackingId="AAA0000000"/>
     <shippingInfo trackingId="BBB0000000"/>
     <shippingInfo trackingId="XXX0000000"/>
    </shipping>
   </capture>
  </orderModification>
 </modify>
</paymentService>
```

#### Capture Service with Tracking ID Response

```
<?xml version="1.0" encoding="UTF-8"?> <!DOCTYPE paymentService PUBLIC "-
//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd"> <paymentService version="1.4"
merchantCode="SAPIENTNITROECOM"> <reply> < ok> <captureReceived
orderCode="T00028020000"> <amount value="10000" currencyCode="GBP"
exponent="2"</pre>
```

debitCreditIndicator="credit"/></captureReceived></ok></reply></paymentService >

#### Capture Service without Tracking ID Request

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService
v1//EN" "http://dtd.worldpay.com/paymentService v1.dtd">
<paymentService merchantCode="YOUR_MERCHANT_CODE" version="1.4">
 <modify>
  <orderModification orderCode="jsxml0000000000">
   <capture>
    <amount value="10000" currencyCode="GBP" exponent="2"</pre>
debitCreditIndicator="credit"/>
    <shipping>
     <shippingInfo trackingId=""/>
    </shipping>
   </capture>
  </orderModification>
 </modify>
</paymentService>
```

#### Capture Service without Tracking ID Response

```
<?xml version="1.0" encoding="UTF-8"?> <!DOCTYPE paymentService PUBLIC "-
//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd"> <paymentService version="1.4"
merchantCode="SAPIENTNITROECOM"><reply><ok><captureReceived
orderCode="T00028020000"><amount value="10000" currencyCode="GBP"
exponent="2"
debitCreditIndicator="credit"/></captureReceived></ok></reply></paymentService
>
```

#### 3.2 LIMITATIONS, CONSTRAINTS

This section details the limitations, constraints and the best practice for merchants planning to integrate the Worldpay cartridge with SFCC Storefront.

- 1) At this moment, it is not possible to detect against session timeouts while the customer is entering payment details in the Worldpay forms. If there is a delay longer than the session timeout, basket contents are lost and order is placed and kept in Created state.
- 2) As the placement of the street number in addresses varies between different countries, the integration does not provide a parsing mechanism for the street number part as this would be very application specific. In order to avoid future errors, the parsing of street numbers must be taken care of during the integration installation. If this step is ignored, the customer will have to supply the street number at the Worldpay payment page.

- 3) The cartridge supports both LookUp service and Multiple MID support service. However, only one of them should be enabled at a time.
- 4) At the moment, the cartridge supports only one generic message that is displayed on the Billing Page in case of a Failure response from APM's or Credit Card redirect method. This is majorly because we do not have any identifier or error code that is returned.
- 5) The web service Timeout that has been set in service profile is common across all the web service calls that we make to Worldpay be it Look up call, APM Order XML call, Authorization call etc.
- 6) ThankYou page is displayed for both Successful and Pending Open Scenario; Merchant shall take care to display a message to the user on the Thank You page with a suitable disclaimer that demarcates both the scenarios.
- 7) SFCC has a default behavior to show an error message on Place Order page in case of a previously failed transaction. This can be removed by commenting/removing the code from summary.isml

<div class="error-

form">\${Resource.msg(pdict.PlaceOrderError.code,'checkout',null)}</div>

- 8) The Maximum and Minimum supported amount per APM should be configured at the SFCC level in the Payment Method configuration section
- 9) Merchants shall ensure that Overnight Shipping and One Day shipping methods should not be displayed for Delayed APMs or for the ones that have KIOS payments
- 10) Merchant Shall take care of implementing the validations on the additional field that will be supported at the Merchant's site (Example: Swift Code/BankCode in-case of GiroPay), while implementing Credit Card Direct the merchant should ensure that the Credit Card Form is reset in case of any error.
- 11) Cartridge shall be responsible to update the order status and export status only on receipt of following notifications/enquiry AUTHORISED, CAPTURED. Rest all other notification/enquiry status are read by the Job and Transaction history flag is updated with the notification/enquiry status value no further action is taken by the cartridge
- 12) Merchants shall take care of implementing credit card fields refresh functionality in case of user changes the card Type after filling the card information for previous selection to have better shopper experience
- 13) At the moment, it is not possible to run client side encryption for saved credit card where card number displayed as masked even client side encryption feature is turned on in merchant Worldpay account and enabled corresponding setting in Merchant site custom preference.
- 14) Merchant must ensure customer sequence number not exceeding 64 characters length and may contain alphanumeric or underscore.
- 15) Tokenization would be applicable for registered user only provided tokenization feature is turned on in merchant Worldpay account and enabled corresponding setting in Merchant site custom preference.
- At this moment, it is not possible to validate mac secret identifier into response [failure /pending] URL's for all Redirect APMs and Redirect Credit Card orders.

- 17) Notification feature is restricted to only allowed IP address provided by Worldpay, and corresponding setting to be configured in Merchant site custom preference.
- 18) Merchants shall take care of implementing Order Settlement and refunds.
- 19) Merchant shall take care of enable/disable site preference for user to provide CVV on billing page as security measure in tokenization service for saved cards. Also need to enable CVV check service from Worldpay to work properly.
- 20) Merchant must ensure SFCC Service Framework configurations are setup and configured as per the contract with Worldpay on service availability.
- 21) Merchant shall take care for CVV field validation as enable/disable, CVV in BM configurations will only hide/show CVV field on billing page and no CVV validation is performed on Worldpay.
- 22) Jobs Templates can be modified as per merchant needs. These Jobs templates are prepared for reference.
- 23) The images are available in static folder for the cards. They can further be modified if required.
- 24) In case of iframe and lightbox for Airplus, Denkort and Laser card, Payment Method is displayed with message "Please contact worldpay"
- 25) Credit Card Payment method must be enabled because of some code restrictions based on the Code.
- 26) For Credit Redirect, credit card must be available in the system.
- 27) Gifts certificates are out of scopes.
- 28) There are two LINT issues in the code related to @ character.

#### 4. IMPLEMENTATION GUIDE

#### 4.1 SETUP

This section describes the controller structure and name of files in Worldpay cartridges.

#### **CARTRIDGE STRUCTURE**

#### Controllers:

Controllers are present in the "int\_worldpay" cartridge.

CONTROLLER NAME	DESCRIPTION
Worldpay	Main controller that acts as the external interface.
WorldpayHelper	Helper controller that supports and performs additional tasks required to complete
CheckoutServices	Controller that supports and executes the Checkout process.
COPlaceOrder	Controller that supports and executes the Checkout process.

package.json – initialize hook or service

#### Scripts:

#### int\_worldpay\_core

- common/CreateRequestHelper.js
- common/PaymentInstrumentUtils.js
- common/Utils.js
- common/WorldpayConstants.js
- common/worldPayHelper.js
- init/httpServiceInit.js
- jobs/InitiateCancelOrderJob.js
- jobs/OrderCleanUpJob.js
- jobs/OrderInquiriesUpdateJob.js
- jobs/OrderNotificationUpdatesJob.js
- jobs/WorldpayJobs.js
- lib/LibCreateRequest.js
- object/ResponseData.js
- object/WorldpayPreferences.js
- order/UpdateOrderStatus.js
- order/UpdateTransactionStatus.js
- pipelets/CheckWorldpayOrder.js
- pipelets/GenerateErrorMessageForJob.js
- pipelets/GetCreatedOrderDetails.js
- pipelets/GetPaymentCardToken.js
- pipelets/InitiateCancelOrder.js
- pipelets/ReadNotifyCustomObject.js
- pipelets/RemoveNotifyCustomObject.js
- pipelets/SaveCustomerCreditCard.js
- pipelets/SendWorldpayOrderInquiriesRequest.js
- pipelets/WriteToNotifyLog.js
- service/ServiceFacade.js
- hooks.json

#### int\_worldpay\_sfra

- hooks/payment/processor/worldpay.js
- hooks.json

#### Templates:

#### int\_worldpay\_core

- default/allstatusjson.isml
- default/emailtemplateforjob.isml
- default/errorjson.isml

- default/http 500.isml
- default/lateststatusjson.isml
- default/notifyResponsejson.isml
- default/worldpayredirect.isml

#### int\_worldpay\_sfra

- default/account/payment/editAddPayment.isml
- default/checkout/billing/paymentOptions/billingUserContent.isml
- default/checkout/billing/paymentOptions/creditCardContent.isml
- default/checkout/billing/paymentOptions/creditCardTab.isml
- default/checkout/billing/paymentOptions/elvContent.isml
- default/checkout/billing/paymentOptions/giropayContent.isml
- default/checkout/billing/paymentOptions/idealContent.isml
- default/checkout/billing/paymentOptions/paymentOptionsContent.isml
- default/checkout/billing/paymentOptions/paymentOptionsSummary.isml
- default/checkout/billing/paymentOptions/paymentOptionsTabs.isml
- default/checkout/billing/paymentOptions/redirectContent.isml
- default/checkout/billing/paymentOptions/redirectSummary.isml
- default/checkout/billing/paymentOptions/redirectTab.isml
- default/checkout/billing/creditCardForm.isml
- default/checkout/billing/paymentOptions.isml
- default/checkout/confirmation/confirmationEmail.isml
- default/checkout/checkout.isml
- default/checkout/worldpaysummary.isml

#### **Properties:**

#### int\_worldpay\_core

- resources/creditCard.properties
- resources/forms.properties
- resources/worldpayerror.properties
- resources/worldpay.properties

#### 4.2 EXTERNAL INTERFACES

Current version of cartridge support integration with APM's [as per the list shared in above sections], however below URL can be referred to know more about the other possible APM'

supported by Worldpay.

http://support.worldpay.com/support/kb/gg/alternativepayments/content/apmguide.htm

#### 4.2.1 CHINA UNION PAY

China UnionPay (also known as UnionPay or CUP) is a payment method where shoppers with UnionPay cards can make online e-commerce payments. UnionPay issue UnionPay cards in China.

Property	Description/Value
Payment Type	Debit / Credit Card payment
Countries	China
Acceptance Currencies	AED, BND, BHD, CNY, GBP, EUR, USD, AUD, CAD, CHF, GEL, HKD, IDR, INR, JPY, KRW, KZT, LAK, MOP, MYR, OMR, NPR, NZD, PHP, PKR, RUB, SGD, THB, TRY, TWD, UAH, VND.
Mode	REDIRECT

#### Request Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
```

<!DOCTYPE paymentService PUBLIC "-//Worldpay/DTD Worldpay PaymentService v1//EN"

"http://dtd.worldpay.com/paymentService\_v1.dtd">

<paymentService version="1.4" merchantCode="SAPIENTNITROECOM">

<submit>

<order orderCode="Example\_UnionPay\_Order\_Code">

<description>Test order</description>

<amount value="100" currencyCode="CNY" exponent="2"/>

<orderContent>

<![CDATA[ ]]>

</orderContent>

<paymentMethodMask>

<include code="ALL"/>

</paymentMethodMask>

<shopper>

<shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>

</shopper:

<statementNarrative>Merchants Statement Narrative</statementNarrative>

</order>

</submit>

</paymentService>

#### Response Attribute Mapping

<?xml version="1.0" encoding="UTF-8"?>

<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN" "http://dtd.worldpay.com/paymentService\_v1.dtd">

#### **4.2.2 SOFORT**

SOFORT Banking (SOFORT Überweisung) is a real-time bank transfer payment method that shoppers based in Austria, Belgium, France, Germany and Switzerland can use to transfer funds directly to merchants from their bank accounts.

Property	Description/Value
Payment Type	Debit / Credit Card payment
Countries	Austria, Belgium , Germany and Switzerland
Acceptance Currencies	EUR (Austria, Belgium, Germany) CHF (Switzerland)
Mode	DIRECT

#### Request Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC '-//Worldpay//DTD Worldpay PaymentService v1//EN'
'http://dtd.worldpay.com/paymentService_v1.dtd'>
<paymentService merchantCode="SAPIENTNITROECOM" version="1.4">
 <submit>
  <order orderCode="Example SOFORT Banking Order Code 0">
    <description>Description here</description>
    <amount currencyCode="EUR" value="100" exponent="2" />
    <orderContent>
   <![CDATA[
              ]]>
 </orderContent>
    <paymentDetails>
     <SOFORT-SSL shopperCountryCode="DE">
       <successURL>http://www.worldpay.com/?successURL</successURL>
       <cancelURL>http://www.worldpay.com/?cancelURL</cancelURL>
       <pendingURL>http://www.worldpay.com/?pendingURL</pendingURL>
     </SOFORT-SSL>
    </paymentDetails>
    <shopper>
     <shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
    </shopper>
    <statementNarrative>SN12345</statementNarrative>
```

```
</order>
</submit>
</paymentService>
```

#### Response Attribute Mapping

#### **4.2.3 ALIPAY**

Alipay is a popular payment method that shoppers based in China use to make payments online. After logging into their Alipay account, shoppers use one of the options below to complete their payment:

- eWallet
- Debit card
- Credit Card
- Bank Transfer
- Payment URL

Property	Description/Value
Payment Type	eWallet
Countries	China
Acceptance Currencies	CNY, GBP, EUR, USD, AUD, CAD, HKD, SGD.
Mode	DIRECT

#### Request Attribute Mapping

```
<description>Description here</description>
    <amount currencyCode="CNY" value="1000" exponent="2" />
    <orderContent>
     <![CDATA[
    </orderContent>
    <paymentDetails>
     <ALIPAY-SSL shopperCountryCode="CN">
       <successURL>http://www.worldpay.com/?successURL</successURL>
       <cancelURL>http://www.worldpay.com/?cancelURL</cancelURL>
       <pendingURL>http://www.worldpay.com/?pendingURL</pendingURL>
     </ALIPAY-SSL>
    </paymentDetails>
    <shopper>
     <shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
    </shopper>
    <statementNarrative>MERCHANT STATEMENT NARRATIVE</statementNarrative>
   </order>
 </submit>
</paymentService>
       Response Attribute Mapping
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
               "http://dtd.worldpay.com/paymentService v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOM">
 <reply>
    <orderStatus orderCode="Example Alipay Order Code 0">
     <reference id="3015839286">https://secure-
test.worldpay.com/jsp/test/shopper/APMSTSimulator.jsp?customerRef=3013340267&pay
mentMethod=ALIPAY</reference>
   </orderStatus>
 </reply>
</paymentService>
```

# worldpay

# worldpay

# 4.2.4 MISTER CASH

Mister Cash/Bancontact is a debit card service available in Belgium. Shoppers can use this service to make real-time card payments for products and services.

Property Description/Value
----------------------------

Payment Type	Debit Card payment
Countries	Belgium
Acceptance Currencies	EUR
Mode	DIRECT

#### Request Attribute Mapping

```
<?xml version='1.0' ?>
<!DOCTYPE paymentService PUBLIC '-//Worldpay//DTD Worldpay PaymentService v1//EN'
'dtd/paymentService_v1.dtd'>
<paymentService merchantCode='SAPIENTNITROECOM' version='1.4'>
<submit>
 <order orderCode='ORDERCODE Mister Cash'>
  <description>Description here</description>
  <amount currencyCode='EUR' value='100' exponent='2'/>
  <orderContent>OrderContent Here/orderContent>
  <paymentDetails>
   <MISTERCASH-SSL shopperCountryCode='BE'>
  <successURL>http://www.worldpay.com/successURL</successURL>
  <cancelURL>http://www.worldpay.com/cancelURL</cancelURL>
  <pendingURL>http://www.worldpay.com/pendingURL</pendingURL>
   </MISTERCASH-SSL>
  </paymentDetails>
  <shopper>
  <shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
  </shopper>
  <shippingAddress>
   <address>
    <firstName>Pierre</firstName>
    <lastName>Bloggs</lastName>
    <address1>Shopperstreet</address1>
    <postalCode>1234</postalCode>
    <city>Shoppercity</city>
    <countryCode>BE</countryCode>
   </address>
  </shippingAddress>
 </order>
</submit>
</paymentService>
```

#### Response Attribute Mapping

#### 4.2.5 PAYPAL

PayPal is an American international e-commerce business allowing payments and money transfers to be made through the Internet.Online money transfers serve as electronic alternatives to paying with traditional paper methods, such as cheques and money orders.

Property	Description/Value
Payment Type	Debit Card payment
Countries	Belgium,All
Acceptance Currencies	GBP,USD and EUR
Mode	DIRECT

#### Request Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Bibit//DTD Bibit PaymentService v1//EN"
"http://dtd.bibit.com/paymentService v1.dtd">
<paymentService version="1.2" merchantCode="SAPIENTNITROECOM">
  <submit>
       <order orderCode="TG20071016-002">
        <description>IT Products</description>
        <amount value="8933" currencyCode="EUR" exponent="2"/>
        <orderContent>The order content/orderContent>
        <paymentDetails>
           <PAYPAL-EXPRESS>
              <successURL>https://www.merchant.com/paymentProcessor.html?order=TG20
              071016-
               002&status=success</successURL>
<failureURL>https://www.merchant.com/paymentProcessor.html?order=TG20071016-
               002&status=failure</failureURL>
              <cancelURL>https://www.merchant.com/shoppingCart.html?order=TG2007101
              6-
               002</cancelURL>
          </PAYPAL-EXPRESS>
        </paymentDetails>
       </order>
 </submit>
</paymentService>
```

#### Response Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
               "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOM">
 <reply>
   <orderStatus orderCode="TG20071016-002">
     <reference id="3015903693">https://secure-
test.worldpay.com/jsp/simulators/shopper/PayPal_dummy_redirect.jsp?returnURL=https%3A%
2F%2Fsecure-
test.worldpay.com%2Fshopper%2Fpaypal%2FdirectPayment.html%3Ftoken%3DTOKEN1412764
560062&cancelURL=https%3A%2F%2Fwww.merchant.com%2FshoppingCart.html%3Forder
%3DTG20071016-
002&subject=DUMMY&merchant=SAPIENTNITROECOM&order=TG20071016-
002&amount=89.33&currency=EUR&description=IT Products</reference>
   </orderStatus>
 </reply>
</paymentService>
```

# 4.2.6 iDEAL

iDEAL is a method of payment that enables consumer to pay online through their own bank. In addition to webshops, other online organizations that are not part of the e-commerce market also offer iDEAL.

Property	Description/Value
Countries	Netherlands

Acceptance Currencies	EUR
Mode	DIRECT

Bank Names	Bank ID's
ING	ING
ABN	ABN_AMRO
ASN	ASN
Rabobank	RABOBANK
SNS	SNS
SNS Regio	SNS_REGIO
Triodos	TRIODOS
Van Lanschot	VAN_LANSCHOT
Knab	KNAB

#### Request Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
```

<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"

"http://dtd.worldpay.com/paymentService\_v1.dtd">

#### </paymentService>

#### 4.2.7 GiroPay

This is a popular German bank transfer payment method that shoppers can use to login to their bank account to make an online payment. Giropay payments are authorized immediately after the shopper submits their payment request. Shopper needs to enter the Bank Code value on payment page and Bank details will be sent in as a part of DIRECT XML request as bankCode node.

Property	Description/Value
Payment Type	Real Time Bank Transfer
Countries	Germany
Acceptance Currencies	EUR
Mode	DIRECT
Payment Method Mask	GIROPAY-SSL

#### Request Attribute Mapping

```
<bankCode>12345678</bankCode>
          </GIROPAY-SSL>
          <session shopperIPAddress="127.0.0.1" id="ssn97414780"/>
   </paymentDetails>
   <shopper>
          <shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
          <br/>browser>
                 <acceptHeader>text/html</acceptHeader>
                 <userAgentHeader>Mozilla/5.0 ...</userAgentHeader>
          </browser>
   </shopper>
</order>
</submit>
</paymentService>
          Response Attribute Mapping
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
                "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOMMERCEV1">
 <reply>
   <orderStatus orderCode="00004805">
     <reference id="3019678016">https://secure-
test.worldpay.com/jsp/test/shopper/APMSTSimulator.jsp?customerRef=3016933093&pay
mentMethod=GIROPAY/reference>
   </orderStatus>
 </reply>
</paymentService>
```

#### 4.2.8 Konbini

Digital Garage offers a number of payment methods that shoppers in Japan use to shop online. These include:

- Offline cash payment at a convenience store (known as Konbini). The penetration of convenience stores is very high in Japan, so this offers shoppers a very convenient way of making payments.
- Offline electronic payment at an ATM or internet banking (known as Pay-Easy).
- Online electronic payment by internet banking.

Since most payment options are off-line, merchants should expect the system to create a payment with SHOPPER\_REDIRECTED status where it can remain for a number of days whilst the shopper makes their payment.

If the shopper pays immediately, the payment is in SHOPPER\_REDIRECTED status for a short period of time and then moves to AUTHORISED.

The following table provides more detail of the available payment options:

Options	Notes	Authorization
Digital	The shopper places their order. At the end of the shopper journey	Delayed
Garage	the shopper views a unique payment reference, along with	
(Konbini)	instructions on how to complete the payment.	
	The shopper makes a note of the unique payment reference and	
	visits their local convenience store.	
	At the convenience store the shopper inputs their unique payment	
	reference and phone number into a kiosk. The terminal prints a	
	payment slip which the shopper takes to the store till and pays in	
	cash.	
	A number of major convenience stores participate in the Konbini	
	scheme, including 7Eleven, Lawson, FamilyMart, Circle K Sunkus	
	and Seicomart. Not all stores are automatically available to all	
	merchants (please speak to your Worldpay support contact for	
	more information).	
ATM	The shopper places their order. At the end of the shopper journey	Delayed
Payment	the shopper is shown a unique payment reference, along with	
	instructions on how to complete the payment. The shopper can	
	either:	
	Pay at an ATM which is part of the Pay-Easy payment scheme	
	Pay at an ATM of another institution	
Internet	The shopper places their order. At the end of the shopper journey	Delayed
Banking	the shopper is shown a unique payment reference, along with	
	instructions on how to complete the payment. The shopper can	
	either:	
	Pay at a bank which is part of the Pay-Easy payment scheme	
	Pay at a bank of another institution	
	The shopper then logs into their internet banking application to	
	complete the payment.	

Property	Description Value
Payment Type	Post-Pay Voucher/Internet banking/ATM Payment
Countries	Japan
Acceptance Currencies	JPY
Supported Languages	JP

#### Request Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Bibit//DTD Bibit PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService merchantCode="SAPIENTNITROECOMMERCEV1" version="1.4">
 <submit>
    <order orderCode="ORDERCODE">
     <description>Description here</description>
     <amount currencyCode="JPY" value="100" exponent="0"/>
     <orderContent>
       <![CDATA[ ]]>
     </orderContent>
     <paymentDetails>
       <KONBINI-SSL shopperCountryCode="JP">
<successURL>http://www.worldpay.com/?successURL</successURL>
<cancelURL>http://www.worldpay.com/?cancelURL</cancelURL>
<pendingURL>http://www.worldpay.com/?pendingURL</pendingURL>
       </KONBINI-SSL>
     </paymentDetails>
     <shopper>
<shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
     </shopper>
     <shippingAddress>
       <address>
```

```
<firstName>Doe</firstName>
    <lastName>John</lastName>
         <address1>Main Street 3453</address1>
         <postalCode>74564</postalCode>
         <city>Tokyo</city>
         <countryCode>JP</countryCode>
         <telephoneNumber>08012534568</telephoneNumber>
         </address>
       </shippingAddress>
     </order>
   </submit>
 </paymentService>
            Response Attribute Mapping
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
                "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOMMERCEV1">
  <reply>
    <orderStatus orderCode="ORDERCODE">
      <reference id="3020978183">https://secure-
test.worldpay.com/jsp/test/shopper/APMSTSimulator.jsp?customerRef=3018125177&payment
Method=KONBINI</reference>
    </orderStatus>
  </reply>
</paymentService>
```

#### 4.2.9 Poli

POLi is real-time bank transfer payment method that shoppers can use to make real-time payments directly from their online bank account.

To make a payment by using this method:

- On the payment page, the shopper selects the Poli payment method. The shopper is redirected to the Poli website.
- The shopper selects the bank from which the payment must be made. The shopper is redirected to the website of the bank.
- The shopper logs on to the bank and makes the payment.

#### Payment method properties

The properties for this payment method are described in the following table.

Property	Description/Value
Payment Type	Real-time bank transfer
Countries	Australia and New Zealand
Default Language	En
Supported Languages	En
Acceptance Currency and	Australia: AUD
Preferred Currency	New Zealand: NZD

#### Request Attribute Mapping

#### Australia

```
<?xml version='1.0' ?>
<!DOCTYPE paymentService PUBLIC '-//Worldpay//DTD Worldpay PaymentService v1//EN'
'dtd/paymentService_v1.dtd'>
<paymentService merchantCode='SAPIENTNITROECOMMERCEV1' version='1.4'>
<submit>
<order orderCode='Example_Poli_order'>
<description>Description here</description>
<amount currencyCode='AUD' value='100' exponent='2'/>
<orderContent>Order Content Here</orderContent>
<paymentDetails>
<POLI-SSL shopperCountryCode='AU'>
<successURL>http://www.worldpay.com/successURL</successURL>
```

```
<cancelURL>http://www.worldpay.com/cancelURL</cancelURL>
   <pendingURL>http://www.worldpay.com/pendingURL</pendingURL>
   </POLI-SSL>
  </paymentDetails>
  <shopper>
<shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
  </shopper>
 </order>
</submit>
</paymentService>
New Zealand
<?xml version='1.0' ?>
<!DOCTYPE paymentService PUBLIC '-//Worldpay//DTD Worldpay PaymentService v1//EN'
'dtd/paymentService_v1.dtd'>
<paymentService merchantCode='SAPIENTNITROECOMMERCEV1' version='1.4'>
<submit>
 <order orderCode='Example PoliNZ order'>
  <description>Description here</description>
  <amount currencyCode='NZD' value='100' exponent='2'/>
  <orderContent>OrderContent Here/orderContent>
  <paymentDetails>
  <POLINZ-SSL shopperCountryCode='NZ'>
   <successURL>http://www.worldpay.com/successURL</successURL>
   <cancelURL>http://www.worldpay.com/cancelURL</cancelURL>
   <pendingURL>http://www.worldpay.com/pendingURL</pendingURL>
   </POLINZ-SSL>
  </paymentDetails>
  <shopper>
```

```
<shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
  </shopper>
 </order>
</submit>
</paymentService>
           Response Attribute Mapping
Australia
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
                "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOMMERCEV1">
  <reply>
    <orderStatus orderCode="Example_Poli_order">
      <reference id="3020978372">https://secure-
test.worldpay.com/jsp/test/shopper/APMSTSimulator.jsp?customerRef=3018125342&payment
Method=POLI</reference>
    </orderStatus>
  </reply>
</paymentService>
New Zealand
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
                "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOMMERCEV1">
  <reply>
    <orderStatus orderCode="Example_PoliNZ_order">
```

SEPA-DD is an alternative payment method service, which provides option to make payment using IBAN or Bank account number. SEPA-DD provides normal as well recurring payment options.

#### Request Attribute Mapping

#### ONE-OFF Order

```
<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay
PaymentService v1//EN" "http://dtd.worldpay.com/paymentService v1.dtd"> < paymentService
merchantCode="SAPIENTNITROECOM" version="1.4">
 <submit>
 <order orderCode="00008304">
   <description>Merchant Order Number : 00008304</description>
   <amount currencyCode="USD" exponent="2" value="11024"/>
   <orderContent>Product Name Platinum V Neck Suit Dress price USD 99.00Your payment will be
handled by Worldpay Payments Services.</orderContent>
   <paymentDetails>
    <SEPA DIRECT DEBIT-SSL>
     <bankAccount-SEPA>
     <iban>DE9310000000012345678</iban>
     <accountHolderName>M.Mustermann</accountHolderName>
     </bankAccount-SEPA>
    </SEPA_DIRECT_DEBIT-SSL>
```

</paymentDetails>

```
<shopper>
   <shopperEmailAddress>Mustermann@example.de</shopperEmailAddress>
   <session id="00008304" shopperIPAddress="14.140.116.135"/>
   </shopper>
   <br/>
<br/>
dillingAddress>
    <address>
     <firstName>Mustermaan/firstName>
     <lastName>M</lastName>
     <address1>23</address1>
     <postalCode>94109</postalCode>
     <city>Berlin</city>
     <state>CA</state>
     <countryCode>DE</countryCode>
     <telephoneNumber>1212121212</telephoneNumber>
    </address>
   </billingAddress>
   <mandate>
   <mandateType>ONE-OFF</mandateType>
    <mandateId>M-100038056-201832512945355</mandateId>
   </mandate>
 </order>
 </submit>
</paymentService>
RECURRING ORDER
<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay
PaymentService v1//EN" "http://dtd.worldpay.com/paymentService_v1.dtd"> < paymentService
merchantCode="SAPIENTNITROECOM" version="1.4">
```

```
<submit>
  <order orderCode="00008305">
   <description>Merchant Order Number : 00008305</description>
   <amount currencyCode="USD" exponent="2" value="14384"/>
   <orderContent>Product Name Platinum V Neck Suit Dress price USD 99.00Your payment will be
handled by Worldpay Payments Services.</orderContent>
   <paymentDetails>
    <SEPA_DIRECT_DEBIT-SSL>
     <bankAccount-SEPA>
      <iban>DE9310000000012345678</iban>
      <accountHolderName>M.Mustermann</accountHolderName>
     </bankAccount-SEPA>
    </SEPA_DIRECT_DEBIT-SSL>
   </paymentDetails>
   <shopper>
    <shopperEmailAddress>Mustermann@example.de</shopperEmailAddress>
    <session id="00008305" shopperIPAddress="14.140.116.135"/>
   </shopper>
   <br/>
<br/>
dillingAddress>
    <address>
     <firstName>Mustermaan/firstName>
     <lastName>M</lastName>
     <address1>23</address1>
     <postalCode>94109</postalCode>
     <city>Berlin</city>
     <state>CA</state>
     <countryCode>DE</countryCode>
```

```
<telephoneNumber>1212121212</telephoneNumber>
</address>
</billingAddress>
<mandate>
<mandateType>RECURRING</mandateType>
<mandateId>M-100038056-201832512180546</mandateId>
</mandate>
</order>
</submit>
</paymentService>
```

# 4.2.11 Przeleway24

Przelewy24 is a real-time bank transfer, offline or pre-payment payment method that shoppers based in Poland can use to transfer funds directly to merchants from their bank accounts.

#### Payment method properties

Property	Description/Value
Payment Type	Real-time bank transfer, offline bank transfer, pre-payment
Countries	Poland
Acceptance Currencies	PLN
Settlement to Worldpay	PLN
Currency	
Chargebacks (Yes/No)	Yes
Supported Languages	PL (Polish), DE (German), ES (Spanish), IT (Italian) There is also an option to switch to EN (English) on the Przelewy24 payment page.
Direct Model (Yes/No)	Yes

# Request Attribute Mapping

```
<?xml version="1.0" encoding="UTF-8"?>
```

<!DOCTYPE paymentService PUBLIC '-//Worldpay//DTD Worldpay PaymentService v1//EN' 'http://dtd.worldpay.com/paymentService\_v1.dtd'>

<paymentService merchantCode="SAPIENTNITROECOMMERCEV1" version="1.4">

<submit>

```
<order orderCode="Example_Przelewy24_Order_Code">
    <description>Description here</description>
    <amount currencyCode="PLN" value="100" exponent="2" />
    <orderContent>
   <![CDATA[ ]]>
 </orderContent>
    <paymentDetails>
     <PRZELEWY-SSL shopperCountryCode="PL">
       <successURL>http://www.worldpay.com/?successURL</successURL>
       <cancelURL>http://www.worldpay.com/?cancelURL</cancelURL>
       <pendingURL>http://www.worldpay.com/?pendingURL</pendingURL>
     </PRZELEWY-SSL>
    </paymentDetails>
    <shopper>
     <shopperEmailAddress>shopper@worldpay.com</shopperEmailAddress>
    </shopper>
  </order>
 </submit>
</paymentService>
          Response Attribute Mapping
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
               "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOMMERCEV1">
 <reply>
   <orderStatus orderCode="Example_Przelewy24_Order_Code">
```

## 4.2.12 KLARNA

Klarna is a 'buy now, pay later' deferred payment method that gives shoppers the chance to view and use product before they pay for it. Klarna provide three payments methods to the shopper, Pay later, Slice it and Pay now, each with further options to give maximum flexibility.

Property	Description/Value	
Payment Type	Invoice, Account, Planned Payments, Pay in X months	
Countries	Invoice: Austria, Finland, Germany, Netherlands, Norway, Sweden, United Kingdom Account: Finland, Germany, Norway, Sweden Planned Payments: Finland, Germany, Norway, Sweden Pay in X Month: Finland, Germany, Norway, Sweden	
Acceptance Currencies	EUR,GBP,NOK,SEK	
Mode	DIRECT and HPP	
Payment Method Mask	KLARNA-SSL	

## Request Attribute Mapping Direct

```
<?xml version="1.0" encoding="UTF-8"?>
```

<sup>&</sup>lt;!DOCTYPE paymentService PUBLIC "-//RBS WorldPay//DTD RBS WorldPay PaymentService v1//EN"

<sup>&</sup>quot;http://dtd.wp3.rbsworldpay.com/paymentService\_v1.dtd">

<sup>&</sup>lt;paymentService version="1.4" merchantCode="\$\$MERCHANT\_CODE\$\$">

<sup>&</sup>lt;submit>

<sup>&</sup>lt;order orderCode="\$\$ORDER\_CODE\$\$">

<sup>&</sup>lt;description>jsredirect test order</description>

<sup>&</sup>lt;amount value="20000" currencyCode="GBP" exponent="2"/>

<sup>&</sup>lt;orderContent>

```
<![CDATA[]]>
  </orderContent>
  <paymentDetails>
    <KLARNA-SSL>
    <purchaseCountry>gb</purchaseCountry>
    <shopperLocale>en-gb</shopperLocale>
     <merchantUrls>
     <checkoutURL>http://www.companyname.co.uk</checkoutURL>
     <confirmationURL>http://www.success.com</confirmationURL>
    </merchantUrls>
    </KLARNA-SSL>
  </paymentDetails>
  <shopper>
   <shopperEmailAddress>sp@worldpay.com</shopperEmailAddress>
  </shopper>
  <orderLines>
    <orderTaxAmount>4000/orderTaxAmount>
    <termsURL>http://www.terms.co.uk?test</termsURL>
    lineItem>
    <physical/>
    <reference>1</reference>
     <name>Bananas</name>
    <quantity>10</quantity>
     <quantityUnit>bag</quantityUnit>
    <unitPrice>1000</unitPrice>
    <taxRate>2500</taxRate>
    <totalAmount>10000</totalAmount>
    <totalTaxAmount>2000</totalTaxAmount>
    <totalDiscountAmount>0</totalDiscountAmount>
    </lineItem>
    lineItem>
     <physical/>
    <reference>2</reference>
    <name>Oranges</name>
    <quantity>1</quantity>
     <quantityUnit>bag</quantityUnit>
     <unitPrice>10000</unitPrice>
    <taxRate>2500</taxRate>
    <totalAmount>10000</totalAmount>
    <totalTaxAmount>2000</totalTaxAmount>
    <totalDiscountAmount>0</totalDiscountAmount>
    </lineItem>
  </orderLines>
  </order>
 </submit>
</paymentService>
```

## Response Attribute Mapping Direct

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService
v1//EN" "https://secure.worldpay.com/dtd/paymentService_v1.dtd">
 <paymentService version="1.4" merchantCode="YOUR MERCHANT CODE">
  <reply>
  <orderStatus orderCode="jsxml3857727180">
   <payment>
    <paymentMethod>KLARNA-SSL</paymentMethod>
    <amount value="20000" currencyCode="EUR" exponent="2" debitCreditIndicator="credit"/>
    <lastEvent>SHOPPER_REDIRECTED/lastEvent>
   </payment>
  <reference id="be76920a-0fc3-5299-996f-af7476253837">
  <![CDATA[PGRpdiBpZD0ia2xhcm5hLWNoZWNrb3V0LWNvbnRhaW5lcilgc3R5bGU9Im92ZXJmbG93LXg6IG
hpZGRlbjsiPgoglCAgPHNjcmlwdCB0eXBIPSJ0ZXh0L2phdmFzY3JpcHQiPgoglCAgLyogPCFbQ0RBVEFblCovCiAgI
CAgICAgKGZ1bmN0aW9uKHcsayxpLGQsbixjLGwscCl7CiAgICAgICAgICAgIHdba109d1trXXx8ZnVuY3Rpb24oKXs
od1trXS5x>
```

## Request Attribute Mapping Hosted Payment Pages

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//RBS WorldPay//DTD RBS WorldPay PaymentService v1//EN"
"http://dtd.wp3.rbsworldpay.com/paymentService v1.dtd">
<paymentService version="1.4" merchantCode="$$MERCHANT_CODE$$">
<submit>
  <order orderCode="$$ORDER CODE$$" installationId="$$INSTALLATION ID$$">
  <description>jsredirect test order</description>
  <amount value="20000" currencyCode="GBP" exponent="2"/>
   <orderContent>
    <![CDATA[]]>
  </orderContent>
  <paymentMethodMask>
   <include code="ALL"/>
  </paymentMethodMask>
  <shopper>
    <shopperEmailAddress>sp@worldpay.com</shopperEmailAddress>
  </shopper>
  <shippingAddress>
    <address>
    <firstName>John</firstName>
    <lastName>Doe</lastName>
     <address1>Units 270 - 289</address1>
     <address2>The Science Park</address2>
     <address3>Milton Road</address3>
     <postalCode>CB4 OWE</postalCode>
     <city>Cambridge</city>
     <state>Cambridgeshire</state>
     <countryCode>GB</countryCode>
     <telephoneNumber>01223 123456</telephoneNumber>
    </address>
```

```
</shippingAddress>
   <orderLines>
   <orderTaxAmount>4000/orderTaxAmount>
   <termsURL>http://www.terms.co.uk?test</termsURL>
   lineItem>
     <physical/>
     <reference>1</reference>
     <name>Bananas</name>
     <quantity>10</quantity>
     <quantityUnit>bag</quantityUnit>
     <unitPrice>1000</unitPrice>
     <taxRate>2500</taxRate>
     <totalAmount>10000</totalAmount>
     <totalTaxAmount>2000</totalTaxAmount>
     <totalDiscountAmount>0</totalDiscountAmount>
   </lineItem>
   lineItem>
     <physical/>
     <reference>2</reference>
     <name>Oranges</name>
     <quantity>1</quantity>
     <quantityUnit>bag</quantityUnit>
     <unitPrice>10000</unitPrice>
     <taxRate>2500</taxRate>
     <totalAmount>10000</totalAmount>
     <totalTaxAmount>2000</totalTaxAmount>
     <totalDiscountAmount>0</totalDiscountAmount>
   </lineItem>
  </orderLines>
  </order>
 </submit>
</paymentService>
                  Response Attribute Mapping Mapping Hosted Payment Pages
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService
v1//EN""http://dtd.worldpay.com/paymentService_v1.dtd">
 <paymentService version="1.4" merchantCode="YOUR_MERCHANT_CODE">
  <reply>
  <orderStatus orderCode="jsxml340676070">
   <reference id="6052026061">
https://payments.worldpay.com/app/hpp/integration/wpg/corporate?OrderKey=YOUR_MERCHANT_CODE
%5Ejsxml340676070&Ticket=00148933873090202KHvnMUxIT69nb3TvO-85Vg&source=sc5
   </reference>
```

</orderStatus>

</paymentService>

</reply>

### 4.2.13 MOTO

MOTO is the mobile or telephone order, where the customer service agent placing the order for customer. In order to use moto payment your customer service center agent should have the 'Login\_on\_behalf', 'Login\_Agent permission'.

- i) Navigate to Administration > Organization > Roles and permission
- ii) Click the roles
- iii) Click functional permission
- iv) Select the site
- v) Give 'Login\_on\_behalf', 'Login\_Agent permission.

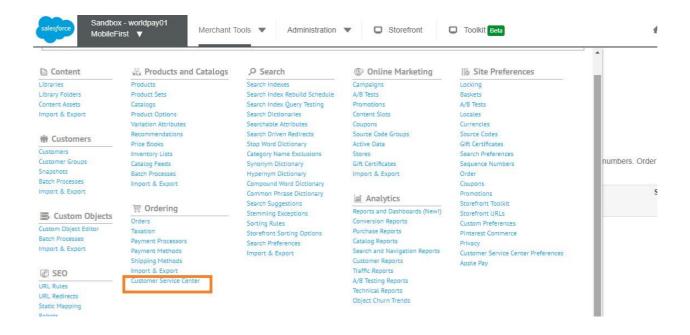
Moto payment can be handled in two ways

- 1). Customer service agent placing the order for the customer from business manager itself. In order to use this update the following settings in your business manager, just to disable the amount to be paid field in the credit card payment section.
  - a) Navigate Administration > Site development > Customer service center settings
  - b) Open Order payment Instrument in customizable area
  - c) Update the existing condtion "condition": "data.payment\_method\_id=== 'CREDIT\_CARD'" Search for "condition": "data.country !== 'FR'", After that add "meta": {
     "disabled": true
    },

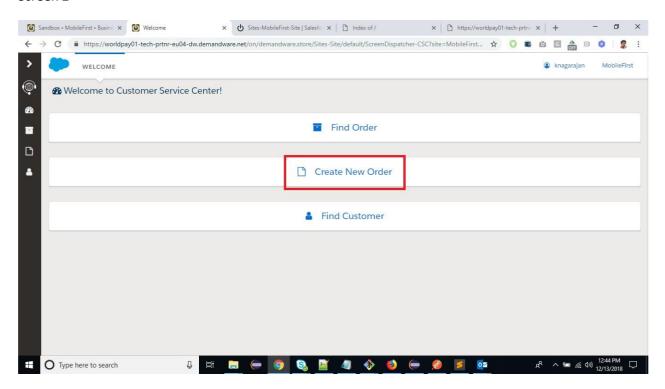
f. Since the customer service center customization works with OCAPI settings, make sure your site have the access to 'POST /orders/{order\_no}/payment\_instruments' in (Administration > Site Development > Open commerce settings)

Please refer the attached workflow.

Screen1

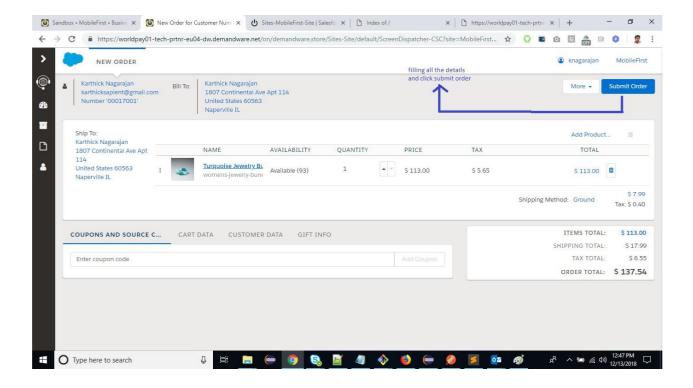


#### Screen 2



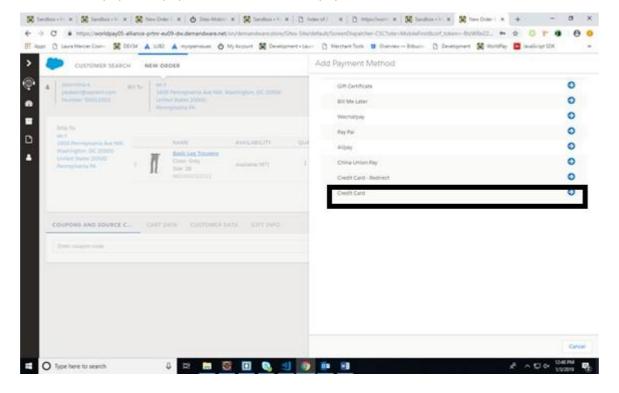
## Screen 3

- Fill all the details of the customer and click submit order button



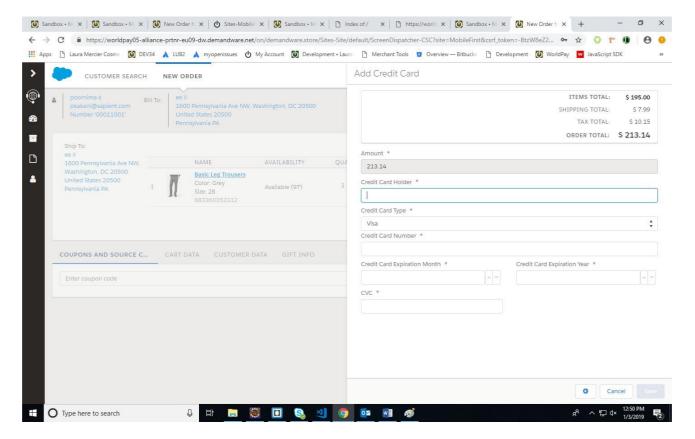
#### Screen 4

- Worldpay moto payment method listed in payment methods section



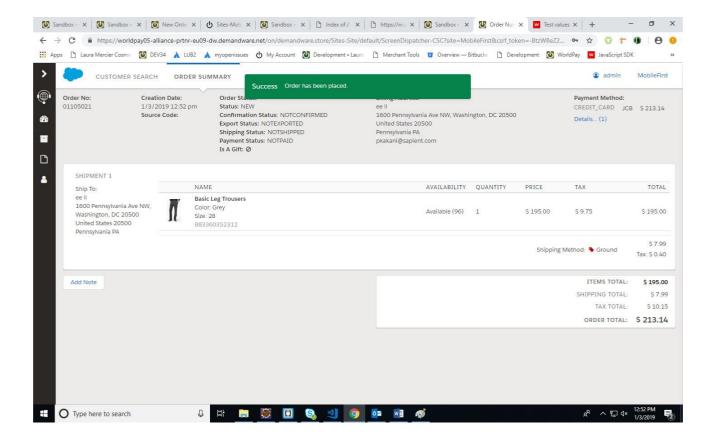
### Screen 5

# Filling all the credit card details of the customer and click save



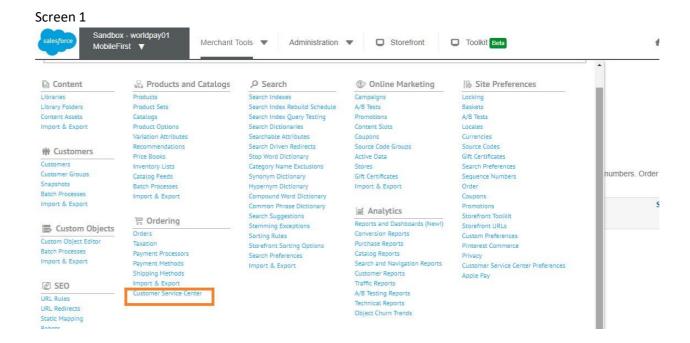
### Screen 6

- Order placed successfully for the customer

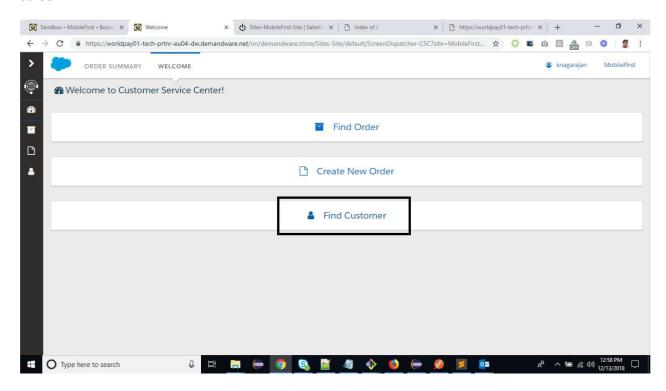


2). Customer service agent placing the order for the customer from storefront. Refer the attached workflow.

In order to enable storefront button in customer centre, update your storefront hostname and storefront path in (Merchant tools > site preferences > custom preferences)

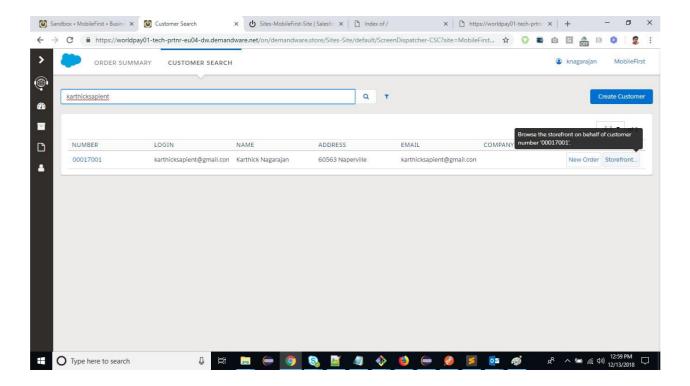


#### Screen 2



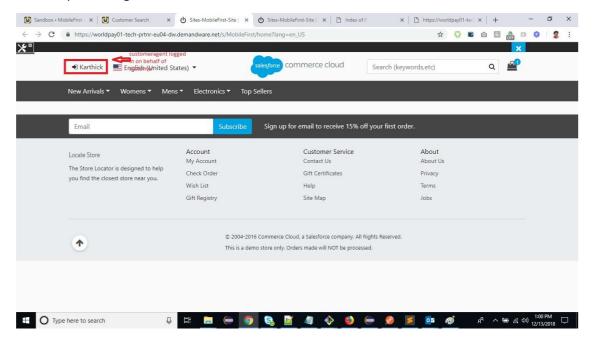
### Screen 3

- Search the customer and click storefront



#### Screen 4

Customer agent logged in on behalf of customer, here in the storefront checkout page they can't see
the moto as separate payment method. They can normally use credit card payment methods the
request will go as moto order



Request and Response will be same as the credit card payment method, only the additional part in the xml is '<dynamicInteractionType type="MOTO"/>'

### Request

```
<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay/DTD Worldpay PaymentService
v1//EN" "http://dtd.worldpay.com/paymentService v1.dtd"><paymentService
merchantCode="SAPIENTNITROECOM" version="1.4">
 <submit>
  <order orderCode="T00048284">
   <description>Merchant Order Number : T00048284</description>
   <amount currencyCode="USD" exponent="2" value="3149"/>
   <orderContent>&lt;center&gt;&lt;table border="1"&gt;&lt;tr&gt;&lt;th&gt;Product
ID</th&gt;&lt;th&gt;Product
Name</th&gt;&lt;th&gt;Quantity&lt;/th&gt;&lt;th&gt;Price&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;7937
75064963</td&gt;&lt;td&gt;Striped Silk Tie&lt;/td&gt;&lt;td&gt;1&lt;/td&gt;&lt;td&gt;USD
29.99</td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td colspan="4"&gt;Your payment will be handled by Worldpay
Payments Services<br/&gt;This name may appear on your bank
statement<br/&gt;http://www.worldpay.com&lt;/td&gt;&lt;/tr&gt;&lt;/table&gt;&lt;/center&gt;</orderC
ontent>
   <paymentDetails>
    <ECMC-SSL>
     <cardNumber>5555555555554444</cardNumber>
```

```
<state>IL</state>
      <countryCode>US</countryCode>
      <telephoneNumber>123456789</telephoneNumber>
     </address>
    </cardAddress>
    </ECMC-SSL>
   <session id="T00048284" shopperIPAddress="125.16.91.5"/>
  </paymentDetails>
  <shopper>
    <shopperEmailAddress>karthicksapient@gmail.com</shopperEmailAddress>
    <br/>browser>
    <acceptHeader>*/*</acceptHeader>
    <userAgentHeader>Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like
Gecko) Chrome/70.0.3538.110 Safari/537.36</userAgentHeader>
    </browser>
  </shopper>
  <shippingAddress>
   <address>
    <firstName>Karthick</firstName>
    <lastName>Nagarajan
    <address1>1807 Continental Ave Apt 114</address1>
    <address2/>
    <postalCode>60563</postalCode>
    <city>Naperville</city>
    <state>IL</state>
    <countryCode>US</countryCode>
    <telephoneNumber>2343422234</telephoneNumber>
    </address>
  </shippingAddress>
```

```
<dynamicInteractionType type="MOTO"/>
  </order>
</submit>
</paymentService>
Response
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
               "http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOM">
    <orderStatus orderCode="T00048284">
      <payment>
       <paymentMethod>ECMC-SSL</paymentMethod>
       <paymentMethodDetail>
          <card number="5555*******4444" hash="0x65bb11198e83d0f98592df932a1bd5a979fc7c25"</pre>
type="creditcard">
            <expiryDate>
             <date month="04" year="2021"/>
            </expiryDate>
          </card>
       </paymentMethodDetail>
       <amount value="3149" currencyCode="USD" exponent="2" debitCreditIndicator="credit"/>
       <lastEvent>AUTHORISED/lastEvent>
       <AuthorisationId id="237758"/>
       <CVCResultCode description="B"/>
       <AVSResultCode description="E"/>
       <cardHolderName>
          <![CDATA[KARTHICK NAGARAJ]]>
       </cardHolderName>
       <issuerCountryCode>N/A</issuerCountryCode>
       <balance accountType="IN_PROCESS_AUTHORISED">
          <amount value="3149" currencyCode="USD" exponent="2" debitCreditIndicator="credit"/>
       </balance>
       <riskScore value="-5"/>
      </payment>
    </orderStatus>
  </reply>
</paymentService>
```

### 4.2.14 WECHATPAY

WeChat Pay is an eWallet payment method, incorporated into the WeChat app. It is one of the most popular payment methods in China, with over 600 million active users WeChat Pay is available to shoppers who hold a Chinese domestic bank account. When adding a bank card

(credit or debit) to their WeChat wallet, shoppers must also provide their Chinese ID (resident identity card), name and phone number. These details are verified in real-time with their bank and must match exactly for successful verification. Without successful verification shoppers will not be able to use WeChat Pay for online purchases.

WeChat Pay is available in 10 currencies but shoppers will always have their wallet debited in CNY. WeChat Pay will perform any currency conversion immediately and show the CNY amount throughout the shopper journey. The exchange rate is obtained from their partner settlement banks (China Construction Bank or China CITIC Bank) at 10am each day (02:00 UTC), which is shown to the shopper on the payment success page.

Shoppers can link multiple bank cards to their wallet. They can opt to fund their payment from their wallet, provided they have a sufficient balance, or directly from their linked cards at time of payment.:

eWallet

Property	Description/Value
Payment Type	eWallet
Countries	China
Acceptance Currencies	CNY
Mode	DIRECT

## Request Attribute Mapping

<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay/DTD Worldpay
PaymentService v1//EN" "http://dtd.worldpay.com/paymentService\_v1.dtd"><paymentService
merchantCode="SAPIENTNITROECOM" version="1.4">

<submit>

<order installationId="1029012" orderCode="01154011">

<description>Merchant Order Number : 01154011</description>

<amount currencyCode="USD" exponent="2" value="7349"/>

<orderContent>&lt;center&gt;&lt;table border="1"&gt;&lt;tr&gt;&lt;th&gt;Product
ID&lt;/th&gt;&lt;th&gt;Product

Name</th&gt;&lt;th&gt;Quantity&lt;/th&gt;&lt;th&gt;Price&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;701644388317&lt;/td&gt;&lt;td&gt;Stripe Button Down

Shirt.</td&gt;&lt;td&gt;&lt;td&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;td&gt;&lt;td&gt;&lt;/tr&gt;&lt;td&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;td&gt;&lt;/td&gt;&lt

statement<br/&gt;http://www.worldpay.com&lt;/td&gt;&lt;/tr&gt;&lt;/table&gt;&lt;/center &gt;</orderContent>

<paymentDetails>

<WECHATPAY-SSL/>

## Response Attribute Mapping

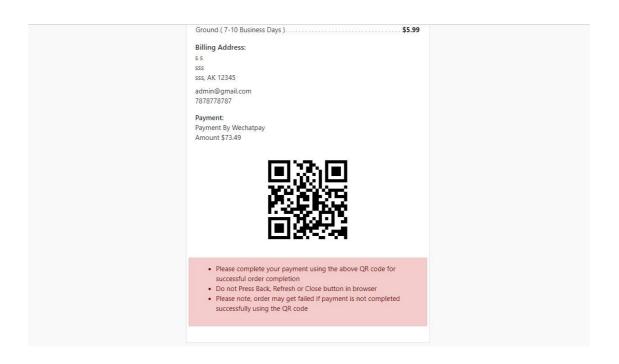
<?xml version="1.0" encoding="UTF-8"?>

<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN" "http://dtd.worldpay.com/paymentService v1.dtd">

<paymentService version="1.4" merchantCode="SAPIENTNITROECOM"><reply><orderStatus
orderCode="01154011"><payment><paymentMethod>WECHATPAY-

SSL</paymentMethod><amount value="7349" currencyCode="USD" exponent="2" debitCreditIndicator="credit"/><lastEvent>SENT\_FOR\_AUTHORISATION</lastEvent><riskScore value="-

1"/></payment><qrCode><![CDATA[iVBORw0KGgoAAAANSUhEUgAAAQAAAAEAAQAAAAB0CZX LAAABVUIEQVR42u2YMa6DMAyGjRg6cgSOkqORo/UoOQJjBoTr3w6tHgU9qVssZ2ia8i21jf0B8T+L AggggAACkE9dy8CVKDFvehzcAfr9uez04EILb4/3j74A+efzE1dWSlk3RMUrwCyAnHwD+1gnybpfwK oaeZ6B35V958DRowAgDrdNrG+gLbkyldQCcDWSOgdorFrVRK2qv9LtAsCVkvI+okfJVpFudghgopKIg 8RBt3fWPQHaijUcknW5a+tUTprkB9CJA+BekzoHiDBqUNUyelikuOXE/oCxSa+mW2p8PY8kF8CgGp hJWzHBlsqXJnkAttaj4PZqEyhud8DhCrh5LSougWaDH39Y50vp7Rw4nrtRzilrHDg7BGzi4C2K5Fmr+q /0+gLs2cUG62UcXADmvqzue61JnQNW1dBASK9I3R/QepTZktrEye19APFaPoAAAgjgZ+AFYnrmzdD a9DAAAAAASUVORK5CYII=]]>



NOTE: The order is automatically authorised after 15 seconds in the test environment.

For the Production environment, user needs to scan the QR code at their end from the wechat payment app to complete the order authorisation. You can refer the screenshot attached above.

## 4.2.15 Google Pay

Update the site preferences named Google Pay Merchant ID, Google Merchant Name, Gateway Merchant ID, Gateway Merchant Name, Google Pay 3DS Flex Magic Value For Test Environment, Google Pay Environment, for Google Pay integration.

For a Test environment, the Google Pay environment is TEST, and the merchant ID is supplied by Worldpay for both the instances (TEST & PRODUCTION) it is visible within the MAI once one has been assigned from the routing within your account.

For a Test environment, enter the Google Pay 3ds Flex Magic Value For Test Environment site preference value (for example, 3DS\_V2\_CHALLENGE\_IDENTIFIED) to test the functionality of Google Pay SCA (Google pay + 3DS2). A full list of these can be found here, select the integration type you are using

**Note:** Production testing has not been done for Google Pay 3DS2. The features have been fully tested in a test environment. Google Pay (3DS1 is not supported directly, it will only trigger as a fallback from 3DS2). Remember that you must enable 3DS2 if you want to be PSD2 compliant. If you experience challenges in production, please contact your Relationship Manager or Worldpay support.

Here is an example of the payload within <PAYWITHGOOGLE-SSL>:

```
<PAYWITHGOOGLE-SSL>
<protocolVersion>ECv1</protocolVersion>
```

"encryptedMessage":

"nP6goho6/NHuyMSbcucEUdcJwRN6CwwWGQL3vBgf3SAS2swafVpoxZ4ahneOnazx5CER2HSk18ImZDPB N1iuZN1K3F9+G1e7rnmxMyU89M5lCSRSTF6DRvr5E+7cQ0C5RJwM9hNDHV4keY4bY6d8i+YGwUgLefPoR hGBIY23QS5shn77z1EoFUuJ93DHMgbYA+jQ7aJ/PA/cDABZ5lLJn7SFxUttkGUb3n2lii9z7Je1/KQWs9nC6k7 guR7TkJ/GBmeKQ3qGl7VAqwHCMCiykpCQQT+wz3YOuc1ixgo4knzrFlKoOlC1ZZ5YPdPRF3kVQKJt1FQDEE O7XXDvOHCUh/un1/WBZz9z6jF6B0dSzW9dbVvwVQqZDOfdK8lkgsmyZCOgZHw4SEWV8k82liWsWMOBv leRSWUhhBcK6hTglsnsyTgwZmCHPDbm8k4/hXaSaFfLZpArDzZgZg==",

"ephemeralPublicKey":

"BHxQdU667i9qthaacDFuRhSVCGKLfMf0P3Tp5yTSFpAnB7x1ILOUbxM3CtBw6P4LqXL22B0opuSN8ZQ/+4 norHY=","

```
"tag": "BvPG7TnpPgkZg6ZBd6rwTZ1XZuAYAnlxZWriLK9BWcc=" }
</signedMessage>
</PAYWITHGOOGLE-SSL>
```

worldpay	
----------	--

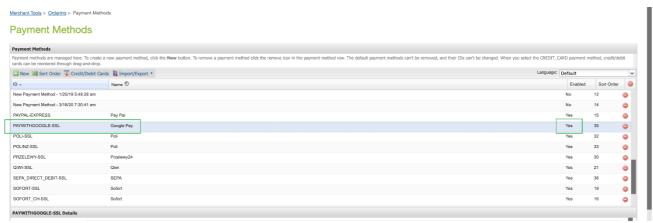
Request:

```
<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay/DTD Worldpay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd"><paymentService merchantCode="YOUR_MERCHANT_CODE"
version="1.4">
 <submit>
  <order orderCode="YOUR_ORDER_CODE">
  <description>Merchant Order Number : GOOGLE_PAY_TEST_ORDER </description>
  <amount currencyCode="USD" exponent="2" value="8608"/>
  <orderContent>&lt;center&gt;&lt;table border="1"&gt;&lt;tr&gt;&lt;th&gt;Product
ID</th&gt;&lt;th&gt;Product
Name</th&gt;&lt;th&gt;Quantity&lt;/th&gt;&lt;th&gt;Price&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;70164284334
4M</td&gt;&lt;td&gt;Flat Front Classic Pant&lt;/td&gt;&lt;td&gt;1&lt;/td&gt;&lt;td&gt;USD
75.99</td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td colspan="4"&gt;Your payment will be handled by Worldpay Payments
Services<br/&gt;This name may appear on your bank
statement<br/&gt;http://www.worldpay.com&lt;/td&gt;&lt;/tr&gt;&lt;/table&gt;&lt;/center&gt;</orderContent>
  <paymentDetails>
    <PAYWITHGOOGLE-SSL>
    cprotocolVersion>ECv1/protocolVersion>
<signature>MEUCIDY6Gh4va1sYeSc6BebYUi8GgfSYNp3x3yf3PTnt9o+eAiEA0RrpjmEU+Ar9KRnissz/fSVTFX8VFxkNhjXq
ECXVS10=</signature>
    <signedMessage>
  "encryptedMessage":
"nP6goho6/NHuyMSbcucEUdcJwRN6CwwWGQL3vBgf3SAS2swafVpoxZ4ahneOnazx5CER2HSk18ImZDPBN1iuZN1K3F
9+G1e7rnmxMyU89M5lCSRSTF6DRvr5E+7cQ0C5RJwM9hNDHV4keY4bY6d8i+YGwUgLefPoRhGBIY23QS5shn77z1EoF
UuJ93DHMgbYA+jQ7aJ/PA/cDABZ5ILJn7SFxUttkGUb3n2Iii9z7Je1/KQWs9nC6k7guR7TkJ/GBmeKQ3qGl7VAqwHCMCiy
kpCQQT+wz3YOuc1ixgo4knzrFIKoOlC1ZZ5YPdPRF3kVQKJt1FQDEEO7XXDvOHCUh/un1/WBZz9z6jF6B0dSzW9dbVvwV
QqZDOfdK8lkgsmyZCOgZHw4SEWV8k82IiWsWMOBvleRSWUhhBcK6hTgIsnsyTgwZmCHPDbm8k4/hXaSaFfLZpArDzZgZ
g==",
  "ephemeralPublicKey":
"BHxQdU667i9qthaacDFuRhSVCGKLfMf0P3Tp5yTSFpAnB7x1ILOUbxM3CtBw6P4LqXL22B0opuSN8ZQ/+4norHY=",
  "tag": "BvPG7TnpPgkZg6ZBd6rwTZ1XZuAYAnlxZWriLK9BWcc="
</signedMessage>
    </PAYWITHGOOGLE-SSL>
    <session id="WPGAPPLEPAYREL00001203" shopperIPAddress="157.46.109.165"/>
  </paymentDetails>
   <shopper>
    <shopperEmailAddress>******</shopperEmailAddress>
    <br/>browser>
    <acceptHeader>*/*</acceptHeader>
    <userAgentHeader>Mozilla/5.0 (Macintosh; Intel Mac OS X 10 14 6) AppleWebKit/605.1.15 (KHTML, like
Gecko) Version/14.1 Safari/605.1.15</userAgentHeader>
    </browser>
    <session id="YOUR SESSION ID" shopperIPAddress="157.46.109.165"/>
  </shopper>
  <riskData>
    <authenticationRiskData authenticationMethod="localAccount">
    <authenticationTimestamp>
     <date dayOfMonth="2" hour="6" minute="6" month="6" second="14" year="2021"/>
    </authenticationTimestamp>
    </authenticationRiskData>
    <shopperAccountRiskData>
    <shopperAccountCreationDate>
     <date dayOfMonth="12" month="5" year="2021"/>
    </shopperAccountCreationDate>
                                                                                                  Page $7
     <shopperAccountModificationDate>
     <date dayOfMonth="2" month="6" year="2021"/>
WorldPay Integration
     </shopperAccountModificationDate>
    //channarAccountRickData
```

# **Business Manager Configuration**

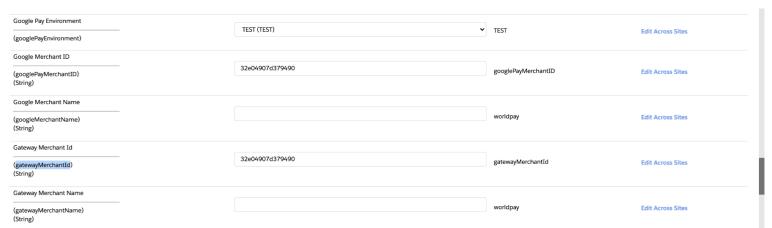
To enable the Google Pay payment method, In Business Manager

- 1. Go to Merchant Tools/Ordering/Payment Methods.
- 2. Select PAYWITHGOOGLE-SSL and enable.



3. Go to Merchant Tools > Site Preferences > Custom Site Preference Groups > Worldpay.

Screenshot for test environment is given below.



Site Preference	Description	Default Values
Google Pay Environment	Google Pay is supported in the Worldpay Sandbox. Please use the TEST parameter for any test transactions and the PRODUCTION parameter for production transactions.	Mechant Specific (Default value : TEST)
Google Pay Merchant ID	The merchant ID is specific to the environment we are using for transactions. This will be provided by worldpay.	Merchant Specific
Google Merchant Name	The merchant name registered with Google.	Merchant Specific. The merchant name registered with Google Account

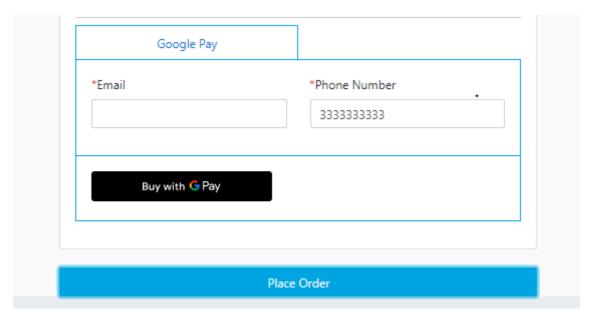
worldpay

Gateway Merchant Id	The merchant ID as shared by Worldpay.	Merchant Specific. (Default value: <b>32e04907d379490</b> )
Gateway Merchant Name	The merchant name as shared by Worldpay (payment provider).	Default value: <b>worldpay</b>
Google Pay 3ds Flex Magic Value For Test Environment	The 3DS magic value for testing the functionality of Google Pay SCA (Google pay + 3DS2) in a lower environment.	You set this preference. e.g. 3DS_V1_CHALLENGE_IDENTIFIED

# The shopper's experience

Here is a typical successful shopper journey

1. Payment Method – Choose Google Pay as the payment method and submit the payment.



- 2. Review the order and place the order
- 3. If the challenge page appears, do the challenge. The screen shot from the test environment is given below. In production the challenge page varies widely based on the issuing banks provider



# Worldpay developer portal documentation

- https://developer.worldpay.com/docs/wpg/mobilewallets/googlepay
- <a href="https://developer.worldpay.com/docs/wpg/mobilewallets/googlepay#sca-and-psd2-compliance">https://developer.worldpay.com/docs/wpg/mobilewallets/googlepay#sca-and-psd2-compliance</a>

## 4.2.21 Stored Credentials

A stored credential is Visa or Mastercard information (such as a card number) stored by a merchant or its agent, a Payment Facilitator (PF) or a Staged Digital Wallet Operator (SDWO) to process future transactions.

Where to include the storedCredentials element:

To indicate that you are storing payment details, include <storedCredentials> with the usage value of "FIRST" in your authorisation request:

```
<storedCredentials usage="FIRST"/>
</paymentDetails>
```

Store the transactionIdentifier from the response

In the response, you get a <transactionIdentifier> (a child of <schemeResponse>), as shown below. This must be stored and (where applicable) supplied with subsequent use of these card details.

Note: The <transactionIdentifier> may contain up to 56 characters, and may include spaces, even at the beginning or end. Preserve all of these characters.

```
<schemeResponse>
  <transactionIdentifier>1234567890</transactionIdentifier>
  </schemeResponse>
  </payment>
```

Note: There are two ways to use stored credentials, depending on whether the cardholder or merchant initiates a transaction.

## **CARDHOLDER** initiates:

If the cardholder initiates a transaction with their stored details, you must include <storedCredentials> with the usage value of "USED":

```
<storedCredentials usage="USED">
</storedCredentials>
</paymentDetails
```

### **MERCHANT** initiates:

If the merchant initiates a transaction with the stored details (such as with a recurring payment), you must include:

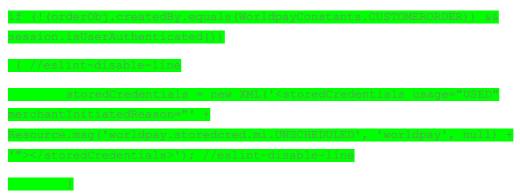
- <storedCredentials> with:
- the usage value of "USED", and
- the appropriate merchantInitiatedReason
  - <schemeTransactionIdentifier>, which is the <transactionIdentifier> from either:

Note: The Merchant initiated reasons can be INSTALMENT, RECURRING, UNSCHEDULED

To change the type of reason we have to change it from the code base in the following files:

- The types are mentioned in the properties file, named worldpay.properties worldpay.storedcred.mi.INSTALMENT= INSTALMENT worldpay.storedcred.mi.RECURRING= RECURRING worldpay.storedcred.mi.UNSCHEDULED = UNSCHEDULED
- 2. To change its type we have to change in file named LibCreateRequest.js

Find this code:



In this part of code change inside Resource.msg.

For eg, for installment + Resource.msg('worldpay.storedcred.mi. INSTALMENT, 'worldpay', null)

And so on,

- o The "FIRST" response message
- The previous "USED" response message

response from FIRST or USED request-->

<storedCredentials usage="USED" merchantInitiatedReason="UNSCHEDULED">
 <schemeTransactionIdentifier>1234567890</schemeTransactionIdentifier> <!-- <transactionIdentifier>

```
</storedCredentials> </paymentDetails>
```

#### **REQUEST:**

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="YOUR MERCHANT CODE">
<submit>
  <order orderCode="YOUR_ORDER_CODE">
  <description>YOUR DESCRIPTION</description>
  <amount currencyCode="GBP" exponent="2" value="5000"/>
  <paymentDetails>
   <CARD-SSL>
    <cardNumber>4444333322221111
    <expiryDate>
     <date month="01" year="2020"/>
    </expiryDate>
     <cardHolderName>A Shopper</cardHolderName>
     <cardAddress>
     <address>
       <address1>47A</address1>
      <address2>Queensbridge Road</address2>
      <address3>Suburbia</address3>
      <postalCode>CB94BQ</postalCode>
      <city>Cambridge</city>
      <state>Cambridgeshire</state>
      <countryCode>GB</countryCode>
     </address>
    </cardAddress>
    </CARD-SSL>
    <storedCredentials usage="FIRST"/> <!--Indicates that you are storing credentials-->
    <session shopperIPAddress="123.123.123.123" id="0215ui8ib1"/>
   </paymentDetails>
   <shopper>
    <shopperEmailAddress>ashopper@myprovider.com</shopperEmailAddress>
    <br/>browser>
    <acceptHeader>text/html</acceptHeader>
    <userAgentHeader>Mozilla/5.0 ...</userAgentHeader>
    </browser>
  </shopper>
```

```
</order>
</submit>
</paymentService>
```

### **RESPONSE:**

The response includes the <schemeResponse> parameter, within which you get the <transactionIdentifier>. Where required, use the value returned in <transactionIdentifier> as the <schemeTransactionIdentifier> in your request to use credentials:

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="ExampleCode1">
 <reply>
  <orderStatus orderCode="ExampleOrder1">
  <payment>
    <paymentMethod>VISA-SSL</paymentMethod>
    <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
    <lastEvent>AUTHORISED/lastEvent>
    <AuthorisationId id="666"/>
    <balance accountType="IN PROCESS AUTHORISED">
    <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
    </balance>
    <cardNumber>4444*******1111
    <riskScore value="0"/>
    <schemeResponse>
    <transactionIdentifier>20005060720116005061</transactionIdentifier><!--Store this for later use-->
    </schemeResponse>
  </payment>
  </orderStatus>
 </reply>
</paymentService>
```

## 'USED' Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="YOUR_MERCHANT_CODE">
```

```
<submit>
  <order orderCode="YOUR_ORDER_CODE">
  <description>YOUR DESCRIPTION</description>
  <amount currencyCode="GBP" exponent="2" value="5000"/>
  <paymentDetails>
   <CARD-SSL>
    <cardNumber>4444333322221111
    <expiryDate>
     <date month="01" year="2020"/>
    </expiryDate>
    <cardHolderName>A Shopper</cardHolderName>
     <cardAddress>
     <address>
      <address1>47A</address1>
      <address2>Queensbridge Road</address2>
      <address3>Suburbia</address3>
       <postalCode>CB94BQ</postalCode>
      <city>Cambridge</city>
      <state>Cambridgeshire</state>
       <countryCode>GB</countryCode>
     </address>
    </cardAddress>
    </CARD-SSL>
    <storedCredentials usage="USED" merchantInitiatedReason="UNSCHEDULED">
    <schemeTransactionIdentifier>20005060720116005061/schemeTransactionIdentifier> <!-- Only</pre>
include this if it's a merchant-initiated transaction-->
    </storedCredentials>
    <session shopperIPAddress="123.123.123.123" id="0215ui8ib1"/>
  </paymentDetails>
  <shopper>
   <shopperEmailAddress>ashopper@myprovider.com</shopperEmailAddress>
    <acceptHeader>text/html</acceptHeader>
    <userAgentHeader>Mozilla/5.0 ...</userAgentHeader>
    </browser>
  </shopper>
 </order>
 </submit>
</paymentService>
```

## Response to 'used' request:

In transactions, you receive another <transactionIdentifier>. We are using the first time received transactionIdentifier value.

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService v1.dtd">
<paymentService version="1.4" merchantCode="MYMERCHANT">
<reply>
  <orderStatus orderCode="ExampleOrder1"> <!--The orderCode you supplied in the order-->
   <payment>
    <paymentMethod>VISA-SSL</paymentMethod>
    <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
    <lastEvent>AUTHORISED/lastEvent>
    <AuthorisationId id="666"/>
    <balance accountType="IN_PROCESS_AUTHORISED">
    <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
    </balance>
    <cardNumber>4444*******1111
    <riskScore value="0"/>
    <schemeResponse>
    <transactionIdentifier>94443862893748229682</transactionIdentifier>
    </schemeResponse>
  </payment>
  </orderStatus>
</reply>
</paymentService>
```

## 4.2.22 TOKENISATION

Tokenisation is the replacement of sensitive credit card data with a unique identifier (the token) that can not be mathematically reversed.

- Choose <u>shopper</u> tokens if you **only** intend to use tokens for your eCommerce channel
- Choose <u>merchant</u> tokens if you intend to share tokens between your eCommerce and your Point of Sale (POS) channels (using Worldpay Total as your omni-channel solution)

### **SHOPPER TOKEN:**

Create a shopper token with a payment request

<createToken> is the instruction to create a token for the card used. <createToken> must contain
<authenticatedShopperID> - a reference that uniquely identifies each shopper so that you can associate
their payment tokens with them.

## Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="MYMERCHANT">
 <submit>
  <order orderCode="T0211010">
  <description>20 red roses from the MyMerchant webshop.</description>
  <amount currencyCode="GBP" exponent="2" value="5000"/>
  <paymentDetails>
    <VISA-SSL>
    <cardNumber>44444433333322221111
    <expiryDate>
     <date month="01" year="2020"/>
    </expiryDate>
     <cardHolderName>J. Shopper</cardHolderName>
    <cvc>123</cvc>
    <cardAddress>
     <address>
       <address1>47A</address1>
      <address2>Queensbridge Road</address2>
      <address3>Suburbia</address3>
       <postalCode>CB94BQ</postalCode>
       <city>Cambridge</city>
      <state>Cambridgeshire</state>
      <countryCode>GB</countryCode>
       <telephoneNumber>0122312345</telephoneNumber>
     </address>
    </cardAddress>
    </VISA-SSL>
    <session shopperIPAddress="123.123.123.123" id="0215ui8ib1" />
  </paymentDetails>
   <shopper>
    <shopperEmailAddress>jshopper@myprovider.int</shopperEmailAddress>
    <authenticatedShopperID>UniqueshopperID</authenticatedShopperID><!--Mandatory for shopper
tokens, don't send for merchant tokens-->
    <browser>
    <acceptHeader>text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8 </acceptHeader>
    <userAgentHeader>Mozilla/5.0 (Windows; U; Windows NT 5.1;en-GB; rv:1.9.1.5) Gecko/20091102
Firefox/3.5.5 (.NET CLR 3.5.30729)</userAgentHeader>
    </browser>
  </shopper>
```

```
<createToken tokenScope="shopper">
    <tokenEventReference>TOK7854321</tokenEventReference>
    <tokenReason>ClothesDepartment</tokenReason>
    </createToken>
    </order>
    </submit>
</paymentService>
```

## Response:

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="MYMERCHANT">
<reply>
  <orderStatus orderCode="T0211010">
  <payment>
   <paymentMethod>VISA-SSL</paymentMethod>
   <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
   <lastEvent>AUTHORISED/lastEvent>
   <CVCResultCode description="UNKNOWN"/>
   <AVSResultCode description="UNKNOWN"/>
   <balance accountType="IN_PROCESS_AUTHORISED">
    <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
   </balance>
   <cardNumber>4444*******1111
   <riskScore value="4"/>
  </payment>
  <token>
   <authenticatedShopperID>UniqueshopperID</authenticatedShopperID>
   <tokenEventReference>TOK7854321</tokenEventReference> <!--The event reference from your
current submission-->
   <tokenReason>ClothesDepartment</tokenReason>
   <tokenDetails tokenEvent="NEW">
    <paymentTokenID>9902019934757792074/paymentTokenID>
    <paymentTokenExpiry>
     <date dayOfMonth="3" month="03" year="2019"/>
     </paymentTokenExpiry>
    <tokenEventReference>TOK7854321</tokenEventReference> <!--The event reference from the initial
token creation-->
    <tokenReason>ClothesDepartment</tokenReason>
   </tokenDetails>
```

```
<paymentInstrument>
    <cardDetails>
     <expiryDate>
      <date month="03" year="2019"/>
     </expiryDate>
     <cardHolderName>J.Shopper</cardHolderName>
     <cardAddress>
      <address>
       <lastName>Shopper
       <address1>47A</address1>
       <address2>Queensbridge Road</address2>
       <address3>Suburbia</address3>
       <state>Cambridge</state>
       <countryCode>GB</countryCode>
       <telephoneNumber>0122312345</telephoneNumber>
      </address>
     </cardAddress>
     <derived>
      <cardBrand>VISA</cardBrand>
      <cardSubBrand>VISA_CREDIT</cardSubBrand>
      <issuerCountryCode>N/A</issuerCountryCode>
      <obfuscatedPAN>4444*******1111/obfuscatedPAN>
     </derived>
    </cardDetails>
   </paymentInstrument>
  </token>
 </orderStatus>
</reply>
</paymentService>
```

## **ZERO Order Request:**

```
<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay/DTD Worldpay PaymentService v1//EN" "http://dtd.worldpay.com/paymentService_v1.dtd"><paymentService merchantCode="SAPIENTNITROECOM" version="1.4">
<submit>
<order orderCode="1557396491905">
<description>Merchant Order Number: 1557396491905
<description>
<amount currencyCode="USD" exponent="2" value="0"/>
<paymentDetails>
<ECMC-SSL>
<cardNumber>55555555555555554444</cardNumber>
```

```
<expiryDate>
     <date month="4" year="2022"/>
    </expiryDate>
    <cardHolderName>Master</cardHolderName>
    </ECMC-SSL>
    <storedCredentials usage="FIRST"/>
  </paymentDetails>
   <shopper>
   <authenticatedShopperID>00009001</authenticatedShopperID>
   <br/>browser>
    <acceptHeader/>
    <userAgentHeader/>
    </browser>
  </shopper>
  <createToken tokenScope="shopper">
   <tokenEventReference>1557396491905</tokenEventReference>
   <tokenReason>1557396491905</tokenReason>
  </createToken>
  </order>
 </submit>
</paymentService>
```

### **ZERO Order Response:**

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="SAPIENTNITROECOM">
<reply>
<orderStatus orderCode="1557396491905">
<payment>
<paymentMethod>ECMC-SSL</paymentMethod>
<paymentMethodDetail>
<card number="5555*******4444" hash="0x65bb11198e83d0f98592df932a1bd5a979fc7c25"</pre>
type="creditcard">
<expiryDate>
<date month="04" year="2022"/>
</expiryDate>
</card>
</paymentMethodDetail>
```

```
<amount value="0" currencyCode="USD" exponent="2" debitCreditIndicator="credit"/>
<lastEvent>AUTHORISED/lastEvent>
<AuthorisationId id="640020"/>
<CVCResultCode description="B"/>
<AVSResultCode description="H"/>
<cardHolderName>
<![CDATA[Master]]>
</cardHolderName>
<issuerCountryCode>N/A</issuerCountryCode>
<riskScore value="0"/>
<schemeResponse>
</schemeResponse>
</payment>
<token>
<authenticatedShopperID>00009001</authenticatedShopperID>
<tokenEventReference>1557396491905</tokenEventReference>
<tokenReason>1557396491905</tokenReason>
<tokenDetails tokenEvent="NEW">
<paymentTokenID>K5Z6F7E3B6F6L8R</paymentTokenID>
<paymentTokenExpiry>
<date dayOfMonth="16" month="05" year="2019" hour="10" minute="08" second="12"/>
</paymentTokenExpiry>
<tokenEventReference>1557396491905</tokenEventReference>
<tokenReason>1557396491905</tokenReason>
</tokenDetails>
<paymentInstrument>
<cardDetails>
<expiryDate>
<date month="04" year="2022"/>
</expiryDate>
<cardHolderName>
<![CDATA[Master]]>
</cardHolderName>
<derived>
<cardBrand>ECMC</cardBrand>
<cardSubBrand>ECMC_CREDIT</cardSubBrand>
<issuerCountryCode>N/A</issuerCountryCode>
<obfuscatedPAN>5555*******4444/obfuscatedPAN>
</derived>
</cardDetails>
</paymentInstrument>
</token>
</orderStatus>
```

```
</reply>
</paymentService>
```

### **MERCHANT TOKEN:**

# Create a merchant token with a payment request

<createToken> is the instruction to create a token for the card used. <createToken> must contain
tokenScope="merchant" - an attribute of <createToken> which states that the token will be
a merchant token.

## **Merchant Token Request:**

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="MYMERCHANT">
<submit>
  <order orderCode="TS211010">
   <description>20 red roses from the MyMerchant store.</description>
   <amount value="5000" currencyCode="GBP" exponent="2"/>
   <paymentDetails>
    <VISA-SSL>
    <cardNumber>4444333322221111/cardNumber>
    <expiryDate>
     <date month="06" year="2019" />
    </expiryDate>
    <cardHolderName>J. Shopper</cardHolderName>
    <cvc>123</cvc>
    </VISA-SSL>
   </paymentDetails>
   <createToken tokenScope="merchant"> <!--mandatory for merchant tokens-->
   <tokenEventReference>TOK7854321</tokenEventReference>
    <tokenReason>ClothesDepartment</tokenReason>
   </createToken>
  </order>
 </submit>
</paymentService>
```

## Response:

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="MYMERCHANT">
<reply>
  <orderStatus orderCode="TS211010">
  <payment>
   <paymentMethod>VISA-SSL</paymentMethod>
   <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
   <lastEvent>AUTHORISED/lastEvent>
   <CVCResultCode description="UNKNOWN"/>
   <AVSResultCode description="UNKNOWN"/>
   <balance accountType="IN_PROCESS_AUTHORISED">
    <amount value="5000" currencyCode="GBP" exponent="2" debitCreditIndicator="credit"/>
   </balance>
   <cardNumber>4444*******1111
   <riskScore value="4"/>
  </payment>
  <token>
   <tokenEventReference>TOK7854321</tokenEventReference> <!--The event reference from your
current submission-->
   <tokenReason>ClothesDepartment</tokenReason>
   <tokenDetails tokenEvent="NEW">
    <paymentTokenID>9902019934757792074/paymentTokenID>
    <paymentTokenExpiry>
     <date dayOfMonth="3" month="03" year="2019"/>
    </paymentTokenExpiry>
    <tokenEventReference>TOK7854321</tokenEventReference> <!--The event reference from the initial
token creation-->
    <tokenReason>ClothesDepartment</tokenReason>
   </tokenDetails>
  </token>
  </orderStatus>
 </reply>
</paymentService>
```

The response to a Hosted order with a create token request is exactly the same as a standard Hosted response

For more information please refer to : <a href="http://support.worldpay.com/support/kb/gg/corporate-gateway-guide/content/tokenisation/usetokens.htm">http://support.worldpay.com/support/kb/gg/corporate-gateway-guide/content/tokenisation/usetokens.htm</a>

#### 4.2.23 3DS2

3D Secure 2 allows businesses and their payment provider to send more data elements on each transaction to the cardholder's bank. Worldpay have a relationship with Cardinal Commerce whereby your website integrates to Cardinal Commerce's 3DS2 authentication service for Device Data Collection and challenge flows. Worldpay manages the rest of the process.

#### **Device Data Collection**

- 1. Create a JSON Web Token (JWT) on your server that is passed to the browser. When the shopper has entered a card number, start the Device Data Collection (DDC).
- 2. Include a hidden DDC iframe, with the DDC JWT and the shopper's card number, on your page.
- 3. Post the form to Cardinal Commerce's DDC endpoint.
- 4. You receive a notification (on the shopper's browser) that DDC is complete. DDC returns a JavaScript message event, containing a SessionId.

#### **Initial Payment Request**

- 1. Use the SessionId and submit as dfReferenceId in your XML payment request.
- 2. An authentication request is submitted to Cardinal Commerce to determine if a challenge is required. The possible outcomes are:
  - Frictionless Flow An authorisation is attempted (Proceed to Step 2 in Second Payment Request).
  - o Challenge Required Proceed to 3DS2 Challenge

#### **3DS2 Challenge**

- 1. Extract the data from the challenge response.
- 2. Create a challenge JWT on your server that is passed to the browser. Include a returnURL and the specified values returned in the XML challenge response.
- 3. Include a challenge iframe, with the challenge JWT and the optional merchant data (MD), on your page.
- 4. Automatically submit this form to the Cardinal Commerce endpoint.
- 5. The shopper completes the challenge in the iframe and is redirected to the returnURL.

### **Second Payment Request**

- 1. Submit a second XML request, including the session id and machine cookie.
- 2. If authentication is successful, Worldpay attempts authorisation.

#### **Initial XML Payment Request**

Create the XML authorisation request. Add the following two elements to your XML

- additional3DSData (Mandatory)
- riskData (Recommended to increase chances of a frictionless flow)

```
<?xml version="1.0"?><!DOCTYPE paymentService PUBLIC "-//Worldpay/DTD Worldpay PaymentService v1//EN"</p>
"http://dtd.worldpay.com/paymentService_v1.dtd"><paymentService merchantCode="YOUR_MERCHANT_CODE version="1.4">
               <submit>
                <order orderCode="YOUR ORDER CODE">
                 <description>Merchant Order Number : YOUR DESCRIPTION </description>
                 <amount currencyCode="USD" exponent="2" value="8608"/>
                 <orderContent>&lt;center&gt;&lt;table border="1"&gt;&lt;tr&gt;&lt;th&gt;Product
              ID</th&gt;&lt;th&gt;Product
              Name</th&gt;&lt;th&gt;Quantity&lt;/th&gt;&lt;th&gt;Price&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;7016428
              43344M</td&gt;&lt;td&gt;Flat Front Classic Pant&lt;/td&gt;&lt;td&gt;1&lt;/td&gt;&lt;td&gt;USD
              75.99</td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td colspan="4"&gt;Your payment will be handled by Worldpay
              Payments Services&It;br/>This name may appear on your bank
              statement<br/&gt;http://www.worldpay.com&lt;/td&gt;&lt;/tr&gt;&lt;/table&gt;&lt;/center&gt;</orderCont
                 <paymentDetails action="SALE">
                  <AMEX-SSL>
                   <cardNumber>******</cardNumber>
                   <expiryDate>
                    <date month="3" year="2025"/>
                   </expiryDate>
                   <cardHolderName>3DS_V2_CHALLENGE_IDENTIFIED</cardHolderName>
                   <cvc>***</cvc>
                   <cardAddress>
                    <address>
                     <firstName>fname</firstName>
                     <lastName>Iname</lastName>
                     <address1>park st</address1>
                     <address2/>
                     <postalCode>98277</postalCode>
                     <city>Tucson</city>
                     <state>CA</state>
                     <countryCode>US</countryCode>
                     <telephoneNumber>9879879879</telephoneNumber>
                    </address>
                   </cardAddress>
                  </AMEX-SSL>
                  <session id="YOUR_SESSION_ID" shopperIPAddress="192.166.11.22"/>
  </paymentDetails>
```

```
<shopper>
           <shopperEmailAddress>******</shopperEmailAddress>
           <authenticatedShopperID>0000002</authenticatedShopperID>
           <br/>browser>
           <acceptHeader>*/*</acceptHeader>
           <userAgentHeader>Mozilla/5.0 (Macintosh; Intel Mac OS X 10_14_6)
AppleWebKit/537.36 (KHTML, like Gecko) Chrome/90.0.4430.212
Safari/537.36</userAgentHeader>
           </browser>
          </shopper>
          <shippingAddress>
           <address>
           <firstName>fname</firstName>
           <lastName>Iname</lastName>
           <address1>park st</address1>
           <address2/>
           <postalCode>98277</postalCode>
           <city>Tucson</city>
           <state>AZ</state>
           <countryCode>US</countryCode>
           <telephoneNumber>9879879879</telephoneNumber>
           </address>
          </shippingAddress>
          primeRoutingRequest>
           <routingPreference>signatureOnly</routingPreference>
           oreferredNetworks>
           <networkName>CU24</networkName>
           </preferredNetworks>
```

```
<riskData>
    <authenticationRiskData authenticationMethod="localAccount">
     <authenticationTimestamp>
     <date dayOfMonth="2" hour="5" minute="5" month="6" second="3" year="2021"/>
     </authenticationTimestamp>
    </authenticationRiskData>
    <shopperAccountRiskData>
     <shopperAccountCreationDate>
     <date dayOfMonth="12" month="5" year="2021"/>
     </shopperAccountCreationDate>
     <shopperAccountModificationDate>
     <date dayOfMonth="2" month="6" year="2021"/>
     </shopperAccountModificationDate>
    </shopperAccountRiskData>
    <transactionRiskData>
     <transactionRiskDataGiftCardAmount>
     <amount currencyCode="EUR" exponent="2" value="1"/>
     </transactionRiskDataGiftCardAmount>
   </transactionRiskData>
   </riskData>
   <additional3DSData challengePreference="challengeMandated"
challengeWindowSize="fullPage" dfReferenceId="ff257475-a97d-4506-95f7-facf5d32cabf"/>
 </order>
</submit>
</paymentService>
```

We pass the information to Cardinal Commerce, who matches the DDC to the payment request using the dfReferenceId value. This information is sent to the issuer who will then establish whether the payment requires additional authentication (i.e. a challenge) or not.

The response to your authorisation request will either be a normal authorization response, which ends the payment flow, or a 3DS challenge response.

#### 3DS Challenge

If the issuer decides that the payment requires additional authentication, they signal to Worldpay that a challenge is required. You will receive a response from us to redirect the shopper to a challenge page. The 3DS related information is inside the threeDSChallengeDetails element.

#### Example response with payload:

```
<?xml version="1.0" encoding="UTF-8"?> <!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD</pre>
WorldPay PaymentService v1//EN" "http://dtd.worldpay.com/paymentService v1.dtd">
<paymentService version="1.4" merchantCode="YOUR_MERCHANT_CODE">
     <reply>
         <orderStatus orderCode="YOUR_ORDER_CODE">
            <challengeRequired>
               <threeDSChallengeDetails>
                   <threeDSVersion>2.1.0</threeDSVersion>
                   <transactionId3DS>10A2krsh4qWZ5VXmRqbp</transactionId3DS>
                   <acsURL><! [CDATA[https://worldpay.com]]></acsURL>
                   <payload>eyJhY3NUcmFuc0lEIjoiNjVlYjE2NzEtZTExYi00MjYxLWE1ZjktMzc2ZWMzOThkOW
                   YwIiwiY2hhbGxlbmdlV2luZG93U216ZSI6IjUiLCJtZXNzYWdlVHlwZSI6IkNSZXEiLCJtZXNzY
                   WdlVmVyc2lvbiI6IjIuMS4wIiwidGhyZWVEU1NlcnZlclRyYW5zSUQiOiIxYWVkZjMxZi0yOWFh
                   LTQ4OWItYTdiYS0yNTllNmJiMzA1MDQifQ==</payload>
             </threeDSChallengeDetails>
            </challengeRequired>
            </orderStatus>
     </reply>
/paymentService>
```

#### Redirect to 3DS2 Challenge

As the redirect to challenge will be another Cardinal Commerce page, you must create a challenge JWT on your server that is passed to the browser.

#### **Request Challenge Page**

Create an iframe with an automatic form post to <a href="https://secure-test.worldpay.com/shopper/3ds/challenge.html">https://secure-test.worldpay.com/shopper/3ds/challenge.html</a> (Test environment), and to <a href="https://secure.worldpay.com/shopper/3ds/challenge.html">https://secure.worldpay.com/shopper/3ds/challenge.html</a> (Production environment) On the page, you redirect the shopper to.

### **Second XML Payment Request**

Use this request for the returnUrl to trigger the second XML Payment Request

#### **Authorisation Response**

This is received because either the first authorisation request was authenticated without a challenge (frictionless flow), or a challenge has been completed by the shopper.

The XML response from Worldpay confirms the result for the authorization.

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="YOUR MERCHANT CODE">
 <reply>
  <orderStatus orderCode="YOUR_ORDER_CODE">
    <payment>
     <paymentMethod>AMEX-SSL</paymentMethod>
     <paymentMethodDetail>
       <card type="creditcard" />
     </paymentMethodDetail>
     <amount value="8608" currencyCode="USD" exponent="2" debitCreditIndicator="credit" />
     <lastEvent>AUTHORISED/lastEvent>
     <AuthorisationId id="902905" />
     <CVCResultCode description="C" />
     <AVSResultCode description="E" />
     <ThreeDSecureResult description="Cardholder authenticated" />
     <cardHolderName><![CDATA[3DS V2 CHALLENGE IDENTIFIED]]></cardHolderName>
     <issuerCountryCode>N/A</issuerCountryCode>
     <balance accountType="IN PROCESS CAPTURED">
       <amount value="8608" currencyCode="USD" exponent="2" debitCreditIndicator="credit" />
     </balance>
     cprimeRoutingResponse>
       <networkUsed>CU24</networkUsed>
     </payment>
   </orderStatus>
 </reply>
</paymentService>
```

## 4.2.24 US DOMESTIC (Prime Routing)

#### **PRIME ROUTING:**

#### Prerequisites:

To use this service you must meet the following prerequisites:

- The service must be enabled on your account
- You must use the Direct XML API
- You must process transactions as sales

#### Sale

With the sales request, worldpay will automatically capture the funds from the shopper once the request has been authorized. For example, if you're a company that offers a digital product, be it a game or a video that is immediately downloaded once the customer has paid for it, you will want to know straight away that the customer has been charged for the item. There are two options for submitting Sale payments:

- You send a Sale API request
- Sale is set as the default on your US account

#### Sale request

The only difference between a sales and a standard Direct XML request is that you need to include the action attribute set to SALE within the <paymentDetails> element. Here's an example authorization request:

BM CONFIGURATION: Go to the business manger > Mechant Tools > Site Preferences > Custom Preferences > Worldpay > Enable Sales request (yes)

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
   "http://dtd.worldpay.com/paymentService_v1.dtd" >
<paymentService version="1.4" merchantCode="YOUR_MERCHANT_CODE">
   <submit>
```

```
<order orderCode="YOUR ORDER CODE">
     <description>YOUR DESCRIPTION</description>
     <amount value="2000" currencyCode="EUR" exponent="2"/>
     <orderContent>
       <![CDATA[]]>
     </orderContent>
     <paymentDetails action="SALE">
       <CARD-SSL>
         <cardNumber>4444333322221111
         <expiryDate>
           <date month="01" year="2020" />
         </expiryDate>
         <cardHolderName>J. Shopper/cardHolderName>
         <cardAddress>
           <address>
             <address1>900 Chelmsford Street</address1>
             <postalCode>01851</postalCode>
             <city>Lowell</city>
             <state>MA</state>
             <countryCode>US</countryCode>
           </address>
         </cardAddress>
       </CARD-SSL>
       <session shopperIPAddress="123.123.123.123" id="0215ui8ib1" />
     </paymentDetails>
     <shopper>
       <shopperEmailAddress>shopper email address</shopperEmailAddress>
       <br/>browser>
         <acceptHeader>text/html</acceptHeader>
         <userAgentHeader>Mozilla/5.0 ...</userAgentHeader>
       </browser>
     </shopper>
    </order>
 </submit>
</paymentService>
```

#### Sale response

The response is the same as a standard Direct XML response with a <lastEvent> of AUTHORISED. This will be followed shortly by a CAPTURED notification (if enabled).

Note: In secure-test the <lastEvent> is CAPTURED.

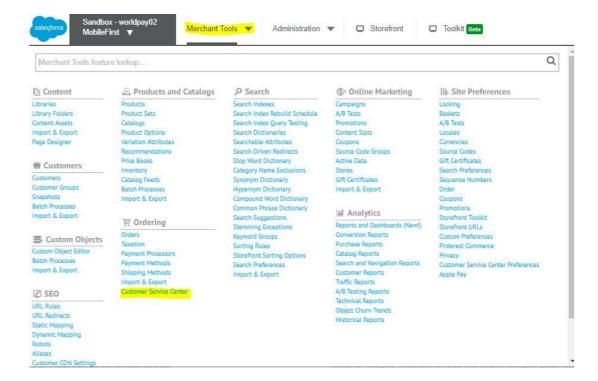
## Void

In some cases you may wish to void a sale request. This is done with an order modification. This must be done within the same US business day as the sale request, else it will fail. If it does fail, you'll need to submit a refund request.

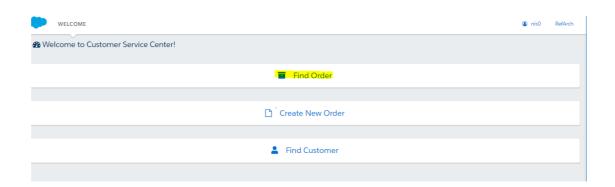
How to void sale from the Business manager:

Note: The configuration and setup is explained in the installation guide for SFRA

#### Go to Mercahnt Tools > Ordering > Customer Service Center



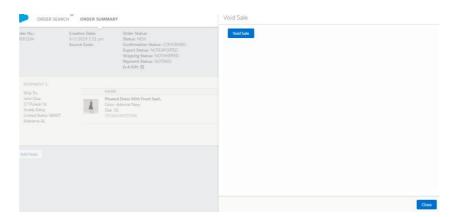
#### Find the order to void:



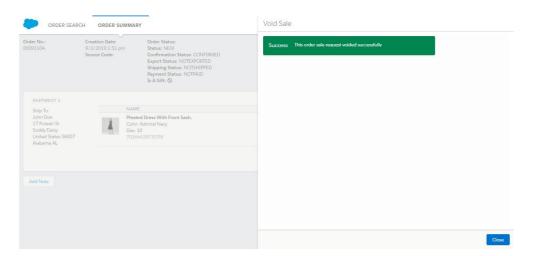
Click on the order. The next window will have the order details (Snippet inline). Click on more option to see void sale feature.



## Click On void sale button



## Order is voided successfully



## **Void request**

To submit a void modification, include <voidSale/> in your modification request.

<?xml version="1.0" encoding="UTF-8"?>

```
<!DOCTYPE paymentService PUBLIC "-//WorldPay//DTD WorldPay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService_v1.dtd">
<paymentService version="1.4" merchantCode="YOUR_MERCHANT_CODE">
        <modify>
        <orderModification orderCode="YOUR_ORDER_CODE">
              <voidSale/>
              </orderModification>
        </modify>
</paymentService>
```

## **Void response**

#### **Void notification**

Once the void request has been processed a notification will sent.

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE paymentService PUBLIC "-//Worldpay//DTD Worldpay PaymentService v1//EN"
"http://dtd.worldpay.com/paymentService v1.dtd">
<paymentService version="1.4" merchantCode="YOUR MERCHANT CODE">
 <notify>
   <orderStatusEvent orderCode="YOUR_ORDER_CODE">
    <payment>
      <paymentMethod>ECMC-SSL</paymentMethod>
     <amount value="1000" currencyCode="EUR" exponent="2" debitCreditIndicator="credit" />
     <lastEvent>VOIDED</lastEvent>
    </payment>
    <journal journalType="VOIDED">
     <bookingDate>
       <date dayOfMonth="01" month="01" year="2020" />
      </bookingDate>
      <accountTx accountType="IN PROCESS CAPTURED" batchId="1">
       <amount value="1000" currencyCode="EUR" exponent="2" debitCreditIndicator="debit" />
     </accountTx>
    </journal>
   </orderStatusEvent>
 </notify>
```

</paymentService>

## **Advanced Prime Routing**

Advanced Prime Routing allows you to:

- Receive the debit network used to process the payment
- Specify your preferred debit networks
- Specify your routing preference

## **Routing preference**

You can optionally provide a routing preference to specify how a particular transaction should be routed:

- pinlessDebitOnly Route the transaction only through the PINless Debit networks
- signatureOnly Route the transaction only through the signature networks
- regular Use standard routing

#### **Debit networks**

The following table shows the debit network names used with Preferred debit network and Receive debit network along with the supported transaction types.

Network	Recurring	eCommerce
Accel	✓	✓
AFFN	✓	✓
CU24	✓	×
Jeanie	✓	×
NYCE	✓	✓
Pulse	✓	✓
Shazam	✓	✓
Star SouthEast	✓	✓
Star West	✓	✓
Star NorthEast	✓	✓

## **Errors**

All errors related to Prime Routing are reported under error code 10.

Error code	Description
10	Merchant is not enabled for prime routing
10	Invalid networkName: value supplied
10	Invalid routingPreference: value supplied
10	preferredNetworks can have up to 12 networkName elements

## 5. PRODUCTION SETUP

# 5.1 PRODUCTION SERVICE SETUP

Steps for setting up the production service in business manager

- 1. In business manager navigate to "Administration > Operations > Services"
- 2. Click on "Credentials" Tab
- 3. Create new credentials by providing the merchant code, production URL, username and password
- 4. Now, navigate to "Merchant Tools > Site Preferences > Custom Preferences"
- 5. Inside "Worldpay" group "Merchant Code for Worldpay" as created in step 3. Also modify the other desired preferences on need basis
  - a) Worldpay Client Side Encryption Public Key
  - b) Worldpay MAC Secret Code
  - c) Worldpay Merchant Number
  - d) Worldpay Installation Id
- 6. In case if for separate merchant to be used at APM level, then service detail modification to be done in "Merchant Tools > Ordering > Payment Methods"

## 6. OPERATIONS, MAINTENANCE

## 6.1 DATA STORAGE

#### 6.1.1 Order Level Attributes

Some additional attributes are defined and stored in Order object. These are the custom attributes and will be sent as a part of Order XML, so that Order Management System can use the same for further processing.

Sr. No.	Additional Custom Fields	Attribute Id	Description
			This field capture the value of declined code from Worldpay
1	Refusal/Decline Code	declineCode	response.
2	Risk Score	riskScore	This field capture the string sends by for Risk management or Risk Guardian.
3	Authorization ID	authID	This field captures the value of Authorization ID for Authorized Request.

			This field captures the masked card
			number from
4	Masked Card Number	cardNumer	Worldpay response.
			This field capture
			CVV status code from
5	CVC Result Code	cvcResultCode	response
			This field capture AVS
			status code from
6	AVS Result Code	avsResultCode	response
			This field maintains
			the history of Order
			status. This is Array,
			so whenever order
			status will be
			changed transaction
			status will be
			updated by order
7	Transaction Status	transactionStatus	notification.
			This field will be
			populate from
			Authorization
			response of AMEX
8	AAV Postcode Result Code	aaVPostcodeResultCode	card
			This field will be
			populate from
			Authorization
			response of AMEX
9	AAV Address Result Code	aaVAddressResultCode	card
			Response from Issuer
10	Issuer Response	issuerResponse	After 3D verification
11	AAV Email Result Code	aaVEmailResultCode	Email Result Code
			Telephone Result
12	AAV Telephone Result Code	aaVTelephoneResultCode	Code
			Mandate ID created
13	SEPA Mandate ID	mandateID	for SEPA transaction
			Last Event occurred
14	Worldpay Last Event	WorldpayLastEvent	on order at Worldpay

			True when Mac error
			received in redirect
			Credit Card or APM
15	Worldpay MAC Missing	worldpayMACMissingVal	response URL
	AAV Cardholder Name Result		Card Holder Name
16	Code	aaVCardholderNameResultCode	Result Code

# **6.1.2 Order Payment Instrument Attributes**

Apart from capturing the Order Attributes, we also capture some Order Payment Instrument attributes. These are specific to the Payment Method and are captured in <payment> tag.

Sr. No.	Additional Custom Fields	Attribute Id
1	Bank	bank
		installments  Note: Please contact Worldpay for further
2	Installments	information on the max number of installments.
3	CPF	cpf
4	BankCode	bankCode
5	Worldpay Merchant ID	Merchant Hex Code whose order is placed
6	Worldpay Token Requested	Token requested value where selected for cards

# **6.1.3 Order Notification Custom Object**

The attributes for custom Object 'OrderNotifyUpdates' are defined in the below table. A new custom Object is created each time a notification is received with all these attributes and the custom object will be retained till the time it is deleted by the Notification job.

Sr. No.	Additional Custom Fields	Attribute Id
1	Order No	orderNo
2	Xml String	xmlString
3	Custom Object ID	ID

4	Time Stamp	timeStamp

# 6.2 AVAILABILITY

- <EXPECTED AVAILABILITY / UPTIME OF ANY EXTERNAL SERVICE, INTERFACES>
- <FALLBACK SOLUTION, BEHAVIOR IF EXTERNAL SERVICES ARE NOT AVAILABLE, IMPACT ON CUSTOMER STOREFRONT>
- <ANY EXISTING UTILITIES THAT HELP TO DETECT AVAILABILITY/UPTIME OF EXTERNAL SERVICE, E.G. WEBSERVICE CALL, GOMEZ PING>
- <ESTIMATED PERFORMANCE METRICS FOR PEAK BUSINESS HOURS IF AVAILABLE>
- <NOTIFICATION PROCESS IF EXTERNAL SERVICES, INTERFACES ARE NOT RESPONDING, E.G. HOTLINE
  /SUPPORT PHONE NUMBER>

# 6.3 SUPPORT

### Worldpay to add content here

Name	Email	Support Type
Lochan Sim	Lochan.Sim@worldpay.com	Primary
Rhuta Patel	Rhuta.Patel@worldpay.com	Secondary
Jonathan Berry	jonathan.berry@worldpay.com	Secondary

#### 7. USER GUIDE

# 7.1 ROLES, RESPONSIBILITIES

Typically, the backend developer does most of the integration works. We expect that the person doing this integration is familiar with the web service, xml processing and has hands on experience with the SFCC platform

## 7.2 BUSINESS MANAGER

NA [As changes required for storefront has been already covered under setup section]

## 7.3 STOREFRONT FUNCTIONALITY

NA [As changes required for storefront has been already covered under setup section]

## 1. KNOWN ISSUES

Worldpay Notify URL and Worldpay notifyupdate URL are exposed as public; there is no security check available like MAC security check. As there is no such data sent from Worldpay to validate. To provide some level of security we have applied IP level validated to the URL. Merchants must ensure that they have applied proper security on these URL's.

# 2. RELEASE HISTORY

Release Version	Date	Description
19.2.0	August 31, 2019	<ul> <li>Best Practices</li> <li>Automation Test Suite</li> <li>US Domestic Acquiring (Prime Routing)</li> <li>Tokenization (My Account-Add Card/Delete Card)</li> <li>Stored Credential Improved Flow</li> <li>3ds2</li> <li>Security Fixes</li> <li>CodeCept JS</li> <li>Previous Releases Feedbacks</li> </ul>
19.1.0	Mar 20, 2019	<ul> <li>Google Pay</li> <li>Stored Credentials</li> <li>Release 18.3.0 Feedback</li> </ul>
18.3.0	Feb 18, 2019	<ul> <li>WeChat implementation</li> <li>Alternative payment method</li> <li>Merchant token</li> <li>MOTO payment method</li> </ul>
18.2.0	Jul 16, 2018	Complete SFRA implementation

# APPENDIX A: APM/Card mapping keys

# Supported Cards Mapping table:

Card Name	Key Value	Test card number
Airplus	AIRPLUS-SSL	122000000000003
American Express	AMEX-SSL	34343434343434
Dankort	DANKORT-SSL	5019717010103742
Diners	DINERS-SSL	36700102000000
Discover card	DISCOVER-SSL	6011000400000000
JCB	JCB-SSL	3528000700000000
Laser	LASER-SSL	630495060000000000 630490017740292441
Maestro	MAESTRO-SSL	6759649826438453, 6799990100000000019
MasterCard	ECMC-SSL	555555555554444, 5454545454545454
Visa	VISA-SSL	4444333322221111, 4911830000000

# Supported Payment Method Mapping table:

Payment Method Name	Key Value
Konbini	KONBINI-SSL
Poli	POLI-SSL
Przelewy24	PRZELEWY-SSL
SEPA-DD	ELV-SSL
Alipay	ALIPAY-SSL
Credit Card – Direct	CREDIT_CARD
Credit Card – Redirect	Worldpay
China Union Pay	CHINAUNIONPAY-SSL
Giropay	GIROPAY-SSL
IDEAL	IDEAL-SSL
Mistercash	MISTERCASH-SSL
Paypal	PAYPAL-EXPRESS
Sofort	SOFORT-SSL

# APPENDIX B: IDEAL Bank List

Bank Name	Bank Code
ABN	ABN_AMRO
ASN	ASN
ING	ING
Knab	KNAB
Rabobank	RABOBANK
SNS	SNS
SNS Regio	SNS_REGIO
Triodos	TRIODOS
Van Lanschot	VAN_LANSCHOT

# APPENDIX C: Error Codes and Error Messages for Transaction Notification

Master Error Code	Error Message
111	XML Parse error has occurred
112	XML Corrupted, Could not find Order No.
113	XML in Custom Object Corrupted
114	Error occurred while deleting Custom Object
115	Error occurred while reading status history from Order Object
116	Error occurred while Updating Order Object
117	Error occurred while reading Custom Object
118	No Transaction History Available
119	Last status Not available as No Transaction History is Available
120	Wrong Order Number

# APPENDIX D: Order Notification and SFCC Order status mapping

Order Notifications Received From	Changes in Order object in Business Manager
Worldpay	
AUTHORISED	Order Status: NEW
	Payment Status: no change
	Export Status: READY FOR EXPORT
	Confirmation Status : CONFIRMED
CANCELLED	Order Status: FAILED/CANCELLED
	Payment Status: NOT PAID
	Export Status: NOT EXPORTED
	Confirmation Status: NOT CONFIRMED
CAPTURED	Order Status: COMPLETED
	Payment Status: PAID
	Export Status: no change
	Confirmation Status: no change
SENT_FOR _REFUND	Order Status: no change
	Payment Status: no change
	Export Status: no change
	Confirmation Status: no change
REFUSED	Order Status: FAILED
	Payment Status: NOT PAID
	Export Status: NOT EXPORTED
	Confirmation Status : NOT CONFIRMED
SETTLED	Order Status: no change
	Payment Status: no change
	Export Status: no change
	Confirmation Status: no change
INFORMATION_REQUESTED	Order Status: no change
	Payment Status: no change
	Export Status: no change
	Confirmation Status : no change
CHARGED_BACK	Order Status: no change
	Payment Status: no change
	Export Status: no change
	Confirmation Status : no change
EXPIRED	Order Status: FAILED
	Payment Status: NOT PAID
	Export Status: NOT EXPORTED
	Confirmation Status: NOT CONFIRMED

Master Error Code	Error Message
worldpay.error.code1	Internal error has occurred , please choose a different Payment Method or try again later.
worldpay.error.code2	Parse error has occurred, please choose a different Payment Method or try again later.
worldpay.error.code3	Invalid amount error, please choose a different Payment Method or try again later.
worldpay.error.code4	Security error , please choose a different Payment Method or try again later.
worldpay.error.code5	Invalid request, please choose a different Payment Method or try again later.
worldpay.error.code6	Please choose a different Payment Method or try again later.
worldpay.error.code7	Payment details in the order element are incorrect, please choose a different Payment Method or try again later.
worldpay.error.code8	Submission error , please choose a different Payment Method or try again later.
worldpay.error.generalerror	Please choose a different Payment Method or try again later.
worldpay.error.cancelerror	Your transaction has been cancelled.

## APPENDIX F: Enabling and disabling worldpay integration

- 1. Go to Merchant tools > Ordering > Payment Methods
- 2. Disable all the worldpay specific payment methods
- 3. Also cross check one by one for the type of processor, the payment method is using (To check it, click on any of the payment method lets say, CREDIT\_CARD, and see the Payment Pocessor). If it is worldpay, change it to some othe desired processor (eg. For CREDIT\_CARD, BASIC\_CREDIT).
- 4. Enable the payment methods we want to use with the type of processor.
- 5. To enable it again change the processor type to worldapy.
- 6. Go to Merchant Tools> Site Preferences > custom Preferences > worldpay and disable 'Enable Apm look up service'.

Whenever we are receiving any error or failure, that may be because of the service failure, or service down, or maybe because of the request response errors, we are alerting errors in the front end with proper errors, that will stop the transaction flow.

## Scenerio examples:

Service Response = null {Service doesnot exist}

Service Response = error {Service exists but the reponse contains error}

Service Response = errorcode {Service exists but the reponse contains error}

## What we are showing on frontend:

worldpay.error.code0 = This payment service is temporarily unavailable, please choose a different Payment Method or contact shop administrator.

Whenever we are receiving errorcode0 from worldpay, we are mapping it with this message and showing in the front end. All the errors are configured in the properties file (worldpayerror.properties)