

# DIGITAL FORENSICS

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Parts of this material has been compiled from various open sources

# Goal of this lecture

- Give a basic insight in digital forensics?
  - Computer crime
  - Some terminology
  - General approaches to digital forensics
  - Importance of tools
- Recovering data from storage media
  - File formats: example FAT
  - SSD/Flash media
- Insights in methods of information hiding
  - Steganography

# Mandatory reading

- [Forensics of mobile phone internal memory: by Svein Y. Willassen](#). Norwegian University of Science and Technology
- [A Hierarchical, Objectives-Based Framework for the Digital Investigations Process](#), Nicole Beebe, Jan Clark, DFRWS 2004
- Altheide Video [The death of computer forensics](#)

# Overview of this lecture

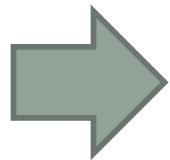
- What is Digital Forensics?
- Terminology
- Incident handling
- Organizational Roles & Responsibilities
- Detection and Correlation Tips
- Tools
- Recovering data from storage media
- Steganography

# What is digital forensics?



# Origin/history

- Forensic investigations of computers is basically as old as computers started to be common in information and financial processing systems.
- Computer/data fraud and data forensics go hand in hand and the need for data forensics is increasing.



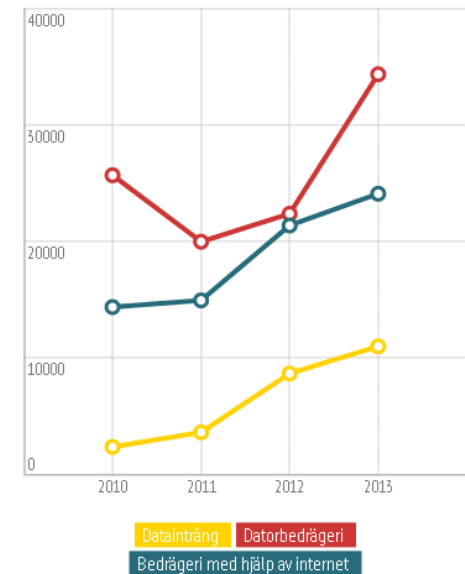
CYBER CRIME, CYBER WARFARE, etc

- In many countries we have today dedicated education for data forensic engineers.

# Cyber crime – statistics

- USA: reports from <http://www.ic3.gov>
- Sweden: BRÅ responsible for statistics
- Germany: Polizeiliche Kriminalstatistik (PKS)

## Anmälda it-brott

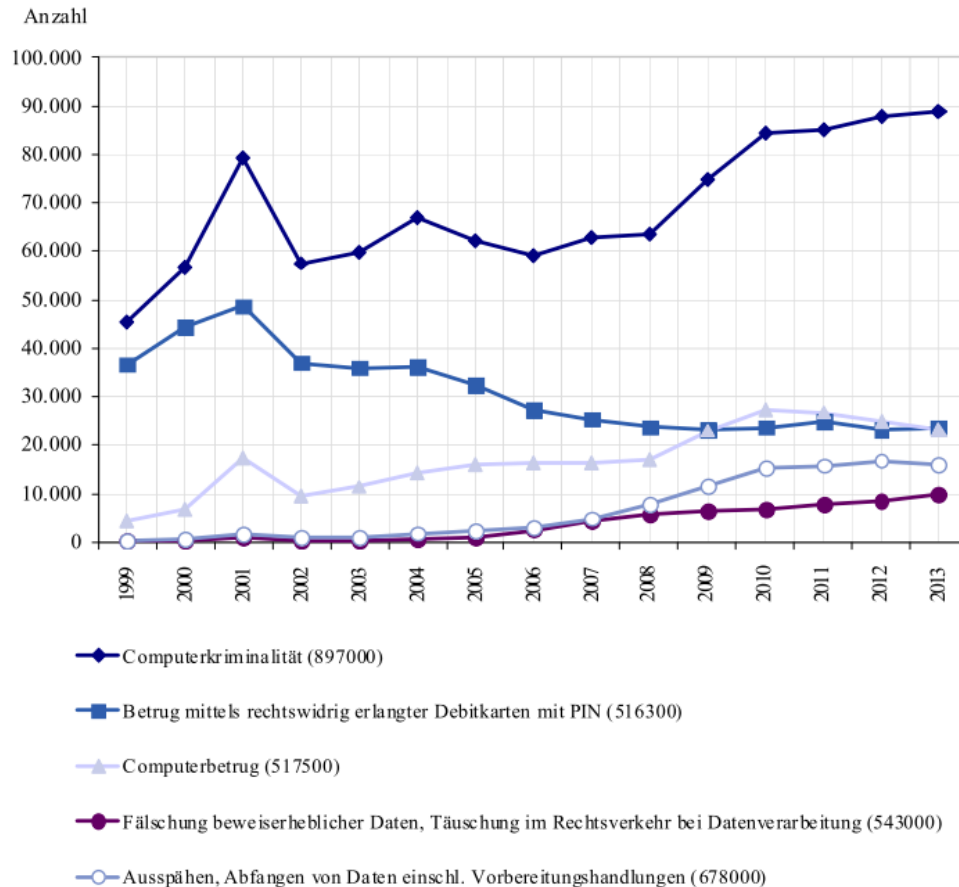


Anmälda it-brott | Create Infographics  
Statistik från Brottsförebyggande rådet. Siffrorna för 2013 är preliminära.

# Statistics of cyber crime - Germany

## Entwicklung ausgewählte Delikte der Computerkriminalität

8.5 – G02



Jahrbuch 2013: <http://www.bka.de>



# Some terminology 1/4



- **Computer Emergency Response Team (CERT)**  
(you find also CIRT, I=incident) CERT origin: Carnegie Mellon, USA
- **Attribution**
  - Meta data and other logs can be used to attribute actions to an individual, e.g might identify who place a file in system
- **Alibis and statements**
  - Information provided by those involved can be cross checked with digital evidence
- **Intent**
  - As well as finding objective evidence of a crime being committed, investigations can also be used to prove the intent (known by the legal term mens rea)..

# Some terminology 2/4

- **Evaluation of source**

- File artifacts and meta-data can be used to identify the origin of a particular piece of data; for example, older versions of Microsoft Word embedded a Global Unique Identifier into files which identified the computer it had been created on. Proving whether a file was produced on the digital device being examined or obtained from elsewhere (e.g., the Internet) can be very important.[3]

- **Document authentication**

- Related to "Evaluation of source," meta data associated with digital documents can be easily modified (for example, by changing the computer clock you can affect the creation date of a file). Document authentication relates to detecting and identifying falsification of such details.

# Some terminology 3/4

- **Event:**

- Unexpected behavior by a system that yields abnormal results or indicates unauthorized use or access, unexplained outages, denial of service, or presence of a virus

- **Incident:**

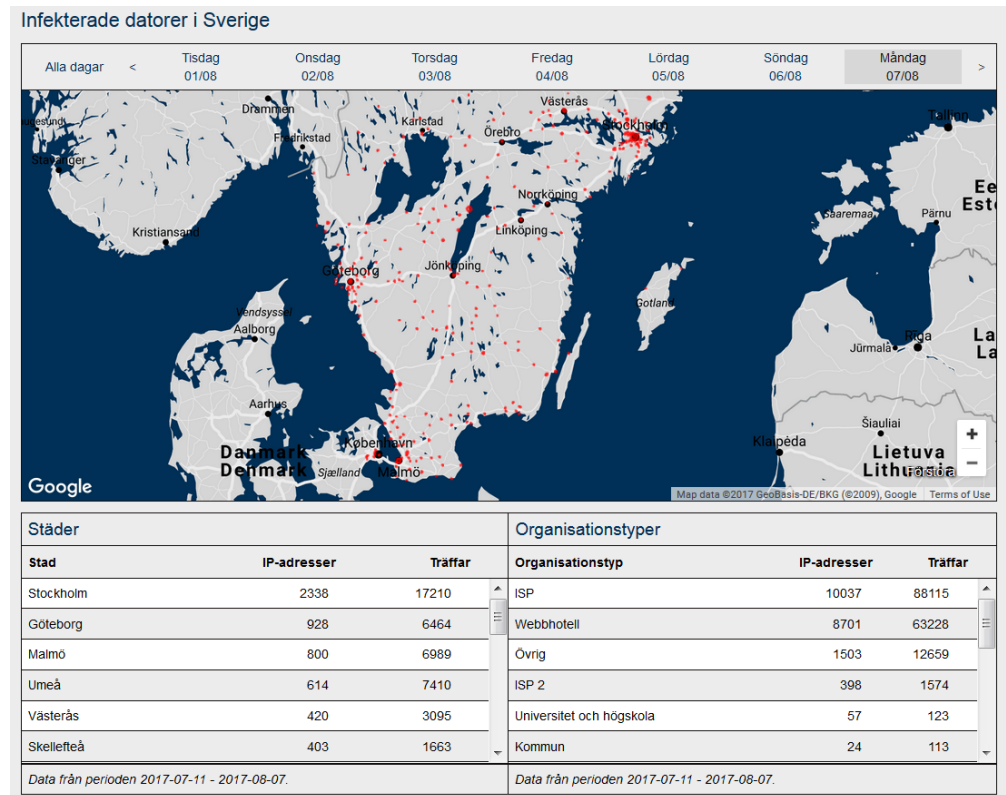
- An attempt to exploit a computer network or system such that the actual or potential adverse effects may involve fraud, waste or abuse; compromise of information; loss or damage of property or information, or denial of service. Incidents may also include:
  - Penetration of a System
  - Exploitation / Attempted Exploitation
  - Malicious Mobile Code / Viruses
  - Violations of legal regulations

# Some terminology 4/4

- **Technical Vulnerability:**
  - A hardware or software weakness or design deficiency that leaves a system open(vulnerable) to potential exploitation, either externally or internally, resulting in the risk of
    - compromise of information,
    - alteration of information or
    - denial of service
- **Administrative Vulnerability:**
  - A security weakness caused by incorrect or inadequate implementation and maintenance of a system's existing security features.

# In Sweden: CERT.SE

- <http://www.cert.se/>



- Cert.se is part of [Myndigheten för samhällsskydd och beredskap](#), (MSB).

# Digital forensics is about:

- Digital Forensic Science – “The use of scientifically derived and proven methods toward the preservation, collection, validation, identification, analysis, interpretation, documentation, and presentation of digital evidence derived from digital sources for the purpose of facilitation or furthering the reconstruction of events found to be criminal, or helping to anticipate unauthorized actions shown to be disruptive to planned operations.” (Palmer, 2001: 16)
- One uses also the term: **Computer forensics**

(the terms digital and computer forensics are not identical though: digital forensics has a broader scope, see also Altheide's video)

# Who uses digital evidence ?

Many types of criminal and civil proceedings can and do make use of evidence revealed by computer forensics specialists:

- Criminal justice agencies
- Prosecutor's Office/DA, Attorneys, and Judges
- Corporate Councils
- Company Legal resources
- Human Resources (HR=personal avdelningen)
- Auditors
- Individuals
- Crackers/Hackers – Caution !

# Main steps in Digital Forensics

1. **Seizure:** steps to get access to(seize) resources where data of interest resides to ensure the preservation of evidence
2. **Acquisition:** Imaging (duplication) of data stored in electronic format
3. **Analysis:** Analyzing the image data
4. **Reporting** results in a factual manner: often to non-technical people.



# Digital forensics is not:

- Pro-active (security)
  - It is reactive to an event or request
- About finding the bad guy
  - It is about finding **evidence**
- Something you do for fun
  - Proper forensic investigations require expertise
  - Legal limitations on seizing data
- Quick
  - Storage media in excess of 1TB are available
  - Data can be encrypted/hidden

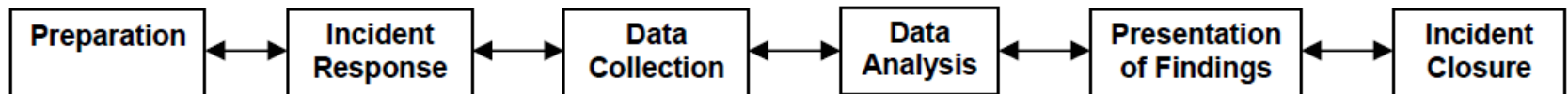


# Types of digital forensics:

- Device-level (computer vs mobile) investigation
- Network investigation
- Cloud system investigation
- Software investigation
- Steganographic investigation
  - Digital Imagery
  - Digital Sound
  - Digital Video
  - Encrypted or Embedded Content
  - Watermarking

# Investigation frameworks

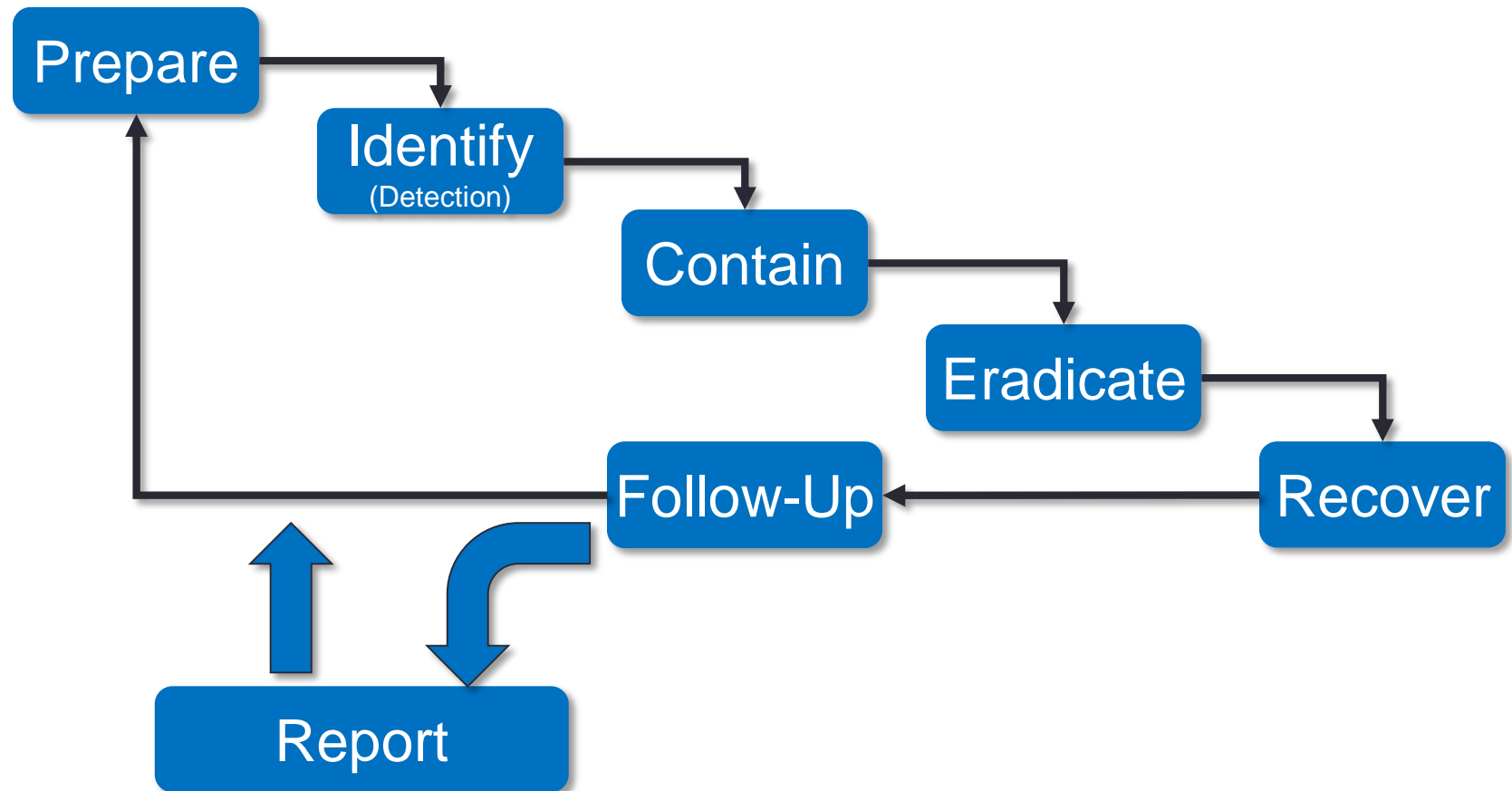
- Over the years different frameworks have been developed that specify a process for the investigation.
  - Standardize ways of working
  - Quality of investigation can be better relied upon
  - Toolset development



**Figure 1.**  
**Single Tier Digital Investigations Process Framework**

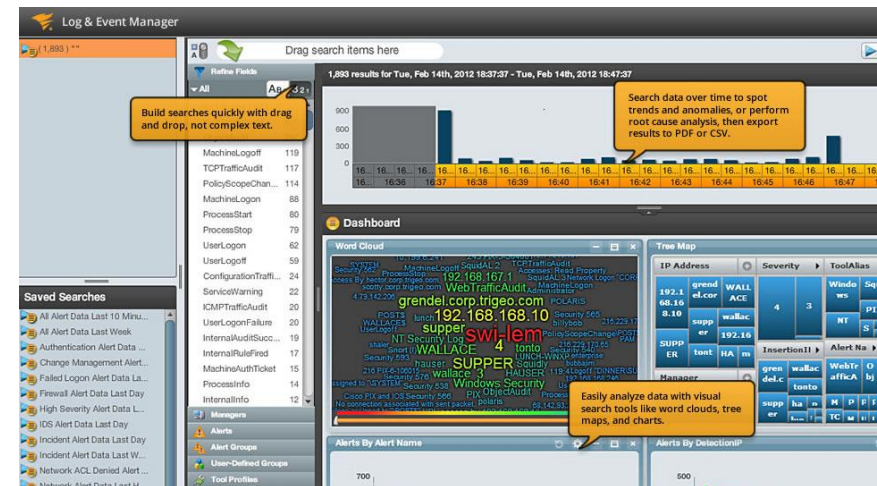
From: A Hierarchical, Objectives-Based Framework for the Digital Investigations Process, Nicole Beebe, Jan Clark, DFRWS 2004

# Incident Handling Basics – it is a process



# Investigation: Event Correlation

1. Time-Based Correlation
2. Deviation from, say IETF RFC, Standards
3. Source IP Correlation
4. Target IP Correlation
5. Correlation with Other Data Sources (Data Fusion)



RFC=IETF Request For Comments series of documents

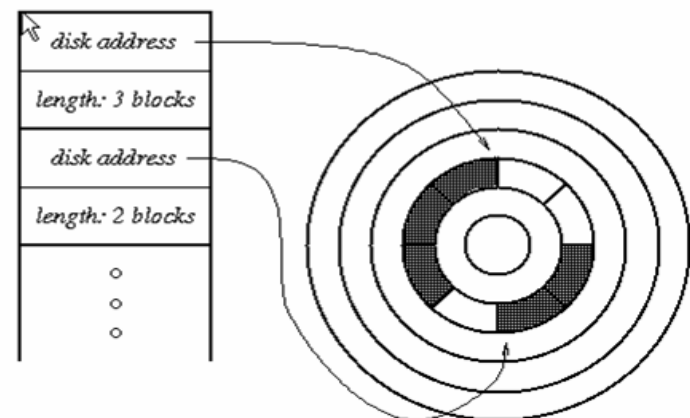
# Desired analysis outcome:

Establish links:

- User  $\Leftrightarrow$  Platform
- Platform  $\Leftrightarrow$  O/S
- O/S  $\Leftrightarrow$  Logon
- Logon  $\Leftrightarrow$  Application
- Application  $\Leftrightarrow$  Data



Block Pointer Allocation



# Chain of custody (CoC)

- The notion of CoC has a legal background where it refers to the chronological documentation, showing the seizure, custody, control, transfer, analysis, and disposition of physical or electronic evidence.
- Sv: **spårbarhetskedja**



# Sweden

- In Sweden one has so-called "fri bevisprövning" under which, in principle, unlawfully obtained evidence can be brought to the court.
- Still the quality of the evidence should not be questionable.



# Analyzing a system

- When you want to analyze a system a good approach is to boot it from your own (say Linux) system that you know is clean. Most, e.g. BIOS, allow you to select where to boot from.
- But secure boot features may prevent this.

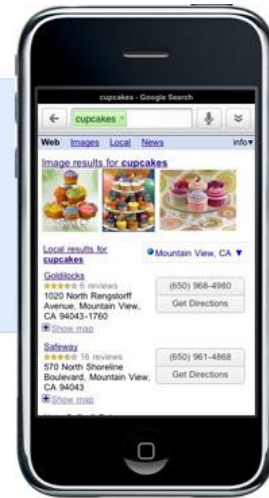
# Digital forensic process – put it simple

- Observe and evaluate environment
  - “If it is on, leave it on – if it is off, leave it off.”
- Gather and safeguard evidence
- Maintain a clear chain of custody
- Perform an evidentiary evaluation
- Document findings

# FORENSICS – HOW? TOOLS

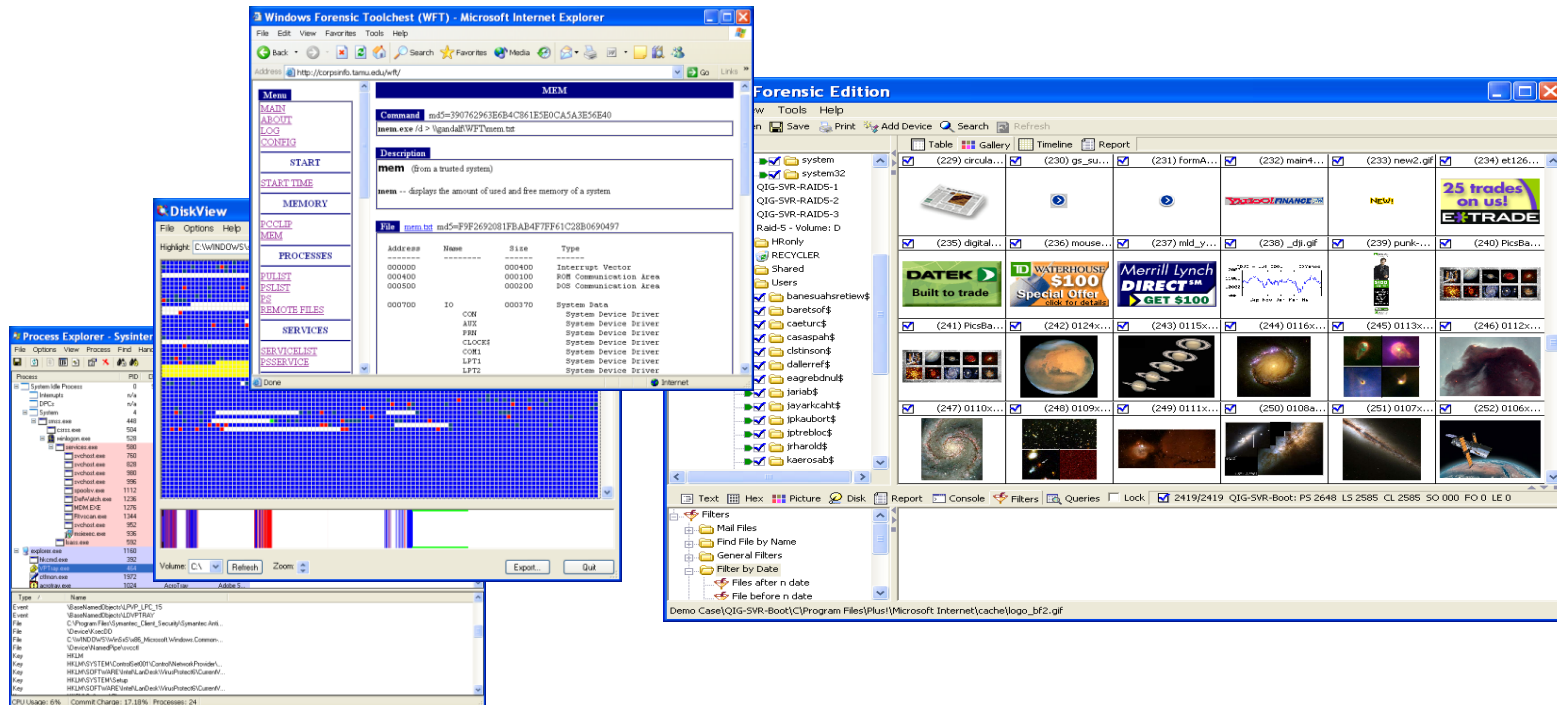
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# Sources of data:



# Digital forensic tools:

- Focused Products
    - HELIX
    - WinHex
    - Vision
    - S-Tools
  - Log analyzer and SIEM
- Commercial Suites
    - EnCase
    - Forensic Toolkit
    - DMZ F.I.R.E.
    - Maresware

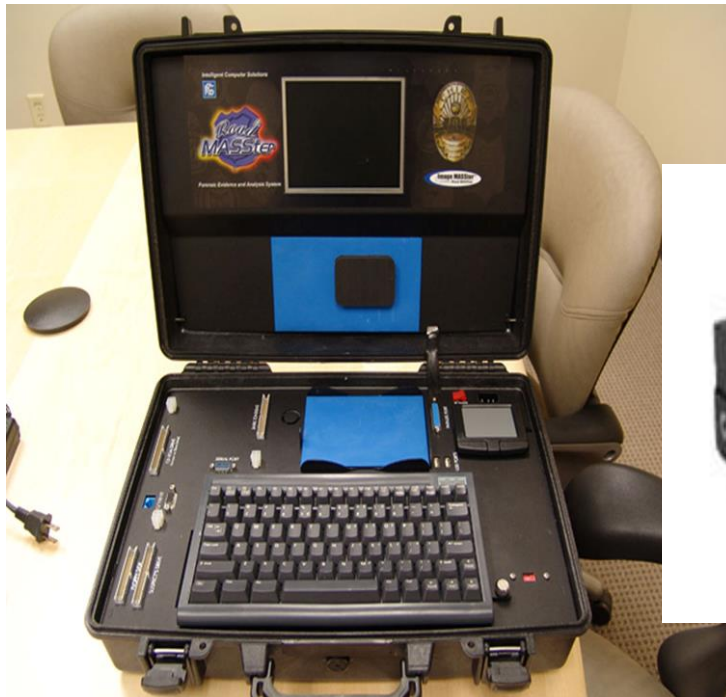


# A 1<sup>st</sup> Responder's Toolkit

Goal	Windows	Unix	Source
Trusted Shell	CMD.EXE	csh, bash, etc.	Installation Media
ID Users	nbtstat	w, who, logs	Installation Media
Map Ports, Services	Fport, Fscan, Superscan, etc.	Nmap, xprobe, queso, etc.	Downloads (Next Page)
Evaluate Processes	Psutils	Ps, Top, etc.	Various (Next Page)
Analyze Traffic	Windump, snort, dsniff	Tcpdump, snort, dsniff, ethereal, tcpreplay, etc.	Installation Media and Download
Research Attacker	Tracert, Sam Spade	Traceroute, nslookup, dig, Sam Spade	Installation Media Downloads Websites

# Digital forensic tools:

- (Drive) Blockers
- Drive Cloning
- Hot-operation Appliances



# EnCase

The screenshot displays the EnCase Forensic Edition software interface. The main window shows a file timeline for a specific file, with columns for dates and times. The timeline is organized into two sections: 07/02/01 and 07/09/01. The file list on the left includes various folders and files, with some files highlighted in blue. The bottom status bar shows the current file path: Demo Case\QIG-SVR-Boot\Program Files\Plus!\Microsoft Internet\cache\logo\_bf2.gif.

**EnCase Forensic Edition**

File Edit View Tools Help

New Open Save Print Add Device Search Refresh Options

Cases

Table Gallery Timeline Report

File Created Last Written Last Accessed Entry Modified File Deleted

07/02/01 07/09/01

Hour

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23

Media Profiles repair ShellNew system system32 QIG-SVR-RAID5-1 QIG-SVR-RAID5-2 QIG-SVR-RAID5-3 Raid-5 - Volume: D HOnly RECYCLER Shared Users banesuahsretiew\$ baretofo\$ caeturc\$ casaspah\$ clstinson\$ dallerref\$ eagrebndul\$ jariab\$ jayarkcaht\$

2419/2419 QIG-SVR-Boot: PS 2712 LS 2649 CL 2649 SO 000 FO 0 LE 0

Filters

Mail Files Find File by Name General Filters Filter by Date Files after n date File before n date

Demo Case\QIG-SVR-Boot\Program Files\Plus!\Microsoft Internet\cache

Demo Case\QIG-SVR-Boot\Program Files\Plus!\Microsoft Internet\cache\logo\_bf2.gif

(233) new2.gif (234) et126...

NEW! 25 trades on us! E\*TRADE

(239) punk... (240) PicsBa...

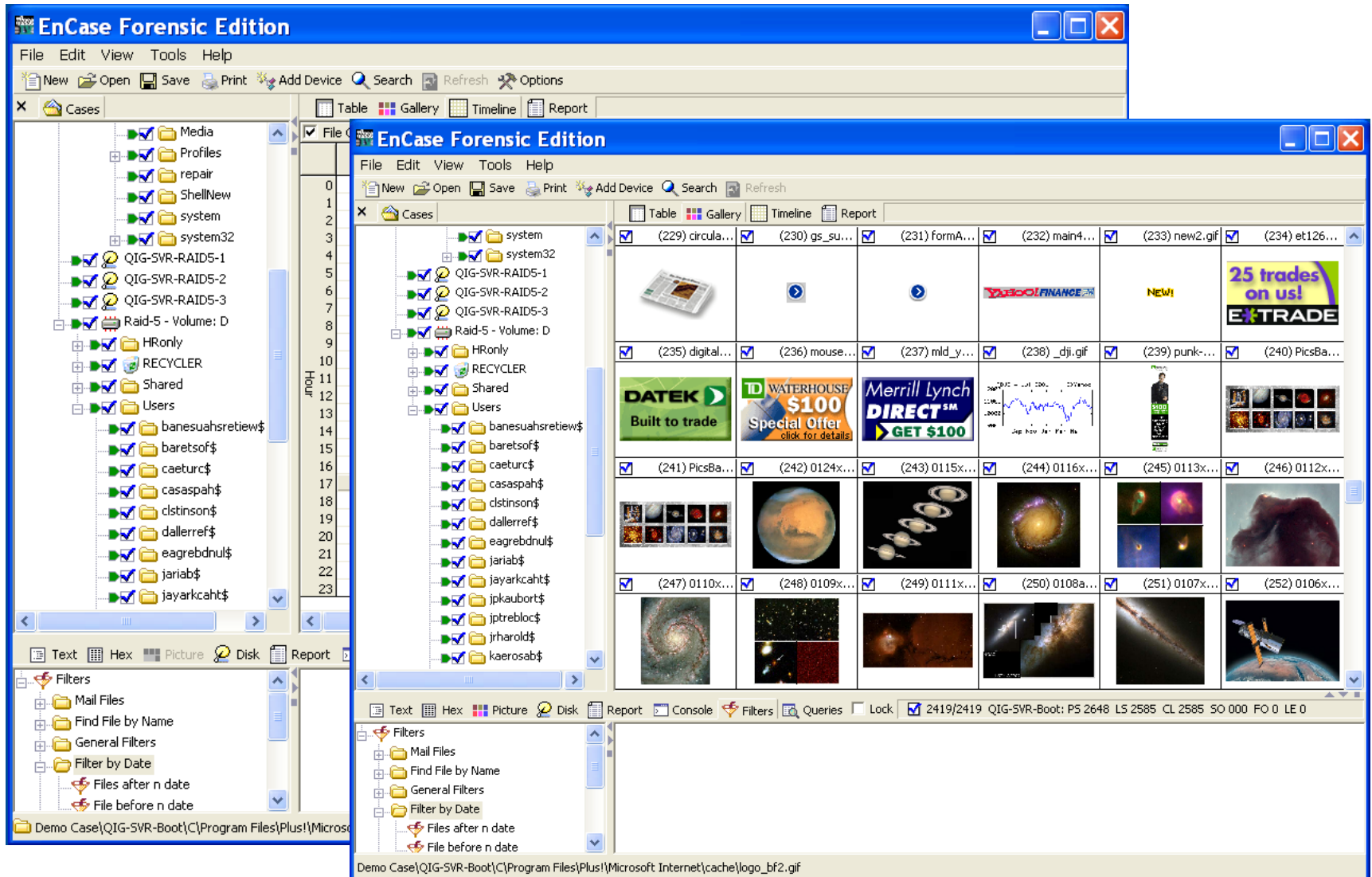
(245) 0113x... (246) 0112x...

(251) 0107x... (252) 0106x...

2585 CL 2585 SO 000 FO 0 LE 0



# EnCase



# Open source forensics tools

- Look at (for example)
- <https://digital-forensics.sans.org/blog/2012/10/06/digital-forensics-case-leads-open-source-forensics-edition>
- Sleuthkit and Autopsy browser
- Live-CD, USB, VM.image
  - Kali or DEFT (used in project A)

# Network Analysis

- Analyzing a network under attack or determine network usage is requires tools and experience.
- Logs and Tools to extract logs
- SNORT
- Network provides may be forced to support LI (legal intercept functions)
- End-2-end encryption may be a bottleneck. Note mobile networks, classical telephony networks do not have e2e encryption, but one may still gain knowledge such as which endpoints are involved and LI make give access anyhow

# Analysis of Documents

- Documents may contain hidden (meta)data;
  - MS Office documents do
  - HTML/XML documents may
- Images may contain hidden data;
  - fingerprints
  - Steganographically hidden data

# The Iraq document (1/2)

Back in February 2003, 10 Downing Street published a dossier on Iraq's security and intelligence organizations. The document was released as Word document and one could extract the following data from link below ([local copy](#))

Source: (link no longer working)


<http://www.computerbytesman.com/privacy/blair.htm>

# The Iraq document (2/2)

- Ten revisions in the log:

- Rev. #1: "cic22" edited file "C:\DOCUME~1\phamill\LOCALS~1\Temp\AutoRecovery save of Iraq - security.asd"
- Rev. #2: "cic22" edited file "C:\DOCUME~1\phamill\LOCALS~1\Temp\AutoRecovery save of Iraq - security.asd"
- Rev. #3: "cic22" edited file "C:\DOCUME~1\phamill\LOCALS~1\Temp\AutoRecovery save of Iraq - security.asd"
- Rev. #4: "JPratt" edited file "C:\TEMP\Iraq - security.doc"
- Rev. #5: "JPratt" edited file "A:\Iraq - security.doc"
- Rev. #6: "ablackshaw" edited file "C:\ABlackshaw\Iraq - security.doc"
- Rev. #7: "ablackshaw" edited file "C:\ABlackshaw\A;\Iraq - security.doc"
- Rev. #8: "ablackshaw" edited file "A:\Iraq - security.doc"
- Rev. #9: "MKhan" edited file "C:\TEMP\Iraq - security.doc"
- Rev. #10: "MKhan" edited file "C:\WINNT\Profiles\mkhan\Desktop\Iraq.doc"

Note: Floppy discs were used in distributing the document

Two black arrows originate from the right side of the text 'Note: Floppy discs were used in distributing the document'. One arrow points to the file path 'A:\Iraq - security.doc' in revision #5. The other arrow points to the file path 'A:\Iraq - security.doc' in revision #8.

- This shows the authors:

- P. Hamill = Paul Hamill - Foreign Office official
- J. Pratt = John Pratt - Downing Street official
- A. Blackshaw = Alison Blackshaw - The personal assistant of the Prime Minister's press secretary
- M. Khan = Murtaza Khan - Junior press officer for the Prime Minister
- "cic22" = "Communications Information Centre," a unit of the British Government.

# FILE SYSTEM IMPLEMENTATION

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Brief overview

# Storage media recovery

- Hard disk
- Solid State memory: flash memory, SSDs
- Optical storage
- Cloud Storage

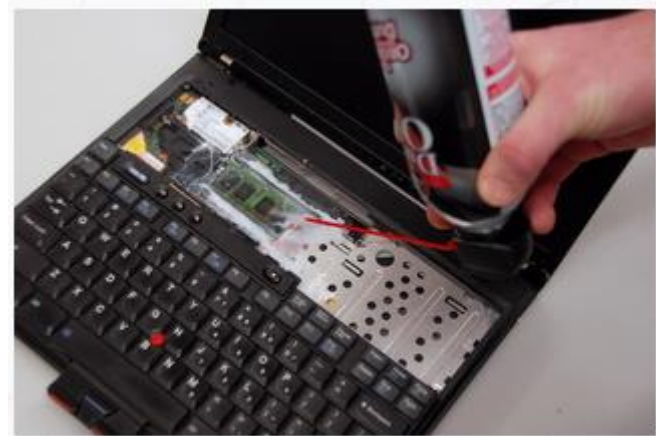


# Hard disk: data recovery

- allocated disk area:
  - used disk space for existing files: very easy
  - deleted/unused space: can be analyzed for data
- slack space: normally not accessible but forensic tools can analyze this type of space
- File Format:
  - Different OS have/support different file systems.
  - We look at a simple one: FAT. Other file systems have more features but use similar principle

# Where can we find stored data?

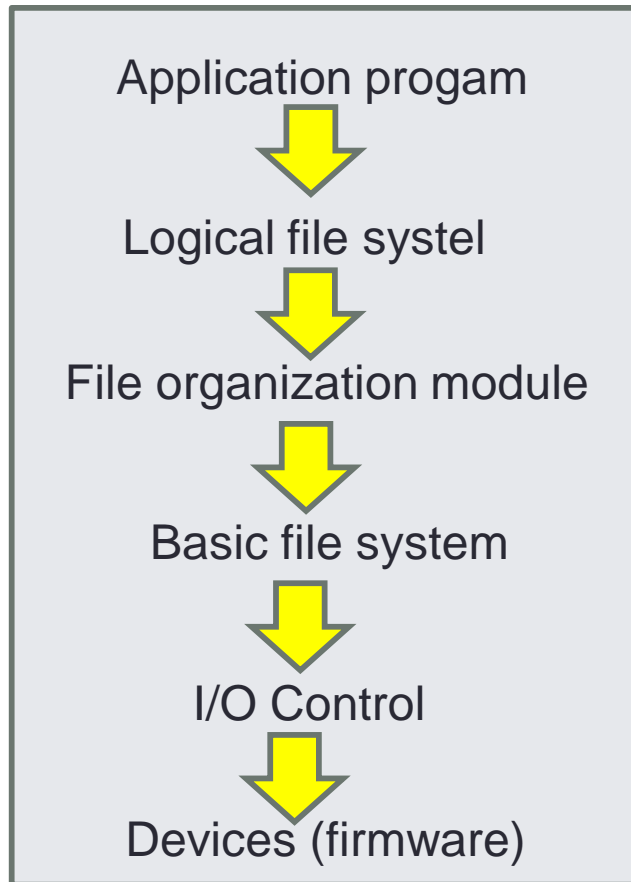
- Non-volatile storage
- Volatile storage



[Reading: Lest We Remember: Cold Boot Attacks on Encryption Keys](#)  
[JJ. Alex Halderman, Seth D. Schoen, Nadia Heninger, William Clarkson,](#)  
[William Paul, Joseph A. Calandrino, Ariel J. Feldman, Jacob Appelbaum, and](#)  
[Edward W. Felten.](#)

# Layered File System

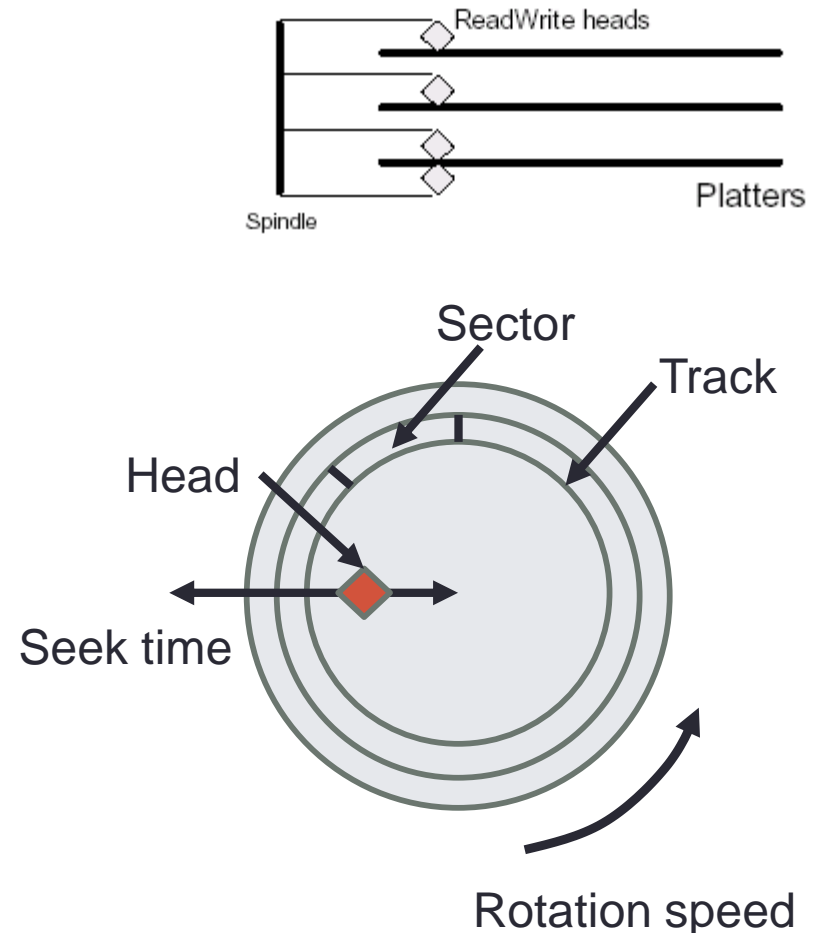
## Layered File System



- Logical File System
  - Maintains file structure via file control block (FCB)
- File organization module
  - Translates logical block to physical block
- Basic File system
  - Converts physical block to disk parameters (drive 1, cylinder 73, track 2, sector 10 etc)
- I/O Control
  - Transfers data between memory and disk
- Devices
  - Firmware handles data transfer, storage and internal operations

# Physical Disk Drive Structure

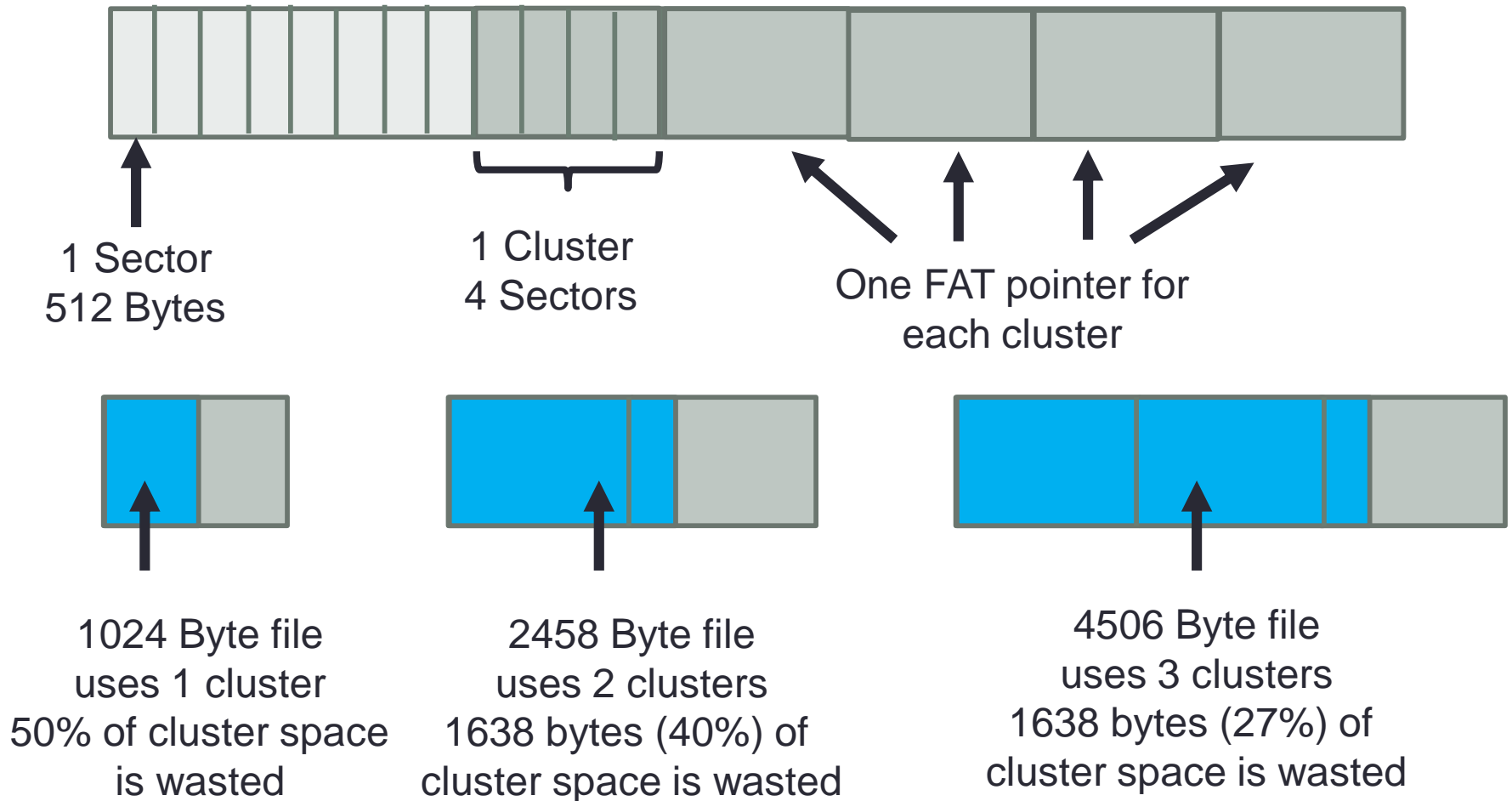
- Parameters to read from disk:
  - cylinder(=track) #
  - platter(=surface) #
  - sector #
  - transfer size
  - Read heads (single/double side)
  - Rotation speed (delay)
  - Seek time



# File system Units

- **Sector** – the smallest unit that can be accessed on a disk (typically 512 bytes)
- **Block(or Cluster)** – the smallest unit that can be allocated to construct a file
- What's the actual size of 1 byte file on disk?
  - takes at least one cluster,
  - which may consist of 1~8 sectors,
  - thus 1byte file may require ~4KB disk space.

# Sector → Cluster → File layout



# Partitions

- Disks are divided into one or more partitions.
- Each partition can have its own file system method (UFS, FAT, NTFS, ...).

# "unused" drive space – wasted space

- **Wasted cluster space**

Space not used in a cluster for a file is wasted as it cannot be used by other file

- **Partition waste space** is the rest of the unused track which the boot sector is stored on – usually 10s, possibly 100s of sectors skipped
  - After the boot sector, the rest of the track is left empty



# FCB – File Control Block

- Contains file attributes + block locations
  - Permissions
  - Dates (create, access, write)
  - Owner, group, ACL (Access Control List)
  - File size
  - Location of file contents
- FAT/FAT32 → part of FAT (File Alloc. Table)
- UNIX File System → I-node
  - There are many variants of unix file systems
- NTFS → part of MFT (Master File Table)

# Remark

- Attributes like time of creation or change have to be interpreted with care.
  - The use may have changed this
  - Or are there guarantees in the system he/she cannot

# Typical disk layout for a file system

Boot block	Super block	File descriptors (FCBs)	File data blocks
---------------	----------------	----------------------------	------------------

- Super block defines a file system
  - size of the file system
  - size of the file descriptor area
  - start of the list of free blocks
  - location of the FCB of the root directory
  - other meta-data such as permission and times
- Boot block is located at start, why?
  - Boot image location is indicated in boot block

# Boot block

- Dual Boot
  - Multiple OS can be installed in one machine.
  - How system knows what/how to boot?
- Boot Loader
  - Understands different OS and file systems.
  - Reside in a particular location in disk.
  - Read Boot Block to find boot image.

# Block Allocation

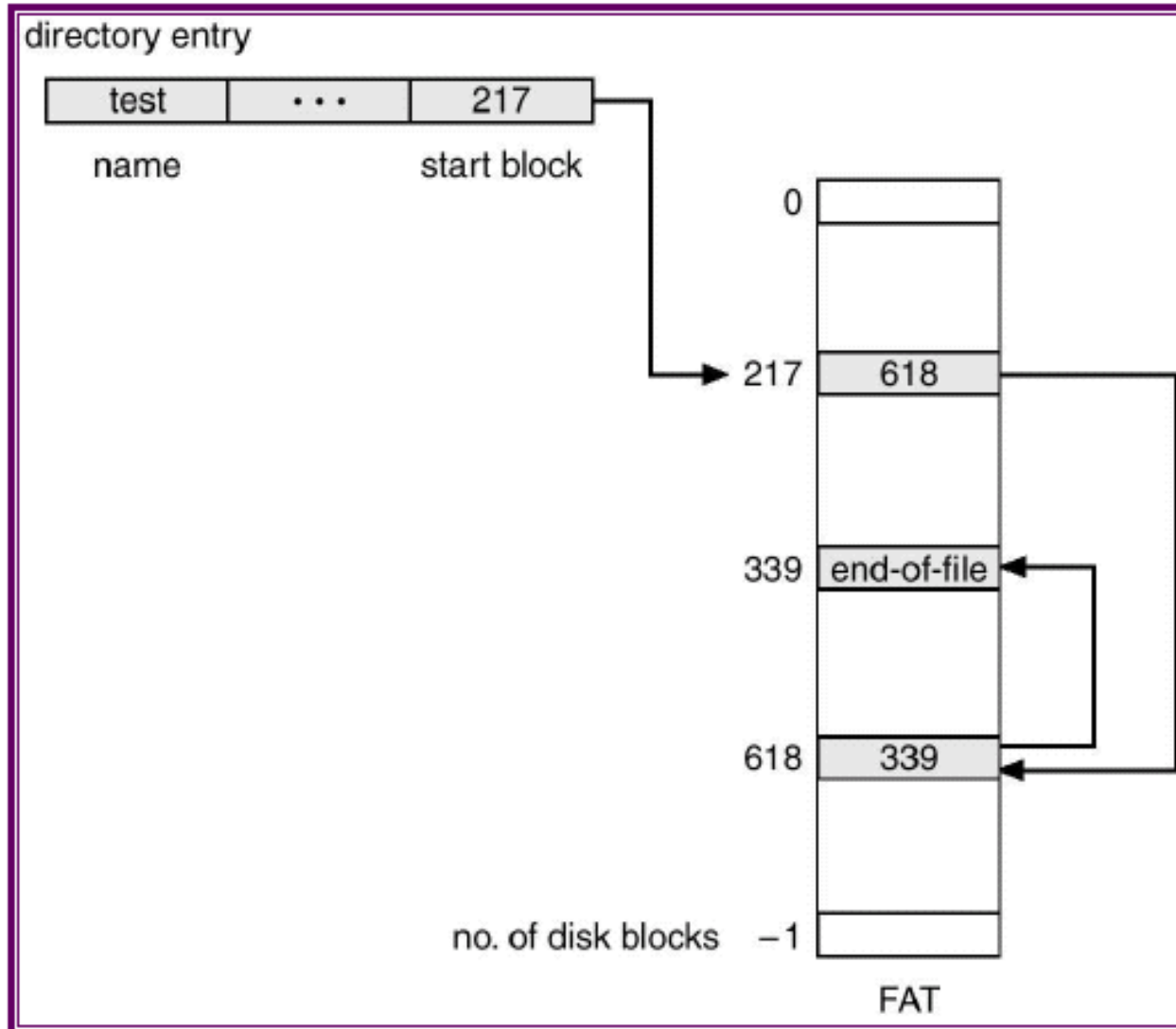
Different ways to organize memory blocks to a chain of storage space to store data/files

- Contiguous allocation
- Linked allocation
- Indexed allocation

# FAT

- FAT == File Allocation Table
- FAT is located at the top of the volume.
  - two copies kept in case one becomes damaged.
- Cluster size is determined by the size of the volume.
  - Why?

# FAT block indexing



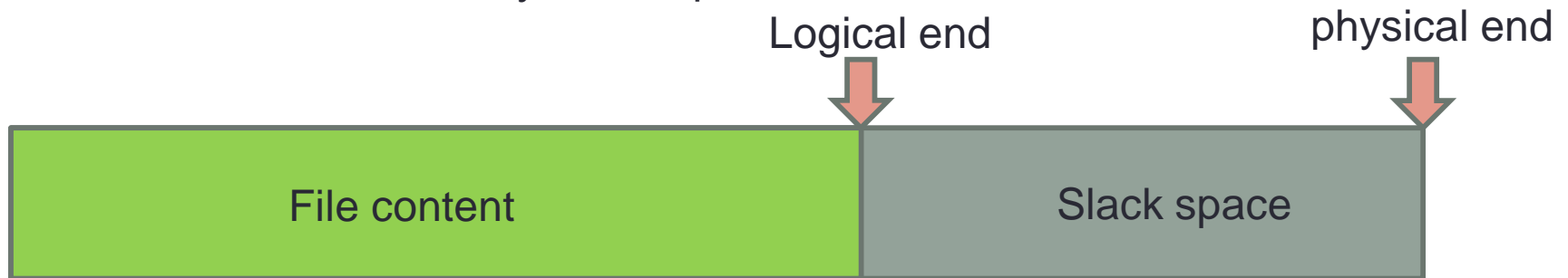
# FAT12 Limitations

- limited to  $2^{12}$  or approximately 4096 clusters. (In fact, the number is slightly less than this, since 000h and 001h are not used and FF0h to FFFh are reserved or used for other purposes, leaving 002h to FEFh as the range of possible clusters. )
- A cluster is made up of maximally 8 sectors but can be less (the actual value used is set)
- A sector is 512 bytes , hence a Cluster is 2048 bytes.
- So Fat-12 has a maximum of 4078 clusters \* 2048 bytes/cluster = 8 Megabytes. But a floppy disk of 1,4MB needs only
- Two copies of FAT...
  - ➔ still susceptible to a single point of failure!



# "unused" drive space – slack space

- **Slack Space** is the space between the logical end and the physical end of file and is called the file slack. The logical end of a file comes before the physical end of the cluster in which it is stored. The remaining bytes in the cluster are remnants of previous files or directories stored in that cluster.
  - Slack space can be accessed and written to directly using a hex editor.
  - This does not add any "used space" information to the drive



# FAT(16) and FAT32

## FAT or FAT16: Enhancements over FAT12

- More space
  - By having 16 bit entry
    - Thus at Partitions most  $2^{16}=65,536$  clusters accessible.
    - are limited in size to 2~4 GB
    - Wasted space in each cluster increases (> 200MB)

## FAT32: Enhancements over FAT

- More efficient space usage
  - By smaller clusters.
  - Why is this possible? 32 bit entry...
- More robust and flexible
  - root folder became an ordinary cluster chain, thus it can be located anywhere on the drive.
  - back up copy of the file allocation table.
  - less susceptible to a single point of failure.

# Volume size V.S. Cluster size

Drive Size	Cluster Size	Number of Sectors
-----	-----	-----
512MB or less	512 bytes	1
513MB to 1024MB(1GB)	1024 bytes (1KB)	2
1025MB to 2048MB(2GB)	2048 bytes (2KB)	4
2049MB and larger	4096 bytes (4KB)	8

# Magnetic vs Solid-state disks

- See Altheide's video
- What do the differences mean for forensics analysis?

# Extreme hard disk data recovery

Here the question is whether we can extract old data from an area on a magnetic disk that has been overwritten with data:

Gutmann (1996, Sixth USENIX Security Symposium Proceedings) : ->Yes (in principle)

In practice not easy if at all possible

For SSD: it depends but there could be data left.

Special secure delete functions may be available

# Data recovery from flash memory

- Remember: Old data deletion -> may be left
- Relevant for SSD disks
- Interesting reading:
  - [Guidelines for mobile phone forensics](#) by NIST
  - [Forensics of mobile phone memory](#): by Svein Y. Willassen.  
Norwegian University of Science and Technology
  - [Forensic Data Recovery from Flash Memory](#), by M Breeuwsma, et al, Small scale digital device Forensics Journal, vol. 1, no. 1, June 2007

# Hard disk and flash memory

## – architectural differences

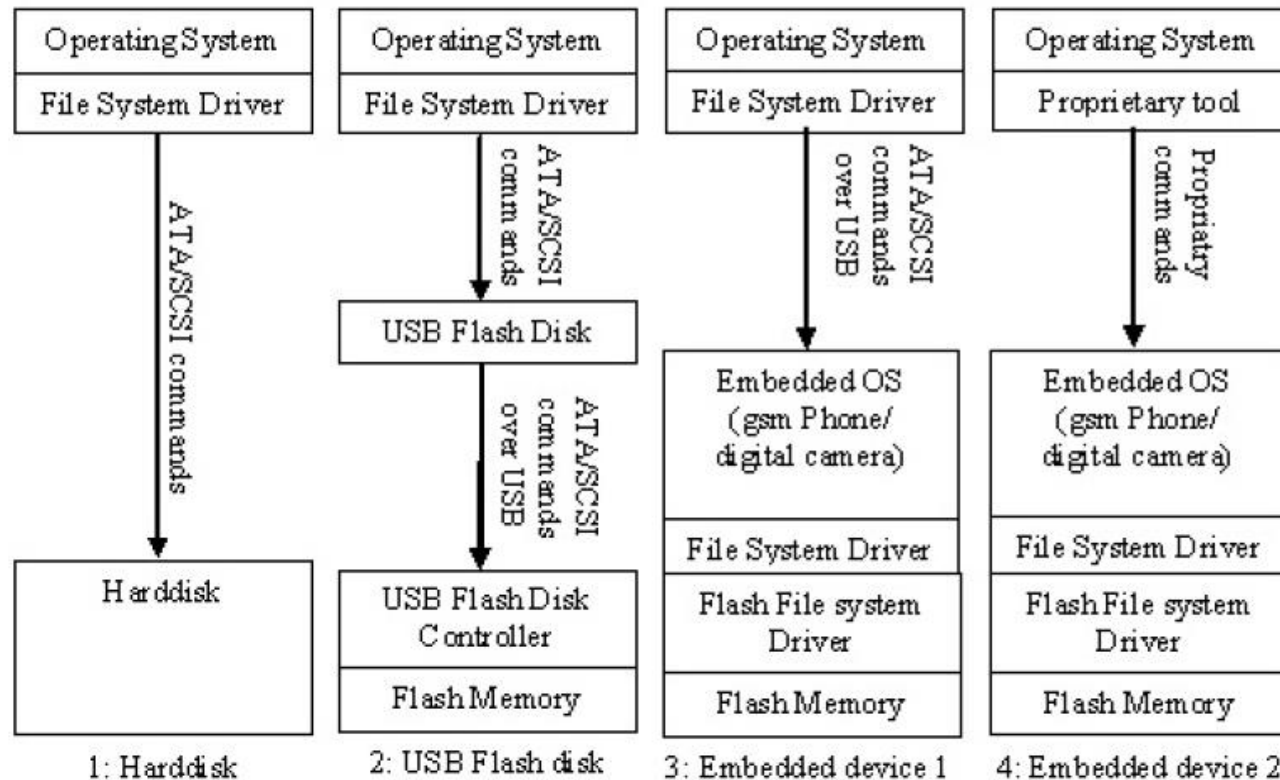


Fig. 3. Components involved in hard disk and flash memory access

From Breeuwsma et al, 2007

# Analyzing a mobile phone

- A phone has an application subsystem and a modem subsystem
  - Application subsystem has its own processor(s), RAM and flash
  - Modem subsystem has its own processor and may have its own flash or could share it with the application processor
    - Modem uses a SIM card, holds keys for authentication and session keys for encryption
    - SIM card ID = IMSI
    - Modem ID = IMEI, interesting to track modem with prepaid SIM
  - Many phone hw use so-called JTAG interface for debugging and fault analysis. JTAG access is usually protected.
  - Also boundary scan of is often used which can be used for attack

Mandatory read: FORENSIC ANALYSIS OF MOBILE PHONE INTERNAL MEMORY  
Svein Willassen (see literature list)



# Forensics and Cloud Technology

- Cloud technology brings new challenges
  - Data can be distributed across multiple platforms that can geographically at different places and be in different countries
  - Cloud systems are elastic: they may grow and shrink on demand
  - Combined with web technologies services are not implemented as "vertical silos" but as a distributed mesh of (sub)services. Logging use of services to be useful for forensics will be a complex task.

# Forensics and Cloud Technology

C Altheide (Google)

[The death of computer forensics](#)

# Steganography

- Steganography means “to hide in plain sight” and is derived from the Greek term for *covered writing*. – Kruse & Heiser, 2004
- Automated steganographic tools exist for images, sound files, video, MP3s, documents, and other forms of transport.



1.4MB Source

+



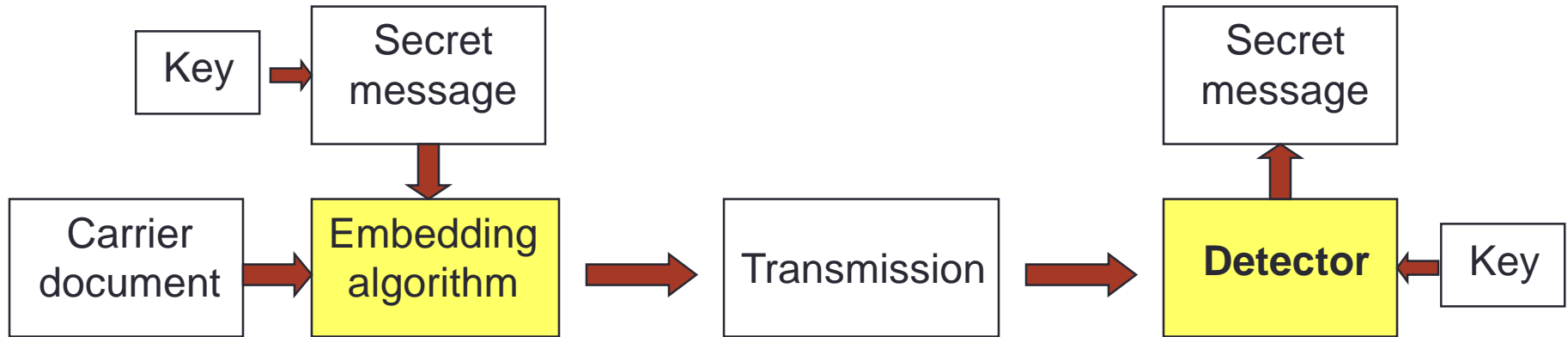
400KB Message

=



1.4MB Composite

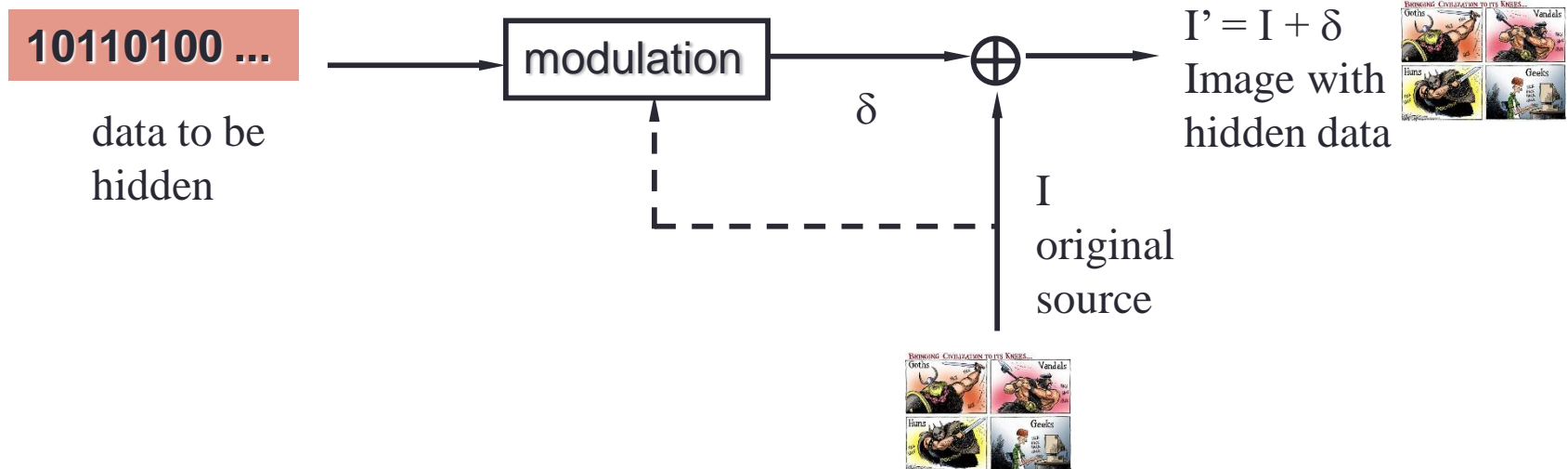
# Data Hiding - Definition



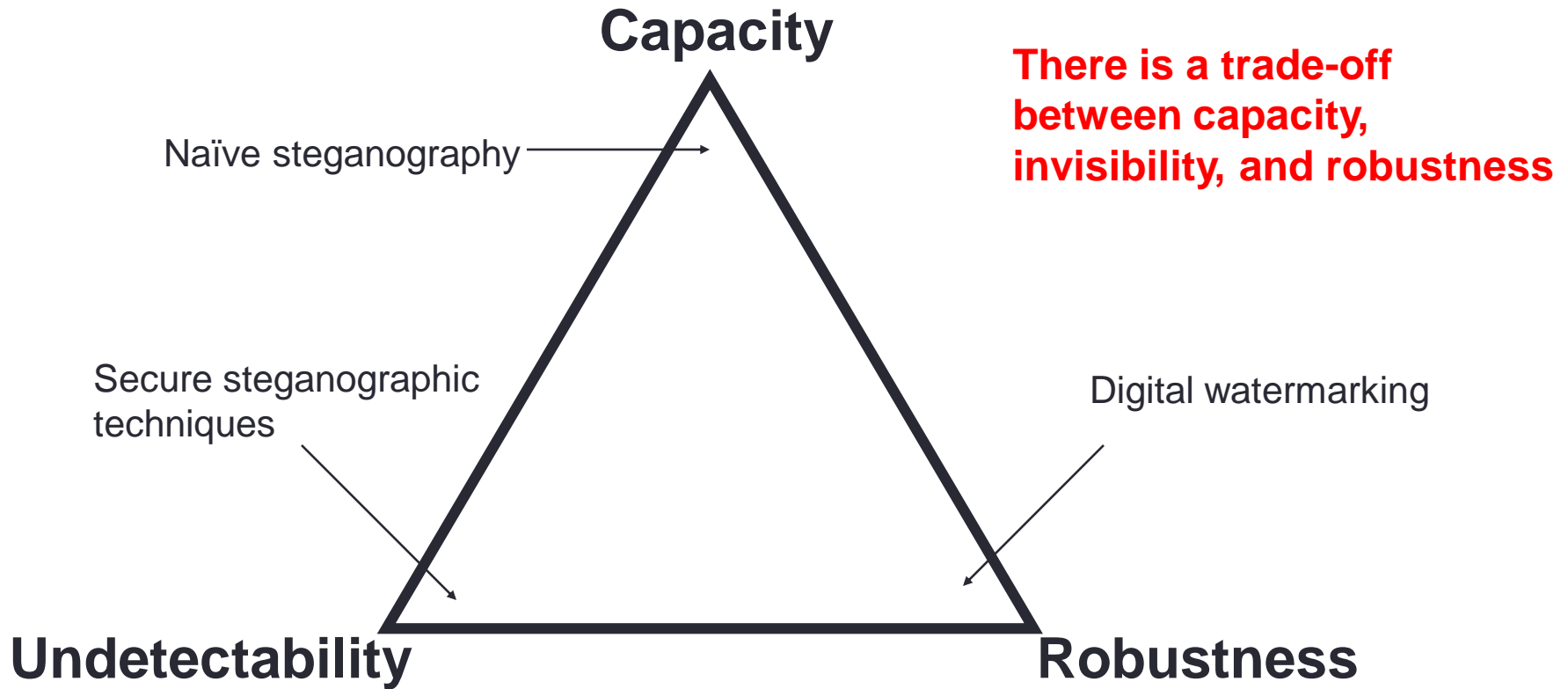
- Relationship carrier - message
- Who extracts the message? (source versus destination coding)
- How many recipients are there?
- Type of key a public-key vs symmetric?
- Embedding / detection bundled with a key in a tamper-proof hardware?
- Is the speed of embedding / detection important?

# Spread-spectrum Embedding

- Add a noise-like signal and detection via correlation
- Good tradeoff between security, imperceptibility & robustness
- Limited capacity: original signal often appears as major interferer
- Note: spread spectrum technology is traditionally used to combat noise from nature or jammers.



# The “Magic” Triangle



Additional factors:

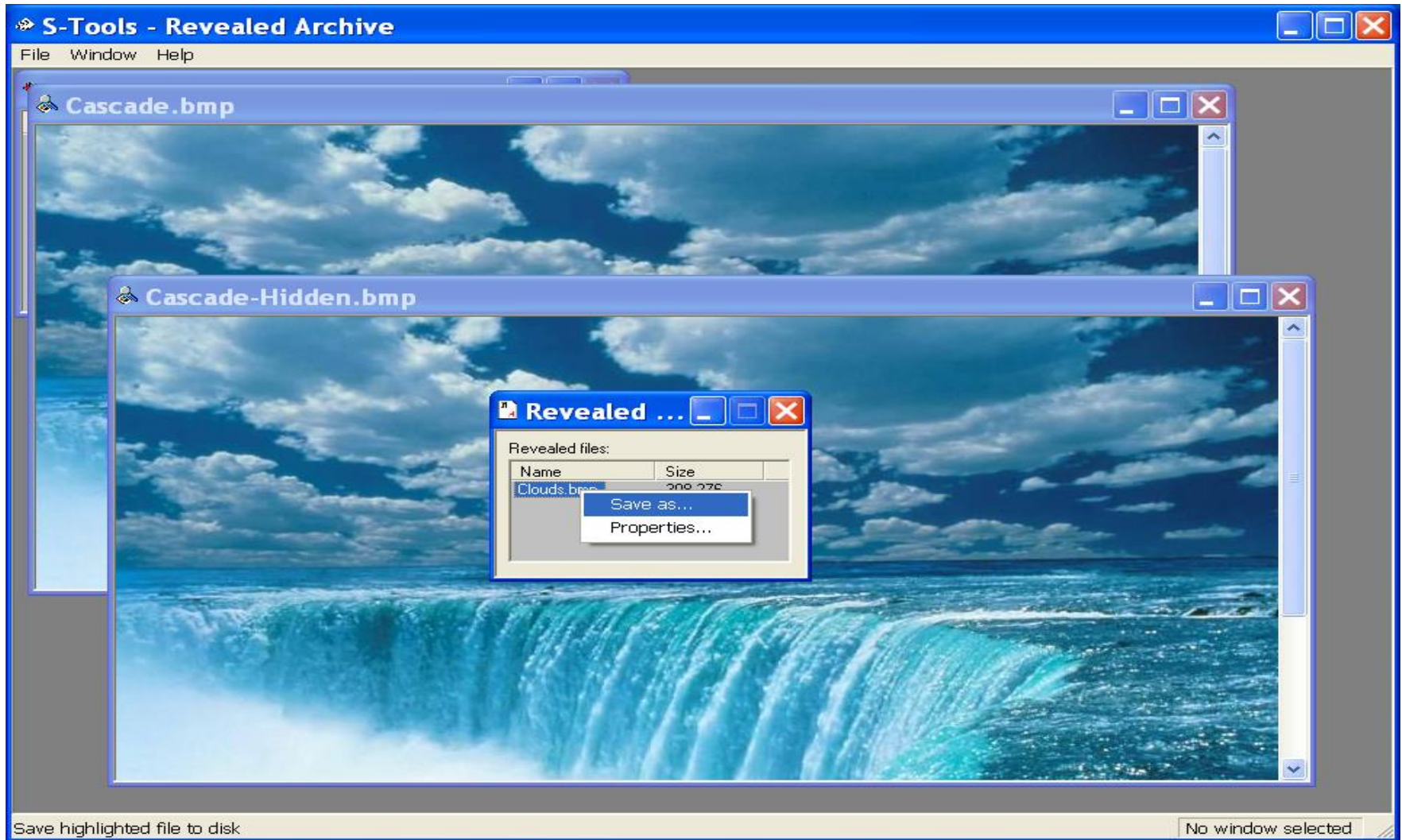
- **Complexity of embedding / extraction**
- **Security**

# S-Tools



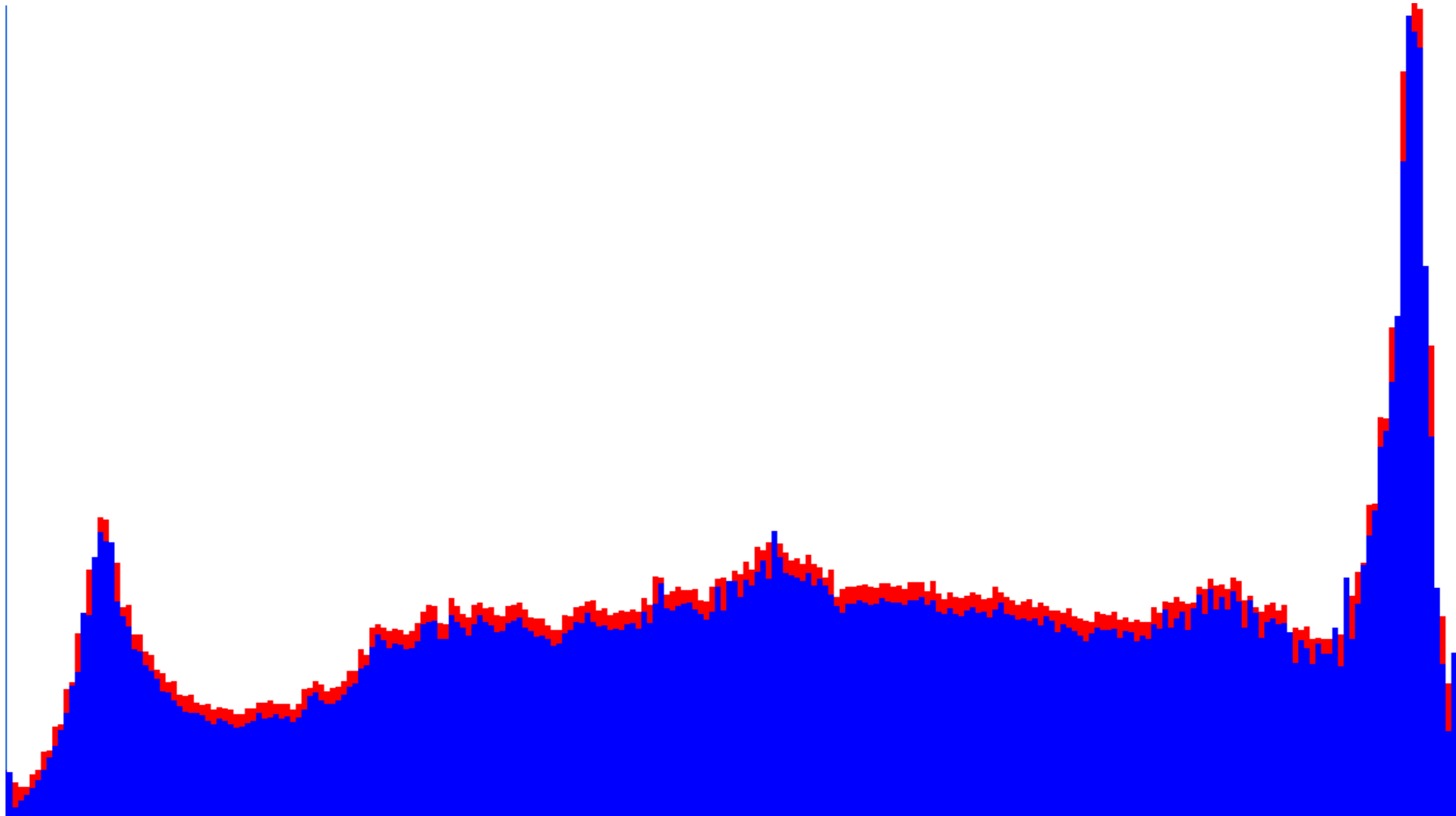


# Revealing the hidden image





# Where did the data go?



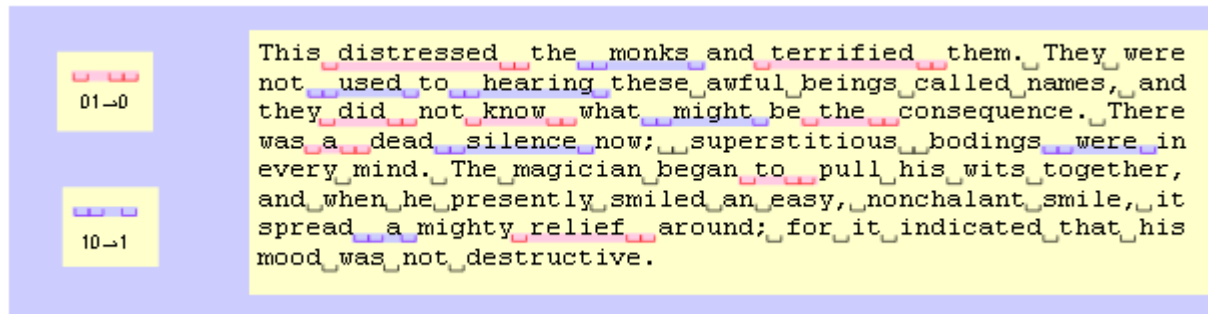
# Example

contains what ?



# Hiding in Text

Example 1: justification:



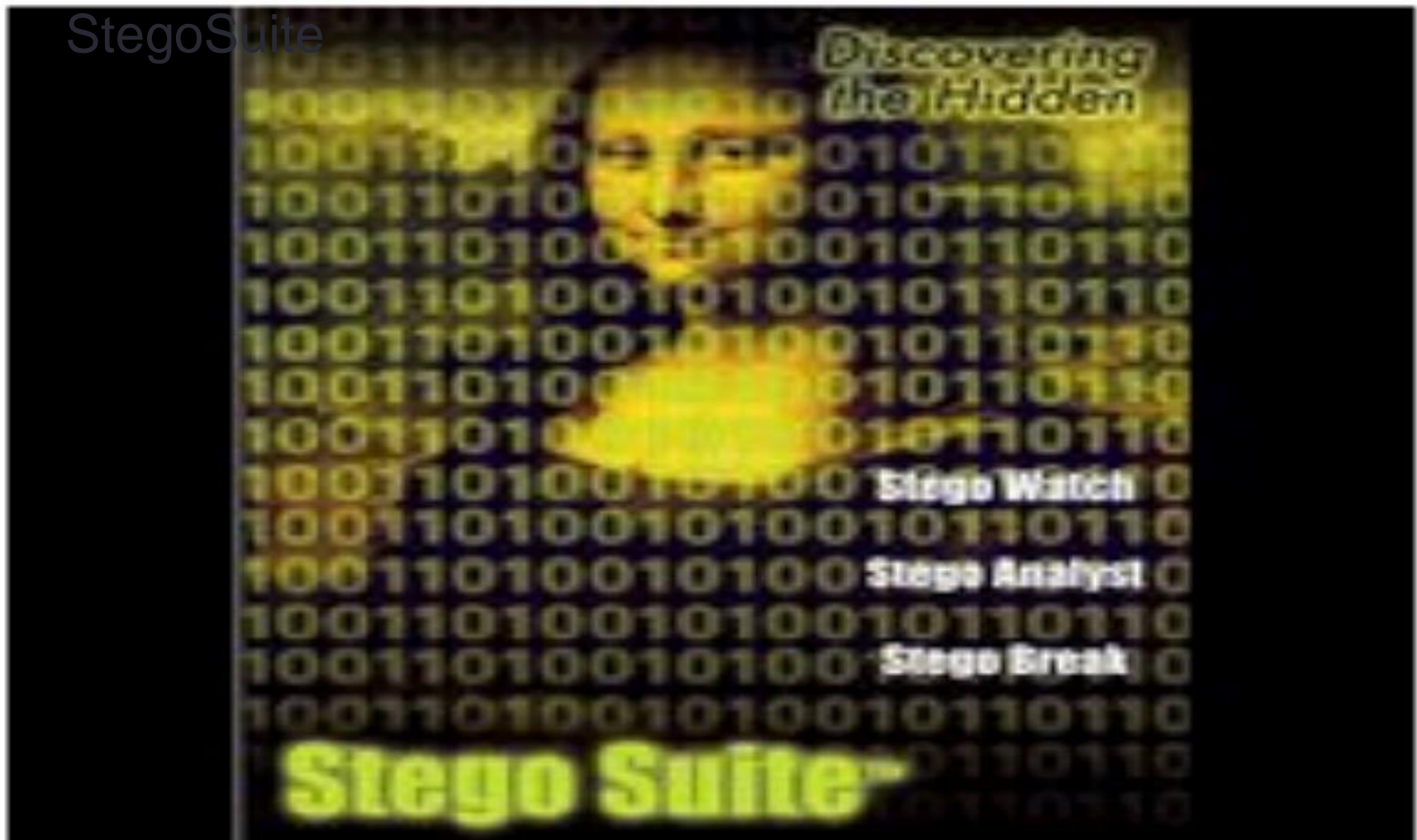
The diagram shows a text block with a yellow background. On the left, there are two yellow boxes. The top box contains the bit pattern '01' followed by a right-pointing arrow and a '0'. The bottom box contains the bit pattern '10' followed by a right-pointing arrow and a '1'. The text in the yellow box is justified, with spaces between words represented by small blue and red rectangles. The text reads: "This distressed the monks and terrified them. They were not used to hearing these awful beings called names, and they did not know what might be the consequence. There was a dead silence now; superstitious bodings were in every mind. The magician began to pull his wits together, and when he presently smiled an easy, nonchalant smile, it spread a mighty relief around; for it indicated that his mood was not destructive."

Example 2: synonymous pairs

big	≈	large
small	≈	little
chilly	≈	cool
smart	≈	clever
spaced	≈	stretched

See: Bender et.al. Techniques for data hiding, IBM SYSTEMS JOURNAL, VOL 35, NOS 3&4, 1996

# Detecting Steganography -



# Links for more information

- Guidance Software (EnCase) <https://www.guidancesoftware.com/>
- WinHex <http://www.x-ways.net/winhex/forensics.html>
- Foundstone (Forensic Toolkit) <http://www.foundstone.com/>
- E-Fense (HELIX) <http://www.e-fense.com/helix/>
- Computer Forensics, Cybercrime and Steganography Resources <http://www.forensics.nl/>
- GIAC Certified Forensic Analyst Practical Papers Review <http://www.giac.org/GCFA.php>
- [Video on steganography using images: construction and detection](https://youtu.be/TWEXCYQKyDc) (<https://youtu.be/TWEXCYQKyDc>)
- tools: <http://www.sysinternals.com/>
- SANS Reading Room <http://www.sans.org/rr/>