

UX Summary

The main problem with the search is to see if you are adding or removing search criterias. If you have several criterias its hard to get an overview of what is added and what is removed, you have to look at each one to see if it's a plus or a minus. My solution to this is to divide them into separate fields, and adding summaries to get a quick overview of the search criteria.

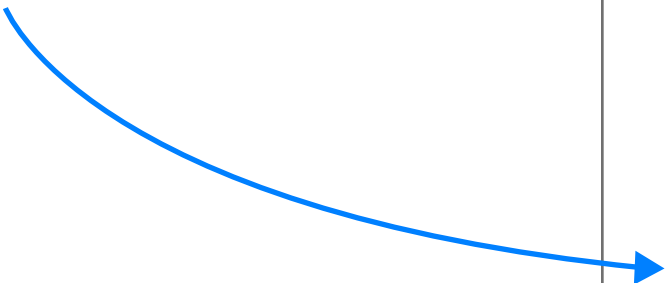
These summaries could also be used to write an automated description of the smart search, in case the user doesn't do so manually.

Some functions opens up another field to the right of the search editor, which is a bit confusing. I think it would be easier to follow whats happening if the fields are opened up as sub-fields in the search editor.



I have not worked on the copy, but at the moment the language is a bit too technical and could be reworked to be more accessible to non-dev users.

Currently the search field is placed to the right end of the screen, creating an empty space in the center of the screen. Search field should be placed center or to the left.

Currently, the user is prompted to write a description when creating a smart search. To complement this, there could be an automated description listing the search criteria, in case the user doesn't write one themselves for whatever reason.




UX test search

 38 hits
 test search to improve search function UX


Includes
· 30 most active campaigners
· haven't been contacted since 9 / 09 2020
· tagged with: activist, member

Does not include
· name: Martin, surname: Martinsson


RESULT:




Name Namesson
+76 123 323 41
namenamesson@gmail.com



Person Person
+76 123 323 41
person@gmail.com



Miscellaneous Randomname
+76 123 323 41
miscrand@gmail.com



Plaice Holder
+76 123 323 41
P.holder@gmail.com

Instead of the plus and minus button that selects if the search criteria should add to the search or subtract from it, I put the additions and subtractions in separate sections.

Above is the section for adding criteria to the search, and below is the section to filter out unwanted results. This will give a more immediate overview of the parameters.

In the current design some functions, such as adding tags, opens up a new panel to the right of the search panel, which was a bit jumpy and jarring. My design keeps everything in one panel. When the user clicks add criteria in either section, a box appears at the top of the section.

When user has chosen criteria and clicks OK, the box closes and a summary is added to the corresponding section. If the user clicks on the summary, the box opens again, allowing for changes to be made.

User clicks "add criteria"

Search for:

add criteria

30 most active campaigners

haven't been contacted since 9 / 09 2020

tagged with: activist, member

Exclude from search:

add criteria

name: Martin, surname: Martinsson

☒ save this search

SEARCH

a box appears in the "search for"-section.
User selects "survey" from the drop down menu, selects parameters, and clicks OK

Search for:

Survey

name of survey

☐ has responded

☒ has not responded

OK

cancel

30 most active campaigners

haven't been contacted since 9 / 09 2020

tagged with: activist, member

Exclude from search:

add criteria

the box disappears, and a summary of the newly included search criteria is added to the list in the "search for"-section

Search for:

add criteria

has not responded to survey: "malmö våren 2021"

30 most active campaigners

haven't been contacted since 9 / 09 2020

tagged with: activist, member

Exclude from search:

add criteria

name: Martin, surname: Martinsson

☒ save this search

SEARCH