Human Sources analysis

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Background

"Turnover": turnover is that churn refers to the gradual loss of employees over a period of time. In a company, the employee turnover is the biggest issue facing HR and high costs Therefore, analysis the employee turnover is the way to prevent the damange and save mony to company. Usually, the comon reasons employee turnover is better opportunity, healh, rolocation, eaducation, and personal reasons etc.In addition, some hidden reasons of employees turnover includes percent salary hike, overtime, travel distance, career satisfaction, tenure, and supervisor's personality etc.

Data

emp_id: employees id

```
status: working status, Active and Inactive
location: location of working city
level: Job level in Company
gender: Male and Female
emp_age: employees age
rating: Internal work evaluation level
mar rating: employees' manager internal work evaluation level
mgr_reportees: employees' manager report
mgr_age: employees' manager age
mgr_tenure: employees' manager tenure
compensation: salary
percent_hike: precentage of increase salary
hiring score: hire interview score
hiring_source: platform for job
no_previous_companies_worked: number of previous work rompaneies
distance_from_homne: distance between home and work place
total dependets: number of dependets
marital_status: status of marry
education: education level
promotion last 2 years: the promotion of employee within last 2 years
no_leaves_taken: number of leaves have been taken
total_experience: total of work experience
monthly overtime hrs: total number of monthly overtime hours
date of joining: date of join the companey
```

the question, use the MySQL to select the dataset or use R to import the data for manipulation. Counting the status then use R to filter the highest proportion level to track. Also, check the significant factors for reason of turnover.

Data Importing

Importing the original data of organization, deal with 1954 observations and 34 column.

```
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
##
      filter, lag
## The following objects are masked from 'package:base':
##
##
      intersect, setdiff, setequal, union
## -- Attaching packages ------ tidyverse 1.3.0 --
## v ggplot2 3.3.2
                    v purrr 0.3.4
## v tibble 3.0.4
                    v stringr 1.4.0
                    v forcats 0.5.0
## v tidyr
           1.1.2
## -- Conflicts ----- tidyverse conflicts() --
## x dplyr::filter() masks stats::filter()
## x dplyr::lag()
                  masks stats::lag()
## [1] 1954
            34
## [1] 1954
            34
```

Fomular for turnover rate

Turnover rate = Number of employees who left / Total number of employees

counting the status from data frame. we know the active employee is 1557, and 397 employees left the company.

```
## status n
## 1 Active 1557
## 2 Inactive 397
```

calculate a mean of turnover rate. the rate is approximation 18% for employees left

```
## turnover_rate
## 1 0.203173
```

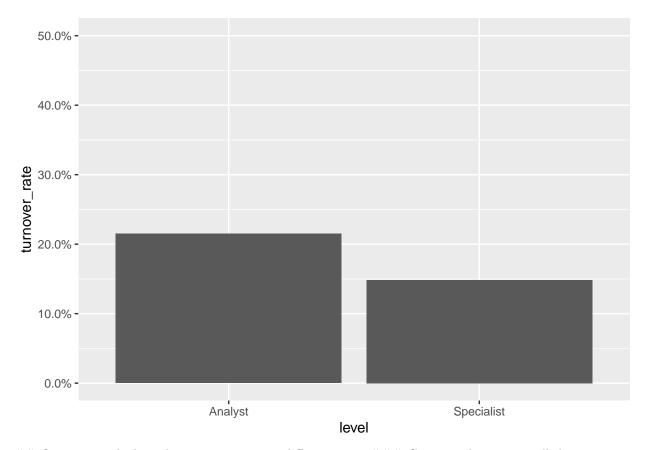
Approximation 22% of Analyst job level leaving and 15% of Specialist level leaving end of 12/31/2014 in the company.

use graph for data visulization. the graph is showing the rate value between the analyst level and spcialist level.

```
##
## Attaching package: 'scales'

## The following object is masked from 'package:purrr':
##
## discard

## The following object is masked from 'package:readr':
##
## col_factor
```

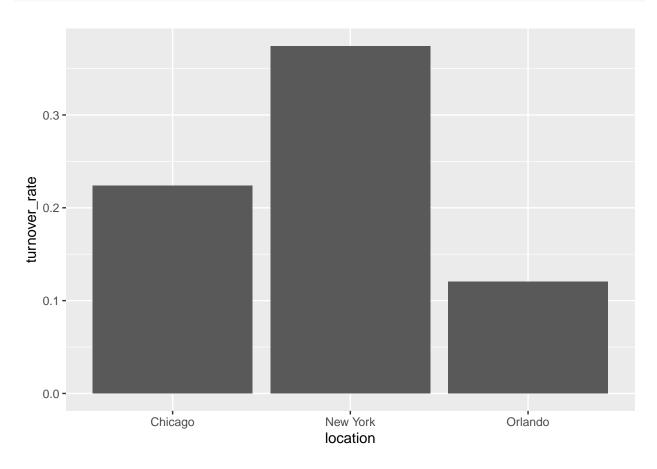


Question: calculate the turnover rate in different cites ### Company has 3 controlled company in

Chicago, New York, Orlando. After calculating the trunover_rate, we can see the highest proportion is in New York city, and the lowest is Orlando.

```
## `summarise()` ungrouping output (override with `.groups` argument)
```

```
location%>% #histogram to data visulization
ggplot(aes(location,turnover_rate))+ geom_col()
```



chekcing rating relationship for turnover_rate

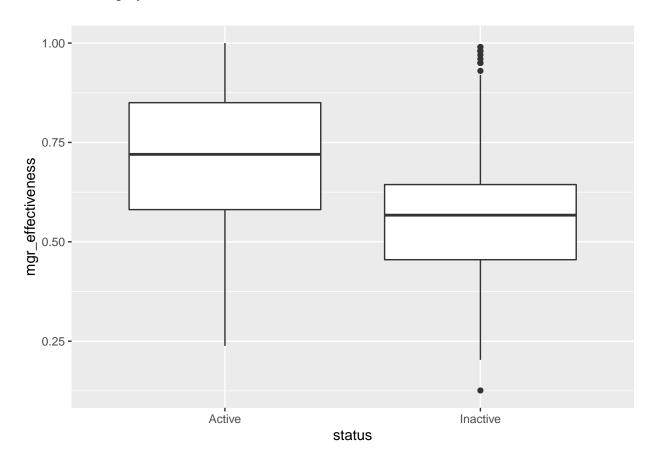
from the data calculating, the internal work evulation rate are showing that the unacceptable is 63% highest proportion of turnover_rate. The number 2 higher proportion is below average rating. On the contraction, the acceptable is 22%, above average 13% and excellent only 3%

```
## `summarise()` ungrouping output (override with `.groups` argument)
```

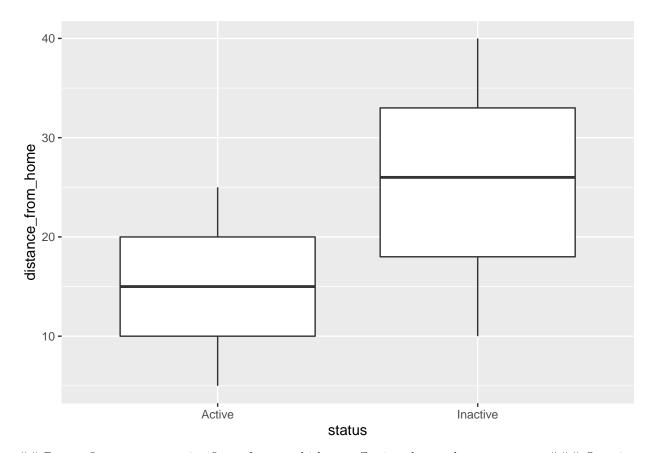
```
## # A tibble: 5 x 2
##
     rating
                   turnover_rate
     <chr>
##
                           <dbl>
## 1 Above Average
                          0.131
## 2 Acceptable
                          0.221
## 3 Below Average
                          0.385
## 4 Excellent
                          0.0305
                          0.633
## 5 Unacceptable
```

Question: is the work evulation as main factor for employee turnover? the employee was fire by company?

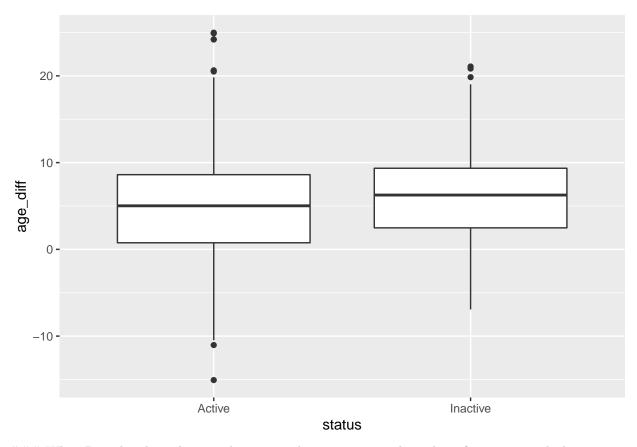
the grph showing manager effectiveness also affect the employee turnover. the box-plot shows the outliers of inactive. however, overall shows that the mean of manger effectiveness of active is higher than inactive. according to box-plot, we know the manger effectiveness also affect turnover of employees.



checking the distance between work place and home either effect to turnover or not.

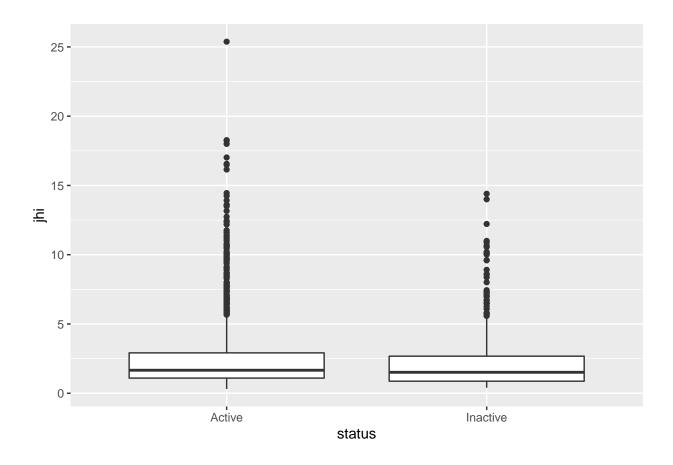


Due to figure out more significant factors which are affecting the employee turnover. ### Question: How does our company provide the hope to our employee? is data showing the relationship between the age and experience? ### We want to calculate some Job-Hop to our company. Differece of age between the employees and their supervisor, also improve the data to display the age and experiences. Provide a Job-Hop into data frame for reducing employee turnover. ### extra a data for difference of employe age and manager age. Why calculate that? It's a reason that age difference will provide the hope for the Junior employee. They can know how long or what experience would support them move on next level. ### Box-plot below, shows some outliers for status. it notice us, the mean of age difference of Inactive higher than active. This leads to the next idea of whether there is a big gap in age or experience between employees leaving and job expectations. Should we improve the system or shrink the age stage of the working layer.



When Box-plot shows huge outliers, even the experience and number of previous worked experience might affect the Job-Hop, they were not consider in our concern.

Warning: Removed 186 rows containing non-finite values (stat_boxplot).



Question: Any suggestion to improve a employee turnover?

Calulate the empolyee tenure. According to below box-plot, we can see the Q1 percentile of active is almost equal the Q3 percentile of Inactive employee. In inactive employee, only 50% work like a year in the company. However, active empolyees are working for a long time than inactive employee. As a result. we can assume that the inactive employee domain percentage is new employee. According that, we have to improve the Junior employees in their first year.

```
##
## Attaching package: 'lubridate'

## The following objects are masked from 'package:base':
##
## date, intersect, setdiff, union

## Warning: Problem with `mutate()` input `tenure`.
## i All formats failed to parse. No formats found.
## i Input `tenure` is `ifelse(...)`.

## Warning: All formats failed to parse. No formats found.
## warning: Problem with `mutate()` input `tenure`.
## i All formats failed to parse. No formats found.
## i Input `tenure` is `ifelse(...)`.
```

```
## Warning: All formats failed to parse. No formats found.

## Warning: Problem with `mutate()` input `tenure`.

## i All formats failed to parse. No formats found.

## Warning: All formats failed to parse. No formats found.

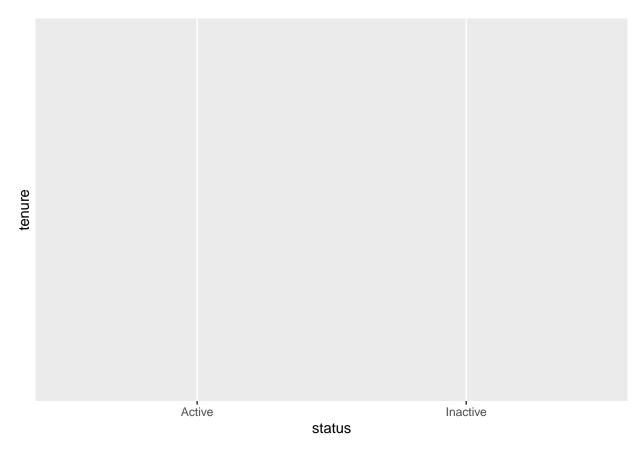
## Warning: Problem with `mutate()` input `tenure`.

## i All formats failed to parse. No formats found.

## i Input `tenure` is `ifelse(...)`.

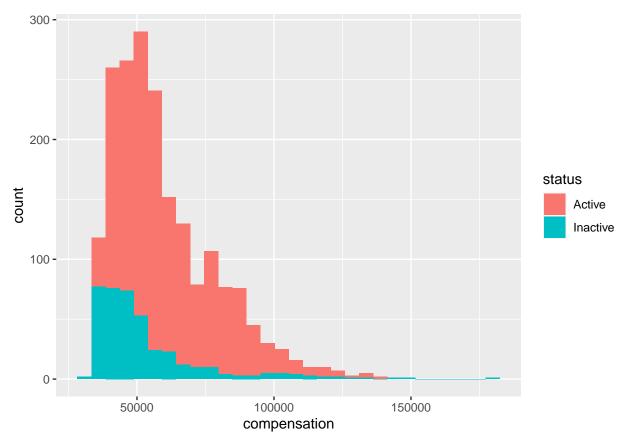
## Warning: All formats failed to parse. No formats found.

## Warning: All formats failed to parse. No formats found.
```

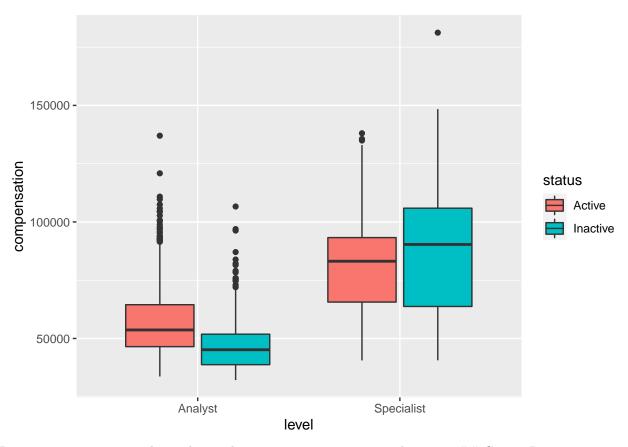


The inactive employees' salary are lower than active employees.

`stat_bin()` using `bins = 30`. Pick better value with `binwidth`.



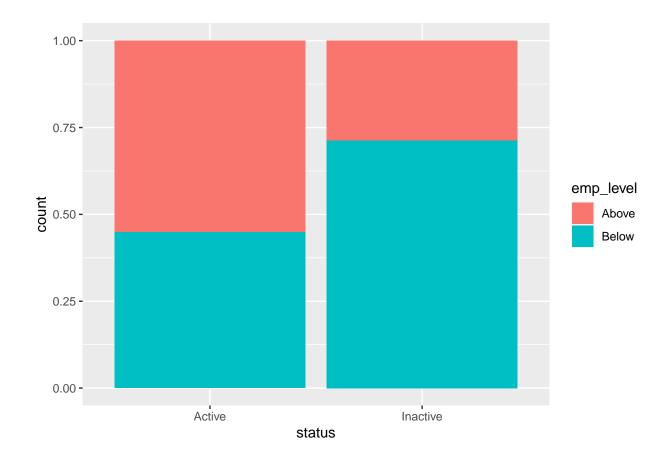
Graph shows the relationship between level, compensation and status. In Analyst level, active employees compensation higher than inactive. However, in Specialist level, the inactive employees higher than active



employees.

Compa Ratio is estimation to evaluate the employee wage percentage to median pay. ## Compa Ratio = Actual Compensation / Median Compensation

```
emp_final<- emp_ratio%>%
  mutate(emp_level = ifelse( compa_ratio > 1, "Above", "Below")) # add compa level , if compa_ration ge
emp_final%>%
  ggplot(aes(status, fill = emp_level))+geom_bar(position = "fill") #compare compa level between active
```



Unstanding information value: measure of predictive power of independent variable to accurately predict the dependent variable

Information value = sima(% of non-events-% of events))* log(% of non-events/% of events)

information value : less than 0.15 meaning predictive power is poor, if 0.15 < IV < 0.4 id moderate, else greater than 0.4 meaning strong.

```
## [1] "Variable emp_id was removed because it is a non-numeric variable with >1000 categories"
## [1] "Variable department was removed because it has only 1 unique value"
```

^{## [1] &}quot;Variable tenure was removed because it has only 1 unique level"

##		Variable	IV
##	12	percent_hike	1.144784e+00
##	17	total_dependents	1.088645e+00
##	21	no_leaves_taken	9.404533e-01
##	27	mgr_effectiveness	6.830020e-01
##	11	compensation	6.074885e-01
##	34	compa_ratio	4.768892e-01
##	24	date_of_joining	4.330804e-01
##	6	rating	3.869373e-01

^{## [1] &}quot;Variable cutoff_date was removed because it has only 1 unique value"

```
## 23
              monthly_overtime_hrs 3.786644e-01
## 8
                     mgr_reportees 3.620543e-01
                          location 2.963023e-01
## 2
## 35
                         emp_level 2.940446e-01
## 26
                            mgr_id 2.820235e-01
## 5
                           emp age 2.275477e-01
## 16
                distance from home 1.470549e-01
## 30
                 work satisfaction 1.378953e-01
## 22
                  total_experience 1.345781e-01
## 19
                         education 1.253865e-01
## 20
            promotion_last_2_years 9.979915e-02
## 9
                           mgr_age 9.816205e-02
## 29
                 perf_satisfaction 7.099511e-02
## 13
                      hiring_score 6.684727e-02
## 31
                           age_diff 6.634065e-02
## 32
                                jhi 6.586588e-02
## 10
                        mgr_tenure 5.918048e-02
##
  28
               career_satisfaction 3.539857e-02
## 3
                             level 2.726491e-02
## 33
               median compensation 2.726491e-02
## 18
                    marital_status 2.588063e-02
## 7
                        mgr_rating 2.172222e-02
## 15 no_previous_companies_worked 1.729893e-02
                     hiring source 8.773529e-03
## 4
                            gender 3.959968e-05
## 1
                            status 0.000000e+00
## 25
                 last_working_date 0.000000e+00
```

logistic regression

As a summary showing the overall for the multiple linear regression, we can see the p-value to design which is significant factors. Compensation, career_satisfaction, rating, work_satisfication and promotion_last_2_years are not significant to this regression.

```
##
## Call:
   glm(formula = turnover ~ emp_age + percent_hike + hiring_score +
##
       compensation + distance_from_home + total_dependents + total_experience +
       monthly_overtime_hrs + career_satisfaction + perf_satisfaction +
##
##
       work_satisfaction + location + rating + marital_status +
##
       education + promotion_last_2_years, family = "binomial",
##
       data = org)
##
## Deviance Residuals:
                 10
                      Median
                                   30
                                           Max
       Min
  -2.3728 -0.2997 -0.1162 -0.0249
##
                                        3.3442
##
## Coefficients:
                               Estimate Std. Error z value Pr(>|z|)
##
## (Intercept)
                             -2.184e+00 2.733e+00
                                                   -0.799 0.424291
                             -2.738e-01 5.781e-02
                                                    -4.737 2.17e-06 ***
## emp_age
## percent_hike
                             -4.669e-01 4.891e-02
                                                    -9.545 < 2e-16 ***
                              6.108e-02 3.086e-02
## hiring_score
                                                    1.980 0.047760 *
```

```
## compensation
                             -5.404e-06 6.901e-06 -0.783 0.433585
                             2.013e-01 1.491e-02 13.496 < 2e-16 ***
## distance_from_home
## total dependents
                             7.443e-01 7.223e-02 10.304 < 2e-16 ***
## total_experience
                             1.170e-01 5.737e-02
                                                    2.040 0.041316 *
## monthly_overtime_hrs
                             1.723e-01 2.533e-02
                                                    6.804 1.02e-11 ***
## career satisfaction
                             4.193e-01 9.003e-01
                                                    0.466 0.641378
## perf satisfaction
                             -2.455e+00 7.882e-01 -3.115 0.001841 **
## work satisfaction
                            -2.979e-01 9.881e-01
                                                   -0.302 0.763024
## locationNew York
                             1.396e+00 2.764e-01
                                                    5.051 4.39e-07 ***
## locationOrlando
                            -8.959e-01 2.417e-01
                                                   -3.706 0.000210 ***
## ratingAcceptable
                            -1.681e-01 2.391e-01
                                                   -0.703 0.481963
## ratingBelow Average
                             -1.531e+00 4.318e-01
                                                   -3.546 0.000391 ***
                                                   -0.602 0.547124
## ratingExcellent
                            -3.753e-01 6.233e-01
                                                   -3.458 0.000544 ***
## ratingUnacceptable
                            -2.634e+00 7.617e-01
## marital_statusSingle
                             1.684e+00 3.366e-01
                                                    5.002 5.67e-07 ***
## educationMasters
                             1.751e+00 3.843e-01
                                                    4.558 5.18e-06 ***
## promotion_last_2_yearsYes -4.267e-02 2.748e-01
                                                   -0.155 0.876607
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
  (Dispersion parameter for binomial family taken to be 1)
##
##
       Null deviance: 1972.64 on 1953 degrees of freedom
## Residual deviance: 800.29 on 1933 degrees of freedom
## AIC: 842.29
## Number of Fisher Scoring iterations: 7
##
## Call:
  glm(formula = turnover ~ emp_age + percent_hike + hiring_score +
       distance_from_home + total_dependents + total_experience +
##
       monthly_overtime_hrs + perf_satisfaction + work_satisfaction +
##
       location + marital_status + education, family = "binomial",
##
       data = org)
##
## Deviance Residuals:
                1Q
                     Median
                                  3Q
                                          Max
##
  -2.4686
           -0.3170 -0.1320 -0.0318
                                        3.0960
## Coefficients:
                       Estimate Std. Error z value Pr(>|z|)
                                   2.63514 -0.837 0.40252
## (Intercept)
                       -2.20596
## emp_age
                       -0.28830
                                   0.05351 -5.388 7.14e-08 ***
## percent_hike
                       -0.32873
                                   0.03007 -10.930 < 2e-16 ***
## hiring_score
                        0.04918
                                   0.03016
                                             1.630 0.10300
## distance_from_home
                        0.19869
                                   0.01459
                                           13.617 < 2e-16 ***
## total dependents
                                   0.07098 10.370 < 2e-16 ***
                        0.73606
## total_experience
                        0.10135
                                   0.05626
                                             1.801 0.07163 .
## monthly_overtime_hrs
                                             6.600 4.12e-11 ***
                        0.16180
                                   0.02452
## perf_satisfaction
                        -2.37872
                                   0.58944
                                            -4.036 5.45e-05 ***
                                            -0.357 0.72085
## work_satisfaction
                       -0.34245
                                   0.95838
## locationNew York
                        1.40716
                                   0.26298
                                             5.351 8.76e-08 ***
## locationOrlando
                       -0.85796
                                   0.23221 -3.695 0.00022 ***
```

```
## marital statusSingle 1.62941
                                   0.33074
                                            4.927 8.37e-07 ***
## educationMasters
                        1.78722
                                   0.37628 4.750 2.04e-06 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
  (Dispersion parameter for binomial family taken to be 1)
##
##
##
      Null deviance: 1972.64 on 1953 degrees of freedom
## Residual deviance: 822.69 on 1940 degrees of freedom
## AIC: 850.69
##
## Number of Fisher Scoring iterations: 7
```

In the catogrical variables, 1 is yes, and 0 is baseline. For example, Marital_status summary only show Single, the married as baseline. we could state that when employee is single, it is associate 1.63 increase turnover with employee is single.

 $turnover = -2.21x-0.288emp_age-0.329percent_hike+0.049hiring_sore+0.199distance_from_homw+0.736to 2.379per_satisfaction-0.342work_satisfaction+1.41New york or -0.858 Orlando+1.63Sigale+1.787 Masters.$

```
##
            (Intercept)
                                      emp_age
                                                       percent_hike
            -2.20595505
##
                                  -0.28829617
                                                        -0.32872906
##
           hiring_score
                           distance_from_home
                                                   total_dependents
##
             0.04917649
                                   0.19869275
                                                         0.73606333
##
       total_experience monthly_overtime_hrs
                                                  perf_satisfaction
##
             0.10135401
                                   0.16180301
                                                        -2.37872259
      work_satisfaction
##
                             locationNew York
                                                    locationOrlando
            -0.34245419
                                   1.40716345
                                                        -0.85796263
##
## marital statusSingle
                             educationMasters
                                   1.78722459
             1.62941476
##
```

after we assume a realtionship to employees' self, we can add the manager information in the model.

```
##
## Call:
## glm(formula = turnover ~ emp_age + percent_hike + hiring_score +
##
       distance_from_home + total_dependents + total_experience +
       monthly_overtime_hrs + perf_satisfaction + work_satisfaction +
##
##
       location + marital_status + education + mgr_rating + mgr_reportees +
##
       mgr_age + mgr_tenure, family = "binomial", data = org)
##
## Deviance Residuals:
                         Median
##
        Min
                   1Q
                                       30
                                                Max
## -2.77652 -0.30516 -0.12154 -0.02717
                                            3.04969
##
## Coefficients:
##
                           Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                           -4.35211
                                       2.85720 -1.523 0.12771
                                       0.05636 -5.177 2.26e-07 ***
## emp_age
                           -0.29176
```

```
## percent hike
                           -0.33470
                                       0.03131 -10.690 < 2e-16 ***
## hiring_score
                            0.04341
                                       0.03148
                                                 1.379 0.16790
## distance from home
                            0.19817
                                       0.01516 13.074 < 2e-16 ***
## total_dependents
                            0.72643
                                       0.07467
                                                 9.728 < 2e-16 ***
## total_experience
                            0.09618
                                       0.05881
                                                 1.635 0.10199
                                                 6.344 2.23e-10 ***
## monthly_overtime_hrs
                            0.16441
                                       0.02591
## perf satisfaction
                           -2.54492
                                       0.64147 -3.967 7.27e-05 ***
## work satisfaction
                           -0.52446
                                       1.07491
                                               -0.488 0.62562
## locationNew York
                            1.51056
                                       0.28523
                                                 5.296 1.18e-07 ***
## locationOrlando
                           -0.64191
                                       0.24213
                                               -2.651 0.00802 **
## marital_statusSingle
                            1.65180
                                       0.35593
                                                 4.641 3.47e-06 ***
                                                 4.423 9.74e-06 ***
## educationMasters
                            1.75622
                                       0.39708
                            0.21178
## mgr_ratingAcceptable
                                       0.23285
                                                 0.910 0.36308
## mgr_ratingBelow Average -0.36585
                                       0.40655
                                               -0.900 0.36817
## mgr_ratingExcellent
                            0.39011
                                       0.33076
                                                 1.179 0.23823
## mgr_ratingUnacceptable
                            0.35634
                                       0.85852
                                                 0.415 0.67809
## mgr_reportees
                            0.12535
                                       0.01918
                                                 6.536 6.32e-11 ***
                            0.03771
                                       0.02362
                                                 1.597 0.11034
## mgr_age
                           -0.03958
## mgr_tenure
                                       0.02673 -1.481 0.13862
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
       Null deviance: 1972.64
##
                               on 1953
                                        degrees of freedom
## Residual deviance: 768.39
                              on 1933 degrees of freedom
## AIC: 810.39
## Number of Fisher Scoring iterations: 7
##
## Call:
   glm(formula = turnover ~ emp_age + percent_hike + distance_from_home +
       total_dependents + monthly_overtime_hrs + perf_satisfaction +
##
       location + marital_status + education + mgr_reportees, family = "binomial",
##
       data = org)
##
## Deviance Residuals:
##
       Min
                   10
                         Median
                                       3Q
                                                Max
  -2.73695 -0.30182 -0.11947
                                -0.02871
##
## Coefficients:
##
                        Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                        -2.10268
                                    1.27825 -1.645 0.09998 .
                                    0.03360 -6.270 3.61e-10 ***
## emp_age
                        -0.21065
## percent_hike
                        -0.33307
                                    0.03097 -10.754
                                                    < 2e-16 ***
## distance_from_home
                         0.19458
                                    0.01475 13.192 < 2e-16 ***
## total_dependents
                         0.72930
                                    0.07310
                                              9.976 < 2e-16 ***
## monthly_overtime_hrs
                         0.15724
                                    0.02513
                                              6.256 3.95e-10 ***
## perf_satisfaction
                                    0.51329 -4.699 2.61e-06 ***
                        -2.41213
## locationNew York
                         1.64616
                                    0.26924
                                              6.114 9.71e-10 ***
                                            -2.696 0.00703 **
## locationOrlando
                        -0.63414
                                    0.23525
## marital_statusSingle 1.71471
                                    0.34570
                                              4.960 7.04e-07 ***
                                              4.412 1.02e-05 ***
## educationMasters
                         1.72941
                                    0.39196
```

70% Training data and 30% Test data

split the data 70% into train and 30% into test. we got 1367 observations in training data

```
## [1] 1367
```

we do ramdonly select train data and test data into sample

After we calculating the proportion in train date in status, we can see in proportion that we lost approximation 20.6% to our employee.

```
## status n prop
## 1 Active 1079 0.7893197
## 2 Inactive 288 0.2106803
## status n prop
## 1 Active 478 0.8143101
## 2 Inactive 109 0.1856899
```

Variance Inflation Factor

library(car)

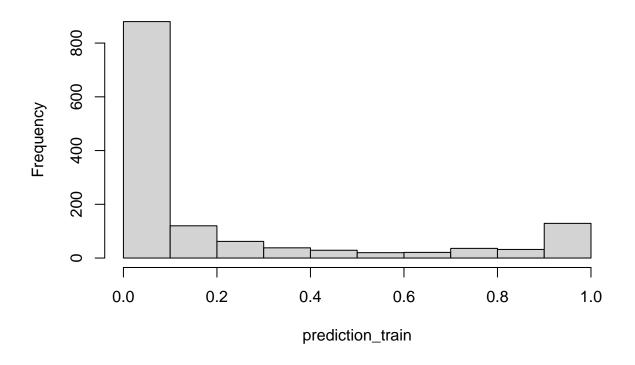
```
## Loading required package: carData
##
## Attaching package: 'car'
## The following object is masked from 'package:purrr':
##
## some
## The following object is masked from 'package:dplyr':
##
## recode
```

vif(logistic_mgr1) #check a multicollinearity, the vif for each variables is greater than 1 but less th

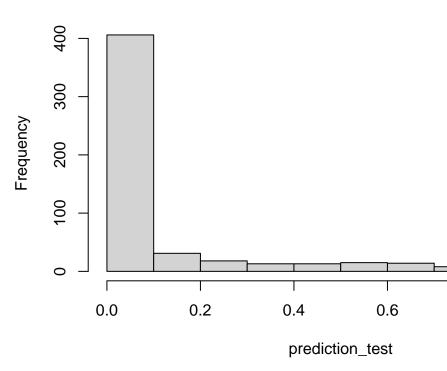
##		GVIF	\mathtt{Df}	GVIF^(1/(2*Df))
##	emp_age	1.556914	1	1.247764
##	percent_hike	1.091015	1	1.044517
##	distance_from_home	1.080413	1	1.039429
##	total_dependents	1.859150	1	1.363507
##	monthly_overtime_hrs	1.026944	1	1.013382
##	perf_satisfaction	1.048421	1	1.023924
##	location	1.468268	2	1.100782
##	marital_status	2.027701	1	1.423974
##	education	1.116719	1	1.056749
##	mgr_reportees	1.052921	1	1.026119

below attachment is prediction range of train data.

Histogram of prediction_train



Histogram of prediction_te



Calculate accuracy and precision. ### Turn probabilities in categories by using a cut-off

```
##
## pre_cut
##
         0 461
                20
         1 17
n<-sum(conf_matrix) #number of instances</pre>
nc<- nrow(conf_matrix) # number of classes</pre>
diag <- diag(conf_matrix) # number of correctly classified instances per class
rowsums <- apply(conf_matrix, 1, sum) # number of instances per class
colsums <- apply(conf_matrix, 2, sum) # number of predictions per class</pre>
p <- rowsums / n # distribution of instances over the actual classes
q <- colsums / n # distribution of instances over the predicted classes
## [1] 0.9369676
##
## 0.9644351 0.8165138
## [1] 0.9369676
##
           0
## 0.9644351 0.8165138
```

Question: After we analysis the result at above, what is next step?

when we know the accuracy and precision to our analysis, we have to provide the feeback and improve our strategy.

create retension strategy

analysis the probability of employee turnover.

Adding missing grouping variables: `level`

```
## # A tibble: 10 x 3
## # Groups:
              level [2]
##
     level
                emp_id
                         fit
##
     <chr>
                <chr> <dbl>
##
  1 Analyst
                E6406 0.976
## 2 Analyst
                E2163 0.932
## 3 Analyst
                E13342 0.906
  4 Specialist E682
                       0.883
## 5 Analyst
                E5524 0.881
##
   6 Analyst
                E3160 0.832
## 7 Specialist E3360 0.793
  8 Specialist E8607
                       0.749
## 9 Specialist E6475
                       0.736
## 10 Specialist E3389 0.648
```

Improve data frame.

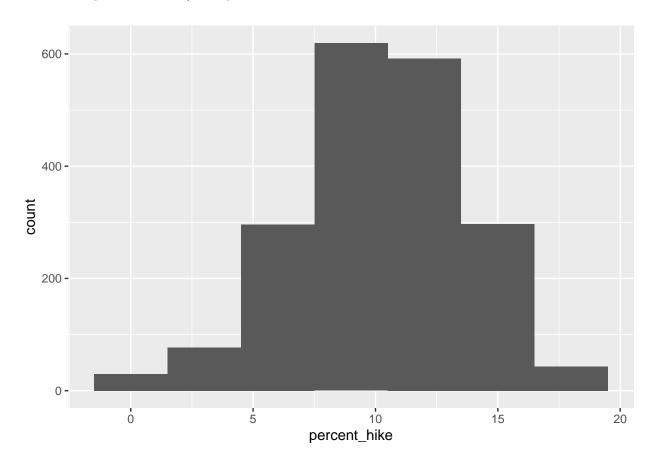
```
## # A tibble: 8 x 3
## # Groups: risk_bucket [4]
     level
                risk_bucket
                                 n
##
     <chr>
                <fct>
                             <int>
## 1 Analyst
                no-risk
                             1162
## 2 Analyst
                low-risk
                                60
## 3 Analyst
                {\tt medium-risk}
                                22
## 4 Analyst
                high-risk
                                15
## 5 Specialist no-risk
                               283
                                7
## 6 Specialist low-risk
## 7 Specialist medium-risk
                                 4
## 8 Specialist high-risk
```

Provide a plan to improve employee turnover.

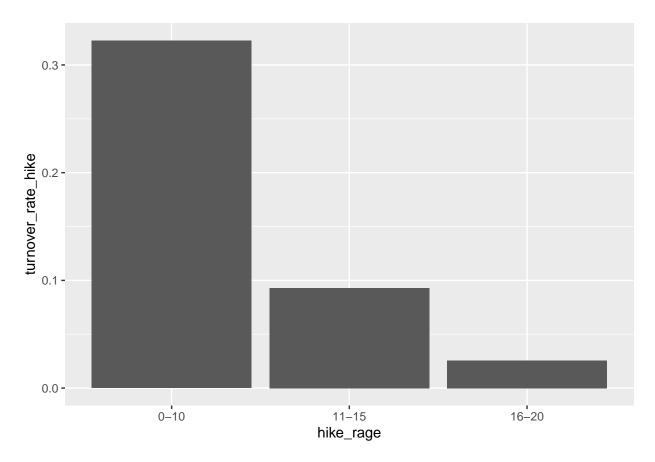
The histogram table shows normal distribution.

ROI: retun on investment

ROI = Program Benifits / Program Cost



`summarise()` ungrouping output (override with `.groups` argument)



```
## # A tibble: 1 x 3
## # Groups:
                level [1]
##
     level
             {\tt median\_compensation}
##
     <chr>
                             <dbl> <int>
## 1 Analyst
                             51840 1604
## Adding missing grouping variables: `level`
## # A tibble: 6 x 2
                level [1]
## # Groups:
##
     level
             compensation
##
     <chr>
                     <int>
## 1 Analyst
                     32148
## 2 Analyst
                     32304
## 3 Analyst
                     33696
## 4 Analyst
                     33768
## 5 Analyst
                     33768
## 6 Analyst
                     33900
```

At the above analysis, we identified that the turnover rate of employees in 0 to 10 percent salary hike range is higher compared 11 to 15 and 16 to 20 percent salary hike range. Assumming all employees who received a salary hike between 0 and 10% were instead offered a hike, there is a very good chance we would have been retain most of the employees. Provide a strategy to increase 5% to all employees' salay.

```
## [1] 54432
```

[1] 40000

ROI plan

The strategy still make returns exceed 73% costs.

The return on investment is 73%!