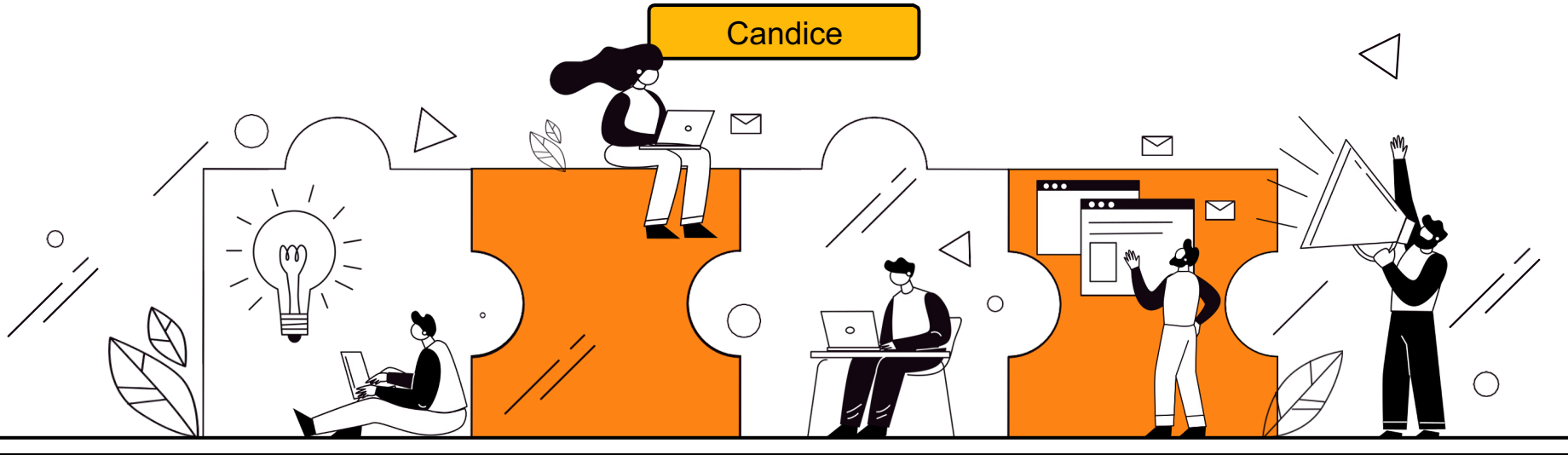
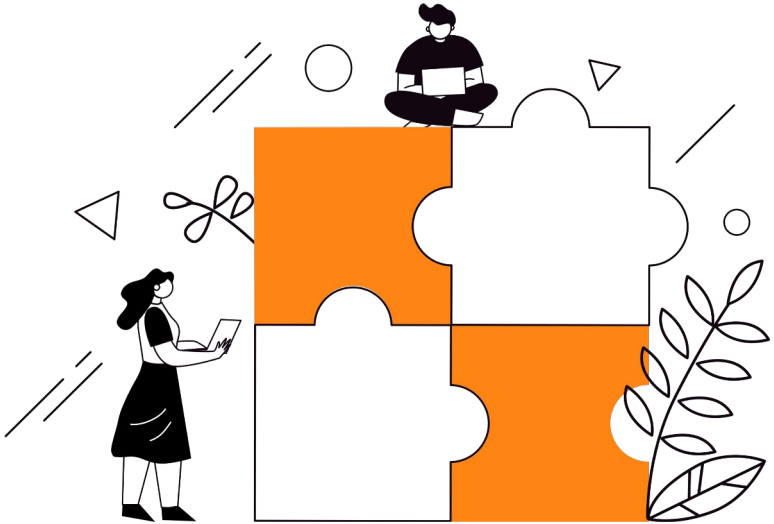
Marketing Campaign Analysis

Digital Marketing | SQL | Data Visualization



Agenda

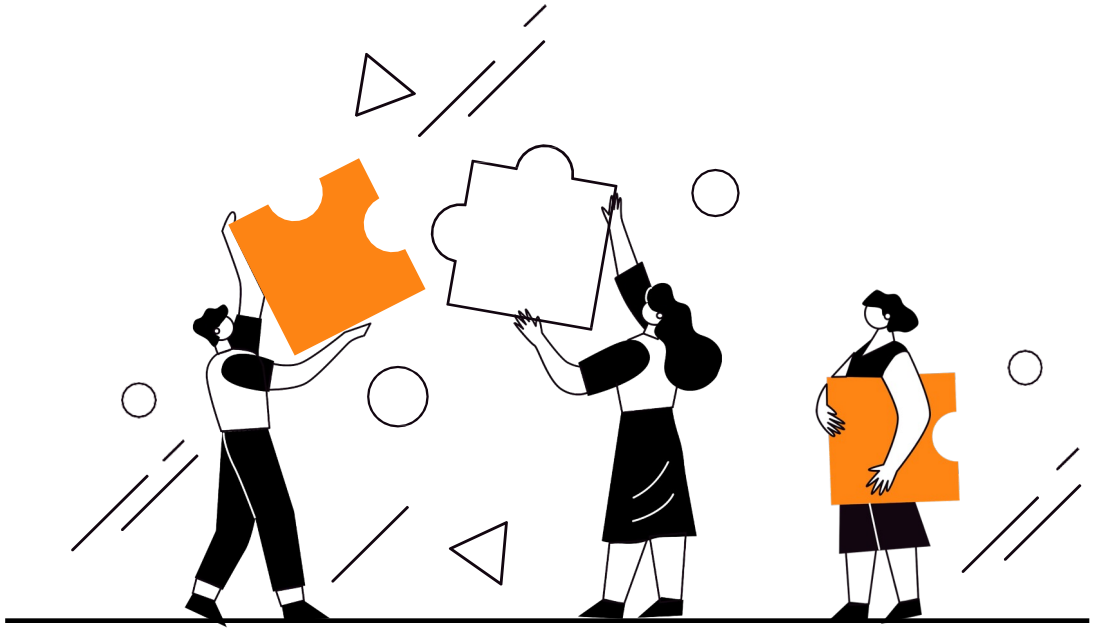


01 Question Scenario

02 Analysis Process

03 Optimize Marketing Campaigns

04 Recommendations



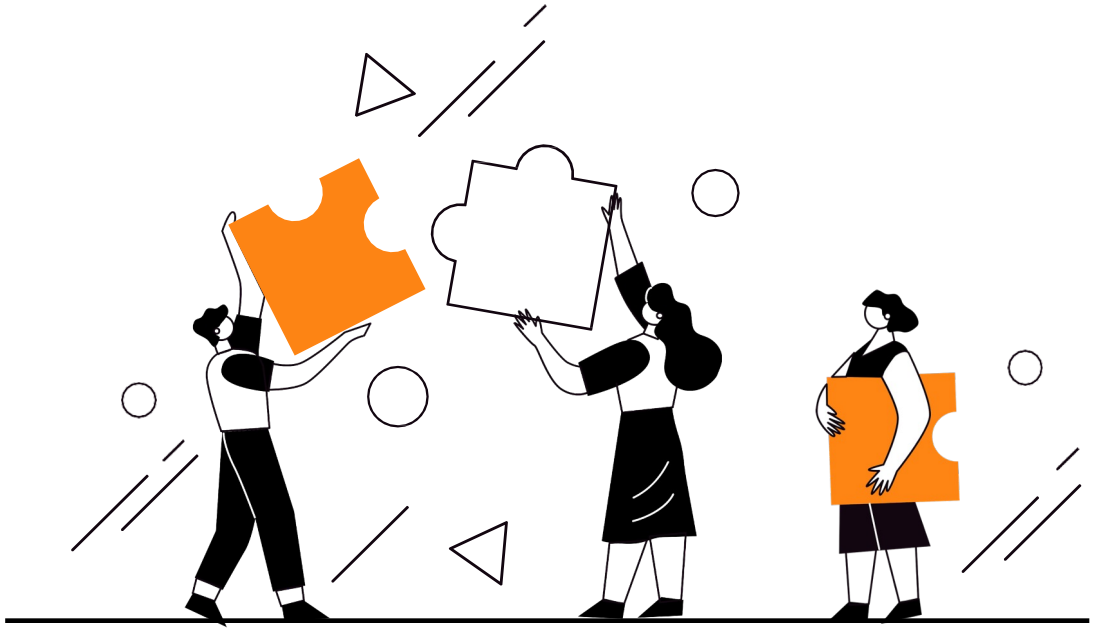
01 /.

Question Scenario →

Analysis Question

As a data analyst working for an advertising agency, Client A, a cosmetic company, has been implementing digital advertising across various channels such as search, display, and social media. They seek your expertise in understanding the seasonality and devising effective marketing campaign strategies for peak seasons to optimize sales.

What approach would you recommend taking in this scenario?



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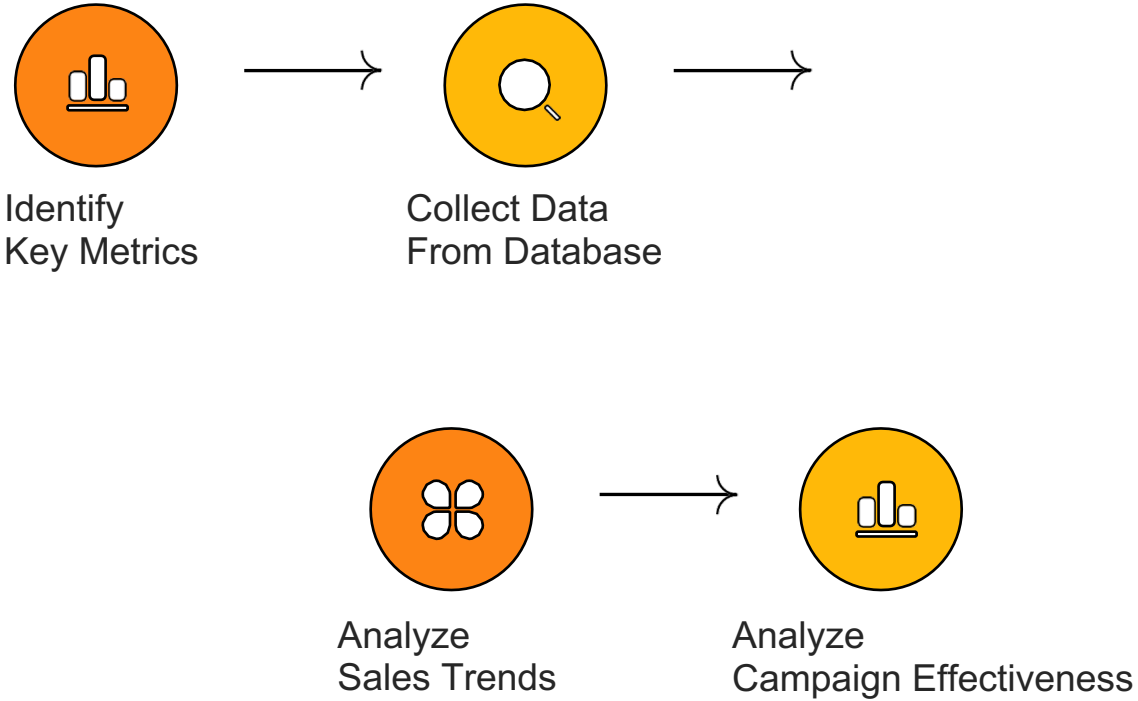
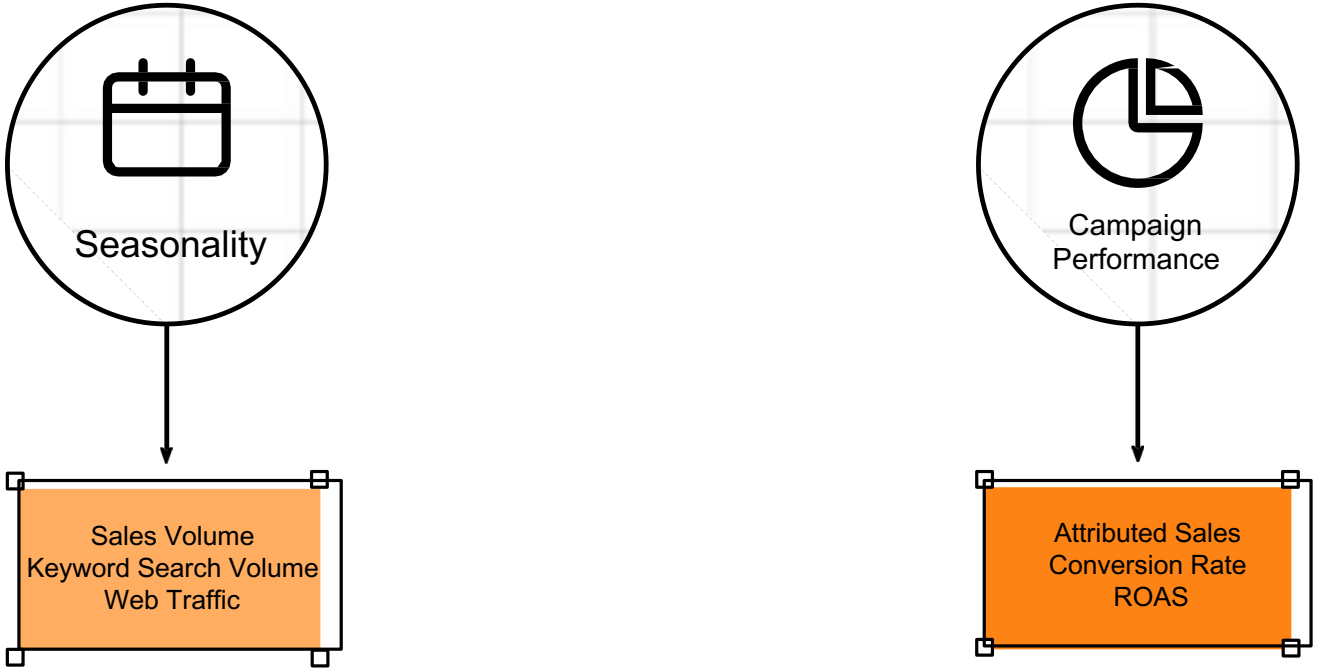
Analysis Process

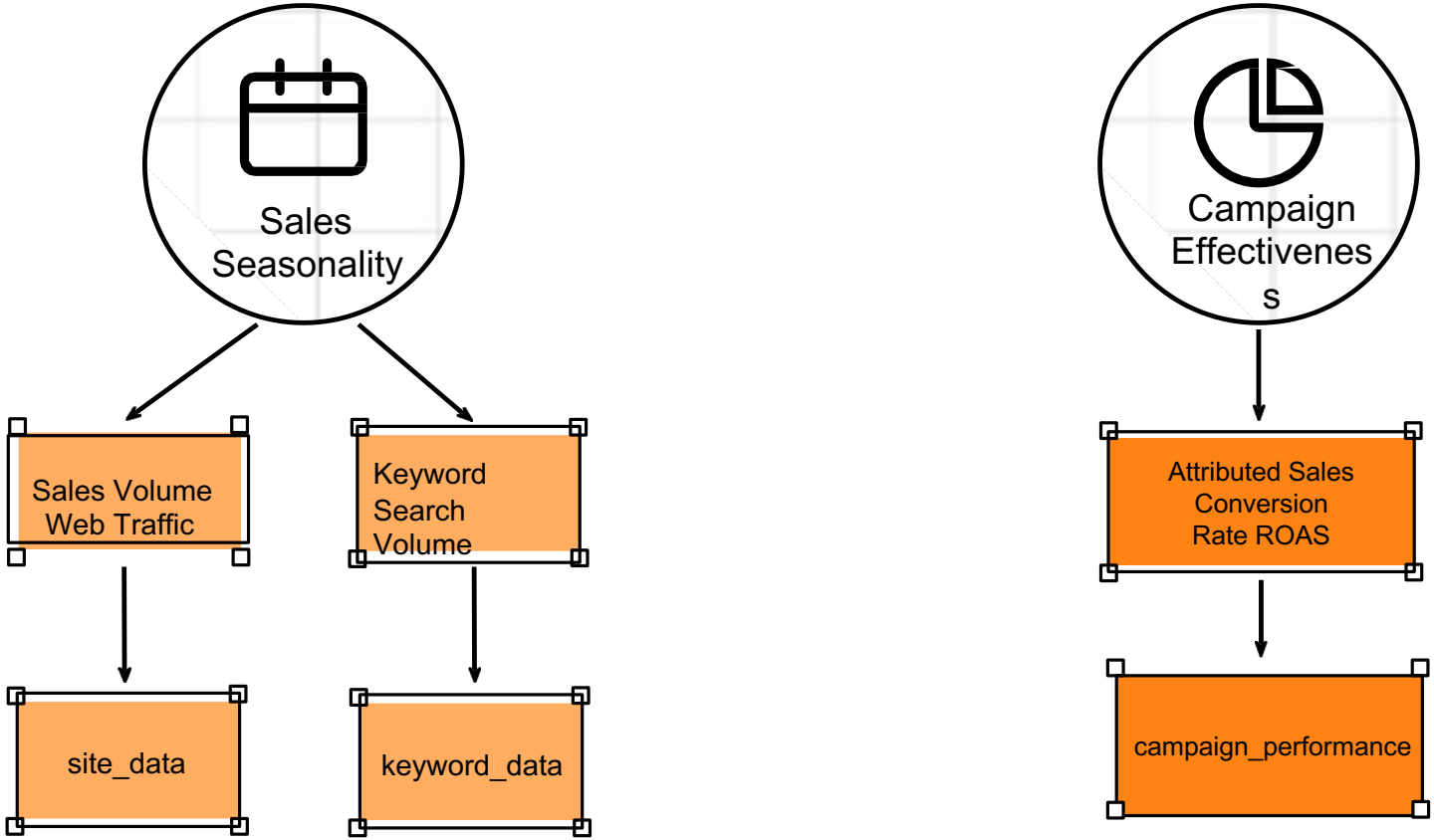
Analysis Process Overview



Step 1: Identify Key Metrics

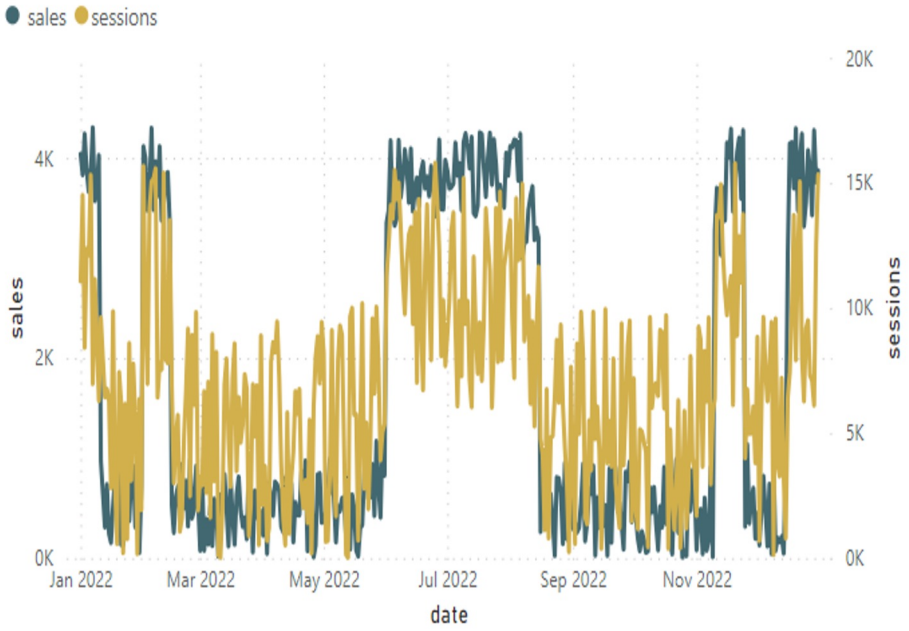


Step 2: Collect Data From Database



Step 3: Analyze Sales Seasonality with Visualizations

Sales & Website Trends



Keyword Trends

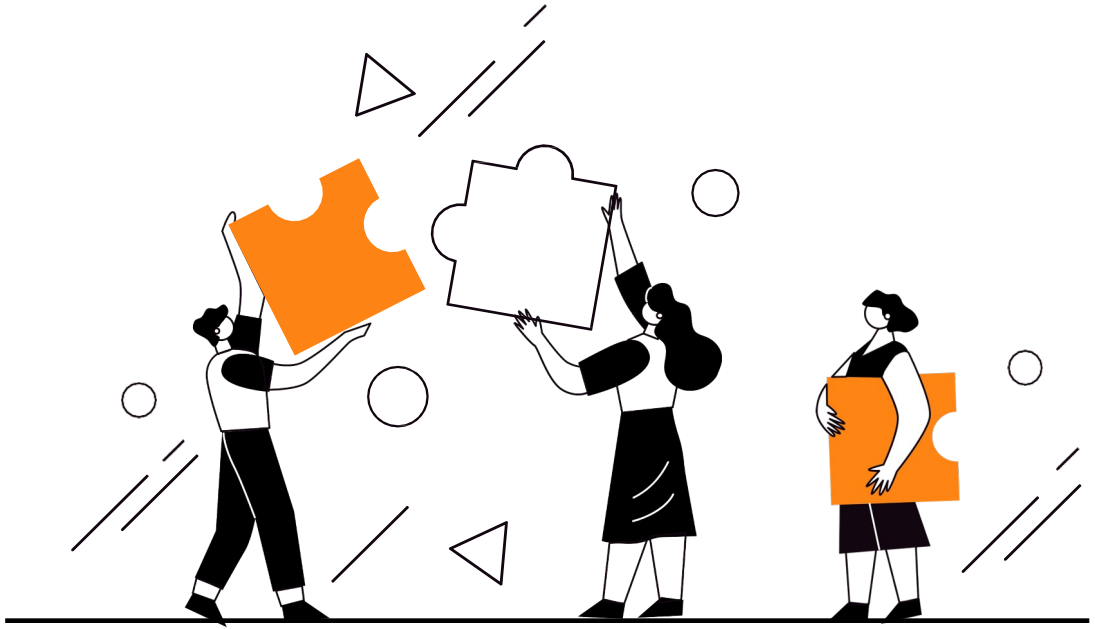
Step 4 (1) : Create Measures in Power BI

```
Conversion rate = DIVIDE(sum(campaign_performance[conversions]),sum(campaign_performance[impressions]), 0)

ROAS = sum( campaign_performance[attributed_sales])/sum(campaign_performance[spend])

net_profit = campaign_performance[attributed_sales]-campaign_performance[spend]
```

Step 4 (2): Analyze Campaign Effectiveness with Visualizations

Channel	Attributed Sales	Conversion Rate	ROAS	Net Profit
Search	$372,767	1.06%	$1.69	$152,143
Social	$277,592	0.80%	$1.33	$69,256
Display	$228,331	0.68%	$0.98	-$3,816

Campaign Effectiveness: Search > Social > Display



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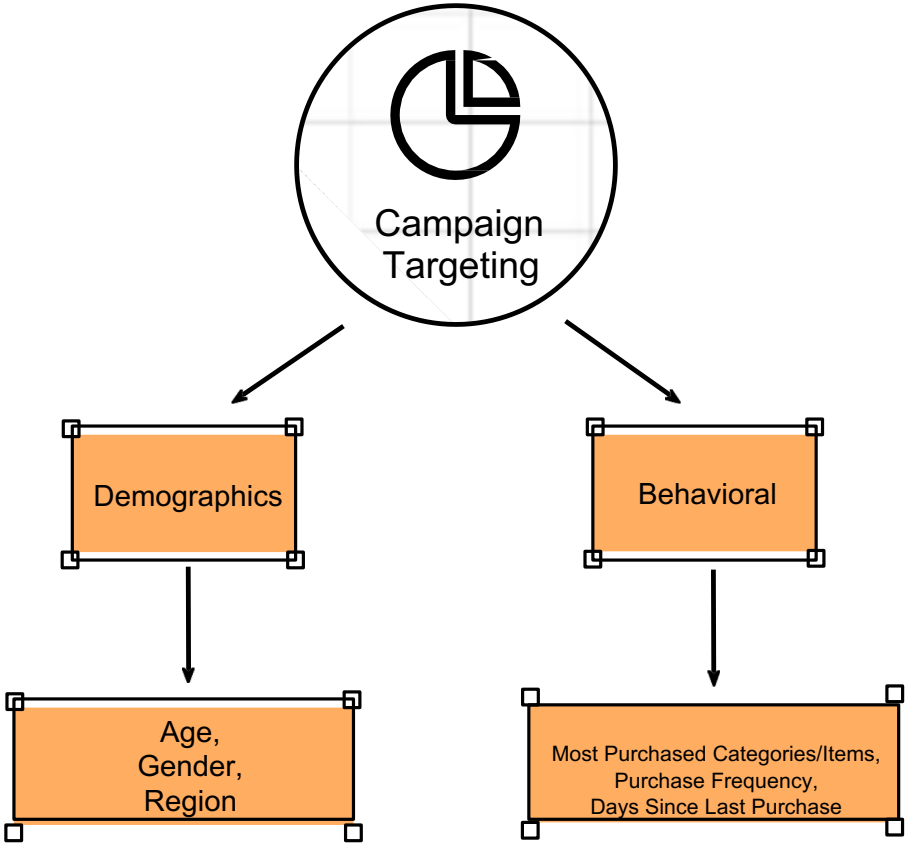
Optimize Marketing Campaigns →

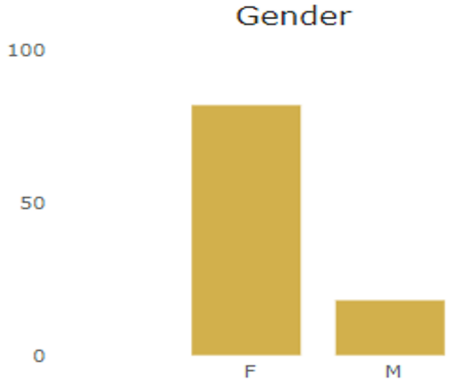
Step 5 (1): Optimize Marketing Campaigns - Budget Allocation

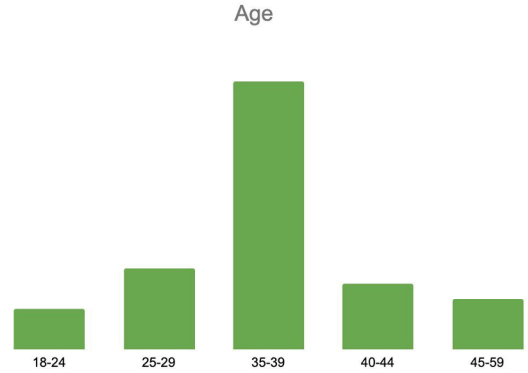
The client maintains a fixed budget allocation but wants to make minor adjustments based on performance.
For example, during the holiday season, the total budget is $100K, with $50K for search, $25K for social, and $25K for display. Upon recognizing that search generates the most revenue and display the least, the revised allocation might be $60K for search, $25K for social, and $15K for display.

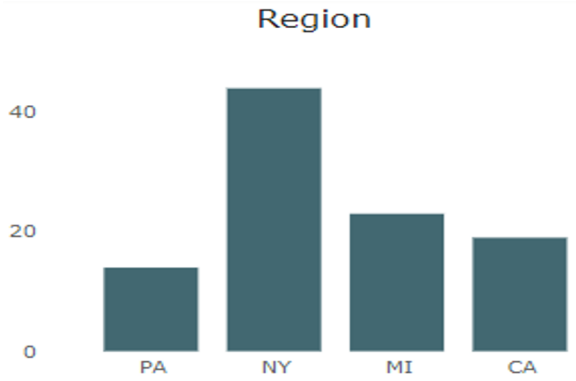
Step 5 (2): Optimize Marketing Campaigns – Campaign Targeting



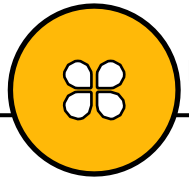
Step 5 (3): Campaign Targeting – Demographics Targeting







Step 5 (4): Campaign Targeting – Behavioral Targeting

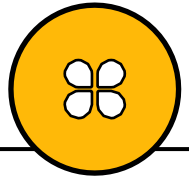


Most Purchased Categories

```
select
        category,
        sum(sales) as
        sales
from
user_level_sales
where
        age_group = '35-
        39' and region =
        'NY' and gender =
        'F' and brand = 'A'
        and date between '2022-01-
01' and '2022-12-31'
group by 1
```

Category	Attributed Sales
Cosmetics	$10,141
Hair Care	$5,778
Eyeliner	$4,362
Nail	$5,031
Eyeshadow	$2,646
Bronzer	$53

Step 5 (5): Campaign Targeting – Behavioral Targeting

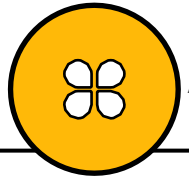


Average Purchase Frequency

The average number of transactions per customer per period

```
select
        count (distinct order_id)/
        count(distinct customer_id) as
frequency
from user_level_sales
where
        date between '2022-01-01' and '2022-12-31'
        and age_group = '35-39'
        and region = 'NY'
        and gender = 'F'
        and brand = 'A'
        and sales > 0
```

5 times

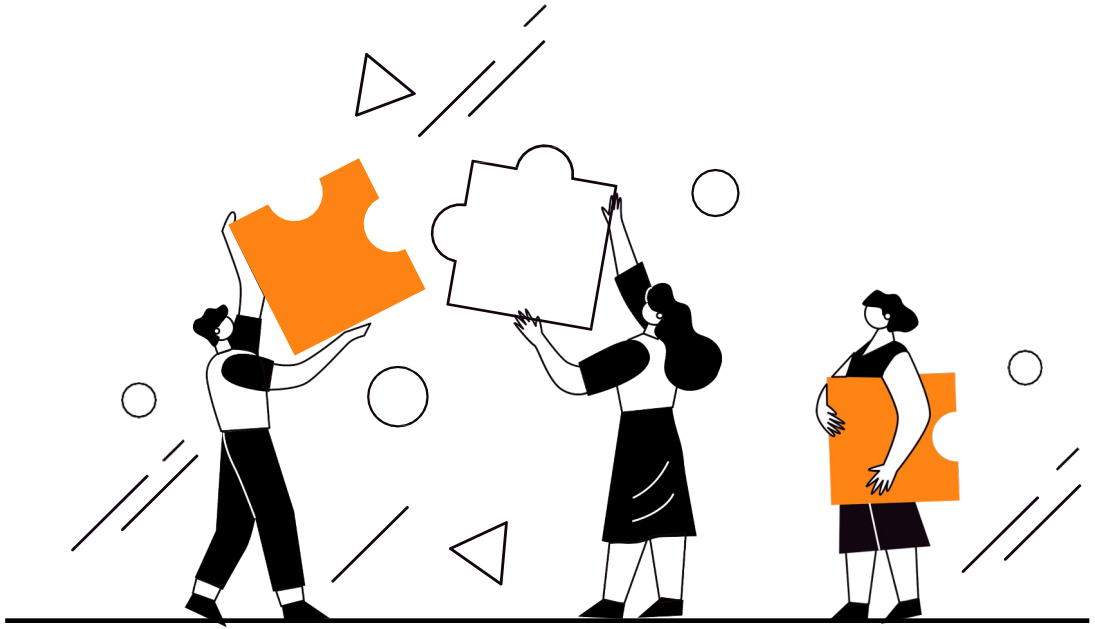


Average Days Since Last Purchase

```
with cte as (
        select date,
        lag(date) over (partition by customer_id order by date)
        as previous_date
        from user_level_sales
        where brand = 'A' and sales > 0
        and age_group = '35-39' and date between '2022-01-01'
        and '2022-12-31' and region = 'NY'
        and gender = 'F' and brand = 'A')

select avg(datediff('day', previous_date, date)) as
days_since_last_purchase
from cte
where previous_date not null
```

43 days



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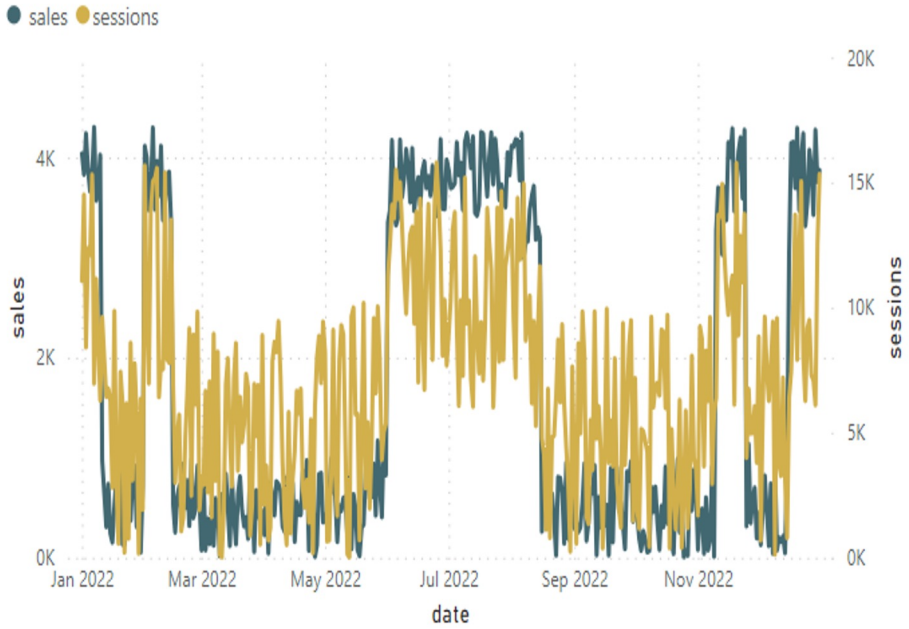
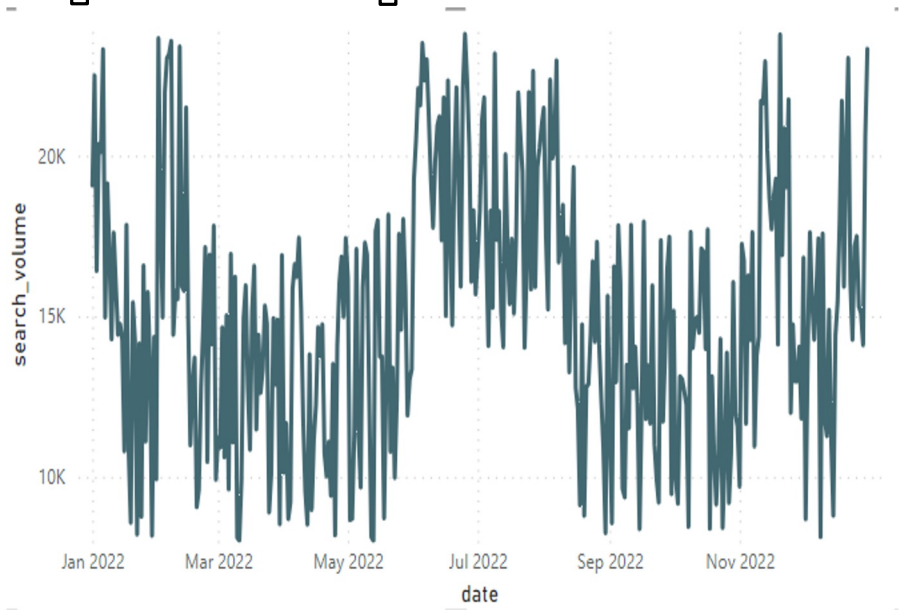
Recommendations

The highest points of sales, website traffic, and keyword searches were observed during the New Year's, Valentine's Day, summer, and holiday seasons, suggesting that there is potential to optimize marketing strategies to enhance sales.

Sales & Website Trends



Keyword Trends



Allocate a larger budget to the highly effective search and social campaigns, while also incorporating display advertising to enhance awareness and acquire new users

Channel	Attributed Sales	Conversion Rate	ROAS	Net Profit
Search	$372,767	1.06%	$1.69	$152,143
Social	$277,592	0.80%	$1.33	$69,256
Display	$228,331	0.68%	$0.98	-$3,816

Recommendation:

Search: $60k Social:$25k Display: $15

CAMPAIGN TARGETING

Based on historical data, our focus should be on women aged 35-39 who reside in New York

- Women
- 35 - 39
- Live in New York

To improve customer retention, we should implement the following marketing strategies:

1. Utilize email campaigns that offer incentives to encourage customers to return. By sending targeted emails with personalized incentives, we can entice customers who have not made a purchase within 43 days to engage with our brand again.

1. Set up behavioral display campaigns specifically targeting customers who haven't made a purchase in the last 43 days. By displaying relevant ads to these customers based on their browsing behavior, we can increase the chances of re-engagement and improve our retention rate.

Thank you!