

ISMAEL MIAH

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Luton, United Kingdom

CAREER SUMMARY

Dedicated backend engineer with more than 3 years of experience in C#, .NET, and database technologies (MongoDB, Postgres, MSSQL Server). Skilled in ASP.NET Core, Docker, and cloud services like AWS, with a passion for solving complex technical challenges and delivering robust, scalable solutions. Recognized for consistently driving performance improvements and enhancing business operations. Eager to leverage my expertise and continue growing in a dynamic, forward-thinking environment.

SKILLS SUMMARY

Languages : C#, JavaScript, TypeScript
Databases : MongoDB, PostgreSQL, MSSQL Server, Redis
Frameworks : Asp .NET Core, Asp .NET, .NET Framework, Entity Framework, Dapper
Tools : Git, Docker, AWS (EC2, S3, ELB, ASG, SQS, SNS), REST API, Postman, Kafka, Nginx
Others : DS & Algorithm, Multi-Threading, Unit Testing, Design Pattern and Principles

WORK EXPERIENCE

Software Engineer – HOGARTH

Full-Time

Dhaka, Bangladesh

March 2024 – August 2024

- **Engineered scalable software solutions** for a marketing tool used by clients like Dell, Colgate, Nestlé, and Ford, improving workflow efficiency by 20% and enabling seamless collaboration on marketing designs, custom forms, and HTML templates.
- **Developed and deployed innovative solutions** to address complex business challenges, resulting in a 20% increase in feature functionality and ensuring alignment with overall product goals.
- **Collaborated closely with QA teams** to ensure the delivery of high-quality, user-centric features, maintaining a 98% client satisfaction rate and consistently meeting project deadlines.
- **Mentored junior developers**, boosting team productivity by 30% through targeted training and fostering a culture of continuous improvement and knowledge sharing.

Software Engineer – ASTHA-IT

Full-Time

Dhaka, Bangladesh

February 2021 – February 2024

- **Led client communication and requirements analysis** for key projects, managing project timelines, and mentoring junior developers, resulting in a 25% reduction in feature delivery time.
- **Spearheaded the deployment and integration of CI/CD pipelines**, reducing deployment times by 40% and enhancing the development process through in-depth code reviews and third-party integrations.
- **Developed and enhanced critical features** for e-commerce platforms, including payment service integration, promotions & campaign modules, AWS Lambda, SQS, SNS and S3 implementation, and catalog/order management, contributing to a 30% increase in sales and a 40% improvement in operational efficiency.
- **Optimized and upgraded a social media platform** for a volunteer organization, improving user engagement by 25% and enhancing overall functionality and platform adoption.
- **Gained hands-on experience in enterprise-grade software development**, actively participating in the full SDLC lifecycle and working within Agile and Scrum methodologies, improving team collaboration and project execution.

EDUCATION

Master's degree – University Of Bedfordshire

Subject: Computer Networking

September 2024 – Present

Bachelor's degree – Daffodil International University

Subject: Software

Engineering

CGPA: 3.82 out of 4.00

January 2017 – July 2021

CERTIFICATIONS

Foundational C# with Microsoft – Freecodecamp

Full Stack Asp.Net MVC Web Development – Dev Skill

2nd February 2024

September 2020 – March 2021