1. Please describe your familiarity with computers and software and explain why.
   1. Everyday use was the most common answer.
2. What are software licenses?
   1. The most common answer was that a license allows the end user to use the software legally.
   2. A less common answer was that it informes the user about the way he/she can use or distribute the software.
   3. The least common answer was that it allows the creator to monetize the software.
3. What purpose do you think software licenses serve?
   1. It allows for the use of software.
   2. It allows the creators to make money off of the software.
4. Have you ever bought software?
   1. If yes, why?
      1. People tend to buy an antivirus in order to make themselves feel more secure.
      2. Sometimes a product is bought to reward the creators for their work.
      3. Because a legal license is mandatory for a public entity.
      4. Sometimes because technical support is key.
5. Have you ever pirated software?
   1. If yes, why?
      1. Often a person who pirates software claims to do it because he or she lacks the funds to buy the legal version.
      2. Software, music and videos are often easier to manipulate (copy to pendrive etc) when they come from an illegal source. This makes life much easier.
      3. The software was necessary to complete a project for studies and a student license was not available
      4. The free alternative isn’t as good as the proprietary product
6. What operating system are you using?
   1. Usually Windows
   2. Rarely Linux
7. Do you keep track of your licenses (expiration date, permitted type of usage, etc.)?
   1. If yes, how?
      1. Many people don't keep track of their licenses
      2. In the cases where people do keep track of their licences consciously, they keep a paper version archived somewhere.
8. Have you ever been in a situation where you were unlawfully using a program, and had it pointed out to you?
   1. Many people don’t pay attention if someone uses programs illegally.
9. Have you ever installed a program just to do one specific thing, and then didn’t use it ever again?
   1. Multiple people agree that this has happened to them in various ways
      1. People would leave the program installed just in case they might use it in the future again.
      2. A program installing some hidden dependency which is never used.
      3. Waiting to be certain that a program won’t be needed anymore before getting rid of it
10. Have you ever been in a situation where you found a program installed on your device and could not remember where you got it from?
    1. Half of the people didn’t have that situation. Some of them regularly delete programs.
    2. Few people had unwanted software installed with other application.
11. How many programs do you think you use compared to how many you have installed?
    1. Many people only use a part of their programs.
12. Do you share your computer or device with other people e.q. family or friends?
    1. Majority of the people we asked didn’t share their computer with anyone.
    2. If they share the computer with anyone they don’t know if that person installed any software.
13. Have you ever bought a second-hand device?
    1. Most people haven’t bought second hand devices.
    2. If so, was all of the pre-installed software legal?
       1. People who did buy devices bought them either wiped/factory-reset, or from people they trust but without making sure that the software is legal by themselves.
    3. If so, how do you know it wasn’t stolen?
       1. Trusted sources,
14. What do you find bothersome about the process of acquiring software?
    1. Almost every answer is different. We think the question turned out to be too ambiguous.
15. What bothers you about software licenses. If you could change something, what would it be?
    1. The ambiguity of the question caused differing interpretations as to what it means, but some of the answers (in cases where the question was understood to be asking about the actual license agreement) included the license document being too long and too hard to understand.
16. What do you like about licences (if anything).
    1. The question was also fairly ambiguous, but the common answers were either “i don’t know” or just “nothing”.
    2. Other answers usually praised the availability or some aspect of convenience that the licenses provided.
17. Do you read the EULA?
    1. A large majority of people, even those who tended to respect licenses, didn’t read the EULA at all.
    2. If yes, why? Do you look for any specific info?
       1. In cases where they did, they still only skimmed the document, only looking for keywords.