

TOUR AGENCY POLICIES AND FAQs

1. HOW DO I SET UP MY ACCOUNT?

TOURLANCERS HAS A SPECIAL PORTAL BUILT FOR THE BUSINESS ORIENTED TASKS – “TL FOR BUSINESS”. VISIT THIS PORTAL AND GO FOR A FREE SIGNUP. ONCE WE HAVE VERIFIED YOUR ACCOUNT, YOU CAN LOGIN TO THE BUSINESS BASH. WHEREIN, YOU GET A WORKSTATION TO UPLOAD, MANAGE AND VIEW ALL COMPANY RELATED INFORMATION. WE PROVIDE YOU PAGES TO UPLOAD NEW TOUR PACKAGES AND PUT INFORMATION AS YOU WANT. WITHIN 5 MINS, YOUR PACKAGE WILL BE LIVE AND READY TO BE BOOKED. THE BEST PART ABOUT OUR SYSTEM IS, IT'S FREE AND AUTOMATED.

2. DO I NEED TO PAY COMMISSION RATES?

NO. YOU DONOT NEED TO PAY ANY COMMISSIONS TO TOURLANCERS. INSTEAD, WE PAY YOU AS YOU PROGRESS WITH US. WE PROVIDE YOU A WALLET TO REDEEM YOUR CASH. FOR EVERY BOOKING OF YOUR TOUR PACKAGE, WE PAY REWARD YOU SOME CASH, AND IT IS DEPOSITED IN YOUR TOURLANCERS WALLET. YOU CAN REQUEST THE REWARDS AFTER A SPAN OF 3 WORKING BUSINESS MONTHS.

3. HOW DO I MANAGE MY CUSTOMERS?

WE WILL MAIL YOU AND UPDATE IN YOUR DASHBORD UNDER THE - “ONLINE BOOKING” SECTION ABOUT YOUR CLIENTS AND THEIR DETAILS. WE EXPECT YOU WILL CALL THEM AS SOON AS YOU GET THE DETAILS.

OUR POLICIES

- **YOU WILL HAVE TO STANDARDIZE YOUR COMPANY IN YOUR DASHBOARD.**
- **YOUR COMPANY SHOULD PROVIDE WARM WELCOME GIFTS DURING THE TOUR PROGRAM.**
- **THE MORE YOU CAN BRING CUSTOMERS ONLINE, THE MORE REWARDS YOU RECEIVE FROM TOURLANCERS**
- **YOU NEED TO ATTEND YOUR CUSTOMERS WITH CARE AND RESPONSIBILITY.**
- **VISIT THE BUSINESS BASH TWICE A WEEK TO MAINTAIN ALL RECORDS.**
- **UPLOAD ALL DETAILS OF YOUR PACKAGE TO ENGAGE YOUR CUSTOMERS BETTER.**
- **MAKE SURE, YOU SHUT DOWN PACKAGE STATUS WHEN NEEDED TO AVOID YOUR CUSTOMERS FROM RESERVING A SEAT**

OUR RATES

- WE WILL CHARGE A TOTAL OF RS 39, WHEN ANY CUSTOMERS TRIES TO OPT FOR A BOOKING. WE WILL NOT CHARGE ANY COMMISION RATES FROM YOUR PACKAGE FEE.
- FOR EVERY BOOKINGS MADE ONLINE, YOU RECEIVE A CASH REWARD IN YOUR TL WALLET.
- SHARE YOUR PAGE AND PACKAGE WITH YOUR POTENTIAL CUSTOMERS TO ENSURE MAXIMUM BOOKINGS, WE WILL DO THE REST FOR YOU.
- WE ASSURE YOU A SMOOTHNESS IN YOUR WORKFLOW AND MORE CUSTOMERS ACCORDING TO YOUR PACKAGE.