

CUSTOMER BOOKING POLICIES AND FAQ SUPPORT

1. HOW DO I BOOK A TOUR PACKAGE?

TOURLANCERS IS A HUB OF TOUR PACKAGES. WE AGGREGATE THE MOST AFFORDABLE PACKAGES AT CHEAP PRICES, AND MAKE SURE OUR CUSTOMERS GO FOR IT.

BOOKING A PACKAGE IS EASY. ALL YOU NEED TO DO IS RESERVE YOUR SEAT AT RS 39 ONLY. WE WILL MAKE SURE YOU GET A CALLBACK FROM THE CONCERNED TOUR OPERATOR WITH 24 HOURS OF YOUR BOOKING.

NOW, YOU GET TO CUSTOMIZE YOUR TOUR WITH THE REQUESTED TRAVEL AGENCY AND EXPLAIN ALL YOUR REQUIREMENTS AND NEEDS. NO PACKAGE FEE WILL BE TAKEN FROM TOURLANCERS. THE RESPECTIVE TOUR OPERATOR WILL COLLECT THE MONEY FROM YOU AS THE TRIP ENDS.

2. WHY SHOULD I PAY RS 39?

TOURLANCERS WILL CHARGE A TOTAL OF RS 39 FOR RESERVING A SEAT FOR ANY PACKAGE THAT HAS BEEN BOOKED. OUR TRAVEL AGENCIES KEEPS A TRACK OF ALL THEIR REQUESTS MADE VIA ONLINE. HOWEVER, THIS MEAGRE AMOUNT OF RS 39 IS ACTUALLY A “**GRAB YOUR GIFT**” FOR OUR CUSTOMERS. A SURPRISE GIFT IS WAITING FOR THEM AFTER THEIR TRIP COMPLETES.

AS SOON AS YOU COMPLETE YOUR PAYMENT OF RS 39. WE WILL MAIL YOU THE DETAILS OF YOUR CONCERNED PACKAGE AND TRAVEL AGENCY IN A PDF FORMAT. YOU CAN EXPECT A CALLBACK FROM THE CONCERNED TRAVEL AGENCY WITHIN A SPAN OF 24 HOURS. NOW YOU CAN HAVE A CONVERSATION WITH THE TRAVEL AGENCY AND CUSTOMIZE YOUR TOUR.

3. DO I NEED TO PAY THE PACKAGE FEE DIRECTLY TO TOURLANCERS?

NO. TOURLANCERS WILL NOT CHARGE ANYTHING FROM YOUR PACKAGE FEE. WE ONLY CONNECT YOU TO THE TRAVEL AGENCY AS SOON AS YOU RESERVE YOUR SEAT AT RS 39/- . ALL NEGOTIATIONS AND TRANSACTIONS WILL BE DONE LATER AS YOU PROCEED TO FINALIZE YOUR TRIP WITH THE CONCERNED TRAVEL AGENCY.

4. DO I GET ANYTHING IN RETURN FOR RS 39/- ?

YES. TOURLANCERS STANDARDIZES ALL TRAVEL AGENCIES IT OWNS. WE ASSURE YOU A WELCOME SURPRISE GIFT AT THE END OF YOUR TRIP. ;)

5. HOW DO I CHOOSE A TOUR PACKAGE?

TOURLANCERS HAS A FILTER BOX TO PLACE YOUR QUERIES. SELECT YOUR TRAVEL DESTINATION AND DEPARTURE LOCATION AND CLICK “**CHECK OUT PACKAGES**”. WE DISPLAY YOU A LIST OF TRAVEL PACKAGES ACCORDING TO YOUR SEARCH. NOW CHECK OUT ALL THE PACKAGES, VIEW THEIR ITINERARIES, SERVICES, INCLUSIONS, EXCLUSIONS, FACILITIES, TL STANDARDIZATIONS, PLACES TO VISIT, PACKAGE DATES AND BOOKING RATES.

AFTER YOU HAVE FINALIZED A PACKAGE, GO FOR A PAYMENT OF RS 39/- TO RESERVE YOUR SEAT. WE WILL MAKE SURE YOU GET CONNECTED TO YOUR RESPECTIVE TRAVEL AGENCY AND YOU CAN EXPECT A CALLBACK WITH 24 HOURS OF YOUR BOOKING.