Midterm Project Yelp Data Challenge

Xiang Zhao 12/2/2017

1. Introduction

Yelp is a website and also an app collecting the informations of business holders and users. With the increasing population from asia, the number of asian restaurants rising quickly and have been more popular than before. For asian restaurants' holders, in order to offer a better quality for customers and making more profits, analyzing the relationship between the rate of restaurants and restaurants' and users' informations is important. So, I collected the data from Yelp using SQL in R and filter four styles of restaurants, Chinese, Japanese, Korean and Southeast Asian restaurants with their attributes like price range and noise level and so on to fit several models to find the relationship between the rate and restaurants' and users' informations.

At the beginning, I collected the data with all the informations and attributes of restaurants and informations of users. I filter the Chinses, Japanese, Korean and Southeast Asian restaurants with all their informations first. Then I filter six attributes:whether a restaurant has free/paid/no WiFi, the price range of the restaurant, the choices of parking of a restaurant, the noise level of a restaurant, whether a restaurant has a TV or not and whether a restaurant has outdoor seating or not. Next I combined the 'attributes' dataset with 'business' dataset, which gives a whole dataset containing all the informations and attributes of four styles of restaurants. Later, I filter the stars rated by users from 'review' dataset and join it with the 'user' dataset containing users' informations. Finally I join the two datasets of users& reviews and restaurants' informations into one dataset and named it "yelp" which has 472741 rows and 22 variables after cleaning all the NAs.

After getting the clean dataset, I first did EDA especially on the relationships between predictors and response graphically. Then I designed several models to analyze and check these potential relationships statistically and numerically. Finally I summarized the conclusions.

2. Data & Method

2.1 Data source

The data is from yelp: https://www.yelp.com/dataset/challenge.

Due to the huge size of dataset after filtering, I saved the filtered dataset into RDS file and reread it in another Rmd file then analyzing. If you need to see the code of reading and cleaning the data, look at 'Data collecting & cleaning.Rmd'.

2.2 Method

Tools: SQL, R, csv, RDS, online searching

Packages & Functions: ggplot2::ggplot, lme4::lmer&glmer, VGAM::vglm

Models: Multilevel linear model, ordered categorical regression

business_id	restaurant_style	restaurant_name	restaurant_city	restaurant_state
iMoFE2g4kDG4FfKLJvk3Jw	Korean	Buk Chang Dong Soon Tofu	North York	ON
iMoFE2g4kDG4FfKLJvk3Jw	Korean	Buk Chang Dong Soon Tofu	North York	ON
iMoFE2g4kDG4FfKLJvk3Jw	Korean	Buk Chang Dong Soon Tofu	North York	ON
iMoFE2g4kDG4FfKLJvk3Jw	Korean	Buk Chang Dong Soon Tofu	North York	ON
iMoFE2g4kDG4FfKLJvk3Jw	Korean	Buk Chang Dong Soon Tofu	North York	ON
iMoFE2g4kDG4FfKLJvk3Jw	Korean	Buk Chang Dong Soon Tofu	North York	ON

restaurant_stars	$restaurant_review_count$	$restaurant_WiFi$	restaurant_price_range	garage_parking
4	267	no	1	false
4	267	no	1	false
4	267	no	1	false
4	267	no	1	false
4	267	no	1	false
4	267	no	1	false

street_parking	validated_parking	lot_parking	valet_parking	restaurant_noise_level	restaurant_TV	restauran
true	false	false	false	average	0	0
true	false	false	false	average	0	0
true	false	false	false	average	0	0
true	false	false	false	average	0	0
true	false	false	false	average	0	0
true	false	false	false	average	0	0

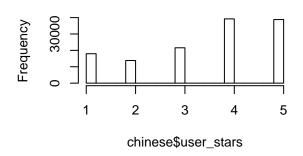
user_id	$user_stars$	user_name	user_review_count	user_average_stars
a4PU5fqFJynStdxMlxRflg	3	Fiona	37	3.55
zxnJHs9eEYfVq76LDTg9JA	5	Fiona	10	3.4
$8P2LkzPGV4ID_fE7gJGKGg$	3	Nadia	153	3.23
$6 LjTkzT-hFtf_YWjMMQffQ$	4	Naseer	3	2

user_id	user_stars	user_name	user_review_count	user_average_stars
X2FKoMQOkGr17HOdqo6B0g	2	Christine	27	3.07
edEbC4fEPqq2BhbDaFj6Yw	5	Emily	4	4.25

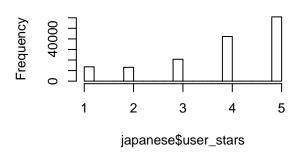
3.EDA

3.1 Histogram of stars rated by users toward each four styles of restaurants

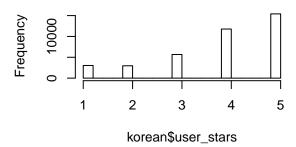
Histogram of chinese\$user_stars



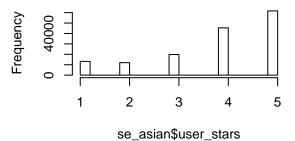
Histogram of japanese\$user_stars



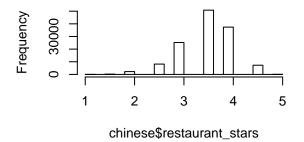
Histogram of korean\$user_stars

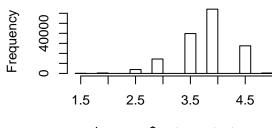


Histogram of se_asian\$user_stars



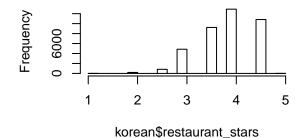
3.2 Histogram of average stars of each four styles of restaurants

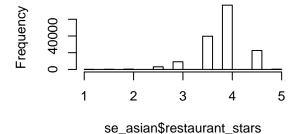




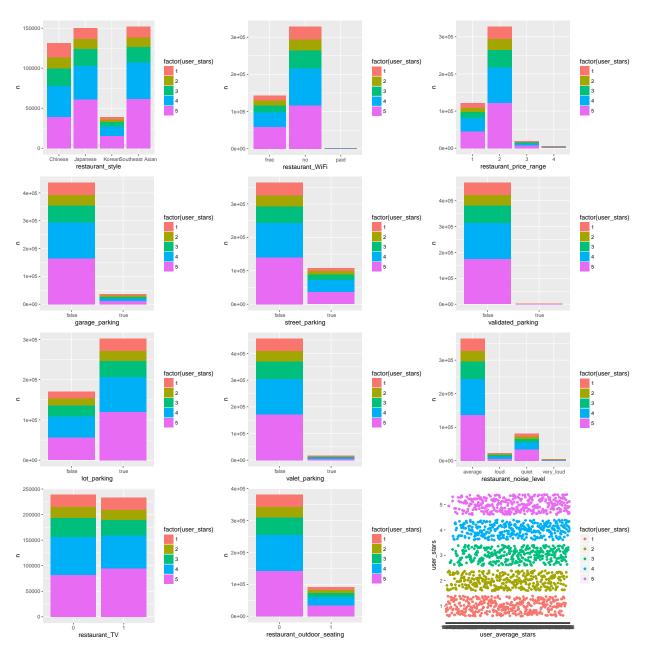
japanese\$restaurant_stars

Histogram of korean\$restaurant_star Histogram of se_asian\$restaurant_star

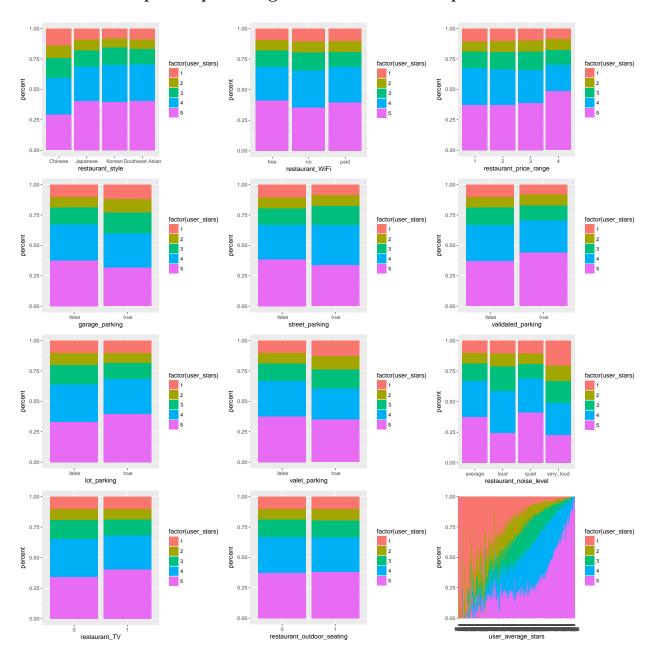




3.3 Stacked bar plot of count of stars within each predictor.



3.4 Stacked bar plot of percentage of stars within each predictor.



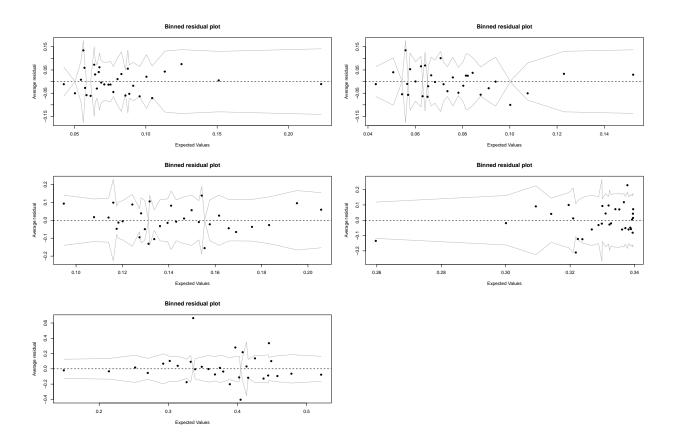
4. Model fitting & Analysis

4.1 Categorical Regression

I first fit a categorical regression with the star of a user rating for a certain restaurant as response and the style, price range, noise level, parking conditions and wifi, TV and outdoor seatings of a restaurant as predictors. This model does not have random effects.

```
##
## Call:
## vglm(formula = ordered(user_stars) ~ restaurant_style + restaurant_WiFi +
       restaurant_price_range + garage_parking + street_parking +
##
       validated_parking + lot_parking + valet_parking + restaurant_noise_level +
##
       restaurant_TV + restaurant_outdoor_seating, family = cumulative(parallel = T),
##
       data = mysample)
##
##
## Pearson residuals:
##
                    Min
                              10 Median
                                                   Max
## logit(P[Y<=1]) -1.635 -0.1947 -0.1484 -0.1247 4.635
## logit(P[Y<=2]) -1.560 -0.2831 -0.2016 -0.1616 3.927
## logit(P[Y<=3]) -1.597 -0.8034 -0.2987
                                         0.4757 2.936
## logit(P[Y<=4]) -2.992 -1.1151 0.2999
                                         1.0051 1.456
##
## Coefficients:
##
                                  Estimate Std. Error z value Pr(>|z|)
## (Intercept):1
                                  -2.18311
                                              0.26012 -8.393 < 2e-16 ***
## (Intercept):2
                                  -1.43104
                                              0.24906 -5.746 9.16e-09 ***
## (Intercept):3
                                  -0.57757
                                              0.24400 -2.367 0.017930 *
                                                        3.418 0.000631 ***
## (Intercept):4
                                   0.83690
                                              0.24486
## restaurant_styleJapanese
                                              0.15534 -2.121 0.033956 *
                                  -0.32941
## restaurant_styleKorean
                                  -0.32261
                                              0.24306 -1.327 0.184415
## restaurant_styleSoutheast Asian -0.45339
                                              0.15493 -2.927 0.003428 **
## restaurant_WiFino
                                   0.17724
                                              0.13512
                                                        1.312 0.189622
                                              0.86952 -0.389 0.697104
## restaurant_WiFipaid
                                  -0.33845
## restaurant_price_range2
                                   0.03483
                                              0.14400 0.242 0.808898
## restaurant_price_range3
                                              0.35372 0.742 0.457953
                                   0.26254
## restaurant_price_range4
                                   -0.12395
                                              0.65370 -0.190 0.849607
## garage_parking true
                                  -0.01101
                                              0.27066 -0.041 0.967538
## street parking true
                                  -0.19972
                                              0.18094 -1.104 0.269678
## validated_parking true
                                              1.32721 -0.225 0.822196
                                   -0.29825
## lot_parking true
                                  -0.37489
                                              0.16704 -2.244 0.024812 *
## valet_parking true
                                   -0.44958
                                              0.39831 -1.129 0.259016
## restaurant_noise_levelloud
                                   0.86521
                                              0.27193 3.182 0.001464 **
## restaurant_noise_levelquiet
                                   0.21666
                                              0.15602
                                                        1.389 0.164934
## restaurant_noise_levelvery_loud 1.42552
                                              0.58535
                                                        2.435 0.014879 *
## restaurant_TV1
                                    0.04171
                                              0.12352
                                                        0.338 0.735592
## restaurant_outdoor_seating1
                                   0.10374
                                              0.15429
                                                        0.672 0.501332
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## Number of linear predictors: 4
```

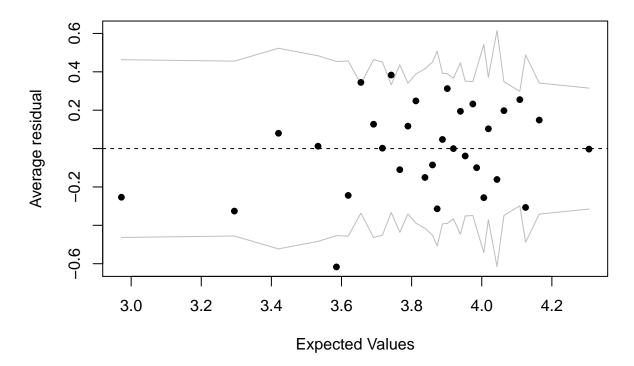
```
## Names of linear predictors:
## logit(P[Y<=1]), logit(P[Y<=2]), logit(P[Y<=3]), logit(P[Y<=4])
## Residual deviance: 2786.433 on 3978 degrees of freedom
## Log-likelihood: -1393.216 on 3978 degrees of freedom
## Number of iterations: 6
##
  No Hauck-Donner effect found in any of the estimates
##
   Exponentiated coefficients:
                                             restaurant_styleKorean
##
          restaurant_styleJapanese
##
                          0.7193504
                                                           0.7242559
   restaurant_styleSoutheast Asian
                                                  restaurant_WiFino
##
                          0.6354675
                                                           1.1939170
##
               restaurant_WiFipaid
                                            restaurant_price_range2
##
                         0.7128779
                                                           1.0354406
           restaurant_price_range3
                                            restaurant_price_range4
##
##
                          1.3002243
                                                           0.8834200
##
               garage_parking true
                                                street_parking true
##
                         0.9890455
                                                           0.8189566
##
            validated_parking true
                                                    lot_parking true
##
                          0.7421132
                                                           0.6873636
##
                valet_parking true
                                         restaurant_noise_levelloud
##
                         0.6378988
                                                           2.3754999
##
       restaurant_noise_levelquiet restaurant_noise_levelvery_loud
##
                          1.2419255
                                                           4.1600070
##
                    restaurant_TV1
                                        restaurant_outdoor_seating1
##
                          1.0425954
                                                           1.1093172
```



4.2 Multilevel linear model (combine four styles of restaurants and sample the data for regression)

```
## Linear mixed model fit by REML ['lmerMod']
## Formula:
## user_stars ~ restaurant_WiFi + restaurant_price_range + garage_parking +
       street_parking + validated_parking + lot_parking + valet_parking +
##
       restaurant_noise_level + restaurant_TV + restaurant_outdoor_seating +
##
       (1 | restaurant_style) + (1 | restaurant_city:restaurant_state)
##
      Data: mysample
##
##
##
  REML criterion at convergence: 3249.6
##
## Scaled residuals:
##
       Min
                1Q Median
                                3Q
                                       Max
  -2.6994 -0.5815 0.1689 0.8142
                                    1.9703
##
## Random effects:
                                                  Variance Std.Dev.
##
                                     Name
##
   restaurant_city:restaurant_state (Intercept) 0.04371 0.2091
   restaurant_style
                                      (Intercept) 0.01051
                                                         0.1025
##
   Residual
                                                  1.46479
                                                          1.2103
## Number of obs: 1000, groups:
## restaurant_city:restaurant_state, 74; restaurant_style, 4
##
## Fixed effects:
```

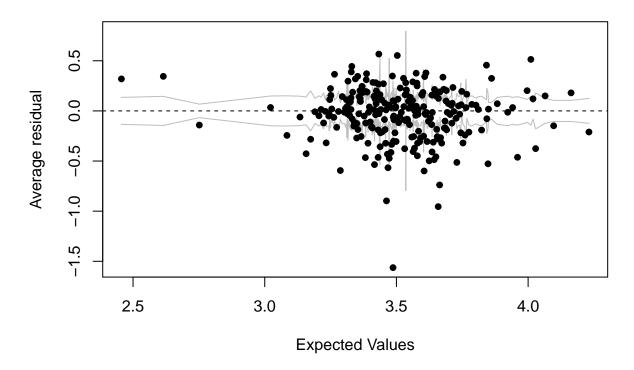
```
Estimate Std. Error t value
##
## (Intercept)
                                     3.82619
                                                0.17587
                                                         21.756
                                    -0.13786
                                                0.08988
                                                         -1.534
## restaurant_WiFino
## restaurant_WiFipaid
                                     0.49921
                                                0.56200
                                                          0.888
## restaurant_price_range2
                                    -0.10515
                                                0.09535
                                                         -1.103
## restaurant_price_range3
                                    -0.29051
                                                0.23714
                                                         -1.225
## restaurant_price_range4
                                     0.07272
                                                0.42807
                                                          0.170
## garage_parking true
                                                0.18334
                                                          0.208
                                     0.03809
## street_parking true
                                     0.18571
                                                0.12760
                                                          1.455
## validated_parking true
                                                          0.419
                                     0.37327
                                                0.88991
## lot_parking true
                                     0.28275
                                                0.11409
                                                          2.478
## valet_parking true
                                                0.26108
                                     0.18422
                                                          0.706
## restaurant_noise_levelloud
                                    -0.59405
                                                0.18727
                                                         -3.172
## restaurant_noise_levelquiet
                                                0.10470
                                                         -1.061
                                    -0.11113
## restaurant_noise_levelvery_loud -1.01103
                                                0.39856
                                                         -2.537
## restaurant_TV1
                                    -0.03141
                                                0.08301
                                                         -0.378
## restaurant_outdoor_seating1
                                    -0.04549
                                                0.10542 -0.432
## Correlation matrix not shown by default, as p = 16 > 12.
## Use print(x, correlation=TRUE) or
     vcov(x)
                 if you need it
##
```



4.3 Multilevel linear model (separate four styles of restaurants and fit model individually)

First I fit the model only with data of Chinese restaurants.

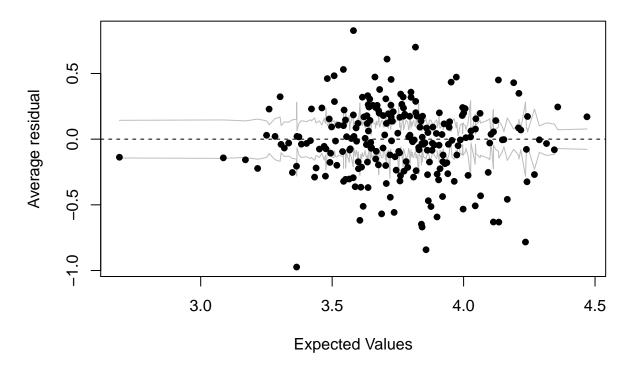
```
## Linear mixed model fit by REML ['lmerMod']
## Formula:
## user_stars ~ restaurant_WiFi + restaurant_price_range + garage_parking +
      street_parking + validated_parking + lot_parking + valet_parking +
      restaurant_noise_level + restaurant_TV + restaurant_outdoor_seating +
##
##
       (1 | restaurant_city:restaurant_state)
##
     Data: chinese
##
## REML criterion at convergence: 452290.9
##
## Scaled residuals:
      Min
              1Q Median
                               3Q
                                      Max
## -2.4646 -0.5538 0.3092 0.9359 1.9417
##
## Random effects:
                                                Variance Std.Dev.
## Groups
                                    Name
## restaurant_city:restaurant_state (Intercept) 0.1033
                                                         0.3214
                                                1.8244
                                                         1.3507
## Residual
## Number of obs: 131394, groups: restaurant_city:restaurant_state, 190
## Fixed effects:
##
                                   Estimate Std. Error t value
## (Intercept)
                                   3.460481 0.031447 110.04
## restaurant_WiFino
                                  -0.074245
                                              0.009681
                                                        -7.67
## restaurant_WiFipaid
                                   0.391093 0.124722
                                                          3.14
## restaurant_price_range2
                                  -0.076295
                                              0.008556
                                                         -8.92
## restaurant_price_range3
                                   0.241182
                                              0.023064
                                                        10.46
## restaurant price range4
                                   0.292546
                                              0.056898
                                                         5.14
## garage_parking true
                                   0.062425
                                             0.016080
                                                         3.88
## street parking true
                                   0.236769
                                              0.014132
                                                        16.75
## validated_parking true
                                  0.318027
                                              0.077457
                                                         4.11
## lot_parking true
                                   0.169701
                                              0.011287
                                                         15.03
## valet_parking true
                                  -0.096321 0.029909
                                                         -3.22
## restaurant_noise_levelloud
                                  -0.103661 0.016073
                                                         -6.45
## restaurant_noise_levelquiet
                                   0.070449
                                             0.010912
                                                          6.46
## restaurant_noise_levelvery_loud -0.838387
                                              0.035536 -23.59
## restaurant_TV1
                                   0.081026 0.008341
                                                          9.71
## restaurant_outdoor_seating1
                                  -0.116363 0.013031
                                                       -8.93
## Correlation matrix not shown by default, as p = 16 > 12.
## Use print(x, correlation=TRUE)
    vcov(x)
                if you need it
```



Second I fit the model only with data of Japanese restaurants.

```
## Linear mixed model fit by REML ['lmerMod']
## Formula:
## user_stars ~ restaurant_WiFi + restaurant_price_range + garage_parking +
       street parking + validated parking + lot parking + valet parking +
##
       restaurant_noise_level + restaurant_TV + restaurant_outdoor_seating +
##
##
       (1 | restaurant_city:restaurant_state)
##
      Data: japanese
##
## REML criterion at convergence: 498840.2
##
## Scaled residuals:
##
                1Q Median
                                3Q
                                       Max
  -2.7861 -0.5712 0.2626 0.8048
                                   2.0299
##
##
## Random effects:
   Groups
                                     Name
                                                  Variance Std.Dev.
##
   restaurant_city:restaurant_state (Intercept) 0.1465
                                                           0.3828
                                                  1.6089
## Number of obs: 150429, groups: restaurant_city:restaurant_state, 111
##
## Fixed effects:
                                    Estimate Std. Error t value
##
## (Intercept)
                                    3.637550
                                              0.041999
                                                           86.61
```

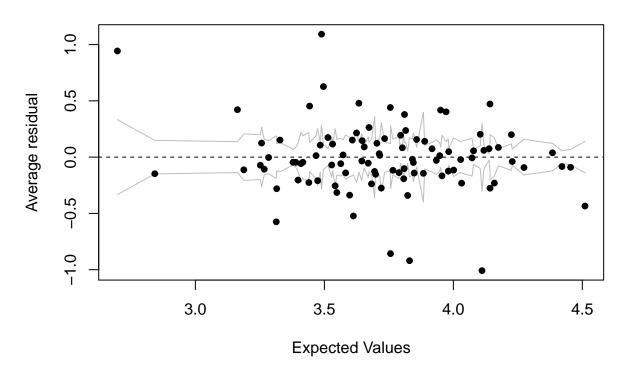
```
## restaurant_WiFino
                                    -0.125252
                                                0.007699
                                                          -16.27
## restaurant_WiFipaid
                                   -0.325194
                                                0.070338
                                                           -4.62
                                                           -1.61
## restaurant_price_range2
                                    -0.017203
                                                0.010670
## restaurant_price_range3
                                                           11.49
                                    0.196647
                                                0.017109
## restaurant_price_range4
                                    0.124945
                                                0.023910
                                                            5.23
## garage_parking true
                                                0.013559
                                                           -9.57
                                    -0.129792
## street_parking true
                                                0.012295
                                                           11.13
                                    0.136821
## validated_parking true
                                                            3.24
                                    0.137396
                                                0.042405
## lot_parking true
                                    0.032307
                                                0.010401
                                                            3.11
## valet_parking true
                                    -0.238354
                                                0.017193
                                                          -13.86
                                                           -4.49
## restaurant_noise_levelloud
                                    -0.081484
                                                0.018166
## restaurant_noise_levelquiet
                                                0.011740
                                                           15.54
                                    0.182440
## restaurant_noise_levelvery_loud 0.169690
                                                0.028072
                                                            6.04
                                                0.008459
## restaurant_TV1
                                    -0.048817
                                                           -5.77
## restaurant_outdoor_seating1
                                    -0.057049
                                                0.009343
                                                           -6.11
## Correlation matrix not shown by default, as p = 16 > 12.
## Use print(x, correlation=TRUE) or
     vcov(x)
                 if you need it
##
```



Third I fit the model only with data of Korean restaurants.

```
## Linear mixed model fit by REML ['lmerMod']
## Formula:
## user_stars ~ restaurant_WiFi + restaurant_price_range + garage_parking +
```

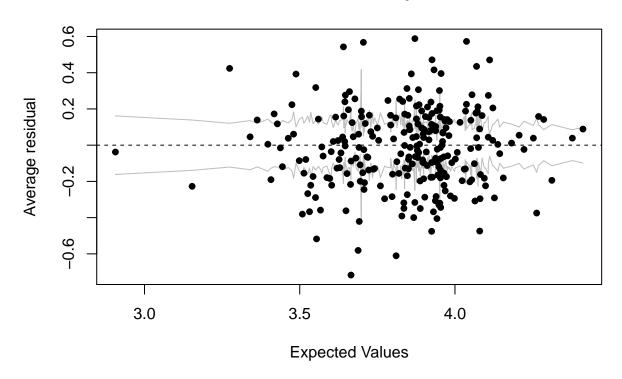
```
street_parking + validated_parking + lot_parking + valet_parking +
##
##
      restaurant_noise_level + restaurant_TV + restaurant_outdoor_seating +
       (1 | restaurant_city:restaurant_state)
##
##
      Data: korean
## REML criterion at convergence: 124142.3
## Scaled residuals:
                1Q Median
##
      Min
                                30
                                       Max
## -3.0001 -0.4853 0.2527 0.7220 1.9299
## Random effects:
                                                 Variance Std.Dev.
## Groups
                                     Name
## restaurant_city:restaurant_state (Intercept) 0.1203
                                                          0.3469
                                                 1.4232
                                                          1.1930
## Number of obs: 38850, groups: restaurant_city:restaurant_state, 41
##
## Fixed effects:
##
                                    Estimate Std. Error t value
## (Intercept)
                                    4.363375
                                               0.065494
                                                          66.62
## restaurant_WiFino
                                   -0.315933
                                               0.015895 -19.88
## restaurant WiFipaid
                                    0.017840
                                               0.086046
                                                           0.21
## restaurant_price_range2
                                               0.018035 -15.61
                                   -0.281608
## restaurant_price_range3
                                   -0.723019
                                               0.091844
                                                          -7.87
## garage_parking true
                                               0.086335
                                                          -8.00
                                   -0.690390
## street_parking true
                                   -0.142824
                                               0.027089
                                                          -5.27
## validated_parking true
                                   -0.330166
                                               0.103130
                                                          -3.20
## lot_parking true
                                   -0.003439
                                               0.023524
                                                          -0.15
                                               0.075823
## valet_parking true
                                    0.574760
                                                          7.58
                                               0.026442
## restaurant_noise_levelloud
                                   -0.134862
                                                          -5.10
## restaurant_noise_levelquiet
                                    0.022934
                                               0.026623
                                                          0.86
## restaurant_noise_levelvery_loud -0.523394
                                               0.168415
                                                          -3.11
## restaurant_TV1
                                   -0.124490
                                               0.016837
                                                          -7.39
## restaurant_outdoor_seating1
                                    0.034246
                                               0.023349
                                                           1.47
##
## Correlation matrix not shown by default, as p = 15 > 12.
## Use print(x, correlation=TRUE) or
                if you need it
    vcov(x)
```



Finally I fit the model only with data of Southeast Asian restaurants.

```
## Linear mixed model fit by REML ['lmerMod']
## Formula:
## user_stars ~ restaurant_WiFi + restaurant_price_range + garage_parking +
       street parking + validated parking + lot parking + valet parking +
##
       restaurant_noise_level + restaurant_TV + restaurant_outdoor_seating +
##
##
       (1 | restaurant_city:restaurant_state)
##
     Data: se_asian
##
## REML criterion at convergence: 501276.6
##
## Scaled residuals:
##
       Min
                1Q Median
                                3Q
                                       Max
  -2.7109 -0.5992 0.1649 0.8425
                                    1.8204
##
##
## Random effects:
   Groups
                                     Name
                                                 Variance Std.Dev.
##
   restaurant_city:restaurant_state (Intercept) 0.09686 0.3112
                                                 1.57755 1.2560
## Number of obs: 152068, groups: restaurant_city:restaurant_state, 140
##
## Fixed effects:
                                    Estimate Std. Error t value
##
## (Intercept)
                                    3.780289
                                              0.032831 115.14
```

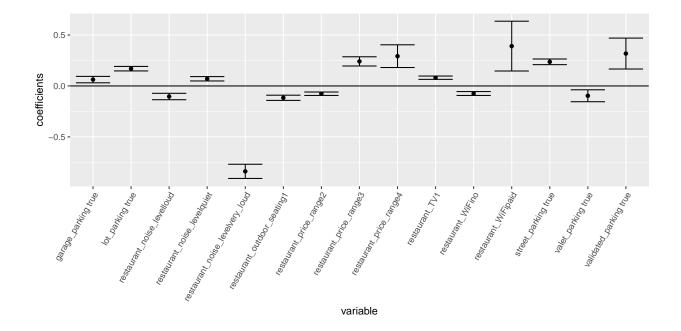
```
-0.000177
                                                0.007656
                                                           -0.02
## restaurant_WiFino
## restaurant_WiFipaid
                                    -0.084038
                                                0.052226
                                                           -1.61
                                                            2.25
## restaurant_price_range2
                                     0.016849
                                                0.007487
## restaurant_price_range3
                                     0.278611
                                                0.053409
                                                            5.22
## restaurant_price_range4
                                     0.579079
                                                0.563010
                                                            1.03
## garage_parking true
                                    -0.280772
                                                0.020810
                                                          -13.49
## street_parking true
                                     0.155595
                                                0.011610
                                                           13.40
## validated_parking true
                                     0.221032
                                                0.063286
                                                            3.49
## lot_parking true
                                     0.106394
                                                0.010640
                                                           10.00
## valet_parking true
                                                0.030688
                                                           -6.70
                                    -0.205557
## restaurant_noise_levelloud
                                     0.014001
                                                0.020605
                                                            0.68
## restaurant_noise_levelquiet
                                     0.011927
                                                0.008027
                                                            1.49
## restaurant_noise_levelvery_loud -0.739897
                                                0.072382
                                                          -10.22
## restaurant_TV1
                                    -0.025635
                                                0.007364
                                                           -3.48
## restaurant_outdoor_seating1
                                    -0.003726
                                                0.008817
                                                           -0.42
## Correlation matrix not shown by default, as p = 16 > 12.
## Use print(x, correlation=TRUE) or
     vcov(x)
                 if you need it
##
```

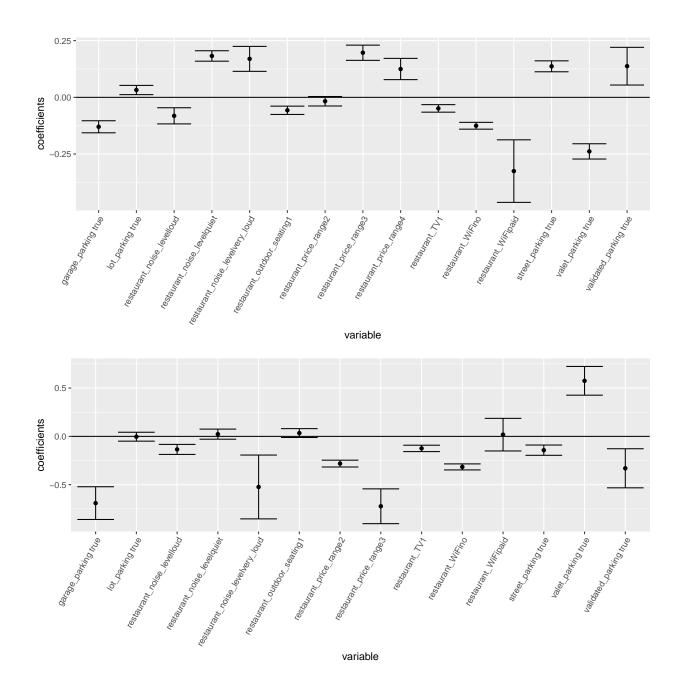


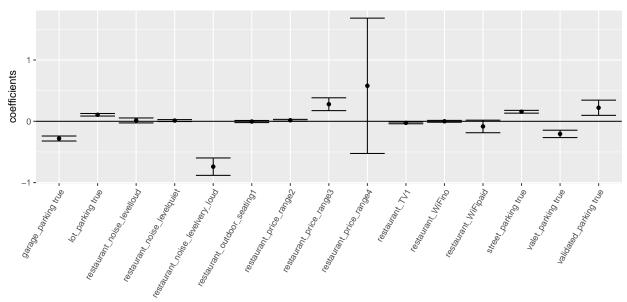
4.4 Check and compare the coefficients table

	Chinese	Japanese	Southeast Asian	Korean
Intercept	3.4604814	3.6375503	3.7802886	4.3633745

	Chinese	Japanese	Southeast Asian	Korean
restaurant_WiFino	-0.0742453	-0.1252521	-0.0001770	-0.3159329
restaurant_WiFipaid	0.3910925	-0.3251938	-0.0840379	0.0178399
restaurant_price_range2	-0.0762948	-0.0172033	0.0168487	-0.2816079
restaurant_price_range3	0.2411818	0.1966469	0.2786113	-0.7230187
restaurant_price_range4	0.2925457	0.1249455	0.5790789	NA
garage_parking true	0.0624246	-0.1297917	-0.2807717	-0.6903903
street_parking true	0.2367694	0.1368207	0.1555946	-0.1428238
validated_parking true	0.3180269	0.1373965	0.2210321	-0.3301659
lot_parking true	0.1697010	0.0323071	0.1063941	-0.0034391
valet_parking true	-0.0963215	-0.2383541	-0.2055574	0.5747600
restaurant_noise_levelloud	-0.1036612	-0.0814839	0.0140009	-0.1348616
restaurant_noise_levelquiet	0.0704491	0.1824398	0.0119266	0.0229342
restaurant_noise_levelvery_loud	-0.8383866	0.1696895	-0.7398966	-0.5233938
restaurant_TV1	0.0810256	-0.0488169	-0.0256351	-0.1244898
$restaurant_outdoor_seating 1$	-0.1163634	-0.0570491	-0.0037261	0.0342456







variable

	city:state
Chinese	0.10330
Japanese	0.14650
Korean	0.12030
Southeast Asian	0.09686