

# XIN SUN

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## EDUCATION

- Ph.D: University of Amsterdam & Centrum Wiskunde Informatica (CWI), Netherlands** **May.2021 — Current**  
Topic: Role of Human Values and Perspectives for LLM-powered Trustworthy and Explainable Healthcare  
(NLP Focus:) Aligning LLMs with domain expertise in delivering psychotherapy for health intervention  
(HCI-Experimental Psychology Focus:) Understanding trust in generative AI through behavioral and physiological sensing
- MSc: Heidelberg University, Faculty Mathematics and Informatics, Germany** **Nov.2017 - Jan.2021**  
Major: Scientific Computing (Math & NLP) German grades: 1.8 / 5.0
- BSc: Xidian University (211 Project), Faculty Mathematics and Statistics, China** **Sep.2011 - Jul.2015**  
Major: Computational Mathematics GPA: 83.62 Ranking: 15%

## RESEARCH AND WORKING EXPERIENCE

- Alibaba Group, New Retail Technology Group, China** **May.2020 – Oct.2020**  
*NLP Algorithm Engineer*  
Full-time Internship  
• Key phrases extraction and summary generation - Active learning - Data augmentation
- SAP, Intelligent Data & Analytics group, Germany** **Apr.2019 – Oct.2019**  
*Data Scientist*  
Full-time Internship  
• Stochastic data forecasting - SAP HANA / Feature engineering / Data visualization
- Applied Technology Research Institute of Tsinghua University in Wuxi, China** **Jul.2018 – Sep.2018**  
*Machine Learning Researcher*  
Full-time Internship  
• ECG data prediction and Knowledge Graph construction for heart states

## CONFERENCE PUBLICATIONS (FIRST-AUTHOR ONLY)

- COLING 2025 - International Conference on Computational Linguistics**  
• Rethinking the Alignment of Psychotherapy Dialogue Generation with Motivational Interviewing Strategies  
• How Well Can LLMs Reflect? A Human Evaluation of LLM-generated Reflections for Motivational Interviewing Dialogues
- CSCW 2024 - Computer-Supported Cooperative Work And Social Computing**  
• Exploring Trust Perception in Health Information from Large Language Models via Text, Speech, and Embodiment
- COLING 2024 - International Conference on Computational Linguistics**  
• Eliciting Motivational Interviewing Skill Codes in Psychotherapy with LLMs: A Bilingual Dataset and Analytical Study
- CHI 2024 - ACM Conference on Human Factors in Computing Systems (Poster)**  
• Trust by Interface: How Different User Interfaces Shape Human Trust in Health Information from Large Language Models
- CUI 2024 - ACM Conference on Conversational User Interfaces**  
• Can a Funny Chatbot Make a Difference? Infusing Humor into Conversational Agent for Behavioral Intervention
- CSCW 2023 - Computer-Supported Cooperative Work And Social Computing (Poster)**  
• Plug and Play Conversations: The Micro-Conversation Scheme for Modular Development of Hybrid CA
- HHAI 2023 - Frontiers in Artificial Intelligence and Applications**  
• Virtual Support for Real-World Movement: Using Chatbots to Overcome Barriers to Physical Activity
- IUI 2023 - ACM Conference on Intelligent User Interfaces (Poster)**  
• TIMELY: Providing In-Time Support for Cardiovascular Rehabilitation with 'Patients and Practitioners in the Loop'  
• Human-in-the-Loop Interaction for Continuously Improving Generative Model in CAs for Behavioral Intervention
- LREC 2020 - International Conference on Language Resources and Evaluation**  
• LibriVoxDeEn - A Corpus for German-to-English Speech-Translation and Speech Recognition

### Pre-print manuscripts

- Aligning LLMs with Expert-Crafted Dialogues and Therapeutic Strategies for Psychotherapy (**RCTs with Sensor Tracking**)  
- (Under reviewing by anonymous HCI conference)
- Chain-of-Strategy Planning with LLMs: Aligning the Generation of Psychotherapy Dialogue with Strategy in MI
- Trusting the Search: Unraveling Human Trust in Health Information from Google and ChatGPT

### JOURNAL PUBLICATIONS

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- Trust in AI-Generated Information with Behavioral and Physiological Sensing (**Eye-tracking and physiological study**)  
- (Under reviewing by ACM Transactions on Computer-Human Interaction (TOCHI))
- From Agents to Interfaces: Exploring Trust in Health Information from Conversational Search (**Mixed-methods study**)  
- (Under reviewing by International Journal of Human-Computer Interaction (IJHCI))
- A patient-centered risk prediction, prevention and intervention platform to support the continuum of care in coronary artery disease using eHealth and artificial intelligence (**Randomized controlled trial**)  
- (Under reviewing by Journal of Medical Internet Research)

### REVIEWING EXPERIENCE

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- As a reviewer in the area of HCI: CHI2024; CHI2025; CHI Play2023; CHI Play2024; CUI2023; CUI2024; Frontiers-in-Physiology (Journal); IJHCI (Journal);
- As a reviewer in the area of NLP: COLING2025; TOIS (Journal);

### SUPERVISION EXPERIENCE

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#### Bachelor Thesis Projects

- 2024.09-2024.12 Alicia Dräger; Lan Dang; Nora Zouli University of Amsterdam. Trusting the Search: Unraveling Human Trust in Health Information from Google and ChatGPT. arXiv [Cs.HC] (2024).
- 2022.11-2023.03 Dimosthenis Casula; Arathy Navaratnam; Anna Popp; Franziska Knopp; Giovanni Busini; Jan Wesołowski University of Amsterdam. Virtual Support for Real-World Movement: Using Chatbots to Overcome Barriers to Physical Activity. Frontiers in Artificial Intelligence and Applications HHAI 2023

#### Master Thesis Projects

- 2023.09-2024.02 Isabelle Teljeur MSc Thesis in Brain and Cognition University of Amsterdam. The Impact of a Humorous vs. Non-Humorous Communication Style in a Chatbot Physical Activity Intervention: The Mediating Roles of User Engagement and Motivation. ACM Conversational User Interfaces 2024
- 2023.04-2023.10 Sofya Selivanova MSc Thesis in Clinical Psychology University of Amsterdam. Chatbot vs Clinician: What Diagnostic Method of Depression is More Accurate and Satisfactory?
- 2022.09-2023.02 Isa de Vries MSc Thesis in Clinical Psychology University of Amsterdam. The Effect of Affirmations on Change Talk in Chatbots.

### PROFESSIONAL SKILLS

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**Programming:** Python / JavaScript / SQL / PyTorch

**R&D:** Machine & Deep learning / NLP & NLG / Web & APIs & Conversational agents development

**Data Analysis:** Qualitative and Quantitative / Behavioral and Physiological data

**User Study:** Interview, Survey, Behavior and Physiological Study (e.g., Eye-tracking, ECG, EDA)

**Speaking language:** Mandarin Native - English C1 - German B1