# **Natalie Ying**

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# **EDUCATION**

## Northeastern University

Jan. 2024 – Dec. 2026

Master of Science in Computer Science; GPA:3.8/4.0

Boston, MA

Coursework: Distributed Systems, OOP, Cloud Computing, Mobile Application Development

# Professional Experience

## We Independent Org.

Feb. 2025 - Aug. 2025

 $Software\ Engineer\ Intern$ 

Boston, MA

- Developed a full-stack immigration support platform, using **Javascript**, **React**, **Spring Boot**, and **MySQL**, empowering 8000+ dependent visa holders to register and attend events.
- Collaborated with **UX designers** to transform wireframes into responsive and visually appealing interfaces using **JavaScript**, **React**, and **Tailwind CSS**, resulting in a 22% increase in user interaction.
- Containerized application with **Docker** and deployed it on **Oracle Cloud Infrastructure** Linux Virtual Machine
- Integrated **GitHub Actions** to automate testing and deployment pipelines, improving **CI/CD** reliability and reducing manual deployment effort by 60%.

# Northeastern University

Sep. 2024 – Dec. 2024

Teaching Assistant

Boston, MA

• Tutored, graded, and led labs on Algorithms, Data Structures, and Performance Analysis for 200+ students.

#### Philips

Nov. 2022 – Nov. 2023

Research & Development Engineer

Zhejiang, China

- Developed a microservices-based internal Survey Platform using **SpringBoot**, **SpringCloud**, **Nacos**, **PostgreSQL**, **MyBatis**, enabling product teams to gather real-time feedback from user tests.
- Developed real-time media services with MinIO, Redis, and Elasticsearch, cutting retrieval from 3–4s to under 200ms across 90K+ records.
- Automated survey reminder scheduling using **RabbitMQ** and **XXL-JOB**, eliminating 900+ manual follow-ups per month through event-driven workflows.
- Introduced distributed transaction control to ensure cross-service consistency, boosting system throughput by 28%.

# PROJECTS

#### AI-Driven User Routing & Matching System

July. 2025 – Aug. 2025

- Built a real-time user–interviewer routing system with **FastAPI**, **MongoDB**, and **Elasticsearch**, applying **semantic embeddings** (Ollama, Hugging Face) with **KNN** for dynamic project matching.
- Designed a load-balancing mechanism enabling scalable, low-latency routing across multiple interviewers.

## Cloud-Native Image Transformation Platform

Apr. 2025 - May. 2025

- Built a **Python**-based image processing backend using **FastAPI** and **Pillow**, supporting upload, resize, crop, rotate, format conversion, and filters.
- Implemented JWT auth, image metadata tracking, and RESTful APIs for transformation and retrieval.
- Integrated AWS S3 for cloud storage and enabled efficient transformation chaining with dynamic format support.
- Designed an **AWS SNS–Lambda** extension to parallelize image filtering, increasing throughput 23× and supporting scalable, modular workflows.

# Scalable Video Transcoding & Streaming Pipeline

Mar. 2025 – Apr. 2025

- Deployed a **Dockerized** FFmpeg service on **Cloud Run** to transcode videos to 360p on-demand
- Designed an asynchronous video compression pipeline with **Pub/Sub** messaging and **Firebase functions**, reducing **Google Cloud Storage** usage by 40% and sustaining high upload throughput.

#### TECHNICAL SKILLS

Languages: Java, Go, JavaScript, TypeScript, Python, C/C++, SQL, Swift

**Frameworks**: Spring Boot, Spring Cloud, Node.js, Express.js, Gin, MyBatis, GORM, JPA, React, FastAPI, Pillow, FFmpeg, Tailwind CSS, Redux

**Databases and Cloud**: MongoDB, MySQL, PostgreSQL, Redis, Firebase, AWS S3, AWS SNS, AWS Lambda, Google Cloud, Oracle Cloud, MinIO, Elasticsearch, Kafka, RabbitMQ

Developer Tools: Git, GitHub, Docker, Kubernetes, Linux, Maven, Nacos, XXL-JOB, Spring Cloud Gateway, JWT