## A Data Mining Approach to Study Occupant Behavior Motivation

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## ABSTRACT

This article introduced a data-based methodology to investigate the motivation behind occupants’ behavior, followed by a case study on people’s adjustment of ventilation system in a Dutch community. In the individual level, a machine learning based approach was applied to predict occupants’ behavior and reveal the motivation behind. In the community level, the results from different occupants were compared and discussed, aimed at seeking for possible behavior pattern among different people.

***Keywords****: Occupant Behaviour, Data mining, Behaviour pattern*

#### INTRODUCTION

Motivation

The real energy consumption of building depends not only on deterministic aspects such as building physics and design of HVAC systems, but also on stochastic aspects such as weather and occupants' behavior. However, so far the occupant behavior has not been adequately modeled when calculating the expected performance of building. Consequently, field test studies all over Europe have shown discrepancies between real and expected performance of building [1] [2].

Also, in the frontier of intelligent building research, one of the most important features that could indicate a building to be ‘intelligent’ is effective interaction with its occupants [3]. With a better understanding of people’s preference, the building control system could generate tailored strategies for its occupants.

Therefore, an effective behavior model would contribute in more than one aspect to the advance of built environment research. Before the occupants’ behavior could be sufficiently modeled, it is critical to understand it from real records.

case description

*De Kroeven* in Roosendaal is a housing stock built around 1964. Between April 2010 and April 2011, it was completely renovated on the basis of passive house principles with comprehensive energy reduction measures, including a very good insulation shell, an effective sealing of cracks and a balanced ventilation system with heat recovery for each house. As the result, the energy consumption should decrease 60%-70% compared with before [4].



*Figure 1 De Kroeven Community*

After the finish of the renovation work, in order to test if the presumed performance has been reached, a monitoring program was launched. Between the year 2013 and 2015, varies of sensors were installed in 10 experimental houses and recorded the information regarding the domestic energy consumption, indoor environment as well as system running parameters etc. This database is used to conduct the study introduced in this article.

*Table 1 De Kroeven Monitoring Program Database*

|  |  |  |
| --- | --- | --- |
| **Category** | **Items** | **Interval** |
| **Weather Condition** | Average Temperature [℃] | 1 hour |
| Average Relative humidity [%] | 1 hour |
| Average Irradiation [W/m²] | 1 hour |
| Average Wind speed [m/s] | 1 hour |
| **Indoor Environment** | Indoor Temperature [℃] | 3 min |
| Relative humidity [%] | 3 min |
| Concentration [ppm] | 3 min |
| Ventilation System Supply Air Temperature [℃] | 3 min |
| **Occupant Behavior** | Ventilation Panel Interaction | / |

Research question

The ventilation system installed in *De Kroeven* community has 3 different positions for ventilation flowrate, which is adjustable by occupants through a control panel. The occupants’ interaction with the ventilation control panel is selected as the case study. Then the main research questions could be listed as

* **Question 1** What is the motivation for an occupant to increase/decrease ventilation flowrate?
* **Question 2** For different occupants, whether do they behave in the same way and, how similar/different are they?

#### METHDOLOGY

To answer the research questions raised in the previous chapter, different techniques are introduced respectively.

The reason why people are adjusting the panel could be seen as a feature selection question in the perspective of data mining. Mathematically it’s possible to build a model to predict people’s behavior under a certain circumstance, then the features that are more informative could be evaluated quantitatively. In the machine learning domain, an L1-regularized logistic regression is a robust solution for feature selection.

In the community level, the task would be compare among different people and find similarities/differences: it’s called clustering in the data mining domain. This kind of algorithms, such as widely-used K-means, could group different samples into several clusters with the best optimized similarity inside each cluster and difference among different clusters.

In this section, the technique involved would be briefly introduced.

L1-regularized Logistic regression

*Logistic regression* [5], despite its name, is a linear model for classification rather than regression. It is also known in the literature as logit regression, maximum-entropy classification (MaxEnt) or the log-linear classifier.

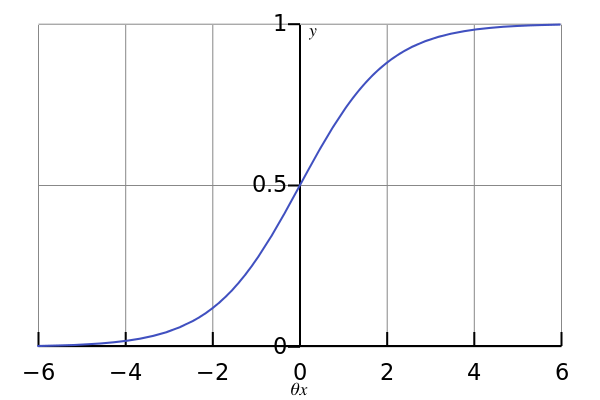
Based on its linear nature, in this study the coefficient of each feature in a trained logistic regression model is used to evaluate the importance of this feature. The effectiveness, interpretability and robustness of this approach have been validated by many peer researchers [1] [2] [6] [7] [8].

This is a standard linear regression formula

where x is a series of features, is a vector containing coefficients for each feature and represents the regression result. While in logistic regression, since we want to do a classification instead of regression, the linear regression equation is fitted in to a sigmoid function

Finally, the equation of logistic regression becomes

The function is plotted in below Figure 2.1. It could be observed that the range of logistic regression output is between 0 and 1. A threshold, say 0.5 could be chose to divide two different categories (i.e. if output < 0.5, predict the case to be in category 0, else predict category 1).



*Figure 2 Logistic Regression Output*

After training with the dataset, which aimed at finding optimized to minimize the cost function

the model is adjusted to minimize the prediction error based on the training set and the coefficients of each feature, i.e. the could then be used to evaluate the relative importance of each feature in its classification process.

In addition, in this project the logistic regression kernel used is with *L1-norm regularization*, which means when calculating error in the *cost function*, there is an extra penalty factor coming from the L1-norm of the coefficient vector.

As linear model penalized with L1 norm tends to give sparse solutions i.e. many of its estimated coefficients would be zero, thus it could be used for feature selection purpose [9].

The logistic regression runs repeatedly with different to make a *grid search*. Finally, from the model with best cross validation accuracy, the most informative feature combination could be determined, which implies the motivation of occupants’ behavior.

K-means clustering

*K-means clustering* [10] is one of the simplest unsupervised learning algorithms that solve the well-known clustering problem with good interpretability. It aims to partition n observations into k clusters in which each observation belongs to the cluster with the nearest mean. The clustering partition with high intra-cluster similarity and low inter-cluster similarity would be considered as good performance.

Specifically, the algorithm follows a simple way to cluster a given data set through a certain number of clusters. The basic idea is to first define k centroids, one for each cluster, which should be placed in a cunning way because different location causes different result. The next step is to take each point belonging to a given data set and associate it to the nearest centroid. When no point is pending, the first step is completed and an early grouping is done. At this point we need to re-calculate k new centroids as the barycenter of the data points belonging to a certain cluster resulting from the previous step. After we have these k new centroids, a new binding could be done in a similar way, between the same data set points and the nearest new centroid. So far the loop has been generated. As a result of this loop, we may notice that the k centroids change their location step by step until no more change. In other words, centroids do not move any more after a certain number of loops.

Finally, this algorithm aims at minimizing an *objective function*, in this case a squared error function.

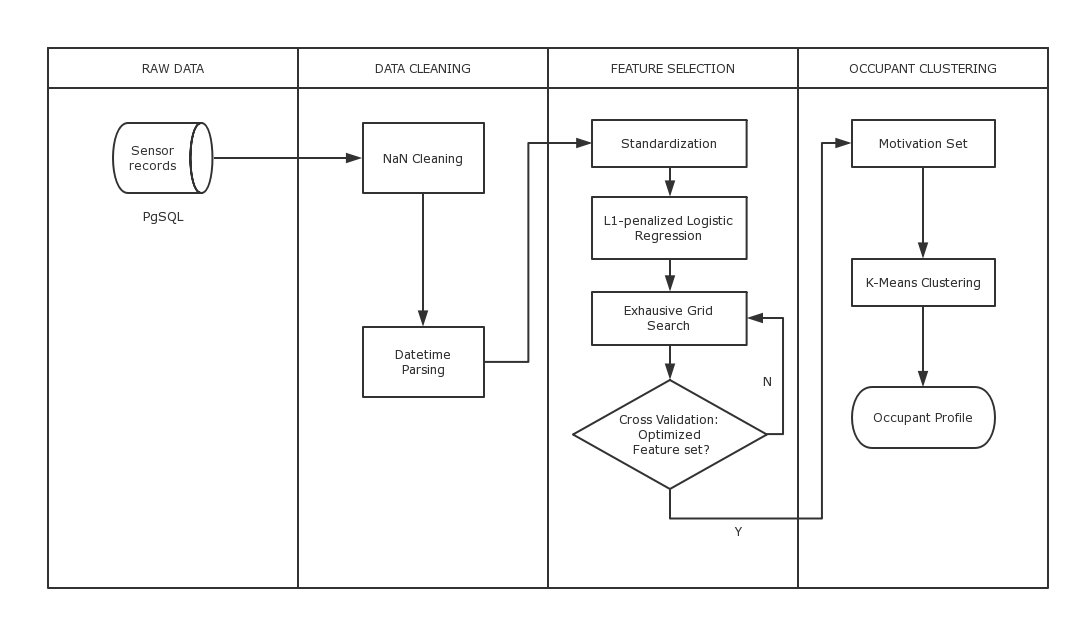
where is the chosen distance measure between a data point and the cluster center it belongs to. In this case, we choose Euclidean distance as the distance measure method.

In this study, the K-means clustering is used to group occupants from 10 different houses into several types. This approach has been validated also by the research from Simona et al. [7] and Andersen, Rune, et al [11].

**WORKFLOW**

Below Figure 3 shows the overall logic design, or the *data pipeline* of this study. It describes generally how will the data stream ‘flow’ throughout the whole process and defines the basic blocks and their own functionalities.

Firstly, the related dataset stated in table 1, including weather data, indoor environment data and occupant behavior records, was extracted from the monitoring program database. After essential data cleaning and mapping, the logistic regression model was then trained to find the motivation combination. Finally, the motivation sets from different people were compared and grouped into several occupant profiles.



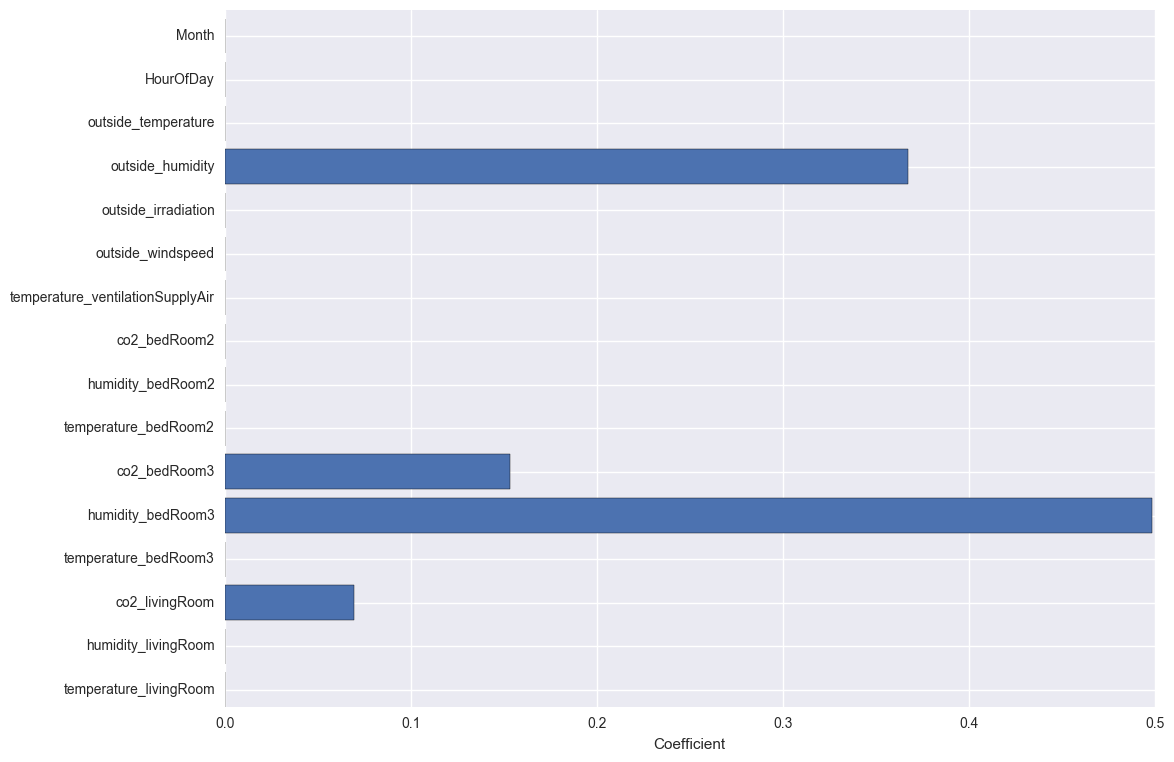
*Figure 3 the Data Pipeline*

##### RESULT

This chapter discuss the motivation analysis result in the individual level.

**MOTICATION INVESTIGATION**

Firstly, the training set was standardized*,* which means all the features are rescaled into zero-mean and unit-variance distributions. Then the dataset is fed into a L1-penalized logistic regression classifier, which will optimize the cost function to predict occupants’ reaction in a certain circumstance. As the feature scale is standardized, the coefficient of the linear model trained could indicate the relative importance of the feature it corresponds. Figure 4 shows the motivation factor importance for occupant no.1, with the model cross-validated precision reached 86%.

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*Figure 4 Feature importance output*

It could be observed the less informative features for this occupant were filtered out with zero coefficients, while the remaining indicates the indoor CO2 concentration, humidity as well as the outside humidity are the most important motivations for this occupant to adjust the ventilation flow rate.

#### MOTIVATION PATTERN

The motivation investigation discussed in the previous section revealed the main driven factors of occupants’ behavior in the individual level. It could be expected different people should hold different preferences and not likely to behave in the same way. Thus in this section the analysis is expanded to the community level. By a clustering process, occupants were grouped into several motivational behavior patterns.

The most informative feature set for each occupant, with its coefficients, is extracted from the output of logistic regression model. The main driven factors for the occupants to interact with the ventilation system fall into two categories: *time-related factors*, including month, weekday/weekend, hour of day and *indoor-environment-related factors*, including indoor temperature, relative humidity and CO2 concentration. With essential re-scaling, the 10 occupants took part in the experiment could be plotted into Figure 5. The horizontal axis represents the importance of indoor environment factors in determining occupants’ behavior, while the vertical axis represents the importance of time-related factors.



*Figure 5 Motivation pattern of ventilation system operation*

K-Means algorithm indicates 3 different types of occupants:

* Indoor environment sensitive occupants (plotted in star): 2, 4, 6, 8
* Time sensitive occupants (plotted in cross): 7, 9
* Mixed type occupants (plotted in dots): 1, 3, 5, 10

The complexity of occupants’ motivational behavior pattern could be seen from the data mining result. The Indoor environment sensitive occupants are more likely to interact with their ventilation control panel when they feel slightly unsatisfied about the indoor comfort, while the time sensitive occupants are more likely to have fixed timetables for their behavior (e.g., as soon as they wake up or come back from work etc.). There are also some people in between, as mixed-type occupants their behaviors are effected considerably by both factors in the same time.

## DISCUSSION

In the previous chapters, details of the data mining framework developed in this study was elaborated with a case study *De Kroeven*. This chapter will contain a short summarization of all the key issues, final conclusions and some potential future plans for this topic.

#### SUMMARY

In this study, a data mining framework was implied to study the occupant behavior of adjusting the ventilation control panel in a recently-renovated community in the Netherlands.

The objective is to reveal the hidden motivation behind occupants’ behavior and seek for possible behavior patterns among different people. A *L1-regularized logistic regression classifier* was developed and tuned to predict occupant’s possible reaction to a certain circumstance, during which it also evaluates the relative importance of each feature in the decision-making process mathematically. In a bigger picture, the comparison among different occupants indicated 3 unique motivational patterns. Namely the *environment-driven* type, corresponds the occupants who are more sensitive to the environmental factors. *Time-driven* type, corresponds to the occupants who hold relative fixed temporal habits. As well as *mixed-type* occupants, whose behavior is more randomized with no single preference pattern which is clear enough on environment and temporal factors.

In general, the data-driven approach built in this research demonstrated its effectiveness in analyzing people’s behavior and revealing the motivation behind. Instead of doing a survey or interview, the algorithmic method is more reliable with less man-made disturbances. The machine learning behavior predictor drawn from the output could be used to model occupants’ behavior more precisely in the building simulation program as well as contribute to the design of intelligent building.

#### FUTURE PLAN

This research is a trial to combine the novel data science technique with a research topic in built environment field. The result implies the approach developed to be effective and since this kind of combined study still remains largely undiscussed, there are many more potential fields for this research to go further:

* The approach built is essentially a generic framework of data-based behavioral study. In the case study contained in this report it is used to study the ventilation panel adjustment, but it could also be used to study other behavior like window opening/closing, thermostat setting etc. A comprehensive understanding of occupants’ behavior could help bridge the gap between designed and actual building performance;
* This kind of behavior study provides a more accurate assumption of actual ventilation scenarios that may serve as reference for the simulation work in design phase, also, it allows building designers and operating manager to tailor more efficient and robust control strategies;
* The quantitative analysis of occupants’ behavior provides the possibility to study its consequence. E.g. researchers could further study the link between the occupants’ behavior and indoor energy consumption.
* In this research the causes of occupants’ behavior are analyzed by machine learning algorithms, which implied the capability of making building control systems to ‘understand’ its occupants. E.g. in this case the predictor built could predict a certain occupant’s reaction to a certain circumstance, then in the future the building control system may be able to do it for him/her automatically. The effective interaction between the building and occupants would play an important role in future *intelligent building* design.

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